

## **State income tax assistance available from Department of Revenue**

*April 2, 2004*

If you have an income tax question or need tax forms, the Montana Department of Revenue is ready to assist you.

"Taxpayers can get assistance on a variety of individual income tax matters through our Customer Service Center, statewide local offices and Internet website," said Don Hoffman, Acting Revenue Director.

### Customer Service Center

The Customer Service Center assists both callers and walk-ins Monday through Friday, 8 a.m. - 5 p.m. Customer service consultants and income tax specialists are available to assist taxpayers on individual income tax matters. The center is located in the Sam W. Mitchell Building, 125 North Roberts, in Helena (just east of the State Capitol Building). The telephone number is (406) 444-6900.

The Customer Service Center will offer extended hours on Wednesday, April 14 and Thursday, April 15. Hours will be extended to 8 p.m. both days.

### Local Offices

Taxpayers also are invited to visit the department's local offices during normal business hours. Offices are located in Billings, Bozeman, Butte, Great Falls, Glasgow, Helena, Kalispell and Missoula. The offices stock the most commonly used state tax forms, schedules and instructions. In addition, a trained staff is available to provide general information on a variety of income tax issues.

### Website

Taxpayers preferring to get information through the Internet may visit the Department of Revenue's website at [www.DiscoveringMontana.com/revenue](http://www.DiscoveringMontana.com/revenue). The site contains basic income tax information, downloadable forms/instructions, and filing tips. Online payment of current and back-year taxes is available through Income Tax Express.

The department reminds taxpayers that electronic filing is a great option, and can be accomplished several ways -- through a tax practitioner who is authorized for IRS e-file, on the Internet using an e-file service, or on a personal computer using off-the-shelf income tax software.

"Taxpayers who file their tax return electronically and also request direct deposit are in the best possible situation," said Hoffman. "That combination can get your refund to you in as few as four days."

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### **Field Office Locations**

Billings: 175 North 27th, Suite 1400

Bozeman: 2273 Boot Hill Court, Suite 100

Butte: Butte Courthouse, 155 West Granite, Second Floor

Great Falls: 300 Central Avenue, Suite 520

Glasgow: 501 Court Square #7

Helena: Sam W. Mitchell Building, 125 North Roberts, Third Floor

Kalispell: 100 Financial Drive, Suite 210

Missoula: 2681 Palmer Street, Suite 1

FOR IMMEDIATE RELEASE

For more information, please contact:

Don Hoffman, Acting Director, Montana Department of Revenue, (406) 444-1900

Cynthia Pearson, Public Information Officer, Montana Department of Revenue, (406) 444-6700