Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps
Financial Management (FM LoB)	The FM LoB is standardizing and consolidating the government's financial systems and financial business processes through the establishment of shared service centers (SSC).	• Published Financial Management Line of Business Migration Planning Guidance (version 1)	• Release draft of business processes associated with funds control management
		• Conducted sessions with Shared Service Providers (SSP) and Agency Subject Matter Experts to develop and define standard business processes, objects and business rules for the payments, receipts, funds and reporting sub-functions.	• Establish performance metrics to refine and update the FM LoBs' ability to measure progress
	The SSC's selected to date are:	• Released the final version of the Insurance System Requirements	• Develop draft of common Government-wide accounting code which will propose a uniform accounting structure
	• General Services Administration	• Released draft of the Common Government-wide Accounting Classification Structure and the results of the accounting classification information survey for public comment	• Continue SSC migrations
	• Department of the Interior	• 5 CFO Act agencies have their financial management system hosted at a Federal Shared Service Centers	
	• Department of the Treasury	• 2 CFO Act agencies have their financial management system hosted at a Commercial Shared Service Centers	
	• Department of Transportation	• 75 non-CFO Act agencies have their financial management system hosted at a Federal Shared Service Centers	
		• 4 non-CFO Act agencies have their financial management system hosted at a Commercial Shared Service Centers	

Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps

Human Resources (HR LoB)	The HR LoB is using government-wide, modern, cost-effective, standardized, and interoperable HR solutions to provide common core functionality to support the strategic management of Human Capital through the establishment of SSC's.
	
	The SSC's selected to date are:
	
	• Department of Agriculture
	
	• Department of the Interior
	
	• Department of the Treasury
	
	• Department of Health and Human Services
	
	• Department of Defense
		• Released HR LoB Data Model (version 1)
		
		• Released HR LoB business processes and published the HR LOB Business Reference Model (version 2)
		
		• Released HR LoB Performance Model (version 1)
		• Department of Transportation (DOT) migration to Department of the Interior's SSC
		• Department of Housing and Urban Development (HUD) migration to Treasury's SSC
		• Currently 12 departments and large agencies and 77 small entities (boards, commissions, etc.) are being serviced by SSC's
		• Developed Frequently Asked Questions (FAQ) covering HR LoB background, requirements, procurement proceedings, and accountability
			• Finalize migration guidance
			
			• Develop the HR LoB Enterprise Architecture and Requirements and a framework for testing and certification of HR solutions
			• Release the following documents:
			
			  o Business Process Modernization Model (version 1.0)
			
			  o End-to-End Service Component Model (version 1.0)
			
			  o End-to-End Performance Model (version 1.0)
			
			  o End-to-End Technical Model (version 1.0)
			
			• Continue SSC migrations
			• Establish HR LoB acquisition schedule for selection of pre-qualified private sector SSCs

Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps

Grants Management (GM LoB)	The GM LoB is developing solutions to standardize and streamline the grants management process government-wide.
	
	GM LoB is pursuing a consortia based approach to share operations and maintenance (O&M) costs, and development, modernization, and enhancement (DME) costs across agencies, decreasing the burden that any one grant-making agency must bear. Business processes as available through consortium lead agencies will decrease agency reliance on manual and paper-based grants processing.
		• Named the following agencies as Consortia Leads:
		
		   o Department of Education
		   o Health and Human Services (Administration for Children and Families)
		
		   o National Science Foundation
		• Conducted monthly Consortia Leads meetings to develop common approaches to implementing GM LoB and to share lessons learned
		• Developed a Consortia Lead 'Playbook' and interactive portal site to give Consortia Leads access to current grants management related materials
		• Began work on a financial management interface solution
			• Current plans will continue to be implemented/executed and updated in accordance as actions are defined by the interagency taskforce for the Federal Funding Accountability and Transparency Act (FFATA)

Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps
Case Management (CM LoB)	The CM LoB is using common data standards and shared architectures to easily and appropriately share case management information within and between federal and non-federal agencies	• Assisted the Department of Homeland Security Immigrations and Customs Enforcement and Treasury in moving their case management programs forward • Provided best practices and lessons learned to selected agencies • Enabled the National Labor Relations Board (NLRB) to reduce procurement preparation efforts by re-using CM LoB's functional requirements • Issued guidance regarding detailed requirements for the Litigation Case Management System (LCMS) • Developed architectural work products for the Sentinel case management system, providing a roadmap for improving the sharing of case-related information	• Maintain and update the case management architecture and data standards • Provide assistance to agencies looking to develop/acquire case management solutions • Participate in cross government information sharing activities in order to share and develop case management architecture • Assist agencies in developing their case management solutions such as Treasury's Enterprise Case Management System
Federal Health Architecture (FHA LoB)	The FHA LoB is a collaborative effort to foster interoperability between healthcare systems across the nation	• Worked with the Office of the Coordinator for Health Information Technology to publish the Strategic Framework for Health IT • Assisted partner agencies in creating plans to implement approved Health IT standards • Worked with agencies to implement the Health IT Scorecard	• Identify and develop opportunities to advance federal health IT interoperability • Continue to provide input from the Federal community into the national agenda for health IT, including standards adoption, systems interoperability certification, and the development of a nation-wide health information network • Help develop outcomes and goals related to the Executive Order on Health Care Transparency

Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps

Information Systems Security (ISS LoB)	The ISS LoB is establishing common solutions for information systems security through Shared Service Centers. The ISS LoB is exploring opportunities in the following four areas:
	• Security Training
	
	• Federal Information Security Management Act (FISMA) reporting
	
	• Situational Awareness/Incident Response
	• Selection, Evaluation and Implementation of Security Solutions
	
	Using SSC's will:
	• Improve the level of information
	• Consolidate security products and services
	• Improve security decision-making through a government-wide governance structure
	
	The SSC's selected to date are:
	Security Awareness and Training
	• Office of Personnel Management
	• Department of State/United States Agency for International Development
	• Department of Defense
	FISMA Reporting
	• Environmental Protection Agency
	• Department of Justice
		• Defined framework for selecting SSC's to provide government-wide solutions for information systems security
		
		• Selected SSC's for 2 key areas:
		
		   o Security Training
		
		   o FISMA Reporting
			• Identify other areas where shared services centers would benefit the Federal community in security information systems
			
			• Work with potential service providers to best support the Federal community
			• Implement and migrate participating agencies to common solutions in key areas of Security Training and FISMA Reporting

Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps
Budget Formulation and Execution (BFE LoB)	The BFE LoB is enhancing Federal agency and central budget processes by identifying and implementing modern, interoperable, flexible, cost effective, and optimized solutions to support all phases of the formulation and execution of the Federal budget	• Formed inter-agency taskforce consisting of 25 agencies to explore common solutions to improve budget formulation and execution • Issued requests for information (RFIs) to solicit best practices and solution insights from the private sector, federal agencies, and non-profit organizations • Developed and submitted inter-agency business cases recommending the use of a phased implementation approach	• Improve capabilities for analyzing budgetary execution, planning, performance, and financial information • Enhance capabilities for aligning programmatic outputs and outcomes with budget levels and actual costs • Offer cross-servicing to agencies

Geospatial	The Geospatial LoB is developing a coordinated approach to produce, maintain, and use geospatial data and services across the federal government to reduce long-term costs of geo-information delivery and access	• Formed taskforce to explore and identify common government-wide solutions to improve access and use of geospatial data
		
		• Promoted intergovernmental collaboration for geospatial-related activities and investments across all sectors and levels of government
		
		• Worked to optimize and standardize common geospatial functions, services, and processes
		
		• Issued requests for information (RFIs) soliciting best practices and solution insights from the private sector, federal agencies, and non-profit organizations
		• Developed and submitted a cross-agency business case recommending establishment of a Project Management Office to ensure:
		  o Government-wide LoB participation
		
		  o Performance accountability
		  o Effective business and budget planning
			• Develop an operational framework to:
			
			  o Provide a coordinated and leveraged approach to reduce duplicative development efforts
			
			  o Maintain geospatial services while delivering services efficiently
			
			  o Increase satisfaction of customer needs
			
			  o Realize future cost savings
			
			• Identify enterprise business needs and core agency mission requirements

Table 9–5.   LINES OF BUSINESS (LoB) UPDATE

Line Of Business (LoB)	Description	Selected Accomplishments to Date	Next Steps

IT Infrastructure (IOI)	The IOI LoB is identifying opportunities for IT infrastructure consolidation and optimization and developing government-wide common solutions to realize cost savings.
	
	The solution provides a federal-wide performance measurement framework in the following five areas:
	
	• Desktop/Seat Management and Support
	• Data Centers
	
	• Data/Voice Networks
	• Telecommunications
	• Help Desk
		• Convened a task force of over 27 departments and agencies which recommended a core common solution
		
		• Issued requests for information (RFIs) soliciting best practices and solution insights from the private sector, federal agencies, and non-profit organizations
		• Developed and submitted an inter-agency business case recommending a phased approach initially focused on performance measurement in three key areas:
		   o Desktop/Seat Management and Support
		   o Data Centers
		
		   o Data/Voice Networks
			• Develop performance measures in the three areas of focus:
			
			   o Desktop/Seat Management and Support
			
			   o Data Centers
			
			   o Data/Voice Networks
			
			• Provide best practices for consolidating, optimizing and developing government-wide solutions