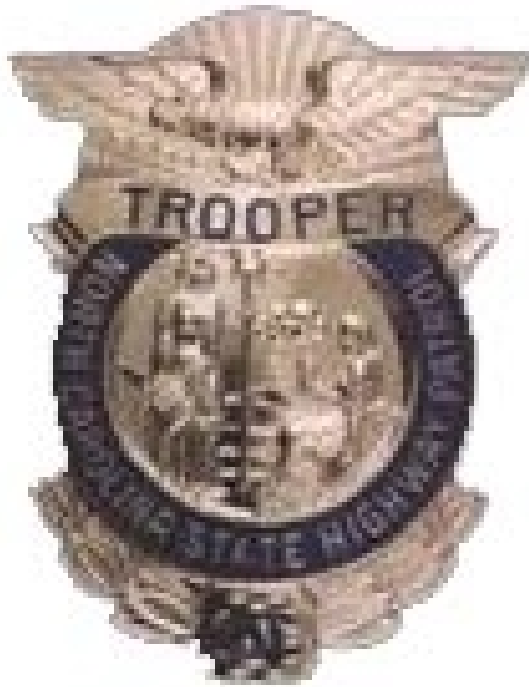


North Carolina Highway Patrol



Speed Management

NCSHP

1471 Sworn Officers

NCSHP

76 Sites Across NC

100 Counties

**More Than 5 Million
Residents**

**Nearly 7 Million Registered
Vehicles**

1999

300,000

***speed* related
citations issued**

1998

**39% of Fatalities
speed related**

1998

**35% of Crashes
speed related**

Statutory Responsibilities

- Patrol the highways of the state.
- Enforce the motor vehicle laws.
- Assist the motoring public.





Mission

***To ensure safe, efficient
transportation on our
streets and highways,
reduce crime and
respond to natural and
manmade disasters.***

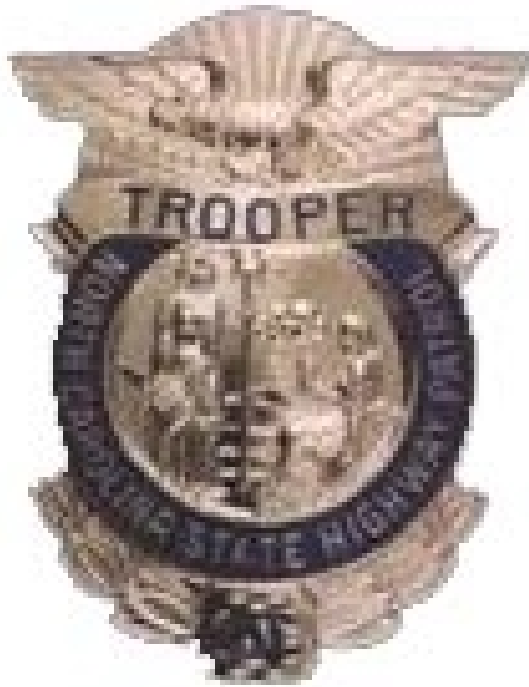
Troopers per NC Road Miles

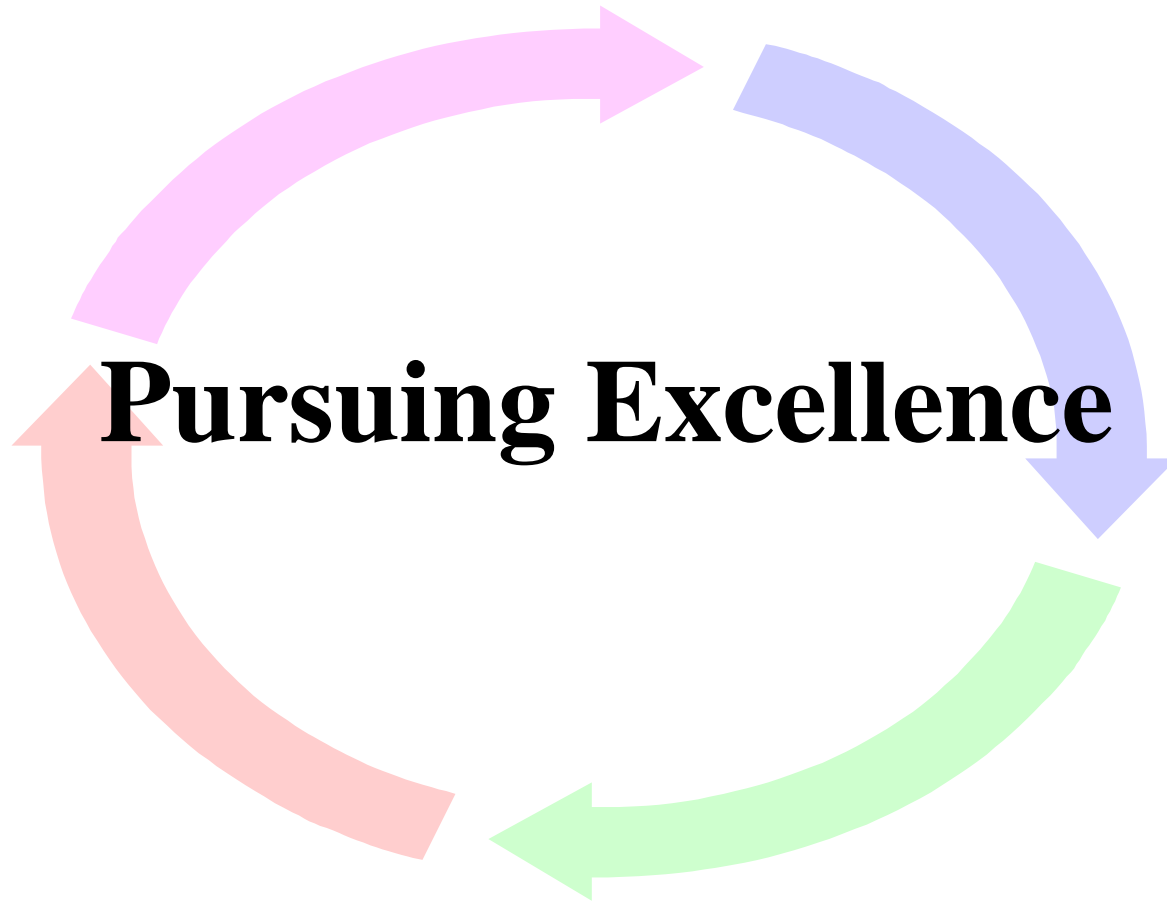
- 89.7 Miles of Roadway per Trooper

Troopers per Registered Vehicles

- 6,000 Registered Vehicles per Trooper

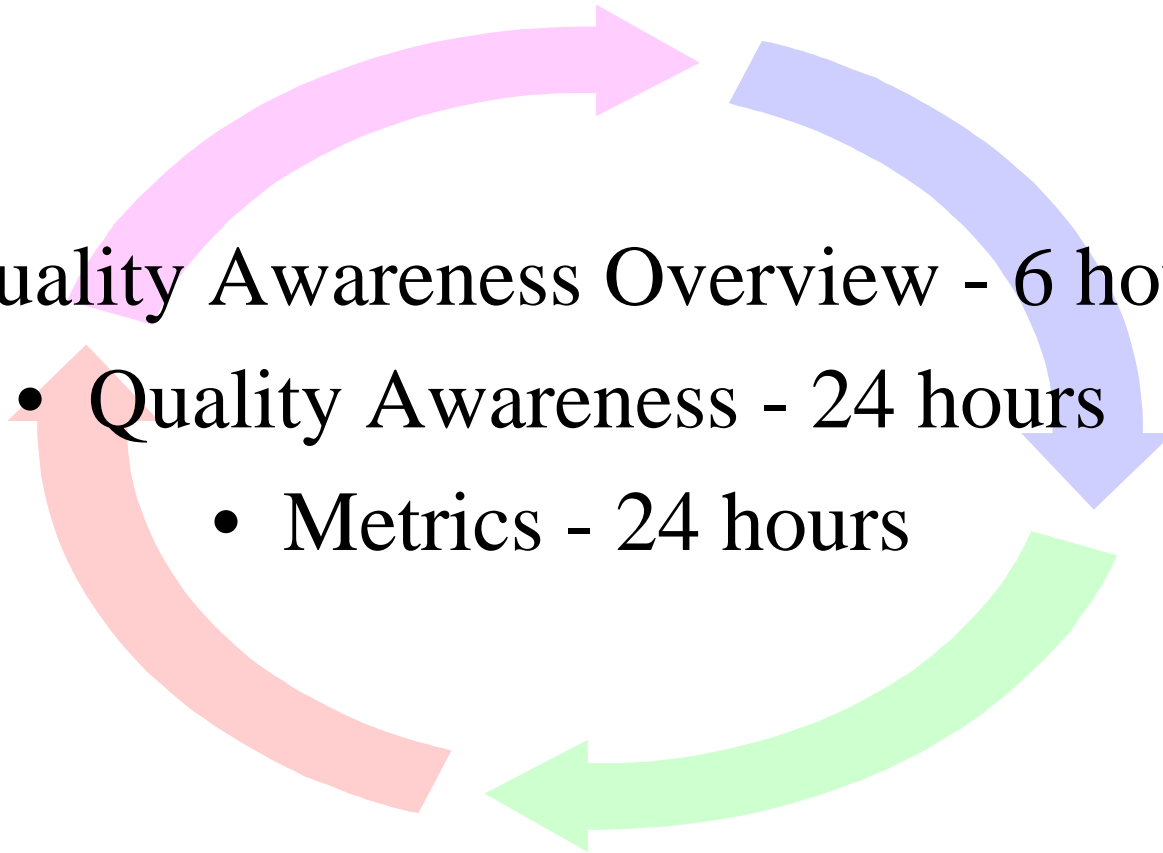
North Carolina Highway Patrol





Quality Training

- Quality Awareness Overview - 6 hours
 - Quality Awareness - 24 hours
 - Metrics - 24 hours



Results

**Revisions in crash report
forms saved 2,347 man
hours per year**

(equivalence of hiring 2 additional troopers)

Results

**35.3% Decrease
in
Customer complaints**

Using Statistical Data

- Decrease in (*SHP Investigated*) alcohol/drug related crashes in 1998 as compared to 1997
- Decrease in (*SHP Investigated*) crashes in 1998 as compared to 1997

*“The value of measuring
outcomes verses outputs.”*

The Burnsville, NC Experience

The Durham, NC Experience

- 29% Reduction in total crashes

The Pigeon River Gorge Experience Haywood County, NC

- 66% Reduction in crashes

**For the North Carolina State Highway
Patrol, our bottom line is
*saving lives.***

North Carolina Highway Patrol

