

Read the Notice of Privacy Practice for Purdue's Health Plans at:  
[www.purdue.edu/policies/pages/records/vi\\_2\\_1\\_healthplan.html](http://www.purdue.edu/policies/pages/records/vi_2_1_healthplan.html)

# Purdue University Health Plans and WorkLife Programs



Privacy of your healthcare records: It's your right and our responsibility.

## Sources of Protected Health Information (PHI)

**Individuals**  
 An individual may send and receive his or her own health information. The individual's information will enable benefit operations, such as precertification or processing of a flexible spending account claim.

**Health Care Providers**  
 A code exists for every service, procedure, and test performed by your health care provider. For the provider to receive payment, he or she tells your insurance company why you were seen and what type of treatment you received.

**Purdue Staff Benefits/ WorkLife Programs**  
 Sends data to related Business Associates and MedStat to verify your eligibility for benefits and services.  
 Other University departments may have access to your PHI as part of administering the health plans and WorkLife Programs. These may include Business Services Computing, Printing Services, Accounts Receivable, etc.

**The Federal law, HIPAA, defines how we may use and disclose your protected health information (PHI)**

**\*Payment for health care services.** Your health information may be used to bill and collect payment for the treatment and services provided to you.

**\*\*Health care operations.** Your health information may also be used or disclosed to improve and conduct health care operations.

**Research.** In certain limited circumstances, we may provide health information in order to conduct research. Use of this information for research is subject to limitations, a special approval process, or removal of information that may directly identify you. Any other research use will require your written authorization.

**Business Associates**  
 (Vendors/Partners)  
 Business Associates may include those involved with:

**\*Payment for health care services or \*\*Health care operations.**

Anthem	Fiserv Health
UnitedHealthcare	USI Affinity
CIGNA	Infinisource
Delta Dental	MedStat
Liberty Mutual	StayWell
Prudential	The Segal Group
Vision Service Plan	Avidyn Health

*See the back for more information.*

**Contact Us**

West Lafayette Campus  
 HR/Staff Benefits  
 (765) 494-2222  
[staffbenefits@purdue.edu](mailto:staffbenefits@purdue.edu)

Calumet Campus  
 Human Resources  
 (219) 989-2949

Fort Wayne Campus  
 Human Resources  
 (260) 481-6683 or  
 481-6684

North Central Campus  
 Human Resources  
 (219) 785-5301

**Identifiable Data**

Purdue Staff Benefits has a limited number of positions that have access to identifiable patient data to assist with claims issues, customer service, or questions related to claims.

**MedStat**

MedStat is the central database of medical data used by Purdue to effectively manage the benefit plans and to design improvements.

Business Associates send identifiable data directly to MedStat, where it is encrypted and given a unique ID.

**De-identified Data**

These data are used to make health plan design changes, monitor effectiveness, costs, and quality, and to determine appropriate wellness programs.

## Information Shared for “Payment for Health Care Services”

### Anthem

- Prescription drug claims and information
- Eligibility information

### UnitedHealthcare

- Medical and prescription claims and information
- Eligibility information

### CIGNA

- Long Term Disability and Short Term Disability claims and details
- Eligibility information

### Fiserv Health

- Medical claims and information
- Medical, prescription, and childcare expense information for FSA participants
- Coordinate pre-certification requirements for case management and medical necessity (Avidyn Health)
- Eligibility information

### Liberty Mutual

- Worker Compensation claims and details
- Eligibility information

### Prudential

- Long Term Disability claims and details
- Eligibility information

### Vision Service Plan (VSP)

- Vision claims and details
- Eligibility information

### USI Affinity

- Claims and details for voluntary benefits
- Eligibility information

### Infinisource

- Eligibility information for COBRA

## Personal Health Information shared between Purdue and its Business Associates

**Eligibility Information** is the data shared by Purdue to all business associates. Eligibility information contains the records required to identify faculty, staff, and their dependents for purposes of receiving fringe benefits. It consists of information like name, dependents, date of birth, address, gender and employment status.

## Information Shared to Assist with “Health Care Operations”

### The Segal Company

- De-identified data about benefits programs to assist in the education and design of benefit plans and programs

### Medstat

- Medical and prescription claims and information
- Healthy Purdue survey and responses and coaching data
- LTD, STD, and Worker Compensation information
- Eligibility information

### StayWell

- Healthy Purdue HealthPath<sup>®</sup> Questionnaire (HPQ) response information
- Wellness screening data and coaching information
- Eligibility information

### Delta Dental

- Eligibility information provided by member and verified by data provided to USI Affinity
- No information from Purdue is shared

## We’re serious about your privacy.

You depend on Purdue and its Business Associates for many important services.

- Providing your benefits coverage
- Paying your health care claims
- Designing valuable and useful benefit plans
- Offering wellness-related programming

To provide these and many other services, Staff Benefits, WorkLife Programs, the regional Human Resources offices, and our Business Associates must handle personal and confidential information about you and your health. The privacy and safeguarding of this information is of primary importance to us.

We comply with the privacy regulations of the Health Insurance Portability and Accountability Act (HIPAA), and all staff members who work with protected health information go through annual training. We require our employees and our Business Associates to guard this information with appropriate care. Any employee or Business Associate misusing your protected health information faces possible civil and criminal penalties, and employees may lose their jobs.

We’re committed to protecting your health information while providing valuable benefit services.