

IBM Workplace Forms Viewer 2.5.1 – Macintosh OS Special Edition Release Notes

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About This Release

This document provides product information for IBM Workplace Forms Viewer for Mac.

This version of the Viewer supports version 5.1 and lower of XFDL (Extensible Forms Description Language). This special release provides basic forms functionality, including filling, submitting, printing, saving, attachments, and automatic type-checking.

This release is intended for use with Grants.gov form applications only. It features:

- Standalone Viewer (no browser plugin)
- Precision layout

- English-only font compatibility between Macintosh and Windows
- Offline editing
- Full support for attached files (enclose, extract, remove, and display)

System Requirements

Before installing the Viewer, ensure that your computer meets the following system requirements:

Supported Operating Systems

- Macintosh OS 10.4 with patch level 6 or higher

Supported Browsers

- Safari browsers 2.0

Supported Processors

- PowerPC G4 and G5.
- Intel processors are not supported.

Supported Form Version

- XFDL version 5.x.

Installation and Configuration Information

Only one installation of the Viewer is supported on any one computer.

To install the Viewer:

1. Double-click the Install IBM Workplace Forms Viewer.dmg file to unpack it.
2. Once the file is unpacked, double-click the MacViewer.pkg file to run the installer.
3. Follow the install instructions provided by the wizard to complete the install.

Uninstallation Information

To uninstall the Viewer, you can delete the application from your computer. However, this method of removal is not as thorough as running the Viewer uninstall program. We recommend that you run this file to completely remove the Viewer from your system.

To uninstall the Viewer:

1. Search for the `uninstall.sh` file.
2. In the Finder, open **Applications -> Utilities -> Terminal**.
3. In the Terminal, change directories so that it is pointing at the location of the `uninstall.sh` file.
 - If you accepted the default installation directory, type `cd IBM*Workplace*Forms` and press **Enter**.
4. Finally, type `./uninstall.sh` and press **Enter**.

Known Limitations, Problems, and Workarounds

Limitations

- The Viewer is only available as a stand-alone application. It does not run inside the browser.
- Forms can only be submitted as XFDL. File upload in HTML is not available.
- Submissions can only be made while the user is online. There is no offline archiving of submissions.
- The Viewer is available in English only.
- No direct email support for forms. Forms can only be emailed as attachments.
- No accessibility support. This includes no support for screen readers, no focus indicator, and no help form availability.
- Zooming is not supported.
- There is no spell checker.
- No rich text support.
- Writeonly (password) fields are not supported.
- Digital and clickwrap signatures are not supported.
- Dynamic layout changes are not supported. This includes no itemlocation or size computes and no “growing” items to accept additional text.
- Dynamic creation or destruction of user interface items. In particular, this means that rows cannot be added or removed from tables. Note that creation or destruction of *data* items continues to be supported.

- When printing, a form's print layout will always be "shrink to page". You cannot change the print layout mode. However, form designers can still select which pages to print and whether to print them as portrait or landscape.
- Limited ufv settings support. Only *errorcolor*, *mandatorycolor*, and *modifiable* are fully supported. The *menu* ufv setting allows you to disable toolbar buttons only.
- No support for extensions.
- Users cannot change the preference settings.
- No XML Model support.
- No namespace support.
- No web services support.
- No XForms support. This includes no support for items that require XForms, such as *pane*, *table*, *checkgroup*, and *radiogroup*.
- No calendar widget.

Known Problems and Workarounds

- The new filename is not reflected in the Viewer's window header when you save the file.
- Printed forms may not always have consistent print quality. This issue affects a number of printers and print drivers.
- The error form can not be saved.
- In some circumstances, a form's submit button will appear disabled if a completed form is reopened. To re-activate the submit button, save the form.
- Errors reported through the Report button on the "The application IBM Workplace Forms Viewer quit unexpectedly" error dialog box are sent to Apple and not to IBM.
- In some cases, there may be difficulties when submitting large application packages. To minimize this problem, limit the size and number of file attachments included with the form submission, and ensure that attached files are compressed. If the submission fails, attempt to re-submit the package.

Contacting Customer Support

To contact IBM Software Support:

Use the “Submit and Track Problems” tab on the IBM Software Support site at:
<http://www.ibm.com/software/support/probsub.html>

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