

**Table 9-3. STATUS OF THE PRESIDENTIAL E-GOVERNMENT INITIATIVES**

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION /UTILIZATION MILESTONES
<b>GOVERNMENT-TO-CITIZEN (G2C)</b>				
<p><b>Recreation One-Stop (DOI)</b> <a href="http://www.recreation.gov">www.recreation.gov</a></p>	<ul style="list-style-type: none"> <li>▪ Reduce amount of time citizens expend searching for information about recreation sites and reservations</li> <li>▪ Eliminate task duplication across government agencies, which will decrease operational costs, while improving customer service and increasing use at underutilized facilities</li> </ul>	<ul style="list-style-type: none"> <li>▪ First county/state data added to Recreation.gov as part of inter-governmental “Government Without Boundaries” initiative</li> <li>▪ Data provided for over 3,500 recreation sites managed by 10 Federal organizations and 4 states</li> <li>▪ Launched enhanced user interface and mapping capabilities</li> <li>▪ Established “RecML” data standard to improve data exchange among a wide range of partners (including non-government organizations)</li> <li>▪ Added National Park Service and Bureau of Reclamation facilities to National Recreation Reservation Service</li> </ul>	<ul style="list-style-type: none"> <li>▪ % of Federal agencies exchanging data with RIDB (Measure: Not Available)</li> <li>▪ # of non-federal partners exchanging data with Recreation Information Database (RIDB) (Measure: Not Available)</li> <li>▪ # of successful reservation transactions made using the National Recreation Reservation Service (Measure: Not Available)</li> <li>▪ % of recreation areas and facilities in RIDB (Measure: Not Available)</li> <li>▪ % of individuals making reservations online (versus calls center and other choices) (Measure: Not Available)</li> </ul>	<ul style="list-style-type: none"> <li>▪ TBD – Award online cross-government reservation system contract</li> <li>▪ TBD – Initial release consolidated recreation reservation system</li> </ul> <p><i>The award of the cross-government reservation system contract has been delayed due to a protest</i></p>
<p><b>GovBenefits.gov (DOL)</b> <a href="http://www.govbenefits.gov">www.govbenefits.gov</a></p>	<ul style="list-style-type: none"> <li>▪ Reduce the amount of time citizens spend trying to identify and access relevant information about government benefit programs that match their specific needs</li> <li>▪ Reduce the number of incorrect benefits submittals from citizens</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched eligibility screening tool to identify social services citizens may qualify for</li> <li>▪ Added all applicable Federal benefit programs for citizens to the site</li> <li>▪ Enhanced the state benefit program list to include a minimum of one benefit program per state</li> <li>▪ Established cross-governmental standards for data standards that can be used to exchange benefit data</li> <li>▪ Launched GovBenefits 4.0 to include the GovLoans Gateway and GovBenefits.gov in Spanish</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of monthly visitors to GovBenefits.gov (Measure: 347,729 as of 10/31/05)</li> <li>▪ # of monthly referrals to partner benefit sites (Measure: 128,740 as of 9/30/05)</li> <li>▪ Number of monthly visitors to GovLoans.Gov (Measure: 19,570 as of 10/31/05)</li> <li>▪ Customer Satisfaction level for GovLoans.Gov (Measure: Not Available)</li> <li>▪ Customer Satisfaction level for GovBenefits.Gov (Measure: Not Available)</li> </ul>	<p>All migration milestones have been successfully met</p>

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION /UTILIZATION MILESTONES
<b>E-Loans</b> (ED) <a href="http://www.govloans.gov">www.govloans.gov</a>	<ul style="list-style-type: none"> <li>▪ Provide citizens with quick and easy access to Federal loan program information on the web</li> <li>▪ Provide agencies and lenders with quicker and easier access to risk mitigation data</li> </ul>	<ul style="list-style-type: none"> <li>▪ Established agreement between GovBenefits.gov and E-Loans to create the GovLoans Gateway as a part of the GovBenefits.gov site</li> <li>▪ Analyzed Pay.gov as a possible common solution for electronically collecting lender payments</li> <li>▪ Delivered a baseline report analyzing the technologies, systems, and processes lenders use to transmit data/reports to agencies during the loan lifecycle</li> <li>▪ Delivered HUD's Credit Alert Interactive Voice Response System to provide non-HUD agencies/lenders with web access to default data</li> <li>▪ Launched GovLoans Gateway - a website to educate citizens on Federal loan programs with links to Federal agencies and private sector resources</li> </ul>	<ul style="list-style-type: none"> <li>▪ See GovBenefits.gov</li> </ul>	<ul style="list-style-type: none"> <li>▪ All migration milestones have been successfully met</li> </ul>
<b>USA Services</b> (GSA) <a href="http://www.usaservices.gov">www.usaservices.gov</a> 1-800-FedInfo (333-4636) Publications Center in Pueblo CO	<ul style="list-style-type: none"> <li>▪ Improve customer service to citizens across the Federal government</li> <li>▪ Reduce costs in labor, information technology, and citizen service contact centers by providing best value and practices to Federal agencies in citizen customer service</li> </ul>	<ul style="list-style-type: none"> <li>▪ Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens and integrated the Federal Citizen Information Center's (FCIC) call center with FirstGov.gov to provide citizens with the ability to contact the Federal government via telephone, e-mail, letters, and fax</li> <li>▪ Added email capability to FCIC's National Contact Center</li> <li>▪ Launched of USA Services to the public</li> <li>▪ Awarded new contact center contract increasing capability to provide improved citizen response services including misdirected inquiry response and Tier 1 services</li> </ul>	<ul style="list-style-type: none"> <li>▪ Average time to respond to inquiries through Firstgov.gov and FCIC Measure: 12 hours as of 9/30/05)</li> <li>▪ # of government-wide telephone inquiries handled by national Contact Center. (Measure: 8,012,553 as of 9/30/05)</li> <li>▪ # of government-wide e-mail inquiries handled by National Contact Center. (Measure: 105,015 as of 9/30/05)</li> <li>▪ 85% of emails and calls monitored for quality review achieve a score of 85% or better.</li> <li>▪ 90% of email and phone inquiries resolved within 2 business days.</li> <li>▪ 80% of agent calls answered within 60 seconds (Quarterly Measurement).</li> </ul>	<ul style="list-style-type: none"> <li>▪ 3/05 – Launch expanded National Contact Center</li> </ul>

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		<ul style="list-style-type: none"> <li>▪ Provide contact services to nearly all Cabinet level Agencies</li> <li>▪ To help with the Hurricane Katrina relief efforts, USA Services made their 1-800-FED INFO a 24/7 operation to take calls for hurricane victims needing help from the government.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Agency satisfaction surveys for FirstContact Task order support exceed average of 80%.</li> </ul>	
<b>IRS Free File (TREASURY)</b> <a href="http://www.irs.gov/app/freeFile/welcome.jsp">www.irs.gov/app/freeFile/welcome.jsp</a>	<ul style="list-style-type: none"> <li>▪ Reduce burden and costs to taxpayers</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched free e-filing website with Industry Partners</li> <li>▪ As of October 2005, approximately 5.1M taxpayers used Free File Alliance services to file their taxes electronically during the 2005 tax filing season, an increase of 50% over 2003</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of citizens filing electronically (Measure: 5.1M as of 10/20/05)</li> <li>▪ The % of those individuals eligible to utilize free file who file electronically (Measure: Not Available)</li> </ul>	All migration milestones have been successfully met
<b>GOVERNMENT-TO-BUSINESS (G2B)</b>				
<b>E-Rulemaking (EPA)</b> <a href="http://www.regulations.gov">www.regulations.gov</a>	<ul style="list-style-type: none"> <li>▪ Enhance public access and participation in the regulatory process through electronic systems</li> <li>▪ Reduce burden for citizens and businesses in finding relevant regulations and commenting on proposed rulemaking actions</li> <li>▪ Consolidate redundant docket systems</li> <li>▪ Improve agency regulatory processes and more timely regulatory decisions</li> </ul>	<ul style="list-style-type: none"> <li>▪ FirstGov.gov links to all agency regulatory docket sites</li> <li>▪ Completed benchmarking study and evaluation of existing agency sites</li> <li>▪ Clinger-Cohen letter issued to consolidate redundant and siloed websites</li> <li>▪ Public launch of cross agency front-end web application for receiving public comments on proposed agency rules</li> <li>▪ Completed enhancement of common e-docket system</li> <li>▪ Public Launch of the Second Generation Regulations.gov (also known as the Federal Docket Management System)</li> <li>▪ Migrated first wave of federal agencies' rulemaking dockets (6-8) into an enhanced Regulations.gov</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of electronic comments submitted through Regulations.gov (Target: 200,000; Measure: 13029 as of 8/05)</li> <li>▪ # of downloads of rules and regulations (Target: 4M; Measure: 8M from 8/03-8/05)</li> <li>▪ # of public participants in rulemaking process (Target: 150,000; Measure: Approximately 1,600,789 unique visitors to Regulations.gov from 1/04-8/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/06 – Migrate Federal agencies' rulemaking dockets into an enhanced Regulations.gov, representing the majority of Federal rulemakings</li> <li>▪ 9/06 – Migrate Federal agencies' rulemaking dockets into a common e-docket management system, representing 90% of Federal rulemakings</li> </ul>

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<p><b>Expanding Electronic Tax Products for Businesses</b> (TREASURY) <a href="http://www.irs.gov">www.irs.gov</a></p>	<ul style="list-style-type: none"> <li>▪ Reduce burden for tax forms filed by businesses</li> <li>▪ Reduce total processing time required for processing of accurate tax information</li> </ul>	<ul style="list-style-type: none"> <li>▪ Nationwide deployment of the Form 94x/Employment Tax</li> <li>▪ Completed proof-of-concept for Pre-Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850)</li> <li>▪ Nationwide deployment of Internet Employer Identification Number (EIN)</li> <li>▪ Nationwide deployment of Form 1120 – Corporate Income Tax</li> <li>▪ Nationwide deployment of Form 990 – Return of Organization Exempt from Income Tax</li> <li>▪ Completed XML interface for integrating State and Federal registration applications</li> </ul>	<ul style="list-style-type: none"> <li>▪ Burden reduction for businesses per return and/or application filed (Measure: 2,202,566 burden hours saved from Internet EIN as of 10/29/05)</li> <li>▪ # of electronic tax-related transactions (all forms) (Measure: 11M as of 10/31/05)</li> <li>▪ # of electronic SS-4 forms submitted (Approximately 4.4M as of 10/29/05)</li> <li>▪ % of all SS-4 forms submitted electronically (Measure: TBD)</li> <li>▪ # of states participating in integrated registration and EIN (Measure: 2 as of 11/1/05)</li> </ul>	<p>All migration milestones have been successfully met</p>
<p><b>Federal Asset Sales</b> (GSA) <a href="http://www.firstgov.gov">www.firstgov.gov</a></p>	<ul style="list-style-type: none"> <li>▪ Provide substantial benefit to the Federal government through maximizing net proceeds from asset sales, reducing selling expenses, and improving Utilization and Donation processes</li> <li>▪ Reduce the expense and difficulty of doing business with the government</li> </ul>	<ul style="list-style-type: none"> <li>▪ Developed a draft Governance Model</li> <li>▪ Launched study of government Utilization and Donation practices</li> <li>▪ Final Request for Proposal posted for Personal Property Asset Class vendor solicitation</li> <li>▪ Formed and hosted the Source Selection Evaluation Board and Source Section Advisory Council for the Personal Property Asset Class vendor selection</li> <li>▪ Made competitive range determination for Personal Property Asset Class vendor selection</li> <li>▪ Completed Utilization and Donation Study for Personal Property</li> <li>▪ Completed white paper recommending transferring sponsorship of the Financial Asset Solution to a Federal credit agency</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of visitors accessing FAS Portal per month (Target: TBD, Measure: TBD )</li> <li>▪ FAS Portal's ACSI Customer Satisfaction Rating (Target: 70% for FY06, Measure: TBD)</li> <li>▪ Net proceeds from disposals (Target: TBD, Measure: TBD)</li> <li>▪ # of agency assets processed (Target: TBD, Measure: TBD)</li> <li>▪ Total revenue processed (Target: TBD, Measure: TBD)</li> <li>▪ Disposal cycle times (Target: TBD, Measure: TBD)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/06 – Launch Unified Federal Asset Sales Portal</li> </ul> <p><i>The vision of separate personal property sales and real property sales solutions were canceled due to protest.</i></p>

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		<ul style="list-style-type: none"> <li>▪ Launched the Federal Asset Sales shopping portal (<a href="http://www.firstgov.gov/shopping/shopping">www.firstgov.gov/shopping/shopping</a>)</li> </ul>		
<b>International Trade Process Streamlining (DOC)</b> <a href="http://www.export.gov">www.export.gov</a> <a href="http://www.export.gov/china">www.export.gov/china</a>	<ul style="list-style-type: none"> <li>▪ Create a seamless environment for exporters to research markets, gather trade leads, and conduct a majority of their export transactions online</li> <li>▪ Provide more timely and accurate export information</li> <li>▪ Reduce the amount of time spent by U.S. exporters for collecting information and filling out forms</li> <li>▪ Continue to expand forms available in One Stop, One Form</li> </ul>	<ul style="list-style-type: none"> <li>▪ Defined solution architecture for simplifying export processes</li> <li>▪ Launched automated NAFTA certification of origin</li> <li>▪ Consolidated/merged content of USATrade.gov and BuyUSA into the Export.gov portal</li> <li>▪ Redesigned Export.gov, integrating content from BuyUSA (Market Research and PTA) and enhancing functionality</li> <li>▪ Expanded One Stop, One Form platform to include forms from Ex-Im Bank, FAS, and DOC</li> <li>▪ Launched China Business Information Center for exporting to China</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of unique visitors to Export.gov (Target: 15% increase; Measure: 3,202,853 as of 9/30/05)</li> <li>▪ # of trade leads accessed by SMEs through Export.gov (Target: 10% increase; Measure: 222,207 as of 9/30/05)</li> <li>▪ # of registered businesses on Export.gov (Measure: 20,464 as of 9/30/05)</li> </ul>	All migration milestones have been successfully met
<b>Business Gateway (SBA)</b> <a href="http://www.business.gov">www.business.gov</a>	<ul style="list-style-type: none"> <li>▪ Consolidate redundant investments in e-forms systems</li> <li>▪ Increase Federal agencies' GPEA compliance to at least 75% by 9/04</li> <li>▪ Reduce amount of redundant data and forms submitted to the Federal government</li> <li>▪ Reduce burden on small businesses</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched Business.gov, as official Federal business portal with managed content</li> <li>▪ Integrated State and Federal EIN eApplication</li> <li>▪ Piloted Portal Maximizer for improved navigation</li> <li>▪ Created 4 projected digital compliance assistance tools: 1) INS' Alien Employee Visa Classification eTool, 2) OSHA Emergency Evacuation Procedures eTool, 3) EPA's Auto Dismantler &amp; Recycler Environmental Audit Advisor, 4) Motor Vehicle Waste Disposal Wells Advisor</li> <li>▪ Harmonized Electronic Miner Reporting (saving 25,000 hours annually in reporting time for mining firms)</li> <li>▪ Completed the Small Business Paperwork Relief Task Force Report to Congress</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of visitors accessing business.gov per month (Target: 165,000 for FY06, Measure: 224,887 as of 10/31/05)</li> <li>▪ Business.gov's ACSI Customer Satisfaction Rating (Target: 70% for FY06, Measure: Not Available)</li> </ul>	All migration milestones have been successfully met

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<b>Consolidated Health Informatics (HHS)</b>	<ul style="list-style-type: none"> <li>▪ Enable agencies to improve patient safety, which will reduce error rates, lower administrative costs, and strengthen national public health and disaster preparedness</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched Federal forms catalog</li> <li>▪ Government-wide health IT governance council established</li> <li>▪ Portfolio of 24 target domains for data and messaging standards identified</li> <li>▪ Partnered with 23 Federal agencies/departments who use health data for agreements to build adopted standards into their health IT architecture</li> <li>▪ Regular meetings with industry to prevent major incompatibilities in partnership with the National Committee on Vital and Health Statistics</li> <li>▪ Adopted standards for 20 domains related to the sharing of health information</li> <li>▪ Officially transitioned into the Office of the National Coordinator for Health and IT at HHS</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of domains for which health-related data standards have been adopted for health information sharing (Measure: 20 as of 9/04)</li> </ul>	<p>All migration milestones have been successfully met</p>
<b>GOVERNMENT-TO-GOVERNMENT (G2G)</b>				
<b>Geospatial One-Stop (DOI)</b> <a href="http://www.geodata.gov">www.geodata.gov</a> <a href="http://www.geo-one-stop.gov">www.geo-one-stop.gov</a>	<ul style="list-style-type: none"> <li>▪ Reduce burden on public entities by creating consistency, compatibility, and easy access to geospatial data</li> <li>▪ Stimulate vendor development of geospatial tools and reduce technology risk for geospatial data users</li> <li>▪ Reduce total processing time to gain access to geospatial data which will improve decision making and the delivery of government services</li> <li>▪ Provide shared access to spatial data and resources</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched GeoData.gov portal</li> <li>▪ Inventory of existing Federal data holdings completed</li> <li>▪ Created and harmonized Draft Framework Data Standards submitted to ANSI for review and approval process</li> <li>▪ All draft standards available for review on GeoData.gov</li> <li>▪ Created “Data Channel” on portal to facilitate the sharing of data in the geospatial community</li> <li>▪ Launched new version of the Geodata.gov to include Marketplace feature, facilitating cost-sharing partnerships</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of data sets posted to portal (Measure: 104,776 as of 11/18/05)</li> <li>▪ # of users (Measure: over 18,000 unique visitors monthly as of 11/05)</li> <li>▪ # of cost sharing partnerships for data collection activities (Measure: 526 opportunities available on 11/18/05)</li> <li>▪ # of data-set hits (Measure: Not Available)</li> <li>▪ # of Federal agencies and States posting data sets to GeoData.gov (Measure: 30 agencies and 48 states as of 11/03/05)</li> </ul>	<p>03/06 - Initiative will work with agencies that have geospatial data investments greater than \$500,000 to report planned geospatial data acquisitions to Geodata.gov</p>

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<b>Disaster Management (DHS)</b> <a href="http://www.disasterhelp.gov">www.disasterhelp.gov</a>	<ul style="list-style-type: none"> <li>▪ Save lives and reduce property loss</li> <li>▪ Provides Federal, State, and local emergency managers better online access to disaster management-related information, planning and response tools</li> </ul>	<ul style="list-style-type: none"> <li>▪ Released 2nd upgrade of DM Interoperability Services (DMIS) tool set to include capability to create CAP alerts; in use at 25 federal agencies</li> <li>▪ DMIS used in over 112 actual emergencies and over 631 disaster preparedness exercises</li> <li>▪ DMIS has over 1500 operating groups from all 50 states</li> <li>▪ Supported establishment of the Emergency Interoperability Consortium, a private-public alliance to develop and maintain interoperability of emergency response tools</li> <li>▪ Released 3 sets of standards: HAVE Beds, Resource Management &amp; Message Distribution Element</li> </ul>	<ul style="list-style-type: none"> <li>▪ % increase in first responders trained to use DMIS (Measure: 77% increase in FY05)</li> <li>▪ # of registered users in DisasterHelp.gov (Measure: 51,807 as of 10/28/05)</li> <li>▪ # of standards developed and implemented (Measure: 3 developed as of 12/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 3/06 Develop architecture including standards</li> <li>▪ 3/06 Formalize Stakeholders governance structure to include state &amp; local participants</li> </ul>
<b>SAFECOM (DHS)</b> <a href="http://www.safecomprogram.gov">www.safecomprogram.gov</a>	<ul style="list-style-type: none"> <li>▪ Reduce the unnecessary loss of life and property during emergency incidents by facilitating public safety communications and interoperability</li> <li>▪ Reduce costs to local, tribal, State and Federal public safety agencies through coordinating standards for communications equipment</li> <li>▪ Reduce costs to local, tribal, State and Federal public safety agencies through coordinated planning and guidance</li> </ul>	<ul style="list-style-type: none"> <li>▪ Developed grant guidance for public safety interoperability equipment grants to local, tribal, and State organizations adopted by FEMA and COPS</li> <li>▪ Integrated the Public Safety Wireless Network Program</li> <li>▪ Released the beta version of the Interoperable Communications Grant Clearinghouse database</li> <li>▪ Established a governance system comprised of local, State, and Federal representatives</li> <li>▪ Released a National Strategy for Interoperability developed at a SAFECOM/AGILE sponsored strategic planning session</li> <li>▪ Completed Public Safety Common Statement of Requirements</li> <li>▪ Developed a national architecture including standards – Public Safety Architecture Framework (PSAF)</li> </ul>	<ul style="list-style-type: none"> <li>▪ % increase in agencies that can communicate with one another (Measure: Not Available)</li> <li>▪ % of grant programs for public safety wireless communication that include SAFECOM grant guidance (Measure: 100% in FY05)</li> <li>▪ % of states with a statewide interoperability plan (Measure: 16% as of 12/30/05)</li> <li>▪ % of Federal agencies aligning to SAFECOM program (Measure: 100% as of 12/30/05 )</li> </ul>	<ul style="list-style-type: none"> <li>▪ 09/06 - Update Statement of Requirements</li> <li>▪ 05/06 - Complete National Interoperability Baseline Study</li> <li>▪ 09/06 - Develop User's Implementation Guide for the Public Safety Architecture Framework (PSAF)</li> </ul>

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		<ul style="list-style-type: none"> <li>▪ Deployed interoperability clearinghouse</li> <li>▪ Completed Interoperability Baseline Methodology</li> </ul>		
<b>E-Vital (SSA)</b>	<ul style="list-style-type: none"> <li>▪ Reduce administrative, program, and customer costs associated with vital records</li> <li>▪ Enhance the ability of State and Federal agencies to provide quality customer service by improving the accuracy and speed of access to vital records data</li> <li>▪ Reduce frequency and amount of benefits fraud and erroneous payments as a result of untimely and inaccurate vital records</li> </ul>	<ul style="list-style-type: none"> <li>▪ Ten states (MN, MT, SD, NH, SC, NJ, HI, TX, CA, WA) and the District of Columbia have deployed Electronic Death Registration (EDR) systems</li> <li>▪ Ten States – NM, AZ, GA, LA, UT, VT, MI, AK, NV, OK, and New York City have signed contracts to implement an improved death registration process</li> </ul>	<ul style="list-style-type: none"> <li>▪ Time for state to report death to SSA (Target: 15 days; Measure: 5 as of 03/15/05)</li> <li>▪ # of verified death records (Measure: average of 4,812 EDR records per month in 2004)</li> <li>▪ Award EDR contracts (Target: 5 States per year; Measure: 5 States awarded in FY 2005; 20 states total)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 12/06 – Develop regulations for minimum birth certificate standards</li> <li>▪ 09/07 – Remaining states deploy their EDR system - NM, GA, LA, UT, VT, MI, AK, NV, OK, and New York City</li> <li>▪ 12/08 – Work with states to implement regulations</li> </ul>
<b>Grants.gov (HHS)</b> <a href="http://www.grants.gov">www.grants.gov</a>	<ul style="list-style-type: none"> <li>▪ Minimize the burden of finding and applying for grants</li> <li>▪ Minimize time spent looking up procedures and filling out redundant information, while maximizing time on actual grant-related work</li> <li>▪ Facilitate the review process and enable agencies to make awards more efficiently</li> <li>▪ Avoid the cost of building and maintaining redundant agency grant systems</li> </ul>	<ul style="list-style-type: none"> <li>▪ Conducted Find system pilot</li> <li>▪ Completed unified grant application core data standards</li> <li>▪ Launched Grants.gov website</li> <li>▪ Launched integrated find and apply mechanism</li> <li>▪ Posted 100% of agencies' competitive announcements to Grants.gov FIND</li> <li>▪ Worked with agencies to post applications packages to Grants.gov Apply</li> </ul>	<ul style="list-style-type: none"> <li>▪ % of grant-making agencies publishing grant opportunities in portal (Measure: 100% , 26 as of 12/9/03)</li> <li>▪ # of grant programs available for electronic application (Measure: 1,697 as of 10/31/05)</li> <li>▪ % of reusable information per grant application (Measure: 88% as of 10/31/05)</li> <li>▪ # of applications received electronically (Measure: 17,712 as of 10/31/05)</li> <li>▪ # of grant announcements posted in Grants.gov (Total Postings) (Measure: 7,548 as of 10/31/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 09/07 – Initiative will work with grant-making agencies to post all discretionary grant applications to Grants.gov.</li> </ul>



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<b>INTERNAL EFFICIENCY AND EFFECTIVENESS (IEE)</b>				
<b>E-Training</b> (OPM) <a href="http://www.usalearning.gov">www.usalearning.gov</a>	<ul style="list-style-type: none"> <li>▪ Avoid/decrease costs of tuition fee, travel expenses, and software license fees</li> <li>▪ Compress learning times through use of online coursework versus instructor-led courses</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched GoLearn.gov</li> <li>▪ Variable training costs have been reduced to less than a penny per student</li> <li>▪ Launched IT security courses mapped to GISRA and NIST requirements</li> <li>▪ Launched Module 2 – added free and fee-for-service courses; collaborations with FEI/MDCs (Leadership Learning Floor) and FLETC access; highlighted upcoming IT Workforce Development Roadmap and MSP Tutorial</li> <li>▪ Launched Module 3 – established initial IT COP/ Knowledge Domain through IT Workforce Development Roadmap; e-mentoring; upgraded performance support tools; and initial standardized reports</li> <li>▪ All target agencies for FY04 have committed to migrate to the E-Training Initiative</li> <li>▪ Incorporated 2 additional service providers (FASTRAC, NTIS)</li> <li>▪ Launched USA Learning portal</li> </ul>	<ul style="list-style-type: none"> <li>▪ Cost avoidance: total tuition/travel cost reductions for participating agencies (Target: minimum of \$50M in reductions; Measure: \$85M as of 9/30/05)</li> <li>▪ % of executive branch agencies receiving their e-training via GoLearn.gov (Measure: 41 as of 9/30/05)</li> <li>▪ # of registered users with GoLearn.gov (Measure: 684,259 users as of 9/30/05)</li> <li>▪ Total # of courses completed (Measure: 1,384,932 as of 9/30/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/08 – All scheduled migration activities complete and duplicative systems shutdown</li> </ul>
<b>Recruitment One-Stop</b> (OPM) <a href="http://www.usajobs.gov">www.usajobs.gov</a>	<ul style="list-style-type: none"> <li>▪ Increase public satisfaction with the Federal hiring process</li> <li>▪ Expedite agencies' identification of qualified candidates</li> <li>▪ Improve quality of new hires</li> </ul>	<ul style="list-style-type: none"> <li>▪ Re-launched upgraded USAJOBS website</li> <li>▪ Job-seeker requested enhancement package implemented</li> <li>▪ Integration platform implemented</li> <li>▪ New job announcement template prototyped</li> <li>▪ Agencies scheduled to shut down job search engines/ resume builders and committed to use of USAJOBS</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of visitors to site (daily) (Measure: over 244,820 daily as of 10/31/05)</li> <li>▪ # of applications (resumes) on file annually (Measure: Approximately 2M annually as of 10/31/05)</li> <li>▪ Availability of applicant status (Target: Real-time; Measure: Not Available)</li> </ul>	<ul style="list-style-type: none"> <li>▪ All migration milestones have been successfully met</li> </ul>

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<b>Enterprise HR Integration (OPM)</b> <a href="http://www.opm.gov/egov">www.opm.gov/egov</a>	<ul style="list-style-type: none"> <li>▪ Reduce dependencies on paper-based processes</li> <li>▪ Provide single source of official employee information</li> <li>▪ Provide single set of analytical tools supporting workforce analysis, forecasting, and strategic management of human capital</li> </ul>	<ul style="list-style-type: none"> <li>▪ Deployed Release 1</li> <li>▪ Loaded Release 1 Repository with 8 years of CPDF data</li> <li>▪ Defined Release 2 Logical Data Model and Data Elements</li> <li>▪ Defined Portal User Roles for Release 2 and beyond</li> <li>▪ Analyzed database security design and Implementation approach for Release 2</li> <li>▪ Deployed Release 2 (extend data model; begin load of historical data)</li> <li>▪ Deployed Release 3 (extend data model; complete load of historical data; employee transfer capability)</li> <li>▪ Delivered the HR data and payroll interface control documents (ICDs) to agencies</li> <li>▪ Began transfer of agency HR data into the EHRI data warehouse</li> </ul>	<ul style="list-style-type: none"> <li>▪ Cost/cycle time savings per transaction due to reduction in manual paper processing (Measure: Not Available)</li> <li>▪ Time for inter-agency transfers (Measure: Not Available)</li> <li>▪ Usage of analytics by all agencies in the Human Capital Planning process (Measure: 24 agencies as of 10/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/08 – Assist agencies in deploying e-OPF</li> <li>▪ 7/06 – Receive training, payroll, and HR statistics and dynamic data from all applicable agencies</li> </ul>
<b>E-Clearance (OPM)</b> <a href="http://www.opm.gov/egov">www.opm.gov/egov</a>	<ul style="list-style-type: none"> <li>▪ Reduce time to locate previous investigations which enhances the opportunities for reciprocity</li> <li>▪ Reduce data entry burden and time</li> </ul>	<ul style="list-style-type: none"> <li>▪ Loaded clearances into OPM SII system</li> <li>▪ Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system</li> <li>▪ Deployed SF 86C (Certification) form</li> <li>▪ Opened E-Clearance learning lab</li> <li>▪ Began imaging investigative records</li> <li>▪ All applicable clearance organizations committed to receive training on e-QIP System</li> <li>▪ Deployed upgraded version of Clearance verification System (CVS)</li> </ul>	<ul style="list-style-type: none"> <li>▪ Reciprocity between agencies (Measure: Not Available)</li> <li>▪ Average time to complete clearance forms (Measure: 2 hours as of 6/23/03)</li> <li>▪ Time to locate and evaluate previous investigations and clearances (Measure: Not Available)</li> <li>▪ % of agencies using eQIP System. (Measure: 68% as of 11/10/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 4/07 – All applicable agencies using e-QIP for submissions</li> </ul>

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<b>E-Payroll (OPM)</b> <a href="http://www.opm.gov/egov">www.opm.gov/egov</a>	<ul style="list-style-type: none"> <li>▪ Reduce modernization costs by consolidating payroll systems</li> <li>▪ Reduce cost per payroll transaction per employee</li> </ul>	<ul style="list-style-type: none"> <li>▪ Non-continuing agencies aligned with E-Payroll Providers</li> <li>▪ Provider entrance sessions completed, customers and migration dates on target</li> <li>▪ Payroll Advisory Council formed and monthly sessions conducted</li> <li>▪ Standardization focus group formed to develop policy and procedures for payroll delivery standardization opportunities</li> <li>▪ Completed migration of DOE, ABMC, NRC, NSF, NASA, RRB, DHS, HHS, FERC, DOL, DOT</li> <li>▪ All agencies, unless otherwise exempted by OPM, formally committed and scheduled to migrate to one of the two payroll providers partnerships</li> </ul>	<ul style="list-style-type: none"> <li>▪ Payroll cost per transaction/per employee (Target: in-line with industry averages; Measure: Not Available)</li> <li>▪ Accuracy of Treasury Disbursements, Post Payroll Interfaces, and Periodic Reporting; (Measure: Not Available)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 7/08 - All agencies, unless otherwise exempted, have completed migrations to one of the two payroll provider partnerships</li> </ul>
<b>E-Gov Travel (GSA)</b> <a href="http://egov.gsa.gov">http://egov.gsa.gov</a>	<ul style="list-style-type: none"> <li>▪ Improve the government's internal efficiency, administrative performance, and regulatory compliance relative to travel</li> <li>▪ Eliminate redundant and stovepipe travel management systems through a buy-once/use-many shared services approach</li> <li>▪ Minimize capital investment, operations, and maintenance costs for travel management services</li> <li>▪ Bring world-class travel management and superior customer service to the Federal travel process</li> </ul>	<ul style="list-style-type: none"> <li>▪ Developed government-wide inventory and business case defining cost/benefits and high-level agency migration requirements</li> <li>▪ E-Travel Services (eTS) contract award has been awarded</li> <li>▪ Finalized exception language and incorporated agency comments for the final Federal Travel Regulation amendment requiring the use of eTS by 12/06</li> <li>▪ All Business Reference Model (BRM) agencies have formally committed and scheduled to migrate to eTS</li> <li>▪ 23 of 24 agencies have signed task orders with 1 of the 3 eTS providers</li> </ul>	<ul style="list-style-type: none"> <li>▪ % users expressing high level of satisfaction (Measure: Not Available)</li> <li>▪ # of agencies using E-Gov Travel (Measure: 10 as of 7/04)</li> <li>▪ % of vouchers serviced through E-Gov Travel (Measure: 0% as of 10/31/05)</li> <li>▪ % of trips planned and completed online (Measure: 30% as of 9/30/05)</li> <li>▪ Significant reduction in duplicative systems (Currently 6+ online booking channels, 50+ travel planning/processing channels, 200+ licensed and government-developed expense reporting systems) (Measure: Not Available)</li> <li>▪ Reduction in administrative cost per trip (Target: align with commercial best practices; Measure: Not Available)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/06 – All agencies, unless exempted by GSA, migrated to E-Travel Services</li> </ul>

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<p><b>Integrated Acquisition Environment</b> (GSA)  <a href="http://www.BPN.gov">www.BPN.gov</a>  <a href="http://www.FedBizOpps.gov">www.FedBizOpps.gov</a>  <a href="http://www.PPIRS.gov">www.PPIRS.gov</a>  <a href="http://www.epls.gov">www.epls.gov</a></p>	<ul style="list-style-type: none"> <li>▪ Reduce burden for vendors</li> <li>▪ Achieve cost savings through consolidated vendor information, procurement data systems, and common processes</li> <li>▪ Reduce cycle time of procurement process</li> </ul>	<ul style="list-style-type: none"> <li>▪ Launched Past Performance Information Retrieval System (PPIRS)</li> <li>▪ Merged SBA Pro-NET with Central Contractor Registration (CCR)</li> <li>▪ CCR mandated for new awards and payment data collection.</li> <li>▪ Launched Federal Technical Data System (FedTeDs) to post sensitive but unclassified documents (<a href="http://www.FedTeDS.gov">www.FedTeDS.gov</a>)</li> <li>▪ Launched Wage Determination Online (WDOL) (<a href="http://www.wdol.gov">www.wdol.gov</a>)</li> <li>▪ Launched Federal Procurement Data System Next Generation (FPDS-NG) providing ability to integrate management information reporting via web services(<a href="https://fpds.gov">https://fpds.gov</a>)</li> <li>▪ Launched central directory of all contracts available for multi-agency use(<a href="http://www.contractdirectory.gov">www.contractdirectory.gov</a>)</li> <li>▪ Online Representations and Certifications Application (ORCA) is now official as FAC 26 was published in the Federal Acquisition Regulations (FAR), replacing the paper based representations and certifications process</li> <li>▪ Launched eSRS (electronic Subcontracting Reporting System) for government contractors to record and track subcontracting actions</li> </ul>	<ul style="list-style-type: none"> <li>▪ # of interagency contracts in directory (Measure: 17,985 as of 7/31/04)</li> <li>▪ # of vendors registered in CCR central database (Measure: 388,809 as of 9/30/05)</li> <li>▪ % reduction in procurement transaction errors (Measure: Not Available)</li> <li>▪ % of transactions reported directly to FPDS-NG (Measure Not Available)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 1/07 – Complete transition to new Federal Business Opportunities (FBO) system</li> </ul>

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<b>E-Records Management (NARA)</b>	<ul style="list-style-type: none"> <li>▪ Increase % of eligible data archived/preserved electronically</li> <li>▪ Provide consistency in approach to implementing E-Records Management applications</li> <li>▪ Improve ability of agencies to access/retrieve records</li> </ul>	<ul style="list-style-type: none"> <li>▪ Issued guidance for transferring permanent email records and attachments to NARA</li> <li>▪ Issued transfer guidance for permanent scanned images of textual records</li> <li>▪ Expanded methods of transferring electronic records to NARA</li> <li>▪ Endorsed revised DOD standard for common set of requirements for records management applications government-wide</li> <li>▪ Issued guidance for transferring permanent PDF records to NARA</li> <li>▪ Released Guidance for Coordinating the Evaluation of Capital Planning and Investment Control Proposals for Electronic Records Management Applications</li> <li>▪ Registered, into a NIST repository, XML schemata capable of supporting automated transfer and accessioning of e-records</li> <li>▪ Issued transfer guidance for permanent digital photographic records</li> <li>▪ Issued COTS evaluation guidance</li> <li>▪ Issued governance structure guidance</li> </ul>	<ul style="list-style-type: none"> <li>▪ Median time for processing archival electronic records (Measure: 413 calendar days as of 9/30/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/05 – Monitor agency agreements to transfer record formats and commitment to use</li> </ul>

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<b>CROSS-CUTTING</b>				
<b>E-Authentication (GSA)</b> <a href="http://www.cio.gov/eauthentication">www.cio.gov/eauthentication</a>	<ul style="list-style-type: none"> <li>▪ Reduce authentication system development and acquisition costs</li> <li>▪ Reduce burden of conducting secure transactions with government</li> <li>▪ Eliminate the need for Federal agencies to establish independent authentication systems</li> <li>▪ Protect privacy by ensuring that individuals can control their own personal information</li> </ul>	<ul style="list-style-type: none"> <li>▪ Issued final OMB E-Authentication Guidance for Federal agencies , NIST technical guidance and Federated Architecture Design Component Interface Specifications</li> <li>▪ Launched E-Authentication Service</li> <li>▪ Established an interoperability testing lab</li> <li>▪ Issued Federation business and Operating Rules</li> <li>▪ Signed partnership agreement with the Department of Treasury to create a mechanism through which financial institutions become members of the E-Authentication Federation</li> </ul>	<ul style="list-style-type: none"> <li>▪ Cost avoidance from a coordinated and streamlined approach (Measure: \$1,526,516 as of 6/30/05)</li> <li>▪ # of accredited credential providers (Measure: 22 as of 12/1/05)</li> <li>▪ # of interoperable authentication products (Measure: 11 as of 12/1/05)</li> <li>▪ % of citizens trusting transactions with the government (Measure: 24% of Americans are “high trusters” according to a Pew survey in 4/02)</li> <li>▪ # of credentials available for reuse on government applications (Measure: 15.06M as of 11/30/05)</li> <li>▪ # of annual E-Authentication transactions (Measure: 23,148 as of 11/30/05)</li> </ul>	<ul style="list-style-type: none"> <li>▪ 9/06 – 41.06 million citizens have trusted credentials available for reuse on government applications (current measure = 15.06 million)</li> <li>▪ % of e-authentication eligible applications that have implemented E-Authentication (baseline available in FY06)</li> </ul>