

The following directory lists the addresses and phone numbers for hundreds of Corporations. Many companies have a special department that handles consumer questions and concerns. Other companies opt to list their corporate headquarters. If you do not find the company you are looking for, try checking your public libraries for the following resource books:

- *The Standard & Poor's Register of Corporations, Directors and Executives*
- *Trade Names Directory*
- *Standard Directory of Advertisers*
- *Dun & Bradstreet Directory*

To identify the name of a company that manufactures a specific product, check the product label and other documents given to you at the time of your purchase. The *Thomas Register of American Manufacturers*, another book available at many public libraries, might also be helpful. It lists the manufacturers of thousands of products.

If you have a complaint about an item or service, it is usually best to go back to the seller BEFORE you contact the companies in this directory. Follow-up with a letter, phone call or e-mail message to the consumer affairs department of the company to let them know about your complaint and whether the seller was able to resolve your problem. Consumer affairs offices are set up within companies because they want to hear from you.

## SOCAP INTERNATIONAL

Many of the companies listed in this handbook are members of the Society of Consumer Affairs Professionals International (SOCAP). A professional organization established in 1973, the Society's goal is to improve the marketplace for consumers by improving customer care through education and networking. SOCAP members are identified in this directory by the SOCAP logo. For more information, contact SOCAP (p. 126).

### A

#### **A&W Restaurants, Inc.**

See: YUM! Brands, Inc.  
1900 Colonel Sanders Lane  
PO Box 34550 (ZIP 40232)  
Louisville, KY 40213  
Toll free: 1-866-456-2929  
www.awrestaurants.com

#### **A. J. Wright**

See: TJX Companies, Inc.  
www.tjx.com/about/ajwright.html

#### **AAMCO Transmissions, Inc.**

Consumer Affairs  
201 Gibraltar Road  
Horsham, PA 19044  
610-668-2900 ext. 224  
Toll free: 1-800-292-8500, ext. 224  
Fax: 610-664-5897  
e-mail: awright@AAMCO.com  
www.aamco.com

#### **Abbott Laboratories**

Customer Relations  
100 Abbott Park Rd.  
Abbott Park, IL 60064-6400  
847-937-6100 (General Info)  
Toll free: 1-800-323-9100  
(Diagnostic products)  
Toll free: 1-800-222-6883 (Vascular Products)  
Toll free: 1-800-255-5162  
(Pharmaceuticals)  
www.abbott.com

#### **ABC, Inc.**

500 S. Buena Vista St.  
Burbank, CA 91521-4551  
818-460-7477  
www.abc.com

#### **Accor North America**

4001 International Parkway  
Carrollton, TX 75007  
972-360-9000  
www.accor-na.com

#### **Ace Hardware Corporation**

2200 Kensington Court  
Oak Brook, IL 60523  
630-990-6600  
Fax: 630-990-3145  
www.acehardware.com

#### **ACE USA Companies**

Customer Services  
PO Box 1000  
436 Walnut St.  
Philadelphia, PA 19106  
215-640-4555  
Fax: 215-640-2489  
www.ace-ina.com

#### **Adaptec**

Customer Service  
691 South Milpitas Blvd.  
Milpitas, CA 95035  
408-945-8600  
Toll free: 1-800-959-7274  
Fax: 408-262-2533  
e-mail: support@adaptec.com  
www.adaptec.com

**Adidas USA**

Consumer Service  
5055 N Greeley Ave.  
Portland, OR 97217  
Toll free: 1-800-448-1796  
Fax: 971-234-4515  
e-mail: customerservice@shopadidas.com  
www.adidas.com

**Admiral**

See: Maytag Corporation  
Toll free: 1-800-688-1100

**Adobe Systems Inc.**

345 Park Ave.  
San Jose, CA 95110-2704  
408-536-6000  
Toll free: 1-800-833-6687  
Fax: 408-537-6000  
www.adobe.com

**Aerus Electrolux Corporation**

Customer Service  
300 East Valley Dr.  
Bristol, VA 24201  
Toll free: 1-800-243-9078  
Fax: 540-645-2863  
e-mail: customerservice@aerusononline.com  
www.aerusononline.com

**AETNA, Inc.**

151 Farmington Ave.  
Hartford, CT 06156  
860-273-0123  
Toll free: 1-800-872-3862  
(Outside CT)  
www.aetna.com

**Alamo Rent A Car**

208 St James Ave.  
Goose Creek, SC 29445  
918-401-6234  
Toll free: 1-800-445-5664  
e-mail: crelations@alamo.com  
www.alamo.com

**Alaska Airlines**

See: Horizon Air  
Consumer Care  
PO Box 24948-SEAGT  
Seattle, WA 98124-0948  
206-431-3647 (Horizon Air)  
206-392-6580 (Baggage Claims)  
206-392-7722 (Refunds/Lost tickets)  
Toll free: 1-800-654-5669  
Fax: 206-439-4477  
www.alaskaair.com

**Alberto Culver Co.**

Consumer Relations  
2525 Armitage Ave.  
Melrose Park, IL 60160  
708-450-3000  
Toll free: 1-800-333-0005  
Fax: 708-450-3435  
www.alberto.com

**Albertsons Inc.**

Community Relations  
250 Parkcenter Blvd.  
Boise, ID 83706  
208-395-6392  
Toll free: 1-877-932-7948  
Fax: 208-395-4382  
www.albertsons.com

**Alcon Laboratories, Inc.**

Consumer Affairs QA-Q122  
6201 South Freeway  
Fort Worth, TX 76134  
817-551-8454  
Toll free: 1-800-757-9195  
Fax: 817-551-3092  
www.alconlabs.com

**Allied Van Lines, Inc.**

Customer Service  
PO Box 4403  
Chicago, IL 60680-4403  
630-717-3590  
Toll free: 1-800-510-7469  
Toll free: 1-800-470-2851  
Fax: 630-717-3123  
e-mail: custsvc@alliedvan.com  
www.allied.com

**Allstate Insurance Co.**

2775 Sanders Rd.  
Northbrook, IL 60062  
847-402-5000  
Toll free: 1-800-255-7828  
Fax: 847-418-5966  
www.allstate.com

**Alltel Corporation**

Corporate  
One Allied Dr.  
Little Rock, AR 72202  
501-905-8000  
Toll free: 1-800-255-8351  
Fax: 501-905-5444  
www.alltel.com

**Alltel Corporation**

Customer Relations - Call Center  
2001 NW Sammamish Rd.  
Issaquah, WA 98027  
425-313-5200  
Toll free: 1-800-873-2349  
Fax: 425-313-5520  
www.alltel.com

**Almaden Vineyards**

Consumer Relations  
12667 Road 24  
Madera, CA 93637  
Toll free: 1-800-726-9977  
www.almaden.com

**Aloha Airlines**

Customer Care Center  
PO Box 30028  
Honolulu, HI 96820  
808-539-5994  
Toll free: 1-888-771-2855  
(Customer Care)  
Toll free: 1-800-803-9454 (Baggage)  
Fax: 808-539-5999  
www.alohaairlines.com

**Amana Appliances**

See: Maytag Corporation  
Consumer Affairs  
403 W 4th St., N  
Newton, IA 50208  
Toll free: 1-800-843-0304  
(Consumer Affairs)  
Toll free: 1-800-628-5782  
(National Service)  
Toll free: 1-877-232-6771  
(National Parts)  
www.amana.com

### Amazon.com, Inc.

Customer Service  
PO Box 81226  
Seattle, WA 98108-1226  
206-266-1000  
Toll free: 1-800-201-7575  
Fax: 206-266-2335  
www.amazon.com

### America Online, Inc.

Member Services  
222000 AOL Way  
Dulles, VA 20166  
703-265-1000  
Toll free: 1-800-827-6364  
Fax: 703-918-1400  
www.aol.com

### American Airlines, Inc.

PO Box 619612 MD 2400  
Dallas, TX 75261-9612  
817-967-2000  
817-967-4162  
Fax: 817-967-4162  
www.aa.com

### American Automobile Association

Member Relations  
1000 AAA Dr., Mailspace 61  
Heathrow, FL 32746  
407-444-8391  
Fax: 407-444-8416  
www.aaa.com

### ★ American Express Company

Consumer Relations  
777 American Express Way  
Ft. Lauderdale, FL 33337  
212-640-2000  
Toll free: 1-800-528-4800 (Green Card Inquiries)  
Toll free: 1-800-327-2177 (Gold Card Inquiries)  
Toll free: 1-800-525-3355 (Platinum Card Inquiries)  
Toll free: 1-877-877-0987 (Centurion Card Inquiries)  
www.americanexpress.com

### American Greetings Corp.

Consumer Relations  
One American Rd.  
Cleveland, OH 44144  
216-252-7300  
Toll free: 1-800-777-4891  
Toll free: 1-800-321-3040  
e-mail: consumer.relations@amgreetings.com  
www.corporate.americangreetings.com

### American Standard, Inc.

Consumer Affairs  
PO Box 6820  
1 Centennial Plaza  
Piscataway, NJ 08855-6820  
Toll free: 1-800-442-1902  
Fax: 732-980-6170  
www.americanstandard.com

### American Tourister

See: Samsonite Corporation  
Toll free: 1-800-547-2247  
www.americantourister.com

### America's Favorite Chicken Co. (AFC Enterprises)

5555 Glenridge Connector, NE  
Ste. 300  
Atlanta, GA 30342  
Toll free: 1-800-222-5857  
www.afce.com

### Amgen, Inc.

Customer Service Department  
One Amgen Center Dr.  
Thousand Oaks, CA 91320-1799  
805-447-1000  
Toll free: 1-800-28-AMGEN  
Fax: 805-447-1010  
www.amgen.com

### Amway Corporation

Customer Service - North American Business Region  
7575 Fulton St. East  
Ada, MI 49355-0001  
616-787-6000  
Toll free: 1-800-253-6500 (Customer Service)  
Toll free: 1-800-544-7167 (Locate Distributor)  
TTY: 1-800-548-3878 (Toll free)  
Fax: 616-682-4000  
e-mail: order.support@quixtar.com  
www.amway.com

### Andersen Windows, Inc.

Window Care Call Center  
100 Fourth Ave. North  
Bayport, MN 55003-1096  
651-264-5150  
Toll free: 1-888-888-7020  
Fax: 651-264-5827  
www.andersenwindows.com

### Anheuser-Busch, Inc.

Customer Call Center  
One Busch Place  
St. Louis, MO 63118  
Toll free: 1-800-342-5283  
www.budweiser.com

### AON Corporation

AON Center  
200 East Randolph  
Chicago, IL 60601  
312-381-1000  
Fax: 312-701-3793  
www.aon.com

### Apple Computer, Inc.

1 Infinite Loop  
Cupertino, CA 95014  
Toll free: 1-800-676-2775 (Customer Service)  
Toll free: 1-800-275-2273 (Extended Service and Support)  
Toll free: 1-800-800-2775 (Education)  
TTY: 1-800-767-2775 (Disability solutions)  
www.apple.com

### Appleseed's

Customer Service  
30 Tozer Rd.  
Beverly, MA 01915  
978-922-2040  
Toll free: 1-800-767-6666  
Fax: 800.755.7557  
e-mail: CustomerService@Appleseeds.com  
www.appleseeds.com

### Arby's Restaurant Group, Inc.

Corporate  
1155 Perimeter Center W  
Atlanta, GA 30338  
678-514-4100  
Fax: 678-514-5347  
www.arbys.com

**Arizona Mail Order**

PO Box 27800  
Tucson, AZ 85713  
Toll free: 1-800-362-8410  
Toll free: 1-800-964-1975 (Fax)  
e-mail: CustomerService@  
OldPuebloTraders.com  
www.oldpueblo traders.com

**Armstrong World Industries, Inc.**

Customer Service  
PO Box 3001  
2500 Columbia Ave  
Lancaster, PA 17604  
717-397-0611  
Toll free: 1-800-233-3823  
Fax: 717-396-4270  
www.armstrong.com

**Asante Networks, Inc.**

2223 Old Oakland Road  
San Jose, CA 95131  
408-435-8388  
Toll free: 1-800-303 9121 (Customer  
Service)  
Toll free: 1-866-880-9524 (Rebates)  
Fax: 408-432 7511  
e-mail: support@asante.com  
www.asante.com

**A.T. Cross Company**

Consumer Relations  
One Albion Rd.  
Lincoln, RI 02865  
401-333-1200  
Toll free: 1-800-282-7677  
Fax: 401-334-4351  
e-mail: consumerre@cross.com  
www.cross.com

**AT&T**

AT&T Mobility  
Glenridge Highlands Two  
5565 Glenridge Connector  
Atlanta, GA 30342  
1-800-331-0500  
TTY: 1-866-241-65672  
www.att.com

**AT&T Wireless Services, Inc.**

See: AT&T  
www.att.wireless.com

**Ateeco, Inc.**

Consumer Affairs Department  
PO Box 606  
600 East Center St.  
Shenandoah, PA 17976-0606  
570-462-2745  
Toll free: 1-800-233-3170  
Fax: 570-462-3299  
www.pierogies.com

**ATI Technologies, Inc.**

33 Commerce Valley Dr., E  
Markham, ONT L3T 7X6  
905-882-2600  
Fax: 905-882-2620  
www.ati.com

**Atlas World Group, Inc**

Customer Service  
1212 St. George Road  
Evansville, IN 47711-2364  
812-424-2222  
Toll free: 1-800-638-9797  
Fax: 812-421-7129  
www.atlasworldgroup.com

**Avis Rent-A-Car System**

Customer Service  
4500 South 129th East Ave.  
PO Box 699000  
Tulsa, OK 74169-9000  
Toll free: 1-800-352-7900  
Fax: 918-621-4819  
e-mail: custserv@avis.com  
www.avis.com

**Avon Products, Inc.**

Consumer Information Center  
1251 Ave. of the Americas  
New York, NY 10020  
212-282-7000  
Toll free: 1-800-367-2866  
Toll free: 1-800-445-2866 (Product  
Information Center)  
Toll free: 1-800-367-2866  
(Consumer Information Center)  
www.avon.com

**AXA Equitable Co., Inc.**

1290 Ave. of the Americas  
12th Floor  
New York, NY 10104  
212-554-1234  
www.equitable.com

**B****B&H Photo Video**

420 9th Ave  
New York, NY 10001  
212-502-6234  
Toll free: 1-800-336-7408  
www.bhphotovideo.com

**Bacardi U.S.A., Inc.**

Consumer Services  
2100 Biscayne Blvd.  
Miami, FL 33137  
Toll free: 1-800-222-2734  
www.bacardi.com

**Bali Company**

Intimate Apparel  
Consumer Services  
PO Box 450  
Winston-Salem, NC 27102  
336-519-6053  
Toll free: 1-800-225-4872  
www.balicompany.com

**Bally Total Fitness Corporation**

Member Services  
PO Box 1090  
Norwalk, CA 90651-1090  
562-484-2980  
Toll free: 1-800-515-2582  
Toll free: 1-866-402-2559  
Fax: 773-693-2982  
www.ballyfitness.com

**Bank of America Corporation**

100 North Tryon St.  
Mail Code NC1-007-18-01  
Charlotte, NC 28255  
Toll free: 1-800-432-1000  
www.bankofamerica.com

### BankUnited

Customer Service  
7815 NW 148th St.  
Miami Lakes, FL 33016  
Toll free: 1-877-779-2265  
www.bankunited.com

### Baskin Robbins

Dunkin Brands Consumer Care  
130 Royall St.  
Canton, MA 02021  
Toll free: 1-800-859-5339  
www.baskinrobbins.com

### Bass Pro Shops, Inc.

Customer Service  
2500 East Kearney  
Springfield, MO 65898  
417-873-5000  
Toll free: 1-800-227-7776  
Toll free: 1-800-976-6344  
(Customer Service)  
Toll free: 1-800-554-5488 (Catalog)  
TTY: 1-800-442-5788 (Toll free)  
Fax: 417-873-5060  
www.basspro.com

### Bath & Body Works

Customer Service  
Seven Limited Parkway East  
Reynoldsburg, OH 43068  
Toll free: 1-800-395-1001  
www.bathandbodyworks.com

### Bayer HealthCare

Consumer Relations/Consumer  
Care  
36 Columbia Rd.  
PO Box 1910  
Morristown, NJ 07962-1910  
973-254-5000  
Toll free: 1-800-331-4536  
Fax: 973-408-8000  
www.consumer.bayer.com

### BD (Becton, Dickinson and Company)

1 Becton Dr. MC376  
Franklin Lakes, NJ 07417  
201-847-6800  
Toll free: 1-888-232-2737  
Toll free: 1-800-255-6334  
(Education Center)  
Toll free: 1-888-237-2762  
(Customer Service)  
www.bd.com

### Bear Creek Corp.

2518 South Pacific Hwy.  
PO Box 299  
Medford, OR 97501  
Toll free: 1-541-864-2121  
Toll free: 1-800-345-5655 (Harry  
and David)  
Toll free: 1-800-872-7673 (Jackson  
and Perkins)  
Fax: 541-776-2194  
www.harryanddavid.com

### Beech-Nut Nutrition Corp.

Consumer Affairs  
100 S 4th St - Ste. 1010  
St Louis, MO 63102  
314-436-7667  
Toll free: 1-800-233-2468  
Fax: 314-436-7679  
www.beech-nut.com

### Beiersdorf Inc

Consumer Relations  
Wilton Corporate Center  
187 Danbury Rd.  
Wilton, CT 06897  
203-563-5900  
Toll free: 1-800-227-4703  
Fax: 203-563-5890  
www.bdfusa.com

### BellSouth Telecommunications

Executive Appeals Manager  
BellSouth Center  
675 West Peachtree St., NE  
Ste. 37D57  
Atlanta, GA 30375  
404-927-7400  
Toll free: 1-800-346-9000 (Bell  
South Products)  
TTY: 1-800-251-5325 (Toll free)  
Fax: 404-584-6545  
e-mail: Headquarters.Appeals@  
BellSouth.com  
www.bellsouth.com

### Benihana Inc.

Customer Relations Manager  
8685 Northwest 53rd Terrace  
Miami, FL 33166  
305-593-0770  
Toll free: 1-800-327-3369  
Fax: 305-592-6371  
e-mail: customerrelations@  
benihana.com  
www.benihana.com

### Best Buy Company, Inc.

Complaint Dept.  
7601 Penn Ave. South  
Richfield, MN 55423  
612-291-1000  
Toll free: 1-888-237-8289  
www.bestbuy.com

### Best Foods

See: Unilever  
Consumer Services  
920 Sylvan Ave., 2nd Floor  
Englewood Cliffs, NJ 07632-9976  
Toll free: 1-800-418-3275  
(Consumer Services)  
www.bestfoods.com

### Best Western International, Inc.

Customer Relations  
PO Box 42007  
Phoenix, AZ 85080-2007  
623-780-6181  
Toll free: 1-800-780-7234  
(Reservations Assistance)  
Toll free: 1-800-528-1238  
(Customer Relations)  
TTY: 1-800-528-2222 (Toll free)  
Fax: 623-780-6199  
www.bestwestern.com

### BIC Corp

Consumer Affairs Department  
500 Bic Dr.  
Milford, CT 06460  
203-783-2000  
www.bicworld.com

### Big Lots, Inc.

Customer Relations  
300 Phillipi Rd.  
PO Box 28512  
Columbus, OH 43228-0512  
614-278-6800  
Toll free: 1-800-877-1253  
www.biglots.com

**Binney & Smith Inc.**

1100 Church Lane  
Easton, PA 18044-0431  
610-253-6272  
Toll free: 1-800-272-9652  
www.crayola.com

**Birds Eye Foods, Inc.**

Attn: Consumer Relations  
PO Box 19027  
Green Bay, WI 54307-9027  
920-435-5300  
Toll free: 1-800-563-1786 (Birds  
Eye, Freshlike, Nalley or Berstein's  
products)  
Toll free: 1-800-270-2743 (Other)  
www.birdseyefoods.com

**Bissell Homecare, Inc.**

Customer Service  
2345 Walker Ave., NW  
PO Box 3606 (ZIP 49501)  
Grand Rapids, MI 49544-2597  
Toll free: 1-800-237-7691  
www.bissell.com

**Black and Decker (US) Inc.**

Customer Service  
101 Schilling Road  
Hunt Valley, MD 21031  
Toll free: 1-800-544-6986 (Customer  
Service/Product Support)  
Toll free: 1-888-678-7278 (Parts)  
Toll free: 1-800-328-0590 (DIY  
Books/Publishing)  
www.blackanddecker.com

**Blockbuster Entertainment**

Customer Care  
1201 Elm St.  
Dallas, TX 75270  
214-258-1017  
Toll free: 1-866-692-2789  
(Blockbuster Online)  
www.blockbuster.com

**Bloomingdale's, Inc.**

1000 Third Ave  
New York, NY 10022  
212-705-2000  
Toll free: 1-800-950-0047 (Credit  
Inquiries)  
www.bloomingdales.com

**Bob Evans Farms, Inc.**

3776 South High St.  
Columbus, OH 43207  
614-491-2225  
Toll free: 1-800-272-7675  
Fax: 614-497-4330  
www.bobevans.com

**Bojangles' Restaurants, Inc.**

Customer Relations  
9432 Southern Pine Blvd.  
Charlotte, NC 28273  
704-527-2675  
Toll free: 1-888-300-4265 (Customer  
Service)  
Fax: 704-523-6803  
www.bojangles.com

**Borland Software Corporation**

Customer Support  
100 Enterprise Way  
Scotts Valley, CA 95066  
Toll free: 1-800-523-7070 (Customer  
Service)  
e-mail: customer-service@  
borland.com  
www.borland.com

**BP Corporation**

Consumer Relations  
PO Box 3011  
Naperville, IL 60566  
Toll free: 1-800-333-3991  
Fax: 630-300-5254  
e-mail: bpconsum@bp.com  
www.bp.com

**Braun**

1 Gillette Park  
Boston, MA 02127-1096  
Toll free: 1-800-272-8611  
www.braun.com

**The Breathe Right Company**

CNS, Inc.  
20 Troy Road  
Whippany, NJ 07981  
Toll free: 1-800-858-6673  
e-mail: cnsinfo@consumerfirst.com  
www.breatheright.com

**★ Bridgestone Firestone LLC**

Consumer Affairs  
PO Box 7988  
Chicago, IL 60680-9534  
Toll free: 1-800-367-3872  
Fax: 1-800-760-7859 (Toll free)  
e-mail: firestone\_consumer\_affairs  
@inspyresolutions.com  
www.firestonecompleteautocare.  
com

**Bristol-Myers Squibb  
Company**

Customer Relations  
PO Box 4000  
Princeton, NJ 08543-4000  
609-252-4000  
Toll free: 1-800-332-2056  
Fax: 609-897-6016  
www.bms.com

**British Airways**

75-20 Astoria Blvd.  
Jackson Heights, NY 11370  
Toll free: 1-800-247-9297  
Toll free: 1-800-828-8144 (Baggage  
Claims)  
Toll free: 1-800-403-0882 (Online  
Support)  
TTY: 1-866-393-0961 (Reservations)  
Fax: 347-418-4395  
www.britishairways.com

**Brother International Corp.**

Customer Service  
100 Somerset Corp. Blvd.  
Bridgewater, NJ 08807  
908-704-1700  
Toll free: 1-800-276-7746  
www.brother-usa.com

**Brown Shoe Company, Inc.**

Consumer Care  
8300 Maryland Ave.  
St. Louis, MO 63105  
314-854-4000  
Toll free: 1-800-766-6465  
Fax: 314-854-4274  
e-mail: info@brownshoe.com  
www.brownshoe.com

### Brown-Forman Beverages Worldwide

Consumer Services  
PO Box 1080  
Louisville, KY 40201  
502-585-1100  
Toll free: 1-800-753-4567  
www.brown-forman.com

### Brunswick Corporation

Service Department  
1 North Field Court  
Lake Forest, IL 60045-4811  
847-735-4700  
Fax: 847-735-4765  
e-mail: services@brunswick.com  
www.brunswick.com

### Budget Gourmet

See: Michelina's (Luigino's, Inc.)  
www.michelinas.com

### Budget Rent A Car System, Inc.

Customer Service  
4500 S. 129th East Ave.  
PO Box 69084  
Tulsa, OK 74169-0840  
Toll free: 1-800-214-6094 (Customer Service)  
Toll free: 1-800-404-8033 (Technical Assistance)  
Toll free: 1-800-527-0700 (Reservations)  
Toll free: 1-800-283-4382 (Moving Truck Customer Service)  
Toll free: 1-800-354-2847 (Roadside Assistance)  
1-800-526-6408 (Drivers with Disabilities)  
TTY: 1-800-826-5510  
www.budget.com

### Bulova Corporation

Customer Relations  
One Bulova Ave.  
Woodside, NY 11377  
718-204-3300  
718-204-4603 (Technical assistance)  
Toll free: 1-800-228-5682 (Hotline)  
Toll free: 1-800-233-3350 (Service Department)  
Fax: 718-204-3546  
www.bulova.com

### Burlington Coat Factory Direct

1830 Route 130 North  
Burlington, NJ 08016  
609-387-7800  
Toll free: 1-888-223-2628  
Fax: 609-387-7071  
www.burlingtoncoatfactory.com

### Burlington Industries, Inc.

804 Green Valley  
Greensboro, NC 27408  
336-379-6220  
Toll free: 1-800-763-0123  
Fax: 336-379-6476  
e-mail: info@burlingtonworldwide.com  
www.burlington.com

### Bush Brothers & Company

Consumer Relations  
PO Box 52330  
Knoxville, TN 37950-2330  
865-558-5445  
e-mail: letters@bushbros.com  
www.bushbeans.com

## C

### CA, Inc.

1 Computer Associates Plaza  
Islandia, NY 74101-3391  
631-342-6000  
Toll free: 1-800-637-5858 (Customer Inquiries)  
Toll free: 1-800-225-5224 (Product Information)  
Fax: 631-342-6800  
www.ca.com

### Cabela's Government Outfitter

Government Sales  
One Cabela Dr.  
Sidney, NE 69160  
308-254-5505  
Toll free: 1-800-242-1596  
TTY: 1-800-695-5000 (Toll free)  
Fax: 308-255-6680  
e-mail: government@cabelas.com  
www.cabelas.com

### Cablevision Systems, Inc.

1111 Stewart Ave  
Bethpage, NY 11714  
516-803-2300  
Toll free: 1-800-244-2328  
www.cablevision.com

### Calvin Klein

1001 Frontier Road  
Bridgewater, NJ 08807  
212-719-2600  
Fax: 212-221-4541  
www.calvinklein.com

### ★ Campbell Soup Company

Consumer Affairs  
One Campbell Place  
Camden, NJ 08103-1701  
Toll free: 1-800-257-8443  
www.campbellsoup.com

### ★ CARFAX, Inc.

Consumer Affairs  
10304 Eaton Place, Ste. 500  
Fairfax, VA 22030  
703-218-0340  
Fax: 1-866-728-6455 (Toll free)  
e-mail: carfaxwebsupport@carfax.com  
www.carfax.com/help

### ★ Carnival Cruise Lines

Guest Relations  
3655 N.W. 87th Ave.  
Miami, FL 33178-2428  
305-599-2600  
Toll free: 1-800-438-6744  
Toll free: 1-888-227-6482  
TTY: 1-800-972-4386  
Fax: 305-406-8630  
www.carnival.com

### ★ Carrier Air Conditioning Co.

Customer Relations  
PO Box 4808  
Syracuse, NY 13221-4808  
860-674-3000  
Toll free: 1-800-227-7437 (Customer Service Hotline)  
Fax: 315-432-6620  
www.global.carrier.com

### ★ Carvel Corporation

Customer Service Dept.  
175 Capital Blvd., Ste. 400  
Rocky Hill, CT 06067-3914  
860-257-4448  
Toll free: 1-800-322-4848  
Fax: 860-257-8859  
www.carvel.com

**Casio, Inc.**

570 Mt. Pleasant Ave.  
Dover, NJ 07801  
973-361-5400  
Toll free: 1-800-962-2746  
Fax: 973-537-8926  
www.casio.com

**Casual Male Retail Group**

555 Turnpike St.  
Canton, MA 02021  
781-828-9300  
Toll free: 1-800-767-0319  
www.cmrginc.com

**The CBS Television Network**

Audience Services  
524 West 57th St.  
New York, NY 10019  
212-975-3247  
e-mail: audsvcs@cbs.com  
www.cbs.com

**CEC Entertainment, Inc.**

4441 West Airport Freeway  
Irving, TX 75015  
972-258-8507  
Toll free: 1-888-778-7193  
Fax: 972-258-8545  
www.chuckecheese.com

**Cellular One**

Customer Service  
401 E Memorial Road, Ste. 500  
Oklahoma City, OK 73114  
Toll free: 1-800-934-3996  
www.celloneusa.com

**Ceridian Corporation**

3311 East Old Shakopee Road  
Minneapolis, MN 55425  
952-853-8100  
Toll free: 1-888-401-5878  
Toll free: 1-800-272-9605 (Plan  
Sponsor Customer Service)  
www.ceridian.com

**Chanel, Inc.**

Customer Service  
9 West 57th St., 44th Floor  
New York, NY 10019-2790  
212-688-5055  
Toll free: 1-800-550-0005  
www.chanel.com

**Chase Bank (J.P. Morgan Chase Bank)**

1 Chase Plaza  
New York, NY 10005  
212-270-6000  
Toll free: 1-866-879-3207  
Toll free: 1-877-576-6616  
www.chase.com

**Chattem, Inc.**

Consumer Affairs  
PO Box 22219  
Chattanooga, TN 37409  
423-821-4571  
www.chattem.com

**Chevron Corporation**

Dealer and Consumer Affairs  
6001 Bollinger Canyon Road  
San Ramon, CA 94583  
925-842-1000  
832-854-6000  
Toll free: 1-800-962-1223  
www.chevron.com

**Chicken of the Sea International**

Consumer Affairs  
9330 Scranton Rd., Ste. 500  
San Diego, CA 92121  
858-597-4242  
Toll free: 1-800-456-1511  
Fax: 858-597-4248  
www.chickenofthesea.com

**Chuck E Cheese's Restaurants**

See: CEC Entertainment, Inc.  
www.chuckecheese.com

**Church & Dwight Company, Inc.**

Consumer and  
Professional Relations  
469 North Harrison St.  
Princeton, NJ 08543-5297  
609-683-5900  
Toll free: 1-800-524-1328  
www.churchdwight.com

**CIBA Vision**

Consumer Relations  
11460 Johns Creek Pkwy.  
Duluth, GA 30097  
678-415-3937  
Toll free: 1-800-875-3001  
www.cibavision.com

**Cingular Wireless**

See: AT&T

**Circuit City Stores, Inc.**

9954 Mayland Dr.  
Richmond, VA 23233  
804-527-4000  
Toll free: 1-800-843-2489  
www.circuitcity.com

**Citigroup, Inc.**

U S Service Center - Citi  
Inquiries  
100 Citibank Dr. - PO Box 769004  
San Antonio, TX 78245-9004  
www.citibank.com

**Citizen America**

Customer Service  
363 Van Ness Way, Ste. 404  
Torrance, CA 90501  
310-781-1460  
Toll free: 1-800-258-8529  
Fax: 310-781-9152  
e-mail: customerservice@  
citizen-america.com  
www.citizen-america.com

**Citizen Watch Company of America, Inc.**

1000W. 190 St.  
Torrance, CA 90502-1040  
Toll free: 1-800-321-1151  
Toll free: 1-800-321-1023, Ext. 4234  
(Repairs/Technical Support)  
Toll free: 1-800-321-1023, Ext. 4299  
(Parts)  
Fax: 310-532-8171  
e-mail: customerservice\_us@  
citizenwatch.com  
www.citizenwatch.com

**Clopay Building Products Co.**

Consumer Affairs  
8585 Duke Blvd.  
Mason, OH 45040-3101  
Toll free: 1-800-225-6729  
www.clopaydoor.com



### **The Clorox Co.**

Consumer Services  
1221 Broadway  
Oakland, CA 94612-1888  
Toll free: 1-800-292-2200 (Laundry Brands)  
Toll free: 1-800-835-4523 (GLAD)  
Toll free: 1-800-227-1860 (Household Surface Cleaners)  
Toll free: 1-800-242-7482 (Water Purification Systems)  
Toll free: 1-800-426-6228 (Insecticides)  
www.thecloroxcompany.com

### **Coats & Clark Inc**

Consumer Service  
PO Box 12229  
Greenville, SC 29612-0229  
864-877-8985  
Toll free: 1-800-648-1479  
www.coatsandclark.com

### **The Coca-Cola Co.**

Industry and Consumer Affairs  
PO Box 1734  
Atlanta, GA 30301  
404-676-2121  
Toll free: 1-800-438-2653  
TTY: 1-800-262-2653 (Toll free)  
Fax: 404-676-4903  
e-mail: crreview@na.ko.com  
www.thecocacola.com

### **Coldwell Banker Real Estate Corporation**

One Campus Dr.  
Parsippany, NJ 07054  
973-428-9700  
Toll free: 1-877-373-3829  
www.coldwellbanker.com

### **The Colgate-Palmolive Co.**

 Consumer Affairs  
300 Park Ave.  
New York, NY 10022  
212-310-2000  
Toll free: 1-800-468-6502  
Fax: 212-310-3243  
www.colgate.com

### **Colonial Penn Life Insurance**

399 Market St., 5th Floor  
Philadelphia, PA 19181  
Toll free: 1-877-877-8052.  
Toll free: 1-800-891-0915 (NY)  
Toll free: 1-800-523-9100 (Life Customer Service)  
www.colonialpenn.com

### **The Columbia House Company**

1400 N. Fruitridge Ave.  
Terre Haute, IN 47811-0100  
Toll free: 1-800-562-4046 (Music)  
Toll free: 1-800-262-2001 (Video/DVD)  
Toll free: 1-800-901-5545 (TV Library Club)  
Toll free: 1-800-965-9665 (Audiobook)  
Fax: 1-800-590-6656  
www.columbiahouse.com

### **Combe Incorporated.**

1101 Westchester Ave.  
White Plains, NY 10604-3503  
914-694-5454  
Toll free: 1-800-431-2610 (Consumer Affairs)  
Toll free: 1-800-873-7400 (Product Questions)  
Fax: 914-694-6320  
www.combe.com

### **CompUSA, Inc.**

Customer Service  
14951 N. Dallas Pkwy.  
Dallas, TX 75254  
972-982-4000  
Toll free: 1-800-266-7872  
Fax: 972-528-5687  
e-mail: customer\_service@compusa.com  
www.compusa.com

### **ConAgra Foods**

Consumer Affairs  
P.O. Box 3768  
Omaha, NE 68103-0768  
Toll free: 1-800-722-1344  
Fax: 402-595-7880  
www.conagrafoods.com

### **Conair Cuisinart Corporation**

Consumer Affairs  
150 Milford Road  
East Windsor, NJ 08520  
609-426-1300  
Toll free: 1-800-366-5391  
Fax: 609-426-9475  
www.conair.com

### **Congoleum Corp.**

Consumer Affairs  
3700 Quakerbridge Rd.  
Mercerville, NJ 08619  
609-584-3610  
Toll free: 1-800-274-3266  
www.congoleum.com

### **ConocoPhillips**

600 N. Dairy Ashford Rd.  
Houston, TX 77079  
281-293-1000  
www.conocophillips.com

### **Constellation Wines U.S.**

See: Centerra Wine Company  
235 North Bloomfield Road  
Canandaigua, NY 14424  
585-396-7600  
831-675-2481 (Pacific Wine Partners LLC)  
585-396-7600 (North Lake Wines)  
Toll free: 1-888-659-7900 (Centerra Wine Company)  
www.cwinesus.com

### **Consumer Credit Counseling Service/MMI**

15847 Crabbs Branch Way  
Rockville, MD 20855  
1-888-845-5669  
Toll free: 1-800-747-4222  
www.moneymanagement.org

### **Contempo Casuals**

See: Wet Seal Inc.  
Toll free: 1-866-938-7325  
e-mail: customerservice@wetseal.com

**S Continental Airlines, Inc.**

Customer Relations  
PO Box 4607 - NH CCR  
Houston, TX 77210-4607  
713-324-5000  
Toll free: 1-800-932-2732  
e-mail: [custo@coair.com](mailto:custo@coair.com)  
[www.continental.com](http://www.continental.com)

**S Continental Tire North America, Inc.**

Consumer Relations  
1800 Continental Blvd.  
Charlotte, NC 28273  
Toll free: 1-800-847-3349  
Fax: 1-888-847-3329 (Toll Free)  
[www.continentaltire.com](http://www.continentaltire.com)

**Converse, Inc.**

Customer Service Group  
One High St.  
North Andover, MA 01845  
Toll free: 1-800-547-2667  
[www.converse.com](http://www.converse.com)

**Conwood Company, L.P.**

813 Ridge Lake Blvd.  
Memphis, TN 38120  
901-761-2050  
901-767-1302  
Toll free: 1-800-238-5990  
[www.cwdlp.com](http://www.cwdlp.com)

**S Coors Brewing Co.**

Consumer Info./Consumer Relations  
311 10th St. - NH475  
Golden, CO 80401  
303-279-6565  
Toll free: 1-800-642-6116  
Fax: 303-277-5415  
[www.coors.com](http://www.coors.com)

**Corel Corporation**

US - Corel Minneapolis  
7905 Fuller Road  
Eden Prairie, MN 55344  
Toll free: 1-800-772-6735  
[www.corel.com](http://www.corel.com)

**S Coty Inc.**

Consumer and Public Affairs  
406 American Rd.  
Morris Plains, NJ 07950  
Toll free: 1-800-715-4023  
Fax: 973-644-9175  
[www.coty.com](http://www.coty.com)

**Craftmatic Organization, Inc.**

Consumer Affairs  
2500 Interplex Dr.  
Trevose, PA 19053-6998  
Toll free: 1-800-828-1033  
Fax: 215-639-9941  
e-mail: [consumeraf@aol.com](mailto:consumeraf@aol.com)  
[www.craftmatic.com](http://www.craftmatic.com)

**Creative Labs**

Customer Service  
1523 Cimarron Plaza  
Stillwater, OK 74075  
405-742-6622 (Technical Support)  
405-742-6655 (Customer Service)  
Toll free: 1-800-998-5227 (Technical Support)  
Toll free: 1-800-998-1000 (Customer Service)  
[www.us.creative.com](http://www.us.creative.com)

**Crowne Plaza**

See: InterContinental Hotels Group  
Toll free: 1-800-227-6963  
(Reservations)  
Toll free: 1-800-465-2680 (Guest Services)  
[www.crowneplaza.com](http://www.crowneplaza.com)

**Cuisinart**

See: Conair Corporation  
Sales and Marketing Operations  
203-975-4600  
Toll free: 1-800-726-0190 (Outside NJ)  
Toll free: 1-800-726-6247, ext. 4605  
Fax: 203-975-4660  
e-mail: [cuisinart@conair.com](mailto:cuisinart@conair.com)  
[www.cuisinart.com](http://www.cuisinart.com)

**Culligan International Co.**

Office of the President  
One Culligan Pkwy.  
Northbrook, IL 60062  
847-205-5757  
Toll free: 1-800-947-4759  
Fax: 1-888-777-8715 (Toll Free)  
e-mail: [consumeraffairs@culligan.com](mailto:consumeraffairs@culligan.com)  
[www.culligan.com](http://www.culligan.com)

**Cumberland Packing Corporation**

Sweet 'N Low Division  
Two Cumberland St.  
Brooklyn, NY 11205  
718-858-4200  
Fax: 718-260-9017  
[www.sweetnlow.com](http://www.sweetnlow.com)

**Cunard Line Limited**

Guest Relations (Cunard Line Limited/Seabourne Cruise Line)  
6100 Blue Lagoon Dr., Ste. 400  
Miami, FL 33126  
305-463-3000  
Toll free: 1-800-728-6273  
[www.cunard.com](http://www.cunard.com)

**Current, Inc.**

1005 East Woodmen Rd.  
Colorado Springs, CO 80920  
719-594-4100  
Toll free: 1-877-665-4458  
Toll free: 1-800-848-2848  
Toll free: 1-800-832-4845 (Large Quantity Orders)  
Fax: 1-800-993-3232 (orders) or 719-531-2122 (large quantity orders)  
[www.currentinc.com](http://www.currentinc.com)

**CVS/pharmacy**

Customer Relations Department  
One CVS Dr.  
Woonsocket, RI 02895  
401-765-1500  
Toll free: 1-800-746-7287  
Fax: 401-770-6949  
[www.cvs.com](http://www.cvs.com)

## D

**S Dairy Queen Corporation**

Customer Relations  
7505 Metro Blvd.  
Minneapolis, MN 55439  
952-830-0200  
[www.dairyqueen.com](http://www.dairyqueen.com)

**★ The Dannon Co., Inc.**

S Consumer Response Center  
PO Box 90296  
Allentown, PA 18109-0296  
Toll free: 1-877-326-6668  
[www.dannon.com](http://www.dannon.com)

### Danskin

4075 E Market St.  
PO Box 15015 (ZIP 17405-7015)  
York, PA 17402  
Toll free: 1-800-288-6749  
e-mail: edanskin@danskin.com  
danskin.com

### DAP Products, Inc

Customer Service  
2400 Boston St., Ste. 200  
Baltimore, MD 21224  
410-675-2100  
Toll free: 1-800-543-3840  
Toll free: 1-888-327-8477  
Fax: 410-534-2650  
www.dap.com

### Days Inns Worldwide Inc.

Customer Service  
PO Box 4090  
1910 8th Ave. NE  
Aberdeen, SD 57402  
Toll free: 1-800-441-1618  
www.daysinn.com

### Deere & Company

Corporate Communications  
One John Deere Place  
Moline, IL 61265  
309-765-8000  
www.deere.com

### Del Laboratories, Inc.

Consumer Relations  
PO Box 9357  
Uniondale, NY 11553  
516-844-2020  
Toll free: 1-800-952-5080  
(Pharmaceuticals)  
Toll free: 1-800-953-5080  
(Cosmetics)  
Fax: 516-349-0904  
www.dellabs.com

### Del Monte Foods Company

Consumer Affairs  
PO Box 80  
Pittsburgh, PA 15230-0080  
415-247-3000  
Toll free: 1-800-543-3090  
www.delmonte.com

### ★ Dell Inc.

Customer Service  
1 DellWay  
Round Rock, TX 78682  
Toll free: 1-800-624-9897 (Customer Service)  
Toll free: 1-800-624-9896 (Tech Support)  
www.dell.com

### S Delta Air Lines, Inc.

Customer Care  
PO Box 20980  
Dept. 980  
Atlanta, GA 30320-2980  
404-715-1450  
Fax: 1-888-286-3163 (Toll Free)  
www.delta.com

### Delta Faucets Company

55 East 111th St.  
PO Box 40980  
Indianapolis, IN 46280  
317-848-1812  
Toll free: 1-800-345-3358  
www.deltafaucet.com

### Deneba Software

Public Relations  
8550 NW 33rd St., Ste. 101  
Miami, FL 33122  
305-596-5644  
Toll free: 1-800-733-6322  
Fax: 305-406-9802  
www.acdsystems.com

### Denny's Corporation

Customer Service  
203 East Main St.  
Spartanburg, SC 29319  
864-597-8000  
Toll free: 1-800-733-6697 (Customer Service)  
Fax: 864-597-8780  
www.dennys.com

### S The Dial Corporation

15101 North Scottsdale Rd.  
Scottsdale, AZ 85254-1619  
480-754-3425  
Toll free: 1-800-258-3425 (Personal Cleaning Products)  
Toll free: 1-800-528-0849 (Armour Star)  
www.dialcorp.com

### Diamond of California

Consumer Affairs  
1050 South Diamond St.  
Stockton, CA 95201  
209-467-6260  
Fax: 209-467-6205  
www.diamonnuts.com

### Diet Center Worldwide, Inc.

ATTN: Administration  
395 Springside Dr.  
Akron, OH 44333  
330-665-5861  
Toll free: 1-800-656-3294  
Fax: 330-666-2197  
e-mail: info@dietcenter.com  
www.dietcenterworldwide.com

### Dillard's, Inc.

Customer Service Dept.  
1600 Cantrell Rd.  
Little Rock, AR 72201  
501-376-5200  
Toll free: 1-800-643-8278 (Credit Cards)  
Toll free: 1-877-272-2601 (Furniture)  
TTY: 1-800-547-6296 (Toll free)  
www.dillards.com

### Diners Club International

Customer Relations  
7958 S. Chester  
Englewood, CO 80112  
303-799-9000  
Toll free: 1-800-234-6377  
Fax: 303-649-2891  
www.dinersclub.com

### DIRECTV Enterprises, Inc.

2230 E. Imperial Hwy.  
El Segundo, CA 90245  
310-964-0700  
Toll free: 1-800-494-4388  
TTY: 1-800-779-4388  
www.DIRECTV.com

### Discover Financial Services, Inc.

2500 Lake Cook Rd.  
Riverwoods, IL 60015-3851  
224-405-0900  
Toll free: 1-800-347-2683 (Customer Service)  
Fax: 224-405-4993  
www.discoverfinancial.com

### D-Link Systems, Inc.

Customer Services

17595 Mt. Hermann St.  
Fountain Valley, CA 92708  
714-885-6000  
Toll free: 1-800-326-1688  
Fax: 1-866-743-4684 (Toll free)  
e-mail: customerservice@  
dlink.com  
www.dlink.com

**Dole Food Company, Inc.**  
Consumer Center  
One Dole Dr.  
Westlake Village, CA 91362-7300  
818-874-4000  
Toll free: 1-800-232-8888  
Fax: 818-874-4997  
www.dole.com

**Dollar Rent A Car Systems, Inc.**  
Customer Center  
CIMS 7082, 5330 East 31st St.  
PO Box 33167  
Tulsa, OK 74153-1167  
918-669-3000  
Toll free: 1-800-800-5252  
(Customer Service)  
Toll free: 1-800-800-6080 (Frequent  
Flyer Center)  
Fax: 918-669-8596  
www.dollar.com

**Domino's Pizza, Inc.**  
Customer Service  
30 Frank Lloyd Wright Dr.  
PO Box 997  
Ann Arbor, MI 48106  
734-930-3030  
Toll free: 1-888-366-6557 (Store  
Locator)  
www.dominos.com

**Dot Hill Systems Corp.**  
Customer Satisfaction  
2200 Faraday Ave., Ste.100  
Carlsbad, CA 92008  
760-931-5500 (Sales, Support)  
Toll free: 1-800-872-2783 (Sales)  
Toll free: 1-877-368-7924 (Support)  
Fax: 760-931-5527  
www.dothill.com

**Doubletree**  
See: Hilton Hospitality Inc.

Toll free: 1-800-222-8733  
www.doubletree.com

**Dr Pepper/Seven Up, Inc.**  
Corporate Communications/  
Consumer Relations  
PO Box 869077  
Plano, TX 75086  
972-673-7000  
Toll free: 1-800-527-7096  
www.dpsu.com

**Dreyer's Grand Ice Cream**  
Consumer Relations  
5929 College Ave.  
Oakland, CA 94618  
Toll free: 1-877-437-3937 (Dreyer's)  
Toll free: 1-888-590-3397 (Edy's)  
Toll free: 1-800-767-0120 (Häagen-  
Dazs)  
Toll free: 1-800-441-2525 (Nestle  
Ice Cream)  
Toll free: 1-888-442-3722 (The  
Skinny Cow)  
www.icecream.com

**DS Waters of America**  
4170 Tanners Creek Dr.  
Flowery Branch, Georgia 30542  
Toll free: 1-800-492-8377  
e-mail: customerservice@  
water.com  
www.water.com

**Dunkin Donuts**  
Customer Service  
130 Royall St.  
Canton, MA 02021  
Toll free: 1-800-859-5339  
www.dunkindonuts.com

**Dunlop Tire Corp.**  
See: Goodyear Tire & Rubber Co.  
www.dunloptire.com

**DuPont Co.**  
Corporate Information Center  
Chestnut Run Plaza - 705/GS38  
Wilmington, DE 19880-0705  
302-774-1000  
Toll free: 1-800-441-7515  
e-mail: info@dupont.com  
www.dupont.com

**Duracell North America**  
Consumer Affairs Department

Berkshire Corporate Park  
Bethel, CT 06801  
Toll free: 1-800-551-2355  
TTY: 1-800-341-0654  
Fax: 1-800-796-4565 (Toll Free)  
www.duracell.com

**DWS Scudder**  
Customer Service Dept.  
PO Box 219669 (ZIP 64121-9669)  
210W 10th St., 6th Floor  
Kansas City, MO 64105,  
Toll free: 1-800-728-3337  
(8 am-5 pm, CST, M-F)  
Toll free: 1-800-343-2890 (24 hr.  
Shareholder)  
TTY: 1-800-972-3006 (8 am-5 pm,  
CST, M-F)  
e-mail: service@dws.com  
www.dws-scudder.com

## E

**Eagle Family Foods**  
Corporate Relations  
735 Taylor Road, Ste. 200  
Gahanna, OH 43230  
614-501-4200  
Toll free: 1-877-645-6681  
Fax: 614-501-4295  
www.eaglefamilyfoods.com

**EarthLink, Inc.**  
1375 Peachtree St. NE  
Atlanta, GA 30309  
404-815-0770  
Toll free: 1-800-719-4660  
Toll free: 1-866-576-8465  
e-mail: support@earthlink.net  
www.earthlink.net

**Eastman Kodak Co.**  
Kodak Info Ctr./Consumer  
Contact Ctr.  
343 State St.  
Rochester, NY 14650  
585-724-4000  
Toll free: 1-800-242-2424  
www.kodak.com

**e-Bay, Inc.**  
2145 Hamilton Ave.

San Jose, CA 95125  
408-376-7400  
Toll free: 1-800-322-9266  
www.eBay.com

### **Eddie Bauer, Inc.**

Customer Service  
PO Box 7001  
Groveport, OH 43125  
Toll free: 1-800-625-7935  
TTY: 1-800-462-6757 (Toll free)  
www.eddiebauer.com

### **Edmund Scientific Co.**

60 Pearce Ave.  
Tonawanda, NY 14150  
Toll free: 1-800-728-6999  
Fax: 1-800-828-3299 (Toll Free)  
www.scientificsonline.com

### **Eizo Nanao Technologies**

5710 Warland Dr.  
Cypress, CA 90630  
562-431-5011  
Toll free: 1-800-800-5202 (Order Tracking)  
Toll free: 1-888-900-8383 (Technical Support)  
Fax: 562-431-4811  
www.eizo.com

### **The Electrolux Group**

Consumer Assistance Center  
PO Box 212378  
Augusta, GA 30917  
614-761-2633  
Toll free: 1-800-724-7519  
www.electrolux.com

### **Eli Lilly & Co.**

Consumer Communications  
Lilly Corporate Center  
Indianapolis, IN 46285  
317-276-2000  
Toll free: 1-800-545-5979  
www.lilly.com

### **Elizabeth Arden, Inc.**

Consumer Relations Dept.

309 South St.  
New Providence, NJ 07974  
203-462-5809  
Toll free: 1-800-326-7337  
e-mail: consumer@elizabetharden.com  
www.elizabetharden.com

### **E-Machines**

7565 Irvine Center Dr.  
Irvine, CA 92618  
408-273-0888  
www.e4me.com

### **Embassy Suites**

See: Hilton Hospitality Inc.  
Toll free: 1-800-362-2779  
www.embassysuites.com

### **Encyclopedia Britannica, Inc.**

Customer Support  
331 La Salle Blvd.  
Chicago, IL 60610  
Toll free: 1-800-323-1229  
Fax: 312-294-2104  
www.britannica.com

### **Epson America, Inc.**

3840 Kilroy Airport Way  
Long Beach, CA 90806  
562-981-3840  
562-276-1300 (Technical Support)  
Toll free: 1-800-463-7766 (Pre-Sales Support)  
Toll free: 1-800-922-8911 (Automated Service and Tech Support)  
www.epson.com

### **Equifax**

Office of Consumer Affairs  
PO Box 105851  
Atlanta, GA 30348  
Toll free: 1-800-685-1111  
TTY: 1-866-478-0030 (Toll free)  
www.equifax.com

### **Ernest & Julio Gallo Winery**

Consumer Relations  
600 Yosemite Blvd.

Modesto, CA 95354  
209-341-3161  
Fax: 209-341-6600  
e-mail: consumerrelations@ejgallo.com  
www.gallo.com

### **Estee Lauder Companies, Inc.**

Consumer Communications  
767 Fifth Ave.  
New York, NY 10153  
646-602-7551  
646-602-7552  
Fax: 646-602-7553  
www.elcompanies.com

### **Ethan Allen, Inc.**

PO Box 1966  
Danbury, CT 06813-1966  
203-743-8668  
Toll free: 1-888-324-3571  
Fax: 203-743-8298  
e-mail: orders@ethanallen.com  
www.ethanallen.com

### **The Eureka Co.**

Consumer Service Dept.  
PO Box 3900  
Peoria, IL 61612  
Toll free: 1-800-282-2886  
www.eureka.com

### **Expedia, Inc.**

Customer Support  
13810 SE Eastgate Way, Ste. 400  
Bellevue, WA 98005  
Toll free: 1-800-397-3342  
e-mail: travel@customer-care.expedia.com  
www.expedia.com

### **Experian**

National Consumer Assistance Center  
PO Box 2104  
Allen, TX 75013  
Toll free: 1-888-397-3742  
www.experian.com

### **Exxon Mobil**

Customer Relations  
Fuels Marketing Company

PO Box 1049  
Buffalo, NY 14240-1049  
Toll free: 1-800-243-9966  
www.exxonmobil.com

## F

**Fasco Industries Inc.**

Fasco World Headquarters  
402 E Haven St.  
Eaton Rapids, MI 48827  
517-663-2161  
636-829-1010 (OEM - FHP AC/DC  
Motors & Blowers)  
636-629-1010 (OEM - FHP  
Gearmotors/Linear Actuators)  
Toll free: 1-800-325-8313  
(Replacement Motors)  
Fax: 517-663-1315  
www.fasco.com

**Faultless Starch/Bon Ami Co.**

Consumer Affairs Department  
1025W. 8th St.  
Kansas City, MO 64101-1200  
816-842-1230  
e-mail: info@faultless.com  
www.bonami.com  
www.faultless.com

**Federated Dept. Stores, Inc.**

7 West 7th St.  
Cincinnati, OH 45202  
513-579-7000  
Toll free: 1-800-264-0069  
www.fds.com

**FedEx Kinko's**

Customer Relations  
PO Box 1935  
Provo, UT 84603-9926  
Toll free: 1-800-254-6567  
Fax: 801-342-9263  
e-mail: customerrelations@  
fedexkinkos.com  
www.FedExKinkos.com

**Fidelity & Guarantee Co.**

Policy Holder Service Center  
PO Box 81497

Lincoln, NE 68501  
Toll free: 1-888-513-8797  
Fax: 1-800-638-2255 (Toll free)  
www.omfn.com

**Fingerhut Direct Marketing, Inc.**

6250 Ridgewood Rd.  
St. Cloud, MN 56396  
Toll free: 1-800-325-6168  
www.fingerhut.com

**Fisher-Price**

Consumer Affairs  
636 Girard Ave.  
East Aurora, NY 14052  
716-687-3000  
Toll free: 1-800-432-5437  
TTY: 1-800-382-7470 (Toll free)  
Fax: 716-687-3494  
www.fisher-price.com

**Florsheim, Inc.**

Customer Service  
333W Estabrook Blvd  
Glendale, WI 53212  
Toll free: 1-866-454-0449  
e-mail: us.consumers@  
florsheim.com  
www.florsheim.com

**Flowers Foods, Inc.**

1919 Flowers Circle  
Thomasville, GA 31757  
229-226-9110 (Corporate/Bakeries)  
229-227-2333 (VP  
Communications)  
770-723-0173 (Specialty Group)  
www.flowersfoods.com

**Food Lion, Inc.**

Customer Relations  
PO Box 1330  
Salisbury, NC 28145-1330  
Toll free: 1-800-210-9569  
www.FoodLion.com

**Fortune Brands**

Consumer Affairs Department  
520 Lake Cook Road

Deerfield, IL 60015  
847-484-4400  
Toll free: 1-800-989-4923  
Fax: 1-800-247-1317 (Toll free)  
e-mail: mail@fortunebrands.com  
www.fortunebrands.com

**The Franklin Mint**

105 Commerce Dr.  
Aston, PA 19014  
Toll free: 1-800-523-7622  
Toll free: 1-888-771-6468  
www.franklinmint.com

**Frigidaire Home Products**

See: Electrolux Group, The  
www.frigidaire.com

**★ Frito-Lay**

Consumer Affairs  
7701 Legacy Dr.  
Plano, TX 75024  
972-334-5022  
Toll free: 1-800-352-4477  
Fax: 972-334-5071  
www.fritolay.com

**Fruit of the Loom, Inc.**

Consumer Services  
One Fruit of the Loom Dr.  
Bowling Green, KY 42102-9015  
270-781-6400  
Fax: 270-781-6400  
e-mail: consumer.srv@fruit.com  
www.fruit.com

**FTD Inc.**

Customer Service  
3113 Woodcreek Dr.  
Downers Grove, IL 60515  
630-719-7800  
Toll free: 1-800-736-3383  
Toll free: 1-800-788-9000  
www.ftd.com

**Fuji Photo Film U.S.A., Inc.**

Consumer Information Service Ctr.  
1100 King George Post  
Edison, NJ 08837  
Toll free: 1-800-800-3854  
Fax: 732-857-3487  
www.fujifilm.com

## Fujitsu Computer Products of America

Accounting: Service Sales  
1255 East Arquez Ave.  
Building 17  
Sunnyvale, CA 94085  
408-746-6700  
Toll free: 1-800-626-4686 (Tech Support)  
Fax: 408-746-6904  
www.fcpa.com

## Fuller Brush Co.

Customer Service  
PO Box 1247  
Great Bend, KS 67530-0729  
620-792-1711  
Toll free: 1-800-523-3794  
Fax: 620-793-4523  
www.fuller.com

## G

## Gateway, Inc.

Corporate Escalations  
610 Gateway Dr.  
North Sioux City, SD 57049  
Toll free: 1-800-846-2000  
Fax: 605-232-2450  
www.gateway.com

## General Electric Company

3135 Easton Turnpike  
Fairfield, CT 06828-0001  
203-373-2211  
Toll free: 1-800-626-2000 (Answer Center)  
Fax: 203-373-3131  
www.geappliances.com

## General Mills, Inc.

Consumer Services  
PO Box 9452  
Minneapolis, MN 55440-9452  
Toll free: 1-800-249-0562  
Fax: 763-764-8330  
www.generalmills.com

## General Motors Acceptance Corp. (GMAC)

PO Box 3100  
Midland, TX 79702  
Toll free: 1-800-200-GMAC (4622)  
TTY: 1-800-833-4622  
Fax: 248-879-4134  
www.gmacfs.com

## General Tire

See: Continental Tire Co.  
Toll free: 1-800-847-3349  
www.generaltire.com

## The Generra Company

See: Public Clothing Company  
499 Seventh Ave., 20th Floor, South  
New York, NY 10018  
212-594-5801  
Fax: 212-594-5802  
www.generra.com

## Georgia-Pacific Corp.

PO Box 105605  
Atlanta, GA 30348-5605  
Toll free: 1-800-BUILD-GP  
(Building Products)  
Toll free: 1-800-283-5547 (Imaging and Printing)  
www.gp.com

## Gerber Products Co.

Consumer Affairs  
445 State St.  
Fremont, MI 49413  
Toll free: 1-800-443-7237  
www.gerber.com

## Giant Food, Inc.

6300 Sheriff Rd.  
Landover, MD 20785  
301-341-4322  
TTY: 301-200-8995  
Fax: 301-618-4968  
www.giantfood.com

## Gillette Co.

Consumer Affairs  
PO Box 61  
Boston, MA 02199  
617-421-7000  
Toll free: 1-800-445-5388  
Fax: 617-463-3410  
www.gillette.com

## GlaxoSmithKline Consumer Healthcare

Consumer Information  
PO Box 1467  
Pittsburgh, PA 15205  
412-928-1000  
Toll free: 1-800-245-1040  
Fax: 412-928-5864  
www.GSK.com

## Glidden Paints

See: ICI Paints in North America  
Toll free: 1-800-454-3336

## Global Village

See: Zoom Technologies, Inc.  
561-241-8789  
www.globalvillage.com

## The Golden Grain Co.

PO Box 049003  
Chicago, IL 60604-9003  
Toll free: 1-800-421-2444  
www.ricearoni.com

## Gold's Gym International

Customer Care Department  
125 East John Carpenter, Ste. 1300  
Irving, TX 75062  
214-574-4653  
Toll free: 1-866-465-3775  
www.goldsgym.com

## Goldstar

See: LG Electronics Inc  
www.goldstarappliances.com/  
appliance\_main.html

## Goodrich Corporation

Consumer Relations Department  
PO Box 19001  
Greenville, SC 29602-9001  
Toll free: 1-877-788-8899  
www.bfgoodrichtires.com

## The Goodyear Tire & Rubber Co.

Department 728  
1144 East Market St.  
Akron, OH 44316  
330-769-2121  
Toll free: 1-800-321-2136  
Fax: 330-796-2222  
www.goodyear.com

## Gordon's Jewelers

See: Zale Corporation  
Toll free: 1-888-467-3661  
www.gordonsjewelers.com

## Greyhound Lines, Inc.

PO Box 660362, MS 490  
Dallas, TX 75266-0689  
214-849-8966  
Toll free: 1-800-231-2222 (Fares/Schedules)  
TTY: 1-800-345-3109  
www.greyhound.com

**GTCO CalComp, Inc.**

Corporate  
7125 Riverwood Dr.  
Columbia, MD 21046  
410-381-6688  
Toll free: 1-800-344-4723  
Fax: 410-290-9065  
www.gtcocalcomp.com

**Guess? Inc.**

Consumer Services  
1444 South Alameda St.  
Los Angeles, CA 90021  
213-765-3100  
Toll free: 1-800-394-8377  
Fax: 213-744-0855  
www.guess.com

**Guinness**

801 Main Ave.  
Norwalk, CT 06851  
203-229-2100  
Toll free: 1-800-521-1591  
Fax: 203-229-8901  
e-mail: guinness@  
consumer-care.net  
www.guinness.com

**H****H&R Block, Inc.**

4400 Main St.  
Kansas City, MO 64111-9986  
816-753-6900  
Toll free: 1-800-829-7733  
www.hrblock.com

**Hain Celestial Group, Inc.**

Consumer Affairs  
4600 Sleepytime Dr.  
Boulder, CA 80301  
Toll free: 1-800-434-4246  
www.hain-celestial.com

**Hallmark Cards, Inc.**

Consumer Affairs  
PO Box 419034  
MD #216  
Kansas City, MO 64141  
816-274-7656  
Toll free: 1-800-425-5627  
www.hallmark.com

**Hampton Inn/Suites**

See: Hilton Hospitality Inc.  
Toll free: 1-800-426-7866  
www.hamptoninn.com

**Hanes and Hanes Her Way Underwear**

Consumer Services  
475 Corporate Square Dr  
PO Box 5000 (ZIP 27098)  
Winston-Salem, NC 27105  
Toll free: 1-800-832-0594  
Fax: 336-519-4226  
www.hanes.com

**Hanes Hosiery**

Consumer Relations  
PO Box 450  
401 Hanes Mill Rd.  
Winston-Salem, NC 27102  
Toll free: 1-800-342-7070  
Fax: 336-519-2154  
www.haneshosiery.com

**Hartz Mountain Corp.**

Consumer Relations  
400 Plaza Dr.  
Secaucus, NJ 07094  
201-271-4800  
Toll free: 1-800-275-1414  
www.hartz.com

**Hasbro, Inc.**

Consumer Affairs Department  
PO Box 200  
Pawtucket, RI 02862  
401-431-8746  
Toll free: 1-800-255-5516  
Fax: 401-431-8082  
www.hasbro.com

**Heinz North America**

Consumer Resource Ctr./  
Consumer Affairs  
Heinz 57 Center  
357 6th Ave.  
Pittsburgh, PA 15222-2530  
Toll free: 1-800-255-5750  
Fax: 412-237-5291  
www.heinz.com

**Hershey Food Corp.**

Consumer Relations  
100 Crystal A Dr.  
Hershey, PA 17033  
Toll free: 1-800-468-1714  
www.hersheys.com

**Hertz Corp.**

Customer Relations  
225 Brae Blvd.  
Park Ridge, NJ 07656  
201-307-2000  
Toll free: 1-888-777-6095  
TTY: 1-800-654-2280  
www.hertz.com

**Hewlett-Packard Co.**

3000 Hanover St.  
Bldg. 6A, Mail Stop 1247  
Palo Alto, CA 94304  
650-857-1501  
Toll free: 1-800-752-0900 (Tech  
Support)  
Toll free: 1-800-752-0900 (General  
Inquiries)  
Fax: 650-857-5518  
www.hp.com

**Highfalls Brewing Co., Inc.**

Customer Service Department  
445 St. Paul St.  
Rochester, NY 14605  
585-263-9446  
Toll free: 1-800-729-4366  
www.highfalls.com

**Hilton Hospitality Inc.**

755 Crossover Lane  
Building A2  
Memphis, TN 38117  
Toll free: 1-800-445-8667  
www.hilton.com

**Holiday Inn/Holiday Inn Express**

See: InterContinental Hotels  
Group  
Toll free: 1-800-465-4329  
www.holiday-inn.com



## Home Depot, Inc.

2455 Paces Ferry Rd  
Atlanta, GA 30339-4024  
770-433-8211  
Toll free: 1-800-553-3199  
Fax: 1-877-496-9470 (Toll free)  
www.homedepot.com

## Home Goods

See: TJX Companies, Inc.  
www.homegoods.com

## Home Shopping Network (HSN)

Customer Service  
One HSN Dr.  
St. Petersburg, FL 33729  
727-872-1000  
Toll free: 1-800-284-3900 (Phone  
Orders)  
Toll free: 1-800-933-2887 (Online  
Orders)  
TTY: 1-800-753-5353  
www.hsn.com

## Homewood Suites

See: Hilton Hospitality Inc.  
Toll free: 1-800-225-5466  
www.homewoodsuites.com

## Honeywell International Inc.

101 Columbia Road  
Morristown, NJ 07962  
973-455-2000  
Toll free: 1-800-328-5111 (Home/  
Building Solutions)  
Toll free: 1-800-601-3099 (Aerospace  
& General Co Inquires)  
Fax: 973-455-4807  
www.honeywell.com

## Hoover Company

Consumer Response Center  
240 Edwards St.  
Cleveland, TN 37311  
330-499-9499  
Toll free: 1-800-944-9200  
www.hoover.com

## Hormel Foods Co.

Consumer Affairs  
One Hormel Place  
Austin, MN 55912-9989  
507-437-5032  
Toll free: 1-800-523-4635  
Fax: 507-437-9852  
www.hormel.com

## Howard Johnson, Inc.

PO Box 4090  
Aberdeen, SD 57402-4090  
Toll free: 1-800-544-9881  
www.hojo.com

## Huffy Corporation

225 Byers Road  
Miamisburg, OH 45342  
937-865-2800  
Toll free: 1-800-872-2453  
Fax: 937-865-5470  
e-mail: customer.service@  
huffybikes.com  
www.huffybikes.com

## Humana Inc.

500 West Main St.  
Louisville, KY 40202  
502-580-1000  
Toll free: 1-800-448-6262  
www.humana.com

## Hyatt Hotels & Resorts

Quality Assurance  
71 South Wacker Dr.  
Chicago, IL 60606  
312-750-1234  
Toll free: 1-800-228-3336  
Fax: 402-593-5151  
www.hyatt.com

## IBM

1133 Westchester Ave.  
White Plains, NY 10604  
Toll free: 1-800-426-4968 (Customer  
Service)  
Toll free: 1-800-426-6006 (Order  
Supplies)  
www.ibm.com

## ICI Paints in North America

15885 West Sprague Road  
Strongsville, OH 44136  
216-344-8000  
Toll free: 1-800-221-4100  
Fax: 216-344-8900  
www.icipaintsinna.com

## Intel

Consumer Relations  
1900 Prairie City Rd.  
Folsom, CA 95630  
916-377-7000 (Customer Service)  
916-356-8080 (Headquarters)  
www.intel.com

## InterContinental Hotels Group

3 Ravinia Dr., Ste. 100  
Atlanta, GA 30346-2149  
770-604-2000  
www.ihgplc.com

## Iomega

500 West 500 North Lindon  
Roy, UT 84067  
Toll free: 1-888-516-8467 (Customer  
Service)  
e-mail: customersupport\_super@  
cs.iomega.com  
www.iomega.com

## J

## Jackson & Perkins Nursery Stock

PO Box 2600  
2500 South Pacific Ave.  
Medford, OR 97501  
Toll free: 1-800-872-7673  
Fax: 1-800-242-0329 (Toll free)  
www.jacksonandperkins.com

## Jameson Inns, Inc.

Guest Services Dept.  
41 Perimeter Center East, Ste. 400  
Atlanta, GA 30346-1604  
770-901-9020  
Fax: 770-901-9550  
e-mail: comments@  
jamesoninns.com  
www.jamesoninns.com

**JanSport, Inc.**

PO Box 1817  
 Appleton, WI 54912-1817  
 920-734-5708  
 Toll free: 1-800-558-3600  
 e-mail: consumer\_relations@  
 vfc.com  
 www.jansport.com

**Jarden Consumer Solutions, Inc.**

Consumer Affairs  
 2381 Executive Center Dr.  
 Boca Raton, FL 34331  
 516-912-4100  
 Toll free: 1-800-458-8407  
 Toll free: 1-800-882-5842  
 Fax: 1-800-478-6737 (Toll Free)  
 www.sunbeam.com

**JCPenney Co., Inc.**

Corporate Customer Relations  
 PO Box 10001  
 Dallas, TX 75301-7303  
 972-431-1000  
 Toll free: 1-800-322-1189 (Online  
 Orders)  
 Toll free: 1-800-709-5777 (Phone  
 Orders)  
 www.jcpenney.com

**Jenn-Air**

See: Maytag Corporation  
 Toll free: 1-800-688-1100  
 www.jennair.com

**Jenny Craig, Inc.**

Customer Care  
 5770 Fleet St.  
 Carlsbad, CA 92008  
 760-696-4000  
 Toll free: 1-800-536-6922  
 e-mail: jennycraig@tpli.com  
 www.jennycraig.com

**JetBlue Airways Corporation**

Customer Relations  
 PO Box 17435  
 Salt Lake City, UT 84117-7435  
 Toll free: 1-800-538-2583  
 TTY: 1-800-336-5530  
 Fax: 801-365-2440; 801-365-2440  
 www.jetblue.com

**Jewell-Osco**

See Also: Albertson's  
 250 Parkcenter Blvd  
 Boise, ID 83706  
 Toll free: 1-877-932-7948  
 www.jewelosco.com

**Jiffy Lube International, Inc.**

Jiffy Lube Customer Service  
 Customer Service - PO Box 4458  
 (ZIP 77210-4458)  
 Jiffy Lube Int. - PO Box 4427  
 Houston, TX 77210-4427  
 713-546-4100  
 Toll free: 1-800-344-6933  
 www.jiffylube.com

**Jockey International, Inc.**

2300 60th St.  
 PO Box 1417  
 Kenosha, WI 53141-1417  
 262-658-8111  
 Toll free: 1-800-562-5391  
 www.jockey.com

**John Hancock Financial Services, Inc.**

PO Box 111  
 Boston, MA 02117  
 617-572-6000  
 Toll free: 1-800-732-5543  
 TTY: 1-800-832-5282  
 Fax: 617-572-8707  
 www.jhancock.com

**Johns-Manville Corporation**

PO Box 5108  
 Denver, CO 80217-5108  
 303-978-2000  
 Toll free: 1-800-654-3103  
 www.jm.com

**★ Johnson & Johnson Consumer Products, Inc.**

199 Grandview Rd.  
 Skillman, NJ 08558  
 908-874-1000  
 Toll free: 1-800-526-3967  
 www.jnj.com

**Johnson Publishing Co., Inc.**

820 S. Michigan Ave.  
 Chicago, IL 60605  
 312-322-9200  
 www.johnsonpublishing.com

**Jordache Enterprises, Inc.**

1400 Broadway, 15th Floor  
 New York, NY 10018  
 212-944-1330  
 e-mail: contact@  
 jordachevintage.com  
 www.jordache.com

**Jostens, Inc.**

Customer Care  
 3601 Minnesota Dr.  
 Minneapolis, MN 55435  
 Toll free: 1-800-854-7464  
 Toll free: 1-800-413-3857  
 www.jostens.com

**Juno Online Services**

See: United Online Inc.  
 Toll free: 1-866-491-5866 (Tech  
 Support)  
 Toll free: 1-888-839-5866 (Billing  
 Questions)  
 www.juno.com

**Just Born, Inc**

Customer Relations  
 1300 Stefko Blvd.  
 Bethlehem, PA 18017  
 610-867-7568  
 Toll free: 1-888-645-3453 (Consumer  
 Relations)  
 Toll free: 1-800-652-3267 (Customer  
 Service)  
 Fax: 1-800-543-4981 (Toll Free)  
 www.justborn.com

**Just My Size Clothing Co.**

Consumer Relations  
 PO Box 1938  
 401 Hanes Mill Rd.  
 Winston Salem, NC 27105  
 Toll free: 1-800-261-6098  
 TTY: 1-800-816-4833 (Toll free)  
 www.justmysize.com

**Just My Size Panties**

Consumer Services  
 PO Box 3013 (ZIP 27102)  
 475 Corporate Square Dr.  
 Winston-Salem, NC 27105  
 Toll free: 1-888-567-3487  
 Toll free: 1-800-994-4348  
 Fax: 336-519-4226  
 www.justmysize.com

## JVC Company of America

Customer Relations  
1700 Valley Rd.  
Wayne, NJ 07494  
973-315-5000  
Toll free: 1-800-252-5722  
Fax: 973-315-5042  
e-mail: customerrelation@  
jvcamerica.com  
www.jvcservice.com

## K

## Kawasaki Motor Corp., USA

Consumer Services  
PO Box 25252  
Santa Ana, CA 92799-5252  
949-460-5688  
Toll free: 1-800-661-7433  
www.kawasaki.com

### **KB Toys Inc.**

Customer Service  
100 West St.  
Pittsfield, MA 01201  
413-496-3000  
303-228-9000 (KBtoys.com)  
Toll free: 1-877-452-5437 (KBtoys.com)  
Fax: 413-496-3616  
www.kbtoys.com

## Kellogg Company

 Consumer Affairs  
PO Box CAMB  
Battle Creek, MI 49016  
269-961-2000  
Toll free: 1-800-962-1413  
www.kelloggcompany.com

### **Kelly Tires**

See: Goodyear Tire & Rubber Co.  
Toll free: 1-800-321-2136  
www.kellytires.com

### **Kemper Insurance Companies**

Customer Relations  
1 Kemper Dr., 11-SE  
Long Grove, IL 60049  
847-320-3237  
Toll free: 1-800-833-0355  
www.kemperinsurance.com

## **Key Tronic Corporation**

North 4424 Sullivan Road  
Lower Level  
Spokane, WA 99216  
509-928-8000  
Toll free: 1-800-262-6006  
Fax: 509-927-5383  
www.keytronic.com

### **KFC (Kentucky Fried Chicken)**

See: YUM! Brands, Inc.  
P.O. Box 725489  
Atlanta, GA 31139  
Toll free: 1-800-225-5532  
www.kfc.com

## Kimberly-Clark Corporation

Consumer Services  
401 North Lake  
Neenah, WI 54956  
920-721-8000  
Toll free: 1-800-553-3639  
Fax: 920-721-4766  
www.kimberly-clark.com

### **Kinetico**

10845 Kinsman Rd.  
PO Box 193  
Newbury, OH 44065  
440-564-9111  
Toll free: 1-800-944-9283  
Fax: 440-564-9541  
e-mail: custserv@kinetico.com  
www.kinetico.com

## The Kirby Company

Customer Relations  
1920 West 114th St.  
Cleveland, OH 44102  
216-228-2400  
Toll free: 1-800-494-8586  
Fax: 216-529-6146  
e-mail: consumer@kirbywhq.com  
www.kirby.com

### **KitchenAid**

Customer Satisfaction Center  
553 Benson Road  
Benton Harbor, MI 49022  
269-923-5000  
Toll free: 1-800-422-1230 (Large Appliances)  
Toll free: 1-800-541-6390 (Small Appliances)  
www.kitchenaid.com

## **Kmart Corp.**

Customer Service  
3100 W. Big Beaver Rd.  
Troy, MI 48084  
248-463-1000  
Toll free: 1-866-562-7848  
Fax: 248-463-2563  
e-mail: Kmartccn@kmart.com  
www.kmart.com

### **Kohler Co.**

444 Highland Dr.  
Mail Stop 10  
Kohler, WI 53044  
920-457-4441  
Toll free: 1-800-456-4537  
www.kohler.com

### **Kohl's Corporation**

Customer Service  
N. 56 W 17000 Ridgewood Dr.  
Menomonee Falls, WI 53051  
262-703-7000  
Toll free: 1-800-694-2647  
Fax: 262-703-6363  
e-mail: customerservice@  
kohls.com  
www.kohls.com

### **Konica Minolta Group.**

Business Division  
101 Williams Dr.  
Ramsey, NJ 07446  
201-825-4000  
Toll free: 1-800-523-2696  
(Corporate)  
Toll free: 1-877-778-2687 (Printers)  
Toll free: 1-800-222-7669 (Cameras-Sony Support)  
TTY: 1-800-523-2696 (Toll free)  
www.konicaminolta.us

## Kraft Foods, Inc.

Consumer Response Center  
One Kraft Court  
Glenview, IL 60025  
Toll free: 1-800-323-0768  
Fax: 847-646-7853  
www.kraftfoods.com

**Kroger Co.**

1014 Vine St.  
Cincinnati, OH 45202  
Toll free: 1-800-632-6900 (Product  
information)  
Toll free: 1-866-221-4141 (Customer  
Comments)  
www.kroger.com

**Kroll Ontrack Inc.**

9023 Colombine Rd.  
Eden Prairie, MN 55347-4182  
952-937-1107  
Toll free: 1-800-347-6105  
Fax: 952-937-5750  
www.krollontrack.com

**Kyocera Optics, Inc.**

2301-200 Cottontail Lane  
Somerset, NJ 08873  
732-560-0060  
Toll free: 1-800-526-0266  
Fax: 732-560-9221  
e-mail: koi@kyocera.com  
americas.kyocera.com

## L

**LA Gear**

Customer Service Department  
844 Moraga Dr.  
Los Angeles, CA 90049  
310-889-3499  
Toll free: 1-800-252-4327  
Fax: 310-889-3500  
www.lagear.com

**Land O'Lakes, Inc.**

Consumer Affairs  
PO Box 64101  
Mail Station 1070  
St. Paul, MN 55164-0101  
651-481-2135  
Toll free: 1-800-328-4155  
Fax: 651-481-2959  
www.landolakes.com

**Lands' End, Inc.**

Customer Service  
1 Lands' End Lane  
Dodgeville, WI 53595  
Toll free: 1-800-963-4816  
TTY: 1-800-541-3459 (Toll free)  
Fax: 1-800-332-0103 (Toll free)  
www.landsend.com

**Lane Furniture**

PO Box 1627  
Hwy 145 South  
Tupelo, MS 38802  
662-566-7211  
www.lanefurniture.com

**La-Z-Boy, Inc.**

Consumer Services  
1284 North Telegraph Rd.  
Monroe, MI 48162-3309  
734-242-1444  
e-mail: cservice@la-z-boy.com  
www.la-z-boy.com

**Leap Wireless International**

10307 Pacific Center Ct.  
San Diego, CA 92121  
858-882-6000  
Toll free: 1-877-977-5327  
Fax: 858-882-6010  
www.leapwireless.com

**Lee Jeans**

Consumer Services  
9001 West 67th St.  
Merriam, KS 66202  
Toll free: 1-800-453-3348  
e-mail: leemail@vfc.com  
www.lee.com

**L'eggs Products**

Consumer Relations  
1000 E. Hanes Mill Rd.  
Winston-Salem, NC 27105  
Toll free: 1-800-925-3447  
Fax: 336-519-2154  
www.leggs.com

**LEGO Systems Inc**

Consumer Affairs  
555 Taylor Rd.  
PO Box 1600  
Enfield, CT 06083-1600  
Toll free: 1-800-422-5346  
Fax: 860-763-7754  
www.lego.com

**Lennox Industries, Inc.**

Consumer Affairs  
PO Box 799900  
Dallas, TX 75379-9900  
972-497-5000  
Toll free: 1-800-953-6669, ext. 3144  
Fax: 972-497-5331  
www.davelennox.com

**★ Levi Strauss & Company**

1155 Battery St.  
San Francisco, CA 94111  
415-501-6000  
Toll free: 1-800-872-5384  
www.levi.com

**Levolor/Kirsch Window Fashion**

4110 Premier Dr.  
High Point, NC 27265  
336-812-8181  
336-881-5873  
Toll free: 1-800-538-6567  
Fax: 336-881-5873  
e-mail: info@levolor.com  
www.levolor.com

**Lexmark International**

740 New Circle Road NW  
Lexington, KY 40550  
Toll free: 1-800-332-4120 (Inkjet  
Printers)  
Toll free: 1-800-539-6275 (Laser  
Printers)  
Toll free: 1-800-253-9778 (Warranty  
Information)  
Fax: 1-800-532-9727 (Toll free)  
www.lexmark.com

**LG Electronics Inc**

Customer Service  
PO Box 240007  
201 James Record Road  
Huntsville, AL 35824  
256-772-8860  
Toll free: 1-800-243-0000  
Fax: 1-800-448-4026 (Toll Free)  
us.lgservice.com

**Liberty Mutual Insurance**

Customer Service, MS 01D  
175 Berkeley St.  
Boston, MA 02117-0140  
617-357-9500  
Toll free: 1-800-344-0197 ext. 41015  
Fax: 617-574-6688  
e-mail: PresidentialSvcTeam@  
LibertyMutual.com  
www.libertymutual.com

## Lillian Vernon Corporation

Customer Service  
2600 International Pkwy  
Virginia Beach, VA 23452  
757-430-1500  
Toll free: 1-800-505-2250  
TTY: 1-800-285-5536 (Toll free)  
www.lillianvernon.com

## Limited Brands, Inc.

Customer Service  
Three Limited Pkwy.  
Columbus, OH 43230  
Toll free: 1-800-945-5088  
www.limitedbrands.com

## Lincoln Electric Co.

Machine and Consumables  
22801 St. Claire Ave.  
Cleveland, OH 44117  
Toll free: 1-800-833-9353  
Fax: 216-486-1751  
www.lincolnelectric.com

## L.L. Bean, Inc.

15 Casco St.  
Freeport, ME 04033-0001  
207-865-4761  
1-888-552-3261 (Outdoor  
Discovery Schools)  
Toll free: 1-800-441-5713  
Toll free: 1-800-832-1889  
(Corporate sales)  
TTY: 1-800-545-0090  
Fax: 207-552-3080  
www.llbean.com

## Long John Silver's Restaurants, Inc.

See: YUM! Brands, Inc.  
1441 Gardiner Ln.  
Louisville, KY 40213  
Toll free: 1-888-806-3474  
www.ljsilvers.com

## The Longaberger Company

Customer Satisfaction  
One Market Square  
1500 E Main St.  
Newark, OH 43055-8447  
740-322-7800  
TTY: 740-322-5897  
Fax: 740-322-7807  
e-mail: info@longaberger.com  
www.longaberger.com

## L'Oreal Cosmetics

PO Box 1010  
Clarke, NJ 07091-9987  
Toll free: 1-800-322-2036  
(Cosmetics)  
Toll free: 1-800-631-7358 (Hair)  
Toll free: 1-800-944-0730  
(Maybelline)  
www.lorealusa.com

## Los Angeles Times

202W. First St.  
Los Angeles, CA 90012  
213-237-5000  
Toll free: 1-800-528-4637  
www.latimes.com

## Lowe's Companies, Inc.

Customer Care  
PO Box 1111  
North Wilkesboro, NC 28656  
Toll free: 1-800-445-6937  
Fax: 336-658-2607  
www.lowes.com

## M

## MAACO Enterprises, Inc.

381 Brooks Road  
King of Prussia, PA 19406  
610-337-6155  
Toll free: 1-800-523-1180  
www.maaco.com

## Macromedia, Inc.

See: Adobe Systems Incorporated  
Toll free: 1-800-833-6687  
www.adobe.com

## Macy's

See Also: Federated Dept. Stores  
151 West 34th St.  
New York, NY 10001  
Toll free: 1-800-526-1202 (Customer  
Service)  
Toll free: 1-800-972-4243 (Credit  
Inquiries)  
www.macys.com

## Magic Chef

See: Maytag Corporation  
Toll free: 1-800-688-1100

## Magnavox

See: Philips Consumer  
Electronics North America  
Toll free: 1-800-705-2000  
www.usasupport.magnavox.com

## Marriott International, Inc.

1818 N 90th St.  
Omaha, NE 68114  
Corporate Offices:  
One Marriott Dr.  
Washington, DC 20058  
301-380-3000 (Corporate)  
Toll free: 1-800-535-4028 (Guest  
Relations)  
e-mail: customer.care@  
marriott.com  
www.marriott.com

## Marshall Field's

See: Macy's  
www.marshallfields.com

## Marshalls Inc.

See: TJX Companies, Inc.  
Toll free: 1-888-627-7425  
www.marshallsonline.com

## Massachusetts Mutual Insurance Co. (Mass Mutual)

Assistant Vice President  
Customer Relations  
1295 State St.  
Springfield, MA 01111-0001  
413-744-6592  
Toll free: 1-800-487-7844  
Fax: 1-888-599-0010 (Toll free)  
www.massmutual.com

## ★ MasterCard Worldwide

(Contact your issuing bank first)  
Toll free: 1-800-622-7747  
TTY: 1-800-300-3069  
www.mastercard.com

- Masterfoods USA**  
800 High St.  
Hackettstown, NJ 07840  
908-852-1000  
Toll free: 1-800-222-0293  
e-mail: askus@masterfoodsusa.com  
www.masterfoods.com
- Mattel, Inc.**  
Worldwide Consumer Affairs  
333 Continental Blvd.  
El Segundo, CA 90245-5012  
310-252-2000  
Toll free: 1-800-524-8697  
Fax: 310-252-4190  
www.mattel.com
- Maxtor Corporation**  
Customer Relations  
500 McCarthy Blvd.  
Milpitas, CA 95035  
Toll free: 1-800-262-9867  
Fax: 408-894-3600  
www.maxtor.com
- Maybelline, Inc.**  
PO Box 1010  
Clark, NJ 07066-1010  
Toll free: 1-800-944-0730  
www.maybelline.com
- Mayflower Transit, LLC.**  
One Premier Dr  
Fenton, MO 63026  
636-305-4000  
Toll free: 1-800-428-1234  
www.mayflower.com
- Maytag Corporation**  
Consumer Affairs  
240 Edwards St.  
Cleveland, TN 37311  
Toll free: 1-800-688-9900  
TTY: 1-800-688-2080 (Toll free)  
www.maytag.com
- McCormick & Co., Inc.**  
Consumer Affairs  
211 Schilling Circle  
Hunt Valley, MD 21031  
Toll free: 1-800-632-5847  
Fax: 410-527-6005  
www.mccormick.com
- McDonald's Corp.**  
Customer Satisfaction Dept.  
McDonald's Plaza  
Oak Brook, IL 60523  
Toll free: 1-800-244-6227  
www.mcdonalds.com
- McGraw-Hill Companies, Inc.**  
Customer Service  
PO Box 182604  
Columbus, OH 43272  
212-512-2000  
Toll free: 1-877-833-5524  
Fax: 614-759-3749  
e-mail: customer.service@mcgraw-hill.com  
www.mcgraw-hill.com
- MCI**  
See: Verizon Communications
- McKee Foods Corp.**  
PO Box 750  
Collegedale, TN 37315  
Toll free: 1-800-522-4499  
www.mckeefoods.com
- Medco Health Solutions Inc.**  
Public Affairs  
100 Parsons Pond Dr.  
Franklin Lakes, NJ 07417  
201-269-3400  
Toll free: 1-800-631-7780  
www.medco.com
- Meineke Car Care Centers, Inc.**  
Customer Relations Department  
PO Box 32401  
Charlotte, NC 28232-2401  
704-377-3070  
Toll free: 1-800-447-3070  
www.meineke.com
- Melitta USA, Inc.**  
Consumer Relations  
13925 58th St. North  
Clearwater, FL 33760  
727-535-2111  
Toll free: 1-888-635-4882  
www.melitta.com
- Mellon Financial Corp.**  
One Mellon Center  
Pittsburgh, PA 15258  
412-234-5000  
www.mellon.com
- The Mentholatum Co., Inc.**  
Consumer Affairs  
707 Sterling Dr.  
Orchard Park, NY 14127  
716-677-2500  
Toll free: 1-800-688-7660  
Fax: 716-677-9528  
www.mentholatum.com
- Mercury Marine**  
See: Brunswick Corporation  
W6250 W Pioneer Road  
PO Box 1939  
Fond Du Lac, WI 54936-1939  
920-929-5000  
Fax: 920-929-5060  
www.mercurymarine.com
- Merillat Industries**  
5353 West U.S. 223  
Adrian, MI 49221  
517-263-0771  
Toll free: 1-866-850-8557  
www.merillat.com
- Merisant Worldwide, Inc.**  
10 South Riverside Plaza, Ste. 850  
Chicago, IL 60606  
312-840-6000  
Toll free: 1-800-323-5316 (Equal)  
www.merisant.com
- Merrill Lynch & Co., Inc.**  
(contact local branch manager first)  
PO Box 1520  
Tennington, NJ 08534-1520  
Toll free: 1-800-637-7455  
TTY: 1-800-262-3340  
www.merrilllynch.com
- Mervyn's**  
22301 Foothill Blvd.  
Mailstop 2115  
Hayward, CA 94541  
Toll free: 1-800-637-8967  
e-mail: guest.relations@mervyns.com  
www.mervyns.com
- ★ **MetLife, Inc.**  
500 Schoolhouse Road  
Johnstown, PA 15904  
1-800-METLIFE  
Toll free: 1-800-METLIFE  
www.metlife.com

### ★ Michelin North America, Inc.

Consumer Relations Department  
PO Box 19001  
Greenville, SC 29602-9001  
Toll free: 1-800-847-3435  
www.michelin-us.com

#### Michelina's

525 S Lake Ave.  
PO Box 16630 (ZIP 55816)  
Duluth, MN 55082  
218-723-5555  
www.michelinas.com

#### Michigan Bulb Co.

Customer Service  
PO Box 4180  
Lawrenceburg, IN 47025  
513-354-1497  
513-354-1498  
e-mail: service@  
michiganbulb.com  
michiganbulb.com

### ★ Microsoft Corporation

1 Microsoft Way  
Redmond, WA 98052-6399  
425-882-8080  
Toll free: 1-800-642-7676  
Fax: 425-936-7329  
www.microsoft.com

### ★ Midas Inc.

Consumer Relations  
1300 Arlington Heights Rd.  
Itasca, IL 60143  
Toll free: 1-800-621-0144  
www.midas.com

#### Midas Mutual Funds

PO Box 6110  
Indianapolis, IN 46209-6110  
212-363-1100  
Toll free: 1-800-400-6432  
Fax: 212-363-1101  
e-mail: info@mutualfunds.net  
www.mutualfunds.net

#### Miles Kimball Co.

Customer Service  
250 City Center  
Oshkosh, WI 54906  
920-231-3800  
Toll free: 1-800-255-4590  
TTY: 920-231-5506  
Fax: 920-231-6942  
www.mileskimball.com

### Miller Brewing Company

3939 W. Highland Blvd.  
Milwaukee, WI 53208  
414-931-2000  
Fax: 414-931-3735  
www.millerbrewing.com

#### Milton Bradley

See: Hasbro, Inc.  
Toll free: 1-800-836-7025  
www.hasbro.com/miltonbradley

#### Minolta Corp.

See: Konica Minolta Group

#### Minwax

See: Sherwin-Williams  
10 Mountain View Rd.  
Upper Saddle River, NJ 07458  
Toll free: 1-800-523-9299  
e-mail: askminwax@sherwin.com  
www.minwax.com

### Mitsubishi Digital Electronics America, Inc.

Consumer Relations Dept.  
9351 Jeronimo Rd.  
Irvine, CA 92618  
949-830-8364  
Toll free: 1-800-332-2119 (Consumer Relations)  
Fax: 949-465-6147  
www.mitsubishi-tv.com

#### Monsanto Company

800 N Lindbergh Blvd.  
St. Louis, MO 63167  
314-694-1000  
www.monsanto.com

#### The Mony Group

See: AXA Equitable Co., Inc.  
Toll free: 1-800-487-6669  
www.mony.com

#### Morgan Stanley

1585 Broadway  
New York, NY 10036  
212-761-4000  
Toll free: 1-800-733-2307  
www.morganstanley.com

### Morton International, Inc.

Consumer Affairs  
123 N. Wacker Dr.  
Chicago, IL 60606-1743  
312-807-2693  
Fax: 312-807-2769  
www.mortonsalt.com

#### Motorola, Inc.

Corporate Communications  
1303 East Algonquin Road  
Schaumburg, IL 60196  
847-576-5000  
Toll free: 1-800-331-6456  
TTY: 847-538-7116  
www.motorola.com

#### Motts, Inc.

Consumer Services Department  
900 King St.  
Rye Brook, NY 10573  
Toll free: 1-800-426-4891  
www.motts.com

#### Movado Group, Inc.

650 From Rd.  
Paramus, NJ 07652  
201-267-8000  
Toll free: 1-800-810-2311 (Movado, ESQ)  
Toll free: 1-800-920-3153 (Ebel)  
Toll free: 1-800-547-4073 (Concord)  
Toll free: 1-800-796-7103 (Coach Watch, Hugo Boss)  
www.movadogroupinc.com

#### MSN Internet Services

MSN Consumer Advocate  
One Microsoft Way  
Redmond, WA 98052  
Toll free: 1-800-386-5550  
www.msn.com

### Mutual of Omaha Insurance Co.

Customer Service  
Mutual of Omaha Plaza  
Omaha, NE 68175  
402-342-7600  
Toll free: 1-800-775-6000  
Toll free: 1-800-948-9478  
Fax: 402-351-3768  
e-mail: individualclaims@  
mutualofomaha.com  
www.mutualofomaha.com

## N

**Nabisco Foods Group**

Consumer Affairs  
100 DeForest Ave.  
East Hanover, NJ 07936-1911  
201-503-2000  
Toll free: 1-800-622-4726  
www.nabiscoworld.com

**National Amusements, Inc.**

200 Elm St.  
Dedham, MA 02026  
781-461-1600  
www.national-amusements.com

**National Car Rental System, Inc.**

Customer Services  
208 St. James Ave.  
Goose Creek, SC 29445  
Toll free: 1-800-468-3334  
www.nationalcar.com

**National Fuel Gas Company**

Quality Assurance Department  
6363 Main St.  
Williamsville, NY 14221-5887  
Toll free: 1-800-453-3513 (NY)  
Toll free: 1-800-352-1900 (PA)  
Fax: 716-857-7061  
www.nationalfuelgas.com

**National Presto Industries, Inc.**

3925 North Hastings Way  
Eau Claire, WI 54703-3703  
715-839-2121  
Fax: 715-839-2122  
www.gopresto.com

**Nationwide Financial Network**

Corporate Compliance  
300 Continental Dr.  
Newark, DE 19713  
Toll free: 1-800-523-4681  
Fax: 302-452-7634  
www.nationwideprovident.com

**Nautica Enterprises, Inc.**

Consumer Relations  
40 West 57th St.  
New York, NY 10019  
212-541-5757  
Toll free: 1-877-628-8422  
Fax: 212-887-8136  
www.nautica.com

**NBC Universal, Inc.**

Viewer Relations  
30 Rockefeller Plaza  
New York, NY 10112  
212-664-2333  
www.nbc.com

**NCE Computer Group**

1973 Friendship Dr., Ste. B  
El Cajon, CA 92020  
619-212-3000  
Toll free: 1-800-767-2587  
Fax: 619-212-3039  
www.ncegroup.com

**Near East Food Products**

See: Quaker Oats  
PO Box 049003  
Chicago, IL 60604-9003  
Toll free: 1-800-822-7423  
www.neareast.com

**The Neiman-Marcus Group, Inc.**

Customer Relations  
PO Box 650589  
Dallas, TX 75265-0589  
214-761-2660  
Toll free: 1-800-685-6695  
Toll free: 1-888-888-4757  
Fax: 214-761-2650  
www.neimanmarcus.com

**Nestle Purina PetCare Company**

Office of Consumer Affairs  
Checkerboard Square  
St. Louis, MO 63164  
314-982-1000  
Toll free: 1-800-778-7462  
Fax: 314-982-4580  
www.purina.com

**Nestle USA**

Consumer Services Center  
800 North Brand Blvd.  
Glendale, CA 91203  
Toll free: 1-800-225-2270  
www.nestle.com

**Nestle Waters North America Inc.**

777 West Putnam Ave.  
Greenwich, CT 06830-5091  
203-531-4100  
www.nestle-watersna.com

**NetZero**

See Also: United Online, Inc.  
Toll free: 1-877-912-5866 (Tech Support)  
Toll free: 1-866-841-1442 (Billing Questions)  
www.netzero.net

**Neutrogena Corp.**

See: Johnson & Johnson Consumer Products, Inc.  
Consumer Affairs  
5760 West 96th St.  
Los Angeles, California 90045  
310-642-1150  
Toll free: 1-800-582-4048  
e-mail: ntgweb@neuus.jnj.com  
www.neutrogena.com

**New England Life Insurance Co.**

See: MetLife, Inc.  
New England Services Administration  
501 Boylston  
Boston, MA 02117  
Toll free: 1-800-388-4000  
www.nefn.com

**New York Life Insurance Co.**

Corporate Compliance Department  
One Rockwood Road  
Sleepy Hollow, NY 10591  
914-846-3883  
Fax: 914-846-5497  
www.newyorklife.com

**New York Magazine Holdings**

444 Madison Ave., 4th Floor  
New York, NY 10022-6999  
212-508-0700  
Toll free: 1-800-678-0900  
www.newyorkmag.com

**New York Times Co.**

229 West 43rd St.  
New York, NY 10036  
212-556-1234  
www.nytimes.com



### Newport News

See Also: Spiegel Brands, Inc.  
5100 City Line Road  
Hampton, VA 23630-5100  
757-827-7010  
Toll free: 1-800-759-3950 (Customer Service)  
Fax: 757-825-4103  
e-mail: [customercare@newport-news.com](mailto:customercare@newport-news.com)  
[www.newport-news.com](http://www.newport-news.com)

### Newsweek, Inc.

PO Box 5571  
Harlan, IA 51593  
Toll free: 1-800-631-1040  
Fax: 1-888-385-1428 (Toll free)  
[www.newsweek.msnbc.com](http://www.newsweek.msnbc.com)

### Nextel Communications, Inc.

See: Sprint  
[www.nextel.com](http://www.nextel.com)

### Nexus Products Co.

PO Box 1274  
Santa Barbara, CA 93116-9976  
805-968-6900  
Toll free: 1-800-444-6399  
Fax: 805-968-6540  
[www.nexusproducts.com](http://www.nexusproducts.com)

### Niagara Mohawk

Admin. and Consumer Advocacy  
535 Washington St, 5th Floor  
Buffalo, NY 14203  
716-857-4807  
Toll free: 1-800-443-1832  
[www.nationalgridus.com/niagara\\_mohawk/](http://www.nationalgridus.com/niagara_mohawk/)

### ★ Nike, Inc.

Consumer Services  
PO Box 4027  
One Bowerman Dr.  
Beaverton, OR 97076-4027  
503-671-6453  
Toll free: 1-800-344-6453  
[www.nike.com](http://www.nike.com)

### S Nikon Inc.

1300 Walt Whitman Road  
Melville, NY 11747  
Toll free: 1-800-645-6687 (Film Technical Support)  
Toll free: 1-800-645-6689 (Digital Technical Support)  
Fax: 631-547-4025  
[www.nikonusa.com](http://www.nikonusa.com)

### Nine West Group Inc.

Customer Relations  
9 West Plaza  
1129 Westchester Ave.  
White Plains, NY 10604  
914-640-6400  
Toll free: 1-800-999-1877  
[www.ninewest.com](http://www.ninewest.com)

### Nokia USA

Customer Contact Center  
4630 Woodland Corporate Blvd  
Ste. 100  
Tampa, FL 33614  
Toll free: 1-888-665-4228  
TTY: 1-800-246-6542 (Toll free)  
Fax: 813-243-1256  
e-mail: [customercare@nokia.com](mailto:customercare@nokia.com)  
[www.nokiausa.com](http://www.nokiausa.com)

### S Norelco Consumer Products

See: Philips Electronics North America Corporation  
Consumer Relations Department  
America Corporation  
1251 Ave. of the Americas  
New York, NY 10020  
Toll free: 1-800-243-3050  
[www.philips.com/norelco](http://www.philips.com/norelco)

### The North Face, Inc.

Customer Service  
2013 Farallon Dr.  
San Leandro, CA 94577  
510-618-3500  
Toll free: 1-800-447-2333  
Toll free: 1-866-715-3223  
Fax: 510-618-3541  
e-mail: [tnf\\_consumerservices@vfc.com](mailto:tnf_consumerservices@vfc.com)  
[www.thenorthface.com](http://www.thenorthface.com)

### S Northwest Airlines

Customer Relations, C6590  
5101 Northwest Dr.  
St. Paul, MN 55121  
612-726-2046  
Toll free: 1-800-692-6955  
TTY: 1-800-225-2525 (Reservations - Toll free)  
[www.nwa.com](http://www.nwa.com)

### Northwestern Mutual Life Insurance Co.

Corporate Relations  
720 East Wisconsin Ave.  
Milwaukee, WI 53202  
414-271-1444  
[www.northwesternmutual.com](http://www.northwesternmutual.com)

### Norwegian Cruise Line

Customer Relations  
7665 Corporate Center Dr.  
Miami, FL 33126  
305-436-4000  
Toll free: 1-866-625-1164  
[www.ncl.com](http://www.ncl.com)

### S Novartis Pharmaceuticals Corporation

Customer Response/  
Pharmaceuticals  
One Health Plaza  
East Hanover, NJ 07936-1080  
862-778-8300  
Toll free: 1-800-742-2422  
Toll free: 1-888-669-6682  
Fax: 973-781-8265  
[www.pharma.us.novartis.com](http://www.pharma.us.novartis.com)

### Novell, Inc.

1800 S Novell Place  
Provo, UT 84606  
801-861-7000  
Toll free: 1-800-453-1267  
Toll free: 1-800-858-4000 (Tech Support)  
Fax: 801-861-5203 (Tech Support)  
e-mail: [customer\\_service@novell.com](mailto:customer_service@novell.com)  
[www.novell.com](http://www.novell.com)

**Nuance Communications, Inc.**

1 Wayside Road  
Burlington, MA 01803-4609  
781-565-5000  
Toll free: 1-800-654-1187 (Customer Service)  
Fax: 407-241-1830  
www.nuance.com

**Nu Tone, Inc.**

Consumer Relations  
4820 Redbank Rd.  
Cincinnati, OH 45227  
Toll free: 1-888-336-3948 (Nu Tone)  
e-mail: ask@nutone.com  
www.nutone.com

**The NutraSweet Company**

Customer Service  
1762 Lovers Lane  
Augusta, GA 30901  
Toll free: 1-800-323-5321  
www.nutrasweet.com

**NutriSystem, Inc.**

200 Welsh Road  
Horsham, PA 10944  
215-706-5300  
Toll free: 1-800-585-5483  
Fax: 215-706-5388  
www.nutrisystem.com

## O

**Ocean Spray Cranberries Inc.**

Consumer Affairs Department  
One Ocean Spray Dr.  
Lakeville-Middleboro, MA 02349  
Toll free: 1-800-662-3263  
Fax: 508-923-0036  
www.oceanspray.com

**Office Depot, Inc.**

2200 Old Germantown Rd.  
Delray Beach, FL 33445  
561-438-4800  
Toll free: 1-800-463-3768  
Toll free: 1-800-937-3600 (Store Issues)  
Fax: 1-800-685-5010 (Toll free)  
www.officedepot.com

**OfficeMax, Inc.**

Customer Service  
263 Shuman Blvd.  
Naperville, IL 60563  
630-438-7800  
Toll free: 1-877-633-4236 (Consumer)  
Toll free: 1-800-788-8080 (General)  
Toll free: 1-888-669-2778 (Executive Resolution)  
Toll free: 1-877-484-3629 (Contract/Retail)  
Fax: 1-800-995-9644 (Toll free)  
e-mail: customerresolution@officemax.com  
www.officemax.com

**Okidata**

2000 Bishops Gate Blvd.  
Mt Laurel, NJ 08054-4620  
Toll free: 1-800-654-3282  
www.okidata.com

**Olan Mills, Inc.**

Customer Service  
4325 Amnicola Hwy.  
PO Box 23456  
Chattanooga, TN 37422-3456  
Toll free: 1-800-251-6320  
Fax: 423-499-3864  
www.olanmills.com

**Olympus America**

3500 Corporate Parkway  
PO Box 610  
Center Valley, PA 18034-0610  
Toll free: 1-800-622-6372 (Film Cameras)  
Toll free: 1-888-553-4448 (Digital Cameras)  
Toll free: 1-800-622-6372 (Binoculars)  
www.olympusamerica.com

**Oneida, Ltd.**

Customer Service  
PO Box 1  
Oneida, NY 13421-2899  
315-361-3000  
Toll free: 1-800-877-6667  
www.oneida.com

**Orbitz, Inc.**

Customer Service  
200 South Wacker Dr., Ste. 1900  
Chicago, IL 60606  
312-894-5000  
Toll free: 1-888-656-4546  
Fax: 312-894-5001  
www.orbitz.com

**Orkin**

Customer Care Center  
2170 Piedmont Rd.  
Atlanta, GA 30324  
404-329-7400  
Toll free: 1-800-346-7546  
Toll free: 1-888-675-4662  
Fax: 404-633-2315  
www.orkin.com

**Oster**

See: Jarden Consumer Solutions  
Toll free: 1-800-339-2547  
www.oster.com

**Owens Corning**

One Owens Corning Pkwy.  
Toledo, OH 43659-0001  
419-248-8000  
Toll free: 1-800-438-7465  
www.owenscorning.com

## P

**Palm, Inc.**

Customer Service  
950 W. Maude Ave.  
Sunnyvale, CA 94085  
408-617-7000  
Toll free: 1-800-881-7256  
Toll free: 1-888-956-7256 (Computer Software)  
Fax: 408-617-0100  
www.palm.com

**Panasonic Company**

Consumer Affairs  
Panazip 2F-3  
One Panasonic Way  
Secaucus, NJ 07094  
201-348-7000  
Toll free: 1-800-211-7262  
www.panasonic.com

**Paper Direct, Inc**

See: Current, Inc.  
Toll free: 1-800-272-7377  
www.paperdirect.com

### **Parker Brothers**

See: Hasbro, Inc.  
Toll free: 1-888-836-7025  
www.hasbro.com

### **Pathmark Stores, Inc.**

Customer Relations  
200 Milik St.  
Carteret, NJ 07008  
732-499-3500  
Toll free: 1-800-272-8462  
e-mail: customers@pathmark.com  
www.pathmark.com

### **Pella Corporation**

Customer Service Department  
102 Main St.  
Pella, IA 50219  
641-628-1000  
Toll free: 1-800-374-4758 (Service  
and Repair)  
www.pella.com

### **Pennzoil**

See Also: Shell Oil Company  
Corporate Communications  
Pennzoil Place  
PO Box 2967  
Houston, TX 77252-2967  
713-546-4000  
Toll free: 1-800-990-9811  
www.pennzoil.com

### **Pentair Pool Products, Inc.**

Customer Support  
1620 Hawkins Ave.  
Sanford, NC 27330  
919-774-4151  
Toll free: 1-800-831-7133  
Fax: 1-800-284-4151 (Toll free)  
www.pentairpool.com

### **Pep Boys Auto**

311 West Allegheny Ave.  
Philadelphia, PA 19132  
Toll free: 1-800-737-2697  
Fax: 205-430-4622  
e-mail: custserv@pepboys.com  
www.pepboys.com

### **Pepperidge Farm, Inc.**

Consumer Affairs  
595 Westport Ave.  
Norwalk, CT 06851  
Toll free: 1-888-737-7374  
www.pepperidgefarm.com

### **Pepsi-Cola Co.**

Public Affairs  
700 Anderson Hill Road  
Purchase, NY 10577  
Toll free: 1-800-433-2652  
Fax: 914-767-6177  
www.pepsico.com

### **Perdue Farms Incorporated**

Consumer Relations  
PO Box 1656  
Horsham, PA 19044-6656  
Toll free: 1-800-473-7383  
www.perdue.com

### **Pernod Ricard USA**

Customer Relations  
777 Westchester Ave.  
White Plains, NY 10604  
914-539-4500  
www.pernod-ricard.com

### **Pfizer Inc**

Consumer Affairs  
235 E 42nd St.  
New York, NY 10017  
Toll free: 1-800-879-3477  
(Prescription Medicines)  
Toll free: 1-800-223-0182 (Non-  
prescription Consumer Products)  
www.pfizer.com  
www.prodhelp.com

### **Pharmavite Corporation**

Consumer Affairs  
PO Box 9606  
Mission Hills, CA 91346-9606  
Toll free: 1-800-276-2878 (Nature  
Made)  
Toll free: 1-800-314-4372 (Nature's  
Resource)  
Toll free: 1-800-710-6529 (Olay  
Vitamins)  
Fax: 818-221-6618  
www.pharmavite.com

### **Philip Morris USA**

Consumer Affairs  
Consumer Response Center  
PO Box 26603  
Richmond, VA Richmond  
Toll free: 1-800-343-0975  
www.philipmorris.com

### **Philips Consumer Electronics North America**

Customer Service  
64 Perimeter Center East  
PO Box 467300  
Atlanta, GA 31146-7300  
770-821-2400  
Toll free: 1-888-744-5477 (Consumer  
Support)  
www.philipsusa.com

### **Phillips-Van Heusen Corporation**

Customer Services  
1001 Frontier Rd., Ste. 100  
Bridgewater, NJ 08807  
908-685-0050  
Toll free: 1-800-388-9122  
www.pvh.com

### **Pioneer Electronics Service, Inc.**

Customer Service  
PO Box 1760  
Long Beach, CA 90810  
Toll free: 1-800-421-1404  
Fax: 310-952-2821  
www.pioneerelectronics.com

### **Pirelli Tire Corporation**

100 Pirelli Dr.  
Rome, GA 30161  
706-368-5800  
Toll free: 1-800-747-3554  
Fax: 706-368-5832  
e-mail: consumer.affairs@  
us.pirelli.com  
www.us.pirelli.com

### **Pizza Hut**

See Also: YUM! Brands, Inc.  
14841 Dallas Parkway  
Dallas, TX 75254  
Toll free: 1-800-948-8488  
www.pizzahut.com

### **Playskool**

See Also: Hasbro Inc.  
Toll free: 1-800-752-9755  
Toll free: 1-800-242-7276  
e-mail: customersupport@  
hasbro.com  
www.hasbro.com/playskool

**Playtex Products Inc.**  
 Consumer Affairs  
 75 Commerce Dr.  
 Allendale, NJ 07401  
 Toll free: 1-888-310-4290  
 (Consumers)  
 Toll free: 1-800-451-7847 (Rug  
 Cleaners - Woolite)  
 Toll free: 1-888-456-8371 (Playtex  
 Gloves)  
 Toll free: 1-888-532-2229 (Baby  
 Magic)  
 Toll free: 1-899-723-3786 (Banana  
 Boat Sun Care)  
 Toll free: 1-888-724-7500 (Ogilvie  
 Hair Care)  
 Toll free: 1-800-843-6430 (Diaper  
 Genie)  
 Fax: 201-785-8202  
 www.playtexproductsinc.com

#### **Plextor America**

48383 Fremont Blvd., Ste. 120  
 Fremont, CA 94538  
 510-440-2000  
 Toll free: 1-866-204-0332  
 Fax: 510-651-9755  
 www.plextor.com

**Polaroid Corp.**  
 Customer Care Center  
 1265 Main St.  
 Waltham, MA 02451  
 781-386-2000 (Collect calls  
 accepted within MA)  
 Toll free: 1-800-343-5000  
 (Outside MA)  
 Fax: 781-386-5605  
 www.polaroid.com

#### **Polo/Ralph Lauren Corp.**

Consumer Relations  
 4100 Beachwood Dr.  
 Greensboro, NC 27410  
 Toll free: 1-800-775-7656  
 Toll free: 1-888-475-7674  
 Fax: 336-632-9097  
 www.polo.com

#### **Price Chopper Supermarkets**

Consumer Marketing Services  
 501 Duanesburg Rd.  
 PO Box 1074  
 Schenectady, NY 12301  
 518-355-5000  
 www.pricechopper.com

#### **Primedia Consumer Magazines**

745 Fifth Ave.  
 New York, NY 10151  
 212-745-0100  
 Fax: 212-745-0121  
 e-mail: information@primedia.com  
 www.primedia.com

#### **Procom Technology, Inc.**

18821 Bardeen Ave.  
 Irvine, CA 92612  
 949-852-1000  
 Toll free: 1-800-800-8600 (Tech  
 Support)  
 e-mail: info@procom.com  
 www.procom.com

#### **★ The Procter & Gamble Co.**

**S** Consumer Relations  
 PO Box 599  
 Cincinnati, OH 45202  
 513-983-1100  
 Toll free numbers appear on all  
 labels  
 www.pg.com

#### **Proview Technology, Inc**

7373 Hunt Ave.  
 Garden Grove, CA 92841  
 714-799-3899  
 Toll free: 1-800-776-8439  
 Fax: 714-379-6290  
 e-mail: customersupport@  
 proview.net  
 www.proview.net

#### **Prudential Financial, Inc.**

Policyowner Relations Dept.  
 PO Box 1136  
 Minneapolis, MN 55440-1136  
 Toll free: 1-800-201-6690  
 Toll free: 1-800-486-3770  
 TTY: 1-800-526-8061 (Toll free)  
 www.prudential.com

#### **Public Clothing Company**

1407 Broadway, 38th Floor  
 New York, NY 10018  
 212-768-8440  
 www.publicclothing.com

#### **Publishers Clearing House**

Consumer Affairs  
 382 Channel Dr.  
 Port Washington, NY 11050  
 516-944-4918  
 Toll free: 1-800-337-4724  
 Fax: 516-883-5769  
 www.pch.com

#### **Q**

#### ****S** The Quaker Oats Co.**

Consumer Response/QTG  
 555 W Monroe  
 Chicago, IL 60661  
 312-821-1000  
 www.quakeroats.com

#### **Quantum Corp.**

1650 Technology Dr., Ste. 700  
 San Jose, CA 95110-1382  
 408-944-4000  
 Toll free: 1-800-677-6268  
 www.quantum.com

#### **Quark, Inc.**

Quark Distribution, Inc.  
 PO Box 12027  
 Cheyenne, WY 82003  
 307-772-7100  
 Toll free: 1-800-676-4575  
 Fax: 307-772-7123  
 e-mail: cservice@quark.com  
 www.quark.com

#### **QVC Inc.**

Customer Service  
 1200 Wilson Dr. at Studio Park  
 West Chester, PA 19380  
 484-701-1000  
 Toll free: 1-800-367-9444  
 TTY: 1-800-544-3316 (Toll free)  
 www.qvc.com

#### ****S** Qwest Communications International, Inc.**

1801 California St.  
 Denver, CO 80202  
 303-992-1400  
 Toll free: 1-800-244-1111  
 (Residential Sales/Billing)  
 Toll free: 1-800-573-1311  
 (Residential Repair)  
 Toll free: 1-800-899-7780 (Corporate  
 Headquarters)  
 Fax: 303-992-8515  
 www.qwest.com

## R

### Radio Shack Corporation

Customer Care  
300 Radio Shack Circle  
Fort Worth, TX 76102  
817-415-3011  
Toll free: 1-800-843-7422  
Fax: 817-415-2303  
www.radioshack.com

### Rayovac Corporation

PO Box 44960  
Madison, WI 53744  
Toll free: 1-800-237-7000  
Fax: 1-888-677-4770  
e-mail: consumers@rayovac.com  
www.rayovac.com

### Readers Digest Association, Inc.

Customer Service  
Readers Digest Rd.  
Pleasantville, NY 10570-7000  
914-238-1000  
Toll free: 1-800-234-9000  
Toll free: 1-800-846-2100  
TTY: 1-800-735-4327 (Toll free)  
Fax: 914-238-4559  
www.readersdigest.com

### Reckitt Benckiser, Inc.

Consumer Relations  
Morris Corporate Center IV  
399 Interpace Parkway, PO Box 225  
Parsippany, NJ 07054-0225  
973-404-2600  
1-877-870-8174 (Lysol Purifiers)  
1-888-265-3343 (MSDS)  
Toll free: 1-800-333-3899  
Toll free: 1-800-228-4722 (Household)  
Toll free: 1-800-841-1256 (Food Products)  
Toll free: 1-800-260-1066 (Spray N Wash)  
e-mail: corpcomms@reckittbenckiser.com  
www.reckittbenckiser.com

### Regal Ware Inc.

Consumer Service  
1675 Reigle Dr.  
Kewaskum, WI 53040  
262-626-2121  
www.regalware.com

### Remington Arms Company, Inc.

870 Remington Dr.  
PO Box 700  
Madison, NC 27025-0700  
Toll free: 1-800-243-9700  
Fax: 336-548-7801  
www.remington.com

### Remington Products Co.

See: Rayovac Corporation  
Toll free: 1-800-736-4648  
www.remington-products.com

### Rich-Seapak Corporation

Corporate Quality Assurance  
PO Box 20670  
McKinnon Airport Rd.  
St. Simons Island, GA 31522  
912-638-5000  
Toll free: 1-888-732-7251  
www.seapak.com

### Ricoh Corporation

5 Dedrick Place  
West Caldwell, NJ 07006  
973-882-2000  
Toll free: 1-800-327-8349  
e-mail: tech@ricohdms.com  
www.ricoh-usa.com

### Rite Aid Corporation

Customer Service  
PO Box 3165  
Harrisburg, PA 17105  
717-761-2633  
Toll free: 1-800-748-3243  
www.riteaid.com

### Rodale, Inc.

Customer Satisfaction Call Center  
33 E. Minor St.  
Emmaus, PA 18098-0099  
610-967-5171  
Toll free: 1-800-848-4735 (Books)  
Fax: 610-967-8963  
e-mail: customer\_service@rodale.com  
www.rodale.com

### Rolex Watch U.S.A. Inc.

665 Fifth Ave. - 5th Floor  
New York, NY 10022  
212-758-7700  
Fax: 212-980-2166  
www.rolex.com

### Ross Products Division

See Also: Abbott Laboratories  
Consumer Relations  
625 Cleveland Ave.  
Columbus, OH 43215-1754  
614-624-7677  
Toll free: 1-800-227-5767  
Fax: 614-624-7616  
www.ross.com

### Roto-Rooter Corp.

300 Ashworth Rd.  
West Des Moines, IA 50265  
515-223-1343  
Toll free: 1-800-438-7686  
www.roto-rooter.com

### Royal Caribbean International

Customer Support  
1050 Caribbean Way  
Miami, FL 33132-2096  
Toll free: 1-800-398-9819  
www.rccl.com

### Royal Silk

6117 Harrison Place  
West New York, NJ 07093  
Toll free: 1-800-962-6262  
www.royalsilk.com

### Rubbermaid

Consumer Services - Home Products  
3320 W. Market St  
Fairlawn, OH 44333  
Toll free: 1-888-895-2110  
www.rubbermaid.com

## S

### Safeway, Inc.

MS 10501  
PO Box 29093  
Phoenix, AZ 85038-9093  
925-467-3000  
Toll free: 1-877-723-3929  
Fax: 623-869-4397  
www.safeway.com

**Saks Fifth Ave.**

Customer Relations  
12 East 49th St., 4th Floor  
New York, NY 10017  
212-940-5027  
Toll free: 1-800-238-3089  
Toll free: 1-877-551-7257  
Fax: 212-940-5031  
www.saks.com

**Samsonite Corporation**

Consumer Relations  
PO Box 90124  
Allentown, PA 18109  
Toll free: 1-800-262-8282  
Fax: 610-871-3343  
www.samsonite.com

**Samsung Electronics America**

Customer Service  
& Technical Support  
400 Valley Road, Ste. 101  
Mount Arlington, NJ 07856  
973-691-6200  
Toll free: 1-800-726-7864  
Fax: 973-691-6001  
www.samsung.com

**Sanofi-Aventis**

300 Somerset Corporate Blvd.  
Bridgewater, NJ 08807-2854  
Toll free: 1-800-981-2491  
www.sanofi-aventis.us

**Sara Lee Foods**

Consumer Affairs  
PO Box 756  
Neenah, WI 54957-0756  
Toll free: 1-800-328-2426  
Fax: 1-888-514-5970 (Toll free)  
www.saraleefoods.com

**Sargento Foods Inc.**

Consumer Affairs  
One Persnickety Place  
Plymouth, WI 53073  
920-893-8484  
Toll free: 1-800-243-3737  
Fax: 920-893-8399  
www.sargento.com

**SBC Communications, Inc.**

Customer Relations  
175 E Houston St.  
San Antonio, TX 78205  
210-821-4105  
Toll free: 1-800-464-7928  
Fax: 210-351-2071  
www.att.sbc.com

**SC Johnson and Son, Inc.**

1525 Howe St.  
Racine, WI 53403  
262-260-2000  
Toll free: 1-800-558-5252  
Fax: 262-260-4805  
www.scjohnsonwax.com

**Schering-Plough HealthCare Products, Inc.**

Consumer Relations  
3030 Jackson Ave.  
Memphis, TN 38151-0001  
901-320-2386  
Toll free: 1-800-842-4090  
Fax: 901-320-2292  
www.sphcp.com

**The Scotts Company**

Consumer Service  
14111 Scottslawn Rd.  
Marysville, OH 43041  
937-644-0011  
Toll free: 1-800-543-8873  
www.scotts.com

**Seagate Technology, Inc.**

Customer Support  
920 Disc Dr.  
Scotts Valley, CA 95066  
Toll free: 1-800-732-4283 (Tech Support)  
TTY: 405-324-3655  
www.seagate.com

**Sealy Corporation**

Consumer Support  
One Office Pkwy at Sealy Dr.  
Trinity, NC 27370  
336-861-3500  
Toll free: 1-800-697-3259  
(9 am-4:30 pm, EST, M-F)  
www.sealy.com

**Sears, Roebuck and Co.**

Sears National Customer Relations  
3333 Beverly Rd.  
Hoffman Estates, IL 60179  
847-286-2500  
Toll free: 1-800-549-4505  
TTY: 1-800-659-7017  
(7 am-9 pm, CST)  
Fax: 1-800-427-3049 (Toll free)  
www.sears.com

**Seiko Corporation of America**

1111 MacArthur Blvd.  
Mahwah, NJ 07430  
201-529-5730  
Fax: 201-529-4525  
e-mail: custserv@scamahwah.com  
www.seikousa.com

**Seiko Instruments USA, Inc.**

Corporate  
1309 Rutherford, Ste. 160  
Austin, TX 78753  
512-349-3800  
Toll free: 1-800-443-3617 (Watches)  
Toll free: 1-800-757-1011 (Bus & Home Office)  
Toll free: 1-866-587-6573 (Consumer)  
Toll free: 1-800-553-6570 (Micro Printers)  
Fax: 512-349-3000  
e-mail: customerservice@siu-austin.com  
www.seikoinstruments.com

**Sempra Energy**

Customer Service  
101 Ash St.  
San Diego, CA 92101-3017  
619-696-2000  
Toll free: 1-800-411-7343 (SDG&E)  
Toll free: 1-800-427-2200 (SoCalGas)  
www.sempra.com

**Seneca Foods Corporation**

3736 South Main St.  
Marian, NY 14505  
315-926-8100  
Toll free: 1-800-872-1110  
Fax: 315-926-8300  
e-mail: consumer\_affairs@senecafoods.com  
www.senecafoods.com

### Serta, Inc.

Customer Service  
5401 Trillium Blvd. Ste. 250  
Hoffman Estates, IL 60192  
847-645-0200  
Toll free: 1-800-426-0371  
Toll free: 1-888-557-3782  
Fax: 847-645-0205  
e-mail: customer.service@serta.com  
serta.com  
www.serta.com

### 7-Eleven, Inc

Customer Relations  
2711 North Haskell  
Dallas, TX 75204  
214-828-7011  
Toll free: 1-800-255-0711  
Toll free: 1-800-360-1265  
(Questions)  
www.7-Eleven.com

### Sharp Electronics Corp.

Customer Service  
1300 Naperville Dr.  
Romeoville, IL 60446  
Toll free: 1-800-237-4277  
www.sharppusa.com

### Sharper Image Corporation

350 Embarcadero, 6th Floor  
San Francisco, CA 94105-1218  
Toll free: 1-800-344-5555  
e-mail: care@web.sharperimage.com  
www.sharperimage.com

### Shell Oil Co.

ATTN: TellShell US  
PO Box 2463  
Houston, TX 77252  
713-241-6161  
Toll free: 1-888-467-4355  
www.localshell.com  
www.shellus.com

### Sherwin-Williams Company

Midland Bldg.  
101 Prospect Ave., NW  
PO Box 647  
Cleveland, OH 44115  
216-566-2000  
216-566-2902  
Toll free: 1-800-474-3794 (Sherwin Williams)  
Toll free: 1-800-647-9365  
www.sherwin-williams.com

### Shoney's Inc.

Guest Relations  
1717 Elm Hill Pike, Ste. B-1  
Nashville, TN 37210  
615-391-5395  
Toll free: 1-877-474-6639  
Fax: 615-231-2621  
www.shoneys.com

### Siemens Communications

900 Broken Sound Pkwy.  
Boca Raton, FL 33487  
561-923-5000  
www.siemens.com

### Simmons Bedding Company

Consumer Services  
1 Concourse Parkway - Ste 800  
Atlanta, GA 30328  
770-512-7700  
Toll free: 1-877-399-9397  
Fax: 770-613-8575  
e-mail: customerassistance@simmons.com  
www.simmons.com

### Simon and Schuster

1230 Ave. of the Americas  
New York, NY 10020  
212-698-7000  
Toll free: 1-800-223-2336  
Fax: 1-800-943-9831 (Toll free)  
www.simonsays.com

### Simple Tech, Inc.

3001 Daimler St.  
Santa Ana, CA 92705  
949-476-1180  
Toll free: 1-800-945-3444 (Customer Support)  
Toll free: 1-800-367-7330 (Sales/Tech Support)  
Fax: 949-476-1209  
www.simpletech.com

### Singer Sewing Company

Consumer Affairs  
1224 Heil Quaker Blvd.  
PO Box 7017  
LaVergne, TN 37086  
Toll free: 1-800-474-6437  
Fax: 615-213-0994  
e-mail: talktous@singerco.com  
www.singerco.com

### Slim-Fast Foods Co.

Consumer Services Dept.  
PO Box 3625  
Englewood, NJ 07631-6065  
Toll free: 1-877-375-4632  
Toll free: 1-800-754-3278  
e-mail: support@slimfast.com  
www.slimfast.com

### Snapper, A Division of Simplicity Mfg. Inc.

535 Macon Rd.  
McDonough, GA 30253  
770-954-2500  
770-957-9141  
Toll free: 1-888-477-8650  
Fax: 770-957-7981  
www.snapper.com

### Snapple Beverage Corporation

Consumer Response Center  
709 Westchester Ave.  
White Plains, NY 10604  
Toll free: 1-800-762-7753  
www.snapple.com

### Sonesta International Hotels

116 Huntington Ave.  
Boston, MA 02116  
617-421-5400  
Toll free: 1-800-SONESTA  
Fax: 617-421-5402  
e-mail: info@sonesta.com  
www.sonesta.com

### Sony Corp. of America

Customer Service  
Consumer Information Service Ctr.  
12451 Gateway Blvd.  
Fort Myers, FL 33913  
Toll free: 1-800-222-7669  
www.sel.sony.com

### Southwest Airlines

Constomer Relations Department  
PO Box 36647-1CR  
Dallas, TX 75235-1647  
214-792-4223  
Toll free: 1-800-435-9792  
Toll free: 1-800-221-0016 (Spanish)  
TTY: 1-866-281-8464 (Toll free)  
Fax: 214-792-5099  
www.southwest.com

**Spencer's**

Customer Service Dept.  
6826 Black Horse Pike  
Egg Harbor Township, NJ 08234  
609-645-8424  
Toll free: 1-800-527-7977  
www.spencersonline.com

**Spiegel Brands, Inc**

Corporate  
711 3rd Ave., 4th Floor  
New York, NY 10017  
212-986-2585  
Fax: 212-916-8281  
www.spiegel.com

**Spiegel Catalog**

See: Spiegel Brands, Inc.  
Customer Services  
5100 City Line Road  
Hampton, VA 23630  
Toll free: 1-800-474-5555  
www.spiegel.com

**Springs Global U.S., Inc.**

Public Relations Dept of  
Corporate Communication  
PO Box 70  
Fort Mill, SC 29716  
803-547-1500  
Toll free: 1-888-926-7888  
Toll free: 1-800-221-6352 (Window  
Products)  
www.springs.com

**★ Sprint Nextel**

PO Box 8077  
London, KY 40742  
Toll free: 1-888-211-4727  
www.sprint.com/consumerinfo

**St. Paul Travelers Co., Inc.**

Consumer Affairs  
One Tower Square 5GS  
Hartford, CT 06183-9079  
Toll free: 1-800-328-2189  
www.stpaultravelers.com

**Stanley Hardware**

Customer Service  
480 Myrtle St.  
New Britain, CT 06053  
860-225-5111  
Toll free: 1-800-622-4393  
www.stanleyhardware.com

**Staples, Inc.**

Consumer Affairs  
500 Staples Dr.  
Framingham, MA 01702  
508-253-5000  
Toll free: 1-800-378-2753  
Toll free: 1-800-338-0252 (Store  
Relations)  
www.staples.com

**State Fair Foods, Inc.**

See: Sara Lee Foods  
Toll free: 1-800-294-3247 (Sara Lee)  
www.statefairbrand.com

**S State Farm Mutual Automobile Insurance Co.**

Executive Customer Service  
One State Farm Plaza  
Bloomington, IL 61710  
309-766-6393  
www.statefarm.com

**Stop & Shop Supermarket, Inc.**

Public Affairs  
PO Box 55888  
Boston, MA 02205-5888  
Toll free: 1-800-767-7772  
Fax: 617-770-6033  
www.stopandshop.com

**Swatch Watch USA**

Customer Service  
55 Metro Way, Ste. #1  
Secaucus, NJ 07094-1905  
201-271-1400  
Toll free: 1-866-3-SWATCH  
Toll free: 1-800-879-2824  
e-mail: swatch.cservice.estimate@  
swatch.com  
www.swatch.com

**The Swiss Colony, Inc**

Customer Service  
1112 Seventh Ave.  
Monroe, WI 53566  
608-324-4603  
Toll free: 1-800-544-9036  
Fax: 608-242-1001  
e-mail: swisscolony@  
sccompanies.com  
www.swisscolony.com

**Symantec Corporation**

Customer Service  
20330 Stephens Creek Blvd.  
Cupertino, CA 95014  
Toll free: 1-800-441-7234  
Fax: 541-335-5020  
www.symantec.com

**Syngenta**

410 Swing Rd.  
Greensboro, NC 27409  
336-632-6000  
Toll free: 1-800-334-9481  
Fax: 336-632-2240  
www.syngenta-us.com

**T****Taco Bell**

See Also: YUM! Brands, Inc.  
Customer Relations  
17901 Von Karman  
Irvine, CA 92614  
949-863-4500  
Toll free: 1-800-822-6236  
www.tacobell.com

**Talbots**

Public Relations Department  
One Talbots Dr.  
Hingham, MA 02043  
781-749-7600  
Toll free: 1-800-992-9010  
Toll free: 1-800-826-2687  
Toll free: 1-800-533-3201  
TTY: 1-800-624-9179 (Toll free)  
Fax: 781-741-4136  
www.talbots.com

**S Target Stores**

Guest Relations  
and Quality Assurance  
PO Box 9350  
Minneapolis, MN 55440-9350  
612-307-9800  
Toll free: 1-800-440-0680  
TTY: 1-800-755-5852 (Toll free)  
Fax: 612-307-8870  
www.target.com



### **TEAC America, Inc.**

7733 Telegraph Rd.  
Montebello, CA 90640  
323-726-0303  
Fax: 323-727-7656  
www.teac.com

### **Teleflora**

11444 West Olympic Blvd., 4th Floor  
Los Angeles, CA 90064  
Toll free: 1-800-421-4051  
Fax: 310-966-3666  
www.teleflora.com

### **Tenneco, Inc.**

500 North Field Dr.  
Lake Forest, IL 60045  
847-482-5000  
Fax: 847-482-5940  
www.tenneco.com

### **Tetley USA Inc.**

Consumer Affairs Department  
PO Box 856  
100 Commerce Dr.  
Shelton, CT 06484-0856  
203-929-9200  
Toll free: 1-800-728-0084  
Fax: 203-929-9263  
www.tetleyusa.com

### **Texas Instruments, Inc.**

Consumer Relations  
7839 Churchill Way MS3962  
Dallas, TX 75251  
972-917-8324 (Technical support)  
Toll free: 1-800-842-2737  
Fax: 972-917-0747  
www.ti.com

### **3COM Corporation**

350 Campus Dr.  
Marlborough, MA 01752-3064  
508-323-5000  
Toll free: 1-800-876-3266  
Fax: 508-323-1111  
support.3com.com/index.htm

### **3M**

Customer Relations  
St. Paul, MN 55144-1000  
651-737-6501  
Toll free: 1-800-364-3577  
Fax: 1-800-713-6329 (Toll free) or  
651-737-7117  
www.3m.com

### **Thrifty Rent A Car System, Inc.**

5310 East 31st St.  
Tulsa, OK 74135  
Toll free: 1-800-334-1705  
TTY: 1-888-332-3677 (Toll free)  
Fax: 918-669-2060  
e-mail: customercare@thrifty.com  
www.thrifty.com

### **Time Warner Inc.**

One Time Warner Center  
New York, NY 10019  
212-484-8000  
www.timewarner.com

### **Time, Inc.**

3000 University Center Dr.  
Tampa, FL 33612  
813-979-6105  
Toll free: 1-800-541-1000  
Fax: 813-979-6615  
www.time.com

### **Timex Corp.**

Customer Service  
PO Box 2740  
Little Rock, AR 72203-2740  
501-372-1111  
Toll free: 1-800-448-4639  
Fax: 501-370-5747  
www.timex.com

### **TJ Maxx**

See: TJX Companies, Inc.  
Toll free: 1-800-926-6299  
www.tjmaxx.com

### **TJX Companies, Inc.**

770 Cochituate Rd.  
Framingham, MA 01701  
508-390-1000  
Toll free: 1-877-746-7259 (A. J. Wright)  
Toll free: 1-800-926-6299 (TJ Maxx)  
Toll free: 1-800-888-0776 (Home  
Goods)  
Toll free: 1-888-627-7425  
(Marshalls)  
Fax: 508-390-2091  
www.tjx.com

### **T-Mobile Wireless**

Customer Relations  
PO Box 37380  
Albuquerque, NM 87176-7380  
Toll free: 1-800-937-8997 (Current  
Customers Only)  
Toll free: 1-800-866-2453  
Fax: 505-998-3775  
www.tmobile.com

### **Togo's Eateries**

Dunkin Brands Consumer Service  
130 Royall St.  
Canton, MA 02021  
Toll free: 1-800-859-5339  
www.togos.com

### **Tone Brothers, Inc.**

2301 S.E. Tone's Dr.  
Ankeny, IA 50021  
515-965-2711  
Toll free: 1-800-247-5251  
e-mail: spice\_advice@tones.com  
www.spiceadvice.com

### **Top-Flite Professional Golf Co.**

Consumer Department  
425 Meadow St.  
PO Box 901  
Chicopee, MA 01021-0901  
413-536-1200  
Toll free: 1-866-834-6532  
www.topflite.com

### **The Toro Co.**

Consumer Service  
8111 Lyndale Ave., South  
Bloomington, MN 55420  
612-888-8801  
Toll free: 1-800-348-2424  
e-mail: consumer.service@  
toro.com  
www.toro.com

### **Toshiba America**

82 Totowa Rd.  
Wayne, NJ 07470  
973-628-8000  
Toll free: 1-800-631-3811  
e-mail: tacpsvc@aol.com  
www.tacp.toshiba.com

**Totes/Isotoner**

Consumer Affairs  
9655 International Blvd.  
Cincinnati, OH 45246-5658  
513-682-8200  
Toll free: 1-800-762-8712  
Fax: 513-682-8606  
e-mail: [consumeraffairs@totes.com](mailto:consumeraffairs@totes.com)  
[www.totes.com](http://www.totes.com)

**Tourneau, Inc.**

3 East 54th St., 3rd Floor  
New York, NY 10022  
212-758-3265  
Toll free: 1-800-348-3332  
[www.tourneau.com](http://www.tourneau.com)

**Toys "R" Us, Inc.**

Guest Relations  
1 Geoffrey Way  
Wayne, NJ 07470-2030  
973-617-3500  
Toll free: 1-800-869-7787  
[www.toysrus.com](http://www.toysrus.com)

**Trane**

Residential Customer Relations  
PO Box 9010  
Tyler, TX 75707  
903-581-3200 (Residential)  
931-645-6471 (Commercial)  
[www.trane.com](http://www.trane.com)

**TransUnion, LLC**

PO Box 1000  
Chester, PA 19022  
610-546-4600  
Toll free: 1-800-888-4213  
Fax: 610-546-4605  
[www.transunion.com](http://www.transunion.com)

**Travelocity.com L.P.**

Customer Service  
11603 Crosswinds Way  
San Antonio, TX 78233  
Toll free: 1-888-872-8356  
Toll free: 1-888-709-5983  
[www.travelocity.com](http://www.travelocity.com)

**Tripp Literan**

Office of Consumer Affairs  
1111 W 35th St.  
Chicago, IL 60609  
773-869-1234  
[www.triplite.com](http://www.triplite.com)

**True Value Company**

8600 West Bryn Mawr  
Chicago, IL 60631-3505  
773-695-5000  
[www.truevalue.com](http://www.truevalue.com)

**Tupperware Corporation**

Customer Care  
PO Box 2353  
Orlando, FL 32802  
Toll free: 1-800-366-3800  
[www.tupperware.com](http://www.tupperware.com)

**Turtle Wax, Inc.**

Consumer Affairs  
625 Willowbrook Center Pkwy.  
Willowbrook, IL 60527  
630-455-3700  
708-563-3600  
Toll free: 1-800-805-7695  
Fax: 708-563-4302  
[www.turtlewax.com](http://www.turtlewax.com)

**TV Guide**

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Four Radnor Corporate Center  
100 Matson Ford Rd.  
Radnor, PA 19088  
Toll free: 1-800-866-1400  
Fax: 610-687-6965  
[www.tvguide.com](http://www.tvguide.com)

 **TXU**

TXU Electric and Gas Company  
1601 Bryan St.  
Dallas, TX 75201-3401  
972-791-2888  
Toll free: 1-800-242-9113  
Toll free: 1-800-460-3030  
TTY: 1-800-468-3388 (Toll free)  
Fax: 1-800-232-9448 (Toll free)  
e-mail: [txuenergy@txu.com](mailto:txuenergy@txu.com)  
[www.txu.com](http://www.txu.com)

 **Tyson Foods**

Consumer Relations  
PO Box 2020  
Springdale, AR 72765-2020  
479-290-4714  
Toll free: 1-800-233-6332  
Fax: 479-290-7930  
[www.tyson.com](http://www.tyson.com)

**U****UBS Financial Services Inc.**

Client Relations  
1000 Harbor Blvd.  
Weehawken, NJ 07086  
Toll free: 1-888-279-3343  
e-mail: [onlineservices@ubs.com](mailto:onlineservices@ubs.com)  
[financialservicesinc.ubs.com](http://financialservicesinc.ubs.com)

**U-Haul International**

Customer Service  
PO Box 21502  
Phoenix, AZ 85036-1502  
602-263-6771  
Toll free: 1-800-528-0463  
Toll free: 1-800-263-6011  
Toll free: 1-800-789-3638  
Toll free: 1-800-468-4285  
[www.uhaul.com](http://www.uhaul.com)

**Umax Technologies**

10460 Brockwood Rd.  
Dallas, TX 75238  
214-342-9799 (Main Office)  
214-739-1915 (Tech Support)  
[www.umax.com](http://www.umax.com)

**Uniden America Corporation**

Customer Service  
4700 Amon Carter Blvd.  
Fort Worth, TX 76155  
817-858-3300  
Toll free: 1-800-297-1023  
TTY: 1-800-874-9314 (Toll free)  
Fax: 1-800-323-2641 (Toll free)  
e-mail: [cservice@uniden.com](mailto:cservice@uniden.com)  
[www.uniden.com](http://www.uniden.com)

 **Unilever**

Consumer Affairs Department/  
Consumer Services  
800 Sylvan Ave.  
Englewood Cliffs, NJ 07632  
Toll free: 1-800-621-2013  
Toll free: 1-800-782-8301  
[www.unilever.com](http://www.unilever.com)

**Uniroyal Tires**

Consumer Relations  
PO Box 19001  
Greenville, SC 29602-9001  
Toll free: 1-877-458-5878  
[www.uniroyal.com](http://www.uniroyal.com)

## Unisys Corporation

Customer Satisfaction  
Unisys Way  
Blue Bell, PA 19424  
215-986-4011  
Toll free: 1-800-874-8647  
www.unisys.com

## United Airlines

Customer Relations  
PO Box 66100  
Chicago, IL 60666  
847-700-6796  
Toll free: 1-877-228-1327  
Fax: 1-877-406-1059 (Toll free)  
www.ual.com

## United Online Inc.

LNR Warner Center  
2301 Burbank Blvd.  
Woodland Hills, CA 91367  
805-418-2000  
Fax: 805-418-2001  
www.unitedonline.com

## United Van Lines, Inc.

PO Box 26120  
Fenton, MO 63026  
636-326-3100  
Toll free: 1-800-948-4885  
www.unitedvanlines.com

## UPS

Customer Service  
55 Glenlake Parkway, NE  
Atlanta, GA 30328  
Toll free: 1-800-742-5877  
TTY: 1-800-833-0056 (Toll free)  
Fax: 404-828-6204  
www.ups.com

## US Airways

Consumer Affairs  
PO Box 1501  
Winston-Salem, NC 27102  
336-661-8126  
Toll free: 1-866-523-5333  
Fax: 336-661-8187  
www.usairways.com

## US Bancorp

U S Bancorp Center  
800 Nicollet Mall  
Minneapolis, MN 55402  
Toll free: 1-800-872-2657  
TTY: 1-800-685-5065 (Toll free)  
www.usbank.com

## V

## The Valvoline Company

Customer Service  
PO Box 14000  
Lexington, KY 40512  
Toll free: 1-800-832-6825  
www.valvoline.com

## Verizon Communications Inc.

140 West St.  
New York, NY 10007  
Toll free: 1-800-621-9900  
TTY: 1-800-974-6006 (Toll free)  
www.verizon.com

## Vertical Communications, Inc.

Communications Software Group  
1 Memorial Dr.  
Cambridge, MA 02142  
617-354-0600  
617-491-2944  
Toll free: 1-800-914-9985  
Fax: 617-452-9159  
www.vertical.com

## Viacom, Inc.

Corporate Relations  
1515 Broadway, 51st Floor  
New York, NY 10036  
212-258-6000  
www.viacom.com

## Victoria's Secret Stores

Customer Service  
North American Office  
PO Box 16589  
Columbus, OH 43216-6589  
Toll free: 1-800-411-5116  
Toll free: 1-800-474-7834 (Spanish)  
TTY: 1-800-666-0268  
www.victoriasecret.com

## Visa USA, Inc.

(Contact your issuing bank first)  
PO Box 8999  
San Francisco, CA 94128-8999  
Toll free: 1-800-847-2911  
www.visa.com

## Vivendi Universal Games

Comments  
6060 Center Dr., 5th Floor  
Los Angeles, CA 90045  
310-649-8033 (Technical Support)  
Toll free: 1-800-757-7707 (Customer Service)  
e-mail: games.comment@vugames.com  
www.sierra.com

## The Vons Companies, Inc.

See Also: Safeway  
Consumer Affairs  
628-821-7000  
Fax: 626-821-7902  
www.vons.com

## W

## Wachovia Corporation

Customer Service  
1525 West W.T. Harris Blvd.  
Charlotte, NC 28212  
Toll free: 1-800-922-4684  
wachovia.com

## Wachovia Securities, LLC

Brokerage Services Operations  
Liaison  
901 E. Byrd St.  
Richmond, VA 23219  
www.wachoviasec.com

## Wagner Spray Tech Corp.

Customer Service  
1770 Fernbrook Lane  
Plymouth, MN 55447  
763-553-7000  
Toll free: 1-800-328-8251  
Fax: 763-519-3563  
e-mail: custserv@wagnerspraytech.com  
www.wagnerspraytech.com

## Walgreen Co.

Consumer Relations  
200 Wilmot Rd.  
Deerfield, IL 60015  
847-914-2500  
Toll free: 1-800-289-2273  
Toll free: 1-877-250-5823  
TTY: 1-877-924-7889 (Toll free)  
Fax: 847-914-3105  
www.walgreens.com

**Wal-Mart Stores, Inc.**

Customer Relations  
702 SW Eighth St.  
Bentonville, AR 72716-0117  
501-273-4000  
Toll free: 1-800-925-6278  
Fax: 501-621-2063  
e-mail: letters@wal-mart.com  
www.wal-mart.com

**Walter Drake, Inc.**

4630 Forge Rd. Ste. A  
Colorado Springs, CO 80907  
719-638-2400  
Toll free: 1-800-525-9291  
Fax: 1-888-252-8462 (Toll free)  
www.wdrake.com

**Waste Management, Inc.**

1001 Fannin St., Ste. 4000  
Houston, TX 77002  
713-512-6200  
www.wastemanagement.com

**Water Pik Inc.**

Consumer Affairs  
1730 East Prospect Rd.  
Fort Collins, CO 80553-0001  
970-484-1352  
Toll free: 1-800-525-2774  
Fax: 970-221-8715  
www.waterpik.com

**Weider Publications**

21100 Erwin St.  
Woodland Hills, CA 91367  
818-884-6800  
Toll free: 1-800-423-5590

**Weight Watchers Gourmet Food Company**

Consumer Affairs  
11 Madison Ave.  
New York, NY 10010  
212-817-4200  
Toll free: 1-800-651-6000  
e-mail: customerservice@weightwatchers.com  
www.weightwatchers.com

**★ Wells Fargo & Company**

Corporate Office  
420 Montgomery St.  
San Francisco, CA 94104  
Toll free: 1-800-869-3557 (General)  
Toll free: 1-800-956-4442 (Online)  
Toll free: 1-866-867-5568 (Report Online Fraud)  
TTY: 1-800-877-4833 (Toll free)  
1-888-355-6052 (Spanish-Toll free)  
www.wellsfargo.com

**Wendy's International, Inc.**

Dept. 1350  
4288 W. Dublin-Granville Rd.  
Dublin, OH 43017-0256  
614-764-3100  
Toll free: 1-800-443-7266  
Fax: 614-764-6707  
www.wendys.com

**West Bend Cookware**

See: Regal Ware Inc.  
262-626-8623  
e-mail: info@westbendcookware.com  
www.westbendcookware.com

**West Point Home Inc**

Consumer Affairs  
PO Box 71  
West Point, GA 31833-0609  
212-930-2000 (NY Office)  
Toll free: 1-800-533-8229  
e-mail: consumer.affairs@wpstv.com  
www.martex.com

**Western Digital**

20511 Lake Forest Dr.  
Lake Forest, CA 92630-7741  
949-672-7000  
Toll free: 1-800-275-4932  
www.wdc.com

**Western Union Financial Services, Inc.**

Customer Relations  
13022 Hollenberg Dr.  
Bridgeton, MO 63044  
314-291-8000  
Toll free: 1-800-634-1311  
Toll free: 1-800-325-6000  
Fax: 314-291-5271  
www.westernunion.com

**Wet Seal, Inc.**

26972 Burbank  
Foothill Ranch, CA 92610  
949-699-3900  
Toll free: 1-866-938-7325  
e-mail: customerservice@wetseal.com  
www.wetseal.com

**Whirlpool Corporation**

Corporate Headquarters  
2000 N. M-63  
Benton Harbor, MI 49022-2692  
269-923-5000  
Toll free: 1-866-698-2534  
www.whirlpool.com

**The White Rain Company**

Consumer Affairs Department  
410 Ware Blvd, Ste. 900  
Brandon, FL 33510  
813-622-8895  
Toll free: 1-800-575-7960  
Fax: 1-800-789-0828 (Toll free)  
e-mail: comments@whiterain.com  
www.whiterain.com

**Wilke/Thornton, Inc.**

545 Metro Place South, Ste. 430  
Dublin, OH 43017  
614-792-6900 ext. 176  
Fax: 614-792-6901  
e-mail: info@wilke-thornton.com  
www.wilke-thornton.com

**Williams-Sonoma, Inc.**

10000 Covington Cross Dr.  
Las Vegas, NV 89144  
702-360-7000  
Toll free: 1-800-541-1262  
Fax: 702-360-7091  
www.williams-sonoma.com

**Winn Dixie Stores, Inc.**

Consumer Affairs  
PO Box B  
Jacksonville, FL 32203  
904-783-5000  
Fax: 904-370-7789  
www.winn-dixie.com

## Winnebago Industries

Owner Relations  
605 W. Crystal Lake Rd.  
PO Box 152  
Forest City, IA 50436-0152  
641-585-3535  
Toll free: 1-800-537-1885  
Fax: 641-585-6966  
e-mail: or@winnebagoind.com  
www.winnebagoind.com

## Woodworker's Supply, Inc.

Customer Service  
1108 N. Glenn Rd.  
Casper, WY 82601  
505-821-0574 ext 3001  
Toll free: 1-800-231-2748, ext. 3001  
Fax: 1-800-853-9663 (Toll free)  
www.woodworker.com

## Wrangler

Consumer Relations  
VF Jeanswear LP - Quality  
Control  
1421 South Elm St.  
Greensboro, NC 27406  
336-332-3564  
Toll free: 1-800-888-8010  
Toll free: 1-888-784-8571  
e-mail: wranglerweb@vfc.com  
www.wrangler.com

## Wm. Wrigley Jr. Co.

Consumer Affairs  
410 North Michigan Ave.  
Chicago, IL 60611  
312-644-2121  
Toll free: 1-800-974-4539  
Fax: 312-644-0015  
www.wrigley.com

## Wyeth Consumer Health Care

Product Quality  
PO Box 26609  
Richmond, VA 23261-6609  
973-660-5000  
Toll free: 1-800-934-5556  
www.wyeth.com

## Wyse Technology

3471 North First St.  
San Jose, CA 95134  
408-473-1200  
Toll free: 1-800-438-9973  
www.wyse.com

## X

## Xerox Corporation

PO Box 1600  
800 Long Ridge Rd.  
Stamford, CT 06904  
203-968-3000  
Toll free: 1-800-275-9376  
Toll free: 1-800-822-2200 (Supplies)  
Toll free: 1-877-979-8498 (Customer  
Relations)  
Toll free: 800-821-2797 (Customer  
Technical Support)  
e-mail: webmaster@xerox.com  
www.xerox.com

## Y

## Yahoo! Online

Customer Service  
701 First Ave.  
Sunnyvale, CA 94089  
408-349-3300  
Toll free: 1-866-562-7219  
Fax: 408-349-3301  
www.yahoo.com

## Yamaha Motor Corporation

Customer Relations  
6555 Katella Ave.  
Cypress, CA 90630  
714-761-7435  
Toll free: 1-800-962-7926  
Fax: 714-761-77303  
www.yamaha-motor.com

## Yashica

See: Kyocera Optics, Inc.  
www.kyoceraimaging.com

## YUM! Brands, Inc.

1441 Gardiner Ln.  
Louisville, KY 40213  
Toll free: 1-800-544-5774  
www.yum.com

## Z

## Zale Corporation

Customer Service  
901 W. Walnut Hill Ln.  
MS 6A-6  
Irving, TX 75038-1003  
Toll free: 1-800-311-5393  
Fax: 972-580-5219  
e-mail: CustomerService@  
zales.com  
www.zalecorp.com

## Zenith Electronics Corp.

See: LG Electronics Inc  
Customer Service  
Toll free: 1-800-243-0000  
www.zenithservice.com

## Zoom Technologies, Inc.

207 South St  
Boston, MA 02111  
617-423-1072  
561-997-0686 (Tech Support)  
www.zoom.com