

CSENet EFlash #03-06

DATE: November 25, 2003

RE: Preparing for National ICR

The National Interstate Case Reconciliation (ICR) Project and the CSENet Application are working together to assist states and promote automation. As states prepare for ICR, it is essential that your state also enables CSENet communications with other states. This will allow states to maximize automated exchanges and minimize the need for worker intervention. Exchange Agreement information is downloaded daily to the IRG website and can be accessed at <http://151.196.108.20/irg/overview.asp>.

The CSENet team is available to assist states to enable or expand communications. Additional information about technical support is available in the *CSENet Interface Guidance Document* (IGD), which is found on the OCSE website at <http://www.acf.hhs.gov/programs/cse/newhire/csenet/library/csenet2000/csenet2000.htm>. Section 8.0 of the IGD discusses the various areas of support including the Service Desk and suggests ways in which the nationwide child support user community may use the resources available.

If you have any questions regarding technical assistance, please contact your CSENet 2000 Technical Representative or the Service Desk at 1-800-258-2736. A listing of the Technical Representatives may be found on the OCSE website at http://www.acf.hhs.gov/programs/cse/newhire/csenet/contacts/csenet_contacts.htm.