



Financial Management LoB

NBC's Financial Management Line of Business

The National Business Center (NBC), Department of the Interior (DOI), provides fully integrated, enterprise financial management and budget business solutions that are compliant with the standards of FSIO (Financial Systems Integration Office, formerly JFMIP). We provide proven financial management processes and state-of-the-art technology implementations to support your agency, allowing you to focus time and resources on what you do best: *your core mission*.

NBC EXPERIENCE

For over 30 years, the NBC has supported a large and rapidly growing Federal customer base. This is what we mean when we say, "Your business is ours." The NBC supports your mission by performing ours.

The NBC performs the full range of Federal specific accounting operations including accounts payable, accounts receivable/reimbursement accounting, general accounting services, regulatory reporting, financial statement preparation, and property and inventory management reporting – resulting in unqualified audit reports. We are experts in Federal accounting, procurement, personnel, payroll, travel management, financial statement preparation, and credit card program management.

We have a comprehensive development staff ready to integrate your legacy systems and data, and we use proven commercial tools for implementation of Oracle® Federal Financials and CGI-AMS Momentum®. NBC is currently facilitating DOI's implementation of SAP®, and will consider SAP® for other customers in the future.

NBC SOLUTIONS AND SERVICES

NBC offers an unparalleled breadth of solutions and services in financial management and procurement including design, implementation, and operation of accounting, procurement, personnel, payroll, financial management, and travel systems. *We focus on our mission so you can focus on yours.*

Your Business is Ours

We understand the business of government. The NBC has over 30 years of experience successfully servicing administrative systems for over 150 Federal Government agencies.

A partial listing of our impressive and ever increasing client base includes:

- Department of Interior
- US Capitol Police
- Equal Employment Opportunity Commission
- National Transportation Safety Board
- Federal Communications Commission
- Nuclear Regulatory Commission

The NBC serves only Federal customers. This means that *we focus on, proactively monitor, and respond* to changes in Federal financial management policy to ensure that **customers remain compliant** with Office of Management & Budget and Dept. of Treasury rules and reporting requirements. **We manage your risk**, so you can focus on your core mission.

Your Business Requirements Drive Solutions

We provide tailored solutions to meet the unique requirements of individual agencies. The NBC's solutions work for you – with your business practices and in your organizational environment.

Through standardized approaches and methods, the NBC can offer both **economies of scale** and a **flexible implementation approach**.

- **Small Agencies** – take advantage of the NBC's Shared Services solution that offers an **economical alternative** to costly stand-alone implementations. By combining multiple clients in a single financial application, participating agencies **share infrastructure and technical support costs** while maintaining separate and distinct agency accounting information and identity.
- **Mid-size Agencies** – benefit from stand-alone financial applications and realize the **reduced overall costs** resulting from common configuration and implementation methodologies, conversion strategies, and interface tools that ensure **low cost, low risk implementations**.
- **Large Agencies** – require **unique solutions** including substantial planning and analysis, project management, and resource staffing.

Coupled with our **comprehensive service delivery** strategy, the NBC offers reliable systems and services to assist large agencies in planning, implementing, and maintaining their financial processes and systems.

Quality Service Delivery

Competition and choice are essential to the delivery of quality service. The NBC earns and keeps its customers by providing unparalleled service in the following areas:

- **Quality Products and Competitive Pricing** – The NBC continues to focus on our core mission of providing flexible integrated solutions that take advantage of the economies of skill and scale for the benefit of our clients.
- **Professional Staffing** – The NBC accounting operations team is comprised of over 140 financial specialists including **operating accountants, Certified Public Accountants, financial specialists, and accounting technicians.**
- **Service Level Agreements** – Mutually agreed upon performance levels and metrics are established and then monitored and enforced through Service Level Agreements. NBC provides the assurance that **we are accountable to you.**
- **Help Desk** – The NBC maintains a fully staffed highly responsive customer service call center to respond to client’s questions, concerns, and needs as they arise. These employees are **experienced in your systems, your business, and your processes.**

Core Services

The NBC is the only government Center of Excellence to offer a choice of products for core financial services – Oracle®, and Momentum®, and SAP® .

- Information Technology Hosting
- Application Management Services – systems, database, and applications administration
- Project Management – project planning, issues management, and resource planning
- Requirements Analysis/General Design – hardware, application setup, configuration, and security, reporting, and data conversion
- Integration Design
- Testing – user acceptance, C&A and SAS-70
- Systems Migration
- Audit Support Compliance – C&A, SAS-70, and FISMA
- Change Management
- Training
- Customer Support

Value-Added Services

In addition to Core Services, the DOI-NBC also provides the following optional, value-added services:

- **eTravel:** The NBC provides end-to-end eTravel services including migration planning, acquisitions support, implementation services, comprehensive help desk support, and user training.
- **BankCard:** The NBC Bankcard Team provides a broad range of bankcard service including card management, charge card support, charge card related reporting, charge card training, and customer support.
- **Accounting Operations:** Through its team of operating accountants, CPAs, financial specialists, and accounting technicians, the DOI-NBC provides comprehensive accounting operations support including:
 - ▶ General ledger management
 - ▶ Funds control
 - ▶ Payments processing
 - ▶ Receivables and collections processing
 - ▶ Cost management
 - ▶ Regulatory reporting
 - ▶ Financial statement preparation
 - ▶ Audit liaison

Why the NBC?

Customer Service, innovation, and best value are the cornerstones of the NBC. With the combination of the NBC’s diverse yet integrated solutions and expanding client base, the NBC is enhancing its ability and commitment to pass along the economies associated with scale and state-of-the-art technology.

NBC IMPLEMENTATION EXCELLENCE
The NBC has a proven methodology and record of accomplishing 100% of Financial Management customer implementations on time and within budget.

NBC is an approved Center of Excellence (COE) for both the Financial Management Line of Business (FM LOB) and the Human Resources LOB.

National Business Center

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