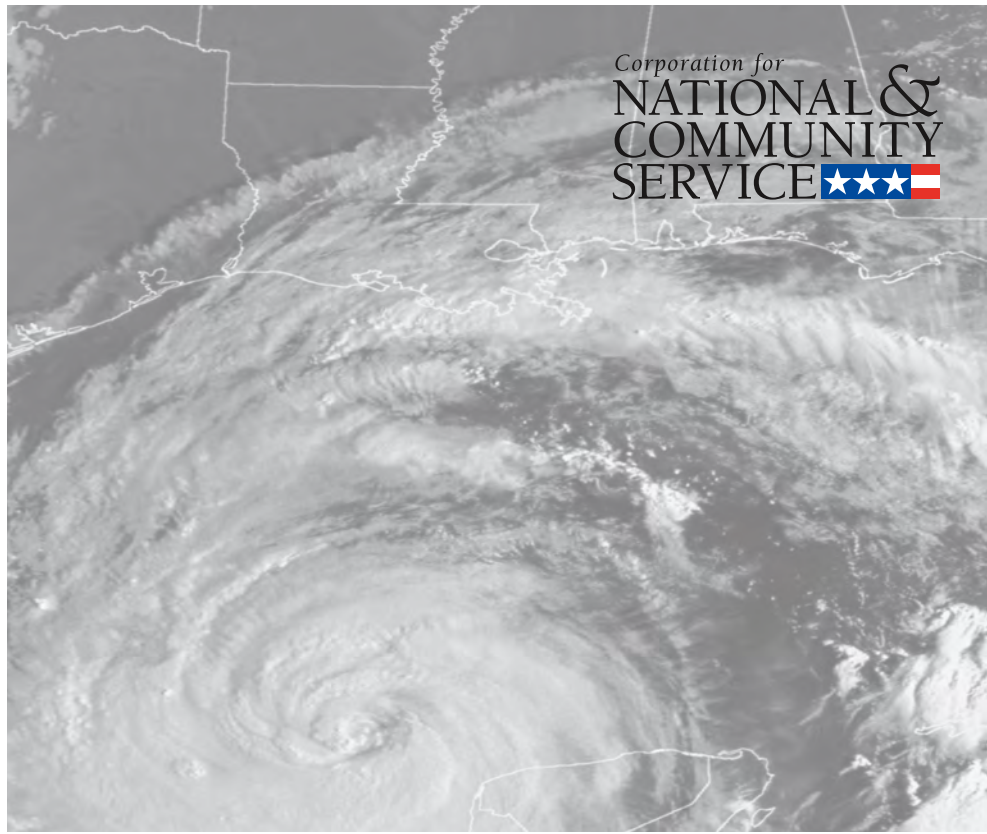


NATIONAL SERVICE RESPONDS

THE POWER OF HELP AND HOPE AFTER KATRINA



Corporation for
**NATIONAL &
COMMUNITY
SERVICE** 



THE CORPORATION FOR NATIONAL AND COMMUNITY SERVICE

improves lives, strengthens communities, and fosters civic engagement through service and volunteering. The Corporation provides opportunities for Americans of all ages and backgrounds to serve their communities through the following programs:

SENIOR CORPS is a network of programs that use the experience, skills, and talents of about 500,000 volunteers age 55 and older to meet community needs through service with more than 65,000 local nonprofits, public agencies, and faith-based organizations. Senior Corps includes RSVP, the Foster Grandparent Program, and the Senior Companion Program.

AMERICORPS*STATE AND NATIONAL partners with nonprofit organizations to engage more than 70,000 Americans each year in service to address community needs in education, public safety, health, and the environment.

NATIONAL CIVILIAN COMMUNITY CORPS (AmeriCorps*NCCC) engages men and women ages 18-24 in a full-time, team-based, residential program. These members provide flexible, quick response capabilities to meet community needs that might otherwise not be eligible for other Corporation support, and are particularly well-suited to provide rapid response disaster relief.

VISTA (AmeriCorps*VISTA) provides full-time volunteers to community organizations to help create and expand anti-poverty programs and build the capacity of the organizations where they serve.

LEARN AND SERVE AMERICA supports service-learning activities in schools and community organizations by annually helping over one million students from kindergarten through college to meet community needs while improving their academic skills and learning the importance and impact of good citizenship.

Together with the **USA FREEDOM CORPS**, the Corporation is working to build a culture of citizenship, service, and responsibility in America.

For more information, please visit www.nationalservice.gov.

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August 2006

ON COVER:

An AmeriCorps*NCCC member does mold remediation work on a house that had been flooded in New Orleans.

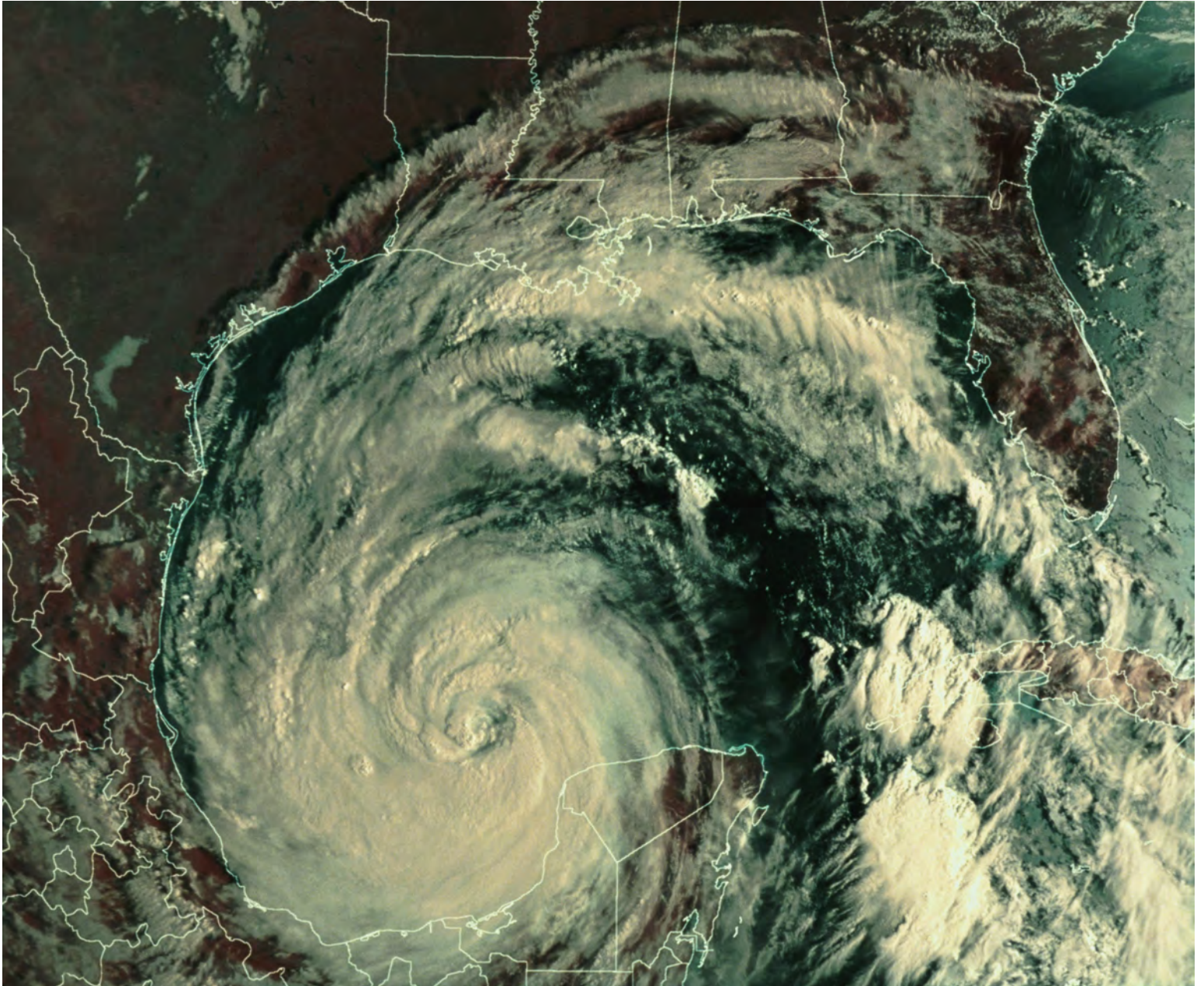
AmeriCorps members serving with the Harrison County (Miss.) Habitat for Humanity and other volunteers raise a wall of a bunkhouse for volunteers assisting in recovery efforts on the Gulf Coast. FEMA photo by George Armstrong.

RSVP volunteer Mike Jones took a special interest in Amoni (pictured) and his three brothers, who were evacuated to the Austin Convention Center following Hurricane Katrina.

“OUT OF THE DARKNESS WILL COME SOME LIGHT..


And it's based upon the fact we've got citizens who are willing to take time to love somebody like they would like to be loved themselves. ... And for those of you who have done that, I thank you from the bottom of my heart. You're a part of the strength of this country. You're what makes America a great place.”

- President George W. Bush



FOREWORD

by David Eisner, Chief Executive Officer
Corporation for National and Community Service



The trees in the Lower 9th Ward are green again. The first couple of times I visited after the storm, there was nothing alive there—just silent, brown desolation. There was no color except where rescue workers had written gruesome codes in red spray-paint on walls and doors. The dirty black watermark stained every wall and building, and the trees appeared as dead and unsalvageable as the cars littering the curbs next to them, on block after block in the eerily still city.

But today, the trees are green again. They survived being drowned, waterlogged, choked with pollution, broken of limb, and burdened with debris. And—although too many wrecked cars remain in the streets, and too many homes remain unsalvaged—people, too, are coming back with hope and plans for the future. They are visibly breaking the grips of despair that have held sway.

When you look closely at where that hope originated, and you study the unlikely rebirth of schools, organizations, businesses, churches and neighborhoods, you can see the power of volunteering and service. The bedrock of recovery lies in the passion and compassion of citizens helping each other and their communities.

The story is the same across the Gulf, from strangled New Orleans to the violently ravaged Mississippi coastal towns: while first responders saved lives and Government provided resources, it was citizens and volunteers, both from the region and from across America, who returned hope and optimism to the stricken communities. Today, these volunteers continue to drive the recovery.

The numbers are staggering:

- Nearly half a million Americans have volunteered in the Gulf Coast—many giving up vacations or taking unpaid leave from work to stay for weeks at a time.
- A recent study indicates that nearly 18.2 million Americans ages 18 to 28 contributed to the relief and recovery efforts in some way.
- Through the sweat investment of volunteers, thousands of homes have been gutted, millions of people have received needed assistance, and community after community has been inspired to move forward and build a better tomorrow.



The Corporation's family of National Service programs played a pivotal part in ensuring that citizens could make a meaningful difference in restoring Gulf Coast communities. From our Senior Corps projects and AmeriCorps and VISTA members to NCCC teams and service-learning projects with Learn and Serve America, our programs brought extraordinary passion, expertise, and above all talented and caring people to help in responding and healing. In Mississippi, Louisiana, Alabama, Florida, and Texas, the Corporation's state office staff and the Governor-appointed State Service Commissions placed extraordinary energy and National Service resources into the recovery efforts.

Often, the more than 35,000 participants in National Service programs who deployed to the Gulf in the past year coordinated, trained, and supervised the far larger numbers of community volunteers helping rebuild communities through organizations like Habitat for Humanity, YouthBuild, Hands On Network affiliates, and Points of Light Volunteer Centers. Often they planned and led the volunteer efforts to restore entire communities, like St. Bernard Parish, Pass Christian, and Waveland. And, across the region the National Service participants often worked shoulder to shoulder with both paid recovery teams and volunteers through organizations like the Red Cross, Catholic Charities, Salvation Army, and others.

One year later, this is a report on the effort so far. It is dedicated to the selfless and inspired staff and participants in our programs, the nonprofit and faith-based organizations whose missions they fulfill, and the volunteers they support and serve with. And, it is also dedicated to the 65 million Americans who make their own communities stronger each year through volunteer service.



FROM TOP TO BOTTOM:


RSVP volunteer Betty Hendrix supervises evacuee intake specialists at the Austin (Texas) Convention Center following Hurricane Katrina.

An AmeriCorps*NCCC member dispenses food and water to hurricane survivors at an emergency feeding station.

National Service participants with the AmeriCorps READS Initiative of Southern Minnesota deliver books to students at Bunche Middle School in New Orleans.



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FROM TOP TO BOTTOM:

A Navy helicopter flies over a flooded New Orleans neighborhood after the levees broke.

Evacuees try to take stock of their newly upturned lives at a shelter in New Orleans.

A woman walks by debris of what used to be a residential neighborhood near the Mississippi coast.



CHALLENGES AND OPPORTUNITIES

➤ A QUESTION OF CAPACITY



Hurricane Katrina revealed nature at its worst, destroying everything in its path along 90 miles of America's historic Gulf Coast. The breaching of the levees in New Orleans simultaneously created a tragedy of epic proportions and spotlighted profound, pre-existing generational despair and hopelessness linked to racial inequality. And Hurricanes Rita and Wilma stretched the limits of our nation's already overtaxed ability to respond effectively—and also tested the emotional and spiritual fortitude of the survivors.

But like the horrors of September 11, 2001, the hurricanes of 2005 also showed America at its best. Even before the storm made landfall, Americans opened their hearts—and their wallets—to help their fellow citizens in need. America's armies of compassion—individuals, church groups, schools, and nonprofit groups large and small—sprang to action by raising funds, conducting clothing and food drives, and organizing a myriad of other efforts to help. By some estimates, more than 45 million Americans reached out in some way to help.

In all, U.S. organizations raised more than \$3.5 billion in individual and private contributions to support the relief effort. What's more, an estimated 550,000 Americans have volunteered their time directly in the Gulf region—by all accounts the single largest non-military volunteer response in our nation's history, far exceeding the more than 140,000 volunteers who participated in hurricane relief activities in Florida in 2004.

In the early stages of the disaster, the volunteers and staff of the major relief organizations offered hurricane survivors and evacuees safe places to stay, food, basic healthcare, information on available benefits, counseling, and, not least importantly, a caring and sympathetic ear. Over time, hundreds of nonprofits, faith-based organizations, and volunteer groups—many recruited, trained, and coordinated through National Service programs—journeyed to the Gulf Coast to assist in the recovery process. In addition, scores of new charities rose from the rubble to provide desperately needed goods and services.

But the scope of the disaster—which affected an estimated 10 million people and covered an area the size of Great Britain—created demands beyond what the official and unofficial relief mechanisms could support. As Scott Francis, one of the first AmeriCorps members to arrive on the disaster scene, put it, “Trying to comprehend the devastation in the Gulf from television or the newspapers is like looking at the Grand Canyon through a straw.”

The storm and its aftermath presented an unparalleled challenge for the nation's network of social service and volunteer organizations, particularly in the area of mobilizing volunteers for what will be a long period of recovery. The key issue was local capacity. Where entire towns were washed away, essential services lost, police and fire units devastated, and livable housing scarce, established local nonprofit and governmental entities had virtually no capacity to support the great desire of volunteers from across America to help. Months later, even after access to roads, electricity, phone service, sewerage, and water had been largely restored, it remained extremely difficult to house and support the tens of thousands of Americans ready to donate their time to the recovery effort.

Consequently, in addition to providing desperately needed direct services, National Service programs looked to build up the capacity of the region to enable large numbers of volunteers to contribute.

Thus far, more than 35,000 participants in the Corporation's AmeriCorps, VISTA, NCCC, Senior Corps, and Learn and Serve America programs have contributed more than 1.6 million hours to the hurricane relief and recovery efforts since last August. And National Service participants have coordinated or enabled the work of an additional 92,000 community volunteers, who have cleared tons of debris, served tens of thousands of meals, put tarps on thousands of roofs, and mucked and sanitized thousands of houses.

One of the great advantages of National Service is that it can play a critical role in continuing to mobilize resources for recovery and rebuilding efforts over the long haul by building the capacity of local nonprofit groups to do what they need to do and to tap the great generosity of citizens from across the country to help. Its experience over the past 12 months leaves National Service poised to strengthen the nation's disaster response and recovery mechanisms, to build stronger communities, and to nurture and leverage the culture of service and civic participation that continues to grow and prosper in America.

“Katrina has presented an unparalleled challenge for the nation’s network of social service and volunteer organizations. Our grantees, participants, and partners have been at the forefront of meeting that challenge, particularly in the area of mobilizing people from across the country to lend their services to what will be a long and trying period of recovery.”

- David Eisner, CEO, Corporation for National and Community Service



A newly arrived volunteer enters the reception center that was set up by the AmeriCorps team in Pass Christian, Miss.



FROM TOP TO BOTTOM:

Two volunteers from the Marshall County RSVP Program in Guntersville, Ala., get information from an evacuee at a Red Cross mobile food station.

Putting emergency blue tarps on a leaky roofs was one of many tasks performed by AmeriCorps and NCCC teams as part of FEMA mission assignments.

AmeriCorps member Adam Rose and Mississippi Commission for Volunteer Service Executive Director Marsha Kelly handle a call to the state's emergency hotline.



SUPPORTING THE INITIAL RESPONSE

➤ SAVING LIVES, HELPING EVACUEES, AND BUILDING CRITICAL CAPACITY



National Service programs are not designed to be “first responders” to disasters. Consequently, the main role played by National Service programs in the immediate aftermath of Katrina was to support critical life-saving organizations such as FEMA, the Red Cross, and the State Service Commissions in each of the affected states. The focus of all these efforts was to ensure that people in dire need were connected with food, shelter, and support—and that people wishing to donate time, goods, and money could do so in an effective manner.

AmeriCorps, NCCC, and Senior Corps participants helped the Red Cross provide mass care to thousands of people at shelters in Alabama, Louisiana, Mississippi, and Texas. AmeriCorps and NCCC members were instrumental in setting up and staffing the main Red Cross emergency call center in Fairfax, Virginia, and various satellite centers in Denver and across the country. After Katrina made landfall, VISTA members serving with Volunteer Mobile in Alabama were immediately reassigned to disaster-related tasks, including supervising volunteers at the main donations warehouse, coordinating the phone-answering system for the state’s Emergency Management Agency, and organizing housing, meals, training, and projects for out-of-town volunteers. And, an AmeriCorps team from St. Louis with extensive disaster experience deployed to Jackson, Mississippi, to lead the State Service Commission’s effort to set up a call center and warehouse operation for donated goods. As Marsha Meeks Kelly, the Mississippi Commission on Volunteer Service’s Executive Director, put it: “That team came in and became the backbone of that whole operation. I don’t know where we would have been without them.”

In addition, a number of special initiatives funded by the Corporation to engage volunteers in disaster preparedness and response sprang to action. Pilots with Mercy Medical Airlifts flew more than 300 volunteer missions in private jets to transport hospital patients, reunite families, and bring in medical supplies. Similarly, radio operators with the American Radio Relay League helped coordinate emergency communications for the Red Cross, Salvation Army, and other relief organizations—in some cases alerting rescue personnel to victims stranded in their attics or on their roofs.

In the first days after landfall, specially trained and easily deployable National Service programs such as AmeriCorps*NCCC and other youth corps were tasked by FEMA with removing trees and debris and helping with emergency roof repairs, in most cases providing services to the elderly, infirm, or disabled.

Meanwhile, as evacuees from Katrina scattered to virtually every state in the union, National Service programs rallied to help meet their needs. Senior Corps volunteers and AmeriCorps members all across the country staffed shelters, provided case management, mentored children, conducted clothing and food drives, and pitched in however they could. And youngsters with Learn and Serve America reached out to those who were hardest hit with cards, disaster kits, and fund-raised donations. But the long, difficult road to recovery was just beginning.



AmeriCorps*NCCC member Amanda McCaughey staffs the Red Cross mobile food station that served the residents of rural Pine Grove, Miss.

AMERICORPS*NCCC IN MISSISSIPPI: IN THE EYE OF THE FIRST RESPONSE

As Hurricane Katrina was threatening the Gulf Coast, AmeriCorps*NCCC deployed 50 members to Montgomery, Alabama, to assist the American Red Cross with the anticipated hurricane relief efforts. While in Montgomery, the members set up a "staging area" for volunteers to be registered, credentialed, immunized, hooked up with volunteer assignments, and shipped off to work sites. Then, after Katrina's damage could be assessed, the AmeriCorps members were sent to Biloxi to support emergency response activities along the Mississippi Gulf Coast.

Getting to Biloxi, however, proved to be a challenge. The drive, which normally takes 3 hours, took 20 as the members waited for roads to be cleared. Once in Biloxi, the NCCC members were immediately sent to locations throughout the state to support shelter, warehouse, and mobile feeding operations.

At the shelters, members registered clients, helped them fill out disaster assistance forms, registered "missing persons" on official lists, and helped staff kitchen facilities. At the warehouses, members helped collect, sort, and distribute supplies and donated goods. NCCC members also prepared and staffed the Emergency Response Vehicles that the Red Cross uses to deliver food, medical supplies, and personnel to shelters throughout the Red Cross network.

*AmeriCorps*NCCC is a team-based, residential program for young adults between the ages of 18 and 24. Based at regional campuses across the country, members are trained in first aid and can be deployed to emergencies on short notice. About 1,100 members serve through the program each year.*

“This mission would be impossible without the support of agencies like yours. The National Service participants that you have provided us have lent many valuable attributes to our effort, including a great deal of leadership, a thorough understanding of community service, and, most importantly, dedication to their country and the people they serve. Their professionalism, diligence, and commitment to service reflect greatly on themselves and your department. They are the epitome of the American spirit.”

- Letter from three FEMA officials in Mississippi



An AmeriCorps*NCCC team takes a break from gutting out homes in St. Bernard Parish, near New Orleans.

FROM TOP TO BOTTOM:

AmeriCorps members with the Ready*Reserve project of the Washington Service Corps muck out a home in New Orleans.

Kent Adcock, an Associate Director with Habitat for Humanity International, works with AmeriCorps*NCCC members Lori Hermosillo and Meredith MacMillan on a homebuilding project in Gulfport, Miss. FEMA photo by George Armstrong.

A young girl folds donated towels at a Gulf distribution center, as people of all ages reached out to their fellow Americans in distress.



PROVIDING HANDS-ON HELP

➤ FROM DEBRIS REMOVAL TO BUILDING NEW HOMES



As the weeks and months wore on, many of the same groups that were able to support the initial response in the Gulf expanded their efforts to include additional hands-on activities such as home and roof repairs, mold remediation, and even new home building.

The AmeriCorps*NCCC program steadily built up its presence in the affected states so that by this past spring, approximately 75 percent of its corps members were engaged in Gulf Coast recovery projects. Members built homes for evacuees with Habitat for Humanity, organized afterschool activities for children in shelters, salvaged recyclable building materials from the debris wreckage, and coordinated the activities of local volunteers. In all, more than 1,900 AmeriCorps*NCCC members have served on disaster services projects in the Gulf.

Meanwhile, in addition to continuing to help various volunteer organizations in Mississippi, Louisiana, and Alabama, the AmeriCorps St. Louis Emergency Response Team made a year-long commitment to help rebuild the town of Pass Christian, Mississippi, which lost 75 percent of its homes and 100 percent of its businesses to Katrina. Over the past 11 months, rotating teams of AmeriCorps St. Louis members have filled in wherever and whenever they were needed. They unloaded, stocked, and distributed tons of donated goods; opened an "Information and Referral Center" to let residents know of available benefits and key developments; assisted with under-sourced municipal functions; conducted needs assessments in Pass Christian neighborhoods; helped hundreds of local residents muck out and sanitize their homes, cut down trees, and remove debris from their yards; and operated a tent-style housing facility that the Seabees, the U.S. Navy's construction force, had built for displaced residents. What's more, when the town's residents no longer had use for the facility, the AmeriCorps team transformed it into a base camp for out-of-town volunteers. Since earlier this year, they have coordinated the housing and projects for more than 2,400 volunteers from across the country, who have contributed more than 120,000 hours of service to Pass Christian and the immediate environs.

State youth and conservation corps also increased their presence, with approximately 350 AmeriCorps members from 12 member organizations of the National Association of Service and Conservation Corps serving dozens of deployments in the five main hurricane-ravaged states. Corps have traveled to the Gulf region from as far away as California, Montana, New York, Pennsylvania, Minnesota, and even Alaska, with some corps returning numerous times. The Washington Conservation Corps, for example, has



Those living along the Mississippi Gulf Coast, including many older Americans, lost virtually everything they owned to Katrina.

RSVP of Hancock County: A True Community of Older Volunteers

Even though a massive sea wall washed away their homes and their hometown, the volunteers with RSVP of Hancock County continue to find ways to serve their beloved Mississippi Gulf Coast community.

Because of the devastation, it took three or four weeks before the group could “put up a sign, put up a flag, and start looking for our volunteers,” says JoAnn LaGasse, who has been director of the Waveland program for more than 20 years. Of the 425 RSVP volunteers with the program before the storm, only 8 could be found, the remainder having evacuated to other parts of the country.

To help build back up the community of volunteers, RSVP decided to hold its annual “recognition event,” which was scheduled for late September. Using donated laptop computers, the group wrote and sent out invitations to all its former volunteers, more than 200 of whom could be located. About 80 showed up for the event, which was held in a tent in town that had been erected by a faith-based organization from Utah. “The senior volunteers were so happy to be together, to talk to each other, because people had been so isolated,” LaGasse says.

Thanks to the gift of a 15-passenger van—which was vitally important because Katrina destroyed most of the volunteers’ vehicles—RSVP of Hancock then got back to business: the business of helping others. Currently, about 120 RSVP volunteers, all of whom live in FEMA trailers, are involved in a variety of activities, from working at the Chamber of Commerce to assisting at the food pantry and city welcome center. “It’s so amazing that people would do this when they themselves need help,” LaGasse says.

Still, LaGasse says, “there’s not a lot of energy here. People are doing what they have to do to survive.” Consequently, the RSVP program has devoted some of its efforts to meeting the emotional needs of the volunteers themselves. “We try to make sure they get out, get food, enjoy some diversion. Our program is so very different from what it was before.”

RSVP of Hancock County, located in Waveland, Mississippi, is a program of Senior Corps, which supports nearly 500,000 older volunteers in communities across the country.

been to the Gulf half a dozen times, doing everything from removing debris and felled trees in the first weeks after the storm to helping to muck out homes. And the Louisiana Delta Service Corps and the Mississippi Delta Service Corps have been providing needed services to survivors and evacuees from the beginning, including emergency services, case management, and volunteer recruitment and management for volunteer centers. To expand these youth corps’ efforts in the coming year, the Corporation awarded a grant that will enable 27 service and conservation corps crews, comprising hundreds of AmeriCorps members, to be rotated in to the Gulf from around the country.

In addition, tens of thousands of college students, often supported with a grant from Learn and Serve America, spent their winter and spring breaks volunteering in the Gulf. In the coming year, the Corporation will continue to support efforts to bring students and their needed passion and skills to the region.

National Service participants also have provided meaningful support to evacuees in their newly adopted states. Throughout the entire Gulf region, AmeriCorps members have provided case management and referral services, and counseled evacuees on homeownership and personal finance.

Additional support from AmeriCorps and VISTA also allowed a number of organizations to ramp up their efforts. The Southwest Louisiana Health Center, for example, expanded from 24 to 54 sites in less than two months so that it could adequately provide health information and services to residents and evacuees living in a 13-parish “disaster zone.”

AmeriCorps*VISTA members serving with Catholic Community Services in Tangipahoa Parish in Louisiana, where tens of thousands of evacuees had fled, are helping evacuees living in FEMA trailer parks address the primary obstacles in their lives: food, money, employment, housing, and transportation.

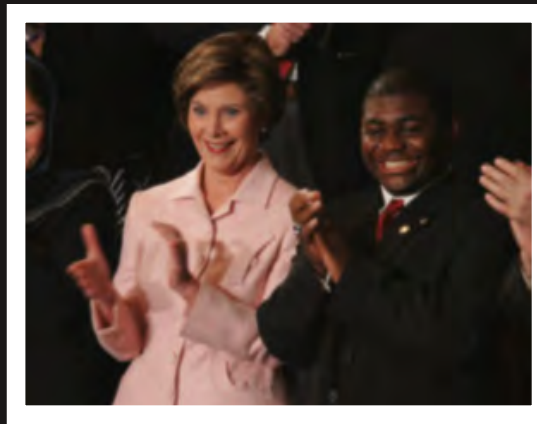
Grants have also helped create civic activity in the Gulf region. A new AmeriCorps grant, for example, has enabled the nationwide youth corps City Year to establish a new chapter in Baton Rouge to focus on the needs of evacuees. YouthBuild, a nonprofit group based in Massachusetts, which provides hands-on construction skills training to young adults from low-income families, will take on an additional 385 AmeriCorps members to build hundreds of units of housing in the Gulfport, Mississippi, area.

The Corporation’s focus, however, is not just on recovering from last year’s storms. Grants and existing resources also are being reallocated to help ensure that the region is adequately prepared to cope with any

future storms or emergencies. For example, National Service programs have been working with Red Cross chapters in Gulf states to overcome a number of challenges that have lingered from the last hurricane season, including staffing shortfalls, the unsuitability of former shelters for continued use, and the need to prepare Gulf Coast residents currently living in temporary housing communities—some of which are located in flood plains—to deal with a new storm. AmeriCorps*NCCC members working with the Red Cross have identified new shelter options in Gulf communities, distributed emergency preparation and evacuation materials, made presentations to schools and churches, and supported warehouse operations; in addition, many are now being trained to be shelter workers. And the Red Cross of Houston, using a special grant from the Corporation, is training seniors across the Southwest and Gulf states in how to educate older Americans in disaster preparedness.

Finally, National Service participants have become part and parcel of the long-term recovery, often providing support to State Service Commissions and county efforts. The VISTA members serving on the Alabama Disaster Response and Recovery Team, which was created in response to Katrina by the Governor's Office of Faith-Based and Community Initiatives, helped develop operating procedures for the state's volunteer and donations call center. They also coordinated the first Alabama Voluntary Organizations Active in Disaster Conference, which brought together dozens of faith-based and secular community organizations active in disaster response. And, AmeriCorps*VISTA is working with the Louisiana Office of Community Development to implement a major statewide initiative that will use Local Recovery Councils to help every Louisiana parish address poverty and capacity needs as well.

Perhaps the most critical long-term commitment the Corporation has made has been to increasing the capacity of communities to engage volunteers effectively. A full year after the storm, volunteers are desperately needed, but the activity must be organized and coordinated to ensure that their experience is safe, effective, and productive. In this, the Corporation is playing an increasingly significant role based on some of the key successes of the past year.



In recognition of his service in the Gulf, student volunteer Ja'Detrus Hamilton received a place of honor at the 2006 State of the Union Address, right next to First Lady Laura Bush.

Learn and Serve in Mississippi: Teen Says YES to Rebuilding His State

Since Hurricane Katrina hit his state last August, high school student Ja'Detrus Hamilton has dedicated himself to relief and recovery efforts through Youth Engaged in Service (YES), a community organization supported by Learn and Serve America and the Mississippi Commission for Volunteer Service.

As the storm approached, Ja'Detrus and his family, who live in Leakesville, a small rural community about 80 miles north of the Gulf Coast, found shelter in a local church. Fortunately, the Hamiltons sustained minimal personal losses. But Ja'Detrus was so moved by the suffering of his fellow Mississippians that he has spent the better part of the past year helping others get back on their feet.

Along with the other YES teens, Ja'Detrus put together backpacks of school supplies for elementary school students; helped a number of families "gut out" and begin repairs on their homes; and interviewed Gulf Coast residents to begin to document stories of hope and courage. "Volunteering is something that everyone can do," Ja'Detrus says. "It doesn't matter how old you are, it doesn't matter if you are the star athlete or number one in your class. It's great because anyone can give back and serve."

Youth Engaged in Service (YES) is funded by Learn and Serve America, which provides resources to more than 2,000 schools and community groups nationwide to support service-learning activities by more than 1 million students from kindergarten through graduate school.

AMERICORPS IN NEW ORLEANS: HELPING TURN VICTIMS TO VICTORS

For seven years, the Reverend Kevin Brown, director of Trinity Christian Community, a faith-based community development corporation, had marshaled a force of AmeriCorps members to serve at-risk urban families and youth in neglected New Orleans communities, offering such services as mentoring, financial counseling, and recreational activities. But the 75 members who signed on with Trinity Christian Community last November took on a vastly different task: helping gut out and repair the homes of the poor and elderly living in the surrounding neighborhood.

“We have the special privilege of serving this once-great city,” says Rev. Brown. “But this is no easy task. Our AmeriCorps members must be willing to work hard for a year with a minimal stipend in a tough situation. It is truly an adventure.”

Rev. Brown is impressed with how quickly the members, many of them recruited from the local community, have taken to the work. Despite the grimy duty and the oppressive heat, they quickly have become experts in mucking out houses, and can tell at a glance if the work has been done improperly.

Trinity is a full-service operation. In addition to mucking out homes, AmeriCorps members serving there provide local residents with hurricane preparedness information and supplies, access to tools, help filling out forms, mentoring services, and seminars on home repairs, property usage, and civic responsibility.

“Getting the grant to bring aboard these hard workers for a year was an answer to a prayer and a blessing for my community,” says Rev. Brown. “We are victims of this storm, but with faith in humanity and faith in God, we are also victors.”

*Trinity Christian Community is part of AmeriCorps*State and National, which provides service opportunities for nearly 67,000 of the 75,000 AmeriCorps members serving in nonprofit organizations across the country.*



An AmeriCorps member with Trinity Christian Community in New Orleans guts out a house in the local neighborhood.

“Those kids came out of those vans and cars and immediately started working. You couldn’t hire anybody to work as hard as they worked.”

- Jerry Lawson, Harbor Patrol Officer, Pass Christian, Miss.

National Guard soldiers, Air Force airmen, and volunteers from AmeriCorps and elsewhere remove debris from below the high tide water mark on the beach in Biloxi.
FEMA photo by Mark Wolfe.





FROM TOP TO BOTTOM:

Robert Hickman, a volunteer with the St. Charles RSVP, was instrumental in setting up and recruiting volunteers for a base camp that can house 80-100 out-of-town volunteers a day.


AmeriCorps members and other volunteers sometimes face cramped living conditions, like at this base camp in Cameron, La. FEMA photo by Marvin Nauman.

During Spring Break, hundreds of college students load onto buses at a FEMA base camp in New Orleans to be transported to clean-up sites throughout the city. FEMA photo by Marvin Nauman.



MOBILIZING VOLUNTEERS

➤ MULTIPLYING THE NUMBER OF ENGAGED CITIZENS



Although mobilizing volunteers and building the capacity to manage them are directions in which National Service has been moving steadily for the past six years, Hurricane Katrina revealed the true importance of those efforts.

To help the Gulf states recover more quickly and to meet the great demand among Americans to serve, several National Service programs and participants have focused their efforts in these areas. For example, AmeriCorps members serving with Habitat for Humanity, which has chapters spread throughout the region, and the Hands On Network, which established new operations after Katrina in Biloxi and New Orleans, typically recruit volunteers, train them, and manage their projects. VISTA members at several key colleges and universities in the Gulf region, including Tulane and Xavier universities in New Orleans and the University of Southern Mississippi in Hattiesburg, also are mobilizing students and local volunteers to rebuild their communities. And a number of AmeriCorps and NCCC programs are working directly with governmental entities such as St. Bernard Parish in Louisiana and the cities of Waveland and Pass Christian in Mississippi, which sustained such extensive damages that they no longer have a nonprofit infrastructure through which volunteers can help.

Why is this activity such a good fit for National Service? Community volunteers usually cannot commit to more than one or two weeks of volunteering at a time, while many National Service participants serve an entire year. This intensive service commitment, and the training that AmeriCorps members receive in managing volunteers and completing specific projects, means that volunteers are properly trained and supervised, and that their time is used efficiently.

National Service participants ensure that the work is done safely and that the lessons of what works best are passed on to every new crew. And they help make the experience a positive one so that the volunteers will be more likely to return—and bring others with them.

Consider the case of St. Rose de Lima Parish in Bay St. Louis, Mississippi, which was particularly hard hit by the storm. Since September, St. Rose has hosted many volunteer groups from all over the country, most of them from individual churches. For the parishioners of St. Rose, many of whom were trying to rebuild their own homes and lives while also trying to offer goods and services through the parish, the work involved in assessing the community's overall needs and then organizing, feeding, housing, and supervising outside volunteers proved to be immensely challenging, if not overwhelming.

So the parish turned to National Service for help. Since the spring, St. Rose has been hosting AmeriCorps teams from NCCC and the West Seneca (New York) Youth Bureau, who have been working with the Hands On Network. These teams have met a critical need for the parish. By assessing the work and materials needed, preparing sites for volunteers, coordinating work teams, and completing a host of other tasks, they make it possible for debris to be removed, roofs to be replaced, drywall to be added, and walls to be painted. The bottom line is that this specialized support for nonprofit and faith-based groups expands those groups' reach exponentially.

The four profiles that follow feature organizations through which National Service has played a key role in managing volunteers in the Gulf.

AMERICORPS IN BILOXI AND NEW ORLEANS: LEVERAGING HANDS-ON HELP

Several months after the storm hit, the Hands On Network, a nationwide group of organizations dedicated to engaging citizens in service to their communities, committed to helping the Gulf's communities create long-term capacity for using community volunteers. With the help of AmeriCorps and AmeriCorps*NCCC members, Hands On opened two new Civic Action Centers, one in New Orleans and the other in Biloxi, Mississippi.

The centers can host, equip, and deploy approximately 500 volunteers per day on projects in the area. AmeriCorps members often oversee the projects, which include gutting homes and churches, treating buildings for mold, and cleaning up parks.

All told, more than 4,000 volunteers from around the country have served more than 280,000 hours at the group's two sites. Notably, nearly 200 AmeriCorps alumni demonstrated their continued commitment to service by volunteering at Hands On Biloxi throughout the month of June.

As President Bush noted on a recent visit to Hands On's Biloxi site, "People here are bound by a common desire to show compassion to their neighbors in need."



President Bush meets with volunteers from around the country at the Hands On Gulf Coast base camp in Biloxi, Miss., and thanks them for "setting a great example" for the nation. White House photo by Eric Draper.

AMERICORPS*NCCC IN ST. BERNARD PARISH: “A FORCE MULTIPLIER”

St. Bernard Parish, located just outside New Orleans, saw some of the most extensive damage from the hurricane, flooding, and a resulting oil spill, but it received far less attention and assistance than its neighbor.

One of the few resources that the parish’s Director of Recovery, David Dysart, a former U.S. Marine colonel, was able to secure was the help of an AmeriCorps*NCCC team, which began the daunting task of mucking out the thousands of parish homes that were seriously damaged. At the end of the week, after working tirelessly 12 hours a day, the team had completed 10 homes.

Clearly, for the parish to make any real headway, a much larger force of volunteer labor had to be recruited, housed, fed, and organized.

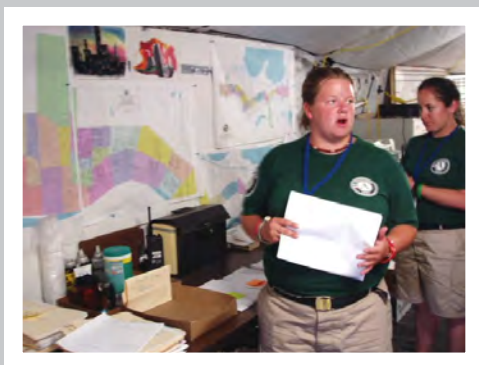
So in December 2005, Dysart and NCCC identified a new mission: setting up and running a volunteer operation that had the capacity to take on up to 2,500 volunteers a day—the size, Dysart was quick to note, of a military battalion.

In short order, the AmeriCorps members set up the Operations Command Center at Camp Premier, a large FEMA base camp in the parish. Then, basically from scratch, they put together processes for each step of the volunteer management operation—from receiving and orienting volunteers to matching skills with assignments and coordinating logistics.

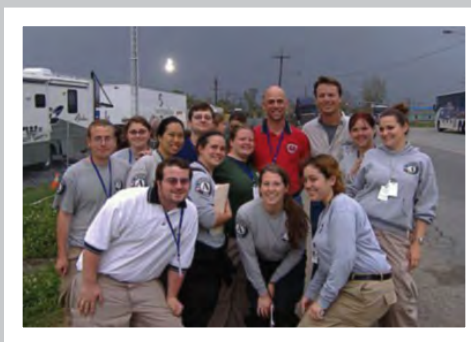
With NCCC members leading the way, the Parish was able to go from mucking out 10 houses a week to more than 200 in a matter of weeks. “The parish would not have been able to accomplish the task but for the efforts of these AmeriCorps personnel,” says Dysart. “They have been a force multiplier of exponential proportions.”

When Camp Premier closed down in June 2006, the AmeriCorps members moved their entire base of operations to a new site, known as Camp Hope, from where they continue to recruit, house, and fully manage about 350 volunteers a day. The NCCC teams, says Dysart, provide “the glue and consistency” to enable outside volunteers to help the citizens of his parish “begin to put their lives back together and give them reason to believe there is hope for rebuilding.”

*AmeriCorps*NCCC is a team-based, residential program designed for young adults between the ages of 18 and 24; each year about 1,100 individuals, each of whom is trained in first aid and can be deployed on short notice, serve through the program.*



NCCC Team Leader Diane Howald charts out the day’s activities and logistical support for out-of-town volunteers staying at Camp Premier in St. Bernard Parish.



The St. Bernard Parish Director of Recovery is surrounded by his “command and control” team of AmeriCorps*NCCC members, whom he calls “a force multiplier of exponential proportions.”

NATIONAL SERVICE IN NEW ORLEANS: LINKING ACADEMICS AND SERVICE

Katrina forced Tulane University to close its doors. But this year Tulane is back up and running—and in the forefront of efforts to rebuild its historic Garden District neighborhood and the entire city of New Orleans.

Building on its Learn and Serve America grant, Tulane has transformed its curriculum to focus more on service, instituted a community service requirement for all its students, and created a university-wide Center for Public Service to strengthen and expand the connections between academic study and public service.

To spread that ethic to the community at large, the Center has formed a partnership with AmeriCorps*VISTA to engage public school students, college students, and other members of the community in service to local nonprofit groups. The VISTA members help to identify suitable projects for Tulane's service-learning students. VISTA members also are training nonprofit groups in the management of students and other community volunteers.

Meanwhile, Xavier, a historically black university in New Orleans, is using a Learn and Serve America grant to establish service-learning academies that offer lessons in community involvement and rebuilding to students in the Orleans Parish school system. And Dillard, another historically black university in the city, is amending its community health-outreach program so that it focuses on the specific health issues related to the hurricane, including illnesses related to mold and toxic debris, as well as continuing mental health concerns.



NAZARENE COMPASSIONATE MINISTRIES: MEETING THE CHALLENGE

In March 2006, Nazarene Compassionate Ministries, a faith-based charity involved in disaster response, received a one-year Challenge Grant from the Corporation for National and Community Service to form Rapid Response Teams to mobilize volunteers for 300 recovery and rebuilding projects in Bayou La Batre, Alabama; Gulfport, Mississippi; and New Orleans. After the storm hit, the Corporation had revised the competition to focus on disaster relief, with an emphasis on mobilizing baby boomers.

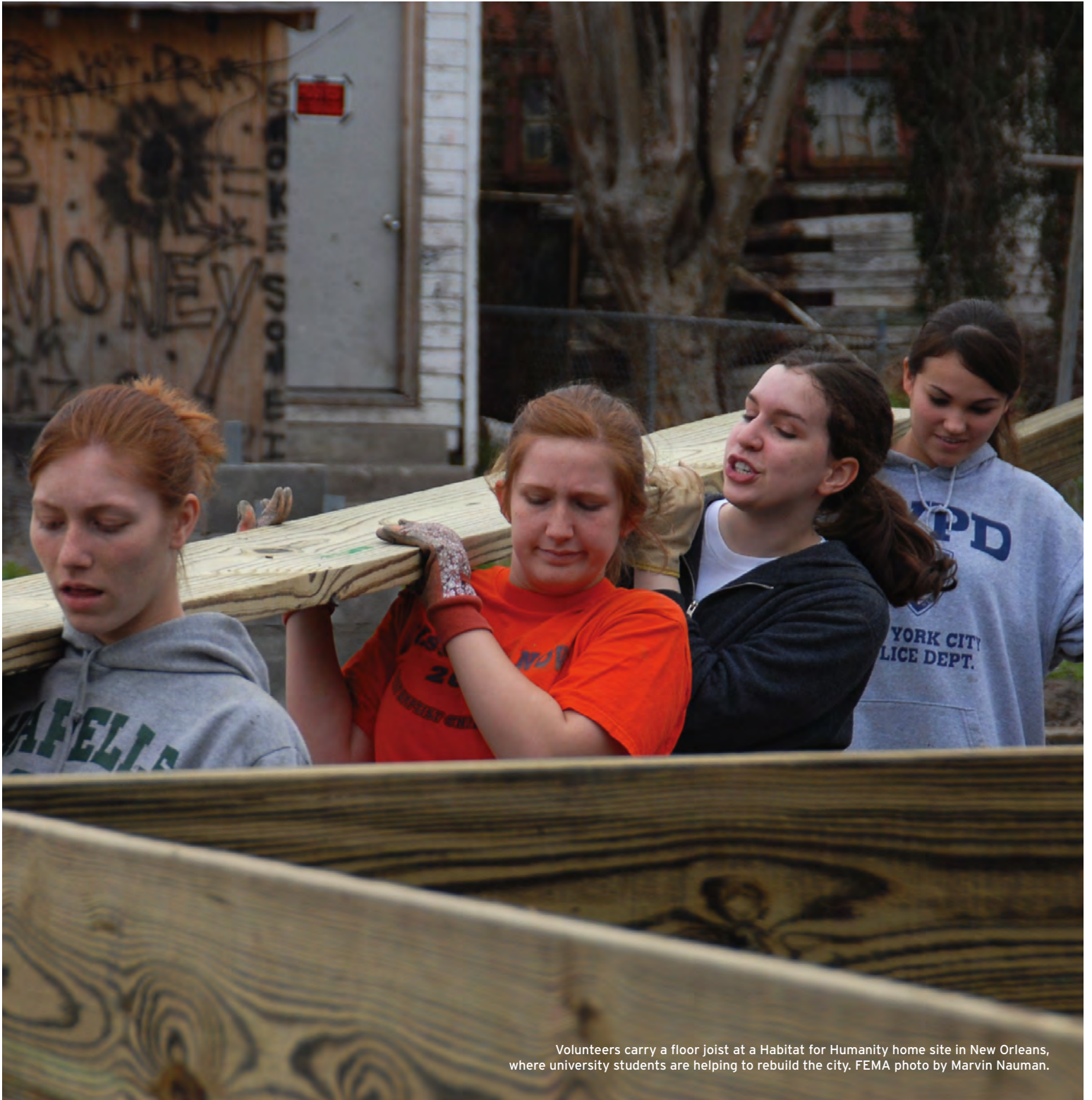
To date, 3,100 volunteers have already served at the three sites, and thousands more are signed up to serve over the next few months. The volunteers have completed several hundred renovation and rebuilding projects in Alabama and Mississippi; because New Orleans' recovery lags behind that of the other two regions, Nazarene plans to focus all its resources on the greater New Orleans area once current projects in Bayou La Batre and Gulfport are completed.

"Our Challenge Grant recipients are some of the very best at both innovation and financial sustainability," notes Corporation CEO David Eisner. "We are excited that they have been able to develop new sources of funding, build effective and sustainable service, and engage baby boomers and other Americans in volunteer programs in the Gulf region."

Corporation Challenge Grants require that each Federal dollar awarded be "matched" by a minimum of \$2 in private funding.

“Recovering, rebuilding, and renewing the Gulf Coast will take many years. Katrina has taught us many lessons, including the value of National Service when dealing with disaster relief.”

- Mississippi Governor Haley Barbour



Volunteers carry a floor joist at a Habitat for Humanity home site in New Orleans, where university students are helping to rebuild the city. FEMA photo by Marvin Nauman.



FROM TOP TO BOTTOM:

The spirit of serving others comes through in this sign for an emergency kitchen in St. Bernard Parish, Louisiana.

A woman and her daughter in Mobile, Alabama, became new homeowners after more than 200 AmeriCorps and VISTA members from eight states constructed 11 houses in a week for Katrina victims and evacuees. Habitat for Humanity photo by Alice Jackson.

AmeriCorps*NCCC members celebrate National and Global Youth Service Day by reinstating the annual trash can painting contest in Waveland, Miss. FEMA photo by George Armstrong.



THE POWER OF SERVICE

➤ SPREADING HOPE TO SURVIVORS AND COMMUNITIES



Renewed hope. Such is the power of volunteering and service. For in the end, the upshot of all these volunteer and National Service activities—from support of initial responders, to providing vital services to victims and evacuees, to leveraging community volunteers—amounts to instilling in Gulf residents the hope and faith they need to recover from this terrible catastrophe.

Time and again, we heard it said: Volunteers add a dimension to the recovery effort that goes well beyond the numbers or the cost savings to residents. Having compassionate people from all over the United States donating their time in the Gulf provides despairing residents with real and tangible evidence that they are not alone or forgotten.

Unlike contractors, volunteers provide a personal, patient, caring touch to homeowners who often need to say “goodbye” to a way of life that no longer exists. Volunteers spend a few extra moments with residents to console them about their loss—a loss that often seems as fresh today as it did a year ago.

It's not complicated. Volunteers provide what individual survivors need most: a hug and a shoulder, and reassurance that things will get better. As one resident, speaking about an AmeriCorps team, put it: “These angels from God cleaned everything out of my house. ... They were able to find some things that they thought I might want to keep ... Seeing what they did made me want to move back into my house, which I didn't want to do since right after the storm. But I am going to rebuild because of the brand new start that they have given me.”

The value of volunteer activity to the whole community is no less important. When residents see organized volunteers working on their neighbors' homes, they get the urge to work on their own. When neighbors see others rebuilding their homes, they decide to rebuild theirs, too. And when residents return, then businesses can return, and once again neighborhoods, towns, and cities can begin to prosper. In short, volunteer activity helps spark the perception that a neighborhood or city can return, which greatly increases the likelihood that it will return.

Not least importantly, volunteers—and especially National Service participants—bring a positive attitude and spirit to the long recovery effort. In many cases, their energy, can-do mentality, and belief in serving others are infectious. That volunteer spirit is critically

important, not only in the Gulf but also as we look to develop a new generation of leaders who understand the value of public service.

The sense of hope doesn't just flow one way, though. Indeed, those who serve often are just as inspired and uplifted by the experience of volunteering as those they are serving. That's because volunteering instills in people not only the belief that they can make a difference, but the realization that they are making a difference.

Perhaps the power of volunteering, of national service, and of hope was best summed up by West Seneca (New York) AmeriCorps member Patti Jarmott, who offered these reflections after her team's three-month deployment to Slidell, Louisiana:

“Devastation may never leave, but service and collaboration are meaningful forces that will always make a difference and will surely last forever. What a privilege it has been to serve in Louisiana and to be a part of such a hopeful endeavor in the aftermath of such a devastating storm. So many still need to see this hope. There is more room to serve.”

“The AmeriCorps members did much more than provide physical labor. ... They gave us hope for the rebuilding of Mississippi and, even more important, they gave us hope in the future of America through their sacrifice, integrity, and compassion.”

- Brooks and Pamela Moore, Storm Survivors, Brandon, Miss.



Two teams of AmeriCorps*NCCC members show off their work after gutting and disinfecting a home identified for assistance by the First Baptist Church of New Orleans. Photo by Cadi Poile.

APPENDIX I

➤ NATIONAL SERVICE PARTNERS IN HURRICANE KATRINA RELIEF

The Corporation for National and Community Service is a signatory to the National Disaster Response Plan, the official plan to protect our nation from natural and manmade hazards and attacks, in the categories of Mass Care and Volunteer Mobilization and Coordination. Following is a partial list of organizations with whom the Corporation has partnered as it seeks to broaden, deepen, and strengthen the relief and recovery efforts of local and national nonprofit groups, state commissions, other government agencies, and faith-based organizations in the aftermath of Katrina and the Gulf Coast hurricanes of 2005. List current as of August 1, 2006.

KEY NATIONAL PARTNERS/STATE SERVICE COMMISSIONS

Alabama Governor's Office of Faith-Based Initiatives

American Red Cross

Army Corps of Engineers

Christian Contractors of America

Federal Emergency Management Agency (FEMA)

Habitat for Humanity

Hands On Network

Louisiana Serve Commission

Mississippi Commission for Volunteer Service

National Association of Service and Conservation Corps

National Voluntary Organizations Active in Disasters

One Star National Service Commission

Salvation Army

Southern Baptist Convention

United Way

Volunteer Center National Network

Volunteer Florida

AMERICORPS*STATE/NATIONAL

American Red Cross
American Red Cross Badger Chapter
American YouthWorks
Appalachian MentorCorps/Sojourners Care Network
Arkansas Children's Hospital
Barnstable County, Massachusetts
Bethel Lutheran Church
Boys & Girls Clubs of America
Brevard ElderServe Project
Broward Mental Health Association
Brownsville Community HealthCorps
Butler County Board of Education
Campus Crusade
Centro Campesino Farmworker Center
Chicago Health Corps
Christian Reformed World Relief Committee
City of Pass Christian
City of Selma
City Year
Civic Works
College of New Jersey/Bonner Foundation
Community Leaders Program
Eastern Kentucky University
Education Corps/Partnership for Youth
Employers' Child Care Alliance
Equal Justice Works
Fannin County Family Connection, Georgia
Florida State Parks
Front Steps
Georgia Habitat for Humanity
God's Katrina Kitchen
Grace Hill Neighborhood Health Centers
Green River Area Development District

Habitat for Humanity/New Orleans
Hands On Atlanta
Hands On Gulf Coast
Hands On New Orleans
Hands On USA
Homeless and Housing Coalition of Kentucky
Hoopa Valley Tribe
Inner Harbour AmeriCorps
KCR AmeriCorps
Leon County Schools
Louisiana Delta Service Corps
Maryland Governor's Office on Service
and Volunteerism
Meadowbrook Church of Christ
Metro Atlanta Task Force for the Homeless
Mid South Community College
Minnesota Conservation Corps
Mississippi Commission for Volunteer Service
Montana Conservation Corps
Morehead State University
National Association of Community Health Centers
National Council of La Raza
North Central Community Action Program
Ohio State University
Operation Fresh Start
Pennsylvania Conservation Corps
Pennsylvania Mountain Service Corps
Project Recovery
Public Allies
Public Interest Research Foundation of New Jersey
Restoration Point Ministries
St. Louis Partnership for Youth
St. Paul's Community Development Corporation
Salvation Army

Save the Children
Shreveport Green/ShrevCORPS
Stafford AmeriCorps Reading Partners
Tallahassee Red Cross
Teach For America, Inc.
Town of West Seneca
Tribal Civilian Community Corps
Trinity Christian Community
United Methodist Committee on Relief
University of Alabama at Birmingham
Vermont Youth Conservation Corps
Volunteer Center of Southern Arizona
Volunteers of America
Washington Conservation Corps
Washington Service Corps
Workforce Connections, Inc.

AMERICORPS*NCCC

Bethel Lutheran Church
Camp Coast Care
Camp Pearlinton
Catholic Office of Long Term Recovery
Charleston County Human Services Commission
City of Lake Charles
City of Miami
City of Pass Christian
City of Waveland
Community Collaborations International
Christus Victor Lutheran Church
Emergency Communities
Ferncliff Camp
Habitat for Humanity/Baton Rouge
Habitat for Humanity/Bayou Area

Habitat for Humanity/Collier County
Habitat for Humanity/Harrison County
Habitat for Humanity/Highlands
Habitat for Humanity/Lee County
Habitat for Humanity/Metro Jackson
Habitat for Humanity/New Orleans
Habitat for Humanity/St. Tammany
Hands On Gulf Coast
Hands On New Orleans
Jackson Public Schools
Jean Lafitte National Park
Mercy Corps Green Project
Metro Atlanta Task Force for the Homeless
Mississippi Coastal Plains Resource Conservation
and Development Commission
Morrell Foundation
National Council on Aging
Nature Conservancy
Operation Blessing International
Rebuild Northwest Florida
Rebuilding Together New Orleans
South Mississippi Regional Center
St. Bernard Parish
St. Rose de Lima Catholic Church
Tulane University
United Methodist Disaster Response
United Way of Acadiana
Weeks Bay Estuarine Reserve
Westminster Presbyterian Church
Xavier University
Youth Excitement Team

AMERICORPS*VISTA

Alabama Governor's Office of Faith-Based
and Community Initiatives
American Red Cross
American Red Cross/Mile High Chapter
American Red Cross of Mass Bay
American Red Cross/Cedar Rapids
Boys & Girls Clubs of Central Wyoming
Centennial Board of Cooperative Educational Services
Center for Faith and Health Initiatives
Church World Service
Concordia College
Father Lebeau Community Center
Friends of the Minnesota Conservation Corps
Goodwill Industries of Central East Texas
Habitat for Humanity
Habitat for Humanity of Omaha
Hurricane Rita Recovery Project, Diocese of
Lafayette, Office of Justice and Peace
Longview Community Ministries
Making Connections
Minnesota Housing Partnership
Morningside College
New Orleans Habitat for Humanity
PrepareME Corps
Random Acts of Kindness
Rural Resources Community Action
Teaming for Technology Chicago
United Cerebral Palsy of Texas
University of Maryland School of Pharmacy
Volunteer Services of Carlton County
Washington Association of RSVP Directors
Washington Service Corps

LEARN AND SERVE AMERICA

Arkansas Department of Education
Baltimore County Public Schools
Buford Elementary School
Carroll County Public Schools
College of Saint Mary
Colorado Governor's Commission on
Community Service
Curators of the University of Missouri
Dillard University
Doane College
Erwin Elementary School
Florida Department of Education
Gulf Coast Community College
Haddon Heights School District
Howard University
Kids Consortium

KIDSCAN
Kilohana Elementary School
Lumberton Township School District
Massachusetts Department of Education
Morris Area
New Foundations Charter School
Northampton Community College
Oklahoma State Department of Education
Sykesville Middle School
Tulane University
University of Hawaii at Manoa
University of Nebraska-Lincoln
University of Nebraska-Kearney
University of South Dakota
Waiialua Middle School
Washington County Board of Education
Wayne-Westland Schools
Westbrook School Department
Xavier University

SENIOR CORPS--FOSTER GRANDPARENTS

Austin State School
Big Brothers Big Sisters of Southwest Louisiana
Caddo Council on Aging
Catholic Community Services
Charleston Area Senior Services
DeSoto High School Alumni Association
East Bay Community Action Program
Escambia County Council on Aging
Kankakee School District
Lafayette County Chamber of Commerce
Peoples' Regional Opportunity Program
Pinecrest Developmental Center
Ouachita Baptist University
Quad Area Community Action Agency
Southeast Arkansas Education Service Cooperative
Southeast Texas Regional Planning Council
St. Mary's Hospital
Texas Department of Aging and Disability Services

SENIOR CORPS--RSVP

American Red Cross/Carolina Lowcountry Chapter
American Red Cross/Northwest Louisiana Chapter
American Red Cross/Mt. Rainier Chapter
American Red Cross/Western Chapter
American Red Cross of Metropolitan New Jersey
American Red Cross of the Susquehanna Valley
Baltimore County Office on Aging
Blackstone Valley Community Action Program
Brazos Valley Area Agency on Aging
Caddo Council on Aging
Calcasieu Parish Office of Community Services
Catholic Charities of Broome County
CEFS Economic Opportunity Corporation
Citrus County Board of Commissioners
Cornell Cooperative Extension of Chemung County
Central Arizona Association of Governments
Coles County Council on Aging
Colorado Mountain College
Cornell Cooperative Extension
Crow Wing County Social Services
Cumberland County Coordinating Council
Decorah Public Library
Dutchess County Association for Senior Citizens
East Baton Rouge Council on Aging
East Bay Community Action Program
Elder Service of Cape Cod and Islands
Escambia Council on Aging
Family & Child Services of Washington, D.C.
Flagler Volunteer Services
Future Builders
Garland County Council on Aging
Gaylord Community Schools
Gericulture Corporación
Greater Hartford Community Renewal Team
Heart of America United Way
Henry County Health Center
Jefferson Community Action Program
John Wood Community College
Kansas Wesleyan University
Lincoln County Commissioners
Lincoln Total Community Action
Mahoning County Volunteer Services Agency
Marquette County Commission on Aging

Meals on Wheels Plus of Manatee
Natchitoches Parish Office of Community Services
North Conway Community Center
Northwest Louisiana Interfaith Pharmacy
Northwest Nebraska Community Action Agency
Opportunities for Chenango
Orleans Council on Aging
Ozark Opportunities
Paris Junior College
Peoria Friendship House of Christian Service
Princeton Area Red Cross Bloodmobile
Quad Area Community Action Agency
Rapides Council on Aging
St. Charles Parish Council
St. Martin/Iberia/Lafayette Community Action
Senior Hub
Scioto Christian Ministry
Seniors Helping Others
Seniors Program of Santa Barbara
Seniors Resource Development Agency
South Arkansas Regional Health Center
South East Texas Regional Planning Commission
State University of New York/College at Oswego
Volunteers of America
Texoma Council of Governments
Travis County Department of Human Services
Treasure Coast Area Agency on Aging
United & Community Family Services of New London
United Community Services
United Way of Southeast Arkansas
University of Louisiana at Monroe
University of Northern Colorado
Visiting Nurse Association
Volunteer Center of Northwest Suburban Chicago
Volunteer Center of Rhode Island
Volunteer Center of Silicon Valley
Volunteer Frederick
Volunteers of America
Warren County Community Services
West Texas Rehabilitation Center
YMCA of Greater Whittier
YMCA of the Inland Empire
YWCA of McLean County
York County Area Agency on Aging

SENIOR CORPS--SENIOR COMPANIONS

Our Lady of the Lake Regional Medical Center
Senior Resources
St. Landry Parish Community Action Agency
University of the District of Columbia
Wyoming Senior Citizens

SPECIAL VOLUNTEER PROJECTS

American Radio Relay League
Angel Flight America
Larimer County Medical Reserve Corps
Medical Reserve Corps
Mesa County Medical Reserve Corps
Morehouse School of Medicine
Nazarene Compassionate Ministries

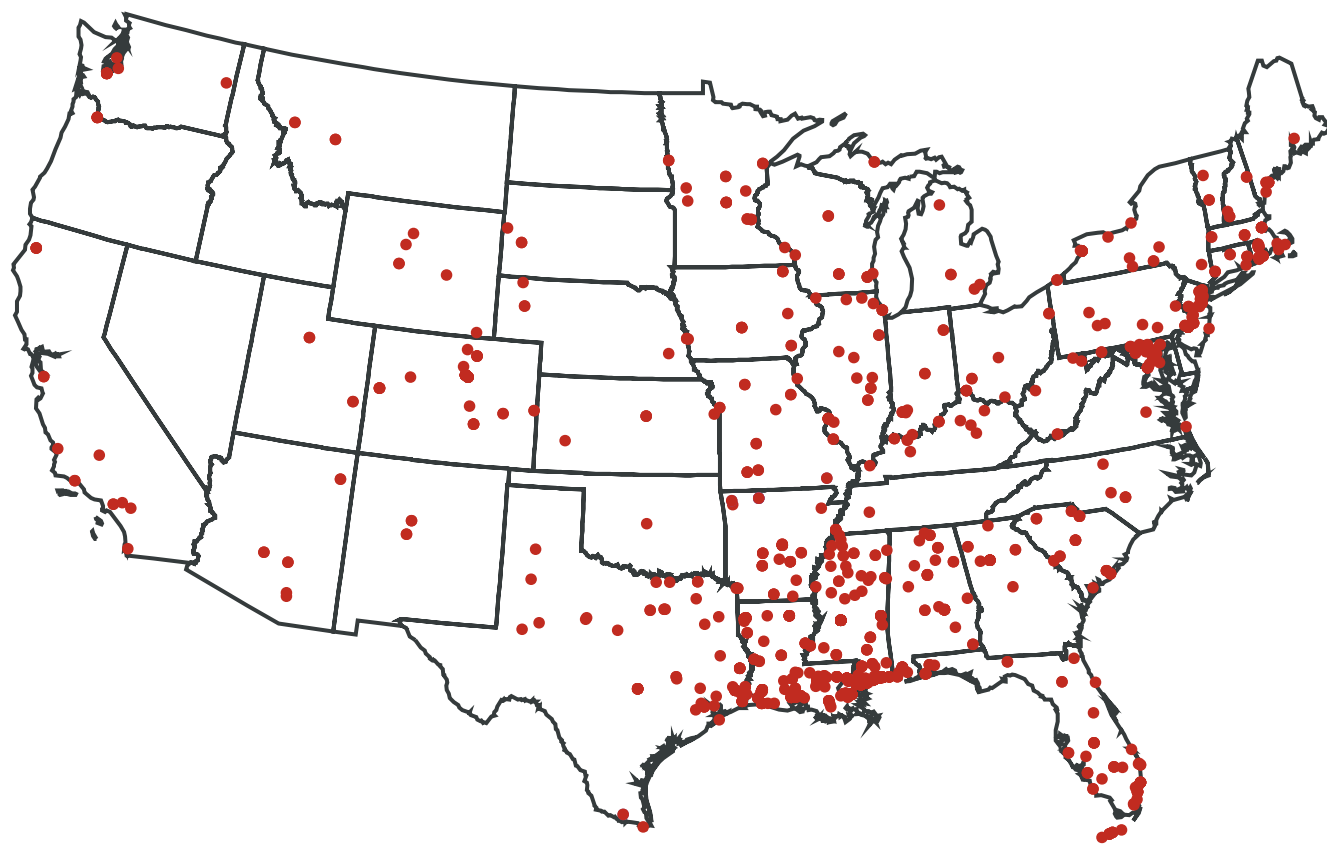
APPENDIX II

➤ NATIONAL SERVICE ACTIVITY RELATED TO KATRINA

The following chart lists the number of participants who have contributed to hurricane-related activities for each of the Corporation's programs, the total number of hours that they have served, and the number of volunteers that they have recruited or coordinated. The map shows the areas of the country where National Service programs either directly served or from where they offered assistance. Data current as of August 1, 2006.

PROGRAM	PARTICIPANTS	SERVICE HOURS	LEVERAGED VOLUNTEERS
AmeriCorps*State and National	2,748	417,982	14,176
AmeriCorps*NCCC	1,900	775,000	47,000
AmeriCorps*VISTA	142	75,104	17,843
Senior Corps	8,638	264,195	10,194
Learn and Serve America	20,398	56,658	1,438
Other*	3,247	86,376	4,137
Totals	35,158	1,624,335	92,874

* Includes the Corporation's Special Volunteer and Challenge Grant programs



● PROJECT ACTIVITY

HOW TO SERVE

- Thousands of skilled and unskilled volunteers are needed to help the Gulf Coast recover from last year's hurricanes. Volunteers are also needed to meet a wide range of local challenges in communities across the country. If you are interested in helping out, either in the Gulf or in your hometown, please go to www.volunteer.gov.

If you are interested in joining or learning more about the programs of the Corporation for National and Community Service, go to www.nationalservice.gov. Under the "For Individuals" menu, click on "Join Now" to discover which opportunity is right for you.



Corporation for
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