

# RADIO ROUNDUP

a collection of features, oddities,  
and helpful tips



**NORTH AMERICAN  
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92 WORDS, 30 SECONDS

## CONSUMER CORNER

HELP IS AVAILABLE ONLINE FOR PEOPLE WITH COMPLAINTS ABOUT THEIR BANK. A WEB SITE HAS BEEN CREATED TO ANSWER COMMON QUESTIONS CONSUMERS HAVE ABOUT BANKING AND PROVIDE INFORMATION ABOUT CONTACTING BANKING REGULATORS. THE SITE—[HELP-WITH-MY-BANK-DOT-GOV](http://HELP-WITH-MY-BANK-DOT-GOV)—IS SPONSORED BY THE OFFICE OF THE COMPTROLLER OF THE CURRENCY AND DESIGNED TO PRESENT INFORMATION IN A QUESTION-AND-ANSWER FORMAT. THE CONTENT IS BASED ON THE THOUSANDS OF QUESTIONS THE AGENCY RECEIVES FROM CONSUMERS EACH YEAR. TO LEARN MORE, VISIT [W-W-W-DOT-HELP-WITH-MY-BANK-DOT-GOV](http://W-W-W-DOT-HELP-WITH-MY-BANK-DOT-GOV).