



Office of Citizen Services and Communications

► Reaching Out to Spanish Speakers

The Office of Citizen Services and Communications (OCSC) of the U.S. General Services Administration provides individuals access to information and services they require from their government in whatever medium they prefer – the Internet, print, e-mail or telephone. These services are also available to Spanish speakers through the following:

- ★ GobiernoUSA.gov (<http://www.gobiernousa.gov>), the official Web portal of the U.S. government in Spanish;
- ★ Free publications in Spanish on a wide variety of topics distributed through Pueblo, Colorado;
- ★ Responses in Spanish to inquiries received via e-mail through GobiernoUSA.gov, and
- ★ Responses in Spanish to telephone calls received at our toll free number at 1 (800) FED INFO.

OCSC also provides government-wide leadership by actively participating in the Federal Multilingual Websites Committee, a group composed of federal Web managers who are working to expand and improve web content in languages other than English, and supporting Limited English Proficiency (LEP) initiatives.