

New, Expanded Services Available: Background Investigations

GSA MAS 738X, Human Resources and Equal Opportunity Services



Introduction to Background Investigations

If your agency is experiencing greater demands and decreased staff, contracting for human resource services may be the perfect solution. In response to your needs, GSA Multiple Award Schedule (MAS) 738X, Human Resources and Equal Opportunity Services has been expanded to include additional services.

Among the expanded services are background investigations and pre-employment screenings under Special Item Number (SIN) 595-27 Human Resources Support Services: Pre-employment Screening and Investigations. Your agency will experience the numerous advantages of contracting these services through GSA MAS 738X, rather than going the route of open-market procurements. Typically, orders through GSA MAS are faster than open-market procurements and offer a wide array of pre-qualified vendors already on contract to do business with the federal government.

The use of GSA MAS vendors provides your agency with access to contractors who are familiar with government practices and have employees with specialized labor skills and the appropriate security-clearance levels. Experience with the government sector is especially important in the area of security investigations which can be subject to a number of requirements including FAR 52.204-9 Personal Identity Verification of Contractor Personnel, HSPD-12 and the Office of Personnel Management (OPM) Investigator's Guidelines.

As an added benefit, the comprehensive human-resources solutions of GSA MAS 738X can be crafted to cover the full scope of your human-capital-management needs. Solutions can be created with vendors who offer services through multiple SINs, Corporate Contracts or Contractor Team Arrangements. GSA stands ready to provide your agency with a full range of support, from guidance to fee-based assisted services.



Scope of Background Services

Under SIN 595-27, your agency may issue a task order for services related to pre-employment background investigations for persons seeking federal employment and for security clearances. This SIN provides a full range of investigative services including:

- National Agency Checks (NACs);
- Local Agency Checks (LACs);
- Single Scope Background Investigations (SSBIs);
- SSBI Periodic Reinvestigations (SSBI-RI);
- Misconduct Investigations (SSBI-MI);
- OPM-Defined Background Investigations;
- Credit Checks;
- Customized Background Investigations;
- Investigative Research; and
- Other related services necessary to implement HSPD-12.

Example of Agency Use

The addition of investigative services enables civilian and military agencies to meet requirements for timely pre-employment background investigations, fingerprinting and credentialing requirements, and also to address backlogs for Investigations for security clearances. These services also include developing investigative reports in areas of public trust, national security, and suitability investigations.

Some of the included specialties are fingerprinting, fraud investigation and prevention, validation and risk management, polygraph testing, detective services, missing-person investigations, company-dossier analysis, and automated and manual research services.

Services Already Included in GSA MAS 738X

GSA MAS 738-X, Human Resources and Equal Opportunity Employment Services is a comprehensive source for creating the human-capital-management solutions needed for supporting today's workforce. Whether your agency requires employment screening, EEO investigations, or specialized training, GSA enables easy access to leading pre-qualified contractors who can drive successful human-capital management – all from one source.

Additional Information

For a complete list of services offered as part of GSA MAS 738-X, please visit www.gsa.gov/elibrary, where you may access the eLibrary homepage. Once on eLibrary, use the "Quick Schedule" function at the top right of the page to locate GSA MAS 738-X – and you will find a wealth of information about how this MAS can help your agency achieve its human-capital goals.

Ordering Guidelines

For ordering procedures, please refer to the Federal Acquisition Regulations (FAR) 8.405-3.