Code 5040:; Firm Bell Sports , Chron, Officer 6b Release, SP/EG



U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, D. C. 20207 November 29, 1999

#### **Certified Mail**

Thomas Przybycien 9188 El Morado Avenue Fountain Valley, CA 92708

RE: FOIA Request S-9090135: Bell Sports BMX Bicycle Helmet

Dear Mr. Przybycien:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed.

The enclosed records include file information generated by the Commission itself or its contractors for regulatory or enforcement purposes. These records are in file 990150 and are identified as New Releases, Monthly Progress Reports and other correspondence, notes and documents. The Commission has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by the Commission's staff under such review systems. The Commission believes that it has taken reasonable steps to assure the accuracy of the information. Please note that the Commission's staff, not the Commissioners themselves, made the preliminary determination that this product presented a substantial risk of injury to the public as defined by the Consumer Product Safety Act.

Processing this request, performing the file searches and preparing the information, cost the Commission \$35.00. In this instance, we have decided to waive all of the charges. Thank you for your interest in consumer product safety. Should you have any questions, contact us by letter, facsimile (301) 504-0127 or telephone (301) 504-0785.

Sincerely,

Eva M. Grady

Paralegal Specialist

Freedom of Information Division

Office of the Secretary

**Enclosures** 

fun Bell Sports Code Soyo



U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, D. C. 20207 November 29, 1999

#### **Certified Mail**

Jay Tilley, Editor
Product Safety Letter
1117 North 19th Street
Suite 200
Arlington, CA 22209-1798

RE: FOIA Request S-9110028: Bell Sports BMX Bicycle Helmet

Dear Mr. Tilley:

Thank you for your Freedom of Information Act (FOIA) request seeking information from the Commission. The records from the Commission files responsive to your request have been processed and copies of the releasable responsive records are enclosed.

The enclosed records include file information generated by the Commission itself or its contractors for regulatory or enforcement purposes. These records are in file 990150 and are identified as New Releases, Monthly Progress Reports and other correspondence, notes and documents. The Commission has established management systems under which supervisors are responsible for reviewing the work of their employees or contractors. The file information materials are final and have been prepared and accepted by the Commission's staff under such review systems. The Commission believes that it has taken reasonable steps to assure the accuracy of the information. Please note that the Commission's staff, not the Commissioners themselves, made the preliminary determination that this product presented a substantial risk of injury to the public as defined by the Consumer Product Safety Act.

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Sincerely,

Eva M. Grady

Paralegal Specialist

Freedom of Information Division

Office of the Secretary

**Enclosures** 



No Comments attached

Excisions/Revisions
Firm has not requested

further notice

U.S. CONSUMER PRODUCT SAFETY COMMISSION

WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE Recalls and Compliance Division Email: jdemarco@cpsc.gov

APR 28 1999

James DeMarco Compliance Officer Tel:301-504-0608, Ext. 1353 Fax: 301-504-0359

Certified Mail/Telecopy 408/362-9848

Dean McGuffee
Director of Quality
Bell Sports, Inc.
6350 San Ignacio Ave
San Jose, CA 95119

Re:

CPSC RP990150 Bell Sports, Inc.

BMX Bicycle Helmet

Dear Mr. McGuffee:

Thank you for your report of April 19, 1999 under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b), and for promptly initiating a corrective action plan to address the reported problem. In your report you indicated that three models of Bell BMX helmets have a defective chinstrap snap, that may not hold in the event of a fall or crash.

To address the problem, the firm has agreed to take the following action: 1) Replace strap free of charge to consumers; 2) Written notice to all dealers, including a posted notice; 3) Joint-press release; and 4) Web-site announcement of recall.

The staff of the Office of Compliance of the U.S. Consumer Product Safety Commission has reviewed the actions submitted by Bell Sports, Inc. concerning the BMX Bicycle helmet chinstraps. Acting under delegation from the Commission, the staff has accepted the plan as adequate.

Please continue the corrective actions implemented and initiate any others contained in the plan accepted by the staff. The Office of Compliance will be monitoring the firm's corrective action plan. Please submit **monthly** progress reports of the recall, using the enclosed form, to U.S. Consumer Product Safety Commission, Office of Compliance, Tina Adeyeye, 4330 East



Page 2 RP990150

West Highway, Room 613, Washington, D.C. 20207-0001 by the first of each month or fax to (301) 504-0359. If you have any questions, please contact Tina Adeyeye on (301) 504-0608 extension 1223. Please reference the CPSC file number in your response.

When your firm determines the corrective action plan has been implemented to the best of its ability and as many products as possible have been removed from the marketplace, it may submit a final progress report, referencing the file number, and request that the file be closed. At that time the staff will review the plan's progress and decide whether the file should be closed. The Office of Compliance will evaluate the effectiveness of the plan. The staff could seek broader corrective action if the corrective action plan does not prove effective.

If the firm receives or learns of any information concerning other incidents or injuries, or information affecting the scope, prevalence or seriousness of the reported problem, it must report that information to this Office immediately. Additionally, if the firm receives information which might indicate that its corrective actions are not satisfactory in eliminating the problem or that the effectiveness of the corrective action program is less than has been anticipated, it must report that information to this Office immediately.

Section 6(b)(1) requires the Commission to give notice thirty days in advance of the intended disclosure of information that identifies the manufacturer or private labeler of a product. The staff is enclosing a summary of the corrective action plan. The Commission publishes a list of product recalls and other corrective actions initiated by firms in an Annual Report to Congress. This information is also occasionally used in lists for specific product categories. This letter gives the firm its opportunity under section 6(b)(1) of the Consumer Product Safety Act (CPSA), 15 U.S.C. § 2055(b)(1), and 16 C.F.R. Part 1101, to comment on the accuracy of the information.

The staff has made every effort to assure that the enclosed information is accurate. If, however, the firm believes that the information is not accurate, please send comments to me. The firm's comments must be received within twenty-three calendar days of your receipt of this certified letter if they are to be considered. Please include with any comments specific information to support any claim that the information is not accurate. If the Commission decides to disclose the information, unchanged, over any accuracy objections, it will give the firm ten (10) working days notice, as required by section 6(b)(2) of the CPSA, 15 U.S.C. § 2055(b)(2).

Thank you for your continued cooperation in this matter. If you have any questions, please contact me at (301) 504-0608, extension 1353.

Sincerely,

James De Marco
Compliance Officer

Recalls and Compliance Division

Page 3 RP990150

#### Enclosures:

Corrective Action Summary Progress Report Form

cc:

Consumer Product Safety Commission Western Regional Center 1708 Arvada Drive

Richardson, TX 75081-2132

Judith Hayes, CRC Tina Adeyeye, CRC

Page 4 RP990150

> Voluntary Corrective Action Plans Under Section 15 of the Consumer Product Safety Act and Section 15 of the Federal Hazardous Substances Act

The following is a list of voluntary corrective action plans recently accepted by the Commission (or the staff acting under authority delegated by the Commission). A firm's taking corrective action does not constitute admission by the firm that a substantial product hazard exists.

Space does not permit the staff to give a complete list of the specific model numbers of the products involved in each of these corrective actions. Consumers who believe that they have a product affected by one of these actions should follow the instructions given in this list or contact either the manufacturer or the Commission to determine if their product is one of those affected.



## Monthly Progress Report for Corrective Action Plan

CASE #: RP990150	-	Compliance Off	icer: <u>James DeMarco</u>	
Company Name: Bell Sp	orts. Inc.		: BICYCLE HELMET	r ·
Reporting Dates, From:			ed Products:	
-				
	CTED/CAPTURED BY Y			
Location of Products	Total Products Correct	ions This Period	Total Corrections	Percentage Corrected
with Manufacturer				
with Distributor				
with Retailers				
with Consumers				
TOTAL:				
II) NOTIFICATION ME	CASURES: (Using	the categories listed below	v, record the number o	f notifications attempted by
your firm during this repor	rting period, and record the	total number of notificatio	ns to date.)	
-	Number for This Report	ing Period	Total	
Billing Insert				
Direct Mail Letter				
Magazine				
Newspaper				
Pediatrician Poster			<del></del>	
Phone Call	<del></del>	<del></del>		
Product Catalog			· · · · · · · · · · · · · · · · · · ·	
Radio				
Retail Store Poster				
Television				
Video News Release			<del></del>	
Web Site	-			
Other/Unknown				
	RENESS: (Using t	he categories below, record	the way, by numerical	quantity.
		ion, i.e. consumer received		
,	Number for This Report		Total	,,
Billing Insert	•			
Direct Mail Letter			<del></del>	
Magazine			<del></del>	
Newspaper			<del></del>	
Pediatrician Poster			<del></del>	
Phone Call			<del></del>	
Product Catalog			<del></del>	
Radio				
Retail Store Poster	****		<del></del>	-
Television			<del></del>	
Video News Release		<del></del>	<del></del>	
Web Site Hits				
Other/Unknown	· · · · · · · · · · · · · · · · · · ·	-		
IV) Calls to 800 Number	Carrespondence	<del></del>		
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800 Number	Customers This Reporting	g i ei iou i i i i i i i i i i i i i i i i i		
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Written Requests			<del></del>	
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NOTE: Submit complete	ed form by the ETRST of	EACH MONTH to Tina	Adeveve at	•
		ion, Office of Compliance		
4330 East West Highway		ion, Omee or Comphance	,	
TOOU DAGE THESE THERE WAY	, 1.00111 013			

OR, fax report to (301) 504-0359. Address any questions to Ms. Adeyeye at (301) 504-0608, extension 1223

Bethesda, MD 20814

5

### Voluntary Corrective Action Plans Under Section 15 of the Consumer Product Safety Act and Section 15 of the Federal Hazardous Substances Act

DATE	FIRM AND PRODUCT	ALLEGED HAZARD	REMEDY
00/00	Bell Sports, Inc.	If chinstrap of bike helmet fails,	Fix and replace/re-work rivets
	San Jose, CA 95119	helmet can come off during a fall or crash	dealers, retailers and
BMX Bicycle Helmet - BELLISTIC, QUALIFIER RHYTHM		consumers; & press release, plus ads.	





## U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, D.C. 20207

OFFICE OF COMPLIANCE Recalls and Compliance Division Email: jdemarco@cpsc.gov APR 19 1999

James DeMarco Compliance Officer Tel:301-504-0608, Ext. 1353 Fax: 301-504-0359

Certified Mail/Telecopy 408/362-9848

Dean McGuffee Director of Quality Bell Sports, Inc. 6350 San Ignacio Ave San Jose, CA 95119

Re:

CPSC RP990150
Bell Sports, Inc.
Bicycle Helmet Chinstrap

Dear Mr. McGuffee:

Thank you for your report of April 19, 1999 under section 15(b) of the Consumer Product Safety Act, as amended (CPSA), 15 U.S.C. § 2064(b). In your report, you identified a potential problem with a rivet used to fasten the helmet chinstrap to the helmet.

You also noted that the firm wishes to participate in the Commission's Fast Track Product Recall Program. This program, formerly called the No Preliminary Determination (No PD) Program, is described in the Federal Register of July 24, 1997, and in the enclosed materials. To participate in this program, your firm must initiate an acceptable corrective action plan no later than May 17, 1999, and you must also provide all of the information required to be included in a full report described at 16 C.F.R. § 1115(13)(d). If you have not done so already, we request that you provide a copy of your proposed corrective action plan (CAP), including all draft notice material, as soon as possible, but no later than may 4, 1999. To assure that the staff is able to evaluate the adequacy of the firm's proposed CAP prior to its initiation, please submit the requested full report information along with the proposed CAP.

When the corrective action program begins, the Office of Compliance will monitor the progress of the recall. The staff requests that the firm provide a list of retailers and distributors to whom your firm sold the product. The list should include firm name, address, and, if available,



Page 2 RP990150

the number of units shipped to each firm. Please provide the list sorted by postal zip code or state.

#### Information Disclosure

Section 6(b)(5) of the CPSA, 15 U.S.C. § 2055(b)(5), prohibits the release of information submitted under section 15(b) of the CPSA unless a remedial action plan has been accepted in writing, a complaint has been issued, or a firm consents to such release.

If the firm submits any information that it considers to be a trade secret, or confidential commercial or financial information, it must mark it "confidential" in accordance with section 6(a)(3) of the CPSA, as amended, 15 U.S.C. § 2055(a)(3). The Commission may not disclose to the public trade secret information or proprietary commercial or financial data. If the firm does not request confidential treatment at the time of its submission, or within ten days thereafter, the staff will assume that it does not consider information in the submission to be a trade secret or otherwise exempt from disclosure under section 6(a) of the CPSA and the Freedom of Information Act, 5 U.S.C. § 552(b)(4).

#### **Continuing Obligation**

The firm has a continuing obligation to supplement or correct its "Full Report." If, after filing the "Full Report," the firm receives or learns of information concerning other incidents or injuries, or information that affects the scope, prevalence or seriousness of the defect or hazard, it must report that information to this Division immediately.

If you seek assistance or if you have any questions, you may contact me by telephone on (301) 504-0608, extension 1353. For all overnight and/or direct delivery services, please address the material to Office of Compliance, U.S. Consumer Product Safety Commission, Room 613, 4330 East West Highway, Bethesda, MD 20814-4408. The Office of Compliance telefax number is (301) 504-0359.

Sincerely,

James DeMarco
Compliance Officer

Recalls and Compliance Division

Enclosure

CPSC Program Information



Page 3 RP990150

> Western Regional Center 1708 Arvada Drive Richardson, TX 75081-2132

site, still under construction, can be seen at <a href="http://www.bellsports.com">http://www.bellsports.com</a>. Bell also recently began making electronic filings with the Securities & Exchange Commission (SEC). Those filings can be found on the World Wide Web in the SEC's EDGAR electronic database. The company's most recent quarterly report was the first Bell document to appear in EDGAR.

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Last revised: March 27, 1999

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Pamphlets	Press	Who We Are Links	Site Map Feedback	Index	



been positive and we are pleased with the results to date," Lee said.

Bell completed its acquisition of Giro Sport Design Jan. 22. Giro's financial information will be included in Bell's third quarter report. That quarter ends March 30.

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# **Bell Sports Profiting From Acquisitions, Consolidation**

SCOTTSDALE, AZ Recent strategic moves, including the acquisition of Giro Sport Design and SportRack, a Canadian roof rack manufacturer, have apparently paid off for Bell Sports:

The company's profits totaled \$624,000 in its third quarter, which ended Mar. 30.

During the same quarter last year, Bell lost \$231,000. This year the company posted net sales of \$67.4 million in the quarter, up 8 percent from last year.

"Fiscal 1996 has been a year of transition and foundation building. The strategic actions have begun to produce the desired results-profitability," said Terry Lee, Bell's chairman and chief executive officer.

In the last 12 months, Bell has merged with American Recreation, introduced the Bell helmet brand into the mass market, bought Giro and SportRack, embarked on an aggressive advertising campaign that includes television spots, and began consolidating its U.S. operations in Northern California.

Bell also restructured its Canadian operations, ending its 12year relationship with Norco, a Canadian distributor.

Bell products, including those sold under the Bell, Blackburn, Rhode Gear and VistaLite brands, will be distributed by CycleTech starting Aug. 1.

Norco will continue to sell and service Bell products until July 31. CycleTech recently moved its corporate office from Calgary to Bell's new Canadian headquarters in Granby, Quebec.

American Recreation bought CycleTech in 1994. When Bell merged with American Recreation last year, Canadians said it was only a matter of time before Bell pulled its products from Norco and gave them to CycleTech.

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#### Bicycle Retailer and Industry News

Vol 5, Number 10 June 15, 1996

## **Bell Investor Data to be on Internet Soon**

#### SCOTTSDALE, AZ

Bell Sports' shareholders can now request financial information via e-mail. Make information requests by e-mailing sondral@bellsports.com. The company will begin posting key financial documents, including news releases, proxies and annual reports on its World Wide Web page in October. The Web

1/21/99 2:31 PM

SCOTTSDALE, AZ Bell Sports executives are warning investors to expect a loss when the company's second quarter results are released. The quarter ended Dec. 30.

Terry Lee, Bell's chairman and chief executive of ficer, said the company was forced to take back \$2.5 million worth of helmets from a major mass-merchant retailer. The return, coupled with lower sales due to the soft retail environment, contributed to the expected loss.

Bell's third quarter will likely take a hit from lower production volumes resulting from the inventory return, Lee said.

"Despite the current sales environment, we continue to execute against our strategic objectives, streamline our organization and reduce our operating costs. Our goal is to be well-positioned when the retail environment improves," Lee said.

"On a positive note, the state of New York just adopted a children's helmet law for in-line skaters. This reinforces our belief that the world-wide helmet market will continue to grow," Lee said.

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# **Bell Posts Second Quarter Loss, Slow Retail Sales Partly to Blame**

March 1, 1996

SCOTTSDALE, AZ - A weak retail market and an expensive investment in television advertising helped send second quarter revenue at Bell Sports spiraling downward as the company posted a \$985,000 loss.

The loss does not include consolidation costs and an inventory write up associated with Bell's merger with American Recreation last summer.

When those costs are included, Bell's second quarter loss hits \$7.7 million. Sales also dropped 6 percent to \$56.2 million, compared to \$59.6 million the previous year. Bell's second quarter closed at the end of December.

Despite the losses, the company's gross margins for the period increased to 28 percent, a point higher than the 27 percent posted a year ago.

Terry Lee, Bell's chief executive of ficer and chairman, blamed the poor performance on a weak retail market and Bell's investment in television advertising.

"Despite the difficult retail environment, we continue to execute against our strategic goals, which indude diversifying our product lines and building the Bell helmet brand," he said.

'We are pleased with the progress we have made to date on the consolidation of American Recreation's operations into Bell Sports and we continue to build a strong foundation for future growth," Lee said.

Lee also pointed out that the introduction of Bell brand helmets into the mass market has been a major goal for the company.

"The introduction of the Bell helmet brand across all trade channels was largely completed by the end of the second quarter, with the remainder expected during the next three months. The initial response to Bell brand helmets in the mass merchant channel of trade, and the television advertising campaign, has

In 1985, Gentes left Blackburn, where he was a designer, to start Giro. The company's first product was an aerostyle triathlon helmet. In 1986 he introduced the ProLite, the lightweight, Lycra-covered helmet that built Giro's reputation as the most innovative, high-end helmet maker in the U.S.

While Bell never regained control of the upper high-end market, Giro was never able to follow Bell into the mass market

Two years ago Giro attempted to sell a line of LeMond helmets to mass merchants, but soon discovered it was unable to compete on price. And Giro's line of baseball cap-style helmets, the Fat Hat, also flopped.

"We realized what we're not It's not in our skill sets to go into the mass market. We're a high-price helmet maker," Gentes said.

After years of competing with Bell, Gentes is still adjusting to the situation. "Our industry is growing up. This is the way the business world works. It took a while to get over the competitiveness with Bell. I'm looking forward to working with Terry and learning about how a public company runs," Gentes said.

Competitors estimate Bell's and Giro's combined share of the specialty market at 50 to 70 percent. But they are betting that the two companies will be unable to maintain that market share now that they are together.

"I think Giro's product will go downhill," said Brent Knudson, who, as president of Epic Team Manufacturing, is in charge of Specialized's helmet program.

Specialized's research indicates that Specialized is ahead of Giro, but well behind Bell in specialty retail unit sales. But in dollar sales, Specialized is a close third behind Bell and Giro because of Giro's higher average price, Knudson said.

"We are really enthused about the opportunity this gives us to solidify our position," Knudson said.

It's easier to compete against one company than two, noted Al Stonehouse, president of Diamondback, which re-entered the helmet market last year with its Avenir brand.

"As they consolidate, they will gain some efficiencies that will help them compete. On the other hand, they will have more commonalty in their product and in the way they approach the market with programs. That gives a company like us more opportunity to be competitive," Stonehouse said.

"The purchase will probably have the desired affect of reducing the level of competition in the industry, which will cause an upward affect on helmet prices, which we would welcome," he said.

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## **National Helmet Standard Approaches**

WASHINGTON D.C. The Consumer Product Safety Commission (CPSC) released the latest version of its proposed helmet standard Dec. 6. The final version is expected in June, said Randy Swart, director of the Bicycle Helmet Safety Institute. One year after the standards are released, all helmets sold in the U.S. must comply with the specifications. The draft rules are accessible on our Web site. Or the version printed by the U.S. Government Printing Office can be requested via e-mail from us at info@helmets.org.

## **Bell Expecting Weak Quarter**

13

**Photo Captions:** 

Specialized's Mountain Man has a new BrainLock retention system.

Avenir's 1996 Corsair DX.

Bell's Psycho Pro has a Full Nelson fitting system and a SandBlast finish.

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#### Bicycle Retailer and Industry News

Vol 5, Number 1 January 1, 1996

## **Bell Sports Adds Giro To Roster**

#### By Steve Frothingham

SCOTTSDALE, AZ-"If you're number one and you can buy number two, it's usually a good idea."

That's how one Bell Sports executive described the company's latest move, the purchase of arch-competitor Giro Sports Design.

Bell officials expect to complete the sale in early January, following a 3-day filing period required by the Securities & Exchange Commission. The price paid for Giro, which did \$15 million in sales in 1994, is confidential.

"Giro's a great brand to add to our portfolio. We've always been a branded company," said Terry Lee, Bell's chief executive officer and chairman.

Lee is promising Giro executives that the Santa Cruz, California, company will continue to operate its sales, marketing and product development departments separately from Bell's other brands.

Giro also will have a separate booth from Bell Sports at this fall's trade shows.

It's a different strategy than Bell followed after purchasing Blackburn, VistaLite and Rhode Gear, which were lumped into Bell's retail division.

'The Giro acquisition was more strategic in terms of our longterm ability to lead the marketplace. Preserving the brand is more important than any dollars we could save consolidating sales and marketing," Lee said.

Lee also has no plans to sell Giro helmets in the mass market where Bell sells BSI, Bell and Cycle Products brands. 'We don't need Giro there. It's a specialty brand," Lee said.

While Lee admits that Giro has been chipping away at Bell's market share lately, Bell is continuing to offer its Pro Series line exclusively to specialty retailers.

Staff at Giro's and Bell's specialty divisions will go head-to-head in the marketplace. "they'll be competing for bragging rights at the company picnic," joked Paul Thatcher, Bell's marketing communications manager.

Giro's founder, chief executive officer and largest shareholder, Jim Gentes, is continuing to work for the company, reporting to Lee. Bill Hannemann continues as Giro's president.

## Retail Prices for Helmets Stabilize In the IBD Market

#### More Features, Same Price Point -- That's the Trend

#### by Steve Frothingham

EAST BRUNSWICK, NY -- As helmet prices in the mass market tumbled over the last two years, suppliers pointed to one company driving the trend-- Headstrong Group, formerly known as Renaissance Marketing.

While other suppliers hustled to meet Headstrong's low prices, the company kept staying one step ahead of the price curve.

Now, for Headstrong's competitors, there is some good news and some bad news.

The good news is that the company's chief executive officer, Dale Friedman, has declared that the mass merchant price plunge is over.

"It's clear that in the mass market retail prices have bottomed out. Retailers perceive no difference between \$7 and \$10 at wholesale prices," Friedman said.

But Friedman's other news could send a chill down the neck of some suppliers.

"For the second half of 1995 and for 1996, our focus is on growth in the specialty side of the business. We believe a typical retailer should have a helmet at \$12.95. They can compete with a mass merchant who sells the same helmet for \$9.95 because consumers would rather buy from a specialty store," he said.

Besides offering helmets at \$12.95, Headstrong is delivering two new licensed brands, the Ironman and BodyGlove. Those products are being sold only to specialty retailers, he said.

The company's specialty market helmets will sell for more than \$12, but not much more. For example, one combo pack includes Headstrong's new sports glasses and a helmet for \$34.95.

Other specialty retail suppliers are holding the line on retail prices this year, after watching price points slip for the last two seasons.

Suppliers like Bell, Giro, Troxel and Specialized are reluctant to offer helmets with suggested retail prices much under \$30.

"We don't think there's a need for us to make a \$25 helmet and its not good for retailers to sell a \$25 helmet. There's still a consumer out there who will pay a lot of money for a technical product," said Greg Shapleigh at Giro.

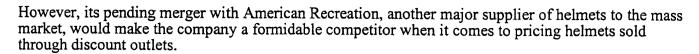
While maintaining the same price points as last year, most companies are offering better products. Even Giro is joining in, Shapleigh admits.

"Our Roc Loc system used to be just a high-end feature, but now it's on all our adult helmets," he said.

Suppliers are adding visors, back-of-the-head retention systems, better packaging and more venting on lower and lower priced models.

The newest trend is for matte-finished helmets. Giro, Bell, Troxel, Specialized and others are offering versions of the new, yet much duller colors.

5 of 10 4/21/99 2:31 PM



And Bell's decision reflects--to some degree--the pressure mass market buyers are putting on companies like Bell, which has a strong brand name, to put that name in front of their customers.

"It doesn't come as a huge surprise. Mass merchants are demanding brand names instead of off-brands. This is an acknowledgment of that market," said Katrin Tobin at Giro Sport Design.

Giro also has sold lower price-point helmets through mass merchant outlets. "The helmet market is becoming a commodity market and it's dependent upon volume," Tobin said,

Bell helmet sales, like others in the industry, have been stagnant. That slow-down is due, in part, to the delay in passage of mandatory helmet laws in some states, Lee said.

As demand has flattened, price pressure from new suppliers is turning the market into a battle over pennies. "We're watching it turn into a commodity market and, as the market leader, we feel we have a responsibility to try to stop that and give the pubhc a choice between a low-priced helmet and a value-added, brand name product at a higher price," he said.

The average retail price of a helmet is now \$15, down from \$30 five years ago, analysts estimate.

Although Lee said his company is avoiding a head-to-head price war with suppliers like Headstrong, Bell is continuing to offer its mass merchant customers BSI helmets that wholesale for less than \$10 per helmet.

Its new Bell-branded mass merchant line will start at \$30 and is being positioned as a high-end mass merchant product, Lee said. The line will focus on infant, children and youth models.

To help spur demand, Bell plans to spend at least \$8 million during its 1996 fiscal year, which begins July 1, on advertising and promotion. The \$8 million campaign is Bell's largest.

"And that's a minimum. We may spend more. It will be enough to make a difference," said Lee, who predicts that the campaign will push customers into specialty shops as well as mass merchant outlets.

"The TV ads won't tell someone where to buy a helmet, but they will push the Bell brand. People who shop at specialty stores will go there to get them. People who shop at mass merchants will go there. I can't justify a national ad campaign like this without mass distribution of the brand," he said.

Goodby, Silverstein & Partners, formerly the advertising agency for Specialized, is preparing the campaign. It will include television spots on, major networks and cable outlets Uke MTV and ESPN.

Bell also is planning to increase its advertising to enthusiasts through consumer magazines. Some of those advertisements will include listings of Bell retailers. Bell's other brands, Rhode Gear, Blakcburn and Vistalite, will continue to be sold through specialty retailers only, Lee said.

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#### Bicycle Retailer and Industry News -- NEWSLINES

September 1, 1995, Page 144

#### Bicycle Retailer and Industry News

July 1, 1995

## Bell Helmets Will Be Sold In Mass Market

#### By Steve Frothingham and Jason Krantz

SCOTTSDALE, AZ - In a major Policy shift Bell Sports will soon begin selling lower-priced, Bell-brand helmets through mass merchant outlets like WalMart Toys R Us.

While Bell has long sold its BSI brand to discounters, it has reserved the Bell name for specialty retailers. Bell executives are bracing for an angry reaction.

To stem that anger, Bell is developing a new line of hehmts strictly for the specialty retail channel, calling it the Bell Pro Series. It will be introduced in mid-July.

Bell also will sell the lower-priced Bell and BSI helmets in addition to the Bell Pro Series to specialty retailers. And Bell will offer retailers its lowest volume price on BSI models, even for those who buy in small quantities, said Terry Lee, Bell's chief executive officer.

In the past, some retailers have asked to carry the BSI line, but Bell reserved it for mass merchant sales only

"We're doing this to make a point. The IBD channel of trade is important to us. If they want to compete with the mass merchants, they can, although I don't think that's really what they should be concentrating on," Lee said.

Bell will continue to use specialty retailers to introduce new, value-added technology through its Bell Pro Series. "This business is very product-driven and specialty retailers remain the best place to introduce new technology," Lee said.

To sweeten the policy change, Bell also is offering additional dating incentives and discounts to retailers who increase their annual business with Bell by 20 percent or more.

Jay Graves, who owns the Bike Gallery in Portland, Oregon, is taking a measured view of Bell's decision.

"If the mass merchants are selling at retail prices, which has been the case around here, it won't be much of a problem. If they sell at a discount, then we generally don't carry the brand," Graves said.

Still, Graves, like others, wonders whether Bell's decision will cheapen its brand name.

"I wonder, if by doing that, whether it will make the helmets less popular? And a company sells through a mass merchant, I wonder how viable their product will be in the future?" Graves asked.

Bill Marengo, at the Bicycle Emporium in Auburn, California, shrugged the decision off. "Big 5 has Bell Sports stuff. So it's nothing new," he said.

Bell's decision reflects what is increasingly becoming a commodity-driven market. Hyper-competition from low-cost producers, price pressure and flattening sales are slicing deeply into manufacturer margins. And Bell's stock piece continues to show little sign of improvement, a fact not lost on shareholders.

Snell has seen its market share decline over the past year as Bell Sports Inc. and others began using the ASTM standard to certify helmets. By using an ASTM standard, companies are cutting costs by eliminating the more expensive testing procedures required for Snell certification.

So why is a senator from New Mexico so interested in bicycle helmet standards?

Dr. Hal Fenner, president of the Snell Memorial Foundation, practices medicine in Hobbs, a small, southern New Mexico community best known for oil and high school football.

Fenner has been acquainted with Domenici for years. "I've known him for a long time, but we have not been close. I'm not what you would call a politician," Fenner said.

So call it constituent service. Or as Agnes Cecile Oczon, an aide to Domenici put it, 'It's much easier for someone from New Mexico to see the senator than it is for someone from outside the state.'

Last November, after Domenici had met with Fenner and several others from Snell, the senator sent a letter to the CPSC. The letter urged CPSC commissioners to immediately adopt Snell's standards as interim standards until the CPSC adopts its permanent, mandatory standards by 1997. He also urged the CPSC to make Snell's standards mandatory.

A CPSC official declined to comment on Domenici's letter or Congress's plans for the CPSC.

"I never comment or make predictions about what Congress is planning to do,' said Ken Giles, a CPSC public affairs officer. Currently, the CPSC has a \$42 million budget and is responsible for overseeing enforcement of hundreds of federal regulations. The agency's entire enforcement budget is approximately \$14 million. Last year, Snell spent more than \$2.2 million just testing and certifying helmets.

Asked if there were sufficient funds to oversee independent testing of helmets and enforcement of guidelines, Giles said the CPSC has various mechanisms at its disposal.

If a helmet fails to meet mandatory standards, the CPSC can order a recall. It also can levy fines up to \$1.25 million, although Giles acknowledges fines that steep are rare.

As Fenner points out, Snell is the only organization that requires, as a condition of certification, that manufacturers participate in aftermarket testing.

"Senator Domenici was very interested in the fact that we have the most stringent testing standards available and that we require aftermarket testing," Fenner said.

"If the CPSC adopts the Snell B-95 standard as the mandatory standard, they don't have to look after anything else. The senator also was impressed by the fact that we are a non-profit organization and that we support research,' he said.

As for cost, Fenner said manufacturers must pay Snell 30 or 35 cents for each Snell sticker, depending upon credit. The numbered stickers allow a manufacturer to track potentially defective helmets and the stickers self-destruct if removed. Manufacturers also must pay for helmets purchased at random from retailers and for the tests. Bell estimated that its total cost to participate in Snell's testing program came to about 63 cents per helmet

Snell has testing facilities in Sacramento, California, St James, New York and in Great Britain.

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**Bicycle Helmet Safety Institute** 

## Articles from Bicycle Retailer and Industry News

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#### Bicycle Retailer and Industry News

Vol 4, Number 7 May 1, 1995

## U.S. Senator Gives Snell A Big Boost

#### By Steve Frothingham and Mark Sani

WASHINGTON, DC-If a U.S. senator has his way, all helmets sold nationwide in 1997 will meet the Snell Memorial Foundation's B-95 and N-94 standards.

Sen. Pete Domenici, who is asking the Consumer Product Safety Commission (CPSC) to adopt Snell's standards as mandatory, is no Washington D.C. rookie.

Domenici, R-New Mexico, is chairman of the Senate's powerful Budget Committee, with oversight of CPSC's funding. When Domenici speaks, bureaucrats listen.

Domenici, who assumed the committee chairmanship as a result of the Republican's sweep in to power last November, also is a recognized expert on federal budgeting and finance.

Legislation passed in 1994, the Children's Bicycle Helmet Safety Act, required the CPSC to adopt interim mandatory standards by March 15. The CPSC named seven different standards, including Snell's, as its interim standards.

The act also requires the CPSC to develop or adopt a national helmet standard within two years.

Domenici contends that a decision by the CPSC to permanently adopt Snell's standards, currently the most stringent in the industry, would save taxpayers money.

How? The CPSC could avoid the cost of developing its own standards and it would place enforcement of a national standard in the hands of a non-profit agency, Snell.

"This proven enforcement mechanism could allow the CPSC to reduce expenditures on enforcing standards. I encourage the commission to consider Snell's long history of Dedication to safety and take into account- its proven compliance program when it determines the final standards," Domenici said.

Such a decision would make ASTM and ANSI standards irrelevant. It also would require that all U.S. helmet manufacturers pay Snell to test and certify their helmets, a cost that would be passed on to consumers.

1 - 6 1 0

4/21/99 2:31 PM



Road Test

Reynolds Roundup

Features

Fall Furloughs

Columns

Hydration

Hardware

4 Skid Lids

Departments

Hot Tubes: Joe Bell

Archives/ Search the Site

WEB Exclusives
SPRINT!

Global racing coverage

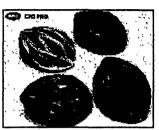
SCOOP

All the latest news



#### features

#### 1997 Bell Evo Pro



The EVO Pro's sub-8-ounce weight was courtesy of extra-large vents that will help channel air and score high on the head-scratch factor.

When Giro introduced its Helios road lid last year, it was billed as the ultimate roadie helmet. Helmet giant Bell has now responded with its EVO Pro road helmet, available this October.

This lid is the top model in the company's Fusion line, which refers to the construction method-an in-mold microshell. The EVO Pro has what Bell terms a "unique and original look." The \$84.99 EVO Pro is cheaper than many high-zoot models, which can run over \$125. Bell gives a 7.5-ounce weight on the lid, accomplished partly by the presence of 15 huge vents that provide variable speed venting (high speed in the front, low speed in the back). We can't say whether it does or not, but the vents should air you out well. The helmet retains all the features of the Fusion line, such as 38-inch straps and Full Nelson fit system. Contact Bell Sports at (800)456-BELL, http://www.bellsports.com.

-J.L.



Queue: FS2/613-17 HP4000 PQ User name: jxd (35) File name: Server:  $613-17 \text{ HP4}\overline{000} \text{ PS}$ Directory: Description: Message - Re[2]: RP99-150 Bell Helmet chinstrap April 21, 1999 9:05am j d d jj x x dddd x x dd d d  $\mathbf{x}$ d xxdjх x dddd j jjj SSS L S S Т Т L S :: Т L SSS L Т S Т L S :: LLLLL SSS Т

Author: James A. DeMarco at CPSC-HQ2

Date: 4/21/99 8:53 AM

Normal

TO: "McGuffee Dean" <Dean McGuffee@bellsport.com> at INTERNET-MAIL

Subject: Re[2]: RP99-150 Bell Helmet chinstrap rivet Recall

----- Message Contents

PLEASE REVIEW ATTACHED WITH CHANGES AND CALL ME WITH QUESTIONS. I.E. WEB SITE, 800# ETC.

Reply Separator

Subject: RE: RP99-150 Bell Helmet chinstrap rivet Recall

Author: "McGuffee Dean" <Dean McGuffee@bellsport.com> at INTERNET-MAIL

Date: 4/20/99 4:36 PM

Jay,

Attached is the first draft of the joint PR letter. I used the samples that you sent to me via fax for this draft. Please review it and let me know your comments, suggestions, or changes. Also, would you please return via e-mail to me the right address and contact that I am to ship the sample helmets to. Please review the attached and let me know as soon as possible.

Thanks,

Dean

----Original Message----

From: jdemarco@cpsc.gov [mailto:jdemarco@cpsc.gov]

Sent: Monday, April 19, 1999 9:26 AM
To: Dean McGuffee@bellsport.com

Subject: RP99-150 Bell Helmet chinstrap rivet Recall

#### Dean.

Hope you got both my DRAFT report ltr and the original. I am going to need a few more things from you, although you did make a near complete e-mail report, I was certainly impressed. The following is still required but may not be too difficult to obtain:

- 1) samples of a helmet with OLD rivets/chinstrap and Replacement; 2 of each should be adequite..for ESME to look over. If youhave any technical reports or evaluations include them too.
- 2) All the UPC codes? Or the range?
- 3) DRAFT of poster and Joint Press Release, I can send examples via FAX;
- 4) Copies of letters sent to dealers, retailers and consumers...after calls or FAXes.

Call me with questions etc. 301-504-0608 x 1353 anytime



FS2/613-17 HP4000 PQ User name: jxd (35) Queue: Server: 613-17\_HP4000\_PS File name: Directory: Description: Message - Re[2]: RP99-150 Bell Helmet chinstrap April 21, 1999 9:05am j d d jj x x dddd  $x \times d$ d d d х d x x dx dddd jх j ijij L SSS L S S T L S Т :: L SSS L S Т Т L :: LLLLL SSS T ::

In cooperation with the U.S. Consumer Products Safety Commission (CPSC), Bell Sports Inc., of San Jose, CA are voluntarily recalling 5,889 helmets used for BMX bicycle riding/racing and Downhill Mountain biking/racing. A potential defect with improperly set retention strap rivets could allow the helmet to come off of the riders head in the event of a fall or an accident. If the helmet were to come off during an accident, serious head injury could result.

Bell Sports, Inc, is aware of one incident, without injury, where the chin strap assembly became detached from a Rhythm model helmet during an accident. Bell Sports is unaware of any other reported incidences.

The models affected are sold under the names Rhythum, Bellistic, and Qualifier. The
date codes for the helmets are October 98 through March 99. They were sold at over
(number)authorized Bell dealers nationwide, [or sold at K-Mart;
Walmart, etc.?], for between \$90-\$125. The affected helmets have the model name
(above) on the outer shell of the helmet and come in the following
colors:
Consumers/owners should immediately stop using the helmets and take the helmet to -?
place of purchase, mail to Bell, etc for complete refund or replacement helmet with the
improved chinstrap rivets. For more information or to locate the nearest bell Sports, Inc.
dealers to you call: 800-???-???? between the hours of 9am and 5 pm PST M-F.
Consumers can also contact bell thru their website at:[THIS IS
A VERY GOOD IDEA, ONE THE COMMISSIONERS ARE MORE AND MORE
PLEASED TO SEEWILL YOU BE ISSUING NOTICE OF THE RECALL ON
YOUR WEB PAGE OR SITE??????

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Author: James A. DeMarco at CPSC-HQ2

Date: 4/28/99 11:17 AM

Normal

TO: "McGuffee Dean" <Dean McGuffee@bellsport.com> at INTERNET-MAIL

Subject: Re[6]: RP99-150 Bell Helmet chinstrap rivet Recall

----- Message Contents

#### Dean

If poster is similar to Performance and other example I sent; and mentioned CPSC and it's cooperation and monitoring of the effectivness; and there is the "Post for 120 days" on bottom. Go with it. There was no attachment to this doc. I had the PR changed and will FAX you copy to be sent out tomorrow in a.m. about 10 EST. Thanks for all your hlep this was a very rapid and hopefully effective CAP.

Reply Separator

Subject: RE: Re[4]: RP99-150 Bell Helmet chinstrap rivet Recall

Author: "McGuffee Dean" < Dean McGuffee@bellsport.com> at INTERNET-MAIL

Date: 4/27/99 4:01 PM

Jay,

Attached is a draft of the poster for the dealers to post in the retail stores. We used the sample posters that you sent to me, (I did get them). We used our notice to consumers and the samples you sent to draft this poster. Please review and comment. I will have our art department start on the official poster once you have approved. We will make it 11 1/2 x 17. I believe that this is the size you indicated is preferred. Also, I left you a voice mail today regarding the PR release. Everything is complete except for where we talk about the color of the helmets. In my draft that I sent to you, I also stated that the helmet comes in white. In this last draft the color white was omitted. Please have that added back and the PR will be complete.

Thanks,

Dean

----Original Message----

From: jdemarco@cpsc.gov [mailto:jdemarco@cpsc.gov]

Sent: Friday, April 23, 1999 12:27 PM

To: Dean McGuffee@bellsport.com

Subject: Re[4]: RP99-150 Bell Helmet chinstrap rivet Recall

#### Dean

A few more questions, before I send OIPAs DRAFT back to you: Where did the only incident occur? city state, at a BMX race?

Can you supply a random list of the retailer so we can do effectiveness checks via telephone, maybe 50 or so accross the county?

Is the helmet made in US? Tiawan? China?

jay



Subject: RE: Re[2]: RP99-150 Bell Helmet chinstrap rivet Recall Author: "McGuffee Dean" <Dean\_McGuffee@bellsport.com> at INTERNET-MAIL Date: 4/21/99 11:20 AM

Thanks for the draft. I have modified it only a little to add the items

you raised. Please review it and get back to me. Also, during our investigation, we have found that some helmets do not have the model designation sticker on the inside of the helmet. In order to help the consumer to easily identify if there helmet falls under this recall, I would

suggest that we place a digital photo of each helmet model at the end of the

PR announcement. What do you think? As far as the helmet not having a model

designation sticker, I have already started the CAR to ensure that it does not happen again.

Thanks for your help.

Dean

----Original Message----

From: jdemarco@cpsc.gov [mailto:jdemarco@cpsc.gov]

Sent: Wednesday, April 21, 1999 6:54 AM

To: Dean\_McGuffee@bellsport.com

Subject: Re[2]: RP99-150 Bell Helmet chinstrap rivet Recall

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- 2) All the UPC codes? Or the range?
- 3) DRAFT of poster and Joint Press Release, I can send examples via FAX;
- 4) Copies of letters sent to dealers, retailers and consumers...after calls or FAXes.

Call me with questions etc. 301-504-0608 x 1353 anytime

## Monthly Progress Report for Corrective Action Plan

CASE #: <u>RP990150</u>		Compl	liance Officer: James DeMarc	
Company Name: Bell S	octilise .	0 12.00	Product: BICYCLE HELM	<b>E</b> T
Reporting Dates, From:	731 49. I	o: 8-67-7 · Total#	of Affected Products:	·
		TO BUILDING TOTAL		
I) PRODUCTS CORRE			Tetal Conventions	Barrantona Carrantol
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with Distributor	<del></del>	· <del></del>		·
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Newspaper		<del></del>		
Pediatrician Poster	<del></del>			
Phone Call				
Product Catalog	<del></del>	<del>- ~</del>		
Radio				
Retail Store Poster	<del></del>			
Television				
Video News Release		<del></del>		
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Retail Store Poster	0		1	•
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Video News Release	0		0	
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Other/Unknown	8		157	
IV) Calls to 800 Number.	Correspondence	21	489.	
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Written Requests	0		_0	
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NOTE: Submit complete	d form by the FD	RST of EACH MONTH	to Tins Adeyeye at:	

United States Consumer Product Safety Commission, Office of Compliance

4330 East West Highway, Room 613

Bethesda, MD 20814

OR, fax report to (301) 504-0359. Address any questions to Ms. Adeyeye at (301) 504-0608, extension 1223



## RECALL EFFECTIVENESS CHECK - SUMMARY

1. TO: ATTN: Recall Coordinator	2 Assignment # 990514CRC0864 Sample# RC04050
Tina Adeyeye '	3. MIS: 32442
4. FROM: Dobort I. Wohlb. Jr /MARCO	5. HOURS EXPENDED TRAVEL
Robert I. Webb, Jr./MASC  INVESTIGATOR OFFICE	1.0 2.5
8. TYPE OF FOLLOW-UP: X ON-SITE TELEPHONE	7. DATE INSPECTED: 7/7/99 '
8. FIRM INSPECTED:	9. FIRM INITIATING THE RECALL:
Name: Bike Line   Address: 5 Bel Air So. Pkwy !	Name: Bell Sports, Inc. 1 Address: Parks 136 Foot 1
City/State/Zip: Bel air, MD., 21015	City/State/Zip: Route 136 East   Rantoul, IL., 61866
10. PRODUCT RECALLED:	11. HAZARD:
Bicycle helmets 1	Defective retention system :
12. TYPE OF CONSIGNEE: Wholesaler X Retailer	Consumer OtherSpecify
13. PERSON(S) INTERVIEWED: Name & Title: James E. Bro Name & Title:	ooks, Owner :
14WAS FIRM NOTIFIED OF RECALL? NO X Yes ME	THOD & DATE OF NOTIFICATION: Letter, unknown date
RECALL NOTIFICATION PRESENTED TO INVESTIGATOR? 🗶	
15. DID FIRM FOLLOW RECALL INSTRUCTIONS? N/A	No X Yes
	s Date:
16. WAS SUB-RECALL INVOLVED? N/A X No Yes	s (If "Yes" discuss details/mechanism under "REMARKS")
17. WERE RECALL/REPURCHASE OR CORRECTIVE ACTION PLA	IN NOTIFICATION SIGNS POSTED? N/A 🗶 No Yes
18. INVENTORY OF RECALLED PRODUCT:	
a. Initial inventory received of the recalled product: 10	
b. inventory at time of notification: 10	•
c. Inventory at time of inspection :	
d. Number of returns : 0 10	
19. DISPOSITION OF RECALLED PRODUCT: Returned to manufacturer for store cred	it
NUMBER OF PRODUCTS DISPOSED: 10	
the state of the s	Yes (Report by separate memo)
21. REMARKS:	
The firm recieved notice of the recall be helemts could be offered for sale to concheck.	efore any of the ten originally recieved sumers. No posters were present during this
22. INVESTIGATOR AND DATE:	
23. ENDORSEMENT:	7
SUPERVISOR AND DATE: [	1 [ / / ]
a an entropy that f	

33

U.S. CONSUMER PRODUCT SAFETY COMMISSION	
990514 CRC 081.4 NOTICE OF INSPECTION	
1. DATE  7 7 9  2. TIME  1. 30  2. A.M.  2. P.M.  2. P.M.  3. FROM (Ares Office and Address)  U. S. CONSUMER PRODUCT  SAFETY COMMISSION  4330 East West Highway  Bethesda, MD 20814	
A. NAME AND TITLE OF INDIVIDUAL ,	$\dashv$
Jim C. Proote, owne	Ì
B. FIRM NAME	ヿ
5)/42 4. VR	_
5 Belaine & Porkway	١
D. CITY, STATE AND ZIP CODE	ᅥ
Belnine, MD 21015	
Notice of Inspection is hereby given pursuant to:	$\neg$
• Flammable Fabrics Act (15 U.S.C. 1191 et seq.);	- [
• Federal Trade Commission Act (15 U.S.C. 41 et seq.);	
<ul> <li>Sections 16, 19 and 27 of the Consumer Product Safety Act (15 U.S.C. 2065, 2068 and 2076)</li> </ul>	
<ul> <li>Section 704(a) of the Federal Food, Drug, and Cosmetic Act (21 U.S.C. 374(a)) [Authority for inspections in connection with the Poison Prevention Packaging Act of 1970 (15 U.S.C. 1471 et seq.)] and/or</li> </ul>	
<ul> <li>Section 11(b) of the Federal Hazardous Substances Act as Amended (15 U.S.C. 1270(b)).</li> </ul>	
Refer to the back of this form for a discussion of inspectional authority and for pertinent statutory language.	
5. PURPOSES OF INSPECTION AND NATURE OF INFORMATION TO BE OBTAINED AND/OR COPIED.	ᅱ
The purpose of this inspection is to obtain information; to review and obtain copies of items including but not limited to records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or determine compliance with the Acts administered by the Consumer Product Safety Commission.	
	ı
•	
6. FREEDOM OF INFORMATION REQUIREMENTS	$\dashv$
Those from whom information is requested should state whether any of the information submitted is believed to contain or relate to a trade secret or other matter which should be considered by the Commission to be confidential and whether any of the information is believed to be entitled to exemption from disclosure by the	
Commission under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting this claim of confidentiality must be in writing, and any request for exemption of the information from dis-	
closure must be made in accordance with the Commission's Freedom of Information Act regulations, 16 CFR Part 1015.	
7. SIGNATURE (Authorized CPSC Official)	$\dashv$
	_
CPSC Form 296 (9/79) +U.S. GPO: 1983-359-414/	81376

112072221120111	EITEGG GILGIT GGIIIIIATT
1. TO: ATTN: Recall Coordinator	2. Assignment # 990514CRC0864 Sample#
Tina Adeyeye	3. MIS: 32442
	32442
4. FROM: Robert L. Webb, Jr./MASC	5. HOURS EXPENDED TRAVEL
INVESTIGATOR OFFICE	1.0 2.5
	7 DATE WORKSTED.
6. TYPE OF FOLLOW-UP: X ON-SITE TELEPHONE	7. DATE INSPECTED: 7/7/99
8. FIRM INSPECTED: Name: Bike Line	9. FIRM INITIATING THE RECALL:  Name: Bell Sports Inc
Address: 5 Bel Air So. Pkwy	Address Boll Spol Co, IIIC.
City/State/Zip: Bel air, MD., 21015	City/State/Zip: Route 136 East
10. PRODUCT RECALLED:	Rantoul, IL., 61866
Bicycle helmets	Defective retention system
12. TYPE OF CONSIGNEE: Wholesaler X Retailer	Consumer OtherSpecify
72. 117 2 01 0 01101011221 Williams	outsiopeony
42 DEDSON/S) INTERVIEWED, Name & Title, Tarres D. Des	
13. PERSON(S) INTERVIEWED: Name & Title: James E. Bro	ooks, Owner
name a rige.	
AL MAG FIRM MOTIFIED AT PROPERTY.	PTUOD A DATE OF VOTEO - TO
14. WAS FIRM NOTIFIED OF RECALL? No 🗶 Yes ME	ETHOD & DATE OF NOTIFICATION: Letter, unknown date
RECALL NOTIFICATION PRESENTED TO INVESTIGATOR?	No Yes(Notice Date):
45 NO COM FOLLOW DECALL WATER PATIONS	No. V. Ven
15. DID FIRM FOLLOW RECALL INSTRUCTIONS? N/A	No X Yes
WAS PRODUCT TAKEN OFF SALE? 🗶 No Ye	es Date:
16. WAS SUB-RECALL INVOLVED? N/A ¥ No Ye	es (If "Yes" discuss details/mechanism under "REMARKS")
17. WERE RECALL/REPURCHASE OR CORRECTIVE ACTION PLA	AN NOTIFICATION SIGNS POSTED? N/A 🗶 No Yes
18. INVENTORY OF RECALLED PRODUCT:	
a. Initial inventory received of the recalled product: 10 b. Inventory at time of notification: 10	0
c. Inventory at time of notification: 10	
d. Number of returns :	
d. Number of fetatris:	
19. DISPOSITION OF RECALLED PRODUCT:	3
Returned to manufacturer for store cred	110
NUMBER OF PRODUCTS DISPOSED: 10	
20. INJURIES OR COMPLAINTS: N/A X None	Yes (Report by separate memo)
21. REMARKS:	
The firm recieved notice of the recall b	before any of the ten originally recieved
	sumers. No posters were present during this
check.	
22. INVESTIGATOR AND DATE:	
LE MATERIAL ON VIEW DATE.	
22 ENDORGHENT.	
23. ENDORSEMENT:	
	•
•	

# RECALL EFFECTIVENESS CHECK - SUMMARY

1. TO: ATTN: Recall Coordinator	2. Assignment # 9905/LjC;2C0860Sample\RN#
T. De Marce Paul Phillips, Fort Lauderdale Office CPSC	3. MIS: 32442
4. FROM: Barb Millar Consumer Services Florida	5. HOURS EXPENDED 1 TRAVEL None required
INVESTIGATOR OFFICE	
6. TYPE OF FOLLOW-UP ON-SITE <u>TELEPHONE</u> Request for Recall Effectiveness Checks	7. DATE INSPECTED: JULY 8, 1999
8. FIRM INSPECTED: Name: Streit's Schwinn Cyclery Address: 1274 E. Silver Spring Blvd. City/State/Zip: Ocala, Florida 34470	9. FIRM INITIATING THE RECALL: Name: Bell Sports Inc Address:Route 136 East City/State/Zip: Rantoul, Illinois 61866
10. PRODUCT RECALLED: 1999 Model Qualifier, Rhythm and Bellistic BMX and Downhill Bicycle Racing Helmets	11. HAZARD: retention strap rivet failing
12. TYPE OF CONSIGNEE: Wholesaler ✓	Consumer Other/Specify
13. PERSON(S) INTERVIEWED:  Name and Title: Bill Castongue, co	o-owner
replaced within a month.	AFKに1949 D & DATE OF NOTIFICATION: Mailed, Helmets mailed back and
RECALL NOTIFICATION PRESENTED TO INVESTIGATOR? [戊] ]No [	]Yes (Notice Date) n/a wasn't there physically
15. DID FIRM FOLLOW RECALL INSTRUCTIONS? [ ]N/A [ ]No [ WAS PRODUCT TAKEN OFF SALE? [ ]No [ √]Yes	√ ]Yes Date:
16. WAS SUB-RECALL INVOLVED? [义]NA [ ]No [ ¯]Yes(if "Ye	es" discuss details/mechanisms under "REMARKS)
17. WERE RECALL/PURCHASE OR CORRECTIVE ACTION PLAN NOTII	FICATION SIGNS POSTED? [ ]No [ / ]Yes
18. INVENTORY OF RECALL PRODUCT:	
a. Initial Inventory received of the recalled product: b. Inventory at time of notification: 7 units c. Inventory at time of inspection: d. Number of returns: 7 were replaced	7 units
19. DISPOSITION OF RECALLED PRODUCT: The co-owner reported of Helmets.	complete satisfaction - all units replaced with safe and comparable
20. INJURIES OR COMPLAINTS: [ ] N/A [ √ ] None [ ] Yes(I	Report by separate memo)
21. REMARKS: Bill Castongue from Streit's Schwinn Cyclery had no Bell Sports have dealt with them over the years.	thing but praises and accolades about the fast and professional way
22. INVESTIGATOR AND DATE: Barb C. Millar, Tallahassee - Mayo Buil	ding, Department of Agriculture and Consumer Services July 9, 99
23. ENDORSEMENT: Recall was more than adequately resolved.	
Smot	1/23/11 11.

CPSC Form 307 (8/80)[Adapted for WP for Windows 10/93][HP Laserjet III Printer 10/93]

1. TO: ATTN: Recall Coordinator	2. Assignment # 9905/4CRC086/ Sample\RN#					
J. D. Marco Paul Phillips, Fort Lauderdale Office PSC	3. MIS: 32442					
4. FROM: Barb Millar Consumer Services Florida	5. HOURS EXPENDED 1 TRAVEL None required					
INVESTIGATOR OFFICE						
6. TYPE OF FOLLOW-UP ON-SITE <u>TELEPHONE</u> Request for Recall Effectiveness Checks	7. DATE INSPECTED: JULY 8, 1999					
8. FIRM INSPECTED: Name: A.J. Barnes Bicycle Emporium Address: 11244 Park Blvd. City/State/Zip: Seminole, Fl 33772	9. FIRM INITIATING THE RECALL: Name: Bell Sports Inc Address:Route 136 East City/State/Zip: Rantoul, Illinios 61866					
10. PRODUCT RECALLED: 1999 Model Qualifier, Rhythm and Bellistic BMX and Downhill Bicycle Racing Helmets	11. HAZARD: retention strap rivet failing					
12. TYPE OF CONSIGNEE: Wholesaler √	Consumer Other/Specify					
13. PERSON(S) INTERVIEWED: Name and Title: Adam Beland, Man	ager					
14. WAS FIRM NOTIFIED OF RECALL? [ ]No [ ✓]Yes METHO replaced within a month.						
RECALL NOTIFICATION PRESENTED TO INVESTIGATOR? [X]No [	]Yes (Notice Date) n/a wasn't there physically					
15. DID FIRM FOLLOW RECALL INSTRUCTIONS? [ ]N/A [ ]No [ WAS PRODUCT TAKEN OFF SALE? [ ]No [ ✓]Yes	√ ]Yes Date:					
16. WAS SUB-RECALL INVOLVED? [X]N/A [ ]No [ ]Yes(If "Ye	es" discuss details/mechanisms under "REMARKS)					
17. WERE RECALL/PURCHASE OR CORRECTIVE ACTION PLAN NOTIL	FICATION SIGNS POSTED? [ ]No [ √]Yes					
18. INVENTORY OF RECALL PRODUCT:						
a. Initial Inventory received of the recalled product: 6 units b. Inventory at time of notification: c. Inventory at time of inspection: d. Number of returns: 6 were replaced						
19. DISPOSITION OF RECALLED PRODUCT: manager reported compl Helmets.	lete satisfaction - all units replaced with safe and comparable					
20. INJURIES OR COMPLAINTS: [ ] N/A [ √ ] None [ ] Yes(I	Report by separate memo)					
21. REMARKS: The manager reported that this corporation is very effic	clent and customer satisfaction is high on Bell's list.					
22. INVESTIGATOR AND DATE: Barb C. Millar, Tallahassee - Mayo Buil	iding, Department of Agriculture and Consumer Services July 9, 99					
23. ENDORSEMENT: Recall was more than adequately resolved.						
Smo	~ 8/23/dec					

CPSC Form 307 (8/80)[Adapted for WP for Windows 10/93][HP Laserjet III Printer 10/93]

	NESS CHECK SOMMAKI				
1. TO: ATTN: Recall Coordinator	2. Assignment # 990514CRC0858 Sample#				
CRC, Jay Demarco	3. MIS: 32442				
4. FROM: Did not D. Cotton L. COCD	5. HOURS EXPENDED TRAVEL				
Bridgette D. Cottral, FOCR	2 hr 1 hr				
INVESTIGATOR OFFICE	,				
6. TYPE OF FOLLOW-UP: X ON-SITE TELEPHONE	7. DATE INSPECTED: 8/16/99				
8. FIRM INSPECTED:	9. FIRM INITIATING THE RECALL:				
Name: DeKalb Schwinn Cyclery	Name: Bell Sports				
Address: 534 E. Lincoln Hwy	Address: Route 136 East City/State/Zip:				
City/State/Zip: DeKalb, IL 60115	Rantoul, IL 61866				
10. PRODUCT RECALLED:	11. HAZARD:				
Bicycle Helmet	Head Injury				
12. TYPE OF CONSIGNEE: Wholesaler X Retailer	Consumer OtherSpecify				
13. PERSON(S) INTERVIEWED: Name & Title: Howard Smith					
Name & Title:	i, manager				
14. WAS FIRM NOTIFIED OF RECALL? No X Yes ME	THOD & DATE OF NOTIFICATION: Letter 11/98				
	Letter 11/98				
RECALL NOTIFICATION PRESENTED TO INVESTIGATOR? 🗶	No Yes(Notice Date):				
AF DID FIRM FOLLOW DECALL INCTRUCTIONS					
15. DID FIRM FOLLOW RECALL INSTRUCTIONS? N/A WAS PRODUCT TAKEN OFF SALE? No ¥ Ye	X No Yes				
WAS PRODUCT TAKEN OFF SALET NO X 14	Date: 5/12/99				
16. WAS SUB-RECALL INVOLVED? N/A ¥ No Ye	A TREND AND A STREET AND A STRE				
16. WAS SUB-RECALL INVOLVED? N/A 🗶 No Yes	s (If "Yes" discuss details/mechanism under "REMARKS")				
17. WERE RECALL/REPURCHASE OR CORRECTIVE ACTION PLA	IN NOTIFICATION CONTROL				
17. WERE RECALDREPURCHASE OR CORRECTIVE ACTION PLA	AN NOTIFICATION SIGNS POSTED? N/A 🗶 No Yes				
18. INVENTORY OF RECALLED PRODUCT:					
a. Initial inventory received of the recalled product: $  _{ m Un}$					
h lassanda mand dissa a fi madiffa adam a	known				
c. Inventory at time of notification: 6 units					
d. Number of returns: 0 units					
0 units					
19. DISPOSITION OF RECALLED PRODUCT:					
These units were returned to Bell Sport	s on 8/11/1999.				
NUMBER OF PRODUCTS DISPOSED: 6 units					
	Yes (Report by separate memo)				
21. REMARKS:	<del></del>				
	e manager. At that time, he observed these				
	edge of the recall, that was conducted at the				
	e found a letter informing this store of the				
	Sports about the recall and they issued a				
	6 units on 8/11/1999. No recall notice was				
	er and he agreed to post this for 180 days.				
22. INVESTIGATOR AND DATE:					
Bridgette D. Cottra	1, 8/19/1999				
l Silayette B. cottla	-, -,,				

23. ENDORSEMENT:

Notified - sign not posted.

SUPERVISOR AND DATE: [ John R. Vece

Allah ila

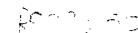
] [8 123 | 94.]

DATE	NOTICE OF INSPECTION	
DATE		
2	1. FROM (Area Office and Address)	
	3/16/1999 FOCK	
	<b>3</b> :40	
1		
1 ~ ~	WE AND TITLE OF INDIVIDUAL	
1	Howard mit Monger	
B. FIR		
1	De Karb Schwinn Cyclery	
C NU	MEER AND STREET ADDRESS	•
1	534 E Lincoln Huy	
D. CIT	Y, STATE AND ZIP CODE	
1	De Karb, 1L 60115	
	spection is hereby given pursuant to:	
	815-757-2403	•
• Fla	numble Fabrics Act (15 U.S.C. 1191 et step.);	
e Fed	leral Trade Commission Act (15 U.S.C., 41 et seg.);	
- 4		
• Sec	tions 16, 19 and 27 of the Consumer Product Safety Act (15 U.S.C. 2065, 2068 and 2076)	
a .	tion 704(a) of the Federal Food, Drug, and Commetic Act (21 U.S.C. 374(a)) [Authority for inspections	•
	connection with the Poison Prevention Packaging Act of 1970 (15 U.S.C. 1471 et seq.)] and/or	
	and the same statement sample and as a said to a constraint and and an	
• Sec	tion 11(b) of the Federal Hazardous Substances Act as Amended (15 U.S.C. 1270(b)).	•
	·	
effer to the	back of this form for a discussion of inspectional authority and for pertinent statutory language.	
•	•	
	AT HERETON AND HAS BEEN AS INVESTIGATION TO BE ARTAINED AND OF COMED	
PURPORE	OF INSPECTION AND NATURE OF INFORMATION TO BE OSTAINED AND/OR COPIED.	
The purple limited to	ose of this inspection is to obtain information; to review and obtain copies of items including but not precords, reports, books, documents; and isbeling; and to obtain samples, in order to enforce or de-	
The purp	ose of this inspection is to obtain information; to review and obtain copies of items including but not	· <del>-</del>
The purp	ose of this inspection is to obtain information; to review and obtain copies of items including but not precords, reports, books, documents; and isbeling; and to obtain samples, in order to enforce or de-	•
The purp	ose of this inspection is to obtain information; to review and obtain copies of items including but not precords, reports, books, documents; and isbeling; and to obtain samples, in order to enforce or de-	·
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The purp finited to termine o	ose of this inspection is to obtain information; to review and obtain copies of items including but not precords, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.	
The purple stated to termine of	ose of this inspection is to obtain information; to review and obtain copies of items including but not precede, reports, books, documents; and inheling; and to obtain samples, in order to enforce or decompliance with the Acts administreed by the Consumer Product Safety Commission.	371.14
The purplement of termine of	oes of this inspection is to obtain information; to review and obtain copies of items including but not precede, reports, books, documents; and inheling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.	an w
The purple stated to termine of termine of These	one of this inspection is to obtain information; to review and obtain copies of items including but not precords, reports, books, documents; and inheling; and to obtain samples, in order to enforce or decompliance with the Acts administreed by the Consumer Product Safety Commission.  I OF REPORMATION PERCURMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade accept or other matter which should be considered by the Commission to be	art. or
The purple stated to termine of Those fit to contain confident	ose of this inspection is to obtain information; to review and obtain copies of items including but not precede, reports, books, documents; and inheling; and to obtain samples, in order to enforce or decompliance with the Acts administreed by the Consumer Product Safety Commission.  I OF DEPORMATION REQUIREMENTS  Items wiscen information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiple and whether any of the information is believed to be entitled to exemption from disclosure by the	ar. w
Preserved to contain Communication Communica	ose of this inspection is to obtain information; to review and obtain copies of items including but not a records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administrated by the Consumer Product Safety Commission.  I OF REPORMATION REQUIREMENTS  Trees where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tied under the provisions of the Freedom of Information to examption from disclosure by the loss under the provisions of the Freedom of Information and (15 U.S.C. 552). Any statement asserting	ar. w
The purple stated to termine of the control of the control confident confide	ose of this inspection is to obtain information; to review and obtain copies of items including but not precords, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORTANTION RECUMENSENTS  Tous whom information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tial and whether any of the information is believed to be entitled to examption from disclosure by the local whether any of the information is believed to be entitled to examption from disclosure by the local whether any of the Freedom of Information Act (15 U.S.C., 552). Any statement asserting a of confidentiality must be in writing, and any request for examption of the information from dis-	ar. w
The purple limited to termine of Thous fi to contide this claim down this claim down to the contide the claim down the claim d	one of this inspection is to obtain information; to review and obtain copies of items including but not be records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORMATION REQUIREMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiel and whether any of the information is believed to be entitled to exemption from disclosure by the idea under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting in of confidentiality must be in writing, and any request for exemption of the information from discusse to made its accordance with the Commission's Freedom of Information Act regulations, 16 CFR	art. ve
The purplement of termine of termine of termine of the contract confident Contract Confident Contract Con	one of this inspection is to obtain information; to review and obtain copies of items including but not be records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORMATION REQUIREMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiel and whether any of the information is believed to be entitled to exemption from disclosure by the idea under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting in of confidentiality must be in writing, and any request for exemption of the information from discusse to made its accordance with the Commission's Freedom of Information Act regulations, 16 CFR	3". 4"
The purplication to contain this claim downs a	one of this inspection is to obtain information; to review and obtain copies of items including but not be records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORMATION REQUIREMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiel and whether any of the information is believed to be entitled to exemption from disclosure by the idea under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting in of confidentiality must be in writing, and any request for exemption of the information from discusse to made its accordance with the Commission's Freedom of Information Act regulations, 16 CFR	3". 4
The purple limited to termine of Thous fi to contide this claim down this claim down to the contide the claim down the claim d	one of this inspection is to obtain information; to review and obtain copies of items including but not be records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORMATION REQUIREMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiel and whether any of the information is believed to be entitled to exemption from disclosure by the idea under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting in of confidentiality must be in writing, and any request for exemption of the information from discusse to made its accordance with the Commission's Freedom of Information Act regulations, 16 CFR	3". 4
The purplested to termine of Thous fi to contide this delay down this delay down to the termine of the termine	one of this inspection is to obtain information; to review and obtain copies of items including but not be records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORMATION REQUIREMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiel and whether any of the information is believed to be entitled to exemption from disclosure by the idea under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting in of confidentiality must be in writing, and any request for exemption of the information from discusse to made its accordance with the Commission's Freedom of Information Act regulations, 16 CFR	3". 4
PRESCOOL Those for contain confident confident contain confident confident confident confident contain confident contain conta	ces of this inspection is to obtain information; to review and obtain copies of items including but not a records, reports, books, documents; and labeling; and to obtain assigne, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOF INFORMATION REQUIREMENTS  from whom information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be trial and whether any of the information is believed to be entitled to exemption from disclosure by the sion under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting a of confidentiality must be in writing, and any request for exemption of the information from disclosure by the made in accordance with the Commission's Freedom of Information Act regulations, 16 CFR 5.	3". 4
The purplested to termine of Thous fi to contide this delay down this delay down to the termine of the termine	ces of this inspection is to obtain information; to review and obtain copies of items including but not a records, reports, books, documents; and labeling; and to obtain assigne, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOF INFORMATION REQUIREMENTS  from whom information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be trial and whether any of the information is believed to be entitled to exemption from disclosure by the sion under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting a of confidentiality must be in writing, and any request for exemption of the information from disclosure by the made in accordance with the Commission's Freedom of Information Act regulations, 16 CFR 5.	ar. #
The purplicated to termine of termine of termine of termine of termine contain contain this claim downs s	one of this inspection is to obtain information; to review and obtain copies of items including but not be records, reports, books, documents; and labeling; and to obtain samples, in order to enforce or decompliance with the Acts administered by the Consumer Product Safety Commission.  TOP DEPORMATION REQUIREMENTS  Items where information is requested should state whether any of the information submitted is believed in or relate to a trade secret or other matter which should be considered by the Commission to be tiel and whether any of the information is believed to be entitled to exemption from disclosure by the idea under the provisions of the Freedom of Information Act (15 U.S.C. 552). Any statement asserting in of confidentiality must be in writing, and any request for exemption of the information from discusse to made its accordance with the Commission's Freedom of Information Act regulations, 16 CFR	art. W



· Jxd

# RECALL EFFECTIVENESS CHECK -- SUMMARY



X 1 NEOALL LITEOTIVE	TILEGO OFFICATO
1. TO: ATTN: Recall Coordinator	2. Assignment # 990514CRC0859 Sample #none taken
FOCR	A 1//0
	32442
4. FROM: William P Fergus, FOCR	5. HOURS EXPENDED TRAVEL
INVESTIGATOR OFFICE	2 .5
6. TYPE OF FOLLOW-UP: 🗶 ON-SITE TELEPHONE	7. DATE INSPECTED: 6/10/99
8.FIRM INSPECTED: Name: Mikes Bikes of Gurnee, Inc.	9. FIRM INITIATING THE RECALL: Name: Bell Sports
Address: 4641 Grand Ave.	Address: Route 136 East
City/State/Zip: Gurnee, IL 60031	City/State/Zip: Rantoul, IL 61866
10. PRODUCT RECALLED:	11. HAZARD:
Bicycle helmets	manmanufacturing defect
12. TYPE OF CONSIGNEE: Wholesaler X Retailer	Consumer OtherSpecify
•	• •
13. PERSON(S) INTERVIEWED: Name & Title: Mike Kerriga	un President
Name & Title:	m, Flesident
14. WAS FIRM NOTIFIED OF RECALL? X No Yes ME	THOD & DATE OF NOTIFICATION:
•	
RECALL NOTIFICATION PRESENTED TO INVESTIGATOR? 🗶 🗆	No Yes(Notice Date):
15. DID FIRM FOLLOW RECALL INSTRUCTIONS? 💢 N/A	No Yes
WAS PRODUCT TAKEN OFF SALE? 🗶 No Ye	s Date:
16. WAS SUB-RECALL INVOLVED? X N/A NO Ye.	s (if "Yes" discuss details/mechanism under "REMARKS")
17. WERE RECALL/REPURCHASE OR CORRECTIVE ACTION PLA	AN NOTIFICATION SIGNS POSTED? N/A 🗶 No Yes
18. INVENTORY OF RECALLED PRODUCT:	
a. Initial inventory received of the recalled product: 0 b. Inventory at time of notification:	
c. Inventory at time of inspection :	
d. Number of returns :	
0	
19. DISPOSITION OF RECALLED PRODUCT:	
This store did not purchase any of thes	e helmets.
_	
NUMBER OF PRODUCTS DISPOSED: $n/a$	
20. INJURIES OR COMPLAINTS: N/A X None	Yes (Report by separate memo)
21. REMARKS:	
This store did not order any of the reca	lled products and was not notified by Bell
Sports of the recall	
22. INVESTIGATOR AND DATE:	1
William Fergus	6/10/99
23. ENDORSEMENT:	<del></del>
Not notified. Never ordered.	
CUREDVICAD AND DATE.	feller / /lec 1 [6 17 199]
SUPERVISOR AND DATE: [ John R. Vece	16 17 199 1 16 17 199 1

**CPSC Form 307 (8/80)** 

	U.S. CONSUMER PRODUCT SAFETY COMMISSION	
	NOTICE OF INSPECTION	, ,
1. DATE	3. FROM (Area Office and Address)	
6-10-99.	FOCE	
2 TIME	210 Dresuson 2844	
2:05 P.M.	2.70 Spermen 2944 Chicago FL. Golday	
A. NAME AND TITLE OF INC		`
Mike Keerise	n, President	
1 1		
MIKES BIK	CS OF EVENER IN	/
	GRAND ALP.	•
D. CITY, STATE AND ZIP CO	DE	
GURNED	IZ (a)1	
Notice of Inspection is hereby giv	en pursuant to:	
• Flammable Fabrics Act	(15 U.S.C. 1191 et seq.);	
Federal Trade Commission	on Act (15 U.S.C. 41 et seq.);	
• Sections 16, 19 and 27 of	of the Consumer Product Safety Act (15 U.S.C. 2065, 2068 and 2076)	
	deral Food, Drug, and Cosmetic Act (21 U.S.C. 374(a)) [Authority for inspections coison Prevention Packaging Act of 1970 (15 U.S.C. 1471 et seq.)] and/or	
• Section 11(b) of the Fed	leral Hazardous Substances Act as Amended (15 U.S.C. 1270(b)).	
Refer to the back of this form for	a discussion of inspectional authority and for pertinent statutory language.	
5. PURPOSES OF INSPECTION AND	NATURE OF INFORMATION TO BE OBTAINED AND/OR COPIED.	
limited to records, reports, boo	is to obtain information; to review and obtain copies of items including but not oks, documents; and labeling; and to obtain samples, in order to enforce or deacts administered by the Consumer Froduct Safety Commission.	
Part 1015.		
	AA	
7. SIGNATURE (Authorized CPSC C	Official Control of the Control of t	4
Will 176	yes.	Feders,
CPSC Form 296 (9/79)	* u.s. gpo: 17	Seri sossos es

# l lews from CPSC

### **U.S. Consumer Product Safety Commission**

Office of Informat n and Public Affairs

1 4

Washington, D.C. 20207

For Immediate April 29, 1999 Release # 99-1

Release

Contact: Kim Dulic (301) 504-0580 Ext. 1183

CPSC.Rell!

ports Inc. Announce Recall of Bicycle Helmets

WASHINGTO
(CPSC), Bell of used for BMX:
rivets can result helmet comesa

, D.C. – In cooperation with the U.S. Consumer Product Safety Commission orts Inc., of San Jose, Calif., is voluntarily recalling about 5,800 bicycle helmets and downhill mountain biking and racing. A defect with the helmets' chin strap in the helmet coming off the rider's head in the event of a fall or crash. If the fig. serious head injury could result.

Bell Sp a helmet during rts is aware of one incident where the chin strap assembly became detached from a crash. No injury was reported.

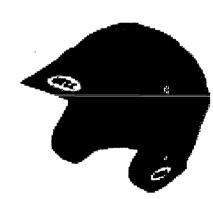
These They were so They were so They were so The packaging. The 1999, "BELL"

ke helmets are red, green, black, white and "Tear Away," which is multicolored. Inder the model names Rhythm, Bellistic and Qualifier, which is written on their recalled helmets have date stickers inside reading October 1998 through March is written on the sides of these helmets and on the visors.









Rhytha

**Bellistic** 

Qualifier

Independent bicycle dealers nationwide sold these helmets from October 1999 through April 1999 for between \$90 and \$125.

Consumers should stop using these helmets immediately, until they are repaired or replaced. For more information, consumers should call Bell Sports at (800) 456-BELL between 8 a.m. and 5 p.m. CDT Monday through Friday. For a free replacement helmet, including shipping costs, consumers should mail their helmets to Bell Sports Inc., Route 136 East, Rantoul, IL 61866, ATTN: BMX Department. Consumers also can contact Bell Sports through their website at <a href="https://www.bellsports.com">www.bellsports.com</a>.

The U.S. Consumer Product Safety Commission protects the public from unreasonable risks of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at http://www.cpsc.gov/talk.html. For information on CPSC's fax-on-demand service, call the above numbers or visit the web site at http://cpsc.gov/about/who.html. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information at CPSC's web site at http://www.cpsc.gov. To establish a link from your web site to this press release on CPSC's web site, create a link to the following address: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99104.html. ####

Editor's Note: To access a full-color version of the product photo in JPEG (JPG) format, go to this press release on CPSC's web site at: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99104.html

To download, place the cursor on the image, click and hold the mouse button (right mouse button for PC users), and use the "save as" menu to save the image in the desired location.

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**DATE: April 23, 1999** 

Mr. Jay DeMarco Sr. Compliance Officer US CPSC – 6<sup>th</sup> Floor Room 613.07 4330 East West Highway Bethesda, MD 20814

Dear Jay.

Enclosed are the additional materials required as part of the filing described in 16 CFR 1115 (13)(d). I believe that I have enclosed everything that we discussed on the phone. The enclosed binder is tabbed with the following sections:

- 1. Dealer Notice
- 2. Consumer Notice
- 3. Technical Drawings
- 4. UPC Codes / Price List
- 5. Draft Joint PR Release (including sample photos)

I have also enclosed the computer print out of the sales records. These sales were to the independent bicycle dealers that purchased the helmets. I apologize for the bulkiness of the report. This is the only way that I can provide the sales information with the format that you requested. I have also enclosed, in the front pocket of the binder, a diskette containing digital photos of the helmets. This should make it easier in completing the joint PR under CPSC letterhead. I have also enclosed a 1999 Bell helmet catalogue for your review. I have not sent you a draft of the consumer poster at this time. Our plan once the joint PR is approved is to either copy this to a poster for retail display or to copy the recall notice already sent out. Your advice on this matter will be greatly appreciated.

If there is any other information that you require, please do not hesitate to contact me.

Regards,

Dean McGuffee Director of Quality Ph: (408) 574-3505

FX: (408) 362-9848

shorty

1998



blackburn



**A' Rhode Gear**.



Qualifer Pro	Black	S	7500	<b>85</b> 212	768686	85212	1	7 68686 85212 1
Qualifer Pro	Black	М	7500	85213	768686	85213	8	7 68686 85213 8
Qualifer Pro	Black	L	7500	85214	768686	85214	5	7 68686 85214 5
Qualifer Pro	White	s	7500	85215	768686	85215	2	7 68686 85215 2
Qualifer Pro	White	М	7500	85216	768686	85216	9	7 68686 85216 9
Qualifer Pro	White	L	7500	85217	768686	85217	6	7 68686 85217 6



Rhythm Pro	Tear Away	s	7500	85218	768686	85218	3	7 68686 85218
Rhythm Pro	Tear Away	М	7500	85219	768686	85219	0	7 <b>68686 85219</b> 0
Rhythm Pro	Tear Away	L	7500	85220	768686	85220	6	7 68686 85220 6
Rhythm Pro	Black	S	7500	85221	768686	85221	3	7 68686 85221 3
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Rhythm Pro	White	S	7500	85224	768686	85224	4	7 68686 85224 4
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Rhythm Pro	White	L	7500	85226	768686	85226	8	7 68686*85226 <sup>1</sup> 8
Bellistic	Red	S	7500	85227	- 768686	85227	5	7 68686 85227 5
Bellistic	Red	М	7500	85228	768686	85228	2	7 <b>68686 85228</b> 2
Bellistic	Red	L	7500	85229	768686	85229	9	7 68686 85229 9

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Bellistic	Green	S	7500	85230	768686 85230 5	7 68686 85230 5
Bellistic	Green	М	7500	85231	768686 85231 2	7 68686 85231 2
Bellistic	Green	L	7500	85232	768686 85232 9	7 68686 85232 9

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## 1999 Order Form

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Order #	Order \$	Date:	Page of
Acct #	Ship To:	Bill To:	
.itact	Comments:		Sales Rep:

			Retail	Whsi.		
	Size	Part#	Price	Cost	Qty	Total
DOWNHILL SERIES						
Bellistic Pro			\$124.99	\$71.25		
Bright Red	S	750085227		1		
Bright Red	M	750085228				
Bright Red	L	750085229	<del> </del>			
Bright Green	S	750085230				
Bright Green	M	750085231	<del> </del>			
Bright Green	L	750085232				
BMX SERIES						
Rhythm Pro			\$124.99	\$71.25		
Tear Away	S	750085218				
Tear Away	M	750085219				
Tear Away	L	750085220				
Black	S	750085221	\$114.99	\$65.55		
Black	M	750085222				
Black	L	750085223				
White	S	750085224				
White	M	750085225				
ite	L	750085226				
Qualifier			\$89.99	\$49.50		
Black	S	750085212				
Black	М	750085213				
Black	L	750085214				
White	S	750085215				
White	M	750085216				1
White	L	750085217				
FUSION SERIES						
InterCooler Pro			\$149.99	\$85.50	-	
Charcoal/White	S	750084206				T
Charcoal/White	M	750084207				
Charcoal/White	L	750084208				
Red	S	750084209				1
Red	М	750084210				T
Red	L	750084211				
Yellow	S	750084212			1	
Yellow	M	750084213			1	
Yeilow	L	750084214				1
Blue	S	750084230				T
Blue	М	750084231				
Blue	L	750084232			<u> </u>	

			Retail	Whsi.		
	Size	Part #	Price	Cost	Qty	Total
FUSION SERIES				in.		
Rubicon Pro			\$134.99	\$76.95		
Silver Pearl	S	750085188				
Silver Pearl	М	750085189				
Silver Pearl	L	750085190				
Red Hot	S	750085191				
Red Hot	М	750085192				
Red Hot	L	750085193				
Blue Frost	S	750085194				
Blue Frost	М	750085195				
Blue Frost	L	750085196				
Green Envy	S	750085197	<del></del>			
Green Envy	М	750085198				
Green Envy	L	750085199				
Envy Pro			\$124.99	\$71.25		
White	S	750085245				
White	М	750085246				
White	L	750085247				
Yellow	S	750085248		****		
Yellow	M	750085249				
Yeilow	L	750085250				
Nemesis 2 Pro	<del></del>	······································	\$99.99	\$55.00		
Iridescent White	S	750085176				
Iridescent White	М	750085177				
Iridescent White	L	750085178				
Red Slash	S	750085179	-			
Red Slash	М	750085180				
Red Slash	L	750085181				
Blue Slash	S	750085182				
Blue Slash	М	750085183				$\vdash$
Blue Slash	Ĺ	750085184				
Mango Madness	S	750085185				
Mango Madness	M	750085186				
Mango Madness	L	750085187				
EVO <sub>2</sub> Pro		<del></del>	\$84.99	\$46.75	<u>'                                    </u>	لـــــــــــــــــــــــــــــــــــــ
White	S	750085167	<del></del>		I	
White	М	750085168			i	i
White	L	750085169	<del></del>		<del>                                     </del>	İ
Teal Blue	S	750085170	·		<del>                                     </del>	İ
Teal Blue	М	750085171	<del></del>	<del></del>	<del>                                     </del>	<del> </del>
Teai Blue	L	750085172			Ϊ.	<del>i -</del>



On cooperation with the U.S. Consumer Products Safety Commission (CPSC), Bell Sports Inc., of San Jose, CA are voluntarily recalling 5889 helmets used for BMX riding/racing and Downhill Mountain biking/racing. A potential defect with improperly set retention strap rivets could allow the helmet to be ejected in an accident. If the helmet were to be ejected during an accident, serious head injury could result.

Bell is aware of one incident where the chin strap assembly became detached from a Rhythum model helmet during an accident. No injuries resulted from this accident. Bell Sports is unaware of any other reported incidences.

The models affected are sold under the names Rhythum, Bellistic, and Qualifier. The date codes for the helmets are October 98 through March 99.

Ist mind

Author: "McGuffee Dean" <Dean McGuffee@bellsport.com> at INTERNET-MAIL

Date: 4/20/99 4:36 PM

Normal

TO: jdemarco@cpsc.gov at internet-mail

BCC: James A. DeMarco at CPSC-HQ2

Subject: RE: RP99-150 Bell Helmet chinstrap rivet Recall ----- Message Contents

Jay,

Attached is the first draft of the joint PR letter. I used the samples that you sent to me via fax for this draft. Please review it and let me know your comments, suggestions, or changes. Also, would you please return via e-mail to me the right address and contact that I am to ship the sample helmets to. Please review the attached and let me know as soon as possible.

Thanks,

#### Dean

----Original Message----

From: jdemarco@cpsc.gov [mailto:jdemarco@cpsc.gov]

Sent: Monday, April 19, 1999 9:26 AM

To: Dean\_McGuffee@bellsport.com

Subject: RP99-150 Bell Helmet chinstrap rivet Recall

#### Dean,

Hope you got both my DRAFT report ltr and the original. I am going to need a few more things from you, although you did make a near complete e-mail report, I was certainly impressed. The following is still required but may not be too difficult to obtain:

- 1) samples of a helmet with OLD rivets/chinstrap and Replacement; 2 of each should be adequite..for ESME to look over. If youhave any technical reports or evaluations include them too.
- 2) All the UPC codes? Or the range?
- 3) DRAFT of poster and Joint Press Release, I can send examples via FAX;
- 4) Copies of letters sent to dealers, retailers and consumers...after calls or FAXes.

Call me with questions etc. 301-504-0608 x 1353 anytime

Author: "McGuffee Dean" <Dean\_McGuffee@bellsport.com> at INTERNET-MAIL

Date: 4/20/99 1:23 PM

Normal

TO: jdemarco@cpsc.gov at internet-mail

BCC: James A. DeMarco at CPSC-HQ2

Subject: RE: RP99-150 Bell Helmet chinstrap rivet Recall
----- Message Contents

Jay,

Thanks for your response. I have received all copies that you have faxed to me. I received this morning the copies of the joint PR drafts. We are reviewing these drafts to incorporate our notice. When we have a draft, I will fax it to you for your review. Also, I have 2 helmets that have been repaired and 2 that we consider defective. I am ready to send these to you via Fed EX, but would like to know exactly where and whom to ship them to. I will mark on the outside of the box "Repaired" or "Defective" so you will be able to determine which helmets are which. My plan is to send to you by the end of this week, copies of the letters to retailers, shipment information, UPC codes, and the draft joint PR. Please let me know ASAP where to ship the helmets to.

Again, thanks for your help.

#### Dean

----Original Message----

From: jdemarco@cpsc.gov [mailto:jdemarco@cpsc.gov]

Sent: Monday, April 19, 1999 9:26 AM

To: Dean McGuffee@bellsport.com

Subject: RP99-150 Bell Helmet chinstrap rivet Recall

#### Dean,

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- 3) DRAFT of poster and Joint Press Release, I can send examples via FAX;
- 4) Copies of letters sent to dealers, retailers and consumers...after calls or FAXes.

Call me with questions etc. 301-504-0608 x 1353 anytime

\*\* TIME 09:11 \*\*\* P.01

MODE = MEMORY TRANSMISSION

START=APR-20 09:09

END=APR-20 09:11

FILE NO. = 187

STN NO.

COM ABBR NO. STATION NAME/TEL.NO.

PAGES DURATION

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-CPSC COMPLIANCE

\*\*\*\*\*\*\*\* -301 504 0359

301 504 0359- \*\*\*\*\*\*

#### U.S. CONSUMER PRODUCT SAFETY COMMISSION

FACSIMILE TRANSMITTAL SHEET				
TO: FROM: DEAM MCGUFFEE JAY DEMARCO				
COMPANY: BELL S	PORTS INC.	DATE: O4	1/20/99	
FAX NUMBER: 408/362	2-9848	TOTAL .	no. of pages including	G COVER:
PHONE NUMBER: SENDER'S REFERENCE NUMBER: 301-504-0608 RP99-150				
RE: RECAL	L NOTICE EXA		eference number:	
Ø urgent	☐ FOR REVIEW	☐ PLEASE COMMENT	☐ PLEASE REPLY	D PLEASE RECYCLE

NOTES/COMMENTS:

Dean, Attached are examples of Joint PRs. Recently done. Please follow format and included into very closely and we will avoid lengthy negotiations. Also, posters should be  $8.5 \times 11$ or larger - we prefer 11' x 17' ... with noted posting for 120 to 180 days. Mention ... "this recall is being done in cooperation with the US CPSC who will be monitoring the recall for effectiveness..." or words to that effect. Run 1" DRAFTS thru me and we'll go ASAP! Also can you ship helmet samples OVERNIGHT? Thanks for your help and cooperations.

#### U.S. CONSUMER PRODUCT SAFETY COMMISSION

FA	CSIMILE TRANSMITTAL SHEET	
TO: DEAM MCGUFFEE	FROM: JAY DEMARCO	
COMPANY: BELL SPORTS INC.	date: 04/20/99	
fax number: 408/362-9848	total no. of pages includin 8+	G COVER:
phone number: 301-504-0608	sender's reference number: RP99-150	
RECALL NOTICE EXAM	YOUR REFERENCE NUMBER: MPLES	
☑ urgent ☐ for review	□ PLEASE COMMENT □ PLEASE REPLY	□ please recycle

#### NOTES/COMMENTS:

Dean, Attached are examples of Joint PRs. Recently done. Please follow format and included info very closely and we will avoid lengthy negotiations. Also, posters should be  $8.5 \times 11$  or larger – we prefer 11' x 17'... with noted posting for 120 to 180 days. Mention ... "this recall is being done in cooperation with the US CPSC who will be monitoring the recall for effectiveness..." or words to that effect. Run 1" DRAFTS thru me and we'll go ASAP! Also can you ship helmet samples OVERNIGHT? Thanks for your help and cooperations.



# News from CPSC

### **U.S. Consumer Product Safety Commission**

Office of Information and Public Affairs

Washington, D.C. 20207

For Immediate Release March 17, 1999 Release # 99-080 Contact: Mark Ross (301) 504-0580 Ext. 1188

# CPSC, Dah Ken Industrial Co., and RST USA Announce Recall of Bicycle Front Suspension Forks

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Dah Ken Industrial Co. Ltd., of Taiwan, R.O.C., and RST USA, of Aliso Viejo, Calif., are voluntarily recalling about 3,300 bicycle front suspension forks. These forks can break apart, causing the rider to lose control, resulting in serious injury.

CPSC and RST USA are aware of two reports of these forks breaking apart while in use. Injuries to riders include a broken nose, facial abrasions and lacerations, and broken teeth.

These Hi-5 and Hi-5 MOZO front suspension forks, which are used on mountain bikes', were sold in red, dark gray, purple, yellow, orange and silver colors. These forks have stickers on both fork legs reading, "RST Hi-5" or "RST Hi-5 MOZO."





(forks) -2-

Authorized RST USA bicycle dealers nationwide sold these forks between February 1997 and October 1998 for about \$400. These forks also were sold on Haro, GT, Giant and Marin bicycles.

Consumers should stop riding bicycles equipped with these recalled suspension forks immediately. A free replacement fork will be installed at no charge by any authorized RST USA dealer. To locate your nearest dealer or for more information, consumers should call RST USA at (800) 227-6778 between 7:30 a.m. and 4:30 p.m. PST Monday through Friday.

Dah Ken Industrial Co. Ltd. manufactured these front suspension forks, and RST USA imported and distributed them in the United States.

The U.S. Consumer Product Safety Commission protects the public from unreasonable risks of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270, or visit CPSC's web site at http://www.cpsc.gov/talk.html. For information on CPSC's fax-on-demand service, call the above numbers or visit the web site at (http://cpsc.gov/about/who.html. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information at CPSC's web site at http://www.cpsc.gov. To establish a link from your web site to this press release on CPSC's web site, create a link to the following address: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99080.html.

Editor's Note: To access a full-color version of the product photo in JPEG (JPG) format, go to this press release on CPSC's web site at: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99080.html
To download, place the cursor on the image, click and hold the mouse button (right mouse button for PC users), and use the "save as" menu to save the image in the desired location.

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# News from CPSC

**U.S. Consumer Product Safety Commission** 

Office of Information and Public Affair

Washington, D.C. 20207

For Immediate Release February 4, 1999 Release # 99-057 Contact: Mark Ross (301) 504-0580 Ext. 1188

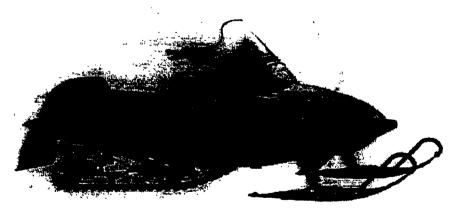
#### CPSC, Arctic Cat Inc. Announce Recall of 1999-Model Snowmobiles

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Arctic Cat Inc., of Thief River Falls, Minn., is recalling about 11,500 snowmobiles. These 1999-model snowmobiles could have faulty drive clutches due to the use of a contaminated alloy in manufacturing. If the clutch sheave fails, broken pieces could strike consumers, causing lacerations or bruises.

CPSC and Arctic Cat are not aware of any injuries or incidents involving these snowmobiles. This recall is being conducted to prevent the possibility of injuries.

These following model 1999 Arctic Cat snowmobile are being recalled:

_		_
P/S 700 LE	P/S 700	Z 370
Z 370 International	Z 440	Z 440 Sno-Pro
ZR 440 Sno-Pro	ZL 500 EFI	ZR 500 EFI
ZR 600	ZR 600 LB	ZR 700
ZRT 800	Thundercat	



"ARCTIC CAT"

and the model name can be found on the side of the snowmobile. These snowmobiles are painted either white, green, black or a combination of these colors.



(cat) -2-

Authorized Arctic Cat dealers sold these snowmobiles nationwide between October 1998 and November 1998 for between \$4,000 and \$8,000.

Consumers should stop using these snowmobiles immediately, and take them to an authorized Arctic Cat Dealer for a free repair. For more information, call Arctic Cat at (800) 210-5941 between 8 a.m. and 5 p.m CST Monday through Friday.

The U.S. Consumer Product Safety Commission protects the public from unreasonable risks of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information at CPSC's web site at http://www.cpsc.gov or via Internet gopher services at gopher.cpsc.gov. Consumers can report product hazards to info@cpsc.gov. To establish a link from your web site to this press release on CPSC's web site, create a link to the following address: http://www.cpsc.gov/cpscpub/prerel/prhtm199/99057.html. ####

Editor's Note: To access a full-color version of the product photo in JPEG (JPG) format, go to this press release on CPSC's web site at: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99057.html
To download, place the cursor on the image, click and hold the mouse button (right mouse button for PC users), and use the "save as" menu to save the image in the desired location.

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# News from CPSC

**U.S. Consumer Product Safety Commission** 

Hice of Information and Public Affair

Wachington, D.C. 20207

For Immediate Release March 3, 1999 Release # 99-071 Contact: Mark Ross (301) 504-0580 Ext. 1188

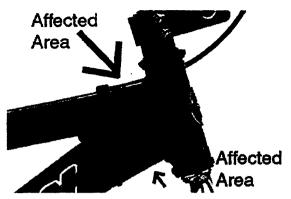
#### CPSC, Schwinn Cycling & Fitness Announce Recall of BMX Bicycles

WASHINGTON, D.C. - In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Schwinn Cycling & Fitness, of Boulder, Colo., is recalling approximately 2,800 BMX bicycles. Cracking can occur where the top and down tubes of the bicycle frame join the head tube, below the handlebar stem. These tubes could break apart, potentially causing the rider to lose control and fall.

Schwinn is aware of 21 reports of bicycle frames cracking during use. No injuries have been reported.

These are 1998-model Pro Stock 3 bicycles sold in both the 20-inch and 24-inch wheel sizes. The 20-inch size bicycles were sold painted black or orange, and the 24-inch size bicycles were sold painted black or green. The 24-inch model also is known as the BMX Cruiser model. These bicycles have the date code "4008" printed on a label located on the front of the head tube, below the handlebar stem. "SCHWINN" and "3 PRO STOCK" are





written on the bicycle frame.

-more-

(schwinn) -2-

Authorized Schwinn dealers nationwide sold these bicycles from February 1998 through December 1998 for about \$300.

Consumers should immediately stop riding these bicycles and take them to an authorized Schwinn dealer to have a new, replacement frame installed free of charge. To locate your local Schwinn dealer or for more information, consumers should call Schwinn at (800) SCHWINN between 8 a.m. and 5 p.m. MST Monday through Friday. Consumers also can contact Schwinn at its website at http://www.schwinn.com.

The U.S. Consumer Product Safety Commission protects the public from unreasonable risks of injury or death from 15,000 types of consumer products under the agency's jurisdiction. To report a dangerous product or a product-related injury and for information on CPSC's fax-on-demand service, call CPSC's hotline at (800) 638-2772 or CPSC's teletypewriter at (800) 638-8270. To order a press release through fax-on-demand, call (301) 504-0051 from the handset of your fax machine and enter the release number. Consumers can obtain this release and recall information at CPSC's web site at http://www.cpsc.gov or via Internet gopher services at gopher.cpsc.gov. Consumers can report product hazards to info@cpsc.gov. To establish a link from your web site to this press release on CPSC's web site, create a link to the following address: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99071.html. ####

Editor's Note: To access a full-color version of the product photo in JPEG (JPG) format, go to this press release on CPSC's web site at: http://www.cpsc.gov/cpscpub/prerel/prhtml99/99071.html
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TO

#### CUSTOMER SERVICE 2001 E. DYER RD., SANTA ANA, CA 92705 PHONE: 714-481-7192

FAX: 714-481-7186

nwo

# Important Recall Information GT BMX Chains

Attention: Service Manager

Enclosed please find one postcard for every affected bike delivered to your shop. Please mail one postcard to each customer that purchased a bike affected by this recall. Please display the poster prominently in your shop where it can be easily read by your customers.

For every affected customer please forward their name, address, phone #, model and frame serial number to GT Bicycles Customer Service at 800-RIDEAGT xt. 7141/Fax 714-481-7186 Not only will this allow GT to assist you in contacting the consumer but, in accordance with your dealer agreement with GT Bicycles, this information must be provided immediately. It is also advisable that you keep records of your attempts to contact these customers. Failure to contact the customer and provide comsumer information to GT Bicycles can be an independent basis for a legal action by the consumer against you. The Consumer Products Safety Commission (CPSC) will monitor this recall for its effectiveness.

Due to complaints by the race team and unsatisfactory lab results have initiated this recall. Only chains stamped "GT" on the side plates and the bicycles on the affected list are involved in this recall. Your cooperation during this recall is greatly appreciated.

### Replacement/Credit Procedure

#### Wheels

- 1. Dealer provides GT with name, adress, phone #, model, serial # of consumer.
- 2. Dealer orders replacement chains.
- 3. After reciving replacement, dealer calls GT for call tag.

#### Labor Credit

1.\$5.00 labor credit issued only by Customer Service Department on return of bad chain per unit. Applicable to all units sold and store stock.

### Complete Units

1. Units may be returned for call tag and credit, or new chains can be ordered.

Thank you. GT Customer Service



MODE = MEMORY TRANSMISSION

START=APR-19 10:50

END=APR-19 10:52

FILE NO. = 139

STN NO.

COM ABBR NO.

STATION NAME/TEL.NO.

PAGES DURATION

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-CPSC COMPLIANCE

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## U.S. CONSUMER PRODUCT SAFETY COMMISSION WASHINGTON, DC 20207

#### OFFICE OF COMPLIANCE

#### RECALLS AND COMPLIANCE DIVISION

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Author: Carlos L. Perez at CPSC-HQ2

Date: 4/16/99 5:47 PM

Normal

TO: James A. DeMarco, Marc J. Schoem

Subject: Fast Track Internet form Sec15 submission

Jay: I spoke with Dean McGuffee of Bell Helmets late Friday. You need to call him on Monday after you review his internet report. He could not supply all the UPC codes on the form. And there will be other information that you might need.

carlos

\_ Forward Header \_

Subject: Fast Track Internet form Sec15 submission

Author: Carlos L. Perez at CPSC-HQ2

Date: 4/16/99 3:50 PM

Jay: Please handle this Bell helmet Fast Track matter.

thanx, carlos

Forward Header

Subject: Fast Track Internet form Sec15 submission

Author: Murray S. Cohn at CPSC-HQ1

Date: 4/16/99 2:40 PM

4/16/99 1:45:11 PM

Confidential = Yes

Fast Track = Yes

Filing Firm Name = Bell Sports, Inc.

Address = 6350 San Ignacio Ave.

City = San Jose

State = CA

Zip = 95119

Phone = (408)537-3400

Ext =

Fax = (408)362-9848

Web Site = www.bellsports.com

Contact Person = Dean McGuffee; Don L'Heureux; Tom Baker

Title = Director of Quality

Phone = (408)574-3505

Ext =

Fax = (408)362-9848

E-mail = Dean McGuffee@bellsport.com

If address is different from above:

Firm =

Address =

City =