What Exactly is CSENet?

Presented by Mike Noreika
CSENet Point of Contact
Pennsylvania Bureau of Child Support Enforcement
13th National Child Support Enforcement (CSE) Training Conference
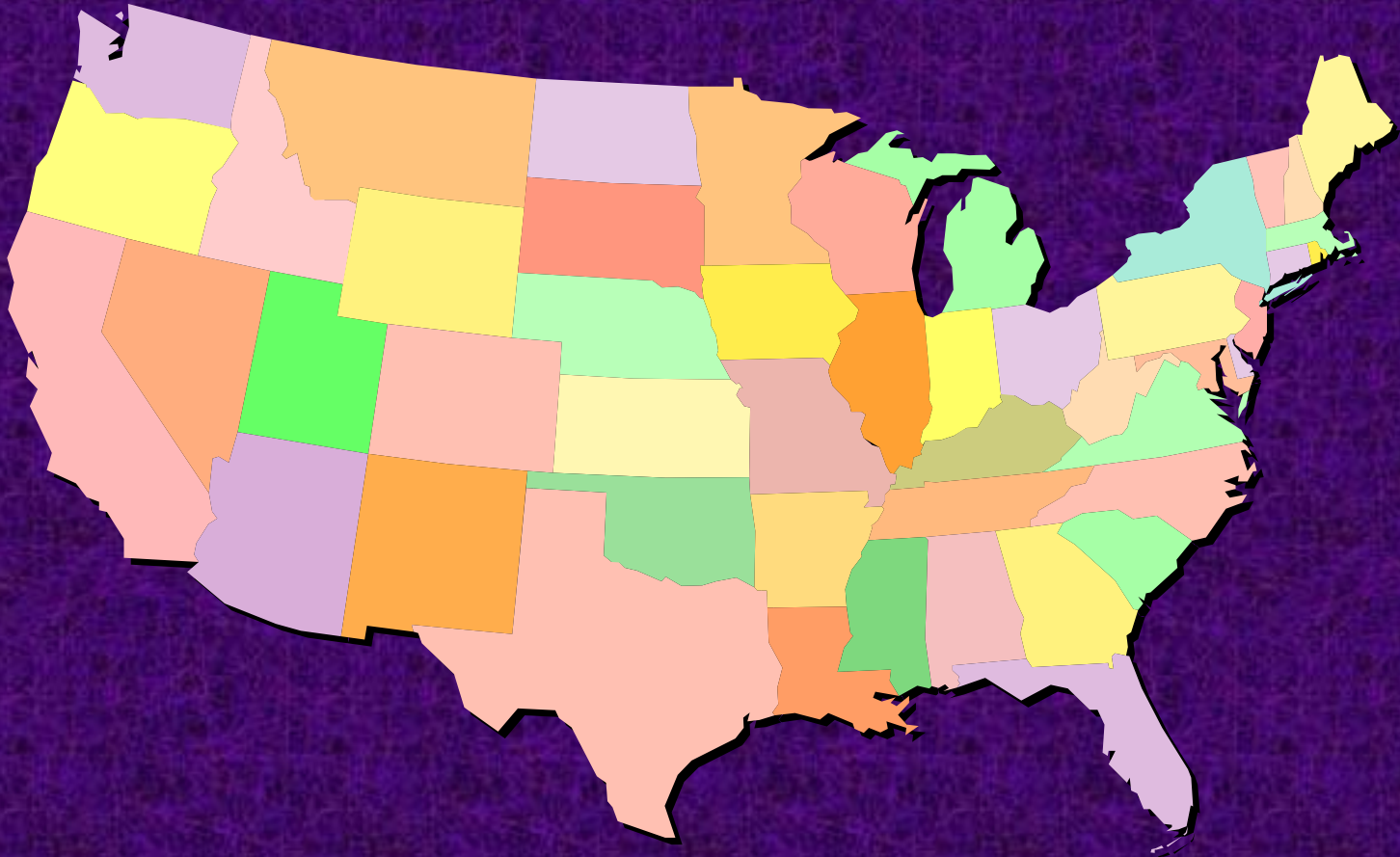**September 8-10, 2003**

The Child Support Enforcement Network

What does that mean???

An Electronic Child Support Communication Tool
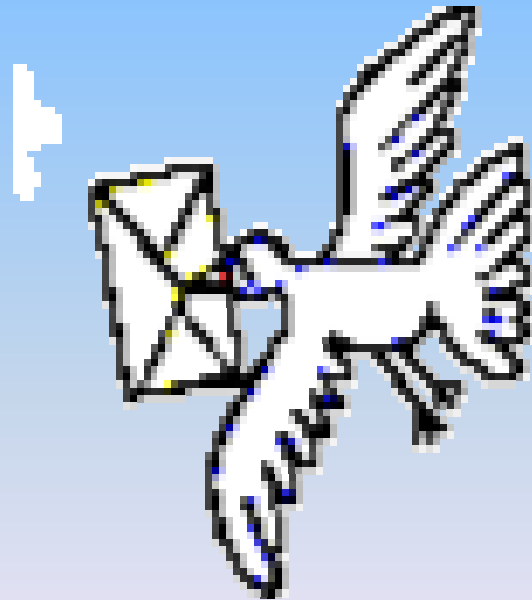
OK, but how does it work?

Washington

Pennsylvania

CSENet

Frame Relay Network

Manassas, VA

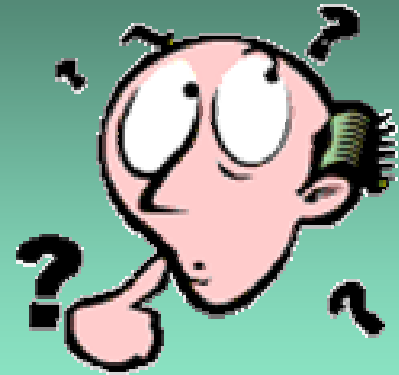# Your state "talks" to other CSENetically-capable states

What "language" do we "talk"?

Instead of sentences composed of subject, verb, and object, CSENet uses function, action, and reason code to get the message across.

Function? Action? Reason Code?

I'm confused......

There are **7** "functions" in CSENet and they each address a different area of case processing.

I'm still confused....

7 "Functions"

- **CSI**
- **LO1**
- **ENF**
- **MSC**
- **EST**
- **PAT**
- **COL**

OK…..but what do they mean?

- CSI = Case Information
- LO1 = Quick Locate
- ENF = Enforcement
- MSC = Managing State Cases
- EST = Establishment
- PAT = Paternity
- COL = Collection

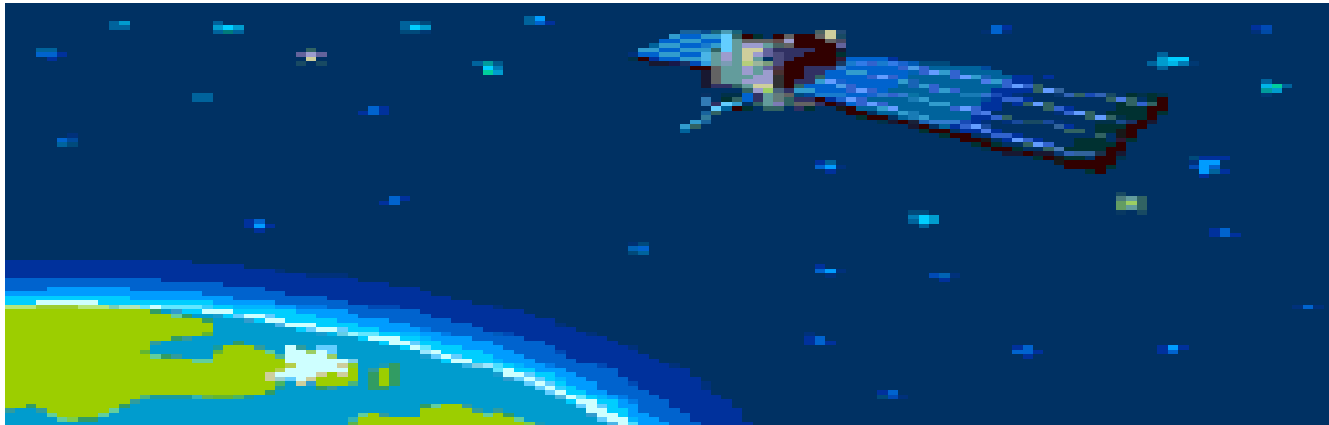**So those are the "functions." What's an "action"?**

"Actions" are what you want done.

There are **6** different "actions" in CSENet.

Explain, please?

You can **R**equest or **P**rovide information, send a re**M**inder or an **U**pdate, **A**cknowledge receipt of a CSENet message or **C**ancel the previous request.

Got any examples?

- LO1/R = Quick Locate Request
- ENF/A = Enforcement Acknowledgement
- CSI/P = Case Information Provide
- MSC/U = Managing State Cases Update
- PAT/C = Paternity Cancellation
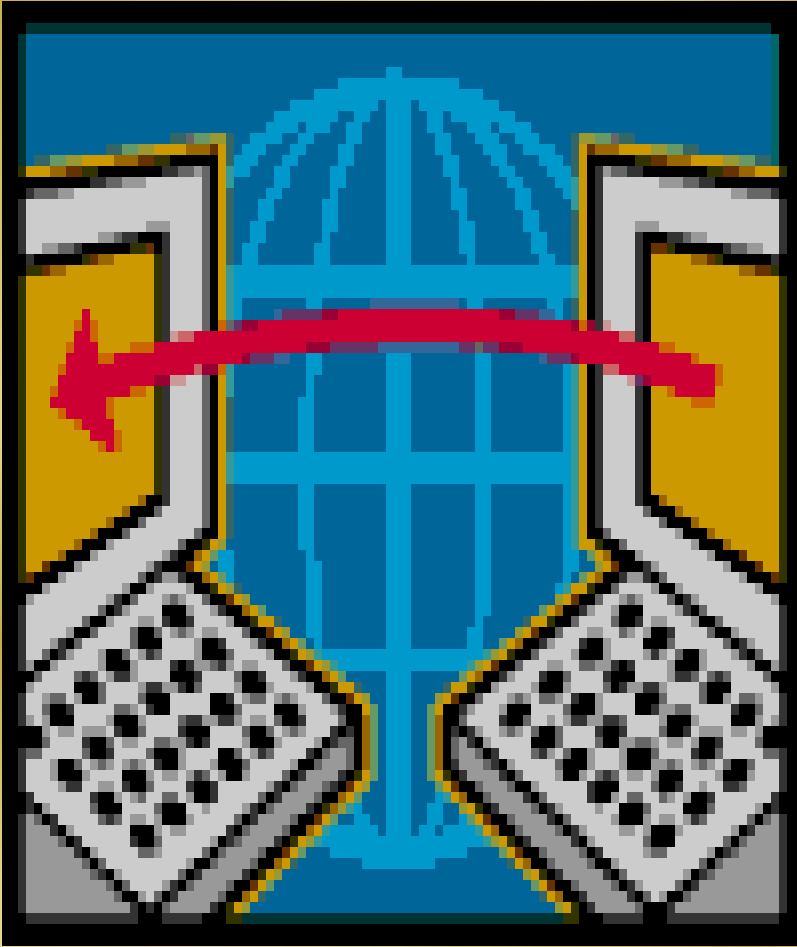- EST/M = Establishment Reminder

OK. Now what about the Reason Code part of a CSENet sentence?

There are 100s of CSENet Reason Codes available, allowing the worker to "talk" in specific terms.

Great, but how do I use CSENet to actually "talk" to another state?

CSENet Data Blocks

- Case
- NCP-ID
- NCP-Locate
- Participant
- Order
- Collection
- Information

The CSENet Advantage

- Speed (Overnight)
- Convenience
- Less Paper
- No Automated-Voice-Response "Misery"
- DOB, SSN and Name Updates
- "Quick" Locate Information
- Unsolicited Case Information

Impediments to CSENet Usage

- **Minimal Payment Information**
- **Bad Case Data**
- **Poorly Designed State System**
- **Lack of User Training**

WRONG WAY