Global Communication & Marketing

Global Activities Overview

Vision

 A world where all people actively use accessible, accurate, relevant, and timely health information and interventions to protect and promote their health and the health of their families and communities.

Mission

 Protect and promote global public health by collaborating with international partners to integrate customer-centered, science-based health marketing strategies into health communication and education programs.

Methods

- Support countries in assessing their health communications capacity and in planning projects and systems that are effective in the local context
- Collaborate with partners to develop communication and marketing strategies for public health interventions
- Research innovative uses of communication technologies, with a focus on mobile technology capacities, to support global public health interventions
- Develop best methods for transitioning health messages and health communication and marketing methodologies to global contexts
- Provide technical assistance in scaling up emergency communication capacity

Sample Projects

Health Communication and Marketing Strategies

- Conduct KAB survey and test messages and materials in support of a rabies prevention and control communication campaign (China)
- Implement targeted communication of hospital infection control guidelines (Kenya)
- Develop a communication and marketing strategy for micronutrient food fortification to improve maternal and child health (Central America)

eHealth

- Pilot the use of new ICT networks for health communication in rural settings (Kenya)
- Support use of ICT for training and communication with the public health workforce (HIV/AIDS M&E – China, Laboratory Biosafety – Central America, Hospital Infection Control – Kenya)
- Collaborate with partners to test mobile communication technology methods to support Directly Observed Therapy of TB patients (Kenya)
- Pilot use of mobile SMS technology to support blood donor outreach (Kenya)

Emergency and Risk Communication

- Assess emergency communication system capacity (multiple countries)
- Develop and implement exercises to test risk communication plans (Central America)
- Test US-based emergency risk communication principles for cultural appropriateness (China)
- Conduct emergency risk communication training and planning workshops (Kenya, Nigeria)
- Conduct survey of health communication needs of earthquake survivors (China)

Contact Information

Global Communication and Marketing Team Web site http://www.cdc.gov/healthmarketing/ihm.htm Email Us globalcomm@cdc.gov

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