

Operation Career Front Frequently Asked Questions for One-Stop Managers

Why is the Department of Labor participating in Operation Career Front?

With more than 1,700 stores and plans to open an additional 175 stores in 2004, the Home Depot provides career opportunities for thousands of employees. In 2003 and 2004, the company hired over 16,000 veterans.

What materials and information will my One-Stop be receiving?

The Home Depot will be sending each One-Stop a kit that includes a welcome letter, poster, brochures, a flyer, and an information kit about Home Depot. You should receive these by September 14, one week before the campaign officially launches.

Who will I be working with on Operation Career Front?

Operation Career Front is a national campaign, but it is being organized locally by Home Depot stores. The local government and Home Depot partners will be:

- Home Depot store managers and human resource managers
- One-Stop Career Centers
- Local Veterans Employment Representatives (LVERs)
- Disabled Veterans Outreach Program staff (DVOPs)
- Vocational Rehabilitation and Employment (VR&E) representatives
- Marine for Life representatives

You should coordinate with LVERs, DVOPs, and veterans representatives located in your One-Stop.

How will I connect with these partners for Operation Career Front?

Home Depot store human resources managers will be taking the lead role in organizing activities for Operation Career Front. They are being sent contact information for One-Stops in their area and will be organizing meetings at their stores. It is expected that they will schedule these meetings within 10 days of the campaign launch – by October 1. In larger metropolitan areas with several Home Depot stores, the stores will be coordinating so that there will be only a few regional partnership meetings rather than a meeting in each and every store.

What will happen at that meeting?

The partners will have an opportunity to discuss Home Depot's recruitment and hiring process, to coordinate their activities, and to arrange visits to other locations (such as the One-Stop and a local military installation). A suggested meeting agenda is included in Home Depot's user guide.

May I contact a Home Depot store directly?

After October 1, One-Stops that have not been contacted by Home Depot may contact the Business Relations Group at businessrelations@dol.gov to inquire about a local connection. The email should have the subject line **Operation Career Front**.

Is there a minimum number of military community members that The Home Depot is committed to hiring?

There is no commitment to hire a set number of people, but the company is committed to continuing its strong history of recruiting military community members. At the partnership meeting, you should clarify the partners' expectations on the referral and hiring process, as well as discuss the qualifications that Home Depot expects of its employment applicants.

How long is the agreement between The Home Depot and the Department of Labor?

There is no limit or length to the deal. It is an ongoing partnership.