## PURCHASERS' QUESTIONNAIRE

## OUTBOARD ENGINES FROM JAPAN

#### Return completed questionnaire to:

### UNITED STATES INTERNATIONAL TRADE COMMISSION

Office of Investigations, Room 615 500 E Street, SW, Washington, DC 20436

#### So as to be received by the Commission by no later than October 28, 2004

The information called for in this questionnaire is for use by the United States International Trade Commission in connection with its antidumping investigation concerning outboard engines from Japan (inv. No. 731-TA-1069 (Final)). The information requested in the questionnaire is requested under the authority of the Tariff Act of 1930, title VII. This report is mandatory and failure to reply as directed can result in a subpoena or other order to compel the submission of records or information in your possession (19 U.S.C. § 1333(a)). Further information on this questionnaire can be obtained from James Fetzer (708-5403).

Name of						
Address						
World Wide Web address						
NO	(Sign the certification below and promptly return only this page of the questionnaire to the Commission)					
YES	(Read the instruction booklet carefully, complete all parts of the questionnaire, sign the certification, and return the entire questionnaire to the Commission)					

#### CERTIFICATION

I certify that the information herein supplied in response to this questionnaire is complete and correct to the best of my knowledge and belief and understand that the information submitted is subject to audit and verification by the Commission.

By signing this certification I also grant consent for the Commission, and its employees and contract personnel, to use the information provided in this questionnaire and throughout this investigation in any other import-injury investigations conducted by the Commission on the same or similar merchandise. (If you do not consent to such use, please note the certification accordingly.)

I acknowledge that information submitted in this questionnaire response and throughout this investigation may be used by the Commission, its employees, and contract personnel who are acting in the capacity of Commission employees, for developing or maintaining the records of this investigation or related proceedings for which this information is submitted, or in internal audits and investigations relating to the programs and operations of the Commission pursuant to 5 U.S.C. Appendix 3. I understand that all contract personnel will sign non-disclosure agreements.

Name an	d Title	of Autho	orized Official
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Date

Signature of Authorized Official

(\_\_\_) Phone

**Fax** 

### PART I.--GENERAL QUESTIONS

The questions in this questionnaire have been reviewed with market participants to ensure that issues of concern are adequately addressed and that data requests are sufficient, meaningful, and as limited as possible. Public reporting burden for this questionnaire is estimated to average 20 hours per response, including the time for reviewing instructions, searching existing data sources, gathering the data needed, and completing and reviewing the questionnaire. Send comments regarding the accuracy of this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Office of Investigations, U.S. International Trade Commission, 500 E Street, SW, Washington, DC 20436.

I-1. A) Please report below the actual number of hours required and the cost to your firm of preparing the reply to this questionnaire and completing the form.

hours dollars

B) We are interested in any comments you may have for improving this questionnaire in general or the clarity of specific questions. Please attach such comments to your response or send them to the above address.

I-2. Provide the name and address of establishment(s) covered by this questionnaire (see page 3 of the instruction booklet for reporting guidelines). If your firm is publicly traded, please specify the stock exchange and trading symbol.

I-3. Please provide the following information regarding your firm's corporate/legal structure.

a) Is your firm owned, in whole or in part, by any other firm?

	esList the following information.		
Firm name	Address	Extent of ownership	Date

b) Does your firm own or have any related U.S. firms which are engaged in manufacturing outboard engines or boats that use outboard engines (use additional pages as necessary)?

### Yes--List the following information.

No

Firm name	Address	Extent of ownership/ affiliation	Date of ownership/ affiliation

### PART I.--<u>GENERAL QUESTIONS</u>--Continued

I-3. c) Does your firm have any related firms, either domestic or foreign, which are engaged in importing outboard engines from Japan into the United States or which are engaged in exporting these products from Japan to the United States?

No YesList	the following information.		
Firm name	Address	Extent of ownership/ affiliation	Date of ownership/ affiliation

d) Does your firm or any affiliated firm produce, have the capability to produce, or have any plans to produce outboard engines in other countries?

No

Yes–Please provide the following information, using additional pages as necessary:

Country	<b>F</b> inn 1997	Production start date		Affiliation/level	Outboard engines
	Firm name	Actual	Planned	of investment	produced in 2003 ( <i>Quantity</i> )

e) Please describe any significant changes in the above corporate/legal structure since January 1, 2001 (use additional pages as necessary).

# PART II.--<u>PURCHASES</u>

II-1. Please identify the complete outboard engine types (model year and horsepower) that your firm purchased since January 1, 2001, by source. CHECK ALL THAT APPLY, using additional pages as necessary.

Model year	Horse power	2-stroke, carbureted	2-stroke, EFI	2-stroke, direct injection	4-stroke, carbureted	4-stroke, EFI
Purchases	of U.Sprodu	ced product:				
Purchases	of product pr	oduced in Japan:				
Purchases	of product pr	oduced in other c	ountries:			<u> </u>

## PART II.-<u>PURCHASES</u>--Continued

II-2. <u>**PURCHASE DATA</u></u>.--Report, as indicated below, your firm's purchases (either directly or through a sales agent or broker) of complete outboard engines. Report based on delivery date, not order date.</u>** 

(0	<i>Quantity</i> in units	, <i>valu</i> e in \$1	,000)			
ltem	0	Calendar years			January-September	
item	2001	2002	2003	2003	2004	
PURCHASES OF PRODUCT PRO		UNITED STA	TES:			
2-stroke, carbureted						
Quantity						
Value						
2-stroke, EFI						
Quantity						
Value						
2-stroke, direct injection						
Quantity						
Value						
4-stroke, carbureted						
Quantity						
Value						
4-stroke, EFI						
Quantity						
Value						
PURCHASES OF PRODUCT PRO	DUCED IN JAPA	N:				
2-stroke, carbureted						
Quantity						
Value						
2-stroke, EFI						
Quantity						
Value						
2-stroke, direct injection						
Quantity						
Value						
4-stroke, carbureted						
Quantity						
Value						
4-stroke, EFI						
Quantity						
Value						
-Continued on next page.	•		-	-		

## PART II.--<u>PURCHASES</u>

### II-2. <u>PURCHASE DATA</u>.-Continued

( <i>Quantity</i> in units, <i>value</i> in \$1,000)				
Item	2001	2002	2003	JanSept. 2004
PURCHASES OF PRODUCT PRODUCED IN ALL	OTHER COU	NTRIES:1	-	
2-stroke, carbureted				
Quantity				
Value				
2-stroke, EFI				
Quantity				
Value				
2-stroke, direct injection				
Quantity				
Value				
4-stroke, carbureted	•			•
Quantity				
Value				
4-stroke, EFI	•			•
Quantity				
Value				
<sup>1</sup> Please identify these countries:	•		•	•

II-3. If the relative shares of your firm's total purchases of outboard engines from different sources (both domestic and foreign) have changed in the last three years, please list the country, state whether the relative share from that country has increased or decreased, and state the reason.

Country	Increase/decrease	Reason

# PART II.-<u>PURCHASES</u>--Continued

If your firm for doing so.	has purchased outboard engines from only one country, please explain the reason.
a) Did the O	MC bankruptcy have any effect on your firm's purchases of outboard engines?
	firm increase its relative share of purchases of imported outboard engines as a res bankruptcy?
No	Yes–Please describe how your firm attempted to secure new suppliers, identifying time periods, product types, and suppliers:
previously e	ew supplier secure contract terms that differed significantly from terms of sale xperienced by your company, including, <i>e.g.</i> exclusive or quasi-exclusive supply multi-year contracts?
No	$\Box$ Yes–Please provide details as to what these terms were and who supplied them.
	ave any contracts with a supplier that require that all (or virtually all) of your
purchases be	e from that single supplier? Yes–Please identify the supplier and the portion of your purchases that is

### PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES

III-1. Which of the following best describes your firm as a purchaser of outboard engines (check all that apply, noting the specific end uses if known)?

OEM/BOAT BUILDER, RELATED TO ENGINE MANUFACTURER (	)
OEM/BOAT BUILDER, UNRELATED (	)
DEALER/DISTRIBUTOR, RELATED TO ENGINE MANUFACTURER (	)
DEALER/DISTRIBUTOR, UNRELATED (	
□ INDEPENDENT BUYING GROUP (	)
Other (	)

III-2. If your firm is an **outboard engine dealer**, please respond to the following questions:

a) What are the major types of consumers to which you sell outboard engines?

b) Do you compete for sales to your customers with the manufacturers or importers from which you purchase outboard engines?

c) What percent (by quantity) of the boats that you sold during 2003, were packaged with an engine from the boat builder? \_\_\_\_\_\_ percent. Who makes the decision to package an outboard engine with a boat? Please explain, using additional pages as necessary.

d) If your firm is related to an outboard engine manufacturer, do you have the option to purchase outboard engines from other unrelated suppliers?

No

Yes–Please explain.

e) For the period from January 1, 2003 through September 30, 2004, what proportion of your complete outboard engine purchases were purchased from unrelated suppliers?

### PART III.--MARKET CHARACTERISTICS AND PURCHASING PRACTICES

III-3. If your firm is a **boat builder**, please respond to the following questions:

a) List in order of quantity of outboard engines consumed, the top 3 boat types for which your firm purchases outboard engines as a component part. Please indicate what percentage of the total cost is accounted for by outboard engines.

<u>Boat type</u>	Percent of cost accounted for by outboard engines
Bass/fresh water fishing boats	
Center console boats	
Fish 'n ski boats	
Deck boats	
Pontoon boats	
Saltwater fishing boats	
Performance boats	
Runabouts	
Utility boats	
Walk-around boats	
Jon boats	
Inflatable boats	
Single haul pleasure boats	

b) What percent (by quantity) of the boats manufactured or sold by your company during 2003, are pre-rigged or rigged for a specific outboard engine make? \_\_\_\_\_ percent. Please describe the process by which you determine which boats will be pre-rigged:

-3.	c) What percent (by quantity) of the boats that you manufactured during 2003, were packaged with an outboard engine? percent.					
	Who makes the decision to package an engine with a boat? Please explain, using additional pages as necessary.					
	d) If your firm is related to an outboard engine manufacturer, do you have the option to purchase outboard engines from other unrelated suppliers?					
	No Yes–Please explain.					
	e) For the period from January 1, 2003 through September 30, 2004, what proportion (based on value) of your complete outboard engine purchases were purchased from unrelated suppliers?					
4.	a) If your firm is a <b>boat builder</b> , has the demand for your firm's boats incorporating outboard engines changed since January 1, 2001?					
	Increased Unchanged Decreased Other (explain below)					
	b) Has this had any effect on your firm's demand for outboard engines?					

III-5.	How have your relative January 1, 2001?	e demand for outbo	oard engines changed by engine	technology over since			
	2-stroke, carbureted	Increased	Unchanged Decreased	Other			
	2-stroke, EFI	Increased	Unchanged Decreased	Other			
	2-stroke, DI	Increased	Unchanged Decreased	Other			
	4-stroke, carbureted	Increased	Unchanged Decreased	Other			
	4-stroke, EFI	Increased	Unchanged Decreased	Other			
	To what degree have stricter emission regulations and/or other factors contributed to such changes?						
III-6.	a) Please list in order o	f importance any p	products that may be substituted	for outboard engines.			
	(1)	(2)	(3)				
	b) For each possible substitute product, please give examples of applications and end uses for which they are substitutes.						
		prices of these pro s–Please explain.	oducts affected the price for outb	ooard engines?			
III-7.	Are you aware whether	the outboard engi	ines you purchase are U.Sprodu	uced or imported?			
	Powerheads:	ways Usua	ally Sometimes Nev	er			
	Complete outboard eng	gines:: Alw	vays Usually Som	netimes Never			
III-8.	Do you know the manu	facturer of the out	tboard engines that you purchase	?			
	Powerheads:	ways Usua	ally Sometimes Nev	er			
	Complete outboard eng	gines:: Alw	vays Usually Som	netimes Never			

III-9.	To your knowledge, are your buyers aware of and/or interested in the country of origin of the outboard engines you supply them?				
	Powerheads: Always Usually Sometimes Never				
	Complete outboard engines:: Always Usually Sometimes Never				
III-10.	Have you made significant changes in your purchasing patterns (e.g., frequency) in the last three years?				
	No Yes–Please explain.				
III-11.	How many suppliers do you generally contact before making a purchase?				
III-12.	During negotiations, does your firm typically negotiate price with suppliers for:				
	$\Box$ One engine model $\Box$ Multiple engine models $\Box$ Entire product line $\Box$ Other Please explain.				
III-13.	a) Please provide a description of the negotiation process for each long-term contract or purchase agreement that your firm sought and/or had in effect during model years 2001 to 2005, using additional pages as necessary.				
	b) Are there distinctive contract/agreement terms between U.S. and Japanese suppliers? Between outboard engine types?				
	No Yes–Please explain and provide a summary of the provisions of your different supply agreements, using additional pages as necessary.				

III-13.	13. c) Have your outboard engine suppliers changed their pricing policies and/or contract terms during the period of investigation?					
	No	Yes–Please explain, including a list of changes, and using additional pages as necessary.				
	d) Do you have	e multiyear contracts with any of your suppliers?				
	No	Yes–Please explain, identify suppliers with whom you have multiyear contracts, and state whether pricing terms are fixed over the multi-year term or are renegotiated during the contract term. If pricing terms are renegotiated, indicate the frequency of such renegotiations.				
III-14.	a) Have you ch	anged suppliers since January 1, 2001?				
	No	Yes–Please list the suppliers, indicate whether each firm was added or dropped as a supplier, and give the reasons for the change.				
	b) Have you sh	ifted relative volumes among suppliers since January 1, 2001?				
	No	Yes–Please list the suppliers, indicate whether you increased or decreased relative volumes with respect to each supplier, the amount of such increase or decrease, and give the reasons for the change.				
III-15.	Are you aware the last 3 years	of any new suppliers, either foreign or domestic, that have entered the market in ?				
	No	YesPlease identify the firms.				

Purchasers' Questionnaire - Outboard Engines (F)

III-16.	6. Do you require your suppliers to become certified or prequalified with respect to the quality, horsepower, or other performance characteristic of the outboard engines they sell to your firm?				
	No Yespercent of purchases (value) in 2003 Yes-all purchases				
	Please provide a general description of the certification or qualification process and the time required.				
III-17.	Briefly describe the factors that you consider when qualifying a new supplier (e.g., quality of product, reliability of supplier, etc.) and estimate the time it takes to certify or qualify a new supplier.				
III-18.	Since January 1, 2001, have any domestic or foreign producers failed in their attempts to certify or qualify their outboard engines with your firm or have any producers lost their approved status?				
	No YesPlease identify these firms, the countries where they are located, and the reasons why they failed the certification/qualification process.				

III-19. For the factors listed below, please rate each in terms of its importance in your purchase decision for outboard engines.

	VERY IMPORTANT	SOMEWHAT IMPORTANT	NOT IMPORTANT
Availability			
Delivery terms			
Delivery time			
Discounts offered			
Extension of credit			
Price			
Minimum qty requirements			
Packaging			
Product consistency			
Quality meets industry standard	s		
Quality exceeds industry standa	ırds 🔲		
Performance			
Product range			
Reliability of supply			
Technical support/service			
U.S. transportation costs			
Other (specify):			

III-20.	20. Please list, in order of their importance, the three major factors generally considered by your in deciding from whom to purchase outboard engines for any one order (examples include c availability, extension of credit, prearranged contracts, price, quality exceeding specification industry standards, range of supplier's product line, traditional supplier, etc.).				
	1				
	2				
	3				
	Other factors or comments:				
III-21.	What characteristics does your firm consider when determining the quality of outboard engines?				
III-22.	How often does your firm purchase the product that is offered at the lowest price?				
	Always Usually Sometimes Never				
III-23.	Please list the names of any firms you considered price leaders in the outboard engine market during January 2001-September 2004. A price leader is defined as (1) one or more firms that initiate a price change, either upward or downward, that is followed by other firms, or (2) one or more firms that have a significant impact on prices. A price leader does not necessarily have to be the lowest priced supplier. For those firms identified as a price leader, please specify the time period in which a price change was communicated, whether the price change was upward or downward, and whether it covered a specific geographic region or a specific product type.				
III-24.	Please describe how the above firm(s) exhibited price leadership.				
III-25.	Do any suppliers offer a more complete product range of outboard engines compared to other suppliers?				
	No Yes–Please names the firms and explain.				

III-26. Does your firm purchase outboard engines over the internet?

	No
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Yes–Please describe, noting the estimated percentage of your firm's total purchases (based on value) of outboard engines in 2003 accounted for by internet purchases.

III-27. Are different types of outboard engines technologies specified below, which are otherwise the same with respect to horsepower and other specifications, used interchangeably (i.e., can they physically be used in the same applications)? Please indicate below, using "A" to indicate that the products from a specified type of engine-pair are *always* interchangeable, "F" to indicate that the products are *frequently* interchangeable, "S" to indicate that the products are *sometimes* interchangeable, "N" to indicate that the products are *never* interchangeable, and "0" to indicate *no familiarity* with products from a type of engine-pair.<sup>1</sup>

Type of engine	2-stroke, carbureted	2-stroke, EFI	2-stroke, direct injection	4-stroke, carbureted	4-stroke, EFI
2-stroke, carbureted					
2-stroke, EFI					
2-stroke, DI					
4-stroke, carbureted					
4-stroke, EFI					

<sup>1</sup> For any type of engine-pair which is *sometimes or never* used interchangeably, please explain the factors that limit or preclude interchangeable use:

III-28. a) Based on your firm's experience, indicate which type of outboard engine is deemed to be superior in the following performance characteristics. Does this vary by application (boat line/model)?

 $\square$  No  $\square$  Yes–Please copy this page and report for each application.

### 2-stroke, direct injection COMPARED TO 4-stroke

APPLICATION (Boat line/model):

SUPERIO	OR COMPARABLE	INFERIOR
Acceleration		
Durability		
Ease of operation		
Environmental friendliness		
Fuel Economy		
Low weight		
Ease of maintenance		
Quietness of engine		
Reliability		
Speed		
Other (specify):		
E		
E		

III-28. b) Based on your firm's experience, indicate which type of outboard engine is deemed to be superior in the following performance characteristics. Does this vary by application (boat line/model)?

No Yes–Please copy this page and report for each application.

### 2-stroke, carbureted or EFI COMPARED TO 4-stroke, carbureted or EFI

APPLICATION (Boat line/model):

	SUPERIOR	COMPARABLE	INFERIOR
Acceleration			
Durability			
Ease of operation			
Environmental friendliness .			
Fuel Economy			
Low weight			
Ease of maintenance			
Quietness of engine			
Reliability			
Speed			
Other (specify):			

III-29. Report, as indicated below, returns of outboard engines under warranty produced in the United States and Japan. Please report outboard engines returned for repair and those which were not repairable separately.

FO	r Ri	ΕΡΑ	IR

( <i>Quantity</i> in units, <i>value</i> in \$1,000)						
ltem	Calendar years			January-September		
	2001	2002	2003	2003	2004	
RETURNS OF PRODUCT PRODUCED IN	THE UNITED	STATES:				
2-stroke, carbureted						
Repairable						
Not repairable						
2-stroke, EFI			-		-	
Repairable						
Not repairable						
2-stroke, direct injection			-			
Repairable						
Not repairable						
4-stroke, carbureted		-		-		
Repairable						
Not repairable						
4-stroke, EFI						
Repairable						
Not repairable						
RETURNS OF PRODUCT PRODUCED IN .	JAPAN:					
2-stroke, carbureted						
Repairable						
Not repairable						
2-stroke, EFI						
Repairable						
Not repairable						
2-stroke, direct injection						
Repairable						
Not repairable						
4-stroke, carbureted						
Repairable						
Not repairable						
4-stroke, EFI						
Repairable						
Not repairable						

III-30. <u>DISCOUNTS/ALLOWANCES</u>.--Report below all of the discounts, allowances, rebates, prepaid freight, incentives, reimbursements, bonuses, payments, and other potential reductions in price that you received from 2003. Complete a separate page for each firm you purchased from in 2003. If you were not able to quantity a potential reduction in net price that was received, please explain in an attachment. COPY THIS PAGE AS NECESSARY.

	Received	Received from sellers		
Item	Yes/No	Value (\$1,000)		
Base/standard discount				
Quantity discount				
Early order discount				
Early payment discount				
Delayed payment discount				
Registration discount				
Free freight discount				
Fall order discount				
Annual order discount				
Performance rebate				
Coop accrual rebates				
Retail sales bonus				
Advance scheduling				
Warranty registration				
End-customer rebate				
Special program rebate				
Cash/free interest				
Financing discounts				
Cash grants				
Free flooring discount				
Loyalty discount				
All other discounts <sup>1</sup>				
All other rebates <sup>1</sup>				
Signing bonuses				
Market development or promotional funding				
Improvements				
All other incentives <sup>1</sup>				
Other payments/transactions not directly related to the sale of outboard engines or accessories <sup>1</sup>				

#### Purchasers' Questionnaire - Outboard Engines (F)

#### PART IV.--COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED PRODUCT

IV-1. Please indicate the countries of origin for outboard engines for which your firm has actual marketing/pricing knowledge.

United	States
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Other countries (Please specify \_\_\_\_\_

IV-2. Are outboard engines produced in the United States and in other countries used interchangeably (i.e., can they physically be used in the same applications)? Please indicate below, using "A" to indicate that the products from a specified country-pair are *always* interchangeable, "F" to indicate that the products are *frequently* interchangeable, "S" to indicate that the products are *sometimes* interchangeable, "N" to indicate that the products are *never* interchangeable, and "0" to indicate *no familiarity* with products from a specified country-pair.<sup>1</sup>

Country-pair	United States	Japan	Other countries
United States			
Japan			
Other countries			

<sup>1</sup> For any country-pair producing outboard engines which is *sometimes or never* used interchangeably, please explain the factors that limit or preclude interchangeable use:

- IV-3. Do you or your customers ever specifically order outboard engines from one country in particular over other possible sources of supply?
  - Yes--Please identify all relevant countries (including the United States and both subject and nonsubject foreign countries) from which you or your customers prefer to order, and indicate why outboard engines from these countries are preferred over product from other countries (please note the specific products in your response).
- IV-4. Are certain types/sizes of outboard engines available from only a single source (domestic or foreign, including both subject and nonsubject countries)?

No

No

Yes--Please identify the source and the type/size.

IV-5. If you purchased outboard engines from one source although a comparable product (in terms of engine technology, horsepower and features) was available from another source at a lower price, please explain your reasons for doing so (please specify by country, including the United States and both subject and nonsubject foreign countries). Possibilities might include transaction characteristics such as length of time to fill orders, minimum order size, reliability of supply, etc.

### PART IV.--<u>COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED</u> <u>PRODUCT</u>--*Continued*

IV-6. For the factors listed below, please rate how outboard engines produced in each country you identified in your response to the first question in Part IV compare with outboard engines produced in each of the other countries you identified (including the United States and both Japan and nonsubject foreign countries). Copy this page as necessary to cover all possible country combinations and please attach any comments you care to make concerning your responses, especially in comparisons where you rate outboard engines from one country superior or inferior to outboard engines from another.

con	npared to _		
(specify country)		(specify country)	
SUP	ERIOR	COMPARABLE	INFERIOR
Availability			
Delivery terms			
Delivery time			
Discounts offered			
Extension of credit			
Lower price			
Minimum qty requirements			
Packaging			
Product consistency			
Quality meets industry standards			
Quality exceeds industry standards			
Product range			
Performance			
Reliability of supply			
Technical support/service			
Lower U.S. transportation costs			
Other (specify):			
[			

## PART IV.--<u>COMPARISONS BETWEEN IMPORTED AND U.S.-PRODUCED</u> <u>PRODUCT</u>--*Continued*

IV-7.	a) How often do domestically produced outboard engines meet minimum quality specifications
	for your uses or your customers' uses?

Always	Usually	🗌 Son

metimes Rarely or never

b) How often do imported outboard engines meet minimum quality specifications for your uses or your customers' uses?

Japan	Always	Usually	☐ Sometimes	Rarely or never
Country	Always	Usually	☐ Sometimes	Rarely or never
Country	Always	Usually	☐ Sometimes	Rarely or never

Purchasers' Questionnaire - Outboard Engines (F)

### PART V.--SUPPLIER IDENTIFICATION

Please provide the names and addresses of your firm's five largest suppliers of outboard engines purchased during 2001-2003. Please also provide the name and telephone number of a contact person and the share of the quantity of your firm's total purchases of outboard engines that each of these suppliers accounted for in 2003.

No.	Supplier's name	Street address ( <u>not</u> P.O. box), city, state, and zip code	Contact person	Area code and telephone number	Share of 2003 pur- chases (%)
1					
2					
3					
4					
5					