PBGC - IT Infrastructure

[redacted] **Agency: 012**

Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information and Justification (All Capital Assets)

Section A: Overview (All Capital Assets)

1. Date of submission: Sep 8, 2008

Agency: **012** Bureau: **12**

4. Name of this Capital Asset: PBGC - IT Infrastructure

5. Unique Project (Investment) Identifier: **012-12-02-00-01-2155-00**

6. What kind of investment will this be in FY2010? Mixed Life Cycle

7. What was the first budget year this investment was submitted to OMB? FY2003

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap: The Infrastructure investment provides local & wide area networking: telecommunications; file/print services; corporate applications, data & storage; operational information security; general support systems & user support services for 2,300 PBGC FTEs & contractors at Washington, DC headquarters, 19 remote locations & to a number of remote-access users. The initial performance gap closed was to create a comprehensive IT infrastructure, through acquisition & combination of legacy systems, to support computer applications used to accomplish PBGC's mission. The current performance gaps being addressed are to finish stabilizing the infrastructure, provide support more cost effectively & better align it with business needs. PBGC is using a three-pronged approach; 1) stabilize current service by upgrading mission-critical infrastructure components; 2) improve IT governance & customer support processes through performance-based contracting, adopting IT Infrastructure Library (ITIL) framework & continuing alignment with the IT Business Transformation (ITBT) Exhibit 300; & 3) initiate a strategic sourcing assessment (SSA). Last year, this investment was categorized as Steady State to reflect stabilization efforts. A Technical Architecture Assessment (TAA) was completed describing the current investment state & a target architecture was identified & aligned with PBGC's Enterprise Architecture. Critical component upgrade projects recommended by the TAA were prioritized with business unit input. Specific technical gaps addressed include: data storage, messaging, remote & internet access & mandated efforts such as FDCC & IPv6. Security is a vital part of stabilization. All general support systems were C&A'd in 2008 & security projects are also part of DM&E. In Feb 2008, infrastructure support changed from four contracts run by three vendors to

a performance-based contract awarded to a single vendor. The expected service improvements are key to closing all identified performance gaps. In conjunction with the Infrastructure investment, the ITBT effort is addressing improving IT operations through the execution of: IT Strategic Plan, IT Architecture, Acquisition & Maintenance, Defined Service Levels, Capacity & Data Management, & Systems Security. The SSA, currently in initiation phase, will provide a comprehensive direction for PBGC so that corporate focus is placed more on core business operations & less on the non-core function of providing information technology.

- 9. Did the Agency's Executive/Investment Committee approve this request? yes
 - a. If "yes," what was the date of this approval? Aug 1, 2008
- 10. Did the Project Manager review this Exhibit? yes
- 11. Contact information of Program/Project Manager?

Name	Kenneth Oliver
Phone Number	202-326-4000 [redacted]
E-mail	oliver.kenneth@pbgc.gov

- a. What is the current FAC-P/PM (for civilian agencies) or DAWIA (for defense agencies) certification level of the program/project manager? **Waiver Issued**
- b. When was the Program/Project Manager Assigned? Mar 21, 2008
- c. What date did the Program/Project Manager receive the FAC-P/PM certification? If the certification has not been issued, what is the anticipated date for certification? **Sep 9, 2009**
- 12. Has the agency developed and/or promoted cost effective, energy efficient and environmentally sustainable techniques or practices for this project. **no**
 - a. Will this investment include electronic assets (including computers)? yes
 - b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) **no**
 - 1. If "yes," is an ESPC or UESC being used to help fund this investment? [Not answered]
 - 2. If "yes," will this investment meet sustainable design principles? [Not answered]
 - 3. If "yes," is it designed to be 30% more energy efficient than relevant code? [Not answered]
- 13. Does this investment directly support one of the PMA initiatives? **yes Expanded E-Government**
 - a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? E-Gov: PBGC joined EPA ISS LOB- using Assert to manage POA&Ms - & IOI LOB. IT Infrastructure underpins all PBGC's E-Gov initiatives. It is the electronic transaction & storage infrastructure required by Agency GPEA plan. It eases citizen access to government services, regardless of physical location, through

programs such as MyPBA, providing customer access to pension benefit transactions, & MyPAA, the premium filing system supplying a secure alternative (including e-payment) to paper filings.

- 14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) yes
 - a. If "yes," does this investment address a weakness found during a PART review?yes
 - b. If "yes," what is the name of the PARTed program? 10002382 Pension Benefit Guaranty Corporation
 - c. If "yes," what rating did the PART receive? Moderately Effective
- 15. Is this investment for information technology? yes

For information technology investments only:

- 16. What is the level of the IT Project? (per CIO Council PM Guidance) Level 2
- 17. In addition to the answer in 11(a), what project management qualifications does the Project Manager have? (per CIO Council PM Guidance) (1) Project manager has been validated as qualified for this investment
- 18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4-FY 2008 agency high risk report (per OMB Memorandum M-05-23)? **no**
- 19. Is this a financial management system? no
 - a. If "yes," does this investment address a FFMIA compliance area? **no**
 - 1. If "yes," which compliance area: [Not answered]
 - 2. If "no," what does it address? [Not answered]
 - b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52 [Not answered]
- 20. What is the percentage breakout for the total FY2010 funding request for the following?

Hardware 10
Software 14
Services 76
Other 0

- 21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities? n/a
- 22. Contact information of individual responsible for privacy related questions:

Name **Philip Hertz**

Phone Number **202-326-4000** [redacted]

Title Assistant General Counsel

E-mail **hertz.philip@pbgc.gov**

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval? **yes**

24. Does this investment directly support one of the GAO High Risk Areas? no

Section B: Summary of Spending

1.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS) (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)						ons)				
	PY-1 and earlier	PY 2008	C	Y 2009	BY 2010	BY+1 2011	BY+2 2012	BY+3 2013	BY+4 and beyond	Total
Planning:	0.5	0.75		0.5	0.515	0.53	0.546	0.563	0.58	4.484
Acquisition:	25.63	0.769		5.592	11.575	11.923	6.275	6.463	6.657	74.884
Subtotal Planning & Acquisition:	26.13	1.519	, ,	6.092	12.09	12.453	6.821	7.026	7.237	79.368
Operations & Maintenance:	114.76	41.85	4 3	86.332	36.334	37.424	38.547	39.703	40.894	385.848
TOTAL:	140.89	43.37	3 4	2.424	48.424	49.877	45.368	46.729	48.131	465.216
Government FTE Costs should not be included in the amounts provided above.										
Government FTE Costs	9.2	4.4	21	5.946	5.946	6.147	6.348	6.549	6.75	51.307
Number of FTE represented by Costs:	41	3	0	39	39	39	39	39	39	305

- 2. Will this project require the agency to hire additional FTE's? yes
 - a. If "yes", How many and in what year? 9 additional FTE in FY2009.

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3. If the summary of spending has changed from the FY2009 President's budget request, briefly explain those changes: In FY 2007, the decision was made to change this investment from Mixed Life Cycle to Steady State, pending the completion of various management improvement initiatives such as the Technical Architecture Assessment (TAA), the change to performance-based contracting, the adoption of the IT Infrastructure Library (ITIL), and the effort detailed in the allied IT Business Transformation (ITBT) Exhibit 300. As result of progress made on these initiatives, this investment is now ready to resume planning and development activities as Mixed Life Cycle investment. It was anticipated that this change in status would not happen until FY2009. The TAA, however, delineated certain crucial DM&E projects that needed to begin in FY2008 if PBGC is to maintain a stable IT infrastructure. Additionally, Federally-mandated activities for the Federal Desktop Core Configuration (FDCC) and adoption of IPv6 required DM&E expenditures in FY2008 as well. The findings of the TAA, as prioritized with input from the business units, indicates further DM&E spending in FY2009 and beyond. These figures were not present in last year's submission. All projected DM& E activity is listed in Part II Section C. The DM&E spending is

expected to reduce O+M expenditures, as the DM&E-driven improvements are implemented. It must be recognized that some of the DM&E work is necessary to maintain and improve service levels as determined by business needs. It is also too early to quantify how much O+M money can be saved, especially considering the combined impacts of DM&E spending and various improvement efforts such as the ITBT investment and the Strategic Sourcing Assessment (SSA). The addition of 9 FTE in FY2009 and beyond is based on TAA findings, award of the primary performance-based contract and lessons learned to date from the ITIL implementation. It became apparent that this investment required more FTE subject matter experts to provide proper oversight, especially in a performance-based environment. The increased FTE costs are offset by reduction in the contract support costs.

Section C: Acquisition/Contract Strategy

1.

Contracts/Task Orders Table:		
Contract or Task Order Number	PBGC01-CT-08-0010	
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF	
Has the contract been awarded	yes	
If so what is the date of the award? If not, what is the planned award date?	Dec 7, 2007	
Start date of Contract/Task Order	Dec 7, 2007	
End date of Contract/Task Order	Jan 7, 2013	
Total Value of Contract/ Task Order (\$M)	70.344	
Is this an Interagency Acquisition?	no	
Is it performance based?	yes	
Competitively awarded?	yes	
What, if any, alternative financing option is being used?	NA	
Is EVM in the contract?	yes	
Does the contract include the required security & privacy clauses?	yes	
Name of CO	Susan Taylor	
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov	
Contracting Officer FAC-C or DAWIA Certification Level	3	
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]	

Contract or Task Order Number	Proposed: Infrastructure Software and Engineering Support (ISES) (including \$3,000,000.00 task order for Upgrade Storage project)			
Type of Contract/Task Order (In accordannce with FAR Part 16)	IDIQ			
Has the contract been awarded	no			
If so what is the date of the award? If not, what is the planned award date?	Mar 1, 2009			
Start date of Contract/Task Order	Mar 1, 2009			
End date of Contract/Task Order	Feb 28, 2013			
Total Value of Contract/ Task Order (\$M)	[redacted]			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-IA-03-0013
Type of Contract/Task Order (In accordannce with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Jul 23, 2007
Start date of Contract/Task Order	Jul 23, 2007
End date of Contract/Task Order	Jun 30, 2009
Total Value of Contract/ Task Order (\$M)	2.758
Is this an Interagency Acquisition?	yes
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	Proposed: Virtualize Production Servers			
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF			
Has the contract been awarded	no			
If so what is the date of the award? If not, what is the planned award date?	Jan 1, 2010			
Start date of Contract/Task Order	Jan 1, 2010			
End date of Contract/Task Order	Dec 31, 2010			
Total Value of Contract/ Task Order (\$M)	[redacted]			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	Proposed: Application Rationalization			
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF			
Has the contract been awarded	no			
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2009			
Start date of Contract/Task Order	Oct 1, 2009			
End date of Contract/Task Order	Oct 1, 2010			
Total Value of Contract/ Task Order (\$M)	[redacted]			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-DO-05-0140			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	May 31, 2005			
Start date of Contract/Task Order	May 31, 2005			
End date of Contract/Task Order	May 31, 2009			
Total Value of Contract/ Task Order (\$M)	1.847			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-DO-06-0287		
Type of Contract/Task Order (In accordance with FAR Part 16)	FP		
Has the contract been awarded	yes		
If so what is the date of the award? If not, what is the planned award date?	Sep 27, 2007		
Start date of Contract/Task Order	Sep 27, 2007		
End date of Contract/Task Order	Sep 30, 2008		
Total Value of Contract/ Task Order (\$M)	1.739		
Is this an Interagency Acquisition?	no		
Is it performance based?	yes		
Competitively awarded?	yes		
What, if any, alternative financing option is being used?	NA		
Is EVM in the contract?	yes		
Does the contract include the required security & privacy clauses?	yes		
Name of CO	Susan Taylor		
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov		
Contracting Officer FAC-C or DAWIA Certification Level	3		
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]		

Contract or Task Order Number	PBGC01-DO-07-0048
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Dec 6, 2006
Start date of Contract/Task Order	Dec 6, 2006
End date of Contract/Task Order	Sep 30, 2009
Total Value of Contract/ Task Order (\$M)	1.715
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	Proposed: Security Enhancements			
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF			
Has the contract been awarded	no			
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2009			
Start date of Contract/Task Order	Oct 1, 2009			
End date of Contract/Task Order	Jun 1, 2010			
Total Value of Contract/ Task Order (\$M)	[redacted]			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	Proposed: Implement Data Obfuscation			
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF			
Has the contract been awarded	No			
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2009			
Start date of Contract/Task Order	Oct 1, 2009			
End date of Contract/Task Order	Sep 1, 2010			
Total Value of Contract/ Task Order (\$M)	[redacted]			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	Proposed: Upgrade Oracle Suite
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF
Has the contract been awarded	no
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2009
Start date of Contract/Task Order	Oct 1, 2009
End date of Contract/Task Order	Dec 1, 2010
Total Value of Contract/ Task Order (\$M)	[redacted]
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-05-0170
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Jun 4, 2005
Start date of Contract/Task Order	Jun 4, 2005
End date of Contract/Task Order	Jul 31, 2009
Total Value of Contract/ Task Order (\$M)	1.399
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-IA-08-0005
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 16, 2007
Start date of Contract/Task Order	Oct 16, 2007
End date of Contract/Task Order	Sep 30, 2008
Total Value of Contract/ Task Order (\$M)	1.2
Is this an Interagency Acquisition?	yes
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	Proposed: Modernize Remote Access
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF
Has the contract been awarded	No
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2009
Start date of Contract/Task Order	Oct 1, 2009
End date of Contract/Task Order	Dec 1, 2009
Total Value of Contract/ Task Order (\$M)	[redacted]
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	Proposed: Upgrade Electronic Mail
Type of Contract/Task Order (In accordance with FAR Part 16)	CPAF
Has the contract been awarded	No
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2008
Start date of Contract/Task Order	Oct 1, 2008
End date of Contract/Task Order	Aug 1, 2009
Total Value of Contract/ Task Order (\$M)	[redacted]
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-07-0280
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 28, 2007
Start date of Contract/Task Order	Sep 28, 2007
End date of Contract/Task Order	Sep 30, 2012
Total Value of Contract/ Task Order (\$M)	0.754
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	Proposed: Strategic Sourcing Assessment
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	No
If so what is the date of the award? If not, what is the planned award date?	Nov 3, 2008
Start date of Contract/Task Order	Nov 3, 2008
End date of Contract/Task Order	May 1, 2009
Total Value of Contract/ Task Order (\$M)	[redacted]
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-08-0049
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	May 23, 2008
Start date of Contract/Task Order	May 23, 2008
End date of Contract/Task Order	Sep 30, 2008
Total Value of Contract/ Task Order (\$M)	0.644
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-08-0072
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	Yes
If so what is the date of the award? If not, what is the planned award date?	Jan 23, 2008
Start date of Contract/Task Order	Jan 23, 2008
End date of Contract/Task Order	Jan 30, 2009
Total Value of Contract/ Task Order (\$M)	0.469
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-08-0042
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Dec 5, 2007
Start date of Contract/Task Order	Dec 5, 2007
End date of Contract/Task Order	Sep 30, 2008
Total Value of Contract/ Task Order (\$M)	0.405
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-IA-08-0004
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 15, 2007
Start date of Contract/Task Order	Oct 15, 2007
End date of Contract/Task Order	Sep 30, 2008
Total Value of Contract/ Task Order (\$M)	0.399
Is this an Interagency Acquisition?	yes
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-06-0126
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Aug 9, 2007
Start date of Contract/Task Order	Aug 9, 2007
End date of Contract/Task Order	Aug 13, 2009
Total Value of Contract/ Task Order (\$M)	0.379
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-07-0081
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Feb 7, 2007
Start date of Contract/Task Order	Feb 7, 2007
End date of Contract/Task Order	Mar 1, 2009
Total Value of Contract/ Task Order (\$M)	0.291
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-06-0054
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Jul 23, 2007
Start date of Contract/Task Order	Jul 23, 2007
End date of Contract/Task Order	Jul 22, 2008
Total Value of Contract/ Task Order (\$M)	0.29
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-08-0054
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Dec 14, 2007
Start date of Contract/Task Order	Dec 14, 2007
End date of Contract/Task Order	Dec 13, 2008
Total Value of Contract/ Task Order (\$M)	0.248
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-07-0204
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Jun 25, 2007
Start date of Contract/Task Order	Jun 25, 2007
End date of Contract/Task Order	Sep 30, 2011
Total Value of Contract/ Task Order (\$M)	0.242
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-07-0264
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Sep 5, 2007
Start date of Contract/Task Order	Sep 5, 2007
End date of Contract/Task Order	Sep 30, 2008
Total Value of Contract/ Task Order (\$M)	0.237
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-PO-08-0159
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Jun 17, 2008
Start date of Contract/Task Order	Jun 17, 2008
End date of Contract/Task Order	Jun 16, 2009
Total Value of Contract/ Task Order (\$M)	0.196
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-DO-07-0227
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Jul 22, 2007
Start date of Contract/Task Order	Jul 22, 2007
End date of Contract/Task Order	Sep 24, 2008
Total Value of Contract/ Task Order (\$M)	0.155
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-BP-08-0003
Type of Contract/Task Order (In accordance with FAR Part 16)	FP
Has the contract been awarded	yes
If so what is the date of the award? If not, what is the planned award date?	Oct 1, 2007
Start date of Contract/Task Order	Oct 1, 2007
End date of Contract/Task Order	Sep 30, 2011
Total Value of Contract/ Task Order (\$M)	0.145
Is this an Interagency Acquisition?	no
Is it performance based?	yes
Competitively awarded?	yes
What, if any, alternative financing option is being used?	NA
Is EVM in the contract?	yes
Does the contract include the required security & privacy clauses?	yes
Name of CO	Susan Taylor
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov
Contracting Officer FAC-C or DAWIA Certification Level	3
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]

Contract or Task Order Number	PBGC01-PO-08-0156			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	Jun 17, 2008			
Start date of Contract/Task Order	Jun 17, 2008			
End date of Contract/Task Order	Jun 16, 2011			
Total Value of Contract/ Task Order (\$M)	0.137			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?				

Contract or Task Order Number	PBGC01-DO-08-0071					
Type of Contract/Task Order (In accordance with FAR Part 16)	FP					
Has the contract been awarded	yes					
If so what is the date of the award? If not, what is the planned award date?	Jan 22, 2008					
Start date of Contract/Task Order	Jan 22, 2008					
End date of Contract/Task Order	Apr 30, 2009					
Total Value of Contract/ Task Order (\$M)	0.13					
Is this an Interagency Acquisition?	no					
Is it performance based?	yes					
Competitively awarded?	yes					
What, if any, alternative financing option is being used?	NA					
Is EVM in the contract?	yes					
Does the contract include the required security & privacy clauses?	yes					
Name of CO	Susan Taylor					
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov					
Contracting Officer FAC-C or DAWIA Certification Level	3					
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?						

Contract or Task Order Number	PBGC01-DO-08-0039					
Type of Contract/Task Order (In accordance with FAR Part 16)	FP					
Has the contract been awarded	yes					
If so what is the date of the award? If not, what is the planned award date?	Dec 4, 2007					
Start date of Contract/Task Order	Dec 4, 2007					
End date of Contract/Task Order	Dec 15, 2008					
Total Value of Contract/ Task Order (\$M)	0.129					
Is this an Interagency Acquisition?	no					
Is it performance based?	yes					
Competitively awarded?	yes					
What, if any, alternative financing option is being used?	NA					
Is EVM in the contract?	yes					
Does the contract include the required security & privacy clauses?	yes					
Name of CO	Susan Taylor					
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov					
Contracting Officer FAC-C or DAWIA Certification Level	3					
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]					

Contract or Task Order Number	PBGC01-DO-08-0019			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	Nov 10, 2007			
Start date of Contract/Task Order	Nov 10, 2007			
End date of Contract/Task Order	Sep 30, 2008			
Total Value of Contract/ Task Order (\$M)	0.123			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-DO-07-0245			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	Aug 21, 2007			
Start date of Contract/Task Order	Aug 21, 2007			
End date of Contract/Task Order	Sep 29, 2008			
Total Value of Contract/ Task Order (\$M)	0.112			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-DO-08-0082			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	Feb 26, 2008			
Start date of Contract/Task Order	Feb 26, 2008			
End date of Contract/Task Order	Feb 28, 2009			
Total Value of Contract/ Task Order (\$M)	0.109			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-DO-07-0306			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	Sep 25, 2007			
Start date of Contract/Task Order	Sep 25, 2007			
End date of Contract/Task Order	Oct 19, 2010			
Total Value of Contract/ Task Order (\$M)	0.104			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			

Contract or Task Order Number	PBGC01-PO-08-0078			
Type of Contract/Task Order (In accordance with FAR Part 16)	FP			
Has the contract been awarded	yes			
If so what is the date of the award? If not, what is the planned award date?	Dec 31, 2007			
Start date of Contract/Task Order	Dec 31, 2007			
End date of Contract/Task Order	Dec 31, 2008			
Total Value of Contract/ Task Order (\$M)	0.102			
Is this an Interagency Acquisition?	no			
Is it performance based?	yes			
Competitively awarded?	yes			
What, if any, alternative financing option is being used?	NA			
Is EVM in the contract?	yes			
Does the contract include the required security & privacy clauses?	yes			
Name of CO	Susan Taylor			
CO Contact information (phone/email)	202-326-4000 [redacted] taylor.susan@pbgc.gov			
Contracting Officer FAC-C or DAWIA Certification Level	3			
If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition?	[Not answered]			
acquisition?				

- 2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why: A number of the contracts listed above are firm fixed price contracts for hardware/software maintenance or licensing which, by virtue of the contract type, contains EVM. Although the steady state aspect of the investment is not required to report EVM, it is, in fact, included in the primary operational support contract and is managed through the Primavera system. Furthermore, PBGC has established standard language included in all IT contracts to use Primavera for tracking and reporting EVM when the DME portion of the contract exceeds the agency threshold of \$500K. Similarly, Infrastructure DME projects are required to track and report EVM using Primavera. Taken as a whole, the vast majority of the investment's contract dollars are spent in vehicles requiring EVM even though this is NOT required for the steady state portion of the spending. This illustrates PBGC's commitment to improving investment control and cost efficiency.
- 3. Do the contracts ensure Section 508 compliance? yes
 - a. Explain why not or how this is being done? Section 508 compliance is an explicit, mandatory part of all PBGC contracts, including development of new infrastructure systems. Among mandatory technical requirements are: provide application interface compliant with software application standards required by Section 508 of Rehabilitation Act, as detailed in 36 CFR 1194, Subpart B. QA reviews contractor test plans for completeness and traceability to requirements. During System and User Acceptance Testing, 508 compliance is tested & assured..
- 4. Is there an acquisition plan which reflects the requirements of FAR Subpart 7.1 and has been approved in accordance with agency requirements? **yes**
 - a. If "yes," what is the date? Jul 3, 2008
 - 1. Is it Current? yes
 - b. If "no," will an acquisition plan be developed? [Not answered]
 - 1. If "no," briefly explain why: [Not answered]

Section D: Performance Information

	Performance Information Table							
Fiscal Year	Strategic Goal(s) Supported	Measure- ment Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results	
2007	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	67.3%	69.5%	55%	
2007	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk services above average or excellent	82%	83%	79%	
2007	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of customers who register complaints	27 complaints	24 complaints	25 complaints	
2007	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	99.99%	99.99%	99.99%	
2007	Agency Goal 2 - exceptional service to customers and	Technology	Availability	% scheduled uptime for production Unix servers	99.99%	99.99%	99.99%	

	Performance Information Table						
Fiscal Year	Strategic Goal(s) Supported	Measure- ment Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources						
2008	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	55%	10% increase in percentage of urgent incidents closed within two hours	Data to be compiled during FY2009 Q1
2008	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	79%	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled during FY 2009 Q1
2008	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of complaints received from customers.	25 complaints	10% reduction in average monthly number of complaints received from customers, adjusted for staff growth or reduction.	Data to be compiled during FY2010 Q1.
2008	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of	Technology	Availability	% scheduled uptime for production storage area network (SAN)	99.99%	Maintain 99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2010 Q1

	Performance Information Table						
Fiscal Year	Strategic Goal(s) Supported	Measure- ment Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	PBGC's resources						
2008	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	99.99%	Maintain 99.99% scheduled uptime for production Unix servers	Data to be compiled during FY2010 Q1
2009	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2008	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled during FY2010 Q1
2009	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Continuity Of Operations	% of operational essential functions, as defined PBGC COOP plan, during annual COOP test	95%	Maintain 95% of essential functions operational during annual COOP test	Data to be compiled during FY2010 Q1
2009	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2008	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled during FY2010 Q1
2009	Agency Goal 2 - exceptional service to customers and	Processes and Activities	Complaints	Average monthly number of complaints registered by	The baseline will be determined at the end of	10% reduction in average monthly	Data to be compiled during FY2010 Q1

	Performance Information Table						
Fiscal Year	Strategic Goal(s) Supported	Measure- ment Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
	stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources			customers	FY2008	number complaints registered by customers, adjusted for staff growth or reduction	
2009	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2008	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2010 Q1
2009	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2008	Maintain 99.99% scheduled uptime for production Unix servers	Data to be compiled during FY2010 Q1
2010	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2009	of urgent	Data to be compiled during FY2011 Q1
2010	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's	Mission and Business Results	Continuity Of Operations	% of operational essential functions, as defined in PBGC COOP plan, during annual COOP test	The baseline will be determined at the end of FY2009	Maintain 95% of essential functions operational during annual COOP test	Data to be compiled during FY2011 Q1

	Performance Information Table										
Fiscal Year	1 (-001(6) 1		Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results				
	resources					10/ 1					
2010	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2009	Services above average or excellent	Data to be compiled during FY2011 Q1				
2010	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number complaints registered by customers	The baseline will be determined at the end of FY2009	10% reduction in average monthly number of complaints registered by customers, adjusted for staff growth or reduction	Data to be compiled during FY2011 Q1				
2010	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2009	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2011 Q1				
2010	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2009	Maintain 99.99% scheduled uptime for production Unix servers	Data to be compiled during FY2011 Q1				
2011	Agency Goal 2 – exceptional service to customers and	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of	2% increase in percentage of urgent	Data to be compiled during FY2012 Q1				

	Performance Information Table										
Fiscal Year	1 (2091(8) 1		Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results				
	stakeholders Agency Goal 3 – effective & efficient stewardship of PBGC's resources				FY2010	incidents closed within two hours					
2011	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Continuity Of Operations	% of operational essential functions, as defined in PBGC COOP plan, during annual COOP test.	The baseline will be determined at the end of FY2010	Maintain 95% of essential functions operational during annual COOP test	Data to be compiled during FY2012 Q1				
2011	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2010	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled during FY2012 Q1				
2011	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number complaints registered by customers	The baseline will be determined at the end of FY2010	10% reduction in average monthly number of complaints registered by customers, adjusted for staff growth or reduction	Data to be compiled during FY2012 Q1				
2011	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2010	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2012 Q1				

	Performance Information Table											
Fiscal Year	Strategic Goal(s) Supported	Goal(s) Measure-		Measurement Indicator	Baseline	Target	Actual Results					
	resources											
2011	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2010	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled during FY2012 Q1					
2012	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2011	2% increase in percentage of urgent incidents closed within two hours	Data to be compiled during FY2013 Q1					
2012	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Continuity Of Operations	% of operational essential functions, as defined in PBGC COOP plan, during annual COOP test.	The baseline will be determined at the end of FY2011	Maintain 95% of essential functions operational during annual COOP test	Data to be compiled during FY2013 Q1					
2012	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2011	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled during FY2013					
2012	Agency Goal 2 – exceptional service to customers and stakeholders	Processes and Activities	Complaints	Average monthly number of complaints registered by customers	The baseline will be determined at the end of FY2011	10% reduction in average monthly number of	Data to be compiled during FY2013 Q1					

	Performance Information Table										
Fiscal Year	(÷nal(s)		Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results				
	Agency Goal 3 - effective & efficient stewardship of PBGC's resources					customers who register complaints, adjusted for staff growth or reduction.					
2012	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2011	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2013 Q1				
2012	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2011	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled during FY2013 Q1				
2013	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	The baseline will be determined at the end of FY2012	of urgent	Data to be compiled during FY2014 Q1				
2013	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Continuity Of Operations	% of operational essential functions, as defined in PBGC COOP plan, during annual COOP test.	The baseline will be determined at the end of FY2012	Maintain 95% of essential functions operational during annual COOP test	Data to be compiled during FY2014 Q1				

	Performance Information Table										
Fiscal Year	(÷0al(s)		Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results				
2013	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2012	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled during FY2014 Q1				
2013	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of complaints registered by customers	The baseline will be determined at the end of FY2012	10% reduction in average monthly number of complaints registered by customers, adjusted for staff growth or reduction.	Data to be compiled during FY2014 Q1				
2013	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2012	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2014 Q1				
2013	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2012	Maintain 99.99% scheduled uptime for production Unix servers.	Data to be compiled during FY2014 Q1				
2014	Agency Goal 2 – exceptional service to customers and stakeholders	Mission and Business Results	Help Desk Services	% of urgent incidents closed within two hours	will be determined	2% increase in percentage of urgent incidents	Data to be compiled during FY2015 Q1				

	Performance Information Table										
Fiscal Year	Strategic Goal(s) Supported	Measure- ment Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results				
	Agency Goal 3 - effective & efficient stewardship of PBGC's resources					closed within two hours					
2014	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Mission and Business Results	Continuity Of Operations	% of operational essential functions, as defined in PBGC COOP plan, during annual COOP test.	The baseline will be determined at the end of FY2013	Maintain 95% of essential functions operational during annual COOP test	Data to be compiled during FY2015 Q1				
2014	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Customer Results	Customer Satisfaction	% of customers who rate Help Desk Services above average or excellent	The baseline will be determined at the end of FY2013	1% increase in percentage of customers who rate Help Desk Services above average or excellent	Data to be compiled during FY2015 Q1				
2014	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Processes and Activities	Complaints	Average monthly number of complaints registered by customers	The baseline will be determined at the end of FY2013	10% reduction in average monthly number of complaints registered by customers, adjusted for staff growth or reduction.	Data to be compiled during FY2015 Q1				
2014	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's	Technology	Availability	% scheduled uptime for production storage area network (SAN)	The baseline will be determined at the end of FY2013	Maintain 99.99% scheduled uptime for production storage area network (SAN)	Data to be compiled during FY2015 Q1				

	Performance Information Table									
Fiscal Year	Strategic Goal(s) Supported	Measure- ment Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results			
	resources									
2014	Agency Goal 2 - exceptional service to customers and stakeholders Agency Goal 3 - effective & efficient stewardship of PBGC's resources	Technology	Availability	% scheduled uptime for production Unix servers	The baseline will be determined at the end of FY2013	scheduled uptime for	Data to be compiled during FY2015 Q1			

Section E: Security and Privacy

- 1. Have the IT security costs for the system(s) been identified and integrated into the overall costs of the investment?: **yes**
 - a. If "yes," provide the "Percentage IT Security" for the budget year: 3
- 2. Is identifying and assessing security and privacy risks a part of the overall risk management effort for each system supporting or part of this investment? **yes**

3. Systems in Planning and Undergoing Enhancement(s), Development, and/or Modernization - Security
Table(s):

Name of System	Agency/ or Contractor	Planned	Date of Planned certification and accreditation (C&A) update (for existing mixed life cycle systems) or Planned Completion Date (for new systems)		
	Operated System?	Operational Date			
IGSS (CIGSS)	Contractor and Government	Oct 1, 2008	Oct 1, 2008		
Enterprise Database and Server GSS (EDSGSS) (CDE Test Server Lab)	Contractor and Government	Nov 3, 2008	Nov 3, 2008		

	4. Operational Systems - Security Table:										
Name of System	Agency/ or Contractor Operated System?	NIST FIPS 199 Risk Impact level	Has C&A been Completed, using NIST 800-37?	Date Completed: C&A	What standards were used for the Security Controls tests?	Date Completed: Security Control Testing	Date the contingency plan tested				
Client Interface GSS (CIGSS)	Contractor and Government	Moderate	yes	Jun 12, 2008	FIPS 200 / NIST 800-53	Jun 1, 2008	Aug 9, 2008				
Enterprise Database and Server GSS (EDSGSS)	Contractor and Government	Moderate	yes	Jun 12, 2008	FIPS 200 / NIST 800-53	Jun 1, 2008	Aug 9, 2008				

5. Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG? **yes**

- a. If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process? **yes**
- 6. Indicate whether an increase in IT security funding is requested to remediate IT security weaknesses? **no**
 - a. If "yes," specify the amount, provide a general description of the weakness, and explain how the funding request will remediate the weakness. [Not answered]
- 7. How are contractor security procedures monitored, verified, and validated by the agency for the contractor systems above? PBGC has implemented security requirements and procedures relating to contractor staff. PBGC contracts include language to ensure the suitability of contractors' employees, and inspection of all new or renovated contractor hosting sites. All contractor access to any PBGC system must be approved by the system owner, the COTR and the Federal manager responsible for the business area in which the system resides. Elevated access privileges must also be reviewed and approved the Deputy Chief Information Officer, and the authorization forms are reviewed by the ISSO for completeness. Additionally, PBGC submits all contractor personnel - based on their roles and level of system access - for appropriate background checks and investigations. Contractor personnel are included in annual security training and their general use of the systems is monitored in the same fashion as Federal access with controls in areas such as intrusion detection and access. PBGC Federal staff monitor the activities of all contractor accounts with elevated privileges.

	8. Planning & Operational Systems - Privacy Table:										
Name of System	Is this a new system?	Is there a Privacy Impact Assessment (PIA) that covers this system?	Internet Link or Explanation	Is a System of Records Notice (SORN) required for this system?	Internet Link or Explanation						
Client Interface GSS (CIGSS)	no	yes	http://www.pbgc.g ov/about/PIA.html	no	The system is not a Privacy Act system of records.						
Enterprise Database and Server GSS (EDSGSS)	no	yes	http://www.pbgc.g ov/about/PIA.html	no	The system is not a Privacy Act system of records.						

Section F: Enterprise Architecture (EA)

Is this investment included in your agency's target enterprise architecture? yes

- a. If "no," please explain why? [Not answered]
- 1. Is this investment included in the agency's EA Transition Strategy? yes
 - a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment. IT Infrastructure
 - b. If "no," please explain why? [Not answered]
- 2. Is this investment identified in a completed and approved segment architecture? yes
 - a. If "yes," provide the six digit code corresponding to the agency segment architecture. The segment architecture codes are maintained by the agency Chief Architect. For detailed guidance regarding segment architecture codes, please refer to http://www.egov.gov. **010-000**

	4. Service Component Reference Model (SRM) Table :										
Agency Component	Agency Component	FEA SRM Service Type	FEA SRM Component	Service Compone Reused	nt	Internal or External	BY Funding Percentage				
Name	Description	Service Type	Component	Component Name	UPI	Reuse?					
TECHNICAL CONSULTING SERVICES	Conducting alternative analysis for infrastructure engineering solutions, designing and recommending hardware and technical software solutions	Management of Processes	Requirements Management	[Not answered]	[Not answe red]	No Reuse	5				
TECHNICAL DATABASE AND SYSTEM SUPPORT	Sustain day to day database operation of the all PBGC technical environments	Data Management	Data Exchange	[Not answered]	[Not answe red]	No Reuse	3				
STANDARD OPERATING PROCEDURES	Developing, documenting and training of staff on operational procedures	Customer Relationship Management	Partner Relationship Management	[Not answered]	[Not answe red]	No Reuse	9				
INFRASTRUCT URE OPERATION SERVICES	Sustain day to day operation of PBGC physical computing environments	Knowledge Management	Information Retrieval	[Not answered]	[Not answe red]	No Reuse	9				
SERVICE DESK OPERATION	Sustain day to day operation of the Service Desk via Incident and	Systems Management	Issue Tracking	[Not answered]	[Not answe red]	No Reuse	2				

4. Service Component Reference Model (SRM) Table :								
Agency Component	Agency Component	FEA SRM Service Type	FEA SRM Component	Service Compone Reused	nt	Internal or External	BY Funding Percentage	
Name	Description	service Type		Component Name	UPI	Reuse?	rereemage	
	Problem Management functions							
ASSET MANAGEMENT	Life cycle management and accountability for government furnished property including hardware and software assets and related warranty and maintenance contracts	Asset / Materials Management	Property / Asset Management	[Not answered]	[Not answe red]	No Reuse	1	
CONTINUITY OF OPERATIONS PLANNING	Life cycle management and accountability for government furnished property including hardware and software assets and related warranty and maintenance contracts Coordination and technical support participation in PBGC's scheduled and unscheduled COOP exercises	Data Management	Data Recovery	[Not answered]	[Not answe red]	No Reuse	1	
INTEGRATION, TESTING CENTER	Sustain technical support to customers performing integration, testing and development activities in the testing lab	Development and Integration	Instrumentation and Testing	[Not answered]	[Not answe red]	No Reuse	5	
GENERAL ADMINISTRATI VE SERVICES	Providing operational support and direction through training, instructive meetings, providing reports	Management of Processes	Program / Project Management	[Not answered]	[Not answe red]	No Reuse	1	

	4. Service Component Reference Model (SRM) Table :									
Agency Component	Agency Component	FEA SRM Service Type	FEA SRM Component	Service Compone Reused	nt	Internal or External	BY Funding Percentage			
Name	Description	Service Type	Component	Component Name	UPI	Reuse?	Tercentage			
	and information dissemination tools									
CONFIGURATI ON MANAGEMENT SERVICE	Identifying, documenting, and tracking operational associations of all production components	Management of Processes	Configuration Management	[Not answered]	[Not answe red]	No Reuse	1			
CHANGE MANAGEMENT SERVICE	Monitoring, tracking and scheduling changes to production components	Management of Processes	Change Management	[Not answered]	[Not answe red]	No Reuse	1			
NETWORK TECHNICAL SUPPORT SERVICES	Service activities related to ensuring the availability, operability, security and reliability of production systems	Management of Processes	Network Management	[Not answered]	[Not answe red]	No Reuse	5			
WIDE AREA NETWORK SERVICE	Payment of utility fees and maintenance services for remote communication connections from headquarter locations to FBA Offices, COOP sites, State Street Corporation, Actuarial locations and other government agencies	Systems Management	Remote Systems Control	[Not answered]	[Not answe red]	No Reuse	9			
VOICE, DATA COMMUNICATI ONS SERVICE	Payment of utility fees and maintenance services for blackberries, voice phone lines, data lines and video communication local connections	Communication	Voice Communications	[Not answered]	[Not answe red]	No Reuse	3			

	4. Service Component Reference Model (SRM) Table :								
Agency Component	Agency Component	FEA SRM Service Type	FEA SRM Component	Service Compone Reused	nt	Internal or External	BY Funding		
Name	Description	Service Type	Component	Component Name	UPI	Reuse?	Percentage		
	for headquarter locations								
HARDWARE SERVICE	Payment of annual leasing fees and service maintenance contracts for existing hardware equipment	Systems Management	Computers / Automation Management	[Not answered]	[Not answe red]	No Reuse	24		
SOFTWARE SERVICE	Payment of existing annual software license and maintenance fees for use of system and business software products	Systems Management	Software Distribution	Software Distribution	[Not answe red]	No Reuse	17		
ELECTRONIC MESSAGING	Support and management of the electronic communication channels for internal and external messages	Collaboration	Email	[Not answered]	[Not answe red]	No Reuse	1		
DESKTOP SUPPORT	Sustain day to day operations of a standardized PBGC desktop in all environments	Organizational Management	Workgroup / Groupware	[Not answered]	[Not answe red]	No Reuse	2		

	5. Tec	hnical Reference	Model (TRM) Table:		
FEA SRM Component	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification	
Partner Relationship Management	Service Platform and Infrastructure	Delivery Servers	Application Servers	Oracle Application Server 10.1.3.2	
Partner Relationship Management	Service Platform and Infrastructure	Support Platforms	Platform Independent Technologies	Oracle eBusiness Suite 12.0.4	
Partner Relationship Management	Service Platform and Infrastructure	Support Platforms	Platform Dependent Technologies	Red Hat Enterprise Linux 5 Server	
Partner Relationship Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	BlueCoat AV and SG proxy servers	
Change	Service Platform and	Support	Platform Independent	HP ServiceCenter 5.1	
Management	Infrastructure	Platforms	Technologies		
Configuration	Service Platform and	Support	Platform Independent	HP ServiceCenter 5.1	
Management	Infrastructure	Platforms	Technologies		
Requirements	Service Platform and	Software	Integrated Development	Rational Requisite Pro V7.0.1	
Management	Infrastructure	Engineering	Environment		
Program / Project	Service Platform and	Support	Platform Independent	Primavera P6	
Management	Infrastructure	Platforms	Technologies		
Governance / Policy Management	Component Framework	Security	Supporting Security Services	Oracle Access Management in Oracle Identity Management 10.1.4	
Quality	Service Platform and	Support	Platform Independent	HP Quality Center	
Management	Infrastructure	Platforms	Technologies		
Business Rule	Service Platform and	Software	Integrated Development	Oracle Business Rules in Oracle SOA Suite 10.1.3.3	
Management	Infrastructure	Engineering	Environment		
Workgroup /	Service Platform and	Support	Platform Dependent	Microsoft Vista	
Groupware	Infrastructure	Platforms	Technologies		
Network	Component	Security	Supporting Security	Oracle Identity Management	
Management	Framework		Services	10.1.4	
Network	Service Platform and	Hardware /	Network Devices /	IPv6	
Management	Infrastructure	Infrastructure	Standards		
Information	Service Platform and	Support	Platform Independent	Oracle(BEA) AquaLogic	
Retrieval	Infrastructure	Platforms	Technologies	Interaction, IBM FileNet P8 4.0	
Information	Service Platform and	Database /	Storage	Enterprise Class Storage	
Retrieval	Infrastructure	Storage		System (Hitachi 9980)	
Information Retrieval	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer 7.0	
Data Exchange	Service Platform and Infrastructure	Hardware / Infrastructure	Wide Area Network (WAN)	WIL-DOI Circuit upgrade, Pittsburgh circuit, FBA site channels, 1200-1275 fiber channel	
Data Exchange	Service Platform and Infrastructure	Support Platforms	Platform Dependent Technologies	Windows 2008, MS Office Enterprise 2007 (Outlook 2007)	

	5. Tec	hnical Reference	Model (TRM) Table:	
FEA SRM Component	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification
Data Warehouse	Service Platform and Infrastructure	Interoperability	Data Transformation	Oracle Warehouse Builder 11g R1
Data Warehouse	Service Platform and Infrastructure	Database / Storage	Storage	Enterprise Class Storage System (Hitachi 9980)
Data Warehouse	Service Platform and Infrastructure	Database / Storage	Database	Oracle DB 11g R1, MS SQL Server 2008
Data Warehouse	Service Platform and Infrastructure	Support Platforms	Platform Dependent Technologies	Solaris 10
Extraction and Transformation	Service Platform and Infrastructure	Interoperability	Data Transformation	Oracle Warehouse Builder 11g R1
Loading and Archiving	Service Platform and Infrastructure	Database / Storage	Storage	Proposed Content Index Solution
Loading and Archiving	Component Framework	Security	Supporting Security Services	Oracle Advanced Security 10g R2
Loading and Archiving	Service Platform and Infrastructure	Support Platforms	Platform Independent Technologies	Proposed Records Management System
Data Recovery	Component Framework	Security	Supporting Security Services	Oracle Advanced Security 10g R2
Data Recovery	Service Platform and Infrastructure	Database / Storage	Storage	Tape Library
Property / Asset Management	Service Platform and Infrastructure	Support Platforms	Platform Dependent Technologies	TS Census, HP AssetCenter
Computers / Automation Management	Service Platform and Infrastructure	Hardware / Infrastructure	Servers / Computers	VMWare Infrastructure 3
Instrumentation and Testing	Service Platform and Infrastructure	Software Engineering	Integrated Development Environment	HP Functional Testing 9.5, Parasoft SOAtest 5.0 Enterprise Edition
Email	Service Access and Delivery	Access Channels	Collaboration / Communications	MS Exchange Server 2007 SP1
Audio Conferencing	Service Access and Delivery	Access Channels	Collaboration / Communications	PBX-based bridging
Video Conferencing	Service Platform and Infrastructure	Hardware / Infrastructure	Video Conferencing	WebEx, Microsoft Communications Server 2007
Voice Communications	Service Access and Delivery	Access Channels	Collaboration / Communications	NEAX 2400
Voice Communications	Service Access and Delivery	Access Channels	Collaboration / Communications	FTS2001/Networx
License Management	Service Platform and Infrastructure	Support Platforms	Platform Independent Technologies	Altiris Notification Server 6.0
Remote Systems Control	Service Platform and Infrastructure	Support Platforms	Platform Independent Technologies	Sun Secure Global Desktop 4.4
Software Distribution	Service Platform and Infrastructure	Support Platforms	Platform Independent Technologies	Altiris Notification Server 6.0
Issue Tracking	Service Platform and Infrastructure	Support Platforms	Platform Dependent Technologies	HP ServiceCenter 5.1

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- 6. Will the application leverage existing components and/or applications across the Government (i.e., USA.Gov, Pay.Gov, etc)? **yes**
 - a. If "yes," please describe. The IT infrastructure investment leverages primarily the Department of Interior's National Business Center (NBC) for payroll processing and the Environment Protection Agency's Assert application for management of the C&A process and resulting POA&M items. This investment not only leverages those existing components from other Government agencies but it is also the conduit through which access to those components are provided to the rest of PBGC. Additionally, this investment will leverage, and be the connection framework, for PBGC's participation in the Trusted Internet Connections (TIC) initiative.

PART II: PLANNING, ACQUISITION AND PERFORMANCE INFORMATION

Section A: Alternatives Analysis

- 1. Did you conduct an alternatives analysis for this investment? **no**
 - a. If "yes," provide the date the analysis was completed? [Not answered]
 - b. If "no," what is the anticipated date this analysis will be completed? **May 15**, **2009**
 - c. If no analysis is planned, please briefly explain why: Please see response in Question 3 below.

2. Alternatives Analysis Results: Use the results of your alternatives analysis to complete the following table:									
Alternative Analyzed	Description of Alternative	Risk Adjusted Lifecycle Costs estimate	Risk Adjusted Lifecycle Benefits estimate						
NA #1	NA #1	0	0						
NA #2	NA #2	0	0						
NA #3	NA #3	0	0						
NA #4	NA #4	0	0						

- 3. Which alternative was selected by the Agency's Executive/Investment Committee and why was it chosen? As a result of an IT Risk Assessment, OIT identified significant performance gaps & established a plan to restructure its IT Infrastructure investment. To determine & prioritize immediate actions needed, a Technical Architecture Assessment (TAA) was completed in 01/2008. As a result, PBGC identified critical component upgrades required to meet expected service levels in addition to standard operational support costs. By awarding a unified, performance-based contract for infrastructure support services & using ongoing analytical activities, PBGC is gathering the data necessary to define the status quo for IT Infrastructure. In addition, a comprehensive strategic source assessment (SSA) will be used to establish alternatives & prospective sourcing options once that baseline has been set. This SSA is in the initial contracting stages & will identify some or all of the services that can be provided more cost-effectively by utilizing the Federal IT Infrastructure line of business, outsourcing to another government agency, a 3rd party commercial vendor, or a combination of both.
 - a. What year will the investment breakeven? (Specifically, when the budgeted costs savings exceed the cumulative costs.) **2011**
- 4. What specific qualitative benefits will be realized? **NA please see Question 3** above.

Corporation

5. Federal Quantitative Benefits (\$millions):

What specific quantitative benefits will be realized (using current dollars) Use the results of your alternatives analysis to complete the following table:

	Budgeted Cost Savings	Cost Avoidance	Justification for Budgeted Cost Savings	Justification for Budgeted Cost Avoidance
PY-1 and Prior	0	0	NA	NA
PY	0	0	NA	NA
CY	0	0	NA	NA
BY	0	0	NA	NA
BY+1	0	0	NA	NA
BY+2	0	0	NA	NA
BY+3	0	0	NA	NA
BY+4 and Beyond	0	0	NA	NA
Total LCC Benefit	0	0	LCC = Life-cycle cost	

- 6. Will the selected alternative replace a legacy system in-part or in-whole? **no**
 - a. If "yes," are the migration costs associated with the migration to the selected alternative included in this investment, the legacy investment, or in a separate migration investment? [Not answered]
 - b. If "yes," please provide the following information:

List of Legacy Investment or Systems								
Name of the Legacy Investment or Systems	UPI if available	Date of the System Retirement						
There are no Legacy Investment or Systems.								

Section B: Risk Management (All Capital Assets)

- 1. Does the investment have a Risk Management Plan? yes
 - a. If "yes," what is the date of the plan? Jun 25, 2008
 - b. Has the Risk Management Plan been significantly changed since last year's submission to OMB? **yes**
 - c. If "yes," describe any significant changes: A new Risk Review Committee was appointed for the investment. 5 additional categories of risk were added and all risk descriptions, risk impacts and risk mitigations were reviewed and updated.
- 2. If there currently is no plan, will a plan be developed? [Not answered]
 - a. If "yes," what is the planned completion date? [Not answered]
 - b. If "no," what is the strategy for managing the risks? [Not answered]
- 3. Briefly describe how investment risks are reflected in the life cycle cost estimate and investment schedule: The current life cycle cost estimate and investment schedule represent a reduction in the overall financial and performance risk to the investment. In the past, risk to the investment arose in primarily three ways. First, the primary operational support contracts were all labor hour (LH) contracts so there was no contractor incentive to help OIT control costs. Secondly, prior to PBGC's adoption of the CPIC process, projects having an impact on this investment, generated either by customers or OIT itself, were not necessarily subject to a rigorous justification, costevaluation and scheduling process. Finally, although a risk register and RMP existed, they were rudimentary and not supported by an active, on-going risk review process. In the past year, the primary operational support contracts have been consolidated from multiple LH contracts held by three vendors to one performance-based contract awarded to a single prime contractor. In addition to other IT governance improvements listed in this and the ITBT investments, a comprehensive CPIC process has been put in place and adhered to. Finally, the RMP has been completely revamped and is now supported by a risk review committee and an active risk management process. A portion of the projected cost savings to be realized through the consolidation of the primary operational support contract will be used to address those risks not ameliorated through the risk management process. OIT is not requesting additional funds to address risk in this investment.

Section C: Cost and Schedule Performance (All Capital Assets)

- 1. Does the earned value management system meet the criteria in ANSI/EIA Standard 748? **no**
- 2. Is the CV% or SV% greater than \pm 10%? (CV%= CV/EV x 100; SV%= SV/PV x 100) **no**
 - a. If "yes," was it the? [Not answered]
 - b. If "yes," explain the causes of the variance: [Not answered]
 - c. If "yes," describe the corrective actions [Not answered]
- 3. Has the investment re-baselined during the past fiscal year? **no**
 - a. If "yes," when was it approved by the agency head? [Not answered]

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial B	aseline					Current Baseline Variance			
Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
FY2005 Planning and Acquisition	Sep 30, 2005	10.2	Sep 30, 2005	Sep 30, 2005	10.1	10	0	-0.1	100	
2. FY2005 Contractor Systems Operation	Sep 30, 2005	32.5	Sep 30, 2005	Sep 30, 2005	32.5	32.5	0	0	100	
FY2005 Federal Systems Operation Supervision	Sep 30, 2005	4.6	Sep 30, 2005	Sep 30, 2005	4.6	4.6	0	0	100	
4. FY2006 Planning and Acquisition	Sep 30, 2006	4.95	Sep 30, 2006	Sep 30, 2006	4.95	6.56	0	1.61	100	
5. FY2006 Contractor Systems Operation	Sep 30, 2006	41.02	Sep 30, 2006	Sep 30, 2006	41.02	42.5	0	1.48	100	
6. FY2006 Federal Systems Operation Supervision	Sep 30, 2006	4.6	Sep 30, 2006	Sep 30, 2006	4.6	4.6	0	0	100	
7. FY2007 Planning and Acquisition	Sep 30, 2007	6.78	Sep 30, 2007	Sep 30, 2007	6.78	6.78	0	0	100	
7a. FY2007 contractor support to Planning and Acquisition	Sep 30, 2007	1.05	Sep 30, 2007	Sep 30, 2007	1.05	1.05	0	0	100	
7b. FY2007 Planning and Acquisition purchases	Sep 30, 2007	5.73	Sep 30, 2007	Sep 30, 2007	5.73	5.73	0	0	100	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Degarintion of	Initial B	Initial Baseline			Baselin	Current Baseline Variance				
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
8. FY2007 Contractor Systems Operation	Sep 30, 2007	43.24	Sep 30, 2007	Sep 30, 2007	43.24	43.24	0	0	100	
8a. Operational Security Activities	Sep 30, 2007	1.41	Sep 30, 2007	Sep 30, 2007	1.41	1.41	0	0	100	
8b. Corporate Database Operations	Sep 30, 2007	4.2	Sep 30, 2007	Sep 30, 2007	4.2	4.2	0	0	100	
8c. Unix/Linux Operations	Sep 30, 2007	1.4	Sep 30, 2007	Sep 30, 2007	1.4	1.4	0	0	100	
8d. Storage Area Network Operations	Sep 30, 2007	0.46	Sep 30, 2007	Sep 30, 2007	0.46	0.46	0	0	100	
8e. Corporate Database Backup/Restore Activities	Sep 30, 2007	0.98	Sep 30, 2007	Sep 30, 2007	0.98	0.98	0	0	100	
8f. MS-Exchange 2003 Operations	Sep 30, 2007	0.48	Sep 30, 2007	Sep 30, 2007	0.48	0.48	0	0	100	
8g. Desktop Support Operations	Sep 30, 2007	0.56	Sep 30, 2007	Sep 30, 2007	0.56	0.56	0	0	100	
8h. Service Desk Operations	Sep 30, 2007	1.9	Sep 30, 2007	Sep 30, 2007	1.9	1.9	0	0	100	
8i. Configuration, Change and Asset Management Support	Sep 30, 2007	1.1	Sep 30, 2007	Sep 30, 2007	1.1	1.1	0	0	100	
8j. COTS Software Support	Sep 30, 2007	1.1	Sep 30, 2007	Sep 30, 2007	1.1	1.1	0	0	100	
8k. Portal and Website Support	Sep 30, 2007	0.98	Sep 30, 2007	Sep 30, 2007	0.98	0.98	0	0	100	
8I. Network Administration	Sep 30, 2007	3.2	Sep 30, 2007	Sep 30, 2007	3.2	3.2	0	0	100	
8m. Communications Operations	Sep 30, 2007	0.62	Sep 30, 2007	Sep 30, 2007	0.62	0.62	0	0	100	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial Baseline		Current Baseline				Current Baseline Variance			
Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
8n. Cisco Maintenance	Sep 30, 2007	0.4	Sep 30, 2007	Sep 30, 2007	0.4	0.4	0	0	100	
8o. Broadband Services	Sep 30, 2007	0.76	Sep 30, 2007	Sep 30, 2007	0.76	0.76	0	0	100	
8p. WAN Voice and Data Services	Sep 30, 2007	1.2	Sep 30, 2007	Sep 30, 2007	1.2	1.2	0	0	100	
8q. Nextel/Blackberry Services	Sep 30, 2007	0.4	Sep 30, 2007	Sep 30, 2007	0.4	0.4	0	0	100	
8r. Local Telecommunications and Device Maintenance Services	Sep 30, 2007	0.55	Sep 30, 2007	Sep 30, 2007	0.55	0.55	0	0	100	
8s. Network Operations Center Activities	Sep 30, 2007	1.3	Sep 30, 2007	Sep 30, 2007	1.3	1.3	0	0	100	
8t. Microsoft Licensing	Sep 30, 2007	1.2	Sep 30, 2007	Sep 30, 2007	1.2	1.2	0	0	100	
8u. Filenet Licensing	Sep 30, 2007	0.62	Sep 30, 2007	Sep 30, 2007	0.62	0.62	0	0	100	
8v. Oracle Support	Sep 30, 2007	0.6	Sep 30, 2007	Sep 30, 2007	0.6	0.6	0	0	100	
8w. HP Server Maintenance	Sep 30, 2007	0.35	Sep 30, 2007	Sep 30, 2007	0.35	0.35	0	0	100	
8x. Symantec Security Monitoring Support	Sep 30, 2007	0.32	Sep 30, 2007	Sep 30, 2007	0.32	0.32	0	0	100	
8y. Oracle Licensing	Sep 30, 2007	0.49	Sep 30, 2007	Sep 30, 2007	0.49	0.49	0	0	100	
8z. Primavera Support	Sep 30, 2007	0.24	Sep 30, 2007	Sep 30, 2007	0.24	0.24	0	0	100	
8aa. Cisco Maintenance	Sep 30, 2007	0.21	Sep 30, 2007	Sep 30, 2007	0.21	0.21	0	0	100	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial Baseline		Current Baseline				Current Baseline Variance			
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual		Schedule: Cost (# days: \$M)		Percent Complete	
8ab. Sun Server Maintenance	Sep 30, 2007	0.21	Sep 30, 2007	Sep 30, 2007	0.21	0.21	0	0	100	
9. FY2007 Federal Systems Operation Supervision	Sep 30, 2007	4.97	Sep 30, 2007	Sep 30, 2007	4.97	4.97	0	0	100	
10. Implementation of ANSI-748 compliant EVM system	Sep 30, 2007	1.18	Sep 30, 2007	Sep 30, 2007	1.18	1.18	0	0	100	
11. Technical Architecture Analysis (TAA) (Costs carried in ITBT Exhibit 300)	Feb 1, 2008	0	Feb 1, 2008	Feb 1, 2008	0	0	0	0	100	
12. Implementation of EPA ASSERT FISMA application	Dec 31, 2007	0.05	Dec 31, 2007	Dec 31, 2007	0.05	0.05	0	0	100	
13. FY2008 Steady State Milestones	Sep 30, 2008	41.854	Sep 30, 2008	[Not answered]	41.854	[Not answered]	0	0	95	
13a. Transition Costs	Sep 30, 2008	4.36	Sep 30, 2008	[Not answered]	4.36	[Not answered]	0	0	95	
13b. Technical Consulting Services	Sep 30, 2008	2.273	Sep 30, 2008	[Not answered]	2.273	[Not answered]	0	0	95	
13c. Technical Database & System Support Services	Sep 30, 2008	1.711	Sep 30, 2008	[Not answered]	1.711	[Not answered]	0	0	95	
13d. Standard Operating Procedures	Sep 30, 2008	3.306	Sep 30, 2008	[Not answered]	3.306	[Not answered]	0	0	95	
13e. Infrastructure Operations	Sep 30, 2008	3.13	Sep 30, 2008	[Not answered]	3.13	[Not answered]	0	0	95	
13f. Managed Services	Sep 30, 2008	2.499	Sep 30, 2008	[Not answered]	2.499	[Not answered]	0	0	95	
13g. Continuity of Operations	Sep 30, 2008	0.284	Sep 30, 2008	[Not answered]	0.284	[Not answered]	0	0	95	
13h. Integration and Testing Center Services	Sep 30, 2008	1.748	Sep 30, 2008	[Not answered]	1.748	[Not answered]	0	0	95	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial B	Current Baseline					rent eline ance			
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
13i. General Administrative Services	Sep 30, 2008	0.133	Sep 30, 2008	[Not answered]	0.133	[Not answered]	0	0	95	
13j. Configuration Management Services	Sep 30, 2008	0.177	Sep 30, 2008	[Not answered]	0.177	[Not answered]	0	0	95	
13k. Change Management Services	Sep 30, 2008	0.177	Sep 30, 2008	[Not answered]	0.177	[Not answered]	0	0	95	
13I. Network Technical Support	Sep 30, 2008	2.443	Sep 30, 2008	[Not answered]	2.443	[Not answered]	0	0	95	
13m. Wide Area Network	Sep 30, 2008	3.1	Sep 30, 2008	[Not answered]	3.1	[Not answered]	0	0	95	
13n. Voice, Data Communications	Sep 30, 2008	1.126	Sep 30, 2008	[Not answered]	1.126	[Not answered]	0	0	95	
13o. Hardware	Sep 30, 2008	9.471	Sep 30, 2008	[Not answered]	9.471	[Not answered]	0	0	95	
13p. Software	Sep 30, 2008	5.92	Sep 30, 2008	[Not answered]	5.92	[Not answered]	0	0	95	
13q. Operational Security POA&Ms Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2008	0	Sep 30, 2008	[Not answered]	0	[Not answered]	0	0	95	
13r. Quarterly Risk Review Process Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2008	0	Sep 30, 2008	[Not answered]	0	[Not answered]	0	0	95	
13s. Acquisition Plan- driven procurement activities Costs are either FTE or included	Sep 30, 2008	0	Sep 30, 2008	[Not answered]	0	[Not answered]	0	0	95	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Degamination of	Initial B	Current Baseline					rent eline ance			
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
in other operational categories above. Milestone for tracking/management purposes.										
13t. Quarterly CPIC Process Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2008	0	Sep 30, 2008	[Not answered]	0	[Not answered]	0	0	95	
14. FY2008 DM&E Milestones	Sep 30, 2008	1.519	Sep 30, 2008	[Not answered]	1.519	[Not answered]	0	0	70	
14a. Planning for Capacity Management	Sep 30, 2008	0.1	Sep 30, 2008	[Not answered]	0.1	[Not answered]	0	0	65	
14b. Planning Upgrade Messaging Services	Sep 30, 2008	0.4	Sep 30, 2008	[Not answered]	0.4	[Not answered]	0	0	80	
14c. Planning Upgrade Internet Access	Sep 30, 2008	0.25	Sep 30, 2008	[Not answered]	0.25	[Not answered]	0	0	85	
14d. FDCC & NAL	Feb 1, 2009	0.275	Feb 1, 2009	[Not answered]	0.275	[Not answered]	0	0	60	
14e. IPV6 - OMB requirements	Jun 1, 2008	0.044	Jun 1, 2008	Jun 1, 2008	0.044	0.044	0	0	100	
14f. Implement Service Manager 7	Mar 1, 2009	0.2	Mar 1, 2009	[Not answered]	0.2	[Not answered]	0	0	15	
14g. Image 1 for Wilmington	Jul 30, 2008	0.025	Jul 30, 2008	Jul 30, 2008	0.025	0.025	0	0	100	
14h. CDE Test Server Lab	Nov 1, 2008	0.225	Nov 1, 2008	[Not answered]	0.225	[Not answered]	0	0	65	
15. FY2009 Steady State Milestones	Sep 30, 2009	36.332	Sep 30, 2009	[Not answered]	36.332	[Not answered]	0	0	0	
15a. Technical Consulting Services	Sep 30, 2009	1.857	Sep 30, 2009	[Not answered]	1.857	[Not answered]	0	0	0	
15b. Technical Database & System	Sep 30, 2009	1.075	Sep 30,	[Not answered]	1.075	[Not answered]	0	0	0	

4. Comparison of Initial Baseline and Current Approved Baseline:											
Description of	Initial B	aseline	Current Baseline					rent eline ance			
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual		Schedule: Cost (# days: \$M)		Percent Complete		
Support Services			2009								
15c. Standard Operating Procedures	Sep 30, 2009	3.358	Sep 30, 2009	[Not answered]	3.358	[Not answered]	0	0	0		
15d. Infrastructure Operations	Sep 30, 2009	3.316	Sep 30, 2009	[Not answered]	3.316	[Not answered]	0	0	0		
15e. Managed Services	Sep 30, 2009	2.572	Sep 30, 2009	[Not answered]	2.572	[Not answered]	0	0	0		
15f. Continuity of Operations	Sep 30, 2009	0.29	Sep 30, 2009	[Not answered]	0.29	[Not answered]	0	0	0		
15g. Integration and Testing Center Services	Sep 30, 2009	1.748	Sep 30, 2009	[Not answered]	1.748	[Not answered]	0	0	0		
15h. General Administrative Services	Sep 30, 2009	0.133	Sep 30, 2009	[Not answered]	0.133	[Not answered]	0	0	0		
15i. Configuration Management Services	Sep 30, 2009	0.191	Sep 30, 2009	[Not answered]	0.191	[Not answered]	0	0	0		
15j. Change Management Services	Sep 30, 2009	0.191	Sep 30, 2009	[Not answered]	0.191	[Not answered]	0	0	0		
15k. Network Technical Support	Sep 30, 2009	2.056	Sep 30, 2009	[Not answered]	2.056	[Not answered]	0	0	0		
15I. Wide Area Network	Sep 30, 2009	3.289	Sep 30, 2009	[Not answered]	3.289	[Not answered]	0	0	0		
15m. Voice, Data Communications	Sep 30, 2009	1.185	Sep 30, 2009	[Not answered]	1.185	[Not answered]	0	0	0		
15n. Hardware	Sep 30, 2009	8.889	Sep 30, 2009	[Not answered]	8.889	[Not answered]	0	0	0		
15o. Software	Sep 30, 2009	6.182	Sep 30, 2009	[Not answered]	6.182	[Not answered]	0	0	0		
15p. Operational Security POA&Ms Costs are either FTE or	Sep 30, 2009	0	Sep 30, 2009	[Not answered]	0	[Not answered]	0	0	0		

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial B	aseline	Current Baseline					rent eline ance		
Milestone	Planned Completion Date	Total Cost (\$M) Estimated	t Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
included in other operational categories above. Milestone for tracking/management purposes.										
15q. Quarterly Risk Review Process Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2009	0	Sep 30, 2009	[Not answered]	0	[Not answered]	0	0	0	
15r. Acquisition Plandriven procurement activities Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2009	O	Sep 30, 2009	[Not answered]	0	[Not answered]	0	0	0	
15s. Alternative analysis/Strategic Sourcing Assessment activities	Apr 30, 2009	0.7	Apr 30, 2009	[Not answered]	0.7	[Not answered]	0	0	0	
15t. Quarterly CPIC Process Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2009	O	Sep 30, 2009	[Not answered]	0	[Not answered]	0	0	0	
16. FY2009 DM&E Milestones	Sep 30, 2009	6.092	Sep 30, 2009	[Not answered]	6.092	[Not answered]	0	0	0	
16a. Define SLA & Establish MOU's	Sep 30, 2009	0.5	Sep 30, 2009	[Not answered]	0.5	[Not answered]	0	0	0	
16b. Improve Data Storage using HSM	Sep 30, 2009	3	Sep 30, 2009	[Not answered]	3	[Not answered]	0	0	0	
16c. Modernize	Sep 30,	0.85	Sep	[Not	0.85	[Not	0	0	0	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial B	aseline	Current Baseline					rent eline ance		
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	t Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual		Schedule: Cost (# days: \$M)		Percent Complete	
Remote Access	2009		30, 2009			answered]				
16d. Laptop Encryption	May 30, 2009	0.45	May 30, 2009	[Not answered]	0.45	[Not answered]	0	0	0	
16e. MAC Workstation Security Configuration	May 30, 2009	0.5	May 30, 2009	[Not answered]	0.5	[Not answered]	0	0	0	
16f. License Management	Sep 30, 2009	0.3	Sep 30, 2009	[Not answered]	0.3	[Not answered]	0	0	0	
16g. Upgrade Back-up process	Dec 31, 2009	0.492	Dec 31, 2009	[Not answered]	0.492	[Not answered]	0	0	0	
16h. Upgrade Messaging Service	Jun 30, 2009	1	Jun 30, 2009	[Not answered]	1	[Not answered]	0	0	0	
16i. Upgrade Internet Access	Nov 30, 2008	0.5	Nov 30, 2008	[Not answered]	0.5	[Not answered]	0	0	60	
17. FY2010 Steady State Milestones	Sep 30, 2010	36.334	Sep 30, 2010	[Not answered]	36.334	[Not answered]	0	0	0	
17a. Technical Consulting Services	Sep 30, 2010	1.828	Sep 30, 2010	[Not answered]	1.828	[Not answered]	0	0	0	
17b. Technical Database & System Support Services	Sep 30, 2010	1.104	Sep 30, 2010	[Not answered]	1.104	[Not answered]	0	0	0	
17c. Standard Operating Procedures	Sep 30, 2010	3.658	Sep 30, 2010	[Not answered]	3.658	[Not answered]	0	0	0	
17d. Infrastructure Operations	Sep 30, 2010	3.369	Sep 30, 2010	[Not answered]	3.369	[Not answered]	0	0	0	
17e. Managed Services	Sep 30, 2010	2.272	Sep 30, 2010	[Not answered]	2.272	[Not answered]	0	0	0	
17f. Continuity of Operations	Sep 30, 2010	0.256	Sep 30, 2010	[Not answered]	0.256	[Not answered]	0	0	0	
17g. Integration and Testing Center Services	Sep 30, 2010	1.748	Sep 30, 2010	[Not answered]	1.748	[Not answered]	0	0	0	

4. Comparison of Initial Baseline and Current Approved Baseline:										
Description of	Initial B	Current Baseline					rent eline ance			
Description of Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete	
17h. General Administrative Services	Sep 30, 2010	0.133	Sep 30, 2010	[Not answered]	0.133	[Not answered]	0	0	0	
17i. Configuration Management Services	Sep 30, 2010	0.191	Sep 30, 2010	[Not answered]	0.191	[Not answered]	0	0	0	
17j. Change Management Services	Sep 30, 2010	0.191	Sep 30, 2010	[Not answered]	0.191	[Not answered]	0	0	0	
17k. Network Technical Support	Sep 30, 2010	2.039	Sep 30, 2010	[Not answered]	2.039	[Not answered]	0	0	0	
17I. Wide Area Network	Sep 30, 2010	3.289	Sep 30, 2010	[Not answered]	3.289	[Not answered]	0	0	0	
17m. Voice, Data Communications	Sep 30, 2010	1.185	Sep 30, 2010	[Not answered]	1.185	[Not answered]	0	0	0	
17n. Hardware	Sep 30, 2010	8.889	Sep 30, 2010	[Not answered]	8.889	[Not answered]	0	0	0	
17o. Software	Sep 30, 2010	6.182	Sep 30, 2010	[Not answered]	6.182	[Not answered]	0	0	0	
17p. Operational Security POA&Ms Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2010	0	Sep 30, 2010	[Not answered]	0	[Not answered]	0	0	0	
17q. Quarterly Risk Review Process Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2010	0	Sep 30, 2010	[Not answered]	0	[Not answered]	0	0	0	
17r. Acquisition Plan- driven procurement activities Costs are either FTE or included	Sep 30, 2010	0	Sep 30, 2010	[Not answered]	0	[Not answered]	0	0	0	

4. Comparison of Initial Baseline and Current Approved Baseline:											
Description of	Initial B	aseline	Current Baseline					rent eline ance			
Milestone	Planned Completion Date	Total Cost (\$M) Estimated	Completion Date Planned: Actual		Total Cost (\$M) Planned: Actual				Percent Complete		
in other operational categories above. Milestone for tracking/management purposes.											
17s. Quarterly CPIC Process Costs are either FTE or included in other operational categories above. Milestone for tracking/management purposes.	Sep 30, 2010	0	Sep 30, 2010	[Not answered]	0	[Not answered]	0	0	0		
18. FY2010 DM&E Milestones	Sep 30, 2010	12.09	Sep 30, 2010	[Not answered]	12.09	[Not answered]	0	0	0		
18a. Enforce Technology Standards	Sep 30, 2010	0.312	Sep 30, 2010	[Not answered]	0.312	[Not answered]	0	0	0		
18b. Security Enhancements - Implementation of the Principle of Least privilege	Sep 30, 2010	1.628	Sep 30, 2010	[Not answered]	1.628	[Not answered]	0	0	0		
18c. Upgrade Oracle Suite	Sep 30, 2010	1.5	Sep 30, 2010	[Not answered]	1.5	[Not answered]	0	0	0		
18d. Vmware Licenses	Sep 30, 2010	0.15	Sep 30, 2010	[Not answered]	0.15	[Not answered]	0	0	0		
18e. Upgrade Internet Access	Sep 30, 2010	0.5	Sep 30, 2010	[Not answered]	0.5	[Not answered]	0	0	0		
18f. Upgrade Remote Access	Sep 30, 2010	1	Sep 30, 2010	[Not answered]	1	[Not answered]	0	0	0		
18g. Implement Data Obfuscation (all environments)	Sep 30, 2010	1.5	Sep 30, 2010	[Not answered]	1.5	[Not answered]	0	0	0		
18h. Application Rationalization	Sep 30, 2010	2	Sep 30, 2010	[Not answered]	2	[Not answered]	0	0	0		
18i. Virtualize	Sep 30,	2.5	Sep	[Not answered]	2.5	[Not answered]	0	0	0		

4. Comparison of Initial Baseline and Current Approved Baseline:									
Description of	Initial B	aseline	Current Baseline			e	Base	rent eline ance	
Milestone	Planned Completion Date		D	Completion Date Planned: Actual			Co	dule: ost ays: M)	Percent Complete
Production Servers	2010		30, 2010						