



# I Am a Nonimmigrant...

**C4**

How do I...Replace a Form I-94,  
Arrival-Departure Record?



U.S. Citizenship  
and Immigration  
Services

M-586 (12/05)

## What if my Form I-94 has incorrect information on it?

If your **Form I-94**, *Arrival-Departure Record* was issued by U.S. Customs and Border Protection (CBP) (at a Port of Entry) and it has an error, you should go to the nearest CBP Office with proof of entry or admission and the Form I-94, and request a new Form I-94.

If the Form I-94 was issued by USCIS (at a local USCIS office or from a USCIS Service Center) and it has an error, you should go to the nearest USCIS local office and request a new Form I-94. If the officer at the local office is not convinced that the Form I-94 was issued in error, the officer may advise you to file a **Form I-102**, *Application for Replacement/Initial Nonimmigrant Arrival Departure Document*.

## What if my Form I-94 has been lost, stolen, mutilated, or destroyed?

If your Form I-94 has been lost, stolen, mutilated, or destroyed, you will need to apply for a replacement Form I-94. You'll need to file a Form I-102.

You can download the Form I-102 from our website at [uscis.gov](http://uscis.gov).

## Key Information

| Key forms referenced in this Fact Sheet                                   | Form # |
|---|--------|
| Arrival-Departure Record  | I-94   |
| Application for Replacement/Initial Nonimmigrant Arrival Departure Record | I-102  |

### USCIS

- **On the Internet at: [uscis.gov](http://uscis.gov)**

For more copies of this Fact Sheet, or information about other citizenship and immigration services, visit our website. You can also download forms, e-file some applications, check the status of an application, and more. It's a great place to start! If you don't have Internet access at home or work, try your library. If you can't find what you need, call customer service.

- **Customer Service: 1-800-375-5283**

- Hearing Impaired TDD Customer Service: 1-800-767-1833

**Disclaimer:** This Fact Sheet is a basic guide to help you become generally familiar with our rules and procedures. For more information, or the law and regulations, see our website. Immigration law can be complex, and it is impossible to describe every aspect of every process. You may wish to be represented by a licensed attorney or by a nonprofit agency accredited by the Board of Immigration Appeals.

### Other U.S. Government Services—click or call

|                                 |  |                |
|---------------------------------|--|----------------|
| <b>In general</b>               | <a href="http://www.firstgov.gov">www.firstgov.gov</a> | 1-800-333-4636 |
| <b>U.S. Department of State</b> | <a href="http://www.state.gov">www.state.gov</a>       | 1-202-647-6575 |

