

Performance Outcome Measurement Project (POMP)

Background

The Government Performance and Results Act (GPRA) requires Federal agencies to use performance measurement, particularly outcome measurement, to improve the performance of Federal programs. Further, the Office of Management and Budget has introduced the Program Assessment Rating Tool (PART), which they use to evaluate the performance of Federal programs. The PART places additional emphasis on assessing program performance through outcome measurement.

POMP Demonstrations

Over the past seven years, AoA has sponsored the Performance Outcome Measurement Project (POMP) for Older Americans Act (OAA), Title III programs. This project with SUAs and AAAs grantees has produced a core set of performance measurement instruments. The instruments have been developed to identify elements of service quality for critical OAA services through a consumer assessment methodology. The instruments also measure special needs characteristics of the people who receive services such as physical and social functioning. Other measurement tools address the adequacy and benefit of services that support family caregivers. Performance measurement tools developed under POMP can be located at www.gpra.net.

Consumer assessment surveys have enabled AoA and our State and AAA partners to demonstrate that services provided by the National Aging Services Network:

- Are highly rated by recipients
- Are effectively targeted to vulnerable individuals and those who need services
- Provide assistance to individuals and caregivers that is instrumental in allowing older persons to maintain their independence and avoid premature nursing home placement.

The results of the POMP project have enabled AoA to develop national outcome measurement surveys. The data from the national surveys enabled AoA to attain a PART rating of 81 percent during the FY 2005 budget formulation cycle.

The POMP project is in the process of evolution. The development of POMP Consumer assessment surveys and technical assistance tools is nearly completed. New projects called Advanced POMP grants were awarded for the purpose of developing methodologies to measure program impacts in a manner that can be associated with costs. The Advanced POMP projects are scheduled to be completed September 29, 2007.

Details on the POMP projects can be found in the AoA Grants Compendium at www.aoa.gov/doingbus/comp/comp.asp.