

2006-2011 Strategic Plan

Our Vision

Save lives and reduce injuries by providing America with the safest CMV highway environment in the world.

Our Mission

Promote safe CMV operation through education, regulation, enforcement, and innovative research and technology to reduce truck and bus crashes resulting in fewer fatalities and injuries. Achieve a safer and more secure transportation environment through shared responsibilities with our partners and stakeholders.

Our Core Values

Safety is FMCSA's top priority and continual focus. The Agency will be at the forefront of safe practice innovation.

Integrity is a vital component of character. Integrity is to uphold the trust placed in us by the American people.

Commitment to quality is the underlying principle as we plan, educate, and enforce safety and security standards with employees and partners.

People are our greatest strength. We promote an atmosphere of diversity, respect, and mutual support to fulfill the mission in the best way possible.

Partnerships are crucial to the Agency's success. Agency employees, intermodal agencies, States, safety advocates, industry representatives, drivers, and all stakeholders must work together to save lives.

Accountability ensures the trust of the American people is well placed. FMCSA will be responsible stewards of the people's expectations. The Agency will be judged by its outcomes and will remain true to its purpose and its mission.

Vital Areas of Focus

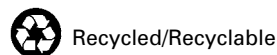
- **Strategic Partnerships.** Achieve strategic goals through a comprehensive collaboration with strategic partners and other CMV stakeholders to improve CMV safety through education, outreach, communication, and program delivery initiatives.
- **Data Quality.** Efficiently and effectively collect, compile, analyze, maintain, and disseminate crucial safety data to develop effective regulations, programs, policies, countermeasures, and operations to positively impact truck and bus safety.
- **Modernization.** Increase our use of modern technologies and business processes for key safety programs by implementing major compliance and enforcement, information technology and management, and driver identification and qualification safety improvement programs.
- **CMV Drivers.** Respond to studies that indicate that driver factors are the main cause of CMV crashes by increasing our focus on driver physical standards, credentials, training, record keeping, and improved data sharing between States.

For more information, contact:

Federal Motor Carrier Safety Administration
Attn: Office of Policy Plans & Regulation
1200 New Jersey Avenue SE
Washington, DC 20590

To download FMCSA's Strategic Plan 2006-2011, visit

www.fmcsa.dot.gov



We are proud to present to you,

our stakeholders, the Federal Motor Carrier Safety Administration's (FMCSA's) Strategic Plan for 2006-2011. We are entering our seventh year as a separate operating administration with over 70 years as an organization dedicated to improving commercial motor vehicle (CMV), driver, and carrier safety.

This Strategic Plan is the backbone of our activities, and all resource requirements are tied to the strategies laid out in the Plan. The Plan describes our Agency's vision, mission, goals, objectives, recent achievements, challenges, and most importantly, the Agency's direction over the next several years.

FMCSA's Goals, Objectives, and Strategies

Safety—Our #1 Priority

Objective: Save lives and reduce injuries by preventing and minimizing the severity of truck and bus crashes and hazardous materials (HAZMAT) incidents involving CMVs.

FMCSA's strategies to achieve this safety objective are to:

- Increase compliance with Federal Motor Carrier Safety Regulations and Federal Hazardous Materials Regulations.
- Promote Safe Operations and Best practices through partnerships and education.
- Improve driver qualifications, credentialing, and licensing programs/systems.
- Improve safety information, research, and analysis to advance innovation and technical solutions.
- Modernize and optimize operational effectiveness to improve safety.

Security Goal

Objective: Reduce vulnerability of CMV transportation to threats, violence, and natural disasters.

FMCSA's strategies to achieve this security objective are to:

- Promote CMV security with emphasis on HAZMAT

through operations, research, partnerships, training programs, inspections, and education.

- Ensure emergency preparedness to maintain readiness.

Productivity Goal

Objective: Decrease traffic congestion to improve safety, and improve responsiveness to household goods complaints.

FMCSA's strategies to achieve this productivity objective are to:

- Engage consumers, shippers, and carriers through partnerships, education, and enforcement and compliance operations.
- Advance electronic safety and credential monitoring and maintain flow of commerce.

Global Connectivity Goal

Objective: Achieve a more efficient transportation system.

FMCSA's strategy to achieve this global connectivity objective is to:

- Advance electronic safety and credentials monitoring to facilitate international traffic flow.

Organizational Excellence Goal

Objective: Provide a world-class organization in support of FMCSA objectives.

FMCSA's strategies to meet this organizational excellence objective are to:

- Promote strategic management of human capital and implement competitive sourcing.
- Advance electronic-government solutions and promote organizational efficiency and communication.
- Enhance financial and procurement performance to achieve greater cost savings and organizational efficiencies.
- Integrate budget and performance through managerial cost accounting and other programs.



Recent Achievements

FMCSA has been instrumental in improving CMV safety nationwide over the past several years. Between 2000 and 2005, the fatality rate for crashes involving large trucks declined by 11 percent while simultaneously experiencing a 10 percent increase in the number of truck vehicle miles traveled. We achieved the lowest large-truck fatality rate in 30 years in 2004. Over the past decade, the CMV fatality rate involving alcohol improved by over 66 percent!

Challenges

FMCSA faces new challenges from the dramatically changing CMV industry. These challenges include the following:

- The national demand for freight and transportation service has led to large growth in the number of small and independent carriers. This trend strains our ability to effectively oversee all of the expanding industry's safety practices.
- Profitability primarily depends on increasing business volume and more efficient operations. This has placed more trucks on the road with narrowing turnaround times.
- Driver turnover rates, as high as 136 percent, lead to heightened industry competition for qualified, experienced drivers. This shortage may lead to less experienced and less qualified drivers operating large CMVs.
- Increased demand on carriers to generate revenue may lead some companies to lower operating costs at the expense of safety.

Growing traffic congestion has compounded all of these problems requiring additional time for commercial trips and deliveries.