2008 Enrollee Survey Announcement

The VHA's Office of the Assistant Deputy Under Secretary for Health (ADUSH) for Policy and Planning is conducting the 2008 update of our national VHA telephone Survey of Enrollees. The purpose of the survey is to provide information that is incorporated into annual VHA projections of enrollment, utilization, and expenditures, as well as into a variety of high level VHA budget and policy related analyses.

The survey provides critical and essential information on veteran utilization of health services, used in projecting the resources and services needed in VHA, and in developing our budget. The survey collects information on a random sample of 42,000 veterans enrolled in the VA system, who participate in an approximately 15-30 minute telephone survey.

Each Veterans Integrated Service Network (VISN) will have approximately 2,000 enrollees surveyed. The survey will be fully initiated the week of September 22, 2008. Interviewing will continue for 10 weeks.

Your support in this survey will help ensure that we provide the best care possible, where it is needed, when it is needed, and by whom it is needed.

Previous survey reports are available at http://www.va.gov/vhareorg/reports.htm — the VHA's Office of the ADUSH for Policy and Planning internet Web site.

Thank you for your assistance in this project.