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#### **Background**

"Rebuilding the highway construction task force is an industry priority as agencies across the country face a serious shortage of trained and experienced personnel resulting from attrition and an aging workforce. At the same time cutting-edge construction and system preservation technologies demand new skills and knowledgeable construction personnel. Consequently, efforts to train and certify highway construction personnel have intensified in recent years. The Federal Highway Administration (FHWA) has taken a pro-active role in this effort. In order to streamline the process and avoid duplication of efforts, the Transportation Curriculum Coordination Council (TCCC) was formed in September of 2000.

The TCCC is a partnership between the FHWA, State Departments of Transportation (DOTs), and the highway transportation industry to support the training of the highway construction personnel. The TCCC's mission is to provide leadership at a national level, develop and maintain a national curriculum for various transportation disciplines, identify training and certification requirements, and coordinate/facilitate training efforts."

A key effort to the mission of the TCCC is the Core Curriculum Matrix Development Initiative.

#### **Core Curriculum Matrix Development Initiative**

The goal of the TCCC is to improve the quality of construction, rehabilitation and maintenance of the transportation infrastructure by increasing the knowledge and skills of those responsible for these disciplines. This is achieved through the identification of the core skill competencies required of the highway transportation workforce (e.g., State and local Department of Transportation [DOT] personnel, contractors, material suppliers and consultants) and the training opportunities that support the development of these competencies.

The resulting Core Curriculum is designed to help State and local DOTs establish a basis for their overall technician training and ongoing professional development programs. The curriculum is designed as a tool that helps to reach that goal. It is intended to help transportation agencies in their efforts to develop a skilled workforce by assisting the training developers in establishing comprehensive curriculum tracks and identifying existing training that can be used in their program (or adapted to fit). The curriculum can be tailored to fit the specific needs of each agency. Additionally, employees and managers can use the competencies and courses to further their professional development



<sup>&</sup>lt;sup>1</sup> Taken from the Transportation Curriculum Coordination Council's (TCCC) website (<a href="www.nhi.fhwa.dot.gov/tccc/about.htm">www.nhi.fhwa.dot.gov/tccc/about.htm</a>)

#### **Development Process**

The TCCC identified five technical categories for this initiative:

- Construction,
- Employee Development,
- Maintenance.
- Materials and
- Safety & Work Zones.

In each of these areas, technical working groups were established (See Appendix A for the list of each work group's members.)

Two types of matrices were developed in each of the five technical categories. One matrix defines subject areas and the respective disciplines and skill competencies required to execute the work; the other matrix identifies training which maps to the development of the defined skill competencies.

#### **Competency Matrices**

Each competency matrix is developed as a three-tiered structure (Figure 1).

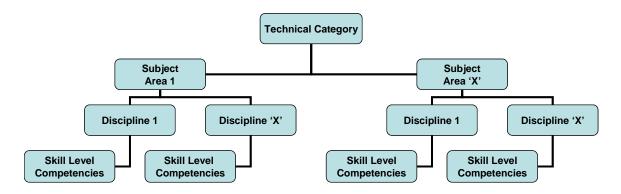


Figure 1 – Generic Schemata of a Competency Matrix

The first tier identifies the subject areas of the technical category - the primary areas of work required of the technical category. The second tier consists of the specific disciplines that make up each subject area - the discrete areas of activity to be performed. Appendix B of this document contains the complete set of subject areas and disciplines defined for each of the five technical categories.

The most discrete tier, the third tier, defines the relevant core skill competencies required to successfully execute each of the disciplines. Each competency is stated as an observable, measurable action to be performed. None of the competencies include qualifiers (i.e., level of proficiency required for accomplishment/acquisition). Rather, this has been left open so that the competency models can be more readily adapted to each state's programs and requirements.



Importantly, the third tier is stratified into four skill levels (i.e., areas of workmanship/roles) in order to define a career progression. These skill levels begin at the entry level (Level I) and progress through the management and administrative level (Level IV). Table 1 identifies each of the four skill levels and provides a definition of each level.

| Skill Level             | An individual at this level                                |
|-------------------------|--|
| Level I - Entry         | Is a new employee/trainee with little to no previous       |
|                         | experience in the subject area and performs his activities |
|                         | under direct supervision.                                  |
| Level II - Intermediate | Understands and demonstrates skills (is competent) in      |
|                         | one or more areas of the entry level and performs          |
|                         | specific tasks under general supervision.                  |
| Level III - Advanced    | Understands and demonstrates specialized skills in a       |
|                         | variety of tasks of the intermediate level and performs    |
|                         | specialized tasks in limited areas or broad-based tasks    |
|                         | with little to no daily supervision.                       |
| Level IV - Project      | Prepares and reviews plans and schedules for specific      |
| Management              | activities; oversees or manages day-to-day activities in   |
| (Administrator,         | one or more specific tasks on one or more projects         |
| Superintendent)         | covering a range of complexity and technical functions     |
|                         | as well as geographic areas. Individuals at this level are |
|                         | accountable for resource management and are                |
|                         | responsible for making routine and complex decisions. It   |
|                         | is recommended that this role of personnel have mastery    |
|                         | of skills defined for all of the preceding levels.         |

Table 1 – Skill Levels and Definitions

A portion of a competency matrix is illustrated in Figure 2.

| DISCIPLINES                          | COMPETENCIES BY SKILL LEVELS                     |  |   |   |
|--------------------------------------|--|--|---|---|
|                                      | Level I  | Level II   | Level III   | Level IV                                |
| Rights of Way<br>(ROW)<br>Management | Identifies stakes and easement limits            |  | Obtains construction easements and work permits                   |   |
| Contractor<br>Payments               | Computes quantity measurements                   | Develops contractor payment estimates                        | Verifies contractor payment estimates                             | Recommends contractor payment estimates |
|                                      | Documents for application to contractor payments |  |   | Approve contractor payment estimates    |
| Project Closeout                     |  | Explains the principles underlying the                       | Prepares project closeout documents                               | Completes project closeout procedures   |
|                                      |  | construction contractor<br>performance<br>evaluation process | Prepares objective construction contractor performance evaluation | Recommends project acceptance           |

Figure 2 – Sample Portion of a Competency Matrix

As illustrated, some disciplines have defined competencies across the four skill levels. In this example, the *Contractor Payments* discipline explicitly defines the progression and increasing complexity of competencies as an inspector advances from the entry level (Level I) to the management level (Level IV).

This example also illustrates that skill levels may share a competency. Notice that for the *Rights of Way (ROW) Management* discipline Levels I and II appear to have the same competency as do Levels III and IV. The work group determined that the competency for Level I was applicable to Level II with the difference being the degree of supervision. For Level I, the inspector must identify stakes and easements *under direct supervision* whereas for Level II, the inspector would perform this with *little to no supervision*. Similar logic applies to the Level III and IV competency. Conversely, for the *Project Closeout* discipline, the work group determined that no competency was appropriate at Level I. An inspector at an entry skill level would not be involved in performing any activities tied to project closeout. As such, this block on the matrix is darkened.

For the Construction, Materials and Maintenance technical categories, the competencies defined in these matrices are those competencies relevant to the execution of the specific work to be performed under that specific technical category. It should be noted that some of these technical categories have common subject areas and disciplines. For example, both the Construction and Materials technical categories have *Quality Assurance (QA)* identified as a *subject area* consisting of the disciplines— Quality Control, Quality Acceptance and Independent Assurance Audits. The responsibility for implementing construction QA is shared within an Agency by both Construction personnel and Materials personnel; most of the fundamental concepts and related competencies for QA will apply to both Construction and Materials personnel, irrespective of specific duties, such as sampling, testing, or inspection. The competencies for these disciplines, however, are different since the actual work performed is different for construction inspection versus materials testing.

The competencies of the Employee Development and Safety matrices are not specific to a particular group of highway transportation workers. Rather, these matrices define competencies that are applicable across the entire highway transportation workforce. As such, if one looks at the full complement of competencies applicable to highway construction inspectors, one would refer to the Construction, Employee Development and Safety matrices to define the entire universe of relevant skill competencies.

#### **Training Course Matrices**

Once the competencies were identified, a search of available training courses was conducted. Each subject area identified for the technical category has a corresponding matrix that lists courses by discipline across the four skill levels.

The search encompassed not only websites of Federal agencies and organizations, but included websites of other public sector organizations and agencies, relevant associations, certification organizations, academic institutions and private, for-profit companies. The focus was on identifying a wide array of courses and vendors.



The courses listed on each matrix do not, by any means, represent the entire population of available courses. Additionally, the courses listed were selected based on information provided via the offering organization's website. In most instances, this information consisted of a course description, objectives, target audience and, for some courses, content outlines.

#### *NOTE*:

A very small minority (less than 5%) of courses listed on the matrices have been thoroughly reviewed and updated by the TCCC to reflect current standards and work practices. The majority of courses listed on the matrices have not undergone a thorough review of instructional materials nor have they been selected based on student critiques. Importantly, the listing of a course on a matrix does not represent an endorsement of the course and/or vendor by the Federal Highway Administration, AASHTO and other contributing members of the TCCC. It merely represents a possible training option, one that should be more fully vetted by the each State department of transportation.

#### **Using the Matrices**

The primary audiences of the matrices are training coordinators of State and local Departments of Transportation. It is recommended that each matrix be thoroughly reviewed and compared and contrasted to the state's current competency models and training and professional development programs. Importantly, the matrices are NOT intended to replace, but rather to be additive to these models and programs.

Each matrix should be viewed as a dynamic, living document, one that should be modified, as appropriate, to reflect each state's labor category structure and requirements.

#### **Reading the Matrices**

Figure 3 illustrates the structure of the competency matrices. As shown, the name of the subject area displays at the top of the matrix; it is divided into five columns. The number of rows varies based on the number of disciplines and competencies. The leftmost column identifies each of the disciplines associated with the subject area. In the remaining four columns are listed the competencies associated with the discipline for each of the four skill levels.



| SUBJECT AREA TITLE |                              |                  |                  |                  |
|--------------------|------------------------------|------------------|------------------|------------------|
| DISCIPLINES        | COMPETENCIES BY SKILL LEVELS |                  |                  |                  |
|                    | Level I                      | Level II         | Level III        | Level IV         |
| Discipline name    | Skill Competency             | Skill Competency | Skill Competency | Skill Competency |

Figure 3 – Structure of the Competency Matrix

As indicated earlier, not all of the skill levels may necessarily contain its own competencies for the discipline. As shown in Figure 4, if a competency for the preceding level applies to the subsequent level with the difference being the degree of autonomy, then the competency extends across all of the relevant levels. In the figure, Levels I and II share a competency as do Levels III and IV.

| DISCIPLINES                          | COMPETENCIES BY SKILL LEVELS          |          |                          |                          |
|--------------------------------------|---------------------------------------|----------|--------------------------|--------------------------|
|                                      | Level I                               | Level II | Level III                | Level IV                 |
| Rights of Way<br>(ROW)<br>Management | Identifies stakes and easement limits |          | Obtains construction eas | sements and work permits |

Figure 4 – Example of Skill Levels Sharing a Competency

Figure 5 illustrates another example of levels sharing a competency. In this instance, Levels II and III share the competency for the *Partnering* discipline.

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS   |   |                        |  |
|-------------|--|---|------------------------|--|
|             | Level I  | Level II  | Level III              | Level IV   |
| Partnering  | Applies principles of partnering with contractors and other involved parties | Participates in partnering other involved parties | g with contractors and | Fosters partnering with contractors and other involved parties |

Figure 5 – Second Example of Skill Levels Sharing a Competency

If, however, no competency is applicable at the skill level, then the cell of the matrix is darkened. In the examples shown in Figure 6, the *Project Closeout* discipline has no applicable competency at Level I and the *Value Engineering* discipline has no applicable competency for either Level I or Level II.

| DISCIPLINES          | COMPETENCIES BY SKILL LEVELS |   |   |                                       |
|----------------------|------------------------------|---|---|---------------------------------------|
|                      | Level I                      | Level II  | Level III   | Level IV                              |
| Project Closeout     |                              | underlying the construction contractor performance evaluation process | Prepares project closeout documents                               | Completes project closeout procedures |
|                      |                              |   | Prepares objective construction contractor performance evaluation | Recommends project acceptance         |
| Value<br>Engineering |                              |   | Recommends VECP actions   | Approves VECP actions                 |
|                      |                              |   | Evaluates VECP  |                                       |

Figure 6 – Competency Cell Greyed Out

The training course matrices have a structure similar to that of the competency matrices. Each matrix is labeled by subject area. The leftmost column lists the disciplines of the subject area and the remaining four columns are tied to each of the four skill areas, I through IV. Courses that support the development of the competencies identified for each skill level are listed. These courses are listed in alphabetical order.

Figure 7 shows a sample of a training course matrix.

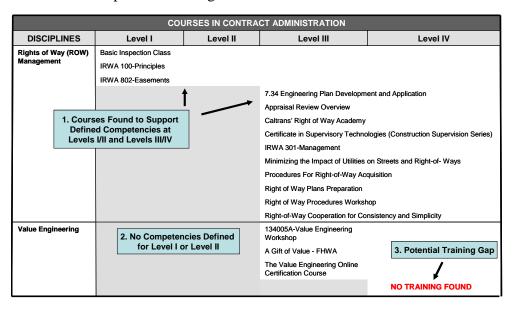


Figure 7 – Sample of a Training Course Matrix

As shown in the figure, one of three conditions will apply:

- 1. A course is listed that has been found to be supportive of the competency defined for the discipline.
- 2. No course is listed at the skill level for the discipline because the work group determined that no competency is applicable at that skill level (i.e., corresponds to the darkened cells on the competency matrix).
- 3. NO TRAINING FOUND is listed at the skill level for the discipline even though a competency is defined because no course supporting the competency could be found. In terms of each of the technical categories, the total number of competencies for which no training courses were identified include:
  - o Construction 31 competencies
  - o Employee Development 2 competencies
  - o Maintenance 4 competencies
  - o Materials 55 competencies
  - o Safety & Workzone See footnote<sup>2</sup>

See Appendix C of this document for the complete list of competencies for which no training courses were found.

<sup>&</sup>lt;sup>2</sup> Due to scheduling issues, a companion training vendor/courses matrix could not be developed for the Safety & Workzone competency matrices. This will be added at some point in the future.



# **Appendix A – Technical Category Work Group Members**

| Technical<br>Working Group: | Team Members:   |
|-----------------------------|---|
| Construction                | Allan Samuels – Arizona Department of Transportation (Team Lead) Teresa Kabana - Arizona Department of Transportation Linda Hughes – Washington Department of Transportation William Beuter – Virginia Department of Transportation Lee Onstott – New Mexico State Highway Transportation Department Paula McGee – New Mexico State Highway Transportation Department Leo Stevens – New England Transportation Technician Certification Program (NETTCP) Bud Darby – National Institute for Certification in Engineering Technologies (NICET) Douglas Townes – Federal Highway Administration (FHWA) Resource Center Rob Elliott – FHWA Resource Center Ben Rivers - FHWA Rich Barrows – FHWA |
| Employee<br>Development     | Chris Anderson – Iowa Department of Transportation (Team Lead) Paula McGee – New Mexico State Highway Transportation Department Barbara Martin – Montana Department of Transportation Ewa Flom - FHWA   |
| Maintenance                 | Robert Peda – Pennsylvania Department of Transportation (Team Lead)  Bud Darby – NICET  |
| Materials                   | Woody Hood - Maryland SHA (Team Lead) Tom Malerk – Florida Department of Transportation Garth Newman – Idaho Department of Transportation/Western Alliance for Quality Transportation Construction (WAQTC) Linda Hughes – Washington Department of Transportation Leo Stevens – NETTCP  |
| Safety/Work Zone            | Ben Gribbon – FHWA (Team Lead) Jack Cowsert – North Caroline Department of Transportation Todd Wilson – New Mexico Department of Transportation Bud Darby – NICET Donna Clark – American Traffic Safety Services Association (ATSSA) Ed Stellfox – Maryland T2 Center Scott Battles – FHWA William Bremer – FHWA Victoria Brinkly – FHWA Kenneth Opiela - FHWA  |



# Appendix B – Subject Areas and Disciplines

**Technical Category: Construction** 

| Subject Area               | Discipline   |
|----------------------------|--|
| Contract<br>Administration | Rights of Way (ROW) Management Contractor Payments Supplemental Agreements (change orders) Force accounts Cost Estimating Claims Management Preconstruction (field design/ redesign) Project Closeout Specifications Office Procedures Scheduling Partnering Value Engineering Consultant Construction Engineering & Inspection (CCEI) |
| Quality<br>Assurance       | Quality Control Quality Acceptance Independent Assurance (IA)  |
| Environment                | General Disposal Areas Environmental Permits, Certificates and Licenses (Streams & Wetlands Cultural Resources Hazardous Materials Erosion and Sediment Control Debris Burning Water & Sanitary Sewer Facilities   |
| Surveying & Staking        | Surveying Verification   |
| Utilities                  | Permits/Agreements Location/Mapping/ Surveying Utility Construction Railroads Subsurface Utility Engineering (SUE)   |
| Grading                    | Excavation Controlled Blasting Contour Grading Site Preparation Embankment Borrow Compaction Documentation   |



| Subject Area                     | Discipline  |
|----------------------------------|---|
| Drainage                         | General Surface and Subsurface Drainage Systems Convential Drainage Systems Construction Inspection Large and Special Drainage Systems Construction Inspection  |
| Aggregate<br>Inspection          | Surface Preparation Stockpiling and Hauling Laydown Compaction Surface Tolerances/ Smoothness Documentation   |
| Geotechnical<br>Construction     | General Geotechnical Construction Inspection Subsurface Exploration Geosynthetic Materials Installation Inspection Shallow Foundation Inspection Driven Foundation Inspection Drilled Shaft Inspection Ground Anchor Inspection Soil Nail Wall Inspection Mechanically Stabilized Earth Wall Inspection Reinforced Soil Slopes (RSS) Inspection Ground Improvement Inspection Sheet Pile Installation Documentation |
| New Structure<br>Construction    | Footings Retaining Walls (General) Forming & Falsework Concrete Girders Steel girders & connectors Reinforcing Steel - Layout Concrete Placement & Consolidation Joints Finishing & Curing Concrete Deck Smoothness Precast Structures Post Tensioning Documentation  |
| PCC Pavement<br>Filed Inspection | Surface Preparation Concrete Delivery Paving Machine Laydown (placement)/ Consolidation Steel Placement Smoothness Dowels/Joints Documentation  |
| HMA Field<br>Inspection          | Surface Preparation Hauling Laydown   |



| Subject Area         | Discipline   |
|----------------------|--|
|                      | Compaction Smoothness Documentation                                      |
| Asphalt<br>Recycling | Inspection Documentation   |
| Landscaping          | Horticultural Practices Seeding Irrigation Systems Landscape Incidentals |



# **Technical Category: Employee Development**

| Subject Area        | Discipline  |
|---------------------|---|
| Basic Skills        | Reading Writing Mathematics Communication Technical Credibility Training  |
| Thinking & Learning | Problem Solving Creativity and Innovation Decision Making Continual Learning External Awareness Strategic Thinking  |
| Personal Qualities  | Work Habits/Image Interpersonal Skills Time Management Stress Management Ethics Flexibility Service Motivation Vision Accountability Entrepreneurship Financial Management Technology Management Political Savvy Project Management |
| Working with Others | Human Resources Management Harassment Discrimination Diversity Teamwork Partnering/Customer Service Leadership Influencing/ Negotiating Public Relations  |
| Computer Technology | Office Automation Applications Internet Job-Related Technologies  |



# **Technical Category: Maintenance**

| Subject Area               | Discipline   |
|----------------------------|--|
| Maintenance Administration | Planning Scheduling Quality Control Customer Focus Program Presentation Asset Management Contract Management Performance Improvement                                 |
| Roadway & Shoulder         | Shaping Stabilization Distress Analysis Patching Crack Sealing Joint Sealing Widening Surface Treatment Base/Subbase Repair  |
| Drainage                   | Drainage Systems Pipe/Culvert Replacement Grade Control Environmental Protection Soils Hydraulics Drainage Inspection Drainage Intercept Systems Subsurface Drainage |
| Winter Operations          | Winter Traffic Services  |
| Roadside Maintenance       | Vegetation Management  |
| Bridge Maintenance         | Cleaning<br>Repair   |
| Fleet Management           | Motorized Equipment  |
| Work Zone Traffic Control  | Short Term Traffic Control<br>Long Term Traffic Control<br>Flagging  |
| Traffic Services & Safety  | Pavement Marking Signs Guiderail and Median Barrier Incident Services  |



# **Technical Category: Materials**

| Subject Area   | Discipline   |
|--|--|
| Soils Testing  | Bulk Disturbed Sampling Moisture-Density Relationship for Fine Soils Moisture-Density Relationship for Coarse Soils Geotechnical Exploration, Sampling & In-Situ Testing Documentation |
| Aggregates   | Sampling Field Testing Lab Testing Documentation   |
| Treated & Untreated Bases  | Sampling/Testing   |
| Untreated Bases are bases in which only the addition of water has been made to the original material. Treated bases can have the addition of cement, lime, calcium chloride, etc. to control moisture, aid in compaction, etc. | Field Testing Lab Testing Mix Design Documentation   |
| HMA Field Testing (Virgin Mix &/or RAP)  | Sampling/Testing Asphalt Binder Testing Documentation  |
| Recycling: Field In-Place (Hot or Cold)  | Sampling/Testing   |
| HMA Production & QA Labs (including Mix Design)  | Sampling/Testing HMA Mix Design Asphalt Binder Testing Mix Verification Documentation  |
| Cementitious Material (Low Density Fill, Shotcrete & Other Cementitious Materials)   | Sampling/Testing Documentation   |
| PCC Pavement Field Testing   | Concrete Delivery Sampling/Testing Smoothness Documentation  |
| PCC Bridges & Minor Structures   | Concrete Delivery Sampling/Testing Smoothness (Bridge Decks) Documentation   |
| PCC Production & QA Labs   | Sampling/Testing PCC Mix Design Mix Verification Documentation   |



| Subject Area   | Discipline  |
|--|---|
| Miscellaneous  | Sampling/Testing  |
| Paint, Prestress/Precast Products,<br>Reinforcing Steel, Steel, High Strength<br>Bolting, Guardrail, Pavement Marking,<br>Drainage Structures, Welding,<br>Geotextiles, Joint Materials, Signing,<br>Bridge Bearing, Landscape Materials &<br>All Others |   |
| Quality Assurance  | Quality Control Quality Acceptance Independent Assurance Audits PCC Production (Offsite &/or Jobsite Plant Inspection/Approvals)                                |
| Geotechnical Testing   | General Geotechnical Laboratory Soil Sample Preparation Classification & Index Testing of Soils Performance Testing of Soils Geosynthetics Verification Testing |



# **Technical Category: Safety**

| Subject Area         | Discipline  |
|----------------------|---|
| Personal Safety      | Emergencies First Aid Bloodborne Pathogens Fitness for Duty Good Health & Injury Prevention Risk Management   |
| Workplace Safety     | Confined Space (General and Construction) Electrical Safety Emergency Procedures Hazardous Materials (HazMat) Personal Protective Equipment Worksite Safety Awareness Security                        |
| Construction Safety  | Steel Fabrication & Erection Trenching & Shoring Safety Fall Protection Hand & Power Tools Moving Vehicles  |
| Vehicles & Equipment | Operation Commercial Vehicles Defensive Driving Motorized Equipment Special Equipment   |
| Workzone Operations  | Flagging Operations Lane Closure Types Lane Closure & Separation Inspection Traffic Control Plan Construction Traffic (On-Site) Nighttime TTC Complex Applications Work Zone Traffic Control Other    |
| Work Zone Devices    | Advanced Warning Signs Installation, Placement & Removal Temporary Traffic Control Devices Temporary Pavement Markings & Delineators Variable Message Signs Raised Pavement Markers Attenuators Other |



| Subject Area                    | Discipline   |
|---------------------------------|--|
| Work Zone Mobility              | Traffic Management Plan Performance Monitoring Public Relations Other  |
| Traffic Control Devices (TCD)   | TCD Fundamentals Visibility & Retroreflectivity  |
| Signing                         | Sign Basic Principles Sign Panel Fabrication Roadside Sign Installation Overhead Sign Installation Object Markers Sign Maintenance Sign Visibility Sign Management   |
| Markings                        | Basic Principles of Pavement Markings Traffic Control Plans (Permanent) Marking Materials Markings Equipment Markings Installation Pavement Markers Marking Maintenance & Inspection Marking Visibility & Retroreflectivity Marking Management |
| Signals                         | Signal Basics Signal Components Signal Controllers & Cabinet (Wire-up) Signal Equipment Signal Design Signal Timing & Optimization Signal Systems Other Signals & Beacons  |
| Traffic Systems                 | Electronic TCD's Illuminated Signs Lighting Maintenance of Electronic Devices Electrical Power Traffic Operations Traffic Detection Traffic Incident Management Intelligent Transportation Systems   |
| Roadway Safety<br>Appurtenances | Barriers, End Treatments Barriers Longitudinal Barriers Bicycle Facilities   |



| Subject Area      | Discipline   |
|-------------------|--|
|                   | Intersection Controls Pavement Edge Pavement Safety  |
|                   | Pedestrian Facilities Railroad Crossings Roadway Delineation   |
|                   | Rumble Strips Speed Control  |
| Safety Strategies | Bicycle Traffic & Safety Human Factors Intersections Pavement Pedestrians Railroad Crossings Road Safety Audits Roadway Departure Speed Management |
| Other             | Traffic Engineering Safety Training & Education Other Highway Safety Disciplines Other Highway Safety Competencies                                 |



## Appendix C – Competencies for Which No Training Courses Were Identified

### **Technical Category: Construction**

| Subject Area   | Discipline                        | Competency  | Skill Level |
|----------------|-----------------------------------|---|-------------|
| Contract       | Partnering                        | Fosters partnering with contractors and other involved parties  | IV          |
| Administration | Value Engineering                 | Approves VECP actions   | IV          |
|                | Consultant Construction           | Monitors and documents CCEI services  | II          |
|                | Engineering & Inspection (CCEI)   | Selects and negotiates CCEI contracts   | IV          |
|                | (GGEI)                            | Approves modifications to CCEI contracts  |             |
|                |                                   | Processes error and omission claims   |             |
| Environment    | Disposal Areas                    | Explains the procedures that a contractor must follow in securing the approval of a disposal site                             | II & III    |
|                |                                   | Explains the contents of a contractor's site plan for a disposal area   |             |
|                |                                   | Explains the responsibilities of both the contractor and the DOT as they pertain to disposal areas                            |             |
|                | Debris Burning                    | Verifies that the contractor's burning has been approved and is in compliance with all applicable laws, rules, and ordinances | II & III    |
|                | Water & Sanitary Sewer Facilities | Verifies that cisterns, septic tanks, and other structures have been demolished and backfilled properly                       | II & III    |
|                |                                   | Verifies that all wells have been properly closed   |             |
|                |                                   | Verifies that water supplies are protected from contamination by sewage   |             |
|                |                                   | Verifies that water mains and accessories have been disinfected prior to tie-ins in accordance with prescribed procedures     |             |

| Subject Area                 | Discipline                                      | Competency  | Skill Level |
|------------------------------|---|---|-------------|
| Drainage                     | Convential Drainage System                      | Conducts conventional drainage system performance tests   | Ш           |
|                              | Construction Inspection                         | Recognizes improper conventional drainage system installation and recommends corrective actions |             |
|                              | Large & Special Drainage<br>System Construction | Describes the basic elements of large and special drainage systems such as multi-plate culverts | I           |
|                              | Inspection                                      | Performs basic inspection of manufactured elements of large and special drainage systems        |             |
| Aggregate<br>Inspection      | Stockpiling & Hauling                           | Recommends acceptance or corrective action based on inspection results                          | III         |
|                              |   | Documents and follows up on corrective actions  |             |
| Geotechnical<br>Construction | Geosynthetic Materials Installation Inspection  | Performs simple geosynthetic materials installation observations, measurements and computations | T           |
|                              | Shallow Foundation Inspection                   | Recognizes foundation excavation requirements   | II          |
|                              | Documentation                                   | Describes the basics of project documentation   | 1           |



| Subject Area  | Discipline   | Competency   | Skill Level |
|---------------|--|--|-------------|
| New Structure | Precast Structures   | Identifies precast items on construction plan  | I           |
| Construction  | Recognizes precast products and materials acceptance stamps/certifications |  |             |
|               |  | Recognizes implications of improper installation   | III         |
|               |  | Recommends corrective actions  |             |
|               |  | Recommends changes to the location of precast units to accommodate conflicts in the field      |             |
|               |  | Recommends acceptance or rejection of precast units  |             |
|               |  | Determines contract decisions related to changes or corrective actions regarding precast units | IV          |
|               | Post Tensioning  | Recommends corrective action or rejection of product   | IV          |

## **Technical Category: Employee Development**

| Subject Area        | Discipline       | Competency   | Skill Level |
|---------------------|------------------|--|-------------|
| Personal Qualities  | Flexibility      | Demonstrates flexibility and adjusts to new situations                   | 1           |
| Working with Others | Public Relations | Understand the components of public communications and outreach programs | III         |

### **Technical Category: Maintenance**

| Subject Area | Discipline | Competency | Skill Level |
|--------------|------------|------------|-------------|
|--------------|------------|------------|-------------|

| Subject Area                  | Discipline             | Competency   | Skill Level |
|-------------------------------|------------------------|--|-------------|
| Maintenance<br>Administration | Customer Focus         | Insures that customer inquiries and requests are responded to in a courteous and professional manner | Ш           |
| Drainage                      | Drainage<br>Inspection | Implements drainage system inspection, preventive maintenance and repair procedures                  | III         |
|                               |                        | Establishes drainage system inspection, preventive maintenance and repair procedures                 | IV          |
|                               | Subsurface<br>Drainage | Establishes underdrain system installation procedures  | III & IV    |

## **Technical Category: Materials**

| Subject Area  | Discipline   | Competency  | Skill Level |
|---------------|--|---|-------------|
| Soils Testing | Moisture-Density<br>Relationship for<br>Fine Soils   | ·   · · · · · · · · · · · · · · · · · ·   |             |
|               | Moisture-Density<br>Relationship for<br>Coarse Soils | Makes recommendations to project personnel to adjust jobsite processes based on varying moisture conditions | III         |
|               | Documentation  | Interprets completed documentation  | Ш           |
|               |  | Documents corrective action based on an individual test result  |             |
|               |  | Checks documentation for accuracy   |             |
|               |  | Enters data into a statistical program  |             |

| Subject Area   | Discipline        | Competency  | Skill Level |
|--|-------------------|---|-------------|
| HMA Production & QA Labs (Including Mix  Sampling/Testing   Performs sampling and testing of PCC   AASHTO/ASTM standards |                   | Performs sampling and testing of PCC samples in accordance with AASHTO/ASTM standards | II          |
| Design)  |                   | Calibrates/inspects equipment   |             |
|  |                   | Applies proper lab testing techniques   |             |
|  |                   | Performs basic mathematical calculations  |             |
|  |                   | Reports out test results  |             |
|  | Documentation     | Completes sample forms and test reports   | II          |
|  |                   | Collects preliminary sample data as required by test method                           |             |
|  |                   | Performs mathematical calculations  |             |
|  |                   | Submits test results for review   |             |
| Cementitious Materials   | Documentation     | Completes sample forms and test reports   | II          |
|  |                   | Collects preliminary sample data as required by test method                           |             |
|  |                   | Performs mathematical calculations  |             |
|  |                   | Submits test results for review   |             |
| PCC Pavement Filed Testing   | Concrete Delivery | Rejects loads not meeting specification requirements                                  | II          |



| Subject Area                                     | Discipline                                  | Competency   | Skill Level |
|--|---|--|-------------|
| PCC Production & QA                              | Documentation                               | Completes sample forms and test reports  | П           |
| Lab  |   | Collects preliminary sample data as required by test method  |             |
|  |   | Performs mathematical calculations   |             |
|  |   | Submits test results for review  |             |
|  |   | Interprets completed documentation   | III         |
|  |   | Documents corrective action based on an individual test result                                       |             |
|  |   | Checks documentation for accuracy  |             |
|  |   | Enters data into a statistical program   |             |
| Miscellaneous Areas                              | Sampling/Testing                            | Assists in performing sampling and testing   | 1           |
|  |   | Describes proper sampling techniques   |             |
|  |   | Uses proper equipment to procure representative field samples  |             |
|  |   | Identifies products from Qualified Products List (QPL)   |             |
|  |   | Determines corrective action based on an individual test results                                     | III         |
| Quality Assurance PCC Production (Offsite and/or |   | Assists in inspecting and approving offsite and jobsite batch plants, stockpiles, material shipments | I           |
|  | Jobsite Plant<br>Inspections/<br>Approvals) | Inspects and approves offsite jobsite batch plants and stockpiling of materials                      | II          |
|  | Αρριοναίο                                   | Verifies correct and approved materials when received on project                                     |             |
|  |   | Approves QC plan for PCC production  | III         |
|  |   | Recommends corrective action   |             |
|  |   | Determines corrective actions at a program level   | IV          |
| Geotechnical Testing                             | General                                     | Assist in the performance of standard geotechnical laboratory tests                                  | ı           |
|  | Geotechnical                                | Conducts standard geotechnical materials laboratory tests  | II          |



| Subject Area | Discipline                              | Competency   | Skill Level |
|--------------|---|--|-------------|
|              | Laboratory                              | Administers specialized geotechnical materials laboratory tests  | III         |
|              |   | Oversees all geotechnical materials laboratory tests   | IV          |
|              | Soil Sample                             | Recommends geotechnical materials acceptance and payment  Assists in preparing samples for classification and Index Testing  | I           |
|              | Preparation                             | Prepares samples for classification and Index Testing according to AASHTO/ASTM Standard test procedures  | II          |
|              |   | Extrudes undisturbed samples, evaluates sample quality, and prepares specimens for performance testing   | III         |
|              |   | Oversees proper sample preparation and enforces quality assurance procedures   | IV          |
|              | Classification & Index Testing of Soils | Conducts standard geotechnical classification and index tests (i.e. Sieve analysis, #200 Wash, hydrometer, specific gravity, liquid limit, plastic limit, and moisture content determinations) according to AASHTO/ASTM standard test procedures | II          |
|              |   | Conducts unit weight determinations on undisturbed specimens   | III         |
|              |   | Oversees geotechnical laboratory testing and enforces quality assurance procedures   | IV          |



| Subject Area | Discipline                      | Competency   | Skill Level |
|--------------|---------------------------------|--|-------------|
|              | Performance<br>Testing of Soils | Conducts common geotechnical performance tests (i.e. Unconfined compression, triaxial shear (UU, CU, CD), direct shear, permeability (falling head, constant head), 1-D consolidation, and shrink/swell potential) after communicating with geotechnical design engineer on testing requirements | III         |
|              |                                 | Oversees geotechnical laboratory testing and enforces quality assurance procedures   | IV          |
|              | Geosynthetics                   | Verifies material strengths and engineering properties   | III         |
|              | Verification<br>Testing         | Oversees material testing and verifies product specifications with respect to design requirements  | IV          |



## **Construction Competency Matrices**

<u>NOTE</u>: The Construction Competency matrices are designed to be used in combination with the Safety and Employee Development matrices.

#### Subject Areas:

| Contract Administration               | 2  |
|---------------------------------------|----|
| Quality Assurance                     | 6  |
| Environment                           | 7  |
| Construction Surveying & Staking      | 12 |
| Utilities                             | 13 |
| Grading                               | 15 |
| Drainage                              | 20 |
| Aggregate Bases & Subbases Inspection | 22 |
| Geotechnical Construction             | 25 |
| New Structure Construction            | 32 |
| PCC Pavement Field Inspection         | 38 |
| HMA Pavement Field Inspection         | 41 |
| Asphalt Recycling                     | 43 |
| Landscaping                           | 45 |



Construction Subject Area Contract Administration

### **Contract Administration**

| DISCIPLINES                          | COMPETENCIES BY SKILL LEVELS                     |   |   |  |  |
|--------------------------------------|--|---|---|--|--|
|                                      | Level I  | Level II                                    | Level III   | Level IV   |  |
| Rights of Way<br>(ROW)<br>Management | Identifies stakes and easeme                     | ent limits                                  | Obtains construction easemen  | ts and work permits  |  |
| Contractor<br>Payments               | Computes quantity measurements                   | Develops contractor payment estimates       | Verifies contractor payment estimates                                       | Recommends contractor payment estimates  |  |
|                                      | Documents for application to contractor payments |   |   | Approve contractor payment estimates   |  |
| Supplemental<br>Agreements           | Explains general change order procedures         | Provides information to write change orders | Prepares change orders  | Approves change orders   |  |
| (change orders)                      | Documents quantities                             |   |   | Recommends change orders   |  |
|                                      | Corrects quantities                              |   |   | Applies negotiation skills within contract limits.                             |  |
| Force accounts                       | Explains general force account procedures        | Prepares force accounts                     | Directs labor, equipment and materials                                      | Prepares plan and guide estimates  |  |
|                                      | Documents quantities                             |   |   |  |  |
|                                      | Corrects quantities                              |   |   |  |  |
| Cost Estimating                      | Computes quantities                              | Applies basic principles of cost estimating | Utilizes historical bid prices to obtain prices for new or negotiated items | Develops estimate using labor, equipment, materials and historical item prices |  |

| DISCIPLINES                                    | COMPETENCIES BY SKILL LEVELS                                |  |   |  |
|--|---|--|---|--|
|  | Level I   | Level II   | Level III   | Level IV   |
| Claims<br>Management                           | Recognizes work falling outside the scope of the contract   | Maintains proper project records                               | Implements claims management and contract claims specifications   | Manages project to minimize claims                                       |
|  | Prepares construction diaries                               | Summarizes project records                                     | processes and procedures  | Applies claims management process and procedures                         |
|  |   |  |   | Negotiates claims  |
| Preconstruction<br>(field design/<br>redesign) | Identifies basic elements of a construction plan            | Visualizes complete components of the plan                     | Modifies basic design (field) using available design tools        | Approves design changes that can be made in the field                    |
| σ,   | Locates worksite features included on the construction plan | Identifies design conflicts or omissions                       |   | Escalates design issues that must be escalated to the designer of record |
|  | Distinguishes among the plan, profile and cross section     |  |   |  |
| Project Closeout                               |   | Explains the principles underlying the construction contractor | Prepares project closeout documents                               | Completes project closeout procedures                                    |
|  |   | performance evaluation process                                 | Prepares objective construction contractor performance evaluation | Recommends project acceptance  |
| Specifications                                 | Relates specifications to project requirements              | Identifies order of precedence of specifications               | Interprets specifications for change orders                       | Writes specifications for change orders                                  |
|  |   | Applies specifications in enforcing contract requirements      |   |  |

| DISCIPLINES       | COMPETENCIES BY SKILL LEVELS   |  |   |  |
|-------------------|--|--|---|--|
|                   | Level I  | Level II                                       | Level III                                       | Level IV   |
| Office Procedures | Follows office filing procedures for project                                 |  | Prepares project-relevant rep                   | ports and correspondence                                       |
| Scheduling        | Follows project schedule in the execution of assigned work activities        | Interprets project schedule                    | Monitors project schedule Uses scheduling tools | Reviews contractor schedule modifications                      |
| Partnering        | Applies principles of partnering with contractors and other involved parties | Participates in partnering wi involved parties | th contractors and other                        | Fosters partnering with contractors and other involved parties |
| Value Engineering |  |  | Recommends VECP actions                         | Approves VECP actions  |
|                   |  |  | Evaluates VECP                                  |  |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS |   |  |  |  |
|---|------------------------------|---|--|--|--|
|   | Level I                      | Level II                                | Level III  | Level IV                                 |  |
| Consultant Construction Engineering & Inspection (CCEI) |                              | Monitors and documents<br>CCEI services | Selects and contracts for professional services        | Selects and negotiates CCEI contracts    |  |
| inspection (CCEI)                                       |                              | Supervises small project teams          | Establishes project staffing levels and qualifications | Approves modifications to CCEI contracts |  |
|   |                              |   | Evaluates CCEI Services                                | Processes error and omission claims      |  |
|   |                              |   | Recommends CCEI contract modifications                 |  |  |

Construction Subject Area Quality Assurance

# **Quality Assurance**

| DISCIPLINES                   | COMPETENCIES BY SKILL LEVELS                      |  |   |  |  |
|-------------------------------|---|--|---|--|--|
|                               | Level I   | Level II   | Level III   | Level IV   |  |
| Quality Control               | Measures dimensions                               | Describes operations of quality control systems                | Analyzes control and acceptance data  | Assesses results and takes action to correct processes to meet applicable requirements |  |
|                               | Examines/classifies attributes  Documents results | Monitors quality control systems data                          | Takes action at project level based on compared data  | Recommends action to QC program administrator  |  |
| Quality<br>Acceptance         | Measures dimensions                               | Describes operations of quality control and acceptance systems | Analyzes control, acceptance and IA data  | Assesses results and takes action to correct processes to meet applicable requirements |  |
|                               | Examines/classifies attributes                    | Monitors quality control and acceptance systems data           | Takes action at project level based on compared data  | Recommends action to QA program administrator  |  |
|                               | Documents results                                 | Documents results  |   |  |  |
| Independent<br>Assurance (IA) |   | Measures dimensions  | Performs independent<br>evaluations of the work<br>process and technicians used<br>for quality control or<br>acceptance | Analyzes systems data and makes program-level decisions based on systems competence.   |  |
|                               |   | Examines/classifies attributes Documents results               | Recommends actions based on analysis results  | Develops draft system/program improvements   |  |



Construction Subject Area Environment

### **Environment**

| DISCIPLINES                             | COMPETENCIES BY SKILL LEVELS  |   |                                |  |  |
|---|---|---|--------------------------------|--|--|
|   | Level I   | Level II  | Level III Level IV             |  |  |
| General                                 |   | Explains the environmental stipulations regarding & noise), forests and archeological, paleontological                                  |                                |  |  |
| Disposal Areas                          |   | Explains the procedures that a contractor must follow in securing the approval of a disposal site                                       | Conducts claims reviews        |  |  |
|   |   | Explains the contents of a contractor's site plan for a disposal area   | Negotiates and resolves issues |  |  |
|   |   | Explains the responsibilities of both the contractor and the DOT as they pertain to disposal areas                                      | Approves work orders           |  |  |
| Environmental Permits, Certificates and | Describes Environmental Permits,<br>Certificates and Licenses   | Verifies that all appropriate permits have been obtained  | Conducts claims reviews        |  |  |
| Licenses<br>(Streams &<br>Wetlands      | Reviews Environmental Permits,<br>Certificates and Licenses for<br>project-applicable commitments   | Verifies that the contractor adheres to the provisions of all environmental permits   | Negotiates and resolves issues |  |  |
|   | Verifies that all permits and special provisions are maintained on-site and the dates are still applicable (expiration dates are current) | Verifies that the contractor has not caused the rutting, compaction and pollution or other harm to the wetland mitigation planting area | Approves work orders           |  |  |

Construction Subject Area Environment

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS  |   |           |          |
|-------------|---|---|-----------|----------|
|             | Level I   | Level II  | Level III | Level IV |
|             | Verifies that all new pipes and/or culverts for road crossings on perennial streams are being countersunk a minimum of 6 inches for the establishment of natural habitat and that prescribed low-flow provisions are followed | Verifies that all "no impact" jurisdictional areas are marked off and protected prior to construction                               |           |          |
|             | Verifies that the contractor is using mats in wetland areas to support construction equipment   | Verifies that all temporary structures in jurisdictional permitted areas are properly maintained                                    |           |          |
|             | Verifies that the contractor has submitted for approval the design and method of temporarily relocating streams to facilitate construction  | Verifies that the contractor has prevented stream constriction which would reduce flows below the prescribed minimum (normally 50%) |           |          |
|             |   | Verifies that all disturbed jurisdictional stream and wetland areas are returned to natural contours                                |           |          |

Construction Subject Area Environment

| DISCIPLINES            | COMPETENCIES BY SKILL LEVELS   |  |  |          |  |
|------------------------|--|--|--|----------|--|
|                        | Level I  | Level II   | Level III  | Level IV |  |
| Cultural<br>Resources  | have been delineated on construction plans for avoidance are being protected from impact from construction |  | have been delineated on construction plans for avoidance are being protected |          |  |
|                        |  |  | Approves work orders   |          |  |
| Hazardous<br>Materials |  | Verifies that the site-specific Environmental Plan for the removal and application of protective coatings of metals in structures has been sent to the contractor  | Conducts claims review   | vs       |  |
|                        |  | Verifies that during the startup and removal portions of the coating removal process the contractor's certified Industrial Hygienist, Licensed Lead Supervisor or Steel Structure Painting Council Supervisor (as identified in the Environmental Plan) is on site | Negotiates and resolve   | s issues |  |
|                        |  | Verifies that the contractor has collected air samples during the application and removal of protective coatings and has submitted the analysis results as specified   | Approves work orders   |          |  |

Construction Subject Area Environment

| DISCIPLINES                     | COMPETENCIES BY SKILL LEVELS        |  |                         |           |  |  |
|---------------------------------|-------------------------------------|--|-------------------------|-----------|--|--|
|                                 | Level I                             | Level II   | Level III               | Level IV  |  |  |
|                                 |                                     | Verifies that the contractor has a Spill Prevention Control and Countermeasure Plan on-site and adequate secondary containment for petroleum storage if more than a total of 1320 gallons of petroleum product is stored (55-gallon containers and greater) on the project |                         |           |  |  |
|                                 |                                     | Verifies that fuels and lubricants are stored outside of flood plains and that impoundments are in place to contain accidental spills and prevent such spills from entering waterways  |                         |           |  |  |
| Erosion and<br>Sediment Control |                                     | Verifies that the contractor has installed temporary and permanent devices to control erosion and minimize siltation of waterways and adjacent properties  | Conducts claims reviews |           |  |  |
|                                 | properly or when conditions dictate | Verifies that the contractor has a fully certified erosion and sediment control employee on the project during any land disturbing operations  | Negotiates and resolve  | es issues |  |  |
|                                 |                                     | Verifies that the contractor has uniformly graded disturbed areas to natural contours to facilitate drainage and prevent impoundment of water  |                         |           |  |  |
|                                 |                                     | Verifies that all discharge water is being filtered to remove deleterious materials prior to discharge into state waters   |                         |           |  |  |

Construction Subject Area Environment

| DISCIPLINES                          |  | COMPETENCIES BY SKILL LEVELS   |                                |           |  |  |  |
|--------------------------------------|--|--|--------------------------------|-----------|--|--|--|
|                                      | Level I  | Level II   | Level III                      | Level IV  |  |  |  |
|                                      |  | Verifies that all excavated materials are being disposed of in an approved area above the mean high water elevation in a manner that will prevent their return into state waters   |                                |           |  |  |  |
|                                      |  | Verifies that the contractor is preventing erosion of soil and the pollution and siltation of rivers, streams, and impoundments during the construction of new bridges and culverts and removal of existing bridges and culverts |                                |           |  |  |  |
| Debris Burning                       | Explains the Specification pertaining to burning debris from construction operations | Verifies that the contractor's burning has been  | Conducts claims reviews        |           |  |  |  |
|                                      |  | approved and is in compliance with all applicable laws, rules, and ordinances  | Negotiates and resolves issues |           |  |  |  |
|                                      |  |  | Approves work orders           |           |  |  |  |
| Water & Sanitary<br>Sewer Facilities |  | Verifies that cisterns, septic tanks, and other structures have been demolished and backfilled properly  | Conducts claims reviev         | ws        |  |  |  |
|                                      |  | Verifies that all wells have been properly closed  | Negotiates and resolve         | es issues |  |  |  |
|                                      |  | Verifies that water supplies are protected from contamination by sewage  |                                |           |  |  |  |
|                                      |  | Verifies that water mains and accessories have been disinfected prior to tie-ins in accordance with prescribed procedures  |                                |           |  |  |  |

# **Construction Surveying & Staking**

| DISCIPLINES            | COMPETENCIES BY SKILL LEVELS                                  |  |  |  |
|------------------------|---|--|--|--|
|                        | Level I   | Level II   | Level III  | Level IV   |
| Surveying Verification | Identifies principles of surveying and landscape preservation | Checks grades                                    | Verifies dimensions and volumes by trigonometric and quantity methods                      | Coordinates with surveyors to identify necessary changes |
|                        | Reads survey and slope stakes                                 | Checks location from reference and slope stakes  | Conducts cross sections and calculations to prepare earthwork volumes (cuts & embankments) | Adjusts contract to reflect survey changes and errors    |
|                        | Interprets map contours                                       | Confirms staking information                     | ,  |  |
|                        | Uses hand level and cloth tape for measurement purposes       | Uses and calibrates survey tools and instruments |  |  |

Construction Subject Area Utilities

### **Utilities**

| DISCIPLINES COMPETENCIES BY SKILL LEVELS |   |  |   |   |
|--|---|--|---|---|
|  | Level I   | Level II   | Level III   | Level IV  |
| Permits/Agreements                       | Identifies basic elements of permits and agreement forms                                    | Ensures documentation (permits/agreements) compliance  | Adjusts schedule to accommodate dates of utility relocation work to avoid delay highway contractor          | Coordinates with organizations to arrange for appropriate permits/agreements                                  |
|  | Follows basic permit and agreement form procedures  |  |   | Communicates and works toward resolution of discrepancies or issues   |
| Location/Mapping/<br>Surveying           | Identifies utility locations/mapping  | Relates utility locations/mapping to construction activities (e.g., depths)                          | Identifies need for additional<br>mapping/location and<br>relationship with project<br>schedules and delays | Ensures appropriate action for additional mapping/location and relationship with project schedules and delays |
| Utility Construction                     | Recognizes plans,<br>specifications and safety<br>issues related to utility<br>construction | Identifies construction techniques, specifications and safety issues related to utility construction | Adjusts schedule to accommodate dates of utility relocation work to avoid delay highway contractor          | Makes appropriate changes and adjustments based on applicable code and pipeline regulations                   |
| Railroads                                | Recognizes need for appropriate permits and staff   | Complies with applicable requirements  | e permits and railroad  | Coordinates with railroad organizations for permits/changes   |

Construction Subject Area Utilities

| DISCIPLINES                             | COMPETENCIES BY SKILL LEVELS                 |                            |                                   |  |  |
|---|--|----------------------------|-----------------------------------|--|--|
|   | Level I                                      | Level II                   | Level III                         | Level IV   |  |
| Subsurface Utility<br>Engineering (SUE) | Locates (plan view) and designates (plan and | Assesses utility condition | Ensures utility operations        | Mitigates conflicts and minimizes utility relocation |  |
|   | profile views) utilities on the project      |                            | Identifies utility conflicts      | Develops relocation cost estimates                   |  |
|   |  |                            | Recognizes SUE quality levels     | Resolves accommodation conflicts                     |  |
|   |  |                            | Implements accommodation policies |  |  |

# Grading

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS                                   |  |  |   |  |
|-------------|--|--|--|---|--|
|             | Level I  | Level II   | Level III  | Level IV  |  |
| Excavation  | Explains the basic principles of excavation                    | Interprets grading stakes                                  | Recognizes implication of improper application (including effects on and of other structures)  | Determines contract decisions related to excavation, clearing and grubbing, unsuitable material and acceptance of shoring plans |  |
|             | Assists in measuring areas for payment                         | Explains the basics of haul diagrams in the Contract Plans | Interprets haul diagram and identifies changes in the field  | Recommends changes in balance points to equalize distribution of excavated  |  |
|             | Describes safety issues related to shoring in                  | Identifies areas requiring shoring and reviews plans       | Recommends acceptance or rejection of shoring plans  | material on the jobsite   |  |
|             | areas of excavation<br>(OSHA Trenching Safety<br>Requirements) |  | Distinguishes between materials that can be excavated by conventional equipment (blades, loaders, hoes, rippers, etc.) or by rock excavation techniques (hydraulic & pneumatic equipment, blasting, swelling agents, etc.) |   |  |

| DISCIPLINES            | COMPETENCIES BY SKILL LEVELS |  |   |  |
|------------------------|------------------------------|--|---|--|
|                        | Level I                      | Level II   | Level III   | Level IV   |
|                        |                              |  | Evaluates subgrades (proofrolling, soundings, testpits, etc.) to identify wet or unsuitable subgrade materials and recognizes solution alternatives |  |
| Controlled<br>Blasting |                              | Explains the basic principles of Controlled Blasting   | Recognizes implication of improper application  | Determines contract decisions related to controlled blasting |
|                        |                              | Identifies safety concerns related to traveling public | Reviews Contractor's controlled blasting plan   |  |
|                        |                              |  | Verifies vibration monitoring requirements and results  |  |
|                        |                              |  | Recommends contract decisions related to controlled blasting  |  |
| Contour Grading        |                              | Explains the basic principles of contour grading       | Recognizes implication of improper application  | Determines contract decisions related to contour grading     |
|                        |                              | Enforces specifications                                | Recommends contract   |  |
|                        |                              | Interprets staking                                     | decisions related to contour grading  |  |
|                        |                              | Identifies improper information                        |   |  |

| DISCIPLINES      | COMPETENCIES BY SKILL LEVELS                 |   |  |   |
|------------------|--|---|--|---|
|                  | Level I                                      | Level II  | Level III  | Level IV  |
| Site Preparation | Explains the difference between clearing and | Identifies limits of clearing and grubbing for payment  | Recommends acceptance or rejection of limits of clearing grubbing for payment  |   |
|                  | grubbing                                     | Recognizes proper soil surface preparations (I.e. benching, surface drainage, scarifying, sealing, etc.)                                    | Evaluates foundation soils (proofrolling, soundings, testpits, etc.) to identify wet or unsuitable foundation materials and recognizes solution alternatives |   |
|                  |  | Identifies limits of wet or unsuitable m recommendations for shallow repair/i notifies geotechnical engineer if other methods are warranted |  | air/improvement of area, or   |
| Embankment       | Explains the basic principles of embankment  | Interprets grading stakes   | Recognizes implication of improper construction of embankment  | Determines contract decisions related to embankment   |
| construction     | construction                                 | Recognizes unsuitable embankment material   | Recommends acceptance or rejection of embankment material  | Recommends corrective actions to be taken in relationship to improperly constructed embankments |
|                  |  | Recognizes problems associated with density tests and notifies supervisor   | Interprets results of density tests for acceptance or rejection of compacted materials   |   |

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS  |   |  |   |
|-------------|---|---|--|---|
|             | Level I   | Level II  | Level III  | Level IV  |
|             |   | Recognizes improper slope and embankment construction   | Verifies requirements and results for ground improvement methods used for embankment construction (I.e. vertical drains, reinforced slopes, light weight fill, column supported embankments, etc.) |   |
| Borrow      | Describes the basic requirements of borrow material                 | Identifies limits of borrow site  | Recognizes implication of improper application   | Determines contract decisions related to borrow     |
|             | Collects weigh tickets and identifies area of placement of material | Observes and documents the reclamation of the borrow site   | Recommends acceptance of rejection of borrow site reclamation plan   |   |
|             |   | Identifies representative samples for laboratory testing  | Recommends acceptance or rejection of borrow source  |   |
|             |   | Interprets material test result for suitability of material   |  |   |
| Compaction  | Describes principles of compaction                                  | Interprets material test result for acceptance or rejection of compactive effort and/or soil moisture | Recognizes implication of improper application   | Determines contract decisions related to compaction |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS           |   |   |  |
|---------------|--|---|---|--|
|               | Level I                                | Level II  | Level III   | Level IV   |
|               |  | Distinguishes soil types and recognizes moisture-density relationships for all approved soil types and compactive efforts | Recommends contract decisions related to compaction |  |
|               |  | Reviews results of compaction tests, moisture contents, and field proctor tests as required                               |   |  |
|               |  | Recognizes problems associated with density tests and notifies supervisor   |   |  |
| Documentation | Measures quantities of material hauled | Calculates quantities for payment   | Checks calculations and approves payment            | Authorizes payment for all items related to a contract |
|               |  | Calculates densities and moisture contents  | Compiles documentation to support contract changes  | Prepares changes to the contract documents             |
|               |  | Recognizes proper material documentation  |   |  |
|               |  | Writes project diaries  |   |  |

# Drainage

| DISCIPLINES   |  | COMPETENCIES BY SKILL LEVELS  |  |   |  |  |
|---|--|---|--|---|--|--|
|   | Level I  | Level II  | Level III  | Level IV  |  |  |
| General Surface<br>and Subsurface<br>Drainage Systems | Describes the basic purposes of surface and subsurface drainage systems                                  | Recognizes proper surface<br>and subsurface drainage<br>system installation<br>procedures                       | Recognizes improper surface and subsurface drainage system location staking and recommends corrective actions                  | Determines contract<br>decisions related to<br>changed conditions or<br>corrective actions<br>pertaining to surface and |  |  |
|   | Identifies surface and subsurface drainage items on contract plans                                       | Interprets surface and<br>subsurface drainage system<br>stakes and identifies location<br>problems in the field | Recommends changes to the location of drainage items to accommodate conflicts in the field (after communicating with engineer) | subsurface drainage<br>systems  |  |  |
|   | Recognizes special identification, test compliance stamps and certificates on drainage system materials  | Documents acceptance of drainage items and records measurement for payment                                      | Documents rejection of drainage system work and corrective action taken  |   |  |  |
| Convential Drainage Systems Construction Inspection   | Describes the elements and engineering properties of conventional drainage systems                       | Inspects drainage pipe unloading, storage and installation procedures   | Conducts conventional drainage system performance tests  | Determines contract decisions related to changed conditions or corrective actions                                       |  |  |
|   | Performs basic inspection of<br>standard manufactured pipe,<br>conduit, fittings and precast<br>elements | Inspects drainage pipe bedding and backfilling materials and procedures   | Recognizes improper conventional drainage system installation and recommends corrective actions                                | pertaining to conventional drainage system installations  |  |  |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS  |   |  |  |
|---|---|---|--|--|
|   | Level I   | Level II  | Level III  | Level IV   |
| Large and Special<br>Drainage Systems<br>Construction<br>Inspection | Describes the basic elements of large and special drainage systems such as multi-plate culverts | Inspects large and special drainage pipe unloading, storage and installation procedures   | Conducts large and special drainage system performance tests   | Determines contract decisions related to changed conditions or corrective actions pertaining to large and special system installations |
|   | Performs basic inspection of manufactured elements of large and special drainage systems        | Inspects large and special drainage pipe bedding and backfilling materials and procedures | Recognizes improper large and special drainage system installation and recommends corrective actions |  |

### **Aggregate Bases & Subbases Inspection**

| DISCIPLINES                |  | COMPETENCIES   | S BY SKILL LEVELS   |  |
|----------------------------|--|--|---|--|
|                            | Level I  | Level II   | Level III   | Level IV   |
| Surface<br>Preparation     | Assists in performing inspections of the surface upon which the aggregate materials are to be placed | Inspects subgrade or previously placed aggregate layers surface for required density and cross section in accordance with contract   | Recommends acceptance or corrective action based on inspection results                            | Determines contract decisions related to surface preparation acceptance and payment              |
|                            | documents  | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame  |  |
| Stockpiling and<br>Hauling | Assists in inspecting contractor's aggregate stockpiling methods                                     | Inspects contractors stockpiling methods   | Recommends acceptance or corrective action based on inspection results                            | Determines contract decisions related to stockpiling and hauling vehicle acceptance and payment  |
|                            | Assists in performing inspections of hauling vehicles  | Inspects trucks for proper loading and protection of aggregate materials  Checks weigh tickets for compliance with load restrictions | Documents and follows up on corrective actions  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
| Laydown                    | Assists in performing inspections related to laydown of aggregate materials                          | Inspects laydown and processing of aggregate materials for compliance with uniformity cross section requirements                     | Recommends acceptance or corrective action based on visual inspection and results of jobsite test | Determines contract<br>decisions related to HMA<br>laydown acceptance and<br>payment             |

| DISCIPLINES                          | S COMPETENCIES BY SKILL LEVELS   |   |  |   |
|--------------------------------------|--|---|--|---|
|                                      | Level I  | Level II  | Level III  | Level IV  |
|                                      |  |   | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame          |
| Compaction                           | Describes basic compaction principles and roller patterns  | Identifies types of compaction equipment                                | Recommends acceptance or corrective action based on visual inspection and results of jobsite compaction tests                | Determines contract<br>decisions related to laydown<br>and compaction acceptance<br>and payment           |
|                                      |  | Explains how the types of compaction equipment are used                 | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame          |
| Surface<br>Tolerances/<br>Smoothness | Recognizes the factors that control surface smoothness and how equipment is used to measure smoothness | Interprets results of job<br>surface tolerance and<br>smoothness checks | Recommends acceptance or corrective action based on visual inspection and results of surface tolerance and smoothness checks | Determines contract<br>decisions related to surface<br>tolerance and smoothness<br>acceptance and payment |
|                                      | Assists in laying out roadway sections for surface tolerance checks                                    | Calculates pay factors for incentive/disincentive where appropriate     | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame          |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS   |  |  |   |  |
|---------------|--|--|--|---|--|
|               | Level I  | Level II                                 | Level III  | Level IV  |  |
| Documentation | Selects correct inspection forms to be used for different aggregate layers | Completes inspection forms               | Documents acceptance or corrective action based on a review of inspection reports, measurements and test results | Enters data into summary reports or statistical programs    |  |
|               |  | Performs basic mathematical calculations |  | Interprets data   |  |
|               |  | Reports out inspection results           |  | Recommends corrective action on a program basis to managers |  |

Construction Subject Area Geotechnical Construction

#### **Geotechnical Construction**

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS  |  |   |   |
|---|---|--|---|---|
|   | Level I   | Level II   | Level III   | Level IV  |
| General<br>Geotechnical<br>Construction<br>Inspection | Performs basic geotechnical construction inspection observations, measurements and computations | Conducts common geotechnical installation acceptance tests and inspects standard installations | Administers specialized geotechnical installation acceptance tests and unique installation inspections  | Oversees common and specialized geotechnical installation acceptance tests and installation procedures                          |
|   |   | Verifies locations and quantities  |   | Decides on geotechnical installation acceptance and payment   |
| Subsurface<br>Exploration                             |   | Assists in performing basic subsurface exploration crew soil boring, coring, sampling tasks    | Reads plans and locates borings   | Supervises standard<br>subsurface exploration boring,<br>coring, sampling, visual<br>description and logging crew<br>operations |
|   |   | Determines water levels in borings   | Operates drilling equipment without supervision   | Performs specialized geotechnical field and insitu testing  |
|   |   | Operates drilling equipment under direct supervision   | Performs standard subsurface exploration boring, coring, disturbed and undisturbed sampling, SPT, visual description and logging tasks, and proper sample storage/transport | Installs specialized instrumentation  |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS   |   |  |   |  |
|---|--|---|--|---|--|
|   | Level I  | Level II  | Level III  | Level IV  |  |
|   |  |   | Installs common instrumentation  |   |  |
| Geosynthetic<br>Materials<br>Installation<br>Inspection | Performs simple geosynthetic materials installation observations, measurements and | Conducts standard<br>geosynthetic materials<br>acceptance and inspects<br>standard installations  | Administers geosynthetic materials specialized acceptance tests and unique installation inspections  | Oversees common and specialized acceptance and installation procedures          |  |
|   | computations   | Verifies locations and quantities   |  | Decides on geosynthetic materials installation acceptance and payment           |  |
| Shallow<br>Foundation                                   |  | Recognizes foundation excavation requirements   | Verifies bearing material  | Recommends corrective actions on foundation bearing                             |  |
| Inspection  |  | excavation requirements   | Recognizes effects of open excavation with respect to time on bearing capacity and performance (I.e. rainwater infiltration, groundwater, soil relaxation, etc.) | after communicating with engineer   |  |
| Driven Foundation<br>Inspection                         | Identifies pile foundation types   | Performs standard driven pile foundation inspections  | Correlates estimated and actual driven pile tip elevations to boring logs  | Authorizes payment for all driven foundation items within contract              |  |
|   | Recognizes elements of an approved driven pile installation plan                   | Verifies compliance with the approved installation plan  Recognizes basic driving control methods | Supervises standard driven pile inspection operations  | Assures compliance with contract specifications and approved installation plans |  |

| DISCIPLINES                 | COMPETENCIES BY SKILL LEVELS   |   |   |  |
|-----------------------------|--|---|---|--|
|                             | Level I  | Level II  | Level III   | Level IV   |
|                             |  | Performs basic load testing                                   |   |  |
| Drilled Shaft<br>Inspection | Describes the basics of drilled shaft dry, casing and wet construction methods | Performs standard drilled shaft installation inspections and  | Supervises standard drilled shaft inspection crew operations  | Authorizes payment for all drilled shaft items within contract                     |
|                             | Recognizes elements of an approved drilled shaft installation plan             | Verifies compliance with the approved installation plan       | Verifies and documents subsurface soil/rock and groundwater conditions  | Assure compliance with the contract specifications and approved installation plans |
|                             |  | Recognizes construction and installation equipment components |   |  |
| Ground Anchor<br>Inspection |  |   | Recognizes proper and improper installation   | Communicates with engineer on documented results, and                              |
|                             |  |   | Verifies and documents installation requirements and results (drilling, encountered soil/rock, hole depth, drill-hole integrity, anchors, corrosion protection, proper torque (if applicable), grouting (bonded and unbonded), seating platform and plate/nut assembly, pretensioning, lock-off, and project details) | trouble-shooting as required   |
|                             |  |   | Verifies and documents load test requirements and results   |  |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS |  |   |  |  |
|---|------------------------------|--|---|--|--|
|   | Level I                      | Level II   | Level III   | Level IV   |  |
| Soil Nail Wall<br>Inspection                        |                              |  | Recognizes proper and improper installation   | Communicates with engineer on documented results, and                                    |  |
|   |                              |  | Verifies and documents installation requirements and results (excavation, benching, nail spacing, drilling, encountered soil/rock, hole depth, drill-hole integrity, nails, corrosion protection, grouting, seating platform and plate/nut assembly, drain installation, mesh/reinforcement placement, shotcreting, and project details)  Verifies and documents load test requirements and results | trouble-shooting as required   |  |
| Mechanically<br>Stabilized Earth<br>Wall Inspection |                              | Recognizes proper MSE wall construction                          | Recognizes improper MSE wall construction and conditions effecting wall performance and stability   | Recommends corrective actions to MSE wall construction after communicating with engineer |  |
|   |                              | Verifies compaction and reinforcement placement requirements and | Oversees wall construction  |  |  |

| DISCIPLINES                                   | COMPETENCIES BY SKILL LEVELS |  |   |   |
|---|------------------------------|--|---|---|
|   | Level I                      | Level II   | Level III   | Level IV  |
|   |                              | documents results                                    | Verifies structural and drainage detail requirements, structural connection requirements, and delivered materials, material requirements, corrosion testing results |   |
| Reinforced Soil<br>Slopes (RSS)<br>Inspection | Slopes (RSS)                 | Recognizes proper reinforced soil slope construction | Recognizes improper reinforced soil slope construction and conditions effecting slope performance and stability   | Recommends corrective actions to RSS construction after communicating with engineer |
|   |                              | Verifies compaction and reinforcement placement      | Oversees RSS construction   |   |
|   |                              | requirements and documents results                   | Verifies structural and drainage detail requirements, reinforcement splices, delivered materials, material requirements   |   |
| Ground<br>Improvement<br>Inspection           |                              |  | Recognizes proper and improper installation of various ground improvement methods   | Communicates with engineer on documented results, and trouble-shooting as required  |

Construction Subject Area Geotechnical Construction

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS |          |  |          |
|-------------|------------------------------|----------|--|----------|
|             | Level I                      | Level II | Level III  | Level IV |
|             |                              |          | Verifies and documents requirements and results for ground improvement methods, including vertical drains, lightweight fill, vibrocompaction, dynamic compaction, stone columns, vibroconcrete columns, grouting (permeation, compaction, jet, soil fracture, rock fissure, and general pressure grouting), reinforced earth, deep soil mixing, and column supported embankments |          |
|             |                              |          | Verifies and documents results of performance testing, as required   |          |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS                  |   |   |  |  |
|---------------|---|---|---|--|--|
|               | Level I                                       | Level II  | Level III   | Level IV   |  |
| Documentation | Describes the basics of project documentation | Calculates quantities for geotechnical installations and geosynthetic materials | Checks calculations   | Authorizes payment for all geotechnical and geosynthetic items related to a contract |  |
|               |   | Writes project diaries  | Approves payment for geotechnical installations and geosynthetic material | Prepares changes to the contract documents   |  |
|               |   |   | Compiles documentation to support contract changes                        |  |  |

Construction Subject Area New Structure Construction

#### **New Structure Construction**

| DISCIPLINES                  | COMPETENCIES BY SKILL LEVELS              |  |   |  |  |
|------------------------------|---|--|---|--|--|
|                              | Level I                                   | Level II   | Level III   | Level IV   |  |
| Footings                     | Describes types of footings               | Determines specification and geotechnical requirements compliance or corrective action required  | Recommends contract decisions related to foundations acceptance and payment                   | Determines contract decisions related to foundations                             |  |
|                              | Assists in checking staking for location  | Checks staking for location in relation to plans   | Verifies footing bearing elevation and location   |  |  |
|                              |   | Verifies concrete requirements and placement   | Verifies steel reinforcement requirements & placement   |  |  |
| Retaining Walls<br>(General) | Describes types of retaining wall systems | Recognizes wall construction requirements (including concrete, concrete steel reinforcement, backfill, backfill reinforcement, drainage, and plan detail requirements) | Recognizes improper wall construction and conditions effecting wall performance and stability | Determines contract decisions related to walls                                   |  |
|                              | Assists in checking line and grade        | Checks staking for location in relation to plans   | Oversees wall construction  | Recommends corrective actions on foundation and wall bearing after communicating |  |
|                              |   | Verifies concrete requirements & placement   | Verifies foundation and wall bearing subgrade conditions                                      | with engineer  |  |

| DISCIPLINES         | COMPETENCIES BY SKILL LEVELS   |  |  |   |  |
|---------------------|--|--|--|---|--|
|                     | Level I  | Level II   | Level III  | Level IV  |  |
|                     |  | Verifies backfill requirements & placement (See Grading: Compaction) | Verifies structural and drainage detail requirements, structural connection requirements, and delivered materials, material requirements, material testing results |   |  |
| Forming & Falsework | Explains basic formwork and falsework specifications   | Compares field layout to forming and falsework drawings              | Reviews Contractor's submittals  | Approves formwork and falsework submittals  |  |
|                     |  | Determines specification compliance or corrective action required    | Recommends contract decisions relating to forming and falsework  | Determines contract decisions related to forming and falsework acceptance and payment |  |
| Concrete<br>Girders | rders a concrete girder compliance or corrective action required decisions related to girders acceptance |  | Recommends contract decisions related to concrete girders acceptance and   | Determines contract decisions related to concrete girders acceptance and payment      |  |
|                     | Assists in checking girder deflection  | Checks for proper deflection of girders                              | - payment  |   |  |
|                     |  | Observes placement of girder   |  |   |  |
|                     |  | Observes handling and storage of concrete girders                    |  |   |  |

| DISCIPLINES                | COMPETENCIES BY SKILL LEVELS   |  |  |   |  |
|----------------------------|--|--|--|---|--|
|                            | Level I  | Level II   | Level III  | Level IV  |  |
| Steel girders & connectors | tors of a steel girder compliance or corrective action required decisions related to ste |  | Recommends contract decisions related to steel girders acceptance and                    | Determines contract decisions related to steel girders acceptance and                             |  |
|                            | Describes procedure for checking bolts   | Verifies proper bolted connections   | payment  | payment   |  |
|                            |  | Verifies for proper sandblasting of steel  |  |   |  |
|                            |  | Inspects painting of girder in field   |  |   |  |
|                            |  | Inspects handling and storage of girder  |  |   |  |
| Reinforcing Steel - Layout | Explains basic reinforcing steel layout specifications                                   | Identifies proper spacing, tieing and support of reinforcing steel                                 | Recommends contract decisions related to reinforcing steel layout acceptance and payment | Determines contract<br>decisions related to<br>reinforcing steel layout<br>acceptance and payment |  |
|                            | Describes the various types of reinforcing steel   | Observes handling and storage of reinforcing steel   |  |   |  |
|                            | Describes handling and storage of different types of reinforcing steel                   | Inspects reinforcing steel for damage (rust, damaged epoxy coating) and enforces corrective action |  |   |  |
|                            | Assists in checking reinforcing bar spacing and support                                  | Compares field layout to contract plans  |  |   |  |

| DISCIPLINES                        | COMPETENCIES BY SKILL LEVELS                           |   |  |  |  |
|------------------------------------|--|---|--|--|--|
|                                    | Level I  | Level II  | Level III  | Level IV   |  |
| Concrete Placement & Consolidation | Describes the principles of concrete placement         | Determines specification compliance or corrective action required                                   | Recommends contract decisions related to concrete placement                        | Determines contract decisions related to placement acceptance and      |  |
|                                    | Describes proper vibration techniques                  | Determines if the concrete is being properly vibrated   | acceptance and payment   | payment  |  |
|                                    |  | Determines if the proper pour rate is being maintained  |  |  |  |
| Joints                             | Describes types of Joints                              | Determines specification compliance or corrective action required                                   | decisions related to steel decis   | Determines contract decisions related to then acceptance of joints and |  |
|                                    |  | Compares layout of joints to plans and determines if proper material is used to construct joint     | payment  | payment  |  |
| Finishing &<br>Curing Concrete     | Describes methods of finishing and curing concrete     | Determines specification compliance or corrective action required                                   | Recommends contract decisions related to finishing and curing concrete and payment | Determines contract<br>decisions related to<br>finishing concrete      |  |
|                                    | Assists in checking rails for deck finishing machine   | Observes setup of deck finishing machine and checks for proper deck thickness                       |  | Approves removal of curing system                                      |  |
|                                    | Assists in checking the application of curing compound | Inspects the application of curing compound and checks to make sure the curing system is maintained | Recommends approval of removal of curing system                                    |  |  |



| DISCIPLINES           | COMPETENCIES BY SKILL LEVELS   |   |  |  |  |
|-----------------------|--|---|--|--|--|
|                       | Level I  | Level II  | Level III  | Level IV   |  |
| Deck Smoothness       | Describes the requirements for smoothness                                  | Determines specification compliance or corrective action required | Recommends contract decisions related to smoothness acceptance                                     | Determines contract decisions related to smoothness  |  |
|                       | Demonstrates the proper technique for using a straightedge                 | Checks smoothness   | and payment  |  |  |
| Precast<br>Structures | Identifies precast items on construction plan                              | Recognizes proper precast structure installation procedures       | Recognizes implications of improper installation   | Determines contract decisions related to changes or corrective actions regarding precast units |  |
|                       | Recognizes precast products and materials acceptance stamps/certifications | Identifies location problems in the field                         | Recommends corrective actions  |  |  |
|                       |  | Identifies product defects prior to installation                  | Recommends changes to<br>the location of precast<br>units to accommodate<br>conflicts in the field |  |  |
|                       |  |   | Recommends acceptance or rejection of precast units  |  |  |

Construction Subject Area New Structure Construction

| DISCIPLINES        | COMPETENCIES BY SKILL LEVELS                  |  |   |       |   |  |
|--------------------|---|--|---|-------|---|--|
|                    | Level I                                       | Level II   |   | Level | Ш   | Level IV                                 |
| Post<br>Tensioning |   | Checks strand condition, certification of post-tensioning equipment (jack) | Monitors load<br>measures eld                             |       |   | ends corrective rejection of product     |
|                    |   | Inspects pre-tensioning preparations                                       | Documents a calculates el acceptance                      |       |   |  |
|                    |   | Verifies post tensioning layout  | Recognizes implications of improper installation of grout |       |   |  |
|                    |   | Assists in monitoring tensioning sequence                                  |   |       |   |  |
|                    |   | Inspects grouting operations   |   |       |   |  |
| Documentation      | Describes the basics of project documentation | Calculates quantities for payment  | Checks calcu<br>approves par                              |       |   | es payment for all<br>ated to a contract |
|                    |   | Writes project diaries   | Compiles do   |       |   | changes to the                           |
|                    |   | Documents acceptance of precast units                                      | to support contract changes                               |       | contract documents and recommend approval |  |
|                    |   | Records measurements for payments  |   |       |   |  |

# **PCC Pavement Field Inspection**

| DISCIPLINES            | COMPETENCIES BY SKILL LEVELS   |   |  |  |  |
|------------------------|--|---|--|--|--|
|                        | Level I  | Level II  | Level III  | Level IV   |  |
| Surface<br>Preparation | Assists in performing surface inspections  | Inspects surface for proper preparation in accordance with contract documents   | Recommends acceptance or corrective action based on inspection results | Determines contract decisions related to surface preparation acceptance and payment              |  |
|                        |  |   | Documents and follows up on corrective actions                         | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
| Concrete<br>Delivery   | Assists in inspections of delivery vehicles to make sure they are in good              | Inspects trucks to assure that all gauges, meters, etc. are in working order  | Recommends acceptance or corrective action based on inspection results | Determines contract decisions related to concrete delivery acceptance and payment                |  |
|                        | working condition  | Checks for worn parts that could affect mix quality   | Documents and follows up on corrective actions                         | Recommends disciplinary action when corrective   |  |
|                        |  | Collects load tickets   |  | measures are not taken in a reasonable time frame  |  |
|                        |  | Verifies correct mix was shipped  |  |  |  |
| Paving Machine         | Assists in inspecting paving machine to determine that it is in good working condition | Inspects paving machine to make sure it is in good working condition  | Recommends acceptance or corrective action based on inspection results | Determines contract decisions related to paving machine acceptance and payment.                  |  |
|                        |  | Checks to ensure that the machine is set up correctly to place concrete at the specified thickness, profile and finish. | Documents and follows up on corrective actions                         | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |

| DISCIPLINES                              | COMPETENCIES BY SKILL LEVELS   |   |   |  |  |
|--|--|---|---|--|--|
|  | Level I  | Level II  | Level III   | Level IV   |  |
| Laydown<br>(placement)/<br>Consolidation | Assists in performing inspections of laydown/consolidation of materials in accordance with job specific requirements   | Inspects laydown/consolidation of materials to meet job specific requirements       | Recommends acceptance or corrective action based on visual inspection and results of jobsite measurements  Documents and follows up on corrective actions | Determines contract decisions related to placement and consolidation acceptance and payment      |  |
| Steel Placement                          | Placement Assists in performing inspections of steel and placement placement Inspects placement Securification inspections of steel and placement Securification Inspects placement Securification Securification Inspects placement Securification Inspects placement of steel to meet job specific requirements Securification Securification Inspects placement of steel to meet job specific requirements Securification Securification Inspects placement of steel to meet job specific requirements Securification Securification Inspects placement of steel to meet job specific requirements Securification Securific |   | corrective action based on visual and jobsite inspection  | Determines contract decisions related to steel placement acceptance and payment                  |  |
|  |  |   | Documents and follows up on corrective actions  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
| Smoothness                               | Recognizes the factors that control smoothness and how equipment is used to measure smoothness   | Interprets printouts of smoothness readings   | Recommends corrective action based on visual inspection and results of smoothness tests actions   | Determines contract decisions relating to smoothness acceptance and payment.                     |  |
|  | Assists in laying out roadway sections to be measured for smoothness   | Calculates pay factors for incentive/disincentive where appropriate                 | Documents and follows up on corrective actions  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
| Dowels/Joints                            | Assists in performing inspections of dowel placement and joints to meet  | Performs inspection of dowel placement and joints to meet job specific requirements | Recommends acceptance or corrective action based on visual inspection   | Determines contract decisions related to dowel placement and joints acceptance and payment.      |  |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS                                |   |   |  |  |  |
|---------------|---|---|---|--|--|--|
|               | Level I   | Level II  | Level III   | Level IV   |  |  |
|               | job specific requirements                                   |   | Documents and follows up on corrective actions  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |  |
| Documentation | Selects correct forms to be used in documenting inspections | Completes inspection reports                                    | Documents acceptance or corrective action based on a review of test results, inspection reports and visual observations | Interprets data  |  |  |
|               |   | Conducts field tests  |   | Recommends corrective action on a program basis to managers                                      |  |  |
|               |   | Documents equipment inspection                                  |   | Enters data into summary or statistical program  |  |  |
|               |   | Performs basic mathematical calculations and report out results |   |  |  |  |

### **HMA Pavement Field Inspection**

| DISCIPLINES            |   | COMPETENC   | IES BY SKILL LEVELS  |  |
|------------------------|---|---|--|--|
|                        | Level I   | Level II  | Level III  | Level IV   |
| Surface<br>Preparation | Assists in performing inspections of surface preparation    | Inspects surface for proper preparation in accordance with contract documents | Recommends acceptance or corrective action based on inspection results                             | Determines contract decisions related to surface preparation acceptance and payment.             |
|                        |   |   | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
| Hauling                | Assists in performing inspections of hauling vehicles       | Inspects trucks for proper loading and protection of Hot Mix Asphalt material | Recommends acceptance or corrective action based on inspection results                             | Determines contract decisions related to hauling vehicle acceptance and payment                  |
|                        |   |   | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
| Laydown                | Assists in performing inspections related to laydown of HMA | Inspects laydown of material to meet job specific requirements                | Recommends acceptance or corrective action based on visual inspection and results of jobsite tests | Determines contract decisions related to HMA laydown acceptance and payment.                     |
|                        |   |   | Documents and follows up on corrective actions   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
| Compaction             | Describes basic compaction principles and roller patterns   | Determines adherence to roller operation and roller plan                      | Recommends acceptance or corrective action based on visual inspection and results of jobsite tests | Determines contract decisions related to laydown and compaction acceptance and payment.          |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS   |   |   |  |  |  |
|---------------|--|---|---|--|--|--|
|               | Level I  | Level II  | Level III   | Level IV   |  |  |
|               | Identifies types of compaction equipment   |   | Documents and follows up on corrective actions  | Recommends disciplinary action when corrective measures are not                                  |  |  |
|               | Explains how the types of compaction equipment are used  |   |   | taken in a reasonable time frame   |  |  |
| Smoothness    | Recognizes the factors that control smoothness and how equipment is used to measure smoothness |   | Recommends acceptance or corrective action based on visual inspection and results of smoothness tests | Determines contract decisions related to smoothness acceptance and payment                       |  |  |
|               | Assists in laying out roadway sections to be measured for smoothness                           | Calculates pay factors for incentive/disincentive where appropriate |   | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |  |
| Documentation | Selects correct inspection forms to be used for  | Performs basic mathematical calculations                            | Documents acceptance or corrective action based on a  | Enters data into summary reports or statistical programs.  |  |  |
|               | different layers and types of HMA  | Reports out inspection results                                      | review of inspection reports,<br>measurements and test results  | Interprets data  Recommends corrective action on a program basis to managers                     |  |  |

Construction Subject Area Asphalt Recycling

# **Asphalt Recycling**

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS |  |   |   |  |
|-------------|------------------------------|--|---|---|--|
|             | Level I                      | Level II   | Level III   | Level IV  |  |
| Inspection  |                              | Examines and verifies representative processes during production operations  | Determines specification compliance or corrective action required based on individual and cumulative inspections and measurements | Enters data into summary or statistical program             |  |
|             |                              | Performs field inspections and measurements of equipment as required   | Monitors corrective action taken and results  | Interprets results  |  |
|             |                              | Identifies equipment and specification references used to inspect and verify field processes                                       |   | Recommends corrective action on a program basis to managers |  |
|             |                              | Explains proper field processes (surface prep, mixing, laydown, compaction and smoothness), inspection and verification techniques |   |   |  |
|             |                              | Reports out inspection results   |   |   |  |

Construction Subject Area Asphalt Recycling

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS |  |  |  |  |  |
|---------------|------------------------------|--|--|--|--|--|
|               | Level I                      | Level II                                 | Level III  | Level IV   |  |  |
| Documentation |                              | Completes and submits inspection reports | Documents specification compliance or corrective action required | Enters data into summary or statistical program                              |  |  |
|               |                              | Performs basic mathematical calculations | Documents corrective action taken and results                    | Interprets data  Recommends corrective action on a program basis to managers |  |  |

Construction Subject Area Landscaping

# Landscaping

| DISCIPLINES                | COMPETENCIES BY SKILL LEVELS                     |  |  |  |  |  |
|----------------------------|--|--|--|--|--|--|
|                            | Level I  | Level II   | Level III  | Level IV   |  |  |
| Horticultural<br>Practices | Explains plant growth and planting methods       | Inspects, and records plant<br>types, topsoil characteristics,<br>soil amendments, pruning,<br>staking and guying procedures | Reviews inspection records and results   | Approves or rejects results of<br>the inspection and review of<br>plant types, topsoil,<br>amendments, pruning,<br>staking and guying<br>procedures, nursery<br>landscaping inspection, plant<br>diseases and pests and<br>landscaping establishment |  |  |
|                            | Reads planting plans                             | Inspects and determines plant diseases and pests   | Recommends acceptance or rejection of plant types, topsoil, amendments, pruning, staking and guying procedures, nursery plant inspections, landscaping diseases and pests, and landscaping establishment | Distinguishes plant diseases and pests   |  |  |
|                            | Describes pruning, staking and guying procedures | Inspects and records landscaping_establishment   | Applies native plant laws and xeriscape principles   |  |  |  |
|                            | Describes pruning, staking and guying procedures | Defines and applies highway planting methods   | Conducts nursery plant inspection  |  |  |  |
|                            | Explains landscaping establishment               |  |  |  |  |  |

Construction Subject Area Landscaping

| DISCIPLINES           | COMPETENCIES BY SKILL LEVELS   |  |  |  |  |
|-----------------------|--|--|--|--|--|
|                       | Level I  | Level II   | Level III  | Level IV   |  |
| Seeding               | Explains soil preparation, tillage, mulch, tackifiers and crimping   | Calculates application rates   | Reviews inspection records and recommends acceptance or rejection of application   | Accepts or rejects application rates, seeds, soil preparation, tillage, mulch, tackifiers and  |  |
|                       | Describes hydro-seeding,<br>broadcast and drilling<br>methods  | Recognizes types of seeds  | rates, seeds, soil preparation, tillage, mulch, tackifiers and crimping methods  | crimping methods   |  |
|                       | Describes the 3 classes of seeding   | Differentiates characteristics of pure live seed   |  |  |  |
|                       |  | Inspects and documents seeds/pure live seeds   |  |  |  |
|                       |  | Summarizes batch mixing  |  |  |  |
|                       |  | Inspects and documents soil preparation, tillage, mulch, tackifiers and crimping methods   |  |  |  |
| Irrigation<br>Systems | Identifies controllers, pipe,<br>filters, flow monitor, pressure<br>regulator, emitters, sprinklers,<br>valves, backflow preventer | Inspects controllers, pipe,<br>filters, flow monitor, pressure<br>regulator, emitters, sprinklers,<br>valves and backflow preventers | Recommends acceptance or rejection of water sources, layout, backflow prevention and equipment including controllers, filters emitters, sprinklers, flow monitors, | Accepts or rejects water sources, layout, backflow prevention and equipment including controllers, filters emitters, sprinklers, flow monitors, pressure regulators, |  |
|                       | Describes the function of each component   | Documents the function, condition, type of pipe and correct pipe joint methods   | pressure regulators, and valves (master, remote control, pressure release, isolation, check and blow off   | and valves   |  |
|                       | Identifies the water source  | Inspects and documents the water source  | valve) testing   |  |  |

Construction Subject Area Landscaping

| DISCIPLINES              | COMPETENCIES BY SKILL LEVELS   |   |   |   |  |
|--------------------------|--|---|---|---|--|
|                          | Level I  | Level II  | Level III   | Level IV  |  |
|                          |  | Observes and documents irrigation testing   |   |   |  |
| Landscape<br>Incidentals | Explains landscape plans and layouts   | Inspects and documents the application of herbicides and pesticides                                   | Reviews and accepts or rejects documentation of the application of herbicides and | Accepts or rejects the application of herbicides and pesticides, plating and graphics and landscape design principles |  |
|                          | Identifies the application of herbicides and pesticides                                    | Confirms and records the layout of graphics and inert materials                                       |   |   |  |
|                          | Explains grade preparation, sampling, landscape graphics, color acceptance and measurement | as well as grade preparation,<br>sampling, color acceptance,<br>landscape graphics and<br>measurement |   |   |  |

#### **Employee Development Competency Matrices**

<u>NOTE</u>: The Employee Development Competency matrices are designed to be used in combination with the Construction, Materials, Maintenance and Safety & Work Zone matrices.

#### **Subject Areas:**

| Basic Skills        | 2 |
|---------------------|---|
| Thinking & Learning | 3 |
| Personal Qualities  | 4 |
| Working with Others | 7 |
| Computer Technology | 9 |



#### **Basic Skills**

| DISCIPLINES              |  | COMPETENCIES  | BY SKILL LEVELS  |  |
|--------------------------|--|---|--|--|
|                          | Level I  | Level II  | Level III  | Level IV   |
| Reading                  | Reads at an 8 <sup>th</sup> grade level                            | Reads at a 12 <sup>th</sup> grade level                   | Reads at a sophomore college level   | Reads at a senior college level                                      |
| Writing                  | Writes at an 8 <sup>th</sup> grade level                           | Writes at a 12 <sup>th</sup> grade level                  | Uses proper writing techniques in business writing                         |  |
| Mathematics              | Performs basic math computations at an 8 <sup>th</sup> grade level | Performs advanced math calculations and algebra equations | Performs trigonometric calculations and has an understanding of statistics | Performs statistical quality control                                 |
| Communication            | Listens to and interprets verbal messages                          | Presents materials to diverse audiences                   | Develops and delivers audience-centered                                    | Responds appropriately to questions and requests                     |
|                          | Seeks feedback from others   |   | presentations  | from the media   |
| Technical<br>Credibility | Applies procedures related to specialized expertise                | Leads work team when Supervisor not present               | Manages projects and teams of technicians                                  |  |
| Orealbility              | to specialized expertise   | Supervisor not present                                    | Determines resource requirements   |  |
|                          |  |   | Hires personnel  |  |
| Training                 | Recognizes equipment and situations requiring training             | Recommends training                                       | Identifies training and development needs                                  | Ensures compliance with QA/QC/OSHA/TCCC and other training standards |
|                          |  |   |  | Conducts training  |



# **Thinking & Learning**

| DISCIPLINES               | COMPETENCIES BY SKILL LEVELS  |  |   |  |  |
|---------------------------|---|--|---|--|--|
|                           | Level I   | Level II   | Level III   | Level IV   |  |
| Problem Solving           | Uses basic problem solving techniques   | Uses the appropriate problem solving tool for a given problem situation    | Recognizes problems and implements solutions                                    | Uses process improvement techniques to resolve problems                |  |
| Creativity and Innovation | Applies knowledge and skills in a variety of situations   | Implements new concepts and ideas  | Creates a climate for creative thinking   | Initiates new concepts and ideas                                       |  |
| Decision Making           | Makes appropriate decisions based on the requirements of  | Specifies goals and constraints and chooses                                | Facilitates decision making through the   | Makes enterprise level decisions                                       |  |
|                           | the task  | best alternative   | use of appropriate tools and processes  | Serves as accountable authority for all decision making                |  |
| Continual<br>Learning     | Grasps new information,<br>masters new knowledge<br>Seeks feedback from others                                  | Seeks new sources of information to expand knowledge, skills and abilities | Integrates knowledge, skills and abilities to work processes                    |  |  |
| External<br>Awareness     | Recognizes the organizational structure and general policies and procedures for working within the organization | Explains the organization's cultural climate to others                     | Applies federal and other external policies and standard to internal operations | Develops near-term and long-range plans to accommodate external trends |  |
| Strategic<br>Thinking     | Applies basic strategic thinking skills to daily work activities  | Applies complex strategic thinking skills to                               | Develops strategic plans  | Generates plans in alignment with external drivers                     |  |
|                           |   | daily work activities  | Examines policy issues and strategic planning with a long-term perspective      |  |  |



#### **Personal Qualities**

| DISCIPLINES          |   | COMPETENCIES BY SKILL LEVELS   |  |                         |  |  |  |
|----------------------|---|--|--|-------------------------|--|--|--|
|                      | Level I   | Level II   | Level III  | Level IV                |  |  |  |
| Work Habits/Image    | Demonstrates a positive attitude toward themselves and others | Recognizes the importance of work habit and image on the team  | Demonstrates professionalis the public and coworkers | m, both in dealing with |  |  |  |
|                      | Demonstrates willingness to learn                             |  | Models, encourages and rev behavior in others        | vards professional      |  |  |  |
|                      | Accepts responsibility  |  |  |                         |  |  |  |
|                      | Demonstrates good grooming and personal hygiene practices     |  |  |                         |  |  |  |
| Interpersonal Skills | Responds to needs and feelings in an empathic way             |  |  |                         |  |  |  |
|                      | Responds, receives and give                                   | gives information in a positive manner   |  |                         |  |  |  |
| Time Management      | Completes assigned activities in the time                     | Completes short and long term projects on time   | Manages meetings with prop                           | per preparation         |  |  |  |
|                      | allotted  | Prioritizes work   |  |                         |  |  |  |
| Stress<br>Management | Balances competing demand manage demands                      | npeting demands by taking healthy steps to and supports the healthy manages are supports the healthy manages and supports the healthy manages are supports to the healthy manages and supports the healthy manages are supports to the healthy manages and supports the healthy manages are supports to t |  | e healthy management of |  |  |  |
| Ethics               | Adheres to high standards of integrity                        |  |  |                         |  |  |  |
|                      | Practices ethical behaviors a                                 | Practices ethical behaviors and expects it of others   |  |                         |  |  |  |
| Flexibility          | Demonstrates flexibility                                      | Adjusts daily plans and reorg  | ganizes projects as required                         |                         |  |  |  |
|                      | and adjusts to new  | Adjusts resources to the new plan  |  |                         |  |  |  |



| DISCIPLINES              | Y SKILL LEVELS  |  |   |                                    |  |
|--------------------------|---|--|---|------------------------------------|--|
|                          | Level I   | Level II   | Level III   | Level IV                           |  |
|                          | situations  | Modifies project plans to acc                                      | commodate project changes   |                                    |  |
| Service Motivation       | Demonstrates the organization's customer service policies and practices | Expects high quality of customer service from team                 | Models effective customer service and encourages others to a high quality of service  |                                    |  |
| Vision                   | Recognizes the organization's vision                                    | Reinforces organization's vision through work practices            | Influences others to translate vision into action   |                                    |  |
| Accountability           | Follows rules   | Holds self and team  | Accountable for work, resources, budget of team  Responsible that projects are completed in a timely manner and within budget |                                    |  |
|                          | Performs job responsibilities   | accountable for work   |   |                                    |  |
| Entrepreneurship         | Considers work as own   | Takes risks to achieve a   | Uses effective business prac  | iness practices to produce results |  |
|                          | business  | recognized benefit or advantage                                    | Creates an atmosphere that new methods  | encourages team to try             |  |
| Financial<br>Management  |   | Manages resources to stay within the budget                        | Administers budget for program  | Acquires budgets                   |  |
|                          |   |  | Manages contracting   |                                    |  |
| Technology<br>Management | Performs basic technological skills appropriate for the job             | Uses skills to improve job performance                             | Integrates technology into the workplace  |                                    |  |
| Political Savvy          | Recognizes basic organizational politics                                | Navigates the organizational system to get resources and work done | Identifies the internal and external politics of the organization   |                                    |  |



| DISCIPLINES           | COMPETENCIES BY SKILL LEVELS  |                                       |  |  |  |
|-----------------------|-------------------------------|---------------------------------------|--|--|--|
|                       | Level I                       | Level II                              | Level III                                    | Level IV   |  |
| Project<br>Management | Describes role on the project | Describes role of team in the project | Manages project team                         | Manages complex projects and programs                                |  |
|                       |                               | Manages resources                     | Develops WBS and project timelines/schedules | Tracks and manages milestones  Adjusts project and program schedules |  |

# **Working with Others**

| DISCIPLINES     | COMPETENCIES BY SKILL LEVELS  |  |  |                            |  |
|-----------------|---|--|--|----------------------------|--|
|                 | Level I   | Level II   | Level III  | Level IV                   |  |
| Human Resources |   |  | Assesses current and future s                                | staffing needs             |  |
| Management      |   |  | Conducts interviews of potential                             | tial candidates            |  |
|                 |   |  | Hires personnel  |                            |  |
|                 |   |  | Performs preventive disciplination contract provisions       | ary functions according to |  |
|                 |   |  | Resolves disagreements                                       |                            |  |
| Harassment      | Recognizes what constitutes harassment  | Follows process for reporting and handling harassment  | porting and harassment harassment                            |                            |  |
|                 | Describes rights as an employee and the legal consequences of harassing             | complaints   |  |                            |  |
| Discrimination  | Recognizes<br>discriminatory<br>communications and<br>behaviors in the<br>workplace | Describes employment related laws affecting discriminatory communications and behaviors in the workplace | Ensures that hiring process a to non-discriminatory practice |                            |  |
| Diversity       | Recognizes the value of cultural, ethnic, gender, and other individual differences  |  | Addresses the special needs workplace                        | of employees in the        |  |
|                 |   |  | Communicates implications o rights to the workplace          | f EEO/AA, ADA and civil    |  |

| DISCIPLINES                 | COMPETENCIES BY SKILL LEVELS   |  |   |  |  |
|-----------------------------|--|--|---|--|--|
|                             | Level I  | Level II   | Level III   | Level IV   |  |
|                             |  |  | Ensures that honor of diversi practiced in the workplace ar process               |  |  |
| Teamwork                    | Recognizes the role of a team and being a team member                    |  | Facilitates the open exchange of ideas among teams                                | Leads work teams   |  |
|                             | Works cooperatively with   | other team members   | Mentors others  |  |  |
| Partnering/Customer         | stomer Describes principles of Partnering and Customer service           |  |   |  |  |
| Service                     | Practices Partnering and   | Customer Service   |   |  |  |
|                             | Builds partnerships with   | customers  |   |  |  |
| Leadership                  |  |  | Performs role of supervisor   |  |  |
| Influencing/<br>Negotiating |  |  | Persuades others and gains cooperation to obtain information and accomplish goals |  |  |
| Public Relations            | Provides information to<br>the public in polite and<br>articulate manner | Explains more complex situations in polite and articulate manner | Understand the components of public communications and outreach programs          | Conducts analyses and provides supporting material to PR executives for projects |  |



# **Computer Technology**

| DISCIPLINES                    | COMPETENCIES BY SKILL LEVELS                       |   |  |                     |  |
|--------------------------------|--|---|--|---------------------|--|
|                                | Level I  | Level II  | Level III  | Level IV            |  |
| Office Automation Applications | Performs basic word processing functions           | Uses word processor in performance of work activities | Uses office automation app processor, spreadsheet, en scheduling) in the performa activities | nail, presentation, |  |
|                                | Sends and receives email                           | Performs basic spreadsheet functions                  | activities   |                     |  |
|                                |  | Sends and receives attachments to email messages      |  |                     |  |
| Internet                       | Locate web pages that he pertaining to their emplo |   | Researches information on local government websites, government web sites, etc.              | •                   |  |
| Job-Related<br>Technologies    | Uses job-related technol                           | logies required in the exec                           | eution of daily work activities  |                     |  |

#### **Maintenance Competency Matrices**

<u>NOTE</u>: The Maintenance Competency matrices are designed to be used in combination with the Safety and Employee Development matrices.

#### **Subject Areas:**

| Maintenance Administration | 2  |
|----------------------------|----|
| Roadway & Shoulder         | 5  |
| Drainage                   | 7  |
| Winter Operations          | 9  |
| Roadside Maintenance       | 10 |
| Bridge Maintenance         | 11 |
| Fleet Management           | 12 |
| Work Zone Traffic Control  |    |
| Traffic Services & Safety  | 14 |



#### **Maintenance Administration**

| DISCIPLINES     | COMPETENCIES BY SKILL LEVELS   |   |  |  |
|-----------------|--|---|--|--|
|                 | Level I  | Level II  | Level III  | Level IV   |
| Planning        | Identifies the categories of equipment and materials to be scheduled                                   | Relates project plans and specifications to labor, equipment and materials requirements | Develops project-specific resource requirements (labor, materials and equipment) based on                    | Uses GPS, GIS and other planning tools to develop long and short range plans to respond to budget, |
|                 | Develops project-specific resource requirements (labor, materials and equipment) based on project plan | project plans   | resources and organization requirements  |  |
| Scheduling      | Relates specific weekly schedules to meeting project milestones  | Applies resource balanced project-specific weekly plans and contingent plans            | Develops resource<br>balanced project-specific<br>weekly plans and<br>contingent plans                       | Applies CPM techniques to develop resource-balanced period and annual work plans                   |
| Quality Control | Relates the basic elements of the quality assurance  | Applies quality assurance parameters to day to day                                      | Integrates quality<br>assurance parameters in<br>the weekly planning<br>process and day to day<br>scheduling | Conducts quality assurance reviews   |
|                 | process to day to day operations   | operations  |  | Analyzes quality assurance review outputs to determine areas of quality improvement.               |
|                 |  |   | Identifies and implement quality improvements  |  |
| Customer Focus  | Responds courteously to general external customer  | Identifies the level of customer inquiries and  | Insures that customer inquiries and requests are   | Identifies and segment customer base   |

| DISCIPLINES             | COMPETENCIES BY SKILL LEVELS  |  |   |  |
|-------------------------|---|--|---|--|
|                         | Level I   | Level II   | Level III   | Level IV   |
|                         | inquiries at the field operations level   | responds courteously   | responded to in a courteous and professional manner   | Develops and implement customer satisfaction surveys   |
|                         |   |  |   | Analyzes results of customer surveys   |
| Program<br>Presentation |   | Responds to individual verbal requests and inquiries                             | Provides verbal and written response to individual and small group inquiries and questions                                      | Develops and delivers oral<br>and written presentations<br>to small and medium size<br>audiences on planning<br>(short & long range) and<br>budgetary requirements |
| Asset<br>Management     |   | Collects and maintains records inventory of highway features                     | Develops operational budgets and resource allocation requirements for highway and bridge features.                              | Identifies life cycle cost and optimum treatment types and frequencies   |
|                         |   | Inspects and documents contract maintenance work as assigned                     |   | associated with highway features   |
| Contract<br>Management  | Collects and files<br>contractor quality and<br>workmanship assessment<br>reports | Summarizes and distributes contractor quality and workmanship assessment reports | Directs and guides inspectors on the proper reporting, documentation & maintenance of contractor performance assessment reports | Develops policies and procedures for maintaining files, records and documentation of contracts   |



| DISCIPLINES                | COMPETENCIES BY SKILL LEVELS |   |   |   |  |
|----------------------------|------------------------------|---|---|---|--|
|                            | Level I                      | Level II  | Level III   | Level IV  |  |
| Performance<br>Improvement | Performance                  | Monitors work activity performance measures for quality workmanship | Summarizes work activity performance measures for quality workmanship | Develops and monitors performance measures with focus on quality and work results |  |
|                            |                              |   |   | Develops benchmarks to identify best practices                                    |  |

### Roadway & Shoulder

| DISCIPLINES       |  | COMPETENC  | CIES BY SKILL LEVELS  |  |
|-------------------|--|--|---|--|
|                   | Level I  | Level II   | Level III   | Level IV   |
| Shaping           |  | Performs roadway and shoulder shaping and cutting procedures                       | Supervises roadway and shi procedures                             | oulder shaping and cutting   |
| Stabilization     |  | Describes restabilization procedures, related materials and application techniques | Implements restabilization procedures and application techniques  |  |
| Distress Analysis | Identifies surface<br>distresses and basic<br>repair methods             | Identifies surface distress remedies and repairs                                   | Analyzes surface<br>distresses and related<br>remedies and repair | Implement procedures for identification and analysis of surface distresses and related remedies and repair |
| Patching          | Performs manual patching procedures using related materials              | Monitors manual patching procedures  | Implements manual and mechanized patching procedures              | Establishes manual and mechanized patching procedures and candidate selection guidelines                   |
| Crack Sealing     | Describes crack sealing procedures using related materials and equipment | Monitors crack sealing procedures using related materials and equipment            | Implements crack sealing procedures                               | Establishes crack sealing procedures and candidate selection guidelines                                    |
|                   | Describes safe material handling   | Applies candidate selection guidelines   |   |  |
|                   | procedures   | Demonstrates safe material handling procedures                                     |   |  |

| DISCIPLINES         | COMPETENCIES BY SKILL LEVELS  |  |  |   |
|---------------------|---|--|--|---|
|                     | Level I   | Level II   | Level III  | Level IV  |
| Joint Sealing       | Describes joint sealing procedures using related materials and  | Monitors joint sealing procedures using related materials and equipment                      | Implements joint sealing procedures  | Establishes joint sealing procedures and candidate selection guidelines |
|                     | equipment   | Applies candidate selection guidelines   |  |   |
| Widening            |   |  | Implements widening techniques using related equipment and materials                   | Establishes widening techniques and candidate selection criteria        |
|                     |   |  | Applies candidate selection criteria.  |   |
| Surface Treatment   | Identifies the characteristics and uses of liquid bituminous and plant mixed bituminous bituminous and plant materials based on their | Inspects plant mixed bituminous material leveling and paving procedures treatment procedures | Implements liquid seal coat and surface treatment procedures and equipment calibration |   |
|                     | characteristics and specifications  | Inspects liquid seal coat and surface treatment procedures and equipment                     | Implements plant mixed bituminous material leveling and paving procedures              |   |
|                     |   |  | calibration  | Utilizes surface treatment candidate selection guidelines               |
| Base/Subbase Repair | Explains typical base and subbase failure identification and repair techniques  | Applies base and subbase failure identification and repair techniques                        | Establishes base and subbase failure identification and repair techniques              |   |



# Drainage

| DISCIPLINES                 |   | COMPETENCIES BY  | Y SKILL LEVELS   |   |
|-----------------------------|---|--|--|---|
|                             | Level I   | Level II   | Level III  | Level IV  |
| Drainage Systems            | Identifies drainage system types and their function   | Installs drainage systems according to their function and specifications   | Supervises the installation according to the specifical  |   |
| Pipe/Culvert<br>Replacement | Repairs and replaces<br>cross and parallel<br>drainage systems<br>including inlets,<br>endwalls, underdrains<br>and related materials | Supervises the repair and replacement of cross and parallel drainage systems including inlets, endwalls, underdrains and related materials | Establishes procedures for the repair and replacement of cross and parallel drainage systems including inlets, endwalls, underdrains and related materials |   |
| Grade Control               | Defines the different<br>types and use of grade<br>control instruments  | Uses grade control instruments to determine and control line and grade of drainage systems   | Uses grade control instruments to check the staking and final line and grade of drainage systems   |   |
| Environmental<br>Protection | Identifies wetlands and explains erosion and sedimentation processes  | Describes wetlands identification procedures and protection regulations  | Monitors and maintain temporary and permanent erosion and sedimentation controls measures  | Conducts functional assessments of wetland                  |
|                             |   | Defines and installs<br>temporary erosion and<br>sedimentation control<br>measures   | Monitors solid waste collection and disposal procedures  | Practices environmentally- sensitive maintenance management |
|                             |   | Collects and disposes solid waste  |  |   |

| DISCIPLINES                   |   | COMPETENCIES B'  | Y SKILL LEVELS  |   |
|-------------------------------|---|--|---|---|
|                               | Level I   | Level II   | Level III   | Level IV  |
| Soils                         |   | Defines soil types and their characteristics                     | Identifies soil types and t   | heir characteristics  |
| Hydraulics                    |   |  |   | Performs drain field<br>hydraulic studies,<br>calculations and EPA<br>regulations |
| Drainage Inspection           | Describes the characteristics of functioning drainage           | Inspects and identifies drainage system deficiencies             | system inspection, preventive maintenance and repair procedures system prevention maintenance | Establishes drainage system inspection, preventive                                |
|                               | systems   | Performs proper cleaning and repair techniques                   |   | maintenance and repair procedures   |
| Drainage Intercept<br>Systems | Describes the characteristics of functioning drainage           | Inspects and identifies drainage intercept system deficiencies   | Implements drainage intercept system inspection, preventive maintenance and repair procedures |   |
|                               | intercept systems   | Performs proper cleaning and repair techniques                   |   |   |
| Subsurface Drainage           | Describes underdrain systems and proper installation procedures | Installs underdrain systems using proper installation procedures | Establishes underdrain s procedures   | ystem installation  |

Maintenance Subject Area Winter Operations

### **Winter Operations**

| DISCIPLINES                | COMPETENCIES BY SKILL LEVELS  |  |  |  |
|----------------------------|---|--|--|--|
|                            | Level I   | Level II   | Level III  | Level IV   |
| Winter Traffic<br>Services | Performs basic<br>snowplowing maneuvers<br>including proper equipment<br>use for specific snow/ice<br>conditions                          | Demonstrates the proper equipment calibration and application of anti-icing and deicing materials                  | Implements Pre-season<br>and Pre-storm event<br>preparations including<br>identification of priority<br>routes and resource<br>allocation                        | Manages storm and Post-storm event operations                            |
|                            | Defines the types of anti-<br>icing and de-icing<br>chemicals, spreading<br>rates, equipment<br>calibration and reporting<br>requirements | Describes pre-season preparations and the relationship between weather forecasts and winter maintenance operations | Establishes and maintains materials location and inventory control system including stockpile management in accordance with environmental protection regulations | Reviews storm event records to plan and organize for future storm events |

#### **Roadside Maintenance**

| DISCIPLINES              | COMPETENCIES BY SKILL LEVELS  |                           |   |  |
|--------------------------|---|---------------------------|---|--|
|                          | Level I   | Level II                  | Level III   | Level IV   |
| Vegetation<br>Management | Performs tree trimming and brush cutting using proper safety practices      | g trimming, brush cutting | Establishes safe herbicide chemicals application, tree trimming and removal and | Establishes roadside maintenance management programs |
|                          | Performs roadside<br>mowing using proper<br>mowing techniques and<br>cycles | practices                 | roadside mowing practices   |  |

# **Bridge Maintenance**

| DISCIPLINES |  | COMPETENCIES B  | Y SKILL LEVELS  |  |
|-------------|--|---|---|--|
|             | Level I  | Level II  | Level III   | Level IV   |
| Cleaning    | Performs bridge drainage systems cleaning and flushing                   | Implements bridge drainage systems cleaning and flushing using proper techniques and equipment.     | Establishes effective brid cleaning and flushing pro techniques and equipment   | cedures using proper   |
| Repair      | Explains basic bridge types, components and basic maintenance inspection | Performs basic bridge<br>types, components,<br>basic maintenance<br>inspection and basic<br>repairs | Implements procedures for superstructure and substructure maintenance and repair techniques, materials and inspection | Establishes bridge inspection techniques and effective maintenance management techniques |

### Fleet Management

| DISCIPLINES            | COMPETENCIES BY SKILL LEVELS   |   |   |   |
|------------------------|--|---|---|---|
|                        | Level I  | Level II  | Level III   | Level IV  |
| Motorized<br>Equipment | Conducts equipment operation, daily inspection, safety and preventative maintenance procedures | Directs and guides operators on the proper reporting, documentation and maintenance of assigned equipment | Establishes direction and guidance on the proper reporting, documentation and maintenance of assigned equipment | Implements fleet optimization and life cycle management |

#### **Work Zone Traffic Control**

| DISCIPLINES                   | COMPETENCIES BY SKILL LEVELS  |   |   |  |  |
|-------------------------------|---|---|---|--|--|
|                               | Level I   | Level II  | Level III   | Level IV   |  |
| Short Term Traffic<br>Control | Installs the required traffic control components on an assigned field project | Selects short term work zone traffic control setups     | Establishes procedures for selection and maintenance of short term work zone traffic control setups | Conducts work zone traffic control quality assurance reviews |  |
|                               | Maintains the required traffic control components on an assigned field        | Establishes short term work zone traffic control setups |   |  |  |
|                               | project   | Maintains short term work zone traffic control setups   |   |  |  |
| Long Term Traffic Control     |   |   | Selects, erects and maintains long term traffic control setups                                      | Conducts work zone traffic control quality assurance reviews |  |
| Flagging                      | Demonstrates techniques for proper flagging and use of two-way radios         |   |   |  |  |
|                               | Monitors flagging operations and two-way radio use                            |   |   |  |  |

### **Traffic Services & Safety**

| DISCIPLINES                     |   | COMPETENCIES   | BY SKILL LEVELS   |   |
|---------------------------------|---|--|---|---|
|                                 | Level I   | Level II   | Level III   | Level IV  |
| Pavement Marking                |   |  |   | Integrates & coordinates the pavement marking program with roadway maintenance activities |
| Signs                           |   | Performs basic sign  | Describes sign types and pla  | acement criteria  |
|                                 |   | condition evaluation,<br>cleaning, maintenance and<br>replacement          | Identifies deficiencies Schedules repairs and maintenance                                     |   |
| Guiderail and Median<br>Barrier | Performs basic guardrail and end                                  | Identifies guiderail types and end treatments                              | Implements maintenance condition, placement warrants and safety standards for guiderails, end |   |
|                                 | treatment and crash<br>cushion maintenance<br>and repair          | Monitors guiderail, end treatment and crash cushion maintenance condition  | treatments and crash cushio   | ns  |
| Incidental Services             | Defines terrorism<br>awareness and<br>hazardous spill<br>response | Identifies measures<br>necessary to secure<br>against terrorist activities | Responds to incident management and roadway emergencies                                       | Develops multi-agency incident management plan  |

### **Materials Competency Matrices**

<u>NOTE</u>: The Materials Competency matrices are designed to be used in combination with the Safety and Employee Development matrices.

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Materials Subject Area Soils Testing

# **Soils Testing**

| DISCIPLINES  | COMPETENCIES BY SKILL LEVELS  |   |   |  |  |
|--|---|---|---|--|--|
|  | Level I   | Level II  | Level III   | Level IV   |  |
| Bulk Disturbed<br>Sampling                               | Assists in obtaining sample   | Performs sampling techniques in accordance with AASHTO/ASTM standards |   |  |  |
|  | Assists in preparing samples  | Reduces samples in accordance with AASHTO/ASTM standards              |   |  |  |
| Moisture-<br>Density<br>Relationship for<br>Fine Soils   | Prepares material for testing in accordance with AASHTO/ASTM test methods | Performs testing in accordance with AASHTO/ASTM test methods          | Makes recommendations<br>to project personnel to<br>adjust jobsite processes<br>based on varying moisture | Performs as QC/QA program manager responsible for jobsite quality of work          |  |
|  |   | Conducts QC or QA testing   | conditions  | Authorizes corrective action when required on a jobsite specific basis             |  |
| Moisture-<br>Density<br>Relationship for<br>Coarse Soils | Prepares material for testing in accordance with AASHTO/ASTM test methods | Performs testing in accordance with AASHTO/ASTM test methods          | Makes recommendations<br>to project personnel to<br>adjust jobsite processes<br>based on varying moisture | Performs as QC/QA<br>program manager<br>responsible for jobsite<br>quality of work |  |
|  |   | Conducts QC or QA testing   | conditions  | Authorizes corrective action when required on a jobsite specific basis             |  |
| Geotechnical<br>Exploration,<br>Sampling & In-           |   | Determines water levels in borings                                    | Operates drilling equipment without supervision   | Authorizes corrective action when required on a jobsite specific basis             |  |

Materials Subject Area Soils Testing

| DISCIPLINES  | COMPETENCIES BY SKILL LEVELS |   |   |   |
|--------------|------------------------------|---|---|---|
|              | Level I                      | Level II  | Level III   | Level IV  |
| Situ Testing |                              | Operates drilling equipment under direct supervision  | Reads plans   | Supervises standard<br>subsurface exploration<br>boring, coring, sampling,<br>visual description and<br>logging crew operations |
|              |                              | Assists in performing basic subsurface exploration crew soil boring, coring, sampling tasks | Locates borings   | Performs specialized geotechnical field and insitu testing  |
|              |                              |   | Performs standard subsurface exploration boring, coring, disturbed and undisturbed sampling, SPT, visual description/field classification and logging tasks and proper sample storage/transport  Installs common (e.g. stand pipe piezometers, screened wells, inclinometers) instrumentation | Installs specialized instrumentation (e.g. vibrating wire piezometers, pressure transducer piezometers, tiltmeters, etc.)       |

Materials Subject Area Soils Testing

| DISCIPLINES   | S COMPETENCIES BY SKILL LEVELS  |   |  |   |
|---------------|---|---|--|---|
|               | Level I   | Level II  | Level III  | Level IV  |
| Documentation | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports                     | Interprets completed documentation                             | Conducts trends analyses of all test results on a program basis |
|               | Assists in completing documentation   | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result | Documents corrective actions at a program level                 |
|               |   | Performs mathematical calculations                          | Checks documentation for accuracy                              |   |
|               |   | Submits test results for review                             | Enters data into a statistical program                         |   |

Materials Subject Area Aggregates

### **Aggregates**

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS  |   |   |  |  |
|---------------|---|---|---|--|--|
|               | Level I   | Level II  | Level III   | Level IV   |  |
| Sampling      | Determines aggregate size   | Performs Proper Sampling<br>Techniques in accordance<br>with AASHTO/ASTM<br>standards | Conducts visual inspections of stockpiles for contamination     | Makes recommendations for corrective action  |  |
|               | Identifies the different methods for building stockpiles                      | Reduces samples in accordance with AASHTO/ASTM standards                              | Ensures proper stockpiling practices                            | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
|               | Explains what is meant by a "designated stockpile"                            |   |   |  |  |
| Field Testing | Identifies the different types of field sampling equipment and how it is used | Performs testing in accordance with AASHTO/ASTM Test Methods                          | Interprets test methods and test results                        | Interprets data  |  |
|               | Procures test samples in accordance with AASHTO/ASTM standards                |   | Determines corrective action based on an individual test result | Makes recommendations for corrective action  |  |
| Lab Testing   | Recognizes the AASHTO/ASTM Standards relevant to laboratory testing           | Performs testing in accordance with AASHTO/ASTM Test Methods                          | Interprets test methods and test results                        | Interprets data  |  |



Materials Subject Area Aggregates

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS   |   |   |   |  |
|---------------|--|---|---|---|--|
|               | Level I  | Level II  | Level III   | Level IV  |  |
|               | Recognizes the different<br>types of laboratory testing<br>equipment and how it is<br>used |   | Determines correct steps to take based on the test results and as required by test method to address problems | Makes recommendations for corrective action                     |  |
| Documentation | Selects correct sample forms and test reports for type of material to be tested            | Completes sample forms and test reports                     | Interprets completed documentation  | Conducts trends analyses of all test results on a program basis |  |
|               | Assists in completing documentation  | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result  | Documents corrective actions at a program level                 |  |
|               |  | Performs mathematical calculations                          | Checks documentation for accuracy   |   |  |
|               |  | Submits test results for review                             | Enters data into a statistical program  |   |  |

Materials Subject Area Treated & Untreated Bases

#### **Treated & Untreated Bases**

Untreated Bases are bases in which only the addition of water has been made to the original material. Treated bases can have the addition of cement, lime, calcium chloride, etc. to control moisture, aid in compaction, etc.

| DISCIPLINES          |  | COMPETENCIES B   | Y SKILL LEVELS  |  |
|----------------------|--|--|---|--|
|                      | Level I  | Level II   | Level III   | Level IV   |
| Sampling/<br>Testing | Determines aggregate size  | Performs Proper Sampling<br>Techniques in accordance with<br>AASHTO/ASTM standards | Conducts visual inspections of stockpiles for contamination     | Makes recommendations for corrective action  |
|                      | Identifies the different<br>methods for building<br>stockpiles                         | Reduces samples in accordance with AASHTO/ASTM standards                           | Ensures proper stockpiling practices                            | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
|                      | Explains what is meant by a "designated stockpile"                                     |  |   |  |
| Field Testing        | Identifies the different<br>types of field sampling<br>equipment and how it is<br>used | Performs testing in accordance with AASHTO/ASTM Test Methods                       | Interprets test methods and test results                        | Interprets data  |
|                      | Procures test samples in accordance with AASHTO/ASTM standards                         |  | Determines corrective action based on an individual test result | Makes recommendations for corrective action  |
| Lab Testing          | Recognizes the AASHTO/ASTM Standards relevant to laboratory testing                    | Performs testing in accordance with AASHTO/ASTM Test Methods                       | Interprets test methods and test results                        | Interprets data  |



Materials Subject Area Treated & Untreated Bases

| DISCIPLINES   |  | COMPETENCIES BY SKILL LEVELS   |  |   |  |
|---------------|--|--|--|---|--|
|               | Level I  | Level II   | Level III  | Level IV  |  |
|               | Recognizes the different<br>types of laboratory<br>testing equipment and<br>how it is used |  | Determines correct steps<br>to take based on the test<br>results) and as required by<br>test method to address<br>problems | Makes recommendations for corrective action                     |  |
| Mix Design    | Recognizes basic mix design development  | Explains how varying the percentage of components in a mix design affects the overall performance of that mix design | Designs and approves basic mix designs   | Reviews, adjusts and approves changes to a mix design           |  |
|               |  | Performs preliminary mix design testing in accordance with AASHTO/ASTM standards                                     |  |   |  |
| Documentation | Selects correct sample forms and test reports for type of material to be tested            | Completes sample forms and test reports  | Interprets completed documentation   | Conducts trends analyses of all test results on a program basis |  |
|               | Assists in completing documentation  | Collects preliminary sample data as required by test method  | Documents corrective action based on an individual test result   | Documents corrective actions at a program level                 |  |
|               |  | Performs mathematical calculations   | Checks documentation for accuracy  |   |  |
|               |  | Submits test results for review  | Enters data into a statistical program   |   |  |



### **HMA Field Testing (Virgin Mix &/or RAP)**

| DISCIPLINES               | COMPETENCIES BY SKILL LEVELS  |   |  |  |
|---------------------------|---|---|--|--|
|                           | Level I   | Level II  | Level III  | Level IV   |
| Sampling/<br>Testing      | Explains proper sampling techniques   | Procures representative samples from continuous production at the point of placement in accordance with AASHTO/ASTM standards | Determines corrective action based on an individual test results | Makes recommendations for corrective action  |
|                           | Identifies equipment used to procure representative field samples               | Performs field tests as required in accordance with AASHTO/ASTM standards   |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
|                           | Assists in the conduct of sampling and testing activities                       |   |  |  |
| Asphalt Binder<br>Testing | Assists in sampling and testing   | Performs binder sampling and testing procedures in accordance with AASHTO/ASTM standards                                      | Performs equipment maintenance, calibration and setup            | Takes action to suspend producer QC Plan for deficient materials                                 |
|                           |   |   | Determines corrective action based on an individual test results | Makes recommendations for remediation of binder problems for project use                         |
| Documentation             | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports   | Interprets completed documentation                               | Conducts trends analyses of all test results on a program basis                                  |



| DISCIPLINES | COMPETENCIES BY SKILL LEVELS        |   |  |   |  |
|-------------|-------------------------------------|---|--|---|--|
|             | Level I                             | Level II  | Level III  | Level IV  |  |
|             | Assists in completing documentation | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result | Documents corrective actions at a program level |  |
|             |                                     | Performs mathematical calculations                          | Checks documentation for accuracy                              |   |  |
|             |                                     | Submits test results for review                             | Enters data into a statistical program                         |   |  |

### Recycling: Field In-Place (Hot or Cold)

| DISCIPLINES      | COMPETENCIES BY SKILL LEVELS  |   |  |  |  |
|------------------|---|---|--|--|--|
|                  | Level I   | Level II  | Level III  | Level IV   |  |
| Sampling/Testing | Explains proper sampling techniques   | Procures representative samples from continuous production at the point of placement in accordance with AASHTO/ASTM standards | Determines corrective action based on an individual test results | Makes recommendations for corrective action  |  |
|                  | Identifies equipment used to procure representative field samples               | Performs field tests as required in accordance with AASHTO/ASTM standards   |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
|                  | Assists in performing sampling and testing of In-Place Recycling of HMA         |   |  | time name  |  |
| Documentation    | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports   | Interprets completed documentation                               | Conducts trends<br>analyses of all test<br>results on a program<br>basis                         |  |
|                  | Assists in completing documentation   | Collects preliminary sample data as required by test method   | Documents corrective action based on an individual test result   | Documents corrective actions at a program level  |  |
|                  |   | Performs mathematical calculations  | Checks documentation for accuracy                                |  |  |
|                  |   | Submits test results for review   | Enters data into a statistical program                           |  |  |



## **HMA Production & QA Labs (Including Mix Design)**

| DISCIPLINES      | COMPETENCIES BY SKILL LEVELS   |  |   |   |
|------------------|--|--|---|---|
|                  | Level I  | Level II   | Level III   | Level IV  |
| Sampling/Testing | Assists in performing QC/QA tests in the laboratory and on the project     | Performs sampling and<br>testing of PCC samples in<br>accordance with<br>AASHTO/ASTM standards   | Determines correct steps to take based on the test result(s) and as required by test method to address problems | Makes recommendations for corrective action   |
|                  | Identifies the different<br>types of lab equipment<br>and how each is used | Calibrates/inspects equipment  | Compares QA results against Producer's QC results   | Recommends disciplinary action when corrective measures are not taken in a reasonable |
|                  | Recognizes if the appropriate sampling and testing techniques are used     | Applies proper lab testing techniques  | Makes recommendations to correct Project or Production Facility problems  | time frame  |
|                  |  | Performs basic mathematical calculations   | Interprets test methods and test results  |   |
|                  |  | Reports out test results   |   |   |
| HMA Mix Design   | Recognizes basic mix design development                                    | Performs preliminary mix design testing  | Designs and approves basic mix designs  | Reviews, adjusts and approves mix designs   |
|                  |  | Explains basic mix design development and how varying the percentage of components in a mix affects the overall performance of that mix design |   |   |



| DISCIPLINES               | COMPETENCIES BY SKILL LEVELS   |  |  |  |
|---------------------------|--|--|--|--|
|                           | Level I  | Level II   | Level III  | Level IV   |
| Asphalt Binder<br>Testing | Assists in sample preparation for testing                                | Performs binder test procedures in accordance with AASHTO/ASTM   | Performs equipment calibration, set-up and maintenance   | Takes action to suspend producer QC plan for deficient materials         |
|                           |  | standards  | Reviews test results for acceptance or corrective action   | Makes recommendations for remediation of binder problems for project use |
| Mix Verification          | Recognizes basic mix design development                                  | Performs checks of a production facility's mix designs by running laboratory or field mixes to verify mix properties | Designs and approves mix designs   | Reviews, adjusts and approves mix designs                                |
|                           | Recognizes basic components of PCC Mix Designs  Checks subm for accuracy | Checks submitted mixes for accuracy  | Compares QA results against producer's QC results  Assesses results and takes action to correct processes to meet applicable standards |  |
|                           |  |  |  |  |
|                           |  |  | Determines correct steps to take based on verification tests to address problem  |  |
|                           |  |  | Makes recommendations to correct those problems on a project or production facility basis  |  |



| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS  |   |  |  |
|---------------|---|---|--|--|
|               | Level I   | Level II  | Level III  | Level IV   |
| Documentation | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports                     | Interprets completed documentation                             | Conducts trends<br>analyses of all test<br>results on a program<br>basis |
|               | Assists in completing documentation   | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result | Documents corrective actions at a program level                          |
|               |   | Performs mathematical calculations                          | Checks documentation for accuracy                              |  |
|               |   | Submits test results for review                             | Enters data into a statistical program                         |  |



Materials Subject Area Cementitious Material

### **Cementitious Material (Low Density Fill, Shotcrete and Other Cementitious Materials)**

| DISCIPLINES      | INES COMPETENCIES BY SKILL LEVELS  |  |  |  |  |
|------------------|--|--|--|--|--|
|                  | Level I  | Level II   | Level III  | Level IV   |  |
| Sampling/Testing | Identifies proper sampling techniques and equipment used to procure representative field samples related to low density fill and shotcrete | Procures representative samples at job site in accordance with AASHTO/ASTM standards     | Determines corrective action based on an individual test results | Makes recommendations for corrective action  |  |
|                  | Assists in performing sampling and testing   | Performs field tests in accordance with AASHTO/ASTM standards                            |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
|                  | Identifies products from<br>Qualified Products List<br>(QPL)   | Determines need to perform additional testing to verify tests not meeting specifications |  |  |  |
| Documentation    | Selects correct sample forms and test reports for type of material to be tested  | Completes sample forms and test reports  | Interprets completed documentation                               | Conducts trends analyses of all test results on a program basis                                  |  |
|                  | Assists in completing documentation  | Collects preliminary sample data as required by test method                              | Documents corrective action based on an individual test result   | Documents corrective actions at a program level  |  |
|                  |  | Performs mathematical calculations   | Checks documentation for accuracy                                |  |  |
|                  |  | Submits test results for review  | Enters data into a statistical program                           |  |  |



### **PCC Pavement Field Testing**

| DISCIPLINES       | COMPETENCIES BY SKILL LEVELS  |   |  |  |
|-------------------|---|---|--|--|
|                   | Level I   | Level II  | Level III  | Level IV   |
| Concrete Delivery | Checks delivery tickets for correct concrete mix and assists in inspecting                | Rejects loads not meeting specification requirements  | Recommends corrective action based on individual test results    | Determines corrective actions at a program level   |
|                   | delivery vehicle that all gauges are in working condition e.g., water, revolution counter |   |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
| Sampling/Testing  | Explains proper sampling and testing techniques relevant to components of PCC             | Procures representative samples from continuous production at the point of placement in accordance with AASHTO/ASTM standards | Determines corrective action based on an individual test results | Documents and follows-up on corrective actions   |
|                   | Assists in the conduct of sampling and testing activities                                 | Conducts field tests  Inspects equipment  |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS  |   |   |  |  |
|---------------|---|---|---|--|--|
|               | Level I   | Level II  | Level III   | Level IV   |  |
| Smoothness    | Assists in laying out roadway sections to be measured for smoothness            | Monitors work   | Recommends corrective action based on visual inspection and results of smoothness tests | Elevates smoothness problems to the attention of Engineer, QC Manager or IA Team |  |
|               |   |   | smoothness readings action when co  | Recommends disciplinary action when corrective measures are not taken in         |  |
|               |   |   | Calculates pay factors for incentive/disincentive where appropriate                     | a reasonable time frame  |  |
| Documentation | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports                     | Interprets completed documentation  | Conducts trends analyses of all test results on a program basis                  |  |
|               | Assists in completing documentation   | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result                          | Documents corrective actions at a program level                                  |  |
|               |   | Performs mathematical calculations                          | Checks documentation for accuracy   |  |  |
|               |   | Submits test results for review                             | Enters data into a statistical program  |  |  |



# **PCC Bridges & Minor Structures**

| DISCIPLINES       | COMPETENCIES BY SKILL LEVELS   |   |  |  |
|-------------------|--|---|--|--|
|                   | Level I  | Level II  | Level III  | Level IV   |
| Concrete Delivery | Checks delivery tickets for correct concrete mix and assists in inspecting delivery vehicle that all                                 | Rejects loads not meeting specification requirements  | Recommends corrective action based on individual test results    | Determines corrective actions at a program level   |
|                   | gauges are in working condition e.g., water, revolution counter  |   |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
| Sampling/Testing  | Explains sampling & testing techniques relevant to components of PCC Mix Designs as specified by appropriate test methods            | Collects samples of mix<br>components in accordance<br>with AASHTO/ASTM<br>standards  | Interprets results of tests on components of mix design          | Determines corrective actions at a program level   |
|                   | Identifies proper sampling techniques and equipment used to procure representative field samples related to PCC for field structures | Tests samples of mix components in accordance with AASHTO/ASTM standards  | Determines corrective action based on an individual test results | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |
|                   | Assists in performing QC or QA tests for delivered concrete  | Procures representative samples from continuous production at the point of placement in accordance with AASHTO/ASTM standards | Performs QC or QA tests in accordance with specifications        |  |



| DISCIPLINES                  |   | COMPETENCIES BY SKILL LEVELS   |   |  |  |
|------------------------------|---|--|---|--|--|
|                              | Level I   | Level II   | Level III   | Level IV   |  |
|                              |   | Performs field tests for quality assurance program using AASHTO/ASTM standards |   |  |  |
| Smoothness<br>(Bridge Decks) | Assists in laying out deck sections to be measured for smoothness               | Observes or performs smoothness testing  | Recommends corrective action based on visual inspection and results of smoothness tests | Determines corrective actions at a program level                         |  |
|                              |   |  | Interprets printouts of smoothness readings   | Recommends disciplinary action when corrective measures are not taken in |  |
|                              |   |  | Calculates pay factors for incentive/disincentive where appropriate                     | a reasonable time frame  |  |
| Documentation                | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports  | Interprets completed documentation  | Conducts trends analyses of all test results on a program basis          |  |
|                              | Assists in completing documentation   | Collects preliminary sample data as required by test method                    | Documents corrective action based on an individual test result                          | Documents corrective actions at a program level                          |  |
|                              |   | Performs mathematical calculations   | Checks documentation for accuracy   |  |  |
|                              |   | Submits test results for review  | Enters data into a statistical program  |  |  |



Materials Subject Area PCC Production & QA Labs

### **PCC Production & QA Labs**

| DISCIPLINES      |  | COMPETENCIES   | BY SKILL LEVELS   |   |
|------------------|--|--|---|---|
|                  | Level I  | Level II   | Level III   | Level IV  |
| Sampling/Testing | Assists in performing QC/QA tests in the laboratory and on the project | Performs sampling and testing of PCC samples in accordance with AASHTO/ASTM standards  | Determines correct steps to take based on the test result(s) and as required by test method to address problems | Makes recommendations for corrective action   |
|                  | Identifies the different types of lab equipment and how each is used   | Calibrates/inspects equipment Applies proper lab testing techniques  | Compares QA results against Producer's QC results   | Recommends disciplinary action when corrective measures are not taken in a reasonable |
|                  | Recognizes if the appropriate sampling and testing techniques are used | Performs basic<br>mathematical<br>calculations   | Makes recommendations to correct Project or Production Facility problems  | time frame  |
|                  |  | Reports out test results   | Interprets test methods and test results  |   |
| PCC Mix Design   | Recognizes basic mix design development                                | Performs preliminary mix design testing  | Designs and approves basic mix designs  | Reviews, adjusts and approves mix designs   |
|                  |  | Explains basic mix design development and how varying the percentage of components in a mix affects the overall performance of that mix design |   |   |



Materials Subject Area PCC Production & QA Labs

| DISCIPLINES      | COMPETENCIES BY SKILL LEVELS                         |  |   |   |
|------------------|--|--|---|---|
|                  | Level I  | Level II   | Level III   | Level IV                                  |
| Mix Verification | Recognizes basic mix design development              | Performs checks of a production facility's mix designs by running laboratory or field mixes to verify mix properties | Designs and approves mix designs  | Reviews, adjusts and approves mix designs |
|                  | Recognizes basic<br>components of PCC Mix<br>Designs | Checks submitted mixes for accuracy  | Compares QA results against producer's QC results   |   |
|                  |  |  | Assesses results and takes action to correct processes to meet applicable standards       |   |
|                  |  |  | Determines correct steps to take based on verification tests to address problem           |   |
|                  |  |  | Makes recommendations to correct those problems on a project or production facility basis |   |

Materials Subject Area PCC Production & QA Labs

| DISCIPLINES   |   | COMPETENCIES BY SKILL LEVELS                                |  |  |
|---------------|---|---|--|--|
|               | Level I   | Level II  | Level III  | Level IV   |
| Documentation | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports                     | Interprets completed documentation                             | Conducts trends<br>analyses of all test<br>results on a program<br>basis |
|               | Assists in completing documentation   | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result | Documents corrective actions at a program level                          |
|               |   | Performs mathematical calculations                          | Checks documentation for accuracy                              |  |
|               |   | Submits test results for review                             | Enters data into a statistical program                         |  |

Materials Subject Area Miscellaneous

### **Miscellaneous**

Paint, Prestress/Precast Products, Reinforcing Steel, Steel, High Strength Bolting, Guardrail, Pavement Marking, Drainage Structures, Welding, Geotextiles, Joint Materials, Signing, Bridge Bearing, Landscape Materials & All Others

| DISCIPLINES      | COMPETENCIES BY SKILL LEVELS                                  |  |  |  |  |
|------------------|---|--|--|--|--|
|                  | Level I   | Level II   | Level III  | Level IV   |  |
| Sampling/Testing | Assists in performing sampling and testing                    | Conducts sampling and testing in accordance with AASHTO/ASTM standards                   | Determines corrective action based on an individual test results | Makes recommendations for corrective action  |  |
|                  | Describes proper sampling techniques                          | Determines need to perform additional testing to verify tests not meeting specifications |  | Recommends disciplinary action when corrective measures are not taken in a reasonable time frame |  |
|                  | Uses proper equipment to procure representative field samples | Describes process for placing material on the Qualified Products List (QPL)              |  |  |  |
|                  | Identifies products from Qualified Products List (QPL)        |  |  |  |  |

Materials Subject Area Miscellaneous

| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS  |   |  |   |  |
|---------------|---|---|--|---|--|
|               | Level I   | Level II  | Level III  | Level IV  |  |
| Documentation | Selects correct sample forms and test reports for type of material to be tested | Completes sample forms and test reports                     | Interprets completed documentation                             | Conducts trends analyses of all test results on a program basis |  |
|               | Assists in completing documentation   | Collects preliminary sample data as required by test method | Documents corrective action based on an individual test result | Documents corrective actions at a program level                 |  |
|               |   | Performs mathematical calculations                          | Checks documentation for accuracy                              |   |  |
|               |   | Submits test results for review                             | Enters data into a statistical program                         |   |  |

### **Quality Assurance**

| DISCIPLINES           | COMPETENCIES BY SKILL LEVELS |   |   |  |  |  |
|-----------------------|------------------------------|---|---|--|--|--|
|                       | Level I^                     | Level II^^  | Level III   | Level IV   |  |  |
| Quality Control       |                              | Explains the roles and responsibilities of the QC versus the QA Technician                      | Reviews Quality Control Plans for compliance as it relates to owner/agency specification requirements | Interprets data  |  |  |
|                       |                              | Explains the difference<br>between a Quality Control<br>Plan and a Quality<br>Assurance Program | Performs basic QC statistical calculations  | Performs analysis of quality control results                               |  |  |
|                       |                              | Performs data entry   | Recommends action based on QC data  | Makes recommendations for corrective action on a program basis to managers |  |  |
|                       |                              |   | Recommends<br>approval/rejection of Quality<br>Control Plans  |  |  |  |
| Quality<br>Acceptance |                              | Explains the roles and responsibilities of the QC versus the QA Technician                      | Analyzes quality control and acceptance results   | Interprets data  |  |  |
|                       |                              | Explains the difference<br>between a Quality Control<br>Plan and a Quality<br>Assurance Program | Performs basic QA statistical calculations  | Writes acceptance specifications for HMA, Concrete and other materials     |  |  |

| DISCIPLINES                        | S COMPETENCIES BY SKILL LEVELS |                     |  |  |  |
|------------------------------------|--------------------------------|---------------------|--|--|--|
|                                    | Level I^                       | Level II^^          | Level III  | Level IV   |  |
|                                    |                                | Performs data entry | Reviews acceptance specifications for HMA, Concrete and other materials  | Makes recommendations for corrective action on a program basis to managers         |  |
|                                    |                                |                     | Identifies the different types of quality acceptance programs (e.g., performance based and method specifications)  Calculates pay factors for incentive/disincentive where appropriate | Applies pay factors for incentive/disincentive where appropriate                   |  |
|                                    |                                |                     | Determines actions based on comparison data  |  |  |
| Independent<br>Assurance<br>Audits |                                |                     | Performs follow-up<br>assessments of technicians<br>failing an IA audit  | Develops yearly IA report for FHWA   |  |
|                                    |                                |                     | Checks equipment for calibration   | Proposes program changes<br>based on deficiencies noted in<br>the yearly IA Report |  |
|                                    |                                |                     | Determines that equipment is in good working condition   |  |  |
|                                    |                                |                     | Performs comparison tests on material based on quantity  |  |  |
|                                    |                                |                     | Enters IA data   |  |  |

| DISCIPLINES  | COMPETENCIES BY SKILL LEVELS                                  |   |  |  |  |
|--|---|---|--|--|--|
|  | Level I^  | Level II^^  | Level III  | Level IV   |  |
|  |   |   | Assesses technician's proficiency in performing hands-on tests |  |  |
| PCC Production<br>(Offsite and/or<br>Jobsite Plant<br>Inspections/ | Assists in inspecting and approving offsite and jobsite batch | Inspects and approves offsite jobsite batch plants and stockpiling of materials | Approves QC plan for PCC production                            | Determines corrective actions at a program level |  |
| Approvals)   | plants, stockpiles,<br>material<br>shipments                  | Verifies correct and approved materials when received on project                | Recommends corrective action                                   |  |  |

#### Level I<sup>^</sup>

#### **Quality Control**

The QC Technician would have been trained, performed hands-on testing and obtained certification in the material discipline for which they were performing QC prior to becoming a QC Technician. There would not be an entry level as we know it and as shown for that material discipline

#### **Quality Acceptance**

The QA Technician would have been trained, performed hands-on testing and obtained certification in the material discipline for which they were performing QA prior to becoming a QA Technician. There would not be an entry level as we know it and as shown for that material discipline

#### **Independent Assurance Audits**

The IA Technician would have been trained, performed hands-on testing and obtained certification in the various material disciplines prior to becoming an IA Technician. There would not be an entry level as we know it and as shown for the various material areas for this IA function.



#### Level II^^

#### **Independent Assurance Audits**

The Level II IA Technician would have been trained, performed hands-on testing and obtained certification in the various material disciplines prior to becoming an IA Technician. There would not be a Level II as we know it and as shown for the various material areas for this IA function. IA Tech should be at least comparable to a Level III.



Materials Subject Area Geotechnical

### **Geotechnical Testing**

| DISCIPLINES                             |   | COMPETENCIES   | S BY SKILL LEVELS  |  |
|---|---|--|--|--|
|   | Level I   | Level II   | Level III  | Level IV   |
| General<br>Geotechnical<br>Laboratory   | Assist in the performance of standard geotechnical                | Conducts standard geotechnical materials laboratory tests  | Administers specialized geotechnical materials laboratory tests  | Oversees all geotechnical materials laboratory tests                               |
|   | laboratory tests  |  |  | Recommends geotechnical materials acceptance and payment                           |
| Soil Sample<br>Preparation              | Assists in preparing samples for classification and Index Testing | Prepares samples for classification and Index Testing according to AASHTO/ASTM Standard test procedures  | Extrudes undisturbed samples, evaluates sample quality, and prepares specimens for performance testing | Oversees proper sample preparation and enforces quality assurance procedures       |
| Classification & Index Testing of Soils |   | Conducts standard geotechnical classification and index tests (i.e. Sieve analysis, #200 Wash, hydrometer, specific gravity, liquid limit, plastic limit, and moisture content determinations) according to AASHTO/ASTM standard test procedures | Conducts unit weight determinations on undisturbed specimens   | Oversees geotechnical laboratory testing and enforces quality assurance procedures |

Materials Subject Area Geotechnical

| DISCIPLINES                              | COMPETENCIES BY SKILL LEVELS |          |  |   |
|--|------------------------------|----------|--|---|
|  | Level I                      | Level II | Level III  | Level IV  |
| Performance<br>Testing of Soils          |                              |          | Conducts common geotechnical performance tests (i.e. Unconfined compression, triaxial shear (UU, CU, CD), direct shear, permeability (falling head, constant head), 1-D consolidation, and shrink/swell potential) after communicating with geotechnical design engineer on testing requirements | Oversees geotechnical laboratory testing and enforces quality assurance procedures                |
| Geosynthetics<br>Verification<br>Testing |                              |          | Verifies material strengths and engineering properties   | Oversees material testing and verifies product specifications with respect to design requirements |

### **Safety & Work Zone Competency Matrices**

<u>NOTE</u>: The Safety & Work Zone Competency matrices are designed to be used in combination with the Construction, Materials, Maintenance and Employee Development matrices.

### **Subject Areas:**

| Personal Safety                     | 2  |
|-------------------------------------|----|
| Workplace Safety – General Industry | 4  |
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| Traffic Systems                     | 23 |
| Roadway Safety Appurtenances        | 26 |
| Safety Strategies                   | 29 |
| Other Safety Competencies           | 31 |



## **Personal Safety**

| DISCIPLINES                           | COMPETENCIES BY SKILL LEVELS   |  |  |   |  |
|---------------------------------------|--|--|--|---|--|
|                                       | Level I  | Level II   | Level III  | Level IV  |  |
| Emergencies                           | Handles emergency situations following the organization's protocols                                  |  |  |   |  |
| First Aid                             | Describes the basic rules<br>and procedures of First<br>Aid, Medical Services and<br>CPR             | Demonstrates the basic rules and procedures of first aid | Identifies missing supplies and training needs         | Optional certification in CPR                                   |  |
|                                       | Identifies use of supplies  Describes initial procedures   | Uses proper supplies and procedures                      |  |   |  |
| Bloodborne<br>Pathogens               | Avoids and protects self against bloodborne pathogens  | Executes program procedure when exposure occurs          | Shares information on BP procedures                    | Ensures compliance with BP program                              |  |
|                                       | Follows the organization's required protocol for bloodborne pathogens (BP) when an exposure occurs   | Understands the organization's BP program and policies   |  |   |  |
| Fitness for Duty                      | Describes the basic fitness for duty rules including fatigue, attire, preparation, drugs and alcohol | Explains the value of individual and group wellness      | Evaluates or supervises the fitness for duty of others | Ensures compliance with Fitness for Duty requirements           |  |
| Good Health &<br>Injury<br>Prevention | Describes the basic work safe procedures for lifting, climbing and walking                           | Practices basic work safe procedures                     | Defines Ergonomics as it relates to the workplace      | Supervises health and injury prevention programs and activities |  |

| DISCIPLINES        | COMPETENCIES BY SKILL LEVELS   |   |   |   |
|--------------------|--|---|---|---|
|                    | Level I  | Level II                                  | Level III   | Level IV  |
|                    | Lives and maintains a healthy lifestyle  |   |   |   |
| Risk<br>Management | Recognizes situations,<br>materials, and equipment<br>requiring special training,<br>handling, or safety<br>procedures | Performs and documents safety inspections | Investigates and collects data and evidence from accidents, crashes and incidents | Prepares safety plans<br>and accident prevention<br>training programs |
|                    | Alert to work environment, movement and potential hazards  |   | Conducts safety audits  |   |
|                    | Asks questions related to personal safety  |   | Performs operations reviews and risk analyses                                     |   |
|                    |  |   | Conducts safety meetings<br>Reminds and motivates<br>others                       |   |

### **Workplace Safety – General Industry**

| DISCIPLINES                                     | COMPETENCIES BY SKILL LEVELS   |  |  |  |  |
|---|--|--|--|--|--|
|   | Level I  | Level II   | Level III  | Level IV   |  |
| Confined Space<br>(General and<br>Construction) | Applies the OSHA confined space safety regulations for the entrant level                                     | Applies the OSHA confined space safety regulations for the entrant and attendant levels          | Applies the OSHA confined space safety regulations for the entrant, attendant and supervisory levels | Documents conformity with<br>the OSHA Confined Space<br>Regulation 29 CFR<br>1910146 Permit and<br>Compliance Requirements |  |
| Electrical Safety                               | Recognizes basic electrical hazards associated with surface, buried and overhead lines and                   | Performs electrical hazard inspections   | Prepares electrical hazard inspection checklists   | Recommends<br>improvements in electrical<br>procedures, equipment or<br>safety   |  |
|   | connections  |  | Reviews or supervises inspections  | ,  |  |
| Emergency<br>Procedures                         | Describes emergency<br>response rules including<br>location of kill switches, first<br>aid and wash stations | Demonstrates emergency response notification rules including ,fire, egress and public protection | Performs accident and incident investigations  | Prepares and applies incident management program   |  |
| Hazardous<br>Materials<br>(HazMat)              | Recognizes Hazmats and chemicals Is familiar with Hazmats  | Properly handles chemicals and Hazmats (functionally specific)                                   | Applies OSHA safety regulations for hazardous materials  | Ensures compliance with OSHA Hazmat regulations, including 49 CFR Subpart H  |  |
| Personal<br>Protection<br>Equipment (PPE)       | Identifies required/assigned PPE   | Troubleshoots PPE  | Applies applicable OSHA<br>PPE Regulations, including<br>29 CFR 1910132 and<br>1926101-103, 23 CFR   | Ensures compliance with PPE regulations  |  |
|   | Describes and assess the proper function of PPE  |  | 635108, and MUTCD 6D03<br>& 6E02   |  |  |



| DISCIPLINES                   | COMPETENCIES BY SKILL LEVELS   |   |  |   |  |
|-------------------------------|--|---|--|---|--|
|                               | Level I  | Level II  | Level III  | Level IV  |  |
| Work Site Safety<br>Awareness | Recognizes potential security risks and safety conflicts with surrounding equipment, traffic and other workers within assigned work site | Demonstrates assigned<br>work site safe work<br>habits and<br>communicates warnings<br>to fellow workers              | Provides safe work site verbal and written instructions and advice to assigned workers | Standardizes safe work site safety instructions into SOP's and provides adequate training and equipment |  |
|                               | Recognizes tasks requiring specific safety training  | Follows the organization's reporting processes for accidents  | Reports all accidents within the specified time period                                 | Reviews incidents and recommends improvements   |  |
|                               | Demonstrates responsibility for maintaining a safe work environment  | Familiar with applicable rules and regulations  | Assists in assessing accidents   |   |  |
|                               | Practices safe work habits; follows all safety rules and regulations   |   | Maintains a safe working environment for employees                                     |   |  |
|                               |  |   | Identifies and eliminates hazards  |   |  |
|                               |  |   | Encourages ideas to improve workplace safety   |   |  |
| Security                      | Recognizes and reports security concerns   | Follows proper procedures and reports security concerns  Corrects security concerns within the limits of training and | Ensures communication and resolution of security concerns                              | Ensures personnel have proper training and awareness to address security concerns                       |  |
|                               |  | responsibility  |  |   |  |



| DISCIPLINES  | COMPETENCIES BY SKILL LEVELS  Level II Level III Level IV    |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |
| General Industry<br>Training<br>Requirements<br>(OSHA) | Work Platforms; Occupational and First Aid; Fire Protection; | Health & Environmental C<br>Materials Handling & Stora | Additional skills and training required OSHA as applicable: Powered Platforms, Man Lifts and Vehicle-Mounted Work Platforms; Occupational Health & Environmental Control; General Environmental Controls; Medical Services and First Aid; Fire Protection; Materials Handling & Storage; Machinery & machine Guarding; Welding, Cutting, and Brazing; Guarding Manholes; Tree trimming See by 29 CFR Part 1910 |  |  |  |  |

## **Construction Safety**

| DISCIPLINES                  | COMPETENCIES BY SKILL LEVELS   |  |   |   |  |
|------------------------------|--|--|---|---|--|
|                              | Level I  | Level II   | Level III   | Level IV  |  |
| Steel Fabrication & Erection | Recognizes hazardous operations associated with steel fabrication and erection   | Demonstrates safe<br>steel fabrication and<br>erection welding,<br>cutting and brazing<br>procedures | Performs safety inspections to ensure safe steel fabrication and erection operations  |   |  |
| Trenching & Shoring Safety   | Recognizes equipment and stability situations affecting trench safety  | Describes OSHA<br>Shoring Regulations  | Applies OSHA Shoring Regulations  | Ensures compliance with OSHA trenching and shoring regulations            |  |
| Fall Protection              | Recognizes people or equipment at risk   | Applies the basic fall protection procedures   | Applies the OSHA<br>Regulations for fall<br>protection                                | Manages improvements to general procedures and equipment to minimize risk |  |
| Hand & Power Tools           | Describes basic safe equipment operation procedures for hand tools (e.g., chain saws, electric drills)   | Demonstrates safe use of hand tools and larger equipment   | Supervises or trains in proper use and safety   | Supervises or manages tools safety  |  |
| Moving Vehicles              | Recognizes and alert<br>to risks near moving<br>vehicles, equipment,<br>traffic and other<br>workers within and<br>adjacent to assigned<br>work site | Demonstrates safe<br>work habits, alertness,<br>and movements  | Provides safe movement verbal and written instructions and advice to assigned workers | Standardizes safe work site movement instructions into SOP's              |  |
|                              | Maintains personal visibility, alertness, and communication  | Communicates<br>warnings to fellow<br>workers  |   | Provides adequate training and equipment                                  |  |

| DISCIPLINES                                       | COMPETENCIES BY SKILL LEVELS   |          |           |          |  |  |  |
|---|--|----------|-----------|----------|--|--|--|
|   | Level I  | Level II | Level III | Level IV |  |  |  |
|   | Looks and sounds appropriate warnings prior to moving vehicles or equipment  |          |           |          |  |  |  |
| Construction<br>Industry Training<br>Requirements | Additional skills and training required, as applicable, in <i>Signs, Signals &amp; Barricades;</i> Welding & Cutting; Electrical; Scaffolding; Cranes, Derricks, Hoists, Elevators, and Conveyors; Motor Vehicles, <i>Mechanized Equipment &amp; Marine Operations; Excavations; Concrete &amp; Masonry; Underground Construction etc;</i> Demolition; Blasting & Explosives; Power Transmission & Distribution; Stairways & Ladders; and Toxic & Hazardous Substances. <i>See 29 CFR Parts 1910 and 1926.</i> |          |           |          |  |  |  |

## **Vehicles & Heavy Equipment**

| DISCIPLINES            | COMPETENCIES BY SKILL LEVELS   |   |   |   |  |
|------------------------|--|---|---|---|--|
|                        | Level I  | Level II  | Level III   | Level IV  |  |
| Operation              | Safely executes mandatory maneuvers and basic uses   | Proficient and consistently safe with equipment Identifies limitations and hazards of equipment           | Long term use of equipment with positive productivity and exemplarity safety record                             | Assists or leads training of others                     |  |
| Commercial<br>Vehicles | Meets minimum requirements and licensing to operate  |   | Ensures others meet minimul operate equipment   | um requirements to                                      |  |
|                        | Holds proper license and endorsements for driving duties required                            |   |   |   |  |
|                        | Identifies traffic regulations sp (driving)  | ecific to vehicle operation   |   |   |  |
| Defensive Driving      | Uses proper driving skills   | Lists fundamental defensive driving   | Recognizes and identifies improper defensive driving  | Ensures proper driving operation by others              |  |
|                        | Obeys all applicable traffic regulations   | principles (e.g. Smith<br>System, SIPDE)  | procedures  | through supervision and evaluation                      |  |
| Motorized<br>Equipment | Conducts equipment operation, daily inspection, safety and preventive maintenance procedures | Directs and guides operators on the proper reporting, documentation and maintenance of assigned equipment | Establishes direction and guidance on the proper reporting, documentation and maintenance of assigned equipment | Implements fleet optimization and life cycle management |  |
| Specific Equipment     | These skills are required for e  | each vehicle and heavy equip  | oment operated  |   |  |

## **Workzone Operations**

| DISCIPLINES                  | COMPETENCIES BY SKILL LEVELS   |  |   |  |  |
|------------------------------|--|--|---|--|--|
|                              | Level I  | Level II   | Level III   | Level IV   |  |
| Flagging<br>Operations       | Performs flagging and Pilot<br>Car operation, including<br>proper location of flagging<br>station, communications with<br>second flagger, and<br>providing minimal public<br>information | Supervises flagging/ Pilot<br>Car operation  | Audits flagging/ Pilot Car operation  | Instructs flagging/ Pilot<br>Car operation           |  |
|                              | Safely stops, holds, and releases traffic  |  |   |  |  |
|                              | Holds flagging certification, if required  |  |   |  |  |
| Lane Closure<br>Types        | Explains implementation of different closure types (stationary, mobile, moving types) and separation types (positive, guidance)  | Knowledge of concepts behind different closure types   | Explains advantages/<br>disadvantages and safety<br>considerations of each<br>type of closure | Audits lane closures                                 |  |
|                              | Defines short term, rural, 2 lane/ 2 way lane closures   | Defines long term, rural, multilane closures   | Explains urban lane closures (with intersections)   | Audits lane closures                                 |  |
| Lane Closure &<br>Separation | Describes devices and uses   | Installs tapers, lateral clearance, transition taper   | Calculates and specifies tapers, lateral clearance, transition taper                          | Analyzes costs and benefits of positive lane closure |  |
|                              | Identifies Positive separating devices (Barrier Rail/ Guard Rail)  | Selects devices (concrete<br>barrier, 230 vs. 350,<br>movable barrier, water<br>filled barrier, guardrail) | Designs positive lane closure   |  |  |
| Inspection                   | Installs and maintains TTC   | Troubleshoots TTC to pass  | Inspects TTC  | Monitors inspections and                             |  |

| DISCIPLINES                       | COMPETENCIES BY SKILL LEVELS  |  |  |   |  |
|-----------------------------------|---|--|--|---|--|
|                                   | Level I   | Level II   | Level III  | Level IV  |  |
|                                   | so as to pass inspection  | rigorous inspections   | Documents compliance<br>and potential problems,<br>offers suggestions upon<br>request or as directed | compliance  |  |
| Traffic Control Plan (TCP)        | Interprets basic TC plans   | Interprets more complex<br>TC plans                            | Explains TC design concepts  | Explains clear zone concepts  |  |
|                                   | Recognizes symbols  | Describes installation procedures for complex                  | Explains legal liability   | References basics of geometric design   |  |
|                                   | Interprets distances and orientation  | devices  | Suggests changes and minor adjustments   | Recognize potential hazards   |  |
|                                   | Describes installation procedures for basic devices                                     |  | Interprets contract documents and resolve conflicts  | Implements solutions  |  |
|                                   |   |  | Audits work zones  |   |  |
| Construction<br>Traffic (On-Site) | Safely parks and merges personal and construction vehicles  Alert to pedestrians        | Implements and troubleshoots on-site traffic controls          | Plans and designs on-site traffic flow and controls  | Ensures adequate on-<br>site traffic control and<br>safety                            |  |
| Nighttime TTC                     | Selects proper attire Installs lighting equipment                                       | Inspects and maintains retroreflectivity of signs and markings | Identifies important differences and considerations between day and night operations                 | Explains trade-offs and estimates costs and benefits associated with night operations |  |
| Complex<br>Applications           | Basic awareness safety issues related to rail grade crossing, and complex intersections | Awareness of safety and right of way issues                    | Awareness of safety, right of way and liability issues   | Recognizes and designs<br>TTC for atypical and<br>complex applications                |  |
| Work Zone Traffic Control         | See Maintenance Disciplines:  | Short Term Traffic Control, Lo                                 | ong Term Traffic Control, Flag   | ging Operations   |  |

| DISCIPLINES | COMPETENCIES BY SKILL LEVELS   |                                |                              |                            |  |  |
|-------------|--|--------------------------------|------------------------------|----------------------------|--|--|
|             | Level I  | Level II                       | Level III                    | Level IV                   |  |  |
| Other       | Additional skills as required if r<br>Applications, Mobile Operation<br>Worker Safety, Inspection, and | s, Special Situations, ITS and | d Supplemental Devices, Impa | act Attenuators, Work Zone |  |  |

### **Workzone Devices**

| DISCIPLINES                               | COMPETENCIES BY SKILL LEVELS  |   |   |  |  |
|---|---|---|---|--|--|
|   | Level I   | Level II  | Level III   | Level IV   |  |
| Advance Warning<br>Signs                  | Color usage/ covering signs/ sign relocation  | Changeable message signs, maintenance   | Describes usage of sheeting materials   | Specifies proper advanced warning signs                                    |  |
|   |   |   | Explains breakaway and other mounting concepts  | and placement  |  |
|   |   |   | Inspects and maintains signs  |  |  |
| Installation,<br>Placement &<br>Removal   | Installs devices and tools in proper location, as directed  | Directs proper installation of safety devices as planned  | Plans use of appropriate safety devices   | Analyzes risk and benefits of alternative approved devices in              |  |
|   | Identifies devices and tools  |   |   | specific applications  |  |
|   | Safely removes and stores devices and tools in proper sequence  |   |   |  |  |
| Temporary Traffic<br>Control Devices      | Recognizes, erects and maintains signs, arrow displays, channelizing devices (cones, tubes, drums), supports and warning lights | Recognizes and corrects<br>displaced, damaged,<br>malfunctioning or<br>incorrectly installed<br>devices | Specifies appropriate devices as needed to implement or adjust the traffic control plan | Recommends improved devices and manages quality, inventory and maintenance |  |
| Temporary Pavement Markings & Delineators | Identifies and selects specified materials and required equipment   | Troubleshoots pavement marking application  | Interprets TCP to identify quantity and placement of temporary markings                 | Troubleshoots TCP for markings   |  |
|   | Installs pavement markers, markings and delineators   |   |   |  |  |
| Variable Message<br>Signs                 | Correctly places and activates portable   | Cleans, inspects, and maintains PCMS matrices   | Designs acceptable messages for 1-3 phase PCMS  | Selects use of PCMS and supervises proper programming                      |  |

| DISCIPLINES                | COMPETENCIES BY SKILL LEVELS   |                       |   |                                |  |
|----------------------------|--|-----------------------|---|--------------------------------|--|
|                            | Level I  | Level II              | Level III   | Level IV                       |  |
|                            | changeable message signs (PCMS)  |                       | Identifies unacceptable abbreviations and untimely messages | Specifies proper placement     |  |
| Raised Pavement<br>Markers | Installs raised pavement markers (RPM's)   | Maintains RPM's       | Troubleshoots RPM's   | Specifies, manages<br>RPM's    |  |
| Impact Attenuators         | Installs attenuators   | Maintains attenuators | Troubleshoots attenuators                                   | Specifies, manages attenuators |  |
| Other                      | See following Safety Subjects: Traffic Control Devices, Markings, Signs, and Signals |                       |   |                                |  |

## **Workzone Mobility**

| DISCIPLINES                    | COMPETENCIES BY SKILL LEVELS  |  |  |  |  |
|--------------------------------|---|--|--|--|--|
|                                | Level I   | Level II   | Level III  | Level IV   |  |
| Transportation Management Plan | Aware of Transportation Management Plan   | Refers others to TMP   | Implements TMP, including detours, and traveler                          | Provides Input to TMP, including feasibility and                                 |  |
|                                |   | Lists or describes general purpose of TMP                        | information signs  | monitoring   |  |
| Performance<br>Monitoring      | Installs data collectors  | Performs real time data collection on traffic volume and speed   | Analyzes real time data and assesses performance                         | Performs mobility audit of work zone   |  |
|                                | Maintains and troubleshoots data  | Summarizes traffic data and impacts                              | Coordinates with traffic mgmt personnel                                  | Makes adjustments to improve performance   |  |
|                                | collectors  | Observes/ reports anecdotal traffic volume and speed information | Makes WZTC adjustments as needed   | Recommends<br>contingency plans tied to<br>specific impacts and<br>thresholds    |  |
|                                |   |  | Implements contingency plans   |  |  |
| Public Relations               | Provides minimal information to public in polite and articulate manner  | Explains more complex situations in polite and articulate manner | Understand the components of public communications and outreach programs | Conducts analyses and provides supporting material to PR executives for projects |  |
| Other                          | As skills as required in: Community Impacts, Costs, WZ Objectives, Enforcement Role, Incident management, Accommodating pedestrians and bicycles, Environmental Safety, Decision Support Tools, WZ Administration, Legal Considerations, Other Safety Considerations, Best Practices, Human factors, WZ Crashes, Evaluation of TCP/TMP, Design & Operations, Commercial Vehicles, and other skills as may be required by 23 CFR Part 630 Subpart J, and MUTCD Part VI |  |  |  |  |



### **Traffic Control Devices**

| DISCIPLINES                    | COMPETENCIES BY SKILL LEVELS                                       |   |  |   |  |
|--------------------------------|--|---|--|---|--|
|                                | Level I  | Level II  | Level III                                      | Level IV  |  |
| TCD Fundamentals               | Describes TCD fundamentals, including purpose and basic principles | Applies basic principles of TCDs: principles, types, colors, standardization, classification, functions, legal authority, liability | Applies TCD fundamentals to specific problems  | Troubleshoots unique situations using fundamental and specific signing principles |  |
|                                |  | References MUTCD  |  |   |  |
| Visibility & Retroreflectivity | Explains the basic principles of visibility and retroreflectivity  | Inspects TCD's for visibility and retroreflectivity   | Interprets standards                           | Establishes visibility policies   |  |
|                                | Performs maintenance as needed to maintain visibility of TCD's     | Identifies and reports problem TCD's and PPE  | Implements inspection and replacement policies | Develops visibility programs  |  |
|                                | Applies to subject areas: Wo                                       | ork Zone Devices, Signs, Sig  | gnals, Pavement Markings                       |   |  |

## Signing

| DISCIPLINES                   | COMPETENCIES BY SKILL LEVELS  |   |   |   |
|-------------------------------|---|---|---|---|
|                               | Level I   | Level II  | Level III   | Level IV  |
| Sign Basic<br>Principles      | Explains basic principles of signs, types, colors, standardization, classification, functions, legal authority, liability | Describes sign fundamentals   | Applies sign fundamentals to specific problems  | Troubleshoots unique situations using fundamental and specific signing principles     |
| Sign Panel<br>Fabrication     | Assembles signs (wood, aluminum, polycarbonate, sheeting, storage, rehabilitation, design templates,                      | Fabricates signs  | Designs signs with use of<br>standards, templates,<br>and software; references<br>"Standard Highway<br>Signs" | Designs unique signs without templates based on guidelines, standards, and principles |
|                               | software, shapes, colors, dimensions, symbols, word messages,   | Cuts and assembles materials  | Specifies materials   |   |
|                               | lettering, borders)   | materials   | Recognizes signs that require rehabilitation  |   |
| Roadside Sign<br>Installation | Properly identifies, transports, and handles: signs, supports,  | Installs appropriate breakaway supports   | Location, placement,<br>lateral clearance, height,<br>support type  | Manages installation program  |
|                               | mounting tools; and hardware for ground mounted posts   | Familiar with installation and use of signs for TTC and related TTC skills Familiar with use of | Schedules installations, selects supports and structures  |   |
| Overhead Sign                 | Identifies, transports, and   | utility poles Performs overhead   | Specifies materials and   | Analyzes or estimates   |
| Structures                    | sub-assembles overhead<br>tubes, structures, panels,<br>supports, hardware and  | installation  | schedules installations   | costs and benefits of overhead signs  |

| DISCIPLINES      |   | COMPETENCIES  | BY SKILL LEVELS  |   |
|------------------|---|---|--|---|
|                  | Level I   | Level II  | Level III  | Level IV  |
|                  | tools, with supervision or provides assistance  | Describes appropriate safety precautions                              |  | Specifies effective structures and placement              |
|                  |   | Familiar with weights, size, wind loads, and strengths                |  |   |
| Object Markers   | Identifies hardware and tools   | Recognizes<br>appropriate type and<br>placement of markers            | Specifies number, type, and placement of object markers required | Recognizes relative costs and benefits associated with    |
|                  | Installs object markers,<br>small warning signs,<br>mileposts, raised<br>pavement markers and<br>reflectors | Identifies worn or missing markers                                    | Identifies candidate locations for improved markings             | markers   |
| Sign Maintenance | Corrects worn, missing, vandalized, or obscured signs with repairs, cleaning, and vegetation control        | Recognizes and reports worn, missing, obscured, and nonstandard signs | Recognizes situations requiring change in signing                | Manages maintenance program                               |
|                  |   | Plans corrections   | Recommends and supervises maintenance                            |   |
| Sign Visibility  | Removes or trims vegetation from signs maintain visibility  | Inspects signs for visibility and retroreflectivity                   | Interprets standards   | Establishes visibility policies                           |
|                  | Removes graffiti  | Identifies and reports problem signs                                  | Implements sign inspection and replacement policies              | Develops sign visibility and retroreflectivity programs   |
| Sign Management  | Identifies components, conditions, and location   | Ensures sign inventory information is complete                        | Supervises sign inventory management systems                     | Develops and implements sign inventory management systems |

## Markings

| DISCIPLINES                           |  | COMPETENCIES   | BY SKILL LEVELS   |   |
|---------------------------------------|--|--|---|---|
|                                       | Level I  | Level II   | Level III   | Level IV  |
| Basic Principles of Pavement Markings | Identifies basic principles of markings, markers, types, colors, standardization, widths, patterns, longitudinal and transverse markings, and curb markings based on MUTCD | Explains marking fundamentals                              | Applies marking fundamentals to specific problems; references MUTCD                 | Troubleshoots unique situations using fundamental and specific marking principles |
| Traffic Control Plans (Permanent)     | Interprets basic TC plans Identifies equipment and materials indicated by plans  | Interprets more complex TC plans                           | Performs basic design of TC Plans   | Performs advanced design of TC Plans  |
| Marking Materials                     | Identifies PM materials (paint, thermoplastic, epoxy, polyurethane, tape, markers)  Handles PM materials   | Describes differences<br>and properties of PM<br>materials | Selects, orders, and<br>specifies materials and<br>volumes per agency<br>guidelines | Analyzes costs and safety benefits of alternative materials                       |
| Marking Equipment                     | Safely selects, inspects, starts and preventively maintains equipment  | Safely and proficiently operates PM installation equipment | Troubleshoots and repairs PM equipment Recommends equipment needs                   | Selects and purchases cost-effective installation equipment                       |

| DISCIPLINES                            | COMPETENCIES BY SKILL LEVELS   |  |  |  |  |
|--|--|--|--|--|--|
|  | Level I  | Level II   | Level III  | Level IV   |  |
| Markings Installation                  | Identifies specified materials, tools, and equipment                       | Places materials according to plan, weather and temperature          | Troubleshoots difficult installations                          | Recommends corrective action   |  |
|  | Installs materials   |  |  |  |  |
|  | Maintains existing markings  |  |  |  |  |
| Pavement Markers                       | Identifies and installs raised pavement markers (RPM), in-roadway lighting | Maintains and troubleshoots in-road markers                          | Specifies materials, location and placement of in-road markers | Describes costs and benefits of in road markers                              |  |
| Marking<br>Maintenance &<br>Inspection | Recognizes worn, dull, or missing markings                                 | Maintains, repairs and replaces markings                             | Specifies and schedules maintenance                            | Manages marking maintenance program  |  |
| Marking Visibility & Retroreflectivity | Describes importance of nighttime visibility                               | Conducts nighttime inspection of markings and assesses visibility by |  | Specifies visibility policy and thresholds, interprets and applies standards |  |
|  | Recognizes worn and poorly reflective markings                             | agency standards   |  |  |  |
| Marking<br>Management                  |  | Implements or manages pavement                                       |  |  |  |
|  |  | Recommends markings in need of replacement or maintenance            | applicable   |  |  |

## Signals

| DISCIPLINES                                  | COMPETENCIES BY SKILL LEVELS   |   |  |   |
|--|--|---|--|---|
|  | Level I  | Level II                                  | Level III  | Level IV  |
| Signal Basics                                | Recognizes purpose,<br>warrants, phases, options,<br>MUTCD, components   | Explains fundamentals                     | Applies fundamentals to specific problems                          | Applies fundamental and specific knowledge to unique situations |
| Signal<br>Components                         | Identifies components and options: house, faces, lenses, detectors, cabinet  | Maintains and recommends basic components | Specifies components   | Approves use of new components                                  |
| Signal<br>Controllers &<br>Cabinet (Wire-up) | Recognizes electromechanical parts, solid-state components, switches, microprocessors, wire types and diagrams, conduit, coatings and box  Performs preventive maintenance of controller | Installs and maintains controllers        | Troubleshoots, repairs, and supervises installation of controllers | Designs controllers and recommends changes                      |
| Signal Equipment                             | Maintains and repairs existing equipment   | I   | Supervises and troubleshoots equipment installation                | Specifies signal equipment                                      |
|  | Selects appropriate tools and components for existing signal   | noudo                                     |  |   |
| Signal Design                                | Identifies types, mounting, locations  | Suggests type, mounting and location      | Specifies type and location  |   |

| DISCIPLINES                  | COMPETENCIES BY SKILI   | IPETENCIES BY SKILL LEVELS   |  |  |  |
|------------------------------|---|--|--|--|--|
|                              | Level I   | Level II   | Level III  | Level IV   |  |
| Signal Timing & Optimization | Recognizes malfunctions   | Recognizes timing / cycle failure  | Implements timing studies  | Calculates signal timing based on signal system, |  |
|                              | Resets controller to default timing   | Recommends timing evaluation   | Suggests signal phases and timing                                    | specific data and standards                      |  |
|                              |   | Sets timing as directed  | Corrects timing as set   |  |  |
| Signal Systems               | Detectors, preventive maintenance, systems, signal preemption   | Restores interaction and coordination of signal systems when interrupted | Operates signals system; suggests changes to system                  | Oversees traffic signal systems                  |  |
| Other Signals & Beacons      | Identifies differences<br>among hazards,<br>intersections, signal pre-<br>emption, ramp meters,<br>railroad crossings | Describes and repairs other signals and beacons                          | Recommends use and changes to other signals and beacons              | Specifies use of signals and beacons             |  |
|                              | Installs components and wiring  |  |  |  |  |
| Other Signals<br>Skills      |   | •  | arrants, priority control, pedes<br>installation, location, software |  |  |

## **Traffic Systems**

| DISCIPLINES       | COMPETENCIES BY SKILL LEVELS  |  |   |   |
|-------------------|---|--|---|---|
|                   | Level I   | Level II   | Level III   | Level IV  |
| Electronic TCD's  | Installs beacons,<br>changeable<br>message signs and<br>illuminated signs                 | Maintains electronic TCDs  | Troubleshoots electronic TCDs                                   | Specifies use and components of electronic TCDs   |
| Illuminated Signs | Lists fundamentals<br>and installs<br>illuminated signs                                   | Supervision installation,<br>maintenance and repair of<br>illuminated signs                                  | Troubleshoots and suggests appropriate locations and components | Conducts cost-benefit analyses and recommends use |
| Lighting          | Identifies and Supervises installation and Manages installation &                         | Manages installation & maintenance program   | Designs lighting systems  |   |
|                   | hardware: footing,<br>poles, brackets,<br>luminaries, high<br>mast equipment,<br>pull-box | Describes purpose, use, location, power, voltage, fixtures, luminance, hardware and effect of/on environment | References Highway<br>Lighting Handbook                         | Conducts C/B analyses                             |
|                   |   | Placement, location, troubleshooting   |   | Recommends changes in equipment                   |

| DISCIPLINES                          |  | COMPETENCIES BY SKILL LEVELS   |  |   |  |
|--------------------------------------|--|--|--|---|--|
|                                      | Level I  | Level II   | Level III  | Level IV  |  |
| Maintenance of<br>Electronic Devices | Maintains and troubleshoots electronic devices directed  | Inspects devices and recognizes worn, damaged, obscured, faded, misplaced and malfunctioning devices | Supervises device maintenance personnel              | Manages maintenance program for electronic TCDs and other devices |  |
|                                      |  | Familiar with local and national Electronic Safety Codes   | Implements proactive preventive maintenance programs |   |  |
| Electrical Power                     | Recognizes power requirements of electronic devices  | Maintains power and backup equipment Familiar with local and National Electrical Safety Codes        | Refer to qualifications for I                        | Electricians  |  |
| Traffic Operations                   | Describes agency role in traffic operations  | Recognizes need for agency intervention in traffic operations  | Deploys operations adjustments                       | Recommends traffic operations and management strategies           |  |
| Traffic Detection                    | Installs traffic detection equipment, including speed, signal actuators, approaching traffic and weigh in motion devices | Inspects and troubleshoots detection equipment   | Describes and recommends equipment                   | Analyzes costs and benefits of detection and recommends detectors |  |
| Traffic Incident<br>Management       | Understands Roles<br>& Responsibilities,<br>Principles of TTC  | Correctly selects and places TTC devices and personnel for Emergencies                               | Assists with traffic management center operations    | Coordinates IM with other agency personnel                        |  |
|                                      | Places vehicle   | Articulates differences from planned work zones  |  |   |  |

| DISCIPLINES                              |  | COMPETENCIES BY SKILL LEVELS        |                     |  |  |  |  |
|--|--|-------------------------------------|---------------------|--|--|--|--|
|  | Level I  | Level I Level II Level III Level IV |                     |  |  |  |  |
|  | safely when near incidents (crashes, special events, unscheduled work areas) | Certified flagger                   |                     |  |  |  |  |
| Intelligent<br>Transportation<br>Systems | Refer to ITS Archited  | cture and Professional Capaci       | ty Building Program |  |  |  |  |

# **Roadway Safety Appurtenances**

| DISCIPLINES                 | COMPETENCIES BY SKILL LEVELS  |   |   |   |
|-----------------------------|---|---|---|---|
|                             | Level I   | Level II  | Level III   | Level IV  |
| Barriers, End<br>Treatments | Installs and maintains end treatments   | Recognizes outdated end treatments                            | Selects appropriate end treatments  | Estimates effects of end treatments on crashes                                |
|                             |   | Supervises installation and replacement                       |   |   |
| Barriers                    | Installs barriers, including crash cushions   | Monitors and maintains barriers with little or no supervision | Identifies and recommends objects requiring barriers or crash cushion, or attenuators |   |
| Longitudinal<br>Barriers    | Installs and maintains longitudinal barriers, including guardrail, concrete barriers and  | Supervises installation                                       | Describes characteristics of different barriers                                       | Selects longitudinal barriers based on specific locations and characteristics |
|                             | medians   | Recognizes improperly installed devices                       | Lists factors affecting barrier selection and effectiveness                           | Identifies flawed installations   |
| Bicycle Facilities          | Installs markings for bike lanes and multi-use paths  | Recognizes hazards to bicyclists                              | Specifies markings and signage for bike lanes and multi-use paths                     |   |
| Intersection<br>Controls    | Installs traffic control signs,<br>transverse stop bars, yield<br>markings, stop ahead<br>signs, crosswalk lines,<br>signal ahead signs, lane | Maintains worn or missing signs and markings at intersections | Corrects signal timing  | Recommends intersection safety countermeasures                                |

| DISCIPLINES              | COMPETENCIES BY SKILL LEVELS  |   |  |   |  |
|--------------------------|---|---|--|---|--|
|                          | Level I   | Level II  | Level III  | Level IV  |  |
|                          | control signs and markings and directional signs  | Installs red-light running detection equipment                        | Identifies intersection deficiencies   |   |  |
| Pavement Edge            | Installs beveled edge on new pavements and existing pavements with significant edge drops | Recognizes significant edge drops                                     | Recommends pavement edge improvements  | Manages pavement edge strategies                                    |  |
| Pavement Safety          | Properly installs paving materials  | Recognizes pavement<br>that may have poor<br>friction characteristics | Describes friction characteristics of paving materials Recommends paving materials considering friction and safety | Tests pavement friction and estimates effects on safety             |  |
| Pedestrian<br>Facilities | Applies signs and markings for paths and crosswalks                                       | Maintains pedestrian signals  | Times and troubleshoots pedestrians signals  | Develops pedestrian signals plans                                   |  |
|                          | Installs pedestrian signals   |   |  | Recommends improved pedestrian safety equipment                     |  |
| Railroad Crossings       | Installs and maintains active and passive TCDs and crossing surfaces                      | Inspects grade crossing traffic, devices, and surfaces                | Inspects advanced grade crossing technology  | Recommends roadway or equipment improvements for specific crossings |  |
| Roadway<br>Delineation   | Properly installs roadway safety appurtenances and delineators                            | Recognizes poorly delineated segments                                 | Recommends improved delineation for specific road  | Manages roadway delineation program                                 |  |
|                          | Recognizes the severity of lane and roadway departure crashes                             |   | segments   |   |  |



| DISCIPLINES   | COMPETENCIES BY SKILL LEVELS   |                         |  |   |
|---------------|--|-------------------------|--|---|
|               | Level I  | Level II                | Level III  | Level IV  |
| Rumble Strips | Installs and maintains rumbles strips/stripes                                  | Supervises installation | Determines specifications Prioritizes segments for treatment   | Develops budget and policy for rumble stripping |
| Speed Control | Installs regulatory and advisory signs Installs and activates Your Speed signs |                         | Recognizes benefits of comprehensive speed management approach |   |

## **Safety Strategies**

| DISCIPLINES              | COMPETENCIES BY SKILL LEVELS   |  |  |  |  |
|--------------------------|--|--|--|--|--|
|                          | Level I  | Level II   | Level III  | Level IV   |  |
| Bicycle Traffic & Safety | Identifies road, traffic and maintenance conditions that affect bicyclists                                   | Lists needs of bicyclists as roadway users   | Recognizes opportunities to accommodate bikes during all project phases          | Articulates the benefits of transportation systems accommodating bikes                               |  |
|                          |  | Describes characteristics and roads and paths designed for bicyclists                                  |  | Develops and implements pedestrian & bike safety programs  |  |
| Human Factors            | Recognizes that human factors and limitations has a role in highway design, operations, and safety decisions | Identifies human factors information that is needed for using roadways                                 | Describes human factors information that is included in guidelines and standards | Applies human factors principles to resolve issues related to highway design, operations, and safety |  |
| Intersections            | Describes need to balance needs of many users at intersections   | Explains general effects of geometric design and traffic control devices on unsignalized intersections | Identifies countermeasures for signalized and unsignalized intersections         | Identifies and diagnoses intersections with poor crash experience or high potential                  |  |
|                          | Recognizes intersection terms and issues   |  |  | Recommends<br>appropriate<br>countermeasures   |  |
| Pavement                 |  | Recognizes pavement that may have poor friction characteristics  | Describes friction characteristics of paving materials                           | Tests pavement friction and estimates effects on safety  |  |
|                          |  |  | Recommends paving materials considering friction and safety                      |  |  |
|                          |  |  | Familiar with RSRAP  |  |  |
| Pedestrians              | Lists characteristics of pedestrians and traffic affecting pedestrians                                       | Recognizes pedestrian and traffic conflicts  | Identifies sites for improvement   | Develops and implements pedestrian & bike safety program   |  |

| DISCIPLINES        | COMPETENCIES BY SKILL LEVELS                                  |   |  |  |
|--------------------|---|---|--|--|
|                    | Level I   | Level II  | Level III  | Level IV   |
| Railroad Crossings | Recognizes risk at uncontrolled crossings                     | Inspects grade crossing traffic, devices and surfaces         | Describes alternatives and identifies associated hazards | Identifies hazards and relative costs Optional: teaches or manages a grade crossing safety program |
| Road Safety Audits | Describes role of RSA   | Identifies minimum requirements for RSA                       | Leads or participates in RSAs                            | Implements or supervises RSA program   |
| Roadway Departure  | Recognizes the severity of lane and roadway departure crashes | Identifies factors influencing road departure crashes         | Identifies countermeasures for road departure crashes    | Identifies road segments with high road departure crashes or potential                             |
|                    |   | Selects proper materials                                      | Selects NCHRP-350 approved devices                       | Evaluates and recommends appropriate   |
|                    |   | Recognizes improperly installed devices                       |  | countermeasures  |
| Speed Management   | Describes general role of speed in highway safety and crashes | Identifies multiple factors influencing driver speed          | Recognizes a variety of approaches to speed management   | Describes or leads process for setting and maintaining appropriate speed limits                    |
|                    |   | Describes decision sight distance and stopping sight distance | Describes limitations of individual approaches           |  |

## **Other Safety Competencies**

| DISCIPLINES                         | COMPETENCIES BY SKILL LEVELS  |   |  |                           |  |
|-------------------------------------|---|---|--|---------------------------|--|
|                                     | Level I   | Level II                                  | Level III  | Level IV                  |  |
| Traffic Engineering                 | Other traffic skills as needed including operational analysis, level-of-service, capacity, traffic studies, assessment of alternatives, geometric design, countermeasures evaluation, etc or assists with these efforts as needed   |   |  | Prepares for PTOE         |  |
| Safety Training & Education         | Identifies training and competency sources  | Coordinates training needs and activities | Identifies training needs                        | Manages training programs |  |
|                                     |   |   | Works with partners to develop new training      |                           |  |
|                                     |   |   | Articulates instructions systems design features |                           |  |
|                                     |   |   | Specifies assessment and credit issues           |                           |  |
| Other Highway<br>Safety Disciplines | Addition skills and training as needed in: aggressive driving, breakaway supports, context sensitive design, crash data statistics, highway safety fundamentals, crash worthiness, highway safety plans, Section 402 Program, Funding and Incentive Programs, MUTCD, NCHRP Reports 350 and 500, Older Drivers and Pedestrians, Red Light Running, Roadside Safety Design, Safety Management, Safety Conscious Planning, Traffic Calming, Utility Safety, Rural ITS, Software (Safety Analyst, PBCAT, RSRAP, Quick Zone, US Limits), Strategic Highway Safety Plan, Roundabouts, National Model, IHSDM, Rural Application of Left Turn Lanes, and Variables Speed Limits |   |  |                           |  |



| DISCIPLINES                             | COMPETENCIES BY SKILL LEVELS  |          |           |          |  |
|---|---|----------|-----------|----------|--|
|   | Level I   | Level II | Level III | Level IV |  |
| Other Highway<br>Safety<br>Competencies | For additional safety competencies, safety professionals, and FHWA personnel, refer to the competency sets below: These competency sets are not yet coordinated with the TCCC Safety competencies |          |           |          |  |
|   | 1 FHWA Field Safety Competencies  |          |           |          |  |
|   | 2 FHWA Headquarters Safety Competencies   |          |           |          |  |
|   | 3 FHWA Safety Professional Development Program (Safety PDP)   |          |           |          |  |
|   | 4 FHWA Technical Career Track (TCT) Competencies  |          |           |          |  |
|   | 5 NHTSA Safety Competencies   |          |           |          |  |
|   | 6 USDOT Draft Combined Safety Competencies  |          |           |          |  |
|   | 7 TRB Core Safety Competencies (Subcommittee on Highway Safety Workforce)   |          |           |          |  |
|   | 8 CDC Injury & Violence Prevention Core Competencies  |          |           |          |  |

