

Complaint Activity

	Fiscal Year (FY)								
	2008	2007	2006	2005	2004	2003	2002	2001	2000
	EOY								
# Complaints carried over from previous FY	3	3	2	1	3	1	4	5	1
# Complaints filed in FY	1	6	5	2	2	5	3	5	5
# Remands	0	1	0	0	0	0	0	1	2
# Complaints closed in FY	2	6	4	1	4	3	6	7	3
# Pending complaints	2	3	3	2	1	3	1	4	5

Complainants

	Fiscal Year (FY)								
	2008	2007	2006	2005	2004	2003	2002	2001	2000
	EOY								
Cummulative # of Complaints filed	1	6	5	2	2	5	3	5	5
Cummulative # of Individual Complaint filers	1	3	3	2	2	5	3	5	5
Cummulative # of Individuals filing multiple complaints	1	1	1	0	0	0	0	0	0