

SCIENCE REFERENCE SERVICES

Quick Guide to Document Delivery Services for Science & Technology

A brief guide to some of the services available for *quickly* obtaining documents not available at LC. With some exceptions, there are charges for these services. Most of the services listed below involve fees, depending on how many pages, format, and how fast you need it. Check their web pages for more details. This list is only a brief selection of the numerous services, large and small, available for providing on-demand pay-per-view copies of all types of documents. Interlibrary Loan services constitute document delivery of the least expensive kind. Electronic delivery to the desktop for many LC databases is also available for free in the Library. Additional information can be found online at: <http://www.loc.gov/rr/ElectronicResources/findingResources.php> or from the Science Reference staff.

U.S. GOVERNMENT SERVICES

These are large government-funded data warehouses. Fees are cost-recovery-based. No copyright fees are added for government funded information.

<p>Defense Technical Information Center (DTIC) http://www.dtic.mil</p> <p>Public Database (STINET) http://stinet.dtic.mil</p>	<p>Materials Available: Print copies of DOD tech. rpts., nonprint materials, other products.</p>	<p>Subject Areas: DOD-sponsored technical reports; all areas of engineering & technology.</p>	<p>Delivery Options: Many full-text PDFs online for free; print & nonprint delivery options.</p>
<p>Processing Time: Refer to home page for details. Other Information: Available to govt. & contractors; must qualify for service. STINET search is open to the public. Many reports also available through NTIS (see next entry).</p>			
<p>National Technical Information Service (NTIS) http://www.ntis.gov/index.asp</p> <p>SEARCH http://www.ntis.gov/search/</p>	<p>Materials Available: Govt.- sponsored U.S. and worldwide scientific, technical, engineering, and business-related publications.*</p>	<p>Subject Areas: Technical reports; all areas of engineering & technology.</p>	<p>Delivery Options: Print (mail), downloadable PDFs, custom CD-ROMs, links to web docs.</p>
<p>Processing Time: Depends on delivery format; refer to home page for details. Other Information: Minimal handling fees; rush service available.</p>			
<p>NASA Scientific & Technical Information (STI)</p> <p>NASA Technical Reports Server (NTRS) http://ntrs.nasa.gov/?method=aboutntrs</p> <p>NACA Technical Reports Server (NACATRS) http://naca.larc.nasa.gov/</p>	<p>Materials Available: Research reports, journal articles, conference papers, technical videos, mission-related operational documents, and preliminary data.</p>	<p>Subject Areas: Astronautics and aerospace.</p>	<p>Delivery Options: Print (UPS/FedEx), PDF online.</p>
<p>Processing Time: Standard - 3 bus. days; Rush - 1 bus. day. Other Information: Online order form; fees depend on document.</p>			

<p>U.S. Patent & Trademark Office (USPTO) http://www.uspto.gov/</p> <p>Patents Search: http://www.uspto.gov/main/patents.htm</p> <p>Trademarks Search (TESS): http://tess2.uspto.gov/bin/gate.exe?f=tess&state=k2h7c4.1.1</p>	<p>Materials Available: Patents granted in U.S. since 1790.</p>	<p>Subject Areas: All areas of technology</p>	<p>Delivery Options: Print (Mail, CD-ROM); full-text online (to 1976); digital images only to 1790 (downloadable image viewers required to view).</p>
	<p>Processing Time: Online retrieval is immediate with high-speed connection.</p> <p>Other Information: Patent full-page images requires downloading viewing software, available on site. All online text and images are free. Certified copies available for fee.</p>		

* Most government technical reports are also held in LC and available for free + photocopy costs; for assistance ask at the Science Reference Desk.

NONPROFIT SERVICES

These services are affiliated with either private, national or academic libraries. Fees are cost-recovery-based. Copyright fees are usually additional.

<p>British Library's Document Supply Service http://www.bl.uk/services/document/dsc.html</p> <p>Integrated Catalogue: http://catalogue.bl.uk/F/?func=file&file_name=login-bl-list</p>	<p>Materials Available: Journals, books, conferences, reports, patents, theses, official publications, music scores, and images.</p>	<p>Subject Areas: Every aspect of scientific, technical, medical and human knowledge, in many languages.</p>	<p>Delivery Options: Photographs, microfilm, digital & paper copies via mail, encrypted PDF.</p>
	<p>Processing Time: 24 hrs. for electronic delivery.</p> <p>Other Information: Copyright restrictions - fees where appropriate.</p>		

<p>Canada Institute for Scientific & Technical Information (CISTI) http://cisti-icist.nrc-cnrc.gc.ca/docdel/docdel_e.html</p> <p>Catalogue: http://cat.cisti-icist.nrc-cnrc.gc.ca/search</p>	<p>Materials Available: Books, journal articles, papers, reports; conference proceedings a specialty.</p>	<p>Subject Areas: All areas of physical and life sciences, engineering, technology and health sciences.</p>	<p>Delivery Options: E- formats available.</p>
	<p>Processing Time: 90% of orders are in 24 hrs; 50%+ same business day.; 72-hrs. for partnered resources; 2-hr rush available. Global service within 4 wks.</p> <p>Other Information: Delivery options include Ariel, Secure Desktop, Fax, Courier. Order via catalog function available. Copyright fees extra.</p>		

<p>Engineering, Science and Technology Information Service (ESTIS) http://www.lib.umn.edu/estis/</p> <p>Catalog (MNCAT): http://saturn.oit.umn.edu/F/?func=file&file_name=find-b&local_base=tcmnecat</p>	<p>Materials Available: Materials held by the Univ. of Minn. University Libraries</p>	<p>Subject Areas: See web page for details on libraries & collections.</p>	<p>Delivery Options: Print, Fax, and electronic delivery via Web server. FedEx or local courier added on as applicable.</p>
	<p>Processing Time: Most requests are shipped within 48 hours, and many are sent the same day. Rush service available.</p> <p>Other Information: Copyright fees extra.</p>		

Linda Hall Library of Science, Engineering and Technology http://www.lhl.lib.mo.us/services/document_delivery/index.shtml	Materials Available: Journal articles, papers, & historical documents at LHL.	Subject Areas: Exceptionally strong in mathematics, astronomy, physics, chemistry, and engineering.	Delivery Options: Mail, Fax, Ariel, Email, FedEx.
	Processing Time: 24-48 hrs. Other Information: Research services; rush services. Multiple request options. Copyright fees extra.		

MIT Libraries Document Services http://libraries.mit.edu/docs/	Materials Available: Theses, MIT tech. reports, working papers, journal articles - from MIT collections; out-of-print MIT Press materials.	Subject Areas: All areas of science, engineering & technology.	Delivery Options: Web-docs PDF, Mail, Fax, FedEx
	Processing Time: 3-5 business days. Other Information: Rush services available.		

NYPL Express The New York Public Library http://www.nypl.org/express/	Materials Available: Newspaper and journal articles, patents, proceedings, government documents, reports, and book excerpts.	Subject Areas: All subject areas.	Delivery Options: Mail, Pickup, NYC-area courier, Fax, FedEx, Web posting (email alert).
	Processing Time: Standard, Next Day (Order by 2 p.m.), Rush, Express (3 hrs.). Other Information: M-F, 9 a.m. to 6 p.m.; links to document suppliers around the world; copyright fees extra.		

COMMERCIAL SERVICES

There are hundreds of commercial services that offer document delivery of various types. The list below does NOT constitute endorsement by the Library of Congress; it is meant to be a representative sampling of services with strong support in the areas of science and technology.

Institute for Scientific Information (ISI) Thomson-Gale http://www.isinet.com/documentdelivery/	Materials Available: ISI journal holdings, patents, conference proceedings, government reports, book chapters, theses, standards & specifications.	Subject Areas: Comprehensive science & engineering topics.	Delivery Options: Electronic (virtually any request can be delivered as a PDF file), Fax, Mail, FedEx, or other couriers.
	Processing Time: For documents in the ISI collection - within 24 hours of receipt of order. Other Information: Multiple ordering options: via Web: Direct links to Document Solution®; via select ISI Web-based products - DIALOG®, DataStar®, & OCLC®. Also via Email, Fax, Phone, Mail. Charges include copyright fees.		

IngentaConnect Search: http://www.ingentaconnect.com/search/	Materials Available: Journals articles, chapters, reports and more.	Subject Areas: All areas of science, technology, engineering, mathematics, medicine and more.	Delivery Options: Web, Fax/Ariel, Mail.
	Processing Time: Contact vendor for details. Other Information: Three search options: Electronic content, Fax/Ariel, journal or book title. Browse by subject group. Article royalty fees are set by the individual publisher, together with an IngentaConnect delivery charge. IngentaConnect delivery fees are \$10 for electronic delivery and \$15 for fax or Ariel delivery.		

Infotrieve http://www4.infotrieve.com/products_services/document_delivery/ Search & Discovery Tools: http://www4.infotrieve.com/products_services/databases/default.asp	Materials Available: All areas of medicine and the life sciences; includes the Inspec Collection (from 1994 - present) and the IEE Collection.	Subject Areas: Science, technology, & medicine (STM) content.	Delivery Options: e-100 (100% electronic delivery), Fax, E-mail, Expedited and regular mail, Courier, Ariel.
	Processing Time: Contact vendor for details. Other Information: Multiple order options: Fax, Email, or online; price of most articles includes a copyright charge. Rush and 'panic' services available.		

Information Express http://www.ieonline.com/docdel.html Search: http://www.ieonline.com Register or browse as a guest.	Materials Available: Includes IEEE/IEL fulltext database; core journals covering the fields of science, technology and medicine; outside sources.	Subject Areas: Sources and collections include extensive coverage in science, technology, and medicine.	Delivery Options: Paper or electronic documents; electronic full text delivery is available for selected titles.
	Processing Time: Article order requests are filled within one day. Other Information: Multiple order options include Telephone, Fax, Mail, Email, & Web. Alert services. Free trial		

Online Lists of Document Delivery Services

- *DocDel.net.*
<http://www.docdel.net/index.html>
Germantown, Md., Instant Information Systems, c2002.
- *Document Delivery Suppliers.*
<http://www.library.vcu.edu/tml/docsupp/>
Jean Shipman, compiler. Richmond, Va., Tompkins-McCaw Library for the Health Sciences, VCU Libraries, Virginia Commonwealth University. Rev. Jan. 12, 2004, c2003.
- *Just-in-Time In CyberStacks.*
<http://www.public.iastate.edu/~CYBERSTACKS/Just.htm#Subject>
Gerry McKiernan, compiler. Ames, Ia., Iowa State University. August 23, 2000.