Exhibit 300: Capital Asset Plan and Business Case Summary

Part I: Summary Information And Justification (All Capital Assets)

Section A: Overview (All Capital Assets)

1. Date of Submission:	9/10/2007
2. Agency:	Small Business Administration
3. Bureau:	Chief Information Officer
4. Name of this Capital Asset:	E-GOV: Business Gateway
5. Unique Project (Investment) Identifier: (For IT investment only, see section 53. For all other, use agency ID system.)	028-00-01-07-01-0100-24
6. What kind of investment will this be in FY2009? (Please NOTE: Investments moving to O&M in FY2009, with Planning/Acquisition activities prior to FY2009 should not select O&M. These investments should indicate their current status.)	Multi-Agency Collaboration
7. What was the first budget year this investment was submitted to OMB?	FY2003

8. Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap:

What is Business Gateway?
The Business Gateway (BG) Initiative, which is one of the 24 Presidential e-Gov initiatives, is a multi-year, multi-phase project that has strategic goals to provide small and medium sized businesses with a single access point, Business.gov, to easily find government information, including forms and compliance assistance resources and tools. The Business Gateway Initiative also reduces the regulatory paperwork burden on businesses through easier data submission.
Why Do We Need the Business Gateway Initiative?
Federal compliance burden is an overwhelming problem for small and medium sized businesses. There is no government-wide solution for compliance assistance. The Business Gateway Initiative also satisfies the statutory requirements of the Small Business Paperwork Relief Act of 2002. The statute requires single points of contact for small businesses to provide personal assistance, as well as all of the compliance assistance resources from federal agencies in one place.
What Value Does Business Gateway Provide Businesses?
Saves time and money
Reduces the time it takes to find compliance assistance information
Provides organized and simplified approach to finding useful information
Provides a one-stop site to answer businesses' questions
Provides enhanced searching capabilities
Centralizes access to information and resources
Reduces the amount of data businesses submit to the government through a streamlined submission process
What Value Does Business Gateway Provide the Federal Government?
Improves customer service to businesses
Serves as translator between the business community and the Federal Government
Reduces the number of "misdirected" calls - avoiding wasted time responding to unnecessary inquiries
Simplifies information management
Aides agencies in reducing the paperwork burden on small businesses in response to the Small Business Paperwork Relief Act of 2002
Improves forms management capability
Forms Catalog reporting
ROCIS Integration - ICR simplification and clarification
Compliance Information Analysis

9. Did the Agency's Executive/Investment Committee approve this request?	Yes
a. If "yes," what was the date of this approval?	10/1/2002
10. Did the Project Manager review this Exhibit?	Yes
11. Contact information of Project Manager?	
12. Has the agency developed and/or promoted cost effective, energy-efficient and environmentally sustainable techniques or practices for this project?	Yes
a. Will this investment include electronic assets (including computers)?	Yes

b. Is this investment for new construction or major retrofit of a Federal building or facility? (answer applicable to non-IT assets only) No

    1. If "yes," is an ESPC or UESC being used to help fund this investment?

    2. If "yes," will this investment meet sustainable design principles?

    3. If "yes," is it designed to be 30% more energy efficient than relevant code?

13. Does this investment directly support one of the PMA initiatives? Yes

    If "yes," check all that apply: Expanded E-Government

    a. Briefly and specifically describe for each selected how this asset directly supports the identified initiative(s)? (e.g. If E-Gov is selected, is it an approved shared service provider or the managing partner?) Business Gateway is one of the 24 Presidential E-Government Initiatives that is meant to provide 25 million businesses and partner agencies, incremental improvements to accessing compliance information by providing a 'one-stop' website, Business.gov, to access compliance resources, tools and forms. Furthermore, this initiative is meant to create better synergy and effeciancies across agencies by enabling them to work together to minimize the compliance burden on small to medium sized businesses

14. Does this investment support a program assessed using the Program Assessment Rating Tool (PART)? (For more information about the PART, visit www.whitehouse.gov/omb/part.) No

    a. If "yes," does this investment address a weakness found during a PART review? No

    b. If "yes," what is the name of the PARTed program?

    c. If "yes," what rating did the PART receive?

15. Is this investment for information technology? Yes

If the answer to Question 15 is "Yes," complete questions 16-23 below. If the answer is "No," do not answer questions 16-23.

For information technology investments only:

16. What is the level of the IT Project? (per CIO Council PM Guidance) Level 3

17. What project management qualifications does the Project Manager have? (per CIO Council PM Guidance) (2) Project manager qualification is under review for this investment

18. Is this investment or any project(s) within this investment identified as "high risk" on the Q4 - FY 2007 agency high risk report (per OMB Memorandum M-05-23) Yes

19. Is this a financial management system? No

    a. If "yes," does this investment address a FFMIA compliance area? No

    1. If "yes," which compliance area:

    2. If "no," what does it address?

    b. If "yes," please identify the system name(s) and system acronym(s) as reported in the most recent financial systems inventory update required by Circular A-11 section 52

20. What is the percentage breakout for the total FY2009 funding request for the following? (This should total 100%)

Hardware	0.000000
Software	4.000000
Services	48.000000
Other	48.000000

21. If this project produces information dissemination products for the public, are these products published to the Internet in conformance with OMB Memorandum 05-04 and included in your agency inventory, schedules and priorities? N/A

22. Contact information of individual responsible for privacy related questions:

23. Are the records produced by this investment appropriately scheduled with the National Archives and Records Administration's approval?   No

Question 24 must be answered by all Investments:

24. Does this investment directly support one of the GAO High Risk Areas?   No

Section B: Summary of Spending (All Capital Assets)

1. Provide the total estimated life-cycle cost for this investment by completing the following table. All amounts represent budget authority in millions, and are rounded to three decimal places. Federal personnel costs should be included only in the row designated "Government FTE Cost," and should be excluded from the amounts shown for "Planning," "Full Acquisition," and "Operation/Maintenance." The "TOTAL" estimated annual cost of the investment is the sum of costs for "Planning," "Full Acquisition," and "Operation/Maintenance." For Federal buildings and facilities, life-cycle costs should include long term energy, environmental, decommissioning, and/or restoration costs. The costs associated with the entire life-cycle of the investment should be included in this report.

Table 1: SUMMARY OF SPENDING FOR PROJECT PHASES (REPORTED IN MILLIONS) (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY-1 and earlier	PY 2007	CY 2008	BY 2009	BY+1 2010	BY+2 2011	BY+3 2012	BY+4 and beyond	Total
Planning:	8.139	3.266	0.400	1.612					
Acquisition:	10.655	1.076	0.400	0.733					
Subtotal Planning & Acquisition:	18.794	4.342	0.800	2.345					
Operations & Maintenance:	4.771	5.201	4.000	0.89					
TOTAL:	23.565	9.543	4.800	3.235					
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	3.386	0.75	0.800	0.8					
Number of FTE represented by Costs:	20	5	4	4					

Note: For the multi-agency investments, this table should include all funding (both managing partner and partner agencies). Government FTE Costs should not be included as part of the TOTAL represented.

2. Will this project require the agency to hire additional FTE's?   Yes

    a. If "yes," How many and in what year?   2 FTE in 2010

3. If the summary of spending has changed from the FY2008 President's budget request, briefly explain those changes:

The summary of spending has been changed from the FY08 President's budget request due to the maturation of the Business Gateway Initiative life-cycle moving from that of pure development to the O&M stage. As a result of the change in project stages, the project has had to make a series of technical decisions surrounding hosting and search, that have resulted in our ability to dramatically reduce our operating costs in FY 2009.

Section C: Acquisition/Contract Strategy (All Capital Assets)

1. Complete the table for all (including all non-Federal) contracts and/or task orders currently in place or planned for this investment. Total Value should include all option years for each contract. Contracts and/or task orders completed do not need to be included.

Contracts/Task Orders Table: * Costs in millions

Contract or Task Order Number	Type of Contract/ Task Order	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/ Task Order	End date of Contract/ Task Order	Total Value of Contract/ Task Order ($M)	Is this an Interagency Acquisition? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)	Does the contract include the required security & privacy clauses? (Y/N)	Name of CO	CO Contact information (phone/email)	Contracting Officer Certification Level (Level 1,2,3,N/A)	If N/A, has the agency determined the CO assigned has the competencies and skills necessary to support this acquisition? (Y/N)
GST0005AC7028	Interagency Agreement/BPA	Yes	6/15/2005	6/15/2006	9/30/2007	3291.08	Yes	Yes	No	NA	Yes	Yes	Zuckerberg, Nathan	202-205-6285 / nathan.zuckerberg@gsa.gov	Level 1	
RFQRC040001-001	Interagency Agreement	Yes	4/10/2006	4/10/2006	9/30/2007	26.361	Yes	Yes	Yes	NA	Yes	Yes	Dewey, Eileen	202-205-6285 / eileen.dewey@gsa.gov	Level 1	
FCG9831	Firm Fixed Price	Yes	6/14/2006	6/14/2006	6/14/2007	27.5	No	Yes	Yes	NA	Yes	Yes	Hall, Mardel N	202-619-1717 / mardel.hall@sba.gov	Level 1	
GST0006AJM079	Interagency/ Firm Fixed Price	Yes	5/12/2006	5/12/2006	8/11/2007	2291.639	Yes	Yes	Yes	NA	Yes	Yes	Hall, Mardel N	202-619-1717 / mardel.hall@sba.gov	Level 1	
SBA2006C2475M	Time and Material/Firm Fixed Price (Search Service)	Yes	4/1/2006	11/6/2007	11/7/2008	9134.759	No	Yes	Yes	NA	Yes	Yes	Hall, Mardel N	202-619-1717 / mardel.hall@sba.gov	Level 1	
GSV05PD0077	Firm Fixed Price	Yes	6/15/2005	8/11/2007	8/11/2006	1424.79	No	No	Yes	NA	Yes	Yes	Hall, Mardel N	202-619-1717 / mardel.hall@sba.gov	Level 1	
SBAHQ07M0119	Firm Fixed Price	Yes	1/16/2007	1/16/2007	1/17/2008	150.402	No	Yes	Yes	NA	Yes	Yes	Sternberg, Nancy	202-205-6285 / nancy.sternberg@sba.gov	Level 1	
FCG-F3008	Firm Fixed Price	Yes	3/31/2007	3/31/2007	2/29/2008	25	No	Yes	Yes	NA	Yes	Yes	Zuckerberg, Nathan	202-205-6285 / nathan.zuckerberg@gsa.gov	Level 1	
SBA2007C	Interagency Agreement/Time and Material	No	8/27/2007	8/27/2007	8/26/2008	1266.9	Yes	Yes	Yes	NA	Yes	Yes	Hall, Mardel N	202-619-1717 / mardel.hall@sba.gov	Level 1	

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

Earned value is required for all of the contracts listed above.

3. Do the contracts ensure Section 508 compliance?   Yes

    a. Explain why: The BG team feels very strongly about ensuring that all customers and other stakeholders enjoy comparable user-friendly access to Business Gateway forms in accordance with Section 508 legislation. To maintain compliance, prior to any major update 508 compliance testing occurs. BG project team evaluates the portal's performance to Section 508 requirements and corrects any identified deficiencies. Our program wants to ensure that all citizens can access all information contained on the site.

4. Is there an acquisition plan which has been approved in accordance with agency requirements?   Yes

    a. If "yes," what is the date?   7/17/2007

    b. If "no," will an acquisition plan be developed?

        1. If "no," briefly explain why:

Section D: Performance Information (All Capital Assets)

In order to successfully address this area of the exhibit 300, performance goals must be provided for the agency and be linked to the annual performance plan. The investment must discuss the agency's mission and strategic goals, and performance measures (indicators) must be provided. These goals need to map to the gap in the agency's strategic goals and objectives this investment is designed to fill. They are the internal and external performance benefits this investment is expected to deliver to the agency (e.g., improve efficiency by 60 percent, increase citizen participation by 300 percent a year to achieve an overall citizen participation rate of 75 percent by FY 2xxx, etc.). The goals must be clearly measurable investment outcomes, and if applicable, investment outputs. They do not include the completion date of the module, milestones, or investment, or general goals, such as, significant, better, improved that do not have a quantitative or qualitative measure.

Agencies must use the following table to report performance goals and measures for the major investment and use the Federal Enterprise Architecture (FEA) Performance Reference Model (PRM). Map all Measurement Indicators to the corresponding "Measurement Area" and "Measurement Grouping" identified in the PRM. There should be at least one Measurement Indicator for each of the four different Measurement Areas (for each fiscal year). The PRM is available at www.egov.gov. The table can be extended to include performance measures for years beyond FY 2009.

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2006	Improve the economic environment for small business	Customer Results	Customer Benefit	Customer Satisfaction	User Satisfaction			
2006	Improve the economic environment for small business	Mission and Business Results	Public Affairs	Product Outreach	Number of unique visitors to business.gov per month			
2006	Improve the economic environment for small business	Processes and Activities	Financial (Processes and Activities)	Financial Management	Reduced costs to businesses in the form of time savings, burden reduction, or cost avoidance			
2006	Improve the economic environment for small business	Technology	Quality	Functionality	Quality of Search Functionality			
2007	Improve the economic environment for small business	Customer Results	Customer Benefit	Customer Satisfaction	ForeSee Survey %			
2007	Improve the economic environment for small business	Mission and Business Results	Public Affairs	Product Outreach	Number of visitors to business.gov (average number/month)			
2007	Improve the economic environment for small business	Mission and Business Results	Public Affairs	Product Outreach	Number of visits to business.gov (average number/month)			
2007	Improve the economic environment for small business	Processes and Activities	Financial (Processes and Activities)	Costs	Hours saved (#) finding compliance information on business.gov			

Performance Information Table								
Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Category	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2007	Improve the economic environment for small business	Technology	Quality	Functionality	% of referrals to partner sites (per month)			
2008	Improve the economic environment for small business	Customer Results	Customer Benefit	Customer Satisfaction	ForeSee scores			
2008	Improve the economic environment for small business	Mission and Business Results	Public Affairs	Product Outreach	Number of visits to business.gov (average number/month)			
2008	Improve the economic environment for small business	Processes and Activities	Financial (Processes and Activities)	Costs	Hours saved (#) finding compliance information on business.gov			
2008	Improve the economic environment for small business	Technology	Quality	Functionality	% of referrals to partner sites (per month)			
2009	Improve the economic environment for small business	Customer Results	Customer Benefit	Customer Satisfaction	Forsee scores (Based on ForeSee benchmark scores)			
2009	Improve the economic environment for small business	Mission and Business Results	Public Affairs	Product Outreach	Number of visits to business.gov (average number/month)			
2009	Improve the economic environment for small business	Processes and Activities	Financial (Processes and Activities)	Costs	Hours saved (#) finding compliance information on business.gov			
2009	Improve the economic environment for small business	Technology	Quality	Functionality	% of referrals to partner sites (per month)			

Section E: Security and Privacy (IT Capital Assets only)

In order to successfully address this area of the business case, each question below must be answered at the system/application level, not at a program or agency level. Systems supporting this investment on the planning and operational systems security tables should match the systems on the privacy table below. Systems on the Operational Security Table must be included on your agency FISMA system inventory and should be easily referenced in the inventory (i.e., should use the same name or identifier).

For existing Mixed-Life Cycle investments where enhancement, development, and/or modernization is planned, include the investment in both the "Systems in Planning" table (Table 3) and the "Operational Systems" table (Table 4). Systems which are already operational, but have enhancement, development, and/or modernization activity, should be included in both Table 3 and Table 4. Table 3 should reflect the planned date for the system changes to be complete and operational, and the planned date for the associated C&A update. Table 4 should reflect the current status of the requirements listed. In this context, information contained within Table 3 should characterize what updates to testing and documentation will occur before implementing the enhancements; and Table 4 should characterize the current state of the materials associated with the existing system.

All systems listed in the two security tables should be identified in the privacy table. The list of systems in the "Name of System" column of the privacy table (Table 8) should match the systems listed in columns titled "Name of System" in the security tables (Tables 3 and 4). For the Privacy table, it is possible that there may not be a one-to-one ratio between the list of systems and the related privacy documents. For example, one PIA could cover multiple systems. If this is the case, a working link to the PIA may be listed in column (d) of the privacy table more than once (for each system covered by the PIA).

The questions asking whether there is a PIA which covers the system and whether a SORN is required for the system are discrete from the narrative fields. The narrative column provides an opportunity for free text explanation why a working link is not provided. For example, a SORN may be required for the system, but the system is not yet operational. In this circumstance, answer "yes" for column (e) and in the narrative in column (f), explain that because the system is not operational the SORN is not yet required to be published.

Please respond to the questions below and verify the system owner took the following actions:

1. Have the IT security costs for the system(s) been identified   Yes
and integrated into the overall costs of the investment:

   a. If "yes," provide the "Percentage IT Security" for the   5.000000
budget year:

2. Is identifying and assessing security and privacy risks a part   Yes
of the overall risk management effort for each system
supporting or part of this investment.

3. Systems in Planning and Undergoing Enhancement(s), Development, and/or Modernization - Security Table(s):

Name of System	Agency/ or Contractor Operated System?	Planned Operational Date	Date of Planned C&A update (for existing mixed life cycle systems) or Planned Completion Date (for new systems)
Business.gov Version 2.1	Contractor and Government	12/31/2007	12/22/2006

4. Operational Systems - Security Table:

Name of System	Agency/ or Contractor Operated System?	NIST FIPS 199 Risk Impact level (High, Moderate, Low)	Has C&A been Completed, using NIST 800-37? (Y/N)	Date Completed: C&A	What standards were used for the Security Controls tests? (FIPS 200/NIST 800-53, NIST 800-26, Other, N/A)	Date Complete(d): Security Control Testing	Date the contingency plan tested
Business.gov Version 2.0	Contractor and Government	Moderate	Yes	12/22/2006	FIPS 200 / NIST 800-53	2/28/2007	9/20/2007
Forms.gov Version 3.4	Contractor and Government	Moderate	Yes	12/22/2006	FIPS 200 / NIST 800-53	2/28/2007	9/20/2007

5. Have any weaknesses, not yet remediated, related to any of the systems part of or supporting this investment been identified by the agency or IG?   No

    a. If "yes," have those weaknesses been incorporated into the agency's plan of action and milestone process?

6. Indicate whether an increase in IT security funding is requested to remediate IT security weaknesses?   No

    a. If "yes," specify the amount, provide a general description of the weakness, and explain how the funding request will remediate the weakness.

7. How are contractor security procedures monitored, verified, and validated by the agency for the contractor systems above?

The security procedures will be monitored, verified and validated for Forms.gov and Business.gov by the SBA security staff. The SBA security staff has established procedures that they follow for all IT investments. The SBA security staff will comply with the procedures as outlined by SBA policy.

8. Planning & Operational Systems - Privacy Table:

(a) Name of System	(b) Is this a new system? (Y/N)	(c) Is there at least one Privacy Impact Assessment (PIA) which covers this system? (Y/N)	(d) Internet Link or Explanation	(e) Is a System of Records Notice (SORN) required for this system? (Y/N)	(f) Internet Link or Explanation
Business.gov Version 2.0	No	Yes	Internet Link:http://www.sba.gov/idc/groups/public/documents/sba_program_office/foia_egov.pdf	No	A SORN is not required for this system because it does not contain privacy information.
Business.gov Version 2.1	No	Yes	http://www.sba.gov/idc/groups/public/documents/sba_program_office/foia_egov.pdf	No	A SORN is not required for this system because it does not contain privacy information.
Forms.gov Version 3.3	No	Yes	Internet Link: http://www.sba.gov/idc/groups/public/documents/sba_program_office/foia_egov.pdf	No	A SORN is not required for this system because it does not contain privacy information.

Details for Text Options:
Column (d): If yes to (c), provide the link(s) to the publicly posted PIA(s) with which this system is associated. If no to (c), provide an explanation why the PIA has not been publicly posted or why the PIA has not been conducted.

Column (f): If yes to (e), provide the link(s) to where the current and up to date SORN(s) is published in the federal register. If no to (e), provide an explanation why the SORN has not been published or why there isn't a current and up to date SORN.

Note: Working links must be provided to specific documents not general privacy websites. Non-working links will be considered as a blank field.

Section F: Enterprise Architecture (EA) (IT Capital Assets only)

In order to successfully address this area of the capital asset plan and business case, the investment must be included in the agency's EA and Capital Planning and Investment Control (CPIC) process and mapped to and supporting the FEA. The business case must demonstrate the relationship between the investment and the business, performance, data, services, application, and technology layers of the agency's EA.

1. Is this investment included in your agency's target enterprise architecture?   Yes

    a. If "no," please explain why?

2. Is this investment included in the agency's EA Transition Strategy?   Yes

    a. If "yes," provide the investment name as identified in the Transition Strategy provided in the agency's most recent annual EA Assessment.   Business Gateway Initiative

    b. If "no," please explain why?

At this point in time, SBA is still developing the EA Transition Strategy. Business Gateway will work closely with SBA and its Enterprise Architect, Richard Coffee, to ensure that our initiative is included in the development of the transition strategy document.

3. Is this investment identified in a completed (contains a target architecture) and approved segment architecture?   No

    a. If "yes," provide the name of the segment architecture as provided in the agency's most recent annual EA Assessment.

4. Service Component Reference Model (SRM) Table:
Identify the service components funded by this major IT investment (e.g., knowledge management, content management, customer relationship management, etc.). Provide this information in the format of the following table. For detailed guidance regarding components, please refer to http://www.egov.gov.

Agency Component Name	Agency Component Description	FEA SRM Service Domain	FEA SRM Service Type	FEA SRM Component (a)	Service Component Reused Name (b)	Service Component Reused UPI (b)	Internal or External Reuse? (c)	BY Funding Percentage (d)
Data Classification		Back Office Services	Data Management	Data Classification			No Reuse	2
Data Integration		Back Office Services	Development and Integration	Data Integration			No Reuse	2
Business Rule Management		Business Management Services	Management of Processes	Business Rule Management			No Reuse	2
Assistance Request		Customer Services	Customer Initiated Assistance	Assistance Request			External	10
On-Line Help	This project supports the business compliance assistance efforts. The projects supports the following activities: 1) e-forms, 2) rulemaking, 3) Knowledge management, 4) compliance assistance/transactions.	Customer Services	Customer Initiated Assistance	Online Help	Online Help		Internal	10
Alerts and Notifications		Customer Services	Customer Preferences	Alerts and Notifications			No Reuse	15
Brand Management		Customer Services	Customer Relationship Management	Brand Management			Internal	35
Categorization		Digital Asset Services	Knowledge Management	Categorization			No Reuse	2
Forms Creation		Support Services	Forms Management	Forms Creation			External	20
Access Control		Support Services	Security Management	Access Control			Internal	2

    a. Use existing SRM Components or identify as "NEW". A "NEW" component is one not already identified as a service component in the FEA SRM.

    b. A reused component is one being funded by another investment, but being used by this investment. Rather than answer yes or no, identify the reused service component funded by the other investment and identify the other investment using the Unique Project Identifier (UPI) code from the OMB Ex 300 or Ex 53 submission.

    c. 'Internal' reuse is within an agency. For example, one agency within a department is reusing a service component provided by another agency within the same department. 'External' reuse is one agency within a department reusing a service component provided by another agency in another department. A good example of this is an E-Gov initiative service being reused by multiple organizations across the federal government.

d. Please provide the percentage of the BY requested funding amount used for each service component listed in the table. If external, provide the percentage of the BY requested funding amount transferred to another agency to pay for the service. The percentages in the column can, but are not required to, add up to 100%.

5. Technical Reference Model (TRM) Table:
To demonstrate how this major IT investment aligns with the FEA Technical Reference Model (TRM), please list the Service Areas, Categories, Standards, and Service Specifications supporting this IT investment.

FEA SRM Component (a)	FEA TRM Service Area	FEA TRM Service Category	FEA TRM Service Standard	Service Specification (b) (i.e., vendor and product name)
Data Integration	Component Framework	Data Interchange	Data Exchange	Simple Object Access Protocol (SOAP)
Data Integration	Component Framework	Data Interchange	Data Exchange	Web Services User Interface
Information Retrieval	Component Framework	Presentation / Interface	Content Rendering	Cascading Style Sheets (CSS)
Information Retrieval	Component Framework	Presentation / Interface	Content Rendering	Dynamic HTML (DHTML)
Information Retrieval	Component Framework	Presentation / Interface	Content Rendering	eXtensible HTML (XHTML)
Identification and Authentication	Component Framework	Security	Certificates / Digital Signatures	Digital Certificate Authentication
Identification and Authentication	Component Framework	Security	Certificates / Digital Signatures	Secure Sockets Layer (SSL)
Online Help	Service Access and Delivery	Access Channels	Other Electronic Channels	Uniform Resource Locator (URL)
Online Help	Service Access and Delivery	Access Channels	Other Electronic Channels	Web Service
Online Help	Service Access and Delivery	Access Channels	Web Browser	Internet Explorer
Online Help	Service Access and Delivery	Access Channels	Web Browser	Netscape Communicator
Self-Service	Service Access and Delivery	Delivery Channels	Internet	The major delivery channel is the Internet, both for the portal and forms
Alerts and Notifications	Service Access and Delivery	Service Requirements	Legislative / Compliance	Privacy: Liberty Alliance
Personalization	Service Access and Delivery	Service Requirements	Legislative / Compliance	Section 508
Personalization	Service Access and Delivery	Service Requirements	Legislative / Compliance	Security
Personalization	Service Access and Delivery	Service Requirements	Legislative / Compliance	Web Content Accessibility
Enterprise Application Integration	Service Interface and Integration	Integration	Enterprise Application Integration	Application Connectivity
Data Exchange	Service Interface and Integration	Interoperability	Data Format / Classification	eXtensible Markup Language (XML)
Data Exchange	Service Interface and Integration	Interoperability	Data Transformation	eXtensible Stylesheet Language Transform (XSLT)
Business Rule Management	Service Interface and Integration	Interoperability	Data Types / Validation	Document Type Definition (DTD)
Business Rule Management	Service Interface and Integration	Interoperability	Data Types / Validation	XML Schema
Data Classification	Service Platform and Infrastructure	Delivery Servers	Web Servers	Internet Information Server
Business Rule Management	Service Platform and Infrastructure	Support Platforms	Platform Independent	Java 2 Platform Enterprise Edition (J2EE)

a. Service Components identified in the previous question should be entered in this column. Please enter multiple rows for FEA SRM Components supported by multiple TRM Service Specifications

b. In the Service Specification field, agencies should provide information on the specified technical standard or vendor product mapped to the FEA TRM Service Standard, including model or version numbers, as appropriate.

6. Will the application leverage existing components and/or applications across the Government (i.e., FirstGov, Pay.Gov, etc)?   Yes

a. If "yes," please describe.

Yes, this investment will leverage components from SBA.gov, Forms.gov and the business portion of USA.gov.

Exhibit 300: Part IV: Planning For "Multi-Agency Collaboration" ONLY

Section A: Multi-Agency Collaboration Oversight (All Capital Assets)

Part IV should be completed only for investments identified as an E-Gov initiative, a Line of Business(LOB) Initiative, or a Multi-Agency Collaboration effort. The "Multi-Agency Collaboration" choice should be selected in response to Question 6 in Part I, Section A above. Investments identified as "Multi-Agency Collaboration" will complete only Parts I and IV of the exhibit 300.

Multi-agency Collaborations, such as E-Gov and LOB initiatives, should develop a joint exhibit 300.

1. Stakeholder Table:
As a joint exhibit 300, please identify all the agency stakeholders (all participating agencies, this should not be limited to agencies with financial commitment). All agency stakeholders should be listed regardless of approval. If the partner agency has approved this joint exhibit 300 please provide the date of approval.

Partner Agency Name	Partner Agency	Joint Exhibit Approval Date
Agriculture, Department of	005	8/28/2007
Commerce, Department of	006	8/28/2007
Defense-Military, Department of	007	8/28/2007
Education, Department of	018	8/28/2007
Energy, Department of	019	8/28/2007
Environmental Protection Agency	020	8/28/2007
General Services Administration	023	8/28/2007
Health and Human Services, Department of	009	8/28/2007
Homeland Security, Department of	024	
Housing and Urban Development, Department of	025	8/31/2007
Interior, Department of	010	8/28/2007
Justice, Department of	011	8/28/2007
Labor, Department of	012	8/28/2007
National Aeronautics and Space Administration	026	8/29/2007
National Science Foundation	422	8/29/2007
Office of Personnel Management	027	
Small Business Administration	028	8/28/2007
Social Security Administration	016	8/28/2007
State, Department of	014	9/7/2007
Transportation, Department of	021	8/28/2007
Treasury, Department of	015	8/28/2007
Veterans Affairs, Department of	029	8/30/2007

2. Partner Capital Assets within this Investment:
Provide the partnering strategies you are implementing with the participating agencies and organizations. Identify all partner agency capital assets supporting the common solution (section 300.7); Managing Partner capital assets should also be included in this joint exhibit 300. These capital assets should be included in the Summary of Spending table of Part I, Section B. All partner agency migration investments (section 53.4) should also be included in this table. Funding contributions/fee-for-service transfers should not be included in this table. (Partner Agency Asset UPIs should also appear on the Partner Agency's exhibit 53)

Partner Agency Name	Partner Agency	Partner Agency Asset Title	Partner Agency Exhibit 53 UPI (BY)
General Services Administration	023	USA Services (e-Gov)	023-00-01-09-01-0040-24

3. Partner Funding Strategies ($millions):
For jointly funded initiative activities, provide in the "Partner Funding Strategies Table": the name(s) of partner agencies; the UPI of the partner agency investments; and the partner agency contributions for CY and BY. Please indicate partner contribution amounts (in-kind contributions should also be included in this amount) and fee-for-service amounts. (Partner Agency Asset UPIs should also appear on the Partner Agency's exhibit 53. For non-IT fee-for-service amounts the Partner exhibit 53 UPI can be left blank) (IT migration investments should not be included in this table)

Partner Agency Name	Partner Agency	Partner exhibit 53 UPI (BY)	CY Contribution	CY Fee-for-Service	BY Contribution	BY Fee-for-Service
Agriculture, Department of	005	005-03-01-81-04-0100-24				
Commerce, Department of	006	006-03-01-50-04-0100-24				
Defense-Military, Department of	007	007-01-01-00-01-0100-24				
Education, Department of	018	018-24-01-07-04-0100-24				
Energy, Department of	019	019-99-01-99-04-0100-24				
Environmental Protection Agency	020	020-00-01-16-04-0100-24				
General Services Administration	023	023-30-01-11-04-0100-24				
Health and Human Services, Department of	009	009-00-01-99-04-0100-24				

3. Partner Funding Strategies ($millions):
For jointly funded initiative activities, provide in the "Partner Funding Strategies Table": the name(s) of partner agencies; the UPI of the partner agency investments; and the partner agency contributions for CY and BY. Please indicate partner contribution amounts (in-kind contributions should also be included in this amount) and fee-for-service amounts. (Partner Agency Asset UPIs should also appear on the Partner Agency's exhibit 53. For non-IT fee-for-service amounts the Partner exhibit 53 UPI can be left blank) (IT migration investments should not be included in this table)

Partner Agency Name	Partner Agency	Partner exhibit 53 UPI (BY)	CY Contribution	CY Fee-for-Service	BY Contribution	BY Fee-for-Service
Homeland Security, Department of	024	024-00-01-08-04-0100-24				
Housing and Urban Development, Department of	025	025-00-01-09-04-0100-24				
Interior, Department of	010	010-00-01-07-04-0100-24				
Justice, Department of	011	011-03-01-10-04-0100-24				
Labor, Department of	012	012-25-01-99-04-0100-24				
National Aeronautics and Space Administration	026	026-00-01-99-04-0100-24				
National Science Foundation	422	422-00-01-04-04-0100-24				
Office of Personnel Management	027	027-00-01-99-04-0100-24				
Small Business Administration	028	028-00-01-00-01-0100-24				
Social Security Administration	016	016-00-01-02-04-0100-24				
State, Department of	014	014-00-01-08-04-0100-24				
Transportation, Department of	021	021-04-01-14-04-0100-24				
Treasury, Department of	015	015-00-01-13-04-0100-24				
Veterans Affairs, Department of	029	029-00-01-21-04-0100-24				

An Alternatives Analysis for multi-agency collaborations should also be obtained. At least three viable alternatives, in addition to the current baseline (i.e., the status quo), should be included in the joint exhibit 300. Use OMB Circular A-94 for all investments, and the Clinger Cohen Act of 1996 for IT investments, to determine the criteria you should use in your Benefit/Cost Analysis.

4. Did you conduct an alternatives analysis for this investment?   Yes

    a. If "yes," what is the date of the analysis?   3/31/2006

    b. If "no," what is the anticipated date this analysis will be completed?

    c. If no analysis is planned, please briefly explain why:

5. Alternatives Analysis Results:			* Costs in millions
Use the results of your alternatives analysis to complete the following table:			
Alternative Analyzed	Description of Alternative	Risk Adjusted Lifecycle Costs estimate	Risk Adjusted Lifecycle Benefits estimate
Alternative #1: In-source through SBA	SBA employs approximately eight full-time employees in their Answer Desk, which is operated out of SBA's Charlotte field office. This Answer Desk provides telephone, e-mail, fax, and mail support for SBA's stakeholders. BG could potentially add staff to support the inquiry volume that Business.gov adds to the Answer Desk.		
Alternative #2: Outsource using USA Services' FirstContact IDIQ	The FirstContact Indefinite Delivery, Indefinite Quantity (IDIQ) vehicle is a contract vehicle GSA's USA Services offers. This contract vehicle is a firm fixed price, performance based contract vehicle. FirstContact provides access to five pre-qualified vendors: 1) Aspen Systems Corporation, 2) Datatrac Information Systems, Inc., 3) ICT Group, Inc., 4) Pearson Government Solutions, and 5) TeleTech Government Solutions, LLC. FirstContact IDIQ expires July 2009. Sample clients include Grants.		
Alternative #3: GWAC Vehicle	This alternative is similar to the FirsContact IDIQ alternative in that BG can tailor its SOW to meet all necessary requirements. This		

5. Alternatives Analysis Results:

Use the results of your alternatives analysis to complete the following table:

* Costs in millions

Alternative Analyzed	Description of Alternative	Risk Adjusted Lifecycle Costs estimate	Risk Adjusted Lifecycle Benefits estimate
	alternative differs in that there may be more pre-qualified vendors to choose from, and BG would have the flexibility to write the contract as a time and materials contract rather than firm fixed price.		
Baseline - Status Quo : Continue Current USA Services' Email Service	GSAs Federal Citizen Information Center (FCIC) is the COTR of the USA Services contract, and BG receives e-mail support via MOU arrangement with GSA's FCIC. The contract has a portfolio of more than six programs to which it provides either phone support, e-mail support, or both. BG receives e-mail support for basic questions only on a fee-for-service basis. Customer Service Representatives (CSRs) draw upon pre-scripted responses to answer inquiries within two business days.		

6. Which alternative was selected by the Initiative Governance process and why was it chosen?

Business Gateway selected to continue current USA Services' email service (the status quo) for the following reasons:
1. Is cheaper than other options over five years
2. Offers a low-risk, low-cost option while BG gathers more concrete customer behavior data, including inquiry volume and average handle time
3. Enables BG to onboard contractor to new Business.gov in only few weeks' time
4. USA Services provides contract oversight
5. Has training, quality control processes
6. Inquiry reports can provide customer insight to agencies
7. Customer Service Representatives have cross-agency and FirstGov business tab knowledge, which is an added benefit for Business.gov customers

7. What specific qualitative benefits will be realized?

BG's decision to continue using USA Services' e-mail support will meet customer support operations goals in the short-term while BG gathers more concrete customer behavior to inform a longer term solution. Primary benefits of this alternate are:

1. Provides personalized support to customers to help promote key program success metrics, namely: customer satisfaction and web traffic. Customer Service Representatives (CSRs) will address e-mail inquiries on an individual basis to provide the support that customers need.
2. Enables BG to gather and quantify data so that BG can better understand customer needs to inform an alternatives analysis of long-term customer support operations and www.business.gov enhancement.

8. Federal Quantitative Benefits: ($millions):

What specific quantitative benefits will be realized (using current dollars) Use the results of your alternatives analysis to complete the following table:

	Budgeted Cost Savings	Cost Avoidance	Justification for Budgeted Cost Savings	Justification for Budgeted Cost Avoidance
PY - 1 2006 & Prior	0	0	N/A	N/A
PY 2007	0	0	N/A	N/A
CY 2008	0		N/A	BG avoids these costs by not paying for infrastructure set-up and maintenance costs of a new contact center under FirstContact, the highest cost alternative: Workforce (recruiting, training, program management, Customer Service Rep wages, recruiting, training, program management); Communication hardware (purchase, installation, maintenance and support); Computing hardware (purchase, installation, maintenance); and Software (purchase, implementation, maintenance and support).
BY 2009	0		N/A	BG avoids these costs by not paying for infrastructure set-up and maintenance costs of a new contact center under FirstContact, the highest cost alternative: Workforce (recruiting, training, program management, Customer Service Rep wages, recruiting, training, program management); Communication

8. Federal Quantitative Benefits: ($millions):
What specific quantitative benefits will be realized (using current dollars) Use the results of your alternatives analysis to complete the following table:

	Budgeted Cost Savings	Cost Avoidance	Justification for Budgeted Cost Savings	Justification for Budgeted Cost Avoidance
				hardware (purchase, installation, maintenance and support); Computing hardware (purchase, installation, maintenance); and Software (purchase, implementation, maintenance and support).
BY + 1 2010	0		N/A	BG avoids these costs by not paying for infrastructure set-up and maintenance costs of a new contact center under FirstContact, the highest cost alternative: Workforce (recruiting, training, program management, Customer Service Rep wages, recruiting, training, program management); Communication hardware (purchase, installation, maintenance and support); Computing hardware (purchase, installation, maintenance); and Software (purchase, implementation, maintenance and support).
BY + 2 2011	0		N/A	BG avoids these costs by not paying for infrastructure set-up and maintenance costs of a new contact center under FirstContact, the highest cost alternative: Workforce (recruiting, training, program management, Customer Service Rep wages, recruiting, training, program management); Communication hardware (purchase, installation, maintenance and support); Computing hardware (purchase, installation, maintenance); and Software (purchase, implementation, maintenance and support).
BY + 3 2012	0		N/A	BG avoids these costs by not paying for infrastructure set-up and maintenance costs of a new contact center under FirstContact, the highest cost alternative: Workforce (recruiting, training, program management, Customer Service Rep wages, recruiting, training, program management); Communication hardware (purchase, installation, maintenance and support); Computing hardware (purchase, installation, maintenance); and Software (purchase, implementation, maintenance and support).
BY + 4 2013 & Beyond	0			
Total LLC Benefit	0			

9. Will the selected alternative replace a legacy system in-part   No
or in-whole?

    a. If "yes," are the migration costs associated with the migration to the selected alternative included in this investment, the legacy investment, or in a separate migration investment?

    b. If "yes," please provide the following information:

8b. List of Legacy Investment or Systems		
Name of the Legacy Investment of Systems	UPI if available	Date of the System Retirement

Section B: Risk Management (All Capital Assets)

You should have performed a risk assessment during the early planning and initial concept phase of this investment's life-cycle,

developed a risk-adjusted life-cycle cost estimate and a plan to eliminate, mitigate or manage risk, and be actively managing risk throughout the investment's life-cycle.

1. Does the investment have a Risk Management Plan?   Yes

    a. If "yes," what is the date of the plan?   1/3/2006

    b. Has the Risk Management Plan been significantly   No
changed since last year's submission to OMB?

    c. If "yes," describe any significant changes:

Business Gateway has continued to execute the risk management plan and continuously adds and mitigates risk on a daily basis via our established risk mitigation policies and procedures.

2. If there currently is no plan, will a plan be developed?   No

    a. If "yes," what is the planned completion date?

    b. If "no," what is the strategy for managing the risks?

There is a risk plan that has been developed and is currently being executed.

Section C: Cost and Schedule Performance (All Capital Assets)

You should also periodically be measuring the performance of operational assets against the baseline established during the planning or full acquisition phase (i.e., operational analysis), and be properly operating and maintaining the asset to maximize its useful life. Operational analysis may identify the need to redesign or modify an asset by identifying previously undetected faults in design, construction, or installation/integration, highlighting whether actual operation and maintenance costs vary significantly from budgeted costs, or documenting that the asset is failing to meet program requirements.

EVM is required only on DME portions of investments. For mixed lifecycle investments, O&M milestones should still be included in the table (Comparison of Initial Baseline and Current Approved Baseline). This table should accurately reflect the milestones in the initial baseline, as well as milestones in the current baseline.

Answer the following questions about the status of this investment. Include information on all appropriate capital assets supporting this investment except for assets in which the performance information is reported in a separate exhibit 300.

1. Are you using EVM to manage this investment?   Yes

    a. If "yes," does the earned value management system   Yes
meet the criteria in ANSI/EIA Standard-748?

    b. If "no," explain plans to implement EVM:

    c. If "N/A," please provide date operational analysis was conducted and a brief summary of the results:

According to the Operational Analysis results, Business Gateway is meeting all program milestones and metrics. In addition, from an EVMS standpoint, the variances to cost, schedule and performance are within 10%. Business Gateways EVM and WBS is submitted on a monthly basis to SBA for review and approval. The EVM and WBS are continuosly monitored and any areas of concern are documented, presented and mitigated by the Business Gateway team.

Questions #2 are NOT applicable for capital assets with ONLY O&M

2. Is the CV% or SV% greater than +/- 10%? (CV%= CV/EV x   No
100; SV%= SV/PV x 100)

    a. If "yes," was it the CV or SV or both?

    b. If "yes," explain the causes of the variance:

    c. If "yes," describe the corrective actions:

Questions #3-4 are applicable to ALL capital assets

3. Has the investment re-baselined during the past fiscal year?   No

a. If "yes," when was it approved by the agency head?

4. Comparison of Initial Baseline and Current Approved Baseline:

Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in $ Millions). In the event that a milestone is not found in both the initial and current baseline, leave the associated cells blank. Note that the 'Description of Milestone' and 'Percent Complete' fields are required. Indicate '0' for any milestone no longer active.

Milestone Number	Description of Milestone	Initial Baseline		Current Baseline				Current Baseline Variance		Percent Complete	Agency Responsible for Activity
		Planned Completion Date (mm/dd/yyyy)	Total Cost ($M) Estimated	Completion Date (mm/dd/yyyy)		Total Cost($M)		Schedule (# days)	Cost($M)		
				Planned	Actual	Planned	Actual				
1	Conduct Governance Activities Report Project Activities	9/30/2003	$0.952585	9/30/2003	9/30/2003	$0.952585	$0.952585	0	$0	100.00%	SBA
2	"Populate Forms Catalog	9/30/2004	$1.7505	9/30/2004	9/30/2004	$1.7505	$1.7505	0	$0	100.00%	GSA
3	"Maintain Forms Catalog	9/30/2005	$2.5317	9/30/2005	9/30/2005	$2.5317	$2.5317	0	$0	100.00%	GSA
4	"Maintain Forms Catalog	9/30/2006	$2.9039	9/30/2006	9/29/2006	$2.9039	$2.9039	1	$0	100.00%	GSA
5	Qualitatitive and Quantitive Research	10/1/2005	$0.15	12/31/2005	11/28/2005	$0.15	$0.165	33	$-0.015	100.00%	SBA
6	1) Web Design, Strategic Marketing, and Collatoral Development	12/31/2006	$0.6	12/31/2006	12/31/2006	$0.6		0		37.00%	SBA
7	Usability	10/30/2006	$0.25	10/30/2006	10/30/2006	$0.25		0		15.00%	SBA
8	Marketing/Outreach Implementation Suppport	3/30/2007	$0.25	3/30/2007	3/30/2007	$0.25		0		5.00%	SBA
9	Develop preliminary portal capabilities (includes Content Management costs for businesslaw.gov)	9/30/2003	$0.07	9/30/2003	9/30/2003	$0.07	$0.07	0	$0	100.00%	SBA
10	Develop	5/30/2004	$0.15	5/30/2004	5/28/2004	$0.15	$0.146035	2	$0.003965	100.00%	SBA

4. Comparison of Initial Baseline and Current Approved Baseline:

Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in $ Millions). In the event that a milestone is not found in both the initial and current baseline, leave the associated cells blank. Note that the 'Description of Milestone' and 'Percent Complete' fields are required. Indicate '0' for any milestone no longer active.

Milestone Number	Description of Milestone	Initial Baseline		Current Baseline				Current Baseline Variance		Percent Complete	Agency Responsible for Activity
		Planned Completion Date (mm/dd/yyyy)	Total Cost ($M) Estimated	Completion Date (mm/dd/yyyy)		Total Cost($M)		Schedule (# days)	Cost($M)		
				Planned	Actual	Planned	Actual				
	business.gov (May Launch)										
11	Build Business.gov - a meta site/aggregation of links to existing Federal resources and services (October Release)	9/30/2004	$0.35	9/30/2004	9/30/2004	$0.35	$0.379964	0	$-0.029964	100.00%	SBA
12	Search Service & Implementation	9/30/2006	$1.5	9/30/2006	9/30/2006	$1.5		0		60.00%	SBA
13	Certification & Accreditation (C&A) for Portal Implementation	9/15/2006	$0.15	9/15/2006	9/15/2006	$0.15		0		15.00%	SBA
14	Portal Development Release 2.0	9/30/2006	$0.5	9/30/2006	9/28/2006	$0.5		2		70.00%	SBA
15	COMPASS Requirements Analysis and Compliance Strategy	8/30/2005	$0.5	8/30/2005	10/15/2005	$0.5	$0.437484	-46	$0.062516	100.00%	SBA
16	Data Call Support and Analysis	3/30/2006	$0.1	3/30/2006	4/30/2006	$0.1	$0.10931	-31	$-0.00931	100.00%	SBA
17	Implementation Support (Data Call)	3/30/2006	$0.4	3/30/2006	4/30/2006	$0.4	$0.426	-31	$-0.026	100.00%	SBA

4. Comparison of Initial Baseline and Current Approved Baseline:

Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in $ Millions). In the event that a milestone is not found in both the initial and current baseline, leave the associated cells blank. Note that the 'Description of Milestone' and 'Percent Complete' fields are required. Indicate '0' for any milestone no longer active.

Milestone Number	Description of Milestone	Initial Baseline		Current Baseline				Current Baseline Variance		Percent Complete	Agency Responsible for Activity
		Planned Completion Date (mm/dd/yyyy)	Total Cost ($M) Estimated	Completion Date (mm/dd/yyyy)		Total Cost($M)		Schedule (# days)	Cost($M)		
				Planned	Actual	Planned	Actual				
18	Acquisition and hosting	8/15/2003	$0.15	8/15/2003	8/15/2003	$0.15	$0.13937	0	$0.01063	100.00%	GSA
19	Forms - Planning, Acquisition, Hosting, Enhancements	9/30/2004	$0.68	9/30/2004	11/15/2004	$0.68	$0.615	-46	$0.065	100.00%	GSA
20	"Enhance Forms Catalog to improve performance and ability to check in forms	3/30/2006	$0.25	3/30/2006	2/28/2006	$0.25	$0.246	30	$0.004	100.00%	GSA
21	ICR/E-Forms Integration Analysis	7/30/2006	$0.15	7/30/2006	7/15/2006	$0.15	$0.237	15	$-0.087	100.00%	GSA
22	Forms Engine Alternatives Analysis - Publish RFI	9/30/2004	$0.03	9/30/2004	10/15/2005	$0.03	$0.05	-380	$-0.02	100.00%	GSA
23	Conduct Alternatives Analysis	12/31/2005	$0.22	1/30/2005	3/15/2005	$0.22	$0.229	-44	$-0.009	100.00%	GSA
24	Implement data harmonization pilot project for Coal Mining	9/30/2005	$0.275	9/30/2005	3/30/2006	$0.275	$0.274996	-181	$0.000004	100.00%	DOI
25	"1) Strategy clarification and identification of additional harmonization opportunities	9/30/2006	$0.3	9/30/2006		$0.3				70.00%	SBA
26	Maintenance	4/15/2005	$0.044177	4/15/2006	4/15/2006	$0.044177	$0.044177	0	$0	100.00%	SBA

4. Comparison of Initial Baseline and Current Approved Baseline:

Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in $ Millions). In the event that a milestone is not found in both the initial and current baseline, leave the associated cells blank. Note that the 'Description of Milestone' and 'Percent Complete' fields are required. Indicate '0' for any milestone no longer active.

Milestone Number	Description of Milestone	Initial Baseline Planned Completion Date (mm/dd/yyyy)	Initial Baseline Total Cost ($M) Estimated	Current Baseline Completion Date Planned	Current Baseline Completion Date Actual	Current Baseline Total Cost($M) Planned	Current Baseline Total Cost($M) Actual	Current Baseline Variance Schedule (# days)	Current Baseline Variance Cost($M)	Percent Complete	Agency Responsible for Activity
	Costs for Atomz, Verity and other software/hardware										
27	Operations & Maintenance Support	3/30/2007	$0.65	3/30/2007		$0.65				0.00%	SBA
28	Forms.gov and Business.gov Hosting Costs	8/12/2006	$2	8/15/2006		$2				20.00%	SBA
29	Customer Satisfaction Survey	9/30/2006	$0.025	9/30/2006		$0.025				75.00%	SBA
30	USA Services - Tier 1 Support	9/30/2006	$0.012	9/30/2006		$0.012				75.00%	SBA
31	"West Side Story - Content Management Licensing for Current Site Maintenance	3/30/2006	$0.026	3/30/2006	3/30/2006	$0.026	$0.026	0	$0	100.00%	SBA
32	Web Marketing Support Services	9/5/2008		9/5/2008						0.00%	SBA
33	Provide Development Support Services	9/30/2008		9/30/2008						0.00%	SBA
34	Provide Program Management Support Services	8/29/2008		8/29/2008						0.00%	SBA
35	Provide	10/31/2008		10/31/2008						0.00%	SBA

4. Comparison of Initial Baseline and Current Approved Baseline:

Complete the following table to compare actual performance against the current performance baseline and to the initial performance baseline. In the Current Baseline section, for all milestones listed, you should provide both the baseline and actual completion dates (e.g., "03/23/2003"/ "04/28/2004") and the baseline and actual total costs (in $ Millions). In the event that a milestone is not found in both the initial and current baseline, leave the associated cells blank. Note that the 'Description of Milestone' and 'Percent Complete' fields are required. Indicate '0' for any milestone no longer active.

Milestone Number	Description of Milestone	Initial Baseline Planned Completion Date (mm/dd/yyyy)	Total Cost ($M) Estimated	Current Baseline Completion Date Planned	Actual	Total Cost($M) Planned	Actual	Schedule (# days)	Cost($M)	Percent Complete	Agency Responsible for Activity
	Hosting Support										
36	USA Services-Tier 1 Support	9/30/2008		9/30/2008						0.00%	GSA
37	Provide Development Support Services	9/30/2009		9/30/2009						0.00%	SBA
38	Provide Product Management Support	9/30/2008		9/30/2008						0.00%	SBA
39	Provide Product Management Support	9/30/2009								0.00%	SBA
Project Totals		9/30/2009		9/30/2009	3/30/2007			915	$	50.37%	