Elimination of Duplicate NCP/Participant Information

The CSENet Service Desk received calls from numerous states requesting assistance in identifying whether the NCP and/or participant information was duplicated in a transaction. Our research and analysis concluded that some states send the same NCP data in the NCP-ID Data Block and in the Participant Data Block with a Relationship = A (Non-custodial Parent) within the same transaction. Discussions on this issue with states have not resulted in a clear understanding or business purpose as to the reason for duplicating the information. Several states that have received the duplicated data point out that they must manually process the data, which reduces their automated efforts and efficiency.

To further improve automated transaction processing and electronic interstate business efficiency, it is critical to ensure that NCP and participant information is not duplicated within a transaction.

Additional information concerning technical support is available in the *CSENet Interface Guidance Document* (IGD), located on the OCSE Web site at http://www.acf.hhs.gov/programs/cse/newhire/csenet/library/csenet2000/csenet2000.htm. Section 8.0 of the IGD discusses the various areas of support including the Service Desk and suggests ways in which the nationwide child support user community may use the resources available. The Web site also includes information about other CSENet Best Practices.

If you have any questions regarding this issue, please contact your CSENet 2000 Technical Representative or the Service Desk at 1-800-258-2736. A listing of the Technical Representatives may be found on the OCSE Web site at http://www.acf.hhs.gov/programs/cse/newhire/csenet/contacts/csenet_contacts.htm.