

# SERVING THE CONGRESS AND THE NATION

## GAO'S STRATEGIC PLAN FRAMEWORK

### MISSION

GAO exists to support the Congress in meeting its constitutional responsibilities and to help improve the performance and ensure the accountability of the federal government for the benefit of the American people.

### THEMES

- Long-Term Fiscal Imbalance
- National Security
- Global Interdependence
- Changing Economy
- Demographics
- Science and Technology
- Quality of Life
- Governance

### GOALS & OBJECTIVES

**Provide Timely, Quality Service to the Congress and the Federal Government to ...**

**Address Current and Emerging Challenges to the Well-Being and Financial Security of the American People *related to . . .***

- Health care needs and financing
- Education and protection of children
- Work opportunities and worker protection
- Retirement income security
- Effective system of justice
- Viable communities
- Natural resources use and environmental protection
- Physical infrastructure

**Respond to Changing Security Threats and the Challenges of Global Interdependence *involving . . .***

- Emerging threats
- Military capabilities and readiness
- Advancement of U.S. interests
- Global market forces

**Help Transform the Federal Government's Role and How It Does Business to Meet 21st Century Challenges *by assessing . . .***

- Roles in achieving federal objectives
- Government transformation
- Key management challenges and program risks
- Fiscal position and financing of the government

**Maximize the Value of GAO by Being a Model Federal Agency and a World-Class Professional Services Organization *in the areas of . . .***

- Client and customer satisfaction
- Strategic leadership
- Institutional knowledge and experience
- Process improvement
- Employer of choice

### CORE VALUES

Accountability

Integrity

Reliability