

City, county and state consumer offices offer a variety of important services. They might mediate complaints, conduct investigations, prosecute offenders of consumer laws, license and regulate professionals, provide educational materials and advocate in the consumer interest.

An advantage of contacting a city or county government office is that they are familiar with local businesses and local ordinances. If there is not a consumer office in your local area, contact your state consumer office. State offices are familiar with state laws and look for statewide patterns of problems.

To save time, call before sending a written complaint. Ask if the office handles the type of complaint you have and if complaint forms are provided. Many offices distribute consumer materials specifically geared to state laws and local issues. Ask if any information is available on your problem.

This list is arranged in alphabetical order by state name.

## Alabama

### County Offices

Consumer Affairs Section  
Office of the Attorney General  
11 South Union St.  
**Montgomery, AL** 36130  
334-242-7335  
Toll free: 1-800-392-5658 (AL)  
[www.ago.state.al.us](http://www.ago.state.al.us)

## Alaska

### State Offices

Consumer Protection Unit  
1031 West 4th Ave., Ste. 200  
**Anchorage, AK** 99501-5903  
907-269-5100  
Toll free: 1-888-576-2529  
Fax: 907-276-8554  
[www.law.state.ak.us](http://www.law.state.ak.us)

## Arizona

### State Offices

Consumer Protection and  
Advocacy Section  
Office of the Attorney General  
1275 West Washington St.  
**Phoenix, AZ** 85007  
602-542-5025  
602-542-5763 (Consumer  
Information and Complaints)  
Toll free: 1-800-352-8431 (AZ)  
Fax: 602-542-4085  
[www.azag.gov](http://www.azag.gov)

Consumer Protection  
Office of the Attorney General  
400 West Congress South Bldg.,  
Ste. 315  
**Tucson, AZ** 85701  
520-628-6504  
Toll free: 1-800-352-8431 (AZ)  
Fax: 520-628-6530  
[www.azag.gov](http://www.azag.gov)

### County Offices

Greenlee County Attorney's Office  
PO Box 1717  
**Clifton, AZ** 85533  
928-865-4108  
Fax: 928-865-4665  
[www.azag.gov](http://www.azag.gov)

Coconino County Attorney's Office  
110 East Cherry Ave.  
**Flagstaff, AZ** 86001  
928-779-6518  
Toll free: 1-800-559-9289  
Fax: 928-779-5618  
[www.coconino.az.gov/ca.aspx](http://www.coconino.az.gov/ca.aspx)

Pinal County Attorney's Office  
PO Box 887  
**Florence, AZ** 85232  
520-866-6271  
Toll free: 1-800-208-6897  
Fax: 520-866-6423  
e-mail: [PinalCountyAttorney@co.pinal.az.us](mailto:PinalCountyAttorney@co.pinal.az.us)  
[www.pinalcounty.org/Attorney](http://www.pinalcounty.org/Attorney)

Gila County Attorney's Office  
1400 East Ash St.  
**Globe, AZ** 85501  
928-425-3231 ext. 8630  
Fax: 928-425-3720  
[www.azag.gov](http://www.azag.gov)

Navajo County Attorney's Office  
PO Box 668  
**Holbrook, AZ** 86025  
928-524-4026  
Fax: 928-524-4244  
[www.azag.gov](http://www.azag.gov)

Mohave County Attorney's Office  
PO Box 7000  
315 North 4th St.  
**Kingman, AZ** 86402-7000  
928-753-0719  
Fax: 928-753-2669  
[www.co.mohave.az.us/depts/attorney/attorney\\_default.asp](http://www.co.mohave.az.us/depts/attorney/attorney_default.asp)

Santa Cruz County Attorney's  
Office  
2150 North Congress Dr., Ste 201  
**Nogales, AZ** 85621  
520-375-7780  
Fax: 520-761-7859  
[www.co.santa-cruz.az.us/county\\_attorney/](http://www.co.santa-cruz.az.us/county_attorney/)

La Paz County Attorney's Office  
1320 Kofa Ave.  
**Parker, AZ** 85344  
928-669-6118  
Fax: 928-669-2019  
[www.co.la-paz.az.us/attorney.htm](http://www.co.la-paz.az.us/attorney.htm)

Yavapai County Attorney's Office  
255 East Gurley  
Yavapai County Courthouse  
**Prescott, AZ** 86301  
928-771-3344  
Fax: 928-771-3110  
[www.azag.gov](http://www.azag.gov)

## STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

Graham County Attorney's Office  
800 West Main  
Graham County Courthouse  
**Safford, AZ 85546**  
928-428-3620  
Fax: 928-428-7200  
www.azag.gov

Apache County Attorney's Office  
PO Box 637  
**St. Johns, AZ 85936**  
928-337-7560  
Fax: 928-337-2427  
www.azag.gov

Yuma County Attorney's Office  
Ste. G  
250 West Second Ave.  
**Yuma, AZ 85364**  
928-817-4300  
Fax: 928-373-1551  
www.co.yuma.az.us/atty

### Arkansas

#### State Offices

Consumer Protection Division  
Office of the Attorney General  
323 Center St., Ste. 200  
**Little Rock, AR 72201**  
501-682-2007  
501-682-2341 (Consumer Hotline)  
Toll free: 1-800-482-8982 (Do Not Call Program)  
Toll free: 1-800-448-3014 (Crime Victims Hotline)  
Toll free: 1-877-866-8225 (In-State Do Not Call Program)  
TTY: 501-682-6073  
Fax: 501-682-8118  
e-mail: consumer@ag.state.ar.us  
www.ag.state.ar.us

### California

#### State Offices

Office of the Attorney General  
PO Box 944255  
Public Inquiry Unit  
**Sacramento, CA 94244-2550**  
916-322-3360  
Toll free: 1-800-952-5225 (CA)  
TTY: 916-324-5564  
Fax: 916-323-5341  
www.caag.state.ca.us

Bureau of Automotive Repair  
10240 Systems Pkwy.  
**Sacramento, CA 95827**  
916-255-4300  
Toll free: 1-800-952-5210 (CA)  
TTY: 916-322-1700  
Fax: 916-255-1369  
www.autorepair.ca.gov

California Department of  
Consumer Affairs  
1625 North Market Blvd.  
**Sacramento, CA 95834**  
916-445-1254  
916-445-4465  
916-445-2643 (Correspondence  
and Complaint Review Unit)  
Toll free: 1-800-952-5210 (CA)  
TTY: 916-322-1700 or 1-800-326-  
2297  
e-mail: dca@dca.ca.gov  
www.dca.ca.gov

#### County Offices

Consumer and Environmental  
Protection Unit  
Solano County District Attorney's  
Office  
600 Union Ave.  
**Fairfield, CA 94533**  
707-421-6859  
707-421-6800  
Fax: 707-421-7986

Consumer & Environmental  
Protection Division  
Fresno County D.A.'s Office  
1250 Van Ness Ave., 2nd Floor  
**Fresno, CA 93721**  
559-488-3836  
559-488-3156  
Fax: 559-495-1315

Los Angeles County Department  
of Consumer Affairs  
500 West Temple St., Room B-96  
**Los Angeles, CA 90012-2706**  
213-974-1452  
Toll free: 1-800-593-8222 (L.A.  
County)  
TTY: 213-626-0913  
Fax: 213-687-0233  
consumer-affairs.co.la.ca.us

Contra Costa County  
D.A.'s Office  
627 Ferry St.  
**Martinez, CA 94553**  
925-646-4620  
Fax: 925-646-4683

Consumer Fraud Unit  
800 11th St., Room 200  
**Modesto, CA 95354**  
209-525-5550  
Fax: 209-525-5545  
www.stanislaus-da.org

Consumer Affairs Division  
PO Box 720  
931 Parkway Mall  
**Napa, CA 94559**  
707-253-4059 (Hotline)  
Fax: 707-253-4041

Consumer & Environmental Unit  
San Mateo County District  
Attorney's Office  
400 County Center, 3rd Floor  
**Redwood City, CA 94063**  
650-363-4651  
650-363-4636  
Fax: 650-363-4873

Consumer Protection Division  
Monterey County D.A.'s Office  
PO Box 1131  
**Salinas, CA 93902**  
831-755-5070  
Fax: 831-755-5068

San Diego County D.A.'s Office  
330 W. Broadway, Ste. 750  
**San Diego, CA 92101**  
619-531-4070  
Fax: 619-531-4481  
www.sdcda.org

Consumer and Environmental  
Protection Unit  
732 Brannan St.  
**San Francisco, CA 94103**  
415-551-9595 (Hotline)  
Fax: 415-551-9504  
www.sfgov.org/da

Consumer Protection Unit  
Santa Clara County D.A.'s Office  
West Wing, 4th Floor  
70 West Hedding St.  
**San Jose, CA 95110**  
408-792-2880  
408-299-7400  
Fax: 408-279-8742  
e-mail: webmaster@  
da.co.santa-clara.ca.us  
www.santaclara-da.org

Economic Crime Division  
1050 Monterey St., Room 223  
County Government Center  
**San Luis Obispo, CA 93408**  
805-781-5856  
Fax: 805-781-1173  
www.slocounty.ca.gov/D.A./Economic\_Crime\_Unit/Consumer\_Protection.htm

Consumer Protection Unit  
Marin County D.A.'s Office  
Hall of Justice, Room 130  
**San Rafael, CA 94903**  
415-499-6495  
Fax: 415-499-3719  
e-mail: consumer@  
co.marin.ca.us/da  
www.co.marin.ca.us

Consumer Protection Unit  
1112 Santa Barbara St.  
**Santa Barbara, CA 93101**  
805-568-2300  
Fax: 805-568-2453

Division of Consumer Affairs  
Santa Cruz County D.A.'s Office  
701 Ocean St., Room 200  
**Santa Cruz, CA 95060**  
831-454-2050  
TTY: 831-454-2123  
Fax: 831-454-2694  
e-mail: dao@co.santa-cruz.ca.us  
www.co.santa-cruz.ca.us

Consumer Mediation Section  
Ventura County D.A.'s Office  
800 South Victoria Ave.  
**Ventura, CA 93009**  
805-654-3110  
Fax: 805-648-9255  
www.ventura.org/vcda

Consumer/Environmental  
Protection Unit  
Orange County D.A.'s Office  
401 Civic Center Dr.  
**West Santana, CA 92701**  
714-648-3600  
Fax: 714-648-3679

## City Offices

Criminal Division  
Kern County D.A.'s Office  
1215 Truxtun Ave., 4th Floor  
**Bakersfield, CA 93301**  
661-868-2340  
Fax: 661-868-2700  
e-mail: dacriminal@co.kern.ca.us  
www.co.kern.ca.us/da/criminal.asp

Los Angeles City Attorney's Office  
200 North Main St.  
800 City Hall East  
**Los Angeles, CA 90012**  
213-978-8100  
Fax: 213-978-8312  
www.la-cares.com

Consumer and Environmental  
Protection Unit  
1200 Third Ave., Ste. 700  
**San Diego, CA 92101-4106**  
619-533-5600  
Fax: 619-533-5504  
e-mail: cepu@sandiego.gov  
www.sandiego.gov/cityattorney

Santa Monica City Attorney's  
Office  
1685 Main St., Room 310  
**Santa Monica, CA 90401**  
310-458-8336  
Fax: 310-395-6727  
pen.ci.santa-monica.ca.us/atty/  
consumer\_protection

## Colorado

### State Offices

Consumer Protection Division  
Colorado Attorney General's  
Office  
1525 Sherman St., 5th Floor  
**Denver, CO 80203-1760**  
303-866-5079  
Toll free: 1-800-222-4444  
Fax: 303-866-5443

ElderWatch  
(A program with the Colorado  
Attorney General and the  
AARP Foundation that fights  
elder financial abuse and fraud  
through information, referrals and  
consumer advocacy)  
1301 Pennsylvania #280  
**Denver, CO 80203**  
303-222-4444 option 2  
Toll free: 1-800-222-4444 option 2  
Fax: 303-831-6217

## County Offices

Economic Crime Division  
El Paso and Teller Counties  
D.A.'s Office  
105 East Vermijo, Ste. 205  
**Colorado Springs, CO 80903-2083**  
719-520-6002  
Fax: 719-520-6006  
dao.elpasoco.com/default.asp

Economic Crime Unit  
201 West Colfax Ave., Dept 801  
**Denver, CO 80202**  
720-913-9179  
Fax: 720-913-9177  
e-mail: llc@denverda.org  
www.denverda.org

Weld County D.A.'s Office  
915 Tenth St., PO Box 1167  
**Greeley, CO 80632**  
970-356-4010 ext. 4750  
Fax: 970-352-8023  
www.co.weld.co.us/departments/  
da/index.html

Pueblo County D.A.'s Office  
215 West 10th St.,  
**Pueblo, CO 81003**  
719-583-6000  
Fax: 719-583-6666  
www.co.pueblo.co.us/da/

## Connecticut

### State Offices

Department of Consumer  
Protection  
165 Capitol Ave.  
**Hartford, CT 06106**  
860-713-6050  
Fax: 860-713-7243  
www.ct.gov/dcp

# STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

## City Offices

Director of Consumer Protection  
City of Middletown  
PO Box 1300  
245 deKoven Dr.  
**Middletown, CT** 06457-1300  
860-344-3491  
TTY: 860-344-3521  
Fax: 860-344-3561  
[www.cityofmiddletown.com](http://www.cityofmiddletown.com)

## Delaware

### State Offices

Fraud and Consumer  
Protection Division  
Office of the Attorney General  
820 North French St.  
Carvel State Office Building  
**Wilmington, DE** 19801  
302-577-8600  
Toll free: 1-800-220-5424  
TTY: 302-577-6499  
Fax: 302-577-2496  
e-mail: [Attorney.General@state.de.us](mailto:Attorney.General@state.de.us)  
[www.state.de.us/attgen](http://www.state.de.us/attgen)

## District of Columbia

### District of Columbia Offices

Department of Consumer &  
Regulatory Affairs  
Office of Consumer Protection  
941 N. Capitol St. NE  
**Washington, DC** 20002  
202-442-4400  
202-727-1000 (Citywide Call  
Center)  
Fax: 202-442-8390  
e-mail: [dcra@dc.gov](mailto:dcra@dc.gov)  
[www.dcra.dc.gov](http://www.dcra.dc.gov)

Consumer Protection & Antitrust  
Office of the Attorney General for  
the District of Columbia  
441 4th St., NW, Ste. 1060 N  
**Washington, DC** 20001  
202-727-3400  
Fax: 202-347-8922  
e-mail: [consumercomplaint.oag@dc.gov](mailto:consumercomplaint.oag@dc.gov)  
[www.occ.dc.gov](http://www.occ.dc.gov)

## Florida

### State Offices

Florida Dept. of Agriculture and  
Consumer Services  
2005 Apalachee Parkway  
**Tallahassee, FL** 32301  
850-488-2221  
Toll free: 1-800-435-7352 (FL)  
Fax: 850-410-3839  
[www.800helpfla.com](http://www.800helpfla.com)

Multi-State Litigation and  
Intergovernmental Affairs  
Office of the Attorney General  
PL-01 The Capitol  
**Tallahassee, FL** 32399-1050  
850-414-3300  
Toll free: 1-866-966-7226 (FL)  
TTY: 1-800-955-8771 (Toll free)  
Fax: 850-410-1630  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

Economic Crimes Division  
Office of the Attorney General  
PL-01 The Capitol  
**Tallahassee, FL** 32399-1050  
850-414-3600  
Toll free: 1-866-966-7226 (FL)  
TTY: 1-800-955-8771 (Toll free)  
Fax: 850-488-4483  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

### Regional Offices

Economic Crimes Division  
110 SE 6th St.  
**Fort Lauderdale, FL** 33301-5000  
954-712-4600  
Fax: 954-712-4658

Economic Crimes Unit  
Office of the Attorney General  
Ste. 405  
1300 Riverplace Blvd.  
**Jacksonville, FL** 32207  
904-348-2720  
Fax: 904-858-6918

Economic Crimes Division  
Office of the Attorney General  
135 West Central Blvd., Ste. 1000  
**Orlando, FL** 32801  
407-999-5588  
Fax: 407-245-0365  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

Economic Crimes Division  
Office of the Attorney General  
3507 E. Frontage Rd., Ste. 325  
Concourse Center 4  
**Tampa, FL** 33607-1795  
813-287-7950  
Fax: 813-281-5515  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

Economic Crimes Division  
1515 N. Flagler Ave., Ste. 900  
**West Palm Beach, FL** 33401  
561-837-5000  
Fax: 561-837-5109  
[www.myfloridalegal.com](http://www.myfloridalegal.com)

### County Offices

Pinellas County Office of  
Consumer Protection  
15251 Roosevelt Blvd., Ste. 209  
**Clearwater, FL** 33760  
727-464-6200  
TTY: 727-464-6088  
Fax: 727-464-6129  
e-mail: [consumer@co.pinellas.fl.us](mailto:consumer@co.pinellas.fl.us)  
[www.pinellascounty.org](http://www.pinellascounty.org)

Broward County Consumer  
Affairs Division  
115 South Andrews Ave., A460  
**Fort Lauderdale, FL** 33301  
954-357-5350  
Fax: 954-765-5309  
e-mail: [consumer@broward.org](mailto:consumer@broward.org)  
[www.broward.org/consumer](http://www.broward.org/consumer)

Miami-Dade County Consumer  
Services Department  
140 West Flagler St., Stes. 901-904  
**Miami, FL** 33130  
305-375-1250  
e-mail: [consumer@miamidade.gov](mailto:consumer@miamidade.gov)  
[www.miamidade.gov/csd](http://www.miamidade.gov/csd)

Office of the State Attorney for  
Miami-Dade County  
1350 NW 12th Ave.  
**Miami, FL** 33136-2111  
305-547-0671  
Fax: 305-547-0717  
[www.miamisao.com](http://www.miamisao.com)

Pasco County Consumer  
Affairs Division  
7530 Little Rd., Ste. 140  
**New Port Richey, FL** 34654  
727-847-2411, ext. 8110  
Fax: 727-847-8191  
[www.pascocountyfl.net](http://www.pascocountyfl.net)

Orange County Consumer  
Fraud Unit  
PO Box 1673  
415 North Orange Ave.  
**Orlando, FL 32802**  
407-836-2490  
Fax: 407-836-1210  
e-mail: fraudhelp@sao9.org  
www.orangecountyfl.net

Hillsborough County Consumer  
Protection Agency  
8900 N. Armenia Ave., Ste 226  
**Tampa, FL 33604-1072**  
813-903-3430  
Fax: 813-903-3432  
www.hillsboroughcounty.org/  
consumerprotection

Palm Beach County Division of  
Consumer Affairs  
50 South Military Trail  
**West Palm Beach, FL 33415**  
561-712-6600  
Fax: 561-712-6610  
www.pbcgov.com/consumer

## Georgia

### State Offices

Governor's Office  
of Consumer Affairs  
2 Martin Luther King, Jr. Dr., Ste. 356  
**Atlanta, GA 30334**  
404-656-3790  
Toll free: 1-800-869-1123 (GA and  
Outside Atlanta)  
Fax: 404-651-9018  
consumer.georgia.gov

## Hawaii

### State Offices

Office of Consumer Protection  
Department of Commerce and  
Consumer Affairs  
345 Kekuanaoa St., Room 12  
**Hilo, HI 96720**  
808-933-0910  
Fax: 808-933-8845

Office of Consumer Protection  
Department of Commerce  
and Consumer Affairs  
235 South Beretania St., Room 801  
**Honolulu, HI 96813-2419**  
808-586-2636  
Fax: 808-586-2640

Office of Consumer Protection  
Dept of Commerce  
and Consumer Affairs  
1063 Lower Main St., Ste C-216  
**Wailuku, HI 96793**  
808-984-8244  
Fax: 808-243-5807  
www.hawaii.gov/dcca/ocp

## Idaho

### State Offices

Consumer Protection Unit  
Idaho Attorney General's Office  
650 West State St.  
**Boise, ID 83720-0010**  
208-334-2424  
Toll free: 1-800-432-3545 (ID)  
Fax: 208-334-2830  
www.state.id.us/ag

## Illinois

### State Offices

Consumer Fraud Bureau  
1001 East Main St.  
**Carbondale, IL 62901**  
618-529-6400  
Toll free: 1-800-243-0607  
TTY: 618-529-0607 or 1-877-675-  
9339 (Toll free in IL)  
Fax: 618-529-6416  
e-mail: ag\_consumer@  
atg.state.il.us  
www.illinoisattorneygeneral.gov

Consumer Fraud Bureau  
100 West Randolph, 12th Floor  
**Chicago, IL 60601**  
312-814-3000  
Toll free: 1-800-386-5438 (IL)  
TTY: 312-814-3374  
Fax: 312-814-2593  
e-mail: ag\_consumer@atg.  
state.il.us  
www.illinoisattorneygeneral.gov

Office of Citizens Assistance  
222 South College, Room 106  
**Springfield, IL 62706**  
217-782-0244  
Toll free: 1-800-642-3112 (IL)  
Fax: 217-524-4049  
e-mail: governor@illinois.gov  
www.illinois.gov

## County Offices

Consumer Fraud Division  
Cook County State Attorney's  
Office  
69 West Washington, Ste. 700  
**Chicago, IL 60602**  
312-603-8600  
e-mail: consumer@  
cookcountygov.com.  
www.statesattorney.org/con  
sumer\_fraud.htm

Consumer Fraud Bureau  
Office of the Attorney General  
500 South Second St.  
**Springfield, IL 62706**  
217-782-1090  
Toll free: 1-800-243-0618 (IL)  
TTY: 217-785-2771 or 1-877-844-  
5461 (Toll free in IL)  
Fax: 217-782-1097  
e-mail: ag\_consumer@  
atg.state.il.us  
www.illinoisattorneygeneral.gov

## City Offices

Chicago Department of  
Consumer Services  
Daley Center, Room 208  
50 West Washington  
**Chicago, IL 60602**  
312-744-4006  
TTY: 312-744-9385  
Fax: 312-744-9089  
www.cityofchicago.org

City of Des Plaines Consumer  
Protection Office  
6th Floor  
1420 Miner St.  
**Des Plaines, IL 60016**  
847-391-5006  
Fax: 847-391-5378  
e-mail: consumerprotection@  
desplaines.org  
www.desplaines.org

# STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

## Indiana

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### State Offices

Consumer Protection Division  
302 West Washington St.  
Indiana Government Center South  
**Indianapolis, IN 46204**  
317-232-6201  
Toll free: 1-800-382-5516  
(Consumer Hotline)  
Fax: 317-232-7979  
[www.in.gov/attorneygeneral](http://www.in.gov/attorneygeneral)

### County Offices

Marion County Prosecuting  
Attorney's Office  
251 E Ohio St, Ste. 160  
**Indianapolis, IN 46204**  
317-327-3522  
Fax: 317-327-5409  
[www.indygov.org](http://www.indygov.org)

## Iowa

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### State Offices

Consumer Protection Division  
Office of the Iowa Attorney  
General  
Hoover Building  
1305 East Walnut St., 2nd Floor  
**Des Moines, IA 50319**  
515-281-5926  
Toll free: 1-888-777-4590 (IA)  
Fax: 515-281-6771  
e-mail: [consumer@ag.state.ia.us](mailto:consumer@ag.state.ia.us)  
[www.iowaAttorneyGeneral.org](http://www.iowaAttorneyGeneral.org)

## Kansas

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### State Offices

Consumer Protection &  
Antitrust Division  
Office of the Attorney General  
120 SW 10th, 2nd Floor  
**Topeka, KS 66612-1597**  
785-296-3751  
Toll free: 1-800-432-2310 (KS)  
TTY: 785-291-3767  
Fax: 785-291-3699  
e-mail: [cprotect@ksag.org](mailto:cprotect@ksag.org)  
[www.ksag.org](http://www.ksag.org)

## County Offices

Consumer Protection Division  
Johnson County D.A.'s Office  
100 North Kansas Ave.  
Johnson County Courthouse  
**Olathe, KS 66061**  
913-715-3003  
Fax: 913-715-3040

Consumer Fraud & Economic  
Crime Division  
Office of the District Attorney  
535 North Main St., 1st Floor  
**Wichita, KS 67203-3747**  
316-660-3600  
Toll free: 1-800-432-6878 (KS)  
Fax: 316-383-4638  
e-mail: [consumer@sedgwick.gov](mailto:consumer@sedgwick.gov)

## Kentucky

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### State Offices

Office of Consumer Protection  
1024 Capital Center Dr., Ste. 200  
**Frankfort, KY 40601**  
502-696-5389  
Toll free: 1-888-432-9257 (KY)  
Fax: 502-573-8317  
e-mail: [attorney.general@ag.ky.gov](mailto:attorney.general@ag.ky.gov)  
[www.ag.ky.gov](http://www.ag.ky.gov)

Kentucky Office of  
the Attorney General  
Consumer Protection Division  
8911 Shelbyville Rd.  
**Louisville, KY 40222**  
502-429-7134  
Fax: 502-429-7129

## Louisiana

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### State Offices

Consumer Protection Section  
Office of the Attorney General  
PO Box 94005  
**Baton Rouge, LA 70804-9005**  
Toll free: 1-800-351-4889  
Fax: 225-326-6499  
[www.ag.state.la.us](http://www.ag.state.la.us)

### County Offices

Jefferson Parish D.A.'s Office  
Economic Crime Unit  
200 Derbigny St.  
**Gretna, LA 70053-5894**  
504-368-1020  
Fax: 504-361-2996

## Maine

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### State Offices

Bureau of Consumer  
Credit Protection  
35 State House Station  
**Augusta, ME 04333-0035**  
207-624-8527  
Toll free: 1-800-332-8529 (ME)  
TTY: 1-888-577-6690 (Toll free)  
Fax: 207-582-7699  
[www.credit.maine.gov](http://www.credit.maine.gov)

Consumer Protection Division  
Office of the Attorney General  
6 State House Station  
**Augusta, ME 04333**  
207-626-8800  
Fax: 207-626-8812  
e-mail: [consumer.mediation@state.me.us](mailto:consumer.mediation@state.me.us)  
[www.maine.gov](http://www.maine.gov)

## Maryland

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### State Offices

Consumer Protection Division  
200 Saint Paul Place, 16th Floor  
**Baltimore, MD 21202-2021**  
410-528-8662 (Consumer  
Complaints)  
410-576-6550 (Consumer  
Information)  
410-528-1840 (Health Advocacy  
unit)  
Toll free: 1-888-743-0023  
TTY: 410-576-6372 (MD)  
Fax: 410-576-7040  
e-mail: [consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)  
[www.oag.state.md.us/consumer](http://www.oag.state.md.us/consumer)

### Regional Offices

Consumer Protection Division  
Maryland Attorney Generals'  
Office  
44 North Potomac St., Ste. 104  
**Hagerstown, MD 21740-5684**  
301-791-4780  
TTY: 410-576-6372  
Fax: 301-791-7178

Consumer Protection Division  
 Eastern Shore Branch Office  
 Office of the Attorney General  
 201 Baptist St., Ste. 30  
**Salisbury, MD** 21801-4976  
 410-713-3620  
 410-576-6300  
 410-543-6620  
 Toll free: 1-888-743-0023  
 TTY: 410-576-6372  
 Fax: 410-543-6642  
[www.oag.state.md.us](http://www.oag.state.md.us)

## County Offices

Howard County Office  
 of Consumer Affairs  
 6751 Columbia Gateway Dr.  
**Columbia, MD** 21046  
 410-313-6420  
 Fax: 410-313-6453

Montgomery County Division of  
 Consumer Affairs  
 100 Maryland Ave., Ste. 330  
**Rockville, MD** 20850  
 240-777-3636  
 TTY: 240-777-3679  
 Fax: 240-777-3768  
[www.montgomerycountymd.gov/consumer](http://www.montgomerycountymd.gov/consumer)

## Massachusetts

### State Offices

Consumer Protection and  
 Antitrust Division  
 Office of the Attorney General  
 One Ashburton Place  
**Boston, MA** 02108  
 617-727-8400 (Consumer Hotline)  
 TTY: 617-727-4765  
 Fax: 617-727-3265  
[www.mass.gov/ago](http://www.mass.gov/ago)

Executive Office of Consumer  
 Affairs and Business Regulation  
 10 Park Plaza, Ste. 5170  
**Boston, MA** 02116  
 617-973-8700 (General  
 Information)  
 617-973-8787 (Consumer Hotline)  
 Toll free: 1-888-283-3757 (MA)  
 TTY: 617-973-8790  
 Fax: 617-973-8798  
 e-mail: [consumer@state.ma.us](mailto:consumer@state.ma.us)  
[www.mass.gov/Consumer](http://www.mass.gov/Consumer)

Southern Massachusetts Division  
 105 William St.  
**New Bedford, MA** 02740  
 508-990-9700  
 Fax: 508-990-8686

Western Massachusetts Division  
 Office of the Attorney General  
 1350 Main St., 4th Floor  
**Springfield, MA** 01103-1629  
 413-784-1240  
 TTY: 617-727-4765  
 Fax: 413-784-1244  
[www.ago.state.ma.us](http://www.ago.state.ma.us)

Central Massachusetts Division  
 Office of the Attorney General  
 One Exchange Place  
**Worcester, MA** 01608  
 508-792-7600  
 617-727-8400  
 Fax: 508-795-1991

### County Offices

Norfolk District Attorney's Office  
 45 Shawmut Rd.  
**Canton, MA** 02021  
 781-830-4800  
 Fax: 781-830-4801  
[www.mass.gov/da/norfolk](http://www.mass.gov/da/norfolk)

Franklin County  
 13 Conway St.  
**Greenfield, MA** 01301  
 413-774-5102  
 Fax: 413-773-3278

Consumer Protection Division  
 1 Gleason Plaza  
**Northampton, MA** 01060  
 413-586-9225  
 Fax: 413-584-3635

Berkshire County Consumer  
 Advocates  
 150 North St., Room 34  
**Pittsfield, MA** 01201  
 413-443-9128  
 Toll free: 1-800-540-9128  
 Fax: 413-496-9225

Consumer Council of Worcester  
 County  
 484 Main St., 2nd Floor  
**Worcester, MA** 01608-1690  
 508-754-1176  
 Toll free: 1-800-545-4577  
 Fax: 508-754-0203  
[www.wcac.net](http://www.wcac.net)

### City Offices

City of Boston Consumer  
 Affairs & Licensing  
 1 City Hall Plaza, Room 817  
**Boston, MA** 02201  
 617-635-3834  
 Fax: 617-635-4174  
 e-mail: [MOCAL@cityofboston.gov](mailto:MOCAL@cityofboston.gov)  
[www.cityofboston.gov/consumeraffairs](http://www.cityofboston.gov/consumeraffairs)

Cambridge Consumers' Council  
 831 Massachusetts Ave.  
**Cambridge, MA** 02139  
 617-349-6150  
 TTY: 617-349-6112  
 Fax: 617-349-6148  
 e-mail: [Consumer@CambridgeMA.gov](mailto:Consumer@CambridgeMA.gov)  
[www.ci.cambridge.ma.us/~Consumer](http://www.ci.cambridge.ma.us/~Consumer)

Greater Fall River/New Bedford:  
 One Government Center  
**Fall River, MA** 02722  
 508-324-2672  
 Fax: 508-324-2626  
[www.ago.state.ma.us](http://www.ago.state.ma.us)

Consumer Protection Program  
 Haverhill Community Action, Inc.  
 25 Locust St.  
**Haverhill, MA** 01830  
 978-373-1971  
 Fax: 978-373-8966  
[www.ago.state.ma.us](http://www.ago.state.ma.us)

Cape Cod residents contact:  
 Consumer Assistance Council, Inc.  
 149 Main St.  
**Hyannis, MA** 02601  
 508-771-0700  
 Toll free: 1-800-867-0701 (MA)  
 Fax: 508-771-3011  
 e-mail: [cac@capecod.net](mailto:cac@capecod.net)  
[www.consumercouncil.com](http://www.consumercouncil.com)

Consumer Protection Program  
 Greater Lawrence Community  
 Action Council, Inc.  
 305 Essex St.  
**Lawrence, MA** 01840  
 978-681-4990  
 Fax: 978-681-4949  
[www.glcac.org/consumer.htm](http://www.glcac.org/consumer.htm)

## STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

Middlesex Community  
College Law Center  
33 Kearney Square  
**Lowell**, MA 01852-1987  
978-656-3342  
Fax: 978-441-1794  
[www.geocities.com/mcclawcenter](http://www.geocities.com/mcclawcenter)

Medford Consumer Advisory  
Commission  
90 Main St.  
**Medford**, MA 02155  
781-393-2460  
Fax: 781-393-2342  
[www.ago.state.ma.us](http://www.ago.state.ma.us)

Consumer Assistance Office -  
Metro West, Inc.  
209 West Central St.  
**Natick**, MA 01760  
508-651-8812  
Fax: 508-647-0661  
e-mail: [support@volunteersolutions.org](mailto:support@volunteersolutions.org)  
[www.consumermetrowest.org](http://www.consumermetrowest.org)

Newton-Brookline  
Consumer Office  
1000 Commonwealth Ave.  
Newton City Hall  
**Newton Centre**, MA 02459  
617-796-1292  
TTY: 617-796-1089  
Fax: 617-796-1293  
e-mail: [consumer@newtonma.gov](mailto:consumer@newtonma.gov)  
[www.ci.newton.ma.us](http://www.ci.newton.ma.us)

Mass PIRG Consumer  
Action Center  
182 Green St.  
**North Weymouth**, MA 02191  
781-335-0280  
Fax: 781-340-3991

South Shore Community  
Action Council, Inc.  
265 South Meadow Rd.  
**Plymouth**, MA 02360  
508-747-7575 ext 226  
Fax: 508-746-5140

Revere Consumer Affairs Office  
150 Beach St.  
**Revere**, MA 02151  
781-286-8114  
Fax: 781-485-2788

Mayor's Office of  
Consumer Information  
36 Court St.  
City Hall  
**Springfield**, MA 01103-1699  
413-787-6437  
Fax: 413-787-7781  
[www.cityofboston.gov/consumeraffairs](http://www.cityofboston.gov/consumeraffairs)

Brockton residents contact:  
Lindsay Hall  
175 Forest St.  
Bentley College  
**Waltham**, MA 02452-4705  
Toll free: 1-800-273-9494 (MA)  
Fax: 781-891-2478

### Michigan

#### State Offices

Consumer Protection Division  
Office of Attorney General  
PO Box 30213  
**Lansing**, MI 48909  
517-373-1140  
Toll free: 1-877-765-8388  
Fax: 517-241-3771 / 517-373-3042  
[www.michigan.gov/ag](http://www.michigan.gov/ag)

#### County Offices

Macomb County Consumer  
Protection Department  
Office of the Prosecuting  
Attorney  
One South Main St., 3rd FL  
Macomb County Admin. Bldg  
**Mt. Clemens**, MI 48043  
586-469-5350  
Fax: 586-469-5609

#### City Offices

Consumer Advocacy  
65 Cadillac Square, Ste. 300  
City of Detroit  
**Detroit**, MI 48226  
313-224-1000  
313-224-6995 (Complaints)  
Fax: 313-224-1476  
[www.ci.detroit.mi.us/senior](http://www.ci.detroit.mi.us/senior)

### Minnesota

#### State Offices

Consumer Services Division  
Attorney General's Office  
445 Minnesota St.  
1400 Bremer Tower  
**St. Paul**, MN 55101  
651-296-3353  
Toll free: 1-800-657-3787  
TTY: 651-297-7206 or 1-800-366-4812  
Fax: 651-282-2155  
e-mail: [attorney.general@state.mn.us](mailto:attorney.general@state.mn.us)  
[www.ag.state.mn.us](http://www.ag.state.mn.us)

#### County Offices

Citizen Information Hotline  
C-2000 County Government  
Center  
**Minneapolis**, MN 55487  
612-348-5550  
TTY: 612-348-6015  
Fax: 612-348-9712  
e-mail: [citizeninfo@co.hennepin.mn.us](mailto:citizeninfo@co.hennepin.mn.us)  
[www.hennepinattorney.org](http://www.hennepinattorney.org)

#### City Offices

Div. of Licenses & Consumer  
Services, Minneapolis  
Department of Regulatory  
Services  
350 South 5th St.  
City Hall, Room 1C  
**Minneapolis**, MN 55415  
612-673-2080  
TTY: 612-673-2157  
Fax: 612-673-3399  
[www.ci.minneapolis.mn.us](http://www.ci.minneapolis.mn.us)

### Mississippi

#### State Offices

Bureau of Regulatory Services  
PO Box 1609  
121 North Jefferson St.  
**Jackson**, MS 39201  
601-359-1111  
Fax: 601-359-1175  
[www.mdac.state.ms.us](http://www.mdac.state.ms.us)



Consumer Protection Division  
 Attorney General's Office  
 PO Box 22947  
**Jackson, MS** 39225-2947  
 601-359-4230  
 Toll free: 1-800-281-4418 (MS)  
 Fax: 601-359-4231  
[www.ago.state.ms.us](http://www.ago.state.ms.us)

## Missouri

### State Offices

Missouri Attorney General's Office  
 Consumer Protection Division  
 PO Box 899  
**Jefferson City, MO** 65102  
 573-751-3321  
 Toll Free: 1-800-392-8222 (MO)  
 TTY: 1-800-729-8668 (Toll free MO)  
 Fax: 573-751-7984  
 e-mail: [consumer@ago.mo.gov](mailto:consumer@ago.mo.gov)  
[www.ago.mo.gov](http://www.ago.mo.gov)

## Montana

### State Offices

Montana Office of  
 Consumer Protection  
 Department of Justice  
 PO Box 200151  
 1219 8th Ave.  
**Helena, MT** 59620-0151  
 406-444-4500  
 Toll free: 1-800-481-6896  
 Fax: 406-444-9680  
[www.doj.mt.gov/consumer](http://www.doj.mt.gov/consumer)

## Nebraska

### State Offices

Office of the Attorney General  
 PO Box 98920  
 2115 State Capitol  
**Lincoln, NE** 68509  
 402-471-2682  
 402-471-3891 (Spanish)  
 Toll free: 1-800-727-6432 (NE)  
 Toll free: 1-888-850-7555 (Spanish)  
 Fax: 402-471-0006  
[www.ago.state.ne.us](http://www.ago.state.ne.us)

## Nevada

### State Offices

Bureau of Consumer Protection  
 Office of the Attorney General  
 1000 N Carson St.  
**Carson City, NV** 89701  
 775-684-1180  
[www.ag.state.nv.us](http://www.ag.state.nv.us)

Bureau of Consumer Protection  
 555 E. Washington Ave., Ste. 3900  
**Las Vegas, NV** 89101  
 702-486-3420  
 Fax: 702-486-3768  
[www.ago.state.nv.us](http://www.ago.state.nv.us)

Nevada Consumer Affairs  
 Division  
 1850 East Sahara Ave, Ste. 101  
**Las Vegas, NV** 89104  
 702-486-7355  
 Toll free: 1-800-326-5202 (NV)  
 TTY: 702-486-7901  
 Fax: 702-486-7371  
 e-mail: [NCAD@fyiconsumer.org](mailto:NCAD@fyiconsumer.org)  
[www.fyiconsumer.org](http://www.fyiconsumer.org)

Consumer Affairs Division  
 4600 Kietzke Lane, Building B,  
 Ste. 113  
**Reno, NV** 89502  
 775-688-1800  
 Toll free: 1-800-326-5202 (NV)  
 TTY: 702-486-7901  
 Fax: 775-688-1803  
 e-mail: [renocad@fyiconsumer.org](mailto:renocad@fyiconsumer.org)  
[www.fyiconsumer.org](http://www.fyiconsumer.org)

## New Hampshire

### State Offices

Consumer Protection  
 and Antitrust Bureau  
 Attorney General's Office  
 33 Capitol St.  
**Concord, NH** 03301  
 603-271-3641  
 Toll free: 1-888-468-4454  
 TTY: 1-800-735-2964 (Toll free NH)  
 Fax: 603-223-6202  
[www.doj.nh.gov/consumer/index.html](http://www.doj.nh.gov/consumer/index.html)

## New Jersey

### State Offices

Division of Consumer Affairs  
 Department of Law and Public  
 Safety  
 PO Box 45027  
**Newark, NJ** 07101  
 973-504-6200  
 Toll free: 1-800-242-5846 (NJ)  
 TTY: 973-504-6588  
 Fax: 973-648-3538  
 e-mail: [askconsumeraffairs@lps.state.nj.us](mailto:askconsumeraffairs@lps.state.nj.us)  
[www.state.nj.us/lps/ca/home.htm](http://www.state.nj.us/lps/ca/home.htm)

### County Offices

Atlantic County Division of  
 Consumer Affairs  
 1333 Atlantic Ave.  
**Atlantic City, NJ** 08401  
 609-343-2376  
 609-345-6700  
[www.aclink.org/law/mainpages/conshome.asp](http://www.aclink.org/law/mainpages/conshome.asp)

Camden County Office of  
 Consumer Protection/Weights  
 and Measures  
 512 Lakeland Rd. Ste. 158  
 DiPiero Center  
**Blackwood, NJ** 08012  
 856-374-6161 (Consumer  
 Protection)  
 856-374-6001 (Weights &  
 Measures)  
 Toll free: 1-800-999-9045 (NJ)  
 Fax: 856-232-0748  
[www.camdencounty.com](http://www.camdencounty.com)

Cumberland County Department  
 of Consumer Affairs/Weights &  
 Measures  
 788 East Commerce St.  
**Bridgeton, NJ** 08302  
 856-453-2203  
 Fax: 856-453-2206  
[www.co.cumberland.nj.us](http://www.co.cumberland.nj.us)

Cape May County Consumer  
 Affairs Weights and Measures  
 4 Moore Rd. DN 402  
**Cape May Court House, NJ** 08210  
 609-465-1035  
 Fax: 609-465-1418  
 e-mail: [countyengineer@co.cape-may.nj.us](mailto:countyengineer@co.cape-may.nj.us)  
[www.capemaycountygov.net](http://www.capemaycountygov.net)

## STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

Essex County Division of  
Community Action/Consumer  
Services  
50 South Clinton St., Ste. 3201  
**East Orange, NJ 07018**  
973-395-8350  
Fax: 973-395-8433

Hunterdon County Office of  
Consumer Affairs  
PO Box 2900  
**Flemington, NJ 08822**  
908-806-5174  
Fax: 908-806-2057  
[www.co.hunterdon.nj.us/  
consumeraffairs.htm](http://www.co.hunterdon.nj.us/consumeraffairs.htm)

Monmouth County Department of  
Consumer Affairs  
PO Box 1255  
50 East Main St.  
**Freehold, NJ 07728-1255**  
732-431-7900  
Fax: 732-845-2037

Bergen County Office  
of Consumer Protection  
One Bergen County Plaza  
3rd Floor  
**Hackensack, NJ 07601-7000**  
201-336-6400  
Fax: 201-336-6416

Hudson County Division of  
Consumer Affairs  
583 Newark Ave.  
**Jersey City, NJ 07306**  
201-795-6295  
201-795-6163  
Fax: 201-795-6468

Burlington County Office of  
Consumer Affairs/Weights and  
Measures  
PO Box 6000  
49 Rancocas Rd.  
**Mount Holly, NJ 08060**  
609-265-5098 (Weights &  
Measures)  
609-265-5054 (Consumer Affairs)  
Fax: 609-265-5065  
e-mail: [consumer@  
co.burlington.nj.us](mailto:consumer@co.burlington.nj.us)

Middlesex County  
Consumer Affairs  
JFK Square, 2nd Floor, Ste. 290  
Middlesex County Admin. Bldg.  
**New Brunswick, NJ 08901**  
732-745-3875  
Fax: 732-745-3815  
[www.co.middlesex.nj.us/  
consumeraffairs/index.asp](http://www.co.middlesex.nj.us/consumeraffairs/index.asp)

Somerset County Division of  
Consumer Affairs  
PO Box 3000  
20 Grove St.  
**Somerville, NJ 08876-1262**  
908-231-7000  
e-mail: [consumeraffairs@  
co.somerset.nj.us](mailto:consumeraffairs@co.somerset.nj.us)  
[www.co.somerset.nj.us](http://www.co.somerset.nj.us)

Ocean County Department of  
Consumer Affairs/Weights and  
Measures  
PO Box 2191  
1027 Hooper Ave.  
**Toms River, NJ 08754-2191**  
732-929-2105  
Toll free: 1-800-722-0291 ext. 2105  
(NJ)  
Fax: 732-506-5330  
[www.co.ocean.nj.us](http://www.co.ocean.nj.us)

Mercer County Consumer Affairs  
PO Box 8068  
640 South Broad St., Rm 404  
**Trenton, NJ 08650-0068**  
609-989-6671  
Fax: 609-989-6670

Passaic County Department of  
Consumer Protection/Weights  
and Measures  
Dept. of Law  
1310 Route 23 North  
**Wayne, NJ 07470**  
973-305-5750 (Weights &  
Measures)  
973-305-5881 (Consumer  
Protection)  
Fax: 973-628-1796  
[www.passaiccountynj.org](http://www.passaiccountynj.org)

Union County Division of  
Consumer Affairs  
300 North Ave. East  
**Westfield, NJ 07090**  
908-654-9840  
Fax: 908-654-3082  
[www.unioncountynj.org](http://www.unioncountynj.org)

Gloucester County Department  
of Consumer Protection  
115 Budd Blvd.  
**Woodbury, NJ 08096**  
856-384-6855  
TTY: 856-848-6616  
Fax: 856-384-6858  
[www.co.gloucester.nj.us/Govern  
ment/Departments/Consumer  
Affairs/main.cfm](http://www.co.gloucester.nj.us/Government/Departments/ConsumerAffairs/main.cfm)

### City Offices

Middlesex Borough  
Consumer Affairs  
1200 Mountain Ave.  
**Middlesex, NJ 08846**  
732-356-8090 ext. 250  
Fax: 732-356-1249

Nutley Consumer Affairs  
149 Chestnut St.  
Public Affairs Building  
**Nutley, NJ 07110**  
973-284-4975  
Fax: 973-661-9411

Perth Amboy Consumer Affairs  
Office of Social Services  
One Olive St.  
**Perth Amboy, NJ 08861**  
732-826-4300  
Fax: 732-826-6192  
[www.ci.perthamboy.nj.us](http://www.ci.perthamboy.nj.us)

Plainfield Action Services  
510 Watchung Ave.  
City Hall Annex  
**Plainfield, NJ 07060**  
908-753-3519  
Fax: 908-753-3540

Secaucus Department  
of Consumer Affairs  
1203 Patterson Plank Rd.  
Municipal Government Center  
**Secaucus, NJ 07094**  
201-330-2008

Consumer Affairs Office  
1976 Morris Ave.  
**Union, NJ 07083**  
908-851-5477  
Fax: 908-851-4679

Woodbridge Township  
Consumer Affairs  
One Main St.  
Municipal Building  
**Woodbridge, NJ** 07095  
732-634-4500 ext 6058  
Fax: 732-602-6016

## New Mexico

### State Offices

Consumer Protection Division  
407 Galisteo  
PO Drawer 1508  
**Santa Fe, NM** 87504-1508  
505-827-6060  
Toll free: 1-800-678-1508  
Fax: 505-827-6685  
[www.ago.state.nm.us](http://www.ago.state.nm.us)

## New York

### State Offices

Bureau of Consumer  
Frauds and Protection  
State Capitol  
**Albany, NY** 12224  
518-474-5481  
Toll free: 1-800-771-7755 (NY)  
TTY: 1-800-788-9898 (Toll free)  
Fax: 518-474-3618  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

New York State Consumer  
Protection Board  
5 Empire State Plaza, Ste. 2101  
**Albany, NY** 12223-1556  
518-474-8583 (Capitol Region)  
Toll free: 1-800-697-1220  
Fax: 518-474-2474  
e-mail: [webmaster@consumer.state.ny.us](mailto:webmaster@consumer.state.ny.us)  
[www.nysconsumer.gov](http://www.nysconsumer.gov)

Consumer Frauds  
and Protection Bureau  
Office of the Attorney General  
120 Broadway, 3rd Fl.  
**New York, NY** 10271  
212-416-8300  
TTY: 1-800-788-9898 or 212-416-8893  
Fax: 212-416-6003  
[my.boatus.com/consumer/dept.asp?ID=169](http://my.boatus.com/consumer/dept.asp?ID=169)

## Regional Offices

Binghamton Regional Office  
Office of the Attorney General  
44 Hawley St.  
State Office Building, 17th Floor  
**Binghamton, NY** 13901-4433  
607-721-8771  
Fax: 607-721-8789  
[www.oag.state.ny.us/tour/binghamton.html](http://www.oag.state.ny.us/tour/binghamton.html)

Brooklyn Regional Office  
55 Hanson Place, Room 732  
**Brooklyn, NY** 11217  
718-722-3949  
Toll free: 1-800-771-7755  
(Consumer Helpline)  
TTY: 1-800-788-9898 (Toll free)  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

Buffalo Regional Office  
Office of the Attorney General  
107 Delaware Ave.  
Statler Towers  
**Buffalo, NY** 14202-3473  
716-853-8400  
Fax: 716-853-8571  
[www.oag.state.ny.us/tour/buffalo.html](http://www.oag.state.ny.us/tour/buffalo.html)

Hauppauge Regional Office  
Office of the Attorney General  
300 Motor Pkwy., Ste. 205  
**Hauppauge, NY** 11788-5127  
516-231-2400

Mineola Regional Office  
Office of the Attorney General  
200 Old Country Rd.  
**New York, NY** 11501  
516-248-3302  
Toll free: 1-800-771-7755  
(Consumer Helpline)  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

Harlem Regional Office  
Office of the Attorney General  
163 West 125th St.  
**New York, NY** 10027-8201  
212-961-4475  
Toll free: 1-800-771-7755  
(Consumer Helpline)  
Fax: 212-961-4003  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

Plattsburgh Regional Office  
70 Clinton St.  
**Plattsburgh, NY** 12901-2818  
518-562-3282  
Fax: 518-562-3294  
[www.oag.state.ny.us/tour/plattsburgh.html](http://www.oag.state.ny.us/tour/plattsburgh.html)

Rochester Regional Office  
144 Exchange Blvd., 2nd Floor  
**Rochester, NY** 14614  
585-546-7430  
TTY: 585-327-3249  
Fax: 585-546-7514  
[www.oag.state.ny.us/tour/rochester.html](http://www.oag.state.ny.us/tour/rochester.html)

Syracuse Regional Office  
Office of the Attorney General  
615 Erie Blvd. West, Ste. 102  
**Syracuse, NY** 13210-2339  
315-448-4848  
315-448-4800  
Fax: 315-448-4851

Utica Regional Office  
Office of the Attorney General  
207 Genesee St., Room 508  
**Utica, NY** 13501  
315-793-2225  
Fax: 315-793-2228

Watertown Regional Office  
317 Washington St.  
Dulles State Office Building  
**Watertown, NY** 13601-3744  
315-785-2444  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

Westchester Regional Office  
101 East Post Rd.  
**White Plains, NY** 10601-5008  
914-422-8755  
Fax: 914-422-8706  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

## County Offices

Department of Consumer Affairs/  
Weights & Measures  
112 State St., Room 1207  
**Albany, NY** 12207  
518-447-7581  
Fax: 518-487-5048  
e-mail: [consumer\\_complaints@albanycounty.com](mailto:consumer_complaints@albanycounty.com)  
[www.albanycounty.com](http://www.albanycounty.com)

## STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

Consumer Fraud Bureau  
Erie County D.A.'s Office  
107 Delaware Ave., 4th Floor  
Statler Towers  
**Buffalo, NY** 14202-3473  
716-853-8404  
716-853-8400  
Toll free: 1-800-771-7755 (NY)  
Fax: 716-853-8414

Putnam County Department of  
Consumer Affairs/Weights and  
Measures  
110 Old Route 6 - Bldg 3  
**Carmel, NY** 10512  
845-225-2039  
Fax: 845-225-3403  
www.putnamcountyny.com

Orange County Department of  
Consumer Affairs/Weights and  
Measures  
99 Main St.  
**Goshen, NY** 10924  
845-291-2400  
Fax: 845-291-2385  
www.co.orange.ny.us

Ulster County District Attorney's  
Consumer Fraud Bureau  
20 Lucas Ave.  
**Kingston, NY** 12401  
845-340-3260

Nassau County Office of  
Consumer Affairs  
200 County Seat Drive  
**Mineola, NY** 11501  
516-571-2600

Sullivan County Department  
of Consumer Affairs  
100 North St., PO Box 5012  
Sullivan County Government Ctr.  
**Monticello, NY** 12701-5012  
845-794-3000  
Fax: 845-794-0230  
www.scgnet.us

Rockland County Office  
of Consumer Protection  
18 New Hempstead Rd., 6th floor  
**New City, NY** 10956  
845-708-7600  
Fax: 845-708-7616  
www.consumer.state.ny.us

Dutchess County Department  
of Consumer Affairs  
98 Peach Rd.  
**Poughkeepsie, NY** 12601  
845-486-2949  
Fax: 845-486-2947  
e-mail: consumeraffairs@  
co.dutchess.ny.us  
www.dutchessny.gov/CountyGov/  
Departments/ConsumerAffairs/  
CFindex.htm

Schenectady County  
Consumer Affairs  
64 Kellar Ave.  
**Schenectady, NY** 12307  
518-356-6795  
518-356-7473  
Fax: 518-357-0319  
www.consumer.state.ny.us

Westchester County Dept.  
of Consumer Protection  
112 East Post Rd., 4th Floor  
**White Plains, NY** 10601  
914-995-2155  
Fax: 914-995-3115  
e-mail: conpro@  
westchestergov.com  
www.westchestergov.com/con  
sumer

Westchester County D.A.'s Office  
Economic Crimes Unit  
111 Martin Luther King Jr. Blvd.  
County Courthouse  
**White Plains, NY** 10601  
914-995-3414  
Fax: 914-995-3594  
da.westchester.ny.us

### City Offices

Mt. Vernon Office of Consumer  
Protection/Bureau of Weights  
and Measures  
1 Roosevelt Square, Room 11  
**Mount Vernon, NY** 10550  
914-665-2433  
www.ci.mount-vernion.ny.us

New York City Department  
of Consumer Affairs  
42 Broadway  
**New York, NY** 10004  
212-487-4444  
TTY: 212-487-4465  
www.ci.nyc.ny.us/html/dca/home.  
html

Town of Colonie Consumer  
Protection  
Memorial Town Hall  
**Newtonville, NY** 12128  
518-783-2790

Schenectady Bureau  
of Consumer Protection  
105 Jay St.  
City Hall, Room 204  
**Schenectady, NY** 12305  
518-382-5061  
Fax: 518-382-5074

Yonkers Office of Consumer  
Protection  
87 Nepperhan Ave.  
**Yonkers, NY** 10701  
914-377-6808  
Fax: 914-377-6811  
www.cityofyonkers.com

### North Carolina

#### State Offices

Consumer Protection Division  
Office of the Attorney General  
9001 Mail Service Center  
**Raleigh, NC** 27699-9001  
919-716-6000  
Toll free: 1-877-566-7226 (NC)  
Fax: 919-716-6050  
www.ncdoj.com

### North Dakota

#### State Offices

Consumer Protection  
and Antitrust Division  
Office of the Attorney General  
600 E Boulevard Ave., Dept 125  
**Bismarck, ND** 58505  
701-328-3404  
Toll free: 1-800-472-2600  
TTY: 1-800-366-6888 (Toll free)  
e-mail: cpat@state.nd.us  
www.ag.state.nd.us

### Ohio

#### State Offices

Ohio Consumers' Counsel  
10 W. Broad St. 18th Floor, Ste. 1800  
**Columbus, OH** 43215  
614-466-8574 (outside OH)  
Toll free: 1-877-742-5622  
e-mail: occ@occ.state.oh.us  
www.pickocc.org

Consumer Protection Section  
Attorney General's Office  
30 East Broad St., 17th Floor  
**Columbus, OH** 43215-3428  
614-466-4320  
Toll free: 1-800-282-0515 (OH)  
TTY: 614-466-1393  
Fax: 614-728-7583  
e-mail: [consumer@ag.state.oh.us](mailto:consumer@ag.state.oh.us)  
[www.ag.state.oh.us](http://www.ag.state.oh.us)

## County Offices

Office of Consumer Affairs  
PO Box 22448  
**Akron, OH** 44302-2448  
330-643-2879  
e-mail: [consumeraffairs@summitoh.net](mailto:consumeraffairs@summitoh.net)  
[www.co.summit.oh.us/conaffairs.htm](http://www.co.summit.oh.us/conaffairs.htm)

## Oklahoma

### State Offices

Consumer Protection Unit  
Oklahoma Attorney General  
313 NE 21st St.  
**Oklahoma City, OK** 73105  
405-521-2029  
Fax: 405-528-1867  
[www.oag.state.ok.us](http://www.oag.state.ok.us)

Oklahoma Department of  
Consumer Credit  
4545 North Lincoln Blvd., #104  
**Oklahoma City, OK** 73105  
405-521-3653  
Toll free: 1-800-448-4904  
Fax: 405-521-6740  
[www.okdocc.state.ok.us](http://www.okdocc.state.ok.us)

## Oregon

### State Offices

Financial Fraud/Consumer  
Protection Section  
Department of Justice  
1162 Court St., NE  
**Salem, OR** 97310  
503-947-4333  
503-378-4320 (Salem only)  
503-229-5576 (Portland Only)  
Toll free: 1-877-877-9392 (OR)  
TTY: 503-378-5938  
Fax: 503-378-5017  
[www.doj.state.or.us](http://www.doj.state.or.us)

## Pennsylvania

### State Offices

Office of the Consumer Advocate  
5th Floor, Forum Place  
555 Walnut St.  
**Harrisburg, PA** 17101-1923  
717-783-5048 (Utilities only)  
Toll free: 1-800-684-6560 (PA)  
Fax: 717-783-7152  
e-mail: [consumer@paoca.org](mailto:consumer@paoca.org)  
[www.oca.state.pa.us](http://www.oca.state.pa.us)

Bureau of Consumer Protection  
Office of Attorney General  
16th Floor, Strawberry Square  
**Harrisburg, PA** 17120  
717-787-3391  
Toll free: 1-800-441-2555  
Toll free: 1-877-888-4877 (Health Care)  
Fax: 717-787-8242  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

### Regional Offices

Allentown Regional Office -  
Bureau of Consumer Protection  
801 Hamilton St., 4th Floor  
**Allentown, PA** 18101  
610-821-6690  
Fax: 610-821-6529  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Ebensburg Regional Office -  
Bureau of Consumer Protection  
171 Lovell Ave., Ste. 202  
**Ebensburg, PA** 15931  
814-471-1831  
Fax: 814-471-1840  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Erie Regional Office - Bureau of  
Consumer Protection  
1001 State St., Ste. 1009  
**Erie, PA** 16501  
814-871-4371  
Fax: 814-871-4848  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Harrisburg Regional Office -  
Bureau of Consumer Protection  
Office of Attorney General  
301 Chestnut St., Ste. 105  
**Harrisburg, PA** 17101  
717-787-7109  
Fax: 717-772-3560  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Philadelphia Regional Office -  
Bureau of Consumer Protection  
Office of Attorney General  
21 South 12th St., 2nd Floor  
**Philadelphia, PA** 19107  
215-560-2414  
Fax: 215-560-2494  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Pittsburgh Regional Office -  
Bureau of Consumer Protection  
Office of Attorney General  
564 Forbes Ave.  
Manor Building, 6th Floor  
**Pittsburgh, PA** 15219  
412-565-5135  
Toll free: 1-800-441-2555  
Fax: 412-880-0196  
[www.attorneygeneral.gov](http://www.attorneygeneral.gov)

Scranton Regional Office -  
Bureau of Consumer Protection  
Office of Attorney General  
101 Penn Ave.  
100 Samter Building  
**Scranton, PA** 18503  
570-963-4913  
Fax: 570-963-3418

State College Regional Office  
Bureau of Consumer Protection  
Ruth Building, First Floor  
417 East Calder Way  
**State College, PA** 16801  
814-863-3900  
Fax: 814-863-6555

### County Offices

Bucks County Consumer  
Protection, Weights and  
Measures  
50 North Main St.  
**Doylestown, PA** 18901  
215-348-7442  
Fax: 215-348-4570

Delaware County  
Consumer Affairs  
201 West Front St.  
Delaware County Courthouse  
**Media, PA** 19063  
610-891-4865  
Fax: 610-566-3947  
[www.co.delaware.pa.us/consumeraffairs](http://www.co.delaware.pa.us/consumeraffairs)

# STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

Beaver County Alliance for  
Consumer Protection  
Route 51  
469 Constitution Blvd., Ste. 3  
**New Brighton, PA** 15066  
724-843-3282  
Fax: 724-843-2706  
www.acp-beaver.org

Montgomery County  
Consumer Affairs  
Montgomery County Human  
Services Center  
PO Box 311  
1430 DeKalb St.  
**Norristown, PA** 19404-0311  
610-278-3565  
Fax: 610-278-5228  
e-mail: [consumeraffairs@mail.montcopa.org](mailto:consumeraffairs@mail.montcopa.org)  
www.montcopa.org/consumer  
affairs

Chester County Consumer Affairs  
601 Westtown Rd., Ste. 290  
Box 2747  
**West Chester, PA** 19380  
610-344-6225  
[dsf.chesco.org/health/consaffairs](http://dsf.chesco.org/health/consaffairs)

## **Puerto Rico**

### **State Offices**

Departamento de Asuntos  
del Consumidor  
Centro Gubernamental Minillas  
Edificio Norte 4to Piso  
Parada 22, Apartado 41059  
**San Juan, PR** 00940-1059  
787-722-7555  
Fax: 787-726-0077  
www.daco.gobierno.pr

## **Rhode Island**

### **State Offices**

Consumer Protection Unit  
150 South Main St.  
**Providence, RI** 02903  
401-274-4400  
TTY: 401-453-0410  
Fax: 401-222-5110  
www.riag.state.ri.us

## **South Carolina**

### **State Offices**

South Carolina Department of  
Consumer Affairs  
PO Box 5757  
3600 Forest Drive, Ste. 300  
**Columbia, SC** 29250-5757  
803-734-4200  
Toll free: 1-800-922-1594 (SC)  
TTY: 1-800-735-2905 (Toll free)  
Fax: 803-734-4286  
e-mail: [scdca@dca.state.sc.us](mailto:scdca@dca.state.sc.us)  
www.scconsumer.gov

Office of the Attorney General  
PO Box 11549  
**Columbia, SC** 29211  
803-734-3970  
TTY: 803-734-4877  
Fax: 803-734-4323  
e-mail: [info@scattorneygeneral.com](mailto:info@scattorneygeneral.com)  
www.scattorneygeneral.org

## **South Dakota**

### **State Offices**

Consumer Affairs  
Office of the Attorney General  
1302 E. Hwy 14, Ste. 3  
**Pierre, SD** 57501-8503  
605-773-4400  
Toll free: 1-800-300-1986 (SD)  
TTY: 605-773-6585  
Fax: 605-773-7163  
e-mail: [consumerhelp@state.sd.us](mailto:consumerhelp@state.sd.us)  
www.state.sd.us/atg

## **Tennessee**

### **State Offices**

Division of Consumer Affairs  
500 James Robertson Pkwy., 5th  
Fl.  
**Nashville, TN** 37243-0600  
615-741-4737  
Toll free: 1-800-342-8385 (TN)  
Fax: 615-532-4994  
e-mail: [consumer.affairs@state.tn.us](mailto:consumer.affairs@state.tn.us)  
www.state.tn.us/consumer

Consumer Advocate and  
Protection Division  
Office of the Attorney General  
PO Box 20207  
**Nashville, TN** 37202-02071  
615-741-1671  
Fax: 615-532-2910  
www.attorneygeneral.state.tn.us

## **Texas**

### **Regional Offices**

Austin Regional Office  
PO Box 12548  
**Austin, TX** 78711-2548  
512-463-2100  
Toll free: 1-800-621-0508  
Fax: 512-473-8301  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
www.oag.state.tx.us

Dallas Regional Office  
1412 Main St., Ste. 810  
**Dallas, TX** 75202  
214-969-5310  
Fax: 214-969-7615  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
www.oag.state.tx.us

El Paso Regional Office  
Office of the Attorney General  
401 East Franklin Ave., Ste. 530  
**El Paso, TX** 79901  
915-834-5800  
Fax: 915-542-1546  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
www.oag.state.tx.us

Houston Regional Office -  
Consumer Protection  
Office of the Attorney General  
808 Travis, Ste. 300  
**Houston, TX** 77002-1702  
713-223-5886  
Toll free: 1-800-252-8011 (TX)  
Fax: 713-223-5821  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
www.oag.state.tx.us

Lubbock Regional Office  
4630 50th St., Ste. 500  
**Lubbock, TX** 79414-3520  
806-747-5238  
Fax: 806-747-6307  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
www.oag.state.tx.us

McAllen Regional Office  
Office of the Attorney General  
3201 North McColl Rd., Ste. B  
**McAllen, TX** 78501-1685  
956-682-4547  
Toll free: 1-800-252-8011 (TX)  
Fax: 956-682-1957  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
[www.oag.state.tx.us](http://www.oag.state.tx.us)

San Antonio Regional Office  
Office of the Attorney General  
115 East Travis St., Ste. 925  
**San Antonio, TX** 78205-1605  
210-224-1007  
Toll free: 1-800-252-8011 (TX)  
Fax: 210-225-1075  
e-mail: [cac@oag.state.tx.us](mailto:cac@oag.state.tx.us)  
[www.oag.state.tx.us](http://www.oag.state.tx.us)

## County Offices

Harris County Consumer  
Fraud Division  
1201 Franklin, Ste. 600  
**Houston, TX** 77002-1923  
713-755-5836  
Fax: 713-755-5262

## City Offices

Department of Environmental and  
Health Services  
1500 Marilla City Hall  
Room 7A-North  
**Dallas, TX** 75201  
214-670-3696  
Fax: 214-670-3863  
[www.dallascityhall.com](http://www.dallascityhall.com)

## Utah

### State Offices

Division of Consumer Protection  
Department of Commerce  
PO Box 146704  
160 East 300 South  
**Salt Lake City, UT** 84114-6704  
801-530-6601  
Fax: 801-530-6001  
e-mail: [consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
[www.consumerprotection.utah.gov](http://www.consumerprotection.utah.gov)

## Vermont

### State Offices

Consumer Assistance Program  
Office of the Attorney General  
104 Morrill Hall, UVM  
**Burlington, VT** 05405  
802-656-3183  
Toll free: 1-800-649-2424 (VT)  
Fax: 802-656-1423  
e-mail: [consumer@uvm.edu](mailto:consumer@uvm.edu)  
[www.atg.state.vt.us](http://www.atg.state.vt.us)

Consumer Protection Food  
Safety and Consumer Protection  
Vermont Agency of Agriculture,  
Food, and Market  
116 State St., Drawer 20  
**Montpelier, VT** 05620-2901  
802-828-2436  
Fax: 802-828-5983  
[www.vermontagriculture.com](http://www.vermontagriculture.com)

## Virgin Islands

### Virgin Islands Offices

Department of Licensing and  
Consumer Affairs  
Christiansted  
Golden Rock Shopping Center  
**St. Croix, VI** 00820  
340-773-2226  
Fax: 340-778-8250  
[www.dlca.gov.vi](http://www.dlca.gov.vi)

### State Offices

Department of Licensing  
and Consumer Affairs  
No. 1 Sub Base, Room 205  
Property and Procurement Bldg.  
**St. Thomas, VI** 00802  
340-774-3130  
Fax: 340-776-0675  
[www.dlca.gov.vi](http://www.dlca.gov.vi)

## Virginia

### State Offices

Antitrust and Consumer  
Litigation Section  
Office of the Attorney General  
900 East Main St.  
**Richmond, VA** 23219  
804-786-2116  
Toll free: 1-800-451-1525  
Fax: 804-786-0122  
e-mail: [mail@oag.state.va.us](mailto:mail@oag.state.va.us)  
[www.oag.state.va.us](http://www.oag.state.va.us)

Office of Consumer Affairs  
Department of Agriculture and  
Consumer Services  
102 Governor St.  
Oliver W. Hill Building  
**Richmond, VA** 23219  
804-786-2042  
Toll free: 1-800-552-9963 (VA)  
TTY: 1-800-828-1120 (Toll free)  
Fax: 804-225-2666  
[www.vdacs.virginia.gov](http://www.vdacs.virginia.gov)

## County Offices

Fairfax County Department of  
Cable Communications and  
Consumer Protection  
12000 Government Center Pkwy.  
Ste. 433  
**Fairfax, VA** 22035  
703-222-8435 (General)  
703-324-8484 (Consumer  
Services)  
Fax: 703-322-9542  
[www.fairfaxcounty.gov/consumer.htm](http://www.fairfaxcounty.gov/consumer.htm)

## City Offices

Consumer Affairs  
City Hall, 301 King St., Room 1900  
**Alexandria, VA** 22313  
703-838-4350  
Fax: 703-838-6426  
[alexandriava.gov/citizen](http://alexandriava.gov/citizen)

Office of the Commonwealth's  
Attorney  
Consumer Affairs Division  
2425 Nimmo Pkwy.  
**Virginia Beach, VA** 23456-9060  
757-426-5836  
Fax: 757-427-8779  
e-mail: [webforms@vb.gov](mailto:webforms@vb.gov)  
[www.vb.gov.com/dept/oca/](http://www.vb.gov.com/dept/oca/)

## Washington

### State Offices

Office of the Attorney General  
1125 Washington St. SE  
**Olympia, WA** 98504-0100  
Toll free: 1-800-551-4636  
[www.atg.wa.gov](http://www.atg.wa.gov)

# STATE, COUNTY AND CITY CONSUMER PROTECTION OFFICES

## Regional Offices

Bellingham Consumer Resource Center (Island, San Juan, Skagit and Whatcom Counties)  
Office of the Attorney General  
103 East Holly St., Ste. 308  
**Bellingham, WA** 98225-4728  
360-738-6185  
Toll free: 1-800-551-4636 (WA)  
Fax: 360-738-6190  
[www.atg.wa.gov](http://www.atg.wa.gov)

Kennewick Consumer Resource Center (Southeast Washington)  
Office of the Attorney General  
500 N. Morain St., Ste. 1250  
**Kennewick, WA** 99336-2607  
509-734-7140  
Toll free: 1-800-551-4636 (WA)  
Fax: 509-734-7475  
[www.atg.wa.gov](http://www.atg.wa.gov)

Seattle Consumer Resource Center (King, Snohomish, Clallam and Jefferson Counties)  
Office of the Attorney General  
900 Fourth Ave., Ste. 2000  
**Seattle, WA** 98164-1012  
206-464-6684  
Toll free: 1-800-551-4636  
Fax: 206-464-6451  
[www.atg.wa.gov](http://www.atg.wa.gov)

Spokane Consumer Resource Center (Northeast Washington)  
Office of the Attorney General  
1116 West Riverside  
**Spokane, WA** 99201-1194  
509-456-3123  
Toll free: 1-800-551-4636  
Fax: 509-458-3548  
[www.atg.wa.gov](http://www.atg.wa.gov)

Tacoma Consumer Resource Center (Pierce, Mason, Grays Harbor and Kitsap Counties)  
Office of the Attorney General  
PO Box 2317  
**Tacoma, WA** 98401  
253-593-2904  
Toll free: 1-800-551-4636  
Fax: 253-593-2449  
[www.atg.wa.gov](http://www.atg.wa.gov)

Vancouver Consumer Resource Center (Southwest Washington)  
Office of the Attorney General  
1220 Main St., Ste. 549  
**Vancouver, WA** 98660-2964  
360-759-2150  
Toll free: 1-800-551-4636 (WA)  
Fax: 360-759-2159  
[www.atg.wa.gov/consumer](http://www.atg.wa.gov/consumer)

## West Virginia

### State Offices

Consumer Protection Division  
Office of the Attorney General  
PO Box 1789  
812 Quarrier St., 6th Floor  
**Charleston, WV** 25326-1789  
304-558-8986  
Toll free: 1-800-368-8808 (WV)  
Fax: 304-558-0184  
e-mail: [consumer@wvago.gov](mailto:consumer@wvago.gov)  
[www.wvago.us](http://www.wvago.us)

## Wisconsin

### State Offices

Department of Agriculture  
Trade and Consumer Protection  
PO Box 8911  
2811 Agriculture Dr.  
**Madison, WI** 53708-8911  
608-224-4949  
Toll free: 1-800-422-7128 (WI)  
TTY: 608-224-5058  
Fax: 608-224-4939  
e-mail: [hotline@datcp.state.wi.us](mailto:hotline@datcp.state.wi.us)  
[www.datcp.state.wi.us](http://www.datcp.state.wi.us)

### Regional Offices

Bureau of Consumer Protection  
200 North Jefferson St., Ste. 146A  
**Green Bay, WI** 54301  
920-448-5110  
Toll free: 1-800-422-7128  
Fax: 920-448-5118  
e-mail: [datcphotline@datcp.state.wi.us](mailto:datcphotline@datcp.state.wi.us)  
[datcp.state.wi.us](http://datcp.state.wi.us)

Bureau of Consumer Protection  
10930 West Potter Rd., Ste. C  
**Milwaukee, WI** 53226-3450  
414-266-1231  
Toll free: 1-800-422-7128  
[www.datcp.state.wi.us](http://www.datcp.state.wi.us)

### County Offices

Racine County Sheriff's Department  
717 Wisconsin Ave.  
**Racine, WI** 53403  
262-636-3126  
Fax: 262-637-5279

## Wyoming

### State Offices

Consumer Protection Unit  
Office of the Attorney General  
123 Capitol 200 W. 24th St.  
**Cheyenne, WY** 82002  
307-777-7841  
Toll free: 1-800-438-5799  
Fax: 307-777-6869  
e-mail: [agwebmaster@state.wy.us](mailto:agwebmaster@state.wy.us)  
[attorneygeneral.state.wy.us](http://attorneygeneral.state.wy.us)



The officials listed below regulate and supervise state-chartered banks. Many of them handle or refer problems and complaints about other types of financial institutions as well. Some also answer general questions about banking and consumer credit. If you are dealing with a federally chartered bank, check "Selected Federal Agencies" on page 107. Also see "Banking" on page 3.

### Alabama

Superintendent of Banks  
401 Adams Ave.  
Center for Commerce, Ste. 689  
**Montgomery, AL** 36130-1201  
334-242-3452  
Fax: 334-242-3500  
[www.banking.alabama.gov](http://www.banking.alabama.gov)

### Alaska

Division of Banking and Securities  
Dept. of Commerce, Community and  
Economic Development  
PO Box 110807  
**Juneau, AK** 99811-0807  
907-465-2521  
Toll free: 1-888-925-2521  
TTY: 907-465-5437  
Fax: 907-465-2549  
e-mail: [dbsc@commerce.state.ak.us](mailto:dbsc@commerce.state.ak.us)  
[www.dced.state.ak.us/bsc](http://www.dced.state.ak.us/bsc)

### Arizona

State Banking Department  
2910 North 44th St., Ste. 310  
**Phoenix, AZ** 85018  
602-255-4421  
Toll free: 1-800-544-0708  
Fax: 602-381-1225  
[www.azbanking.com](http://www.azbanking.com)

### Arkansas

State Bank Department  
400 Hardin Rd., Ste. 100  
**Little Rock, AR** 72211  
501-324-9019  
Fax: 501-324-9028  
e-mail: [asbd@banking.state.ar.us](mailto:asbd@banking.state.ar.us)  
[www.accessarkansas.org/bank](http://www.accessarkansas.org/bank)

### California

State Dept. of Financial  
Institutions  
111 Pine St., Ste. 1100  
**San Francisco, CA** 94111-5613  
415-263-8555  
Toll free: 1-800-622-0620 (Consumer  
Complaints Against CA State-  
licensed Banks)  
Fax: 415-989-5310  
e-mail: [consumer@dfi.ca.gov](mailto:consumer@dfi.ca.gov)  
[www.dfi.ca.gov](http://www.dfi.ca.gov)

### Colorado

Division of Banking  
Department of Regulatory  
Agencies  
1560 Broadway, Ste. 975  
**Denver, CO** 80202  
303-894-7575  
Fax: 303-894-7570  
e-mail: [banking@dora.state.co.us](mailto:banking@dora.state.co.us)  
[www.dora.state.co.us/banking](http://www.dora.state.co.us/banking)

### Connecticut

Connecticut Department of  
Banking  
260 Constitution Plaza  
**Hartford, CT** 06103  
860-240-8299  
Toll free: 1-800-831-7225  
[www.state.ct.us/dob](http://www.state.ct.us/dob)

### Delaware

Office of the State Bank  
Commissioner  
555 East Lockerman St., Ste. 210  
**Dover, DE** 19901  
302-739-4235  
302-739-4235  
Fax: 302-739-2356 / 302-739-3609  
e-mail: [gic@state.de.us](mailto:gic@state.de.us)  
[www.state.de.us/bank](http://www.state.de.us/bank)

### District of Columbia

Department of Insurance,  
Securities and Banking  
1400 L St., NW  
**Washington, DC** 20005  
202-727-1563  
Fax: 202-727-1290  
[www.dbfj.dc.gov](http://www.dbfj.dc.gov)

### Florida

Department of Financial Services  
200 East Gaines St.  
**Tallahassee, FL** 32399-0300  
850-413-3100  
Toll free: 1-800-342-2762 (FL)  
Fax: 850-488-2349  
e-mail: [webmaster@fldfs.com](mailto:webmaster@fldfs.com)  
[www.fldfs.com](http://www.fldfs.com)

### Georgia

Department of Banking and  
Finance  
2990 Brandywine Rd., Ste. 200  
**Atlanta, GA** 30341-5565  
770-986-1633  
Toll free: 1-888-986-1633 (GA)  
Fax: 770-986-1654  
[www.gadbf.org](http://www.gadbf.org)

### Hawaii

Division of Financial Institutions  
PO Box 2054  
335 Merchant St., Room 221  
**Honolulu, HI** 96805  
808-586-2820  
Toll free: 1-800-468-4644 (Molokai/  
Lanai)  
Toll free: 1-800-274-3141 (Kauai)  
Toll free: 1-800-984-2400 (Maui)  
Toll free: 1-800-974-4000 (HI)  
TTY: 808-586-2820  
Fax: 808-586-2818  
e-mail: [dfi@dcca.hawaii.gov](mailto:dfi@dcca.hawaii.gov)  
[www.hawaii.gov/dcca/dfi](http://www.hawaii.gov/dcca/dfi)

## STATE BANKING AUTHORITIES

### Idaho

Department of Finance  
PO Box 83720  
**Boise, ID** 83720-0031  
208-332-8000  
Toll free: 1-888-346-3378 (ID)  
Fax: 208-332-8098  
e-mail: [finance@finance.idaho.gov](mailto:finance@finance.idaho.gov)  
[finance.idaho.gov](http://finance.idaho.gov)

### Illinois

Division of Banks and Real Estate  
122 S. Michigan Ave., Ste. 1900  
**Chicago, IL** 60603  
312-793-3000  
Toll free: 1-877-793-3470  
TTY: 312-793-0291  
Fax: 312-793-7097  
[www.idfpr.com](http://www.idfpr.com)

### Indiana

Department of Financial  
Institutions  
30 S. Meridian St., Ste. 300  
**Indianapolis, IN** 46204  
317-232-3955  
Toll free: 1-800-382-4880 (IN)  
Fax: 317-232-7655  
[www.in.gov/dfi](http://www.in.gov/dfi)

### Iowa

Division of Banking  
200 East Grand, Ste. 300  
**Des Moines, IA** 50309-1827  
515-281-4014  
Toll free: 1-800-972-2018  
Fax: 515-281-4862  
e-mail: [idob@max.state.ia.us](mailto:idob@max.state.ia.us)  
[www.idob.state.ia.us](http://www.idob.state.ia.us)

### Kansas

Office of the State Bank  
Commissioner  
700 Jackson St., Ste. 300  
**Topeka, KS** 66603-3714  
785-296-2266  
Toll free: 1-877-387-8523 (Consumer  
Helpline)  
Fax: 785-296-0168  
[www.osbckansas.org](http://www.osbckansas.org)

### Kentucky

Department of Financial  
Institutions  
1025 Capitol Center Dr., Ste. 200  
**Frankfort, KY** 40601  
502-573-3390  
Toll free: 1-800-223-2579  
Fax: 502-573-8787  
[www.dfi.state.ky.us](http://www.dfi.state.ky.us)

### Louisiana

Office of Financial Institutions  
PO Box 94095  
**Baton Rouge, LA** 70804-9095  
225-925-4660  
Fax: 225-925-4524  
e-mail: [ofila@ofi.louisiana.gov](mailto:ofila@ofi.louisiana.gov)  
[www.ofi.state.la.us](http://www.ofi.state.la.us)

### Maine

Bureau of Financial Institutions  
36 State House Station  
**Augusta, ME** 04333-0036  
207-624-8570  
Toll free: 1-800-965-5235  
TTY: 207-624-8563  
Fax: 207-624-8590  
[www.mainebankingreg.org](http://www.mainebankingreg.org)

### Maryland

Commissioner of Financial  
Regulation  
500 North Calvert St., Ste. 402  
**Baltimore, MD** 21202  
410-230-6100  
Toll free: 1-888-784-0136 (MD)  
TTY: 410-767-2117  
Fax: 410-333-0475 or 410-333-3866  
e-mail: [finreg@dllr.state.md.us](mailto:finreg@dllr.state.md.us)  
[www.dllr.state.md.us/finance](http://www.dllr.state.md.us/finance)

### Massachusetts

Division of Banks  
One South Station  
**Boston, MA** 02110  
617-956-1500  
Toll free: 1-800-495-2265 (MA)  
TTY: 617-956-1577  
Fax: 617-956-1599  
e-mail: [dobconsumer.assistant@state.ma.us](mailto:dobconsumer.assistant@state.ma.us)  
[www.mass.gov/dob](http://www.mass.gov/dob)

### Michigan

Office of Financial and  
Insurance Services  
PO Box 30220  
611 W. Ottawa St., 3rd Floor  
**Lansing, MI** 48933-0220  
517-373-3460  
Toll free: 1-877-999-6442  
Fax: 517-335-4978  
e-mail: [ofis-fin-info@michigan.gov](mailto:ofis-fin-info@michigan.gov)  
[www.michigan.gov/ofis](http://www.michigan.gov/ofis)

### Minnesota

Financial Examinations Division  
85 Seventh Place East, Ste. 500  
**St. Paul, MN** 55101  
651-296-2715  
Fax: 651-296-8591  
e-mail: [financial.commerce@state.mn.us](mailto:financial.commerce@state.mn.us)  
[www.commerce.state.mn.us](http://www.commerce.state.mn.us)

### Mississippi

Department of Banking and  
Consumer Finance  
PO Box 23729  
**Jackson, MS** 39225-3729  
601-359-1031  
Toll free: 1-800-844-2499 (MS)  
Fax: 601-359-3557  
e-mail: [webmaster@dbcf.state.ms.us](mailto:webmaster@dbcf.state.ms.us)  
[www.dbcf.state.ms.us](http://www.dbcf.state.ms.us)

### Missouri

Department of Finance  
301 W. High St., Room 630  
PO Box 716  
**Jefferson City, MO** 65102  
573-751-3242  
Fax: 573-751-9192  
e-mail: [finance@dof.mo.gov](mailto:finance@dof.mo.gov)  
[www.missouri-finance.org](http://www.missouri-finance.org)

### Montana

Division of Banking  
& Financial Institutions  
PO Box 200546  
301 South Park, Ste. 316  
**Helena, MT** 59620-0546  
406-841-2920  
Toll free: 1-800-914-8423  
TTY: 406-444-1421  
Fax: 406-841-2930  
[www.banking.mt.gov](http://www.banking.mt.gov)

**Nebraska**

Department of Banking & Finance  
 PO Box 95006  
 1230 'O' St., Commerce Court,  
 Ste. 400  
**Lincoln, NE 68509-5006**  
 402-471-2171  
 Toll free: 1-877-471-3445  
 Fax: 402-471-3062  
[www.ndbf.org](http://www.ndbf.org)

**Nevada**

Financial Institutions Division  
 Department of Business & Industry  
 Ste. 180  
 2785 E. Desert Inn Rd.  
**Las Vegas, NV 89121**  
 702-486-4120  
 Toll free: 1-866-858-8951  
 Fax: 702-486-4563  
 e-mail: [ctidd@fid.state.nv.us](mailto:ctidd@fid.state.nv.us)  
[www.fid.state.nv.us](http://www.fid.state.nv.us)

**New Hampshire**

State Banking Department  
 64B Old Suncook Rd.  
**Concord, NH 03301**  
 603-271-3561  
 TTY: 1-800-735-2964 (Toll free)  
 Fax: 603-271-1090  
[www.state.nh.us/banking](http://www.state.nh.us/banking)

**New Jersey**

Department of Banking  
 and Insurance  
 PO Box 325  
 20 West State St.  
**Trenton, NJ 08625**  
 609-292-3420 (Banking)  
 Fax: 609-292-5571  
[www.njdobi.org](http://www.njdobi.org)

**New Mexico**

Financial Institutions Division  
 2550 Cerrillos Rd., 3rd Floor  
**Santa Fe, NM 87501**  
 505-426-4885  
 Fax: 505-476-4670  
 e-mail: [rldfid@state.nm.us](mailto:rldfid@state.nm.us)  
[www.rld.state.nm.us/FID](http://www.rld.state.nm.us/FID)

**New York**

Banking Department  
 One State St.  
 Consumer Help Unit  
**New York, NY 10004-1417**  
 212-709-5470  
 Toll free: 1-877-226-5697 (NY -  
 Consumer Services Hotline)  
 Fax: 212-709-1673  
 e-mail: [consumer@banking.state.ny.us](mailto:consumer@banking.state.ny.us)  
[www.banking.state.ny.us](http://www.banking.state.ny.us)

**North Carolina**

NC Commissioner of Banks  
 4309 Mail Service Center  
**Raleigh, NC 27699-4309**  
 919-733-3016  
 Fax: 919-733-6918  
[www.nccob.org](http://www.nccob.org)

**North Dakota**

Department of Financial  
 Institutions  
 2000 Schafer St., Ste. G  
**Bismarck, ND 58501-1204**  
 701-328-9933  
 TTY: 1-800-366-6888 (ND)  
 Fax: 701-328-9955  
 e-mail: [dfi@nd.gov](mailto:dfi@nd.gov)  
[www.nd.gov/dfi](http://www.nd.gov/dfi)

**Ohio**

Division of Financial Institutions  
 77 South High St., 21st Floor  
**Columbus, OH 43215-6120**  
 614-728-8400  
 Fax: 614-644-1631  
[www.com.state.oh.us/ODOC/dfi](http://www.com.state.oh.us/ODOC/dfi)

**Oklahoma**

State Banking Department  
 4545 North Lincoln Blvd., Ste. 164  
**Oklahoma City, OK 73105**  
 405-521-2782  
 Fax: 405-522-2993  
[www.osbd.state.ok.us](http://www.osbd.state.ok.us)

**Oregon**

Department of Consumer &  
 Business Services  
 Division of Finance  
 and Corporate Securities  
 350 Winter St., NE, Room 410  
**Salem, OR 97310**  
 503-378-4140  
 Toll free: 1-866-814-9710 (Fraud/  
 Complaint Investigation)  
 TTY: 503-378-4100  
 Fax: 503-947-7862  
 e-mail: [dcbs.dfcsmail@state.or.us](mailto:dcbs.dfcsmail@state.or.us)  
[dfcs.oregon.gov](http://dfcs.oregon.gov)

**Pennsylvania**

Department of Banking  
 17 N. Second St., Ste. 1300  
**Harrisburg, PA 17101-2290**  
 717-787-6991  
 717-214-8343  
 Toll free: 1-800-PA-BANKS (PA)  
 TTY: 1-800-679-5070 (Toll free)  
 Fax: 717-787-8773  
[www.banking.state.pa.us](http://www.banking.state.pa.us)

**Puerto Rico**

Comisionado de Instituciones  
 Financieras  
 PO Box 11855  
**San Juan, PR 00910-3855**  
 787-723-3131  
 Fax: 787-723-4042  
[www.cif.gov.pr](http://www.cif.gov.pr)

**Rhode Island**

Division of Banking  
 Department of Business  
 Regulation  
 233 Richmond St., Ste. 231  
**Providence, RI 02903-4231**  
 401-222-2246  
 TTY: 401-222-2999  
 Fax: 401-222-6098  
 e-mail: [bankinquiry@dbr.state.ri.us](mailto:bankinquiry@dbr.state.ri.us)  
[www.dbr.state.ri.us](http://www.dbr.state.ri.us)

**South Carolina**

State Board of Financial  
 Institutions  
 1015 Sumter St., Room 309  
**Columbia, SC 29201**  
 803-734-2001  
 Fax: 803-734-2013  
[www.state.sc.us/treas/index2.htm](http://www.state.sc.us/treas/index2.htm)

## South Dakota

Division of Banking  
217 1/2 W. Missouri Ave.  
**Pierre, SD** 57501-4590  
605-773-3421  
Fax: 605-773-5367  
e-mail: [drr.banking.info@state.sd.us](mailto:drr.banking.info@state.sd.us)  
[www.state.sd.us/banking](http://www.state.sd.us/banking)

## Tennessee

Department of Financial Institutions  
511 Union St., 4th Floor  
Nashville City Center  
**Nashville, TN** 37219  
615-253-2023  
Toll free: 1-800-778-4215  
TTY: 615-253-7794  
e-mail: [TDFI.ConsumerResources@state.tn.us](mailto:TDFI.ConsumerResources@state.tn.us)  
[www.tennessee.gov/tdfi](http://www.tennessee.gov/tdfi)

## Texas

Department of Banking  
2601 North Lamar Blvd  
**Austin, TX** 78705  
512-475-1300  
Toll free: 1-877-276-5554 (Consumer Hotline)  
Fax: 512-475-1313  
[www.banking.state.tx.us](http://www.banking.state.tx.us)

## Utah

Department of Financial Institutions  
PO Box 146800  
**Salt Lake City, UT** 84114-6800  
801-538-8830  
Fax: 801-538-8894  
[www.dfi.utah.gov](http://www.dfi.utah.gov)

## Vermont

Department of Banking, Insurance, Securities and Health Care Administration  
89 Main St., Drawer 20  
**Montpelier, VT** 05620-3101  
802-828-3301  
802-828-3307 (Banking)  
802-828-3420 (Securities)  
Toll free: 1-800-964-1764 (All Insurance Except Health)  
Toll free: 1-800-631-7788 (Health Care)  
Toll free: 1-877-550-3907 (Securities)  
Fax: 802-828-3306  
e-mail: [bankdiv@bishca.state.vt.us](mailto:bankdiv@bishca.state.vt.us)  
[www.bishca.state.vt.us](http://www.bishca.state.vt.us)

## Virgin Islands

Chairman of Banking Board  
Charlotte Amalie  
Kongen's Gade #18  
**St. Thomas, VI** 00802  
340-774-2991  
Fax: 340-774-6953  
[www.ltg.gov.vi](http://www.ltg.gov.vi)

## Virginia

Bureau of Financial Institutions  
1300 East Main St., Ste. 800  
**Richmond, VA** 23219-3630  
804-371-9657  
Toll free: 1-800-552-7945 (VA)  
TTY: 804-371-9206  
Fax: 804-371-9416  
e-mail: [bfquestions@scc.virginia.gov](mailto:bfquestions@scc.virginia.gov)  
[www.scc.virginia.gov](http://www.scc.virginia.gov)

## Washington

Department of Financial Institutions  
PO Box 41200  
**Olympia, WA** 98504-1200  
360-902-8700  
Toll free: 1-877-746-4334  
Fax: 360-586-5068  
[www.dfi.wa.gov](http://www.dfi.wa.gov)

## West Virginia

Division of Banking  
1900 Kanawha Blvd. East  
State Capitol Complex - Building 3  
Room 311  
**Charleston, WV** 25305-0240  
304-558-2294  
Toll free: 1-800-642-9056 (WV)  
Fax: 304-558-0442  
[www.wvdob.org](http://www.wvdob.org)

## Wisconsin

Department of Financial Institutions  
345 West Washington Ave., 4th Floor  
**Madison, WI** 53703  
608-264-7969  
Toll free: 1-800-452-3328 (WI)  
TTY: 608-266-8818  
Fax: 608-264-7968  
e-mail: [askthesecretary@dfi.state.wi.us](mailto:askthesecretary@dfi.state.wi.us)  
[www.wdfi.org](http://www.wdfi.org)

## Wyoming

Division of Banking  
Herschler Bldg., 3rd Floor, East  
122 West 25th St.  
**Cheyenne, WY** 82002  
307-777-7797  
Fax: 307-777-3555  
[audit.state.wy.us/banking](http://audit.state.wy.us/banking)

Each state has its own laws and regulations for each type of insurance. The officials listed below enforce these laws. Many of these offices can also provide you with information to help you make informed insurance buying decisions. See the “Insurance” section in Part I of this Handbook for advice (p. 27). If you have a question or complaint about your insurance company's policies, contact the company before you contact the state insurance regulator.

## Alabama

Department of Insurance  
PO Box 303351 (ZIP 36130-3351)  
201 Monroe St., Ste. 1700  
**Montgomery, AL 36104**  
334-269-3550  
Fax: 334-241-4192  
e-mail: insdept@  
insurance.state.al.us  
www.aldoi.org

## Alaska

Division of Insurance  
550 W. 7th Ave., Ste. 1560  
Robert B. Atwood Building  
**Anchorage, AK 99501-3567**  
907-269-7900  
TTY: 907-465-5437  
Fax: 907-269-7910  
e-mail: insurance@commerce.  
state.ak.us  
www.commerce.state.ak.us/insur  
ance  
  
Division of Insurance  
Department of Commerce,  
Community and Economic  
Development  
PO Box 110805  
**Juneau, AK 99811-0805**  
907-465-2515  
TTY: 907-465-5437  
Fax: 907-465-3422  
e-mail: insurance@commerce.  
state.ak.us  
www.commerce.state.ak.us/insur  
ance

## Arizona

Department of Insurance  
Consumer Affairs Division  
2910 North 44th St., Ste. 210  
**Phoenix, AZ 85018-7256**  
602-364-2499  
602-364-3100  
Toll free: 1-800-325-2548 (AZ)  
Fax: 602-364-2505 (Complaints)  
e-mail: consumers@id.state.az.us  
www.id.state.az.us

## Arkansas

Department of Insurance  
1200 W. Third St.  
**Little Rock, AR 72201-1904**  
501-371-2600  
501-371-2640 (Consumer Services)  
Toll free: 1-800-282-9134 (AR)  
Toll free: 1-800-852-5494 (Consumer  
Services)  
Toll free: 1-866-660-0888 (Criminal  
Investigations - Insurance Fraud)  
Fax: 501-371-2749  
e-mail: insurance.consumers@  
arkansas.gov  
www.insurance.arkansas.gov

## California

California Department of  
Insurance  
300 Capitol Mall, Ste. 1700  
**Sacramento, CA 95814**  
916-492-3500  
415-538-4010 (San Francisco)  
213-346-6464 (Los Angeles)  
Toll free: 1-800-927-4357 (CA)  
Fax: 916-445-5280  
www.insurance.ca.gov

Dept. of Managed Health Care,  
California HMO Help Center  
(Serves all California Consumers  
that are enrolled in a California  
HMO, Blue Cross of California  
PPO, and Blue Shield of California  
PPO)  
980 Ninth St., Ste. 500  
**Sacramento, CA 95814-2725**  
Toll free: 1-888-HMO-2219 (HMO  
HelpCenter Consumer Complaint  
Line)  
Toll free: 1-877-525-1295 (HMO  
Help Center Provider/Physician  
Line)  
TTY: 1-877-688-9891 (Toll free)  
Fax: 916-229-0465 (Complaints) or  
916-229-4328 (Independent Medical  
Review)  
e-mail: GenInfo@dmhc.ca.gov  
www.hmohelp.ca.gov

## Colorado

Division of Insurance  
1560 Broadway, Ste. 850  
**Denver, CO 80202**  
303-894-7490 or 7499  
Toll free: 1-800-930-3745 (CO)  
TTY: 303-894-7880  
Fax: 303-894-7455  
www.dora.state.co.us/Insurance

## Connecticut

Department of Insurance  
Consumer Affairs Dept.  
PO Box 816  
**Hartford, CT 06142-0816**  
860-297-3800  
Toll free: 1-800-203-3447  
Fax: 860-566-7410  
e-mail: ctinsdept.consumer  
affairs@ct.gov  
www.state.ct.us/cid

## STATE INSURANCE REGULATORS

### Delaware

Department of Insurance  
841 Silver Lake Blvd.  
**Dover**, DE 19904  
302-674-7310  
Toll free: 1-800-282-8611  
Fax: 302-739-6278  
e-mail: [consumer@state.de.us](mailto:consumer@state.de.us)  
[www.state.de.us/inscom](http://www.state.de.us/inscom)

### District of Columbia

Department of Insurance,  
Securities and Banking  
810 First St., NE, Ste. 701  
**Washington**, DC 20002  
202-727-8000  
Fax: 202-535-1196  
e-mail: [info.disb@dcbgov.org](mailto:info.disb@dcbgov.org)

### Florida

Office of Insurance Regulation  
Department of Financial Services  
200 East Gaines St.  
**Tallahassee**, FL 32399-0322  
850-413-3100  
850-413-3140  
Toll free: 1-800-342-2762 (FL)  
TTY: 1-800-640-0886 (Toll free)  
Fax: 850-488-2349  
[www.fldfs.com](http://www.fldfs.com)

### Georgia

Insurance and Fire Safety  
704 West Tower  
Two Martin Luther King, Jr. Dr.  
**Atlanta**, GA 30334  
404-656-2070  
Toll free: 1-800-656-2298 (GA)  
TTY: 404-656-4031  
Fax: 404-657-8542  
[www.inscomm.state.ga.us](http://www.inscomm.state.ga.us)

### Hawaii

Insurance Division  
PO Box 3614  
**Honolulu**, HI 96811-3614  
808-586-2790 or 2799  
Fax: 808-587-6714  
e-mail: [insurance@dcca.hawaii.gov](mailto:insurance@dcca.hawaii.gov)  
[www.hawaii.gov/dcca/ins](http://www.hawaii.gov/dcca/ins)

### Idaho

Department of Insurance  
PO Box 83720  
700 West State St.  
**Boise**, ID 83720-0043  
208-334-4250  
Toll free: 1-800-721-3272 (ID)  
Fax: 208-334-4398  
[www.doi.state.id.us](http://www.doi.state.id.us)

### Illinois

Division of Insurance  
Department of Financial and  
Professional Regulation  
100 West Randolph St., Ste. 9-100  
**Chicago**, IL 60601-3395  
312-814-4500  
TTY: 312-814-2603  
Fax: 312-814-4862  
e-mail: [Director@ins.state.il.us](mailto:Director@ins.state.il.us)  
[www.state.il.us/ins](http://www.state.il.us/ins)

Division of Insurance  
Department of Financial and  
Professional Regulation  
320 West Washington St.  
**Springfield**, IL 62767-0001  
217-782-4515  
Toll free: 1-877-527-9431 (Office of  
Consumer Health Insurance)  
Toll free: 1-866-445-5364 (Consumer  
Assistance Hotline)  
TTY: 217-524-4872  
Fax: 217-782-5020 or 217-558-2083  
(Complaints)  
e-mail: [director@ins.state.il.us](mailto:director@ins.state.il.us)  
[www.idfpr.com](http://www.idfpr.com)

### Indiana

Department of Insurance  
311 W. Washington St., Ste. 300  
**Indianapolis**, IN 46204-2787  
317-232-2385  
Toll free: 1-800-622-4461 (IN)  
Toll free: 1-800-452-4800 (Senior  
Health Insurance Information)  
Fax: 317-232-5251  
[www.state.in.us/idoi/](http://www.state.in.us/idoi/)

### Iowa

Division of Insurance  
330 Maple St.  
**Des Moines**, IA 50319  
515-281-5705  
Toll free: 1-877-955-1212  
Fax: 515-281-3059  
[www.iid.state.ia.us](http://www.iid.state.ia.us)

### Kansas

Insurance Division  
420 SW 9th St.  
**Topeka**, KS 66612-1678  
785-296-7801  
Toll free: 1-800-432-2484 (KS)  
TTY: 1-877-235-3151 (Toll free)  
Fax: 785-296-2283  
e-mail: [commissioner@ksinsurance.org](mailto:commissioner@ksinsurance.org)  
[www.ksinsurance.org](http://www.ksinsurance.org)

### Kentucky

Office of Insurance  
PO Box 517  
215 West Main St.  
**Frankfort**, KY 40601  
502-564-3630  
Toll free: 1-800-595-6053  
Fax: 502-564-1650  
[doi.ppr.ky.gov](http://doi.ppr.ky.gov)

### Louisiana

Department of Insurance  
1702 N. Third St.  
**Baton Rouge**, LA 70802  
225-342-0895  
225-342-5900  
Toll free: 1-800-259-5300  
Toll free: 1-800-259-5301  
Fax: 254-342-3078  
e-mail: [public@ldi.state.la.us](mailto:public@ldi.state.la.us)  
[www.ldi.state.la.us](http://www.ldi.state.la.us)

### Maine

Bureau of Insurance  
34 State House Station  
**Augusta**, ME 04333-0034  
207-624-8475  
Toll free: 1-800-300-5000 (ME)  
TTY: 1-888-577-6690 (Toll free)  
Fax: 207-624-8599  
[www.state.me.us/pfr/ins/ins\\_index.htm](http://www.state.me.us/pfr/ins/ins_index.htm)

**Maryland**

Insurance Administration  
525 St. Paul Place  
**Baltimore, MD** 21202-2272  
410-468-2000  
Toll free: 1-800-492-6116  
TTY: 1-800-735-2258 (Toll free)  
Fax: 410-468-2020  
www.mdinsurance.state.md.us

**Massachusetts**

Division of Insurance  
Consumer Service Section  
One South Station, 5th Floor  
**Boston, MA** 02110-2208  
617-521-7794  
TTY: 617-521-7490  
Fax: 617-521-7575  
www.state.ma.us/doi

**Michigan**

Office of Financial  
and Insurance Services  
PO Box 30220  
611 West Ottawa St., 3rd Floor  
**Lansing, MI** 48909  
517-373-0220  
Toll free: 1-877-999-6442  
Fax: 517-335-4978  
e-mail: ofis-info@michigan.gov  
www.michigan.gov/ofis

**Minnesota**

Department of Commerce  
85 7th Place East, Ste. 500  
**St. Paul, MN** 55101  
651-296-2488  
Toll free: 1-800-657-3602 (MN)  
TTY: 651-296-2860  
Fax: 651-296-4328  
e-mail: market.assurance@  
state.mn.us  
www.commerce.state.mn.us

**Mississippi**

Department of Insurance  
PO Box 79  
**Jackson, MS** 39205  
601-359-2453  
Toll free: 1-800-562-2957 (MS)  
Fax: 601-359-1077  
e-mail: consumer@  
mid.state.ms.us  
www.doi.state.ms.us

**Missouri**

Missouri Department of Insurance  
301 West High St., Room 530  
PO Box 690  
**Jefferson City, MO** 65102-0690  
573-751-4126  
Toll free: 1-800-726-7390 (MO)  
TTY: 573-526-4536  
Fax: 573-526-4898  
e-mail: askmdi@insurance.mo.gov  
www.insurance.mo.gov

**Montana**

Department of Insurance  
840 Helena Ave.  
**Helena, MT** 59601  
406-444-2040  
Toll free: 1-800-332-6148 (MT)  
TTY: 406-444-3246  
Fax: 406-444-3497  
e-mail: stateauditor@mt.gov  
www.sao.mt.gov

**Nebraska**

Department of Insurance  
941 O St., Ste. 400  
Terminal Building  
**Lincoln, NE** 68508-3639  
402-471-0888 (In Lincoln)  
402-471-2201  
Toll free: 1-877-564-7323 (NE)  
TTY: 1-800-833-7351 (Toll free)  
Fax: 402-471-6559  
e-mail: consumer\_affairs@  
doi.state.ne.us  
www.doi.ne.gov

**Nevada**

Division of Insurance,  
State of Nevada  
Department of Business & Industry  
788 Fairview Dr., Ste. 300  
**Carson City, NV** 89701-5491  
775-687-4270  
Fax: 775-687-3937  
www.doi.state.nv.us

Division of Insurance  
Department of Business & Industry  
788 Fairview Dr., Ste. 300  
**Carson City, NV** 89701  
775-687-4270  
Fax: 775-687-3937  
e-mail: insinfo@doi.state.nv.us  
www.doi.state.nv.us

**New Hampshire**

Department of Insurance  
21 South Fruit St., Ste. 14  
**Concord, NH** 03301-2430  
603-271-2261  
Toll free: 1-800-852-3416 (NH)  
TTY: 1-800-735-2964 (NH)  
Fax: 603-271-1406  
e-mail: requests@ins.nh.gov  
www.nh.gov/insurance

**New Jersey**

Department of Banking  
and Insurance  
PO Box 325  
20 West State St.  
**Trenton, NJ** 08625  
609-292-5360  
609-292-5064 (Public Affairs)  
Fax: 609-292-5571  
www.njdobi.org

**New Mexico**

Department of Insurance  
PO Box 1269  
**Santa Fe, NM** 87504-1269  
505-827-4601  
Toll free: 1-800-947-4722 (NM)  
Fax: 505-827-4734  
www.nmprc.state.nm.us

**New York**

Consumer Services Bureau  
Insurance Department  
One Commerce Plaza  
**Albany, NY** 12257  
518-474-6600  
Toll free: 1-800-342-3736 (NY)  
Fax: 518-474-6630  
e-mail: consumers@ins.state.ny.us  
www.ins.state.ny.us

## STATE INSURANCE REGULATORS

Consumer Services Bureau  
Insurance Department  
65 Court St. #7  
**Buffalo, NY** 14202  
716-847-7618  
Toll free: 1-800-342-3736 (NY)  
Fax: 716-847-7925  
e-mail: consumers@ins.state.ny.us  
www.ins.state.ny.us

### North Carolina

Department of Insurance  
1201 Mail Service Center  
Dobbs Bldg., 430 N. Salisbury St.  
**Raleigh, NC** 27699-1201  
919-733-2032  
Toll free: 1-800-546-5664  
Toll free: 1-800-662-7777  
Fax: 919-733-0085  
e-mail: consumer@ncdoi.net  
www.ncdoi.com

### North Dakota

Insurance Department  
5th Floor  
600 East Blvd. Ave.  
**Bismarck, ND** 58505-0320  
701-328-2440  
Toll free: 1-800-247-0560 (ND)  
TTY: 1-800-366-6888 (Toll free)  
Fax: 701-328-4880  
e-mail: insurance@nd.gov  
www.nd.gov/ndins

### Ohio

Office of Consumer Services  
Department of Insurance  
2100 Stella Court  
**Columbus, OH** 43215-1067  
614-644-2673  
Toll free: 1-800-686-1526  
(Consumer)  
Toll free: 1-800-686-1527 (Fraud)  
Toll free: 1-800-686-1578 (Senior)  
TTY: 614-644-3745  
Fax: 614-644-3744  
www.ohioinsurance.gov

### Oklahoma

Insurance Department  
PO Box 53408  
2401 N.W. 23rd St., Ste. 28  
**Oklahoma City, OK** 73152-3408  
405-521-2828  
Toll free: 1-800-522-0071 (OK)  
Fax: 405-521-6635  
e-mail: feedback@  
insurance.state.ok.us  
www.oid.state.ok.us

### Oregon

Insurance Division  
PO Box 14480 (ZIP 97309-0405)  
350 Winter St., NE, Room 440-2  
**Salem, OR** 97301-3883  
503-947-7984  
Toll free: 1-888-877-4894 (OR)  
Fax: 503-378-4351  
e-mail: dcbs.insmail@state.or.us  
insurance.oregon.gov

### Pennsylvania

Bureau of Consumer Service  
1209 Strawberry Square  
**Harrisburg, PA** 17120  
717-787-2317  
Toll free: 1-877-881-6388  
Fax: 717-787-8585  
e-mail: ra-in-consumer@  
state.pa.us  
www.insurance.state.pa.us

### Puerto Rico

Comisionado de Seguros  
Apartado 8330  
**Santurce, PR** 00910-8330  
787-722-8686  
787-721-5848  
Toll free: 1-888-722-8686  
Fax: 787-722-4402  
www.ocs.gobierno.pr

### Rhode Island

Insurance Division  
Department of Business  
Regulation  
233 Richmond St., Ste. 233  
**Providence, RI** 02903-4233  
401-222-2223  
TTY: 401-222-2999  
Fax: 401-222-5475  
www.dbr.state.ri.us

### South Carolina

Consumer Services  
PO Box 100105  
300 Arbor Lake Dr., Ste. 1200  
**Columbia, SC** 29202  
803-737-6180  
Toll free: 1-800-768-3467 (SC)  
Fax: 803-737-6231  
e-mail: CnsmMail@doi.sc.gov  
www.doi.sc.gov

### South Dakota

Division of Insurance  
445 East Capital Ave.  
**Pierre, SD** 57501  
605-773-3563  
Fax: 605-773-5369  
www.state.sd.us/drr

### Tennessee

Department of Commerce  
and Insurance  
5th Floor  
500 James Robertson Pkwy.  
**Nashville, TN** 37243-0565  
615-741-2241  
Toll free: 1-800-342-4029 (TN)  
Fax: 615-532-4994  
www.state.tn.us/commerce

### Texas

Department of Insurance  
PO Box 149104  
333 Guadalupe St.  
**Austin, TX** 78714  
512-463-6169  
Toll free: 1-800-578-4677  
Fax: 512-475-2005  
www.tdi.state.tx.us

### Utah

Department of Insurance  
State Office Bldg., Room 3110  
**Salt Lake City, UT** 84114-6901  
801-538-3805  
Toll free: 1-800-439-3805 (UT)  
TTY: 801-538-3826  
Fax: 801-538-3829  
www.insurance.utah.gov



**Vermont**

Department of Banking, Insurance,  
Securities and Health Care  
Administration  
89 Main St., Drawer 20  
**Montpelier, VT** 05620-3101  
802-828-3301  
Toll free: 1-800-964-1784 (VT)  
Toll free: 1-800-631-7788 (VT -  
Health Insurance)  
Fax: 802-828-3306  
[www.bishca.state.vt.us](http://www.bishca.state.vt.us)

**Virgin Islands**

Division of Banking and Insurance  
No. 18 Kongens Gade  
**St. Thomas, VI** 00802  
340-774-7166  
Fax: 340-774-9458  
[www.ltg.gov.vi](http://www.ltg.gov.vi)

**Virginia**

Bureau of Insurance  
State Corporation Commission  
1300 East Main St. (ZIP 23219 --  
Only for special delivery and walk-  
ins)  
PO Box 1157  
**Richmond, VA** 23218  
804-371-9967  
Toll free: 1-800-552-7945 (VA)  
TTY: 804-371-9206  
e-mail: [bureauofinsurance@  
scc.state.va.us](mailto:bureauofinsurance@scc.state.va.us)  
[www.state.va.us/scc](http://www.state.va.us/scc)

**Washington**

Office of the Commssioner of  
Insurance  
PO Box 40255  
Insurance 5000 Building  
**Olympia, WA** 98504-0255  
360-725-7103  
Toll free: 1-800-562-6900 (WA)  
TTY: 360-586-0241  
Fax: 360-586-3109  
e-mail: [mikek@olc-wa.gov](mailto:mikek@olc-wa.gov)  
[www.insurance.wa.gov](http://www.insurance.wa.gov)

**West Virginia**

Offices of the Insurance  
Commissioner  
PO Box 50540 (ZIP 25305-0540)  
1124 Smith St.  
**Charleston, WV** 25301  
304-558-3354  
Toll free: 1-888-879-9842 (WV)  
Fax: 304-558-0412  
e-mail: [wvins@wvinsurance.gov](mailto:wvins@wvinsurance.gov)  
[www.wvinsurance.gov](http://www.wvinsurance.gov)

**Wisconsin**

Office of the Commissioner  
of Insurance  
PO Box 7873 (ZIP 53707-7873)  
125 S Webster St.  
**Madison, WI** 53702  
608-266-3585  
Toll free: 1-800-236-8517 (WI)  
TTY: Dial 711, ask for 608-266-3586  
Fax: 608-266-9935  
e-mail: [information@  
oci.state.wi.us](mailto:information@oci.state.wi.us)  
[www.oci.wi.gov](http://www.oci.wi.gov)

**Wyoming**

Department of Insurance  
3rd Floor East  
Herschler Bldg., 122 West 25th St.  
**Cheyenne, WY** 82002-0440  
307-777-7401  
Toll free: 1-800-438-5768 (WY)  
Fax: 307-777-5895  
e-mail: [wyinsdep@state.wy.us](mailto:wyinsdep@state.wy.us)  
[insurance.state.wy.us](http://insurance.state.wy.us)

## STATE SECURITIES ADMINISTRATORS

Each state has its own laws and regulations for securities brokers and securities including stocks, mutual funds, commodities, real estate, etc. The officials and agencies listed below enforce these laws and regulations. Many of these offices can also provide information to help you make informed investment decisions.

If you have a question or complaint about an investment, call the company or bank involved. If you are not satisfied with the response you get, call your state securities agency. See the “Investing” section in Part I of this Handbook for additional advice and sources of assistance (p. 34).

### Alabama

Securities Commission  
770 Washington Ave., Ste. 570  
**Montgomery, AL** 36130-4700  
334-242-2984  
Toll free: 1-800-222-1253 (AL)  
Fax: 334-242-0240  
e-mail: [asc@asc.alabama.gov](mailto:asc@asc.alabama.gov)  
[www.asc.state.al.us](http://www.asc.state.al.us)

### Alaska

Division of Banking and  
Securities  
150 3rd St., Ste. 217  
PO Box 11807  
**Juneau, AK** 99811-0807  
907-465-2521  
Toll free: 1-888-925-2521  
TTY: 907-465-5437  
Fax: 907-465-2549  
[www.commerce.state.ak.us](http://www.commerce.state.ak.us)

### Arizona

Securities Division  
1300 West Washington, 3rd Fl  
**Phoenix, AZ** 85007  
602-542-4242  
Fax: 602-594-7470  
e-mail: [accsec@ccsd.cc.state.az.us](mailto:accsec@ccsd.cc.state.az.us)  
[www.ccsd.cc.state.az.us](http://www.ccsd.cc.state.az.us)

### Arkansas

Securities Division  
201 East Markham  
Heritage West Bldg., Ste. 300  
**Little Rock, AR** 72201  
501-324-9260  
Toll free: 1-800-981-4429  
Fax: 501-324-9268  
e-mail: [securities@mail.state.ar.us](mailto:securities@mail.state.ar.us)  
[www.arkansas.gov/arsec](http://www.arkansas.gov/arsec)

### California

Department of Corporations  
1515 K St., Ste. 200  
**Sacramento, CA** 95814-4052  
916-445-7205  
Toll free: 1-866-275-2677  
[www.corp.ca.gov](http://www.corp.ca.gov)

### Colorado

Division of Securities  
Department of Regulatory  
Agencies  
1560 Broadway, Ste. 900  
**Denver, CO** 80202  
303-894-2320  
TTY: 1-800-659-2656  
Fax: 303-861-2126  
e-mail: [securities@dora.state.co.us](mailto:securities@dora.state.co.us)  
[www.dora.state.co.us/securities](http://www.dora.state.co.us/securities)

### Connecticut

Department of Banking  
Government Relations and  
Consumer Affairs  
260 Constitution Plaza  
**Hartford, CT** 06103-1800  
860-240-8299  
Toll free: 1-800-831-7225  
Fax: 860-240-8178  
e-mail: [banking.complaints@ct.gov](mailto:banking.complaints@ct.gov)  
[www.ct.gov/dob](http://www.ct.gov/dob)

### Delaware

Division of Securities  
Department of Justice  
820 North French St., 5th Floor  
State Office Bldg.  
**Wilmington, DE** 19801  
302-577-8424  
TTY: 302-577-5783  
Fax: 302-577-6987  
[www.state.de.us/securities](http://www.state.de.us/securities)

### District of Columbia

Dept. of Insurance,  
Securities and Banking  
810 First St., NE, Ste. 701  
**Washington, DC** 20002  
202-727-8000  
Fax: 202-535-1196  
e-mail: [disb@dcbg.gov](mailto:disb@dcbg.gov)  
[www.disb.dc.gov](http://www.disb.dc.gov)

### Florida

Office of Financial Regulation  
200 East Gaines St.  
**Tallahassee, FL** 32399-0370  
850-410-9898  
Toll free: 1-800-342-2762 (FL)  
Fax: 850-410-9748  
e-mail: [fldbf@dfs.state.fl.us](mailto:fldbf@dfs.state.fl.us)  
[www.fldfs.com](http://www.fldfs.com)

### Georgia

Division of Securities  
and Business Regulation  
Office of the Secretary of State  
2 MLK Jr. Dr. SE, Ste. 802  
West Tower  
**Atlanta, GA** 30334  
404-656-3920  
Toll free: 1-888-733-7427  
Fax: 404-657-8410  
e-mail: [securities@sos.state.ga.us](mailto:securities@sos.state.ga.us)  
[www.sos.state.ga.us](http://www.sos.state.ga.us)

### Hawaii

Business Registration Division  
2nd Floor  
335 Merchant St., Room 201  
**Honolulu, HI** 96813  
808-586-2744  
Fax: 808-586-2733  
[www.hawaii.gov](http://www.hawaii.gov)

**Idaho**

Department of Finance  
 PO Box 83720 (ZIP 83720-0031)  
 700 W. State St., 2nd Fl.  
**Boise, ID 83702**  
 208-332-8000  
 Toll free: 1-888-346-3378 (ID)  
 Fax: 208-332-8097  
[finance.idaho.gov](http://finance.idaho.gov)

**Illinois**

Securities Department  
 Secretary of State  
 300 W. Jefferson St, Ste. 300A  
**Springfield, IL 62702**  
 217-782-2256  
 Toll free: 1-800-628-7937 (IL)  
 Fax: 217-782-8876  
[www.sos.state.il.us](http://www.sos.state.il.us)

**Indiana**

Securities Division  
 Office of the Secretary of State  
 201 Statehouse  
**Indianapolis, IN 46204**  
 317-232-6531  
 Toll free: 1-800-223-8791 (IN)  
[www.state.in.us/sos](http://www.state.in.us/sos)

**Iowa**

Securities and Regulated  
 Industries Bureau  
 340 Maple St.  
**Des Moines, IA 50319-0066**  
 515-281-4441  
 Toll free: 1-800-351-4665  
 Fax: 515-281-3059  
 e-mail: [iowasec@iid.state.ia.us](mailto:iowasec@iid.state.ia.us)  
[www.iid.state.ia.us](http://www.iid.state.ia.us)

**Kansas**

Office of the Securities  
 Commissioner  
 2nd Floor  
 618 South Kansas Ave.  
**Topeka, KS 66603-3804**  
 785-296-3307  
 Toll free: 1-800-232-9580 (KS)  
 Fax: 785-296-6872  
 e-mail: [ksecom@cjnetworks.com](mailto:ksecom@cjnetworks.com)  
[www.ink.org/public/ksecom](http://www.ink.org/public/ksecom)

**Kentucky**

Division of Securities  
 1025 Capitol Center Dr., Ste. 200  
**Frankfort, KY 40601-3868**  
 502-573-3390  
 Toll free: 1-800-223-2579  
 Fax: 502-573-0086  
[www.kfi.ky.gov](http://www.kfi.ky.gov)

**Louisiana**

Securities Division  
 Office of Financial Institutions  
 8660 United Plaza Blvd., 2nd Floor  
**Baton Rouge, LA 70809**  
 225-925-4660  
 Fax: 225-925-4548  
[www.ofi.state.la.us](http://www.ofi.state.la.us)

**Maine**

Office of Securities  
 121 State House Station  
**Augusta, ME 04333-0121**  
 207-624-8551  
 Toll free: 1-877-624-8551 (ME)  
 TTY: 1-888-577-6690  
 Fax: 207-624-8590  
[www.maine securitiesreg.org](http://www.maine securitiesreg.org)

**Maryland**

Securities Division  
 Office of the Attorney General  
 200 Saint Paul Place  
**Baltimore, MD 21202-2020**  
 410-576-6360  
 Toll free: 1-888-743-0023 (MD)  
 TTY: 410-576-6372  
 Fax: 410-576-6532  
 e-mail: [securities@oag.state.md.us](mailto:securities@oag.state.md.us)  
[www.oag.state.md.us](http://www.oag.state.md.us)

**Massachusetts**

Office of the Secretary of State  
 One Ashburton Place, 17th Floor  
**Boston, MA 02108**  
 617-727-3548  
 Toll free: 1-800-269-5428 (MA)  
 TTY: 617-878-3889  
 Fax: 617-248-0177  
 e-mail: [securities@sec.state.ma.us](mailto:securities@sec.state.ma.us)  
[www.sec.state.ma.us/sct](http://www.sec.state.ma.us/sct)

**Michigan**

Office of Financial  
 and Insurance Services  
 PO Box 30220  
 611 W. Ottawa St., 3rd Floor  
**Lansing, MI 48909**  
 517-373-0220  
 Toll free: 1-877-999-6442  
 Fax: 517-335-4978  
[www.michigan.gov/ofis](http://www.michigan.gov/ofis)

**Minnesota**

Department of Commerce  
 85 Seventh Place East, Ste. 500  
**St. Paul, MN 55101**  
 651-296-4026  
 Toll free: 1-800-657-3602 (MN)  
 TTY: 651-296-2860  
 Fax: 651-296-4328  
 e-mail: [securities.commerce@state.mn.us](mailto:securities.commerce@state.mn.us)  
[www.commerce.state.mn.us](http://www.commerce.state.mn.us)

**Mississippi**

Business Regulation and  
 Enforcement  
 Secretary of State's Office  
 PO Box 136 (ZIP 39205)  
 401 Mississippi St.  
**Jackson, MS 39201**  
 601-359-1350  
 Toll free: 1-800-256-3494  
 Fax: 601-359-1499  
[www.sos.state.ms.us](http://www.sos.state.ms.us)

**Missouri**

Commissioner of Securities  
 PO Box 1276  
**Jefferson City, MO 65102**  
 573-751-4136  
 Toll free: 1-800-721-7996 (MO)  
 Fax: 573-526-3124  
[ago.missouri.gov/divisions/cons umerprotection.htm](http://ago.missouri.gov/divisions/cons umerprotection.htm)

**Montana**

Securities Division  
 840 Helena Ave.  
**Helena, MT 59601**  
 406-444-2040  
 Toll free: 1-800-332-6148 (MT)  
 Fax: 406-444-3497  
[www.sao.state.mt.us](http://www.sao.state.mt.us)

## Nebraska

Department of Banking & Finance  
PO Box 95006  
**Lincoln, NE** 68509-5006  
402-471-3445  
[www.ndbf.org](http://www.ndbf.org)

## Nevada

Securities Division  
Ste. 4000  
555 East Washington Ave.  
**Las Vegas, NV** 89101  
702-486-2880  
Fax: 702-486-2888  
e-mail: [nvsec@sos.nv.gov](mailto:nvsec@sos.nv.gov)  
[www.sos.state.nv.us](http://www.sos.state.nv.us)

## New Hampshire

Bureau of Securities Regulation  
Department of State  
State House, Room 204  
107 N. Main St.  
**Concord, NH** 03301-4989  
603-271-1463  
Fax: 603-271-7933  
[www.sos.nh.gov/securities](http://www.sos.nh.gov/securities)

## New Jersey

Bureau of Securities  
153 Halsey St., 6th Floor  
PO Box 47029 (ZIP 07101)  
**Newark, NJ** 07102  
973-504-3600  
Fax: 973-504-3601  
[www.state.nj.us/lps/ca/home.htm](http://www.state.nj.us/lps/ca/home.htm)

## New Mexico

Securities Division  
2550 Cerrillos Rd.  
**Santa Fe, NM** 87505  
505-476-4580  
Toll free: 1-800-704-5533 (NM)  
Fax: 505-984-0617  
[www.rld.state.nm.us](http://www.rld.state.nm.us)

## New York

Bureau of Investor Protection  
and Securities  
120 Broadway  
**New York, NY** 10271  
212-416-8200  
Fax: 212-416-8816  
[www.oag.state.ny.us](http://www.oag.state.ny.us)

## North Carolina

Securities Division  
2 South Salisbury St.  
**Raleigh, NC** 27601  
919-733-3924  
Toll free: 1-800-688-4507 (Investor  
Hotline)  
Fax: 919-821-0818  
[www.sosnc.com](http://www.sosnc.com)

## North Dakota

Securities Department  
600 E. Boulevard Ave.  
State Capitol, 5th Floor  
**Bismarck, ND** 58505-0510  
701-328-2910  
Toll free: 1-800-297-5124 (ND)  
Fax: 701-328-2946  
e-mail: [ndsecurities@state.nd.us](mailto:ndsecurities@state.nd.us)  
[www.ndsecurities.com](http://www.ndsecurities.com)

## Ohio

Division of Securities  
22nd Floor  
77 South High St.  
**Columbus, OH** 43215-6131  
614-644-7381  
Toll free: 1-800-788-1194 (Investor  
Protection Hotline)  
Fax: 614-466-3316  
[www.securities.state.oh.us](http://www.securities.state.oh.us)

## Oklahoma

Department of Securities  
120 North Robinson, Ste. 860  
First National Center  
**Oklahoma City, OK** 73102  
405-280-7700  
Fax: 405-280-7742  
e-mail: [general@securities.  
state.ok.us](mailto:general@securities.state.ok.us)  
[www.securities.state.ok.us](http://www.securities.state.ok.us)

## Oregon

Department of Consumer  
& Business Services  
Division of Finance  
and Corporate Securities  
PO Box 14480  
350 Winter St., NE  
**Salem, OR** 97309-0405  
503-378-4100  
Toll free: 1-866-814-9710  
TTY: 503-378-4100  
Fax: 503-378-6444  
e-mail: [dcbs.fcsmail@state.or.us](mailto:dcbs.fcsmail@state.or.us)  
[egov.oregon.gov/DCBS](http://egov.oregon.gov/DCBS)

## Pennsylvania

Securities Commission  
1010 North 7th St.  
Eastgate Office Bldg., 2nd Floor  
**Harrisburg, PA** 17102-1410  
717-787-8061  
Toll free: 1-800-600-0007 (PA)  
Fax: 717-783-5122  
e-mail: [pscwebmaster@state.pa.us](mailto:pscwebmaster@state.pa.us)  
[www.psc.state.pa.us](http://www.psc.state.pa.us)

## Puerto Rico

Comisionado de Instituciones  
Financeras  
PO Box 11855  
**San Juan, PR** 00910-3855  
787-723-8445  
Toll free: 1-800-981-7711  
Fax: 787-723-4225  
e-mail: [querellas@ocif.gobierno.pr](mailto:querellas@ocif.gobierno.pr)  
[www.cif.gov.pr](http://www.cif.gov.pr)

## Rhode Island

Securities Division  
233 Richmond St., Ste. 232  
**Providence, RI** 02903-4232  
401-222-3048  
TTY: 711 (In Rhode Island Only)  
Fax: 401-222-5629  
[www.dbr.state.ri.us](http://www.dbr.state.ri.us)

## South Carolina

Securities Division  
Office of the Attorney General  
PO Box 11549  
**Columbia, SC** 29211-1549  
803-734-9916  
803-734-3970  
Fax: 803-734-4323  
[www.scsecurities.org](http://www.scsecurities.org)

## South Dakota

Division of Securities  
445 East Capitol Ave.  
**Pierre, SD** 57501-3185  
605-773-4823  
605-773-3311  
Fax: 605-773-5953 or 605-773-6729  
[www.state.sd.us/dcr/securities](http://www.state.sd.us/dcr/securities)

**Tennessee**

Securities Division  
 500 James Robertson Pkwy.  
 Davy Crockett Tower, Ste. 680  
**Nashville, TN 37243**  
 615-741-2241  
 Toll free: 1-800-863-9117 (TN)  
[www.state.tn.us/commerce](http://www.state.tn.us/commerce)

**Texas**

State Securities Board  
 208 East 10th - 5th Floor  
 PO Box 13167 (78711-3167)  
**Austin, TX 78701**  
 512-305-8300  
 Fax: 512-305-8310  
[www.ssb.state.tx.us](http://www.ssb.state.tx.us)

**Utah**

Division of Securities  
 PO Box 146760  
 160 East 300 South, 2nd Floor  
**Salt Lake City, UT 84114-6760**  
 801-530-6600  
 Toll free: 1-800-721-7233 (UT)  
 Fax: 801-530-6980  
[www.commerce.state.ut.us](http://www.commerce.state.ut.us)

**Vermont**

Department of Banking,  
 Insurance, Securities, & Health  
 Care Administration  
 89 Main St., Drawer 20  
**Montpelier, VT 05620-3101**  
 802-828-3420  
 Fax: 802-828-2896  
[www.bishca.state.vt.us/Securities  
 Div/securindex.htm](http://www.bishca.state.vt.us/SecuritiesDiv/securindex.htm)

**Virginia**

Division of Securities and Retail  
 Franchising  
 State Corporation Commission  
 PO Box 1197  
**Richmond, VA 23218**  
 804-371-9051  
 Toll free: 1-800-552-7945 (VA)  
 TTY: 804-371-9203  
 Fax: 804-371-9911  
[www.scc.virginia.gov/division/srf](http://www.scc.virginia.gov/division/srf)

**Washington**

Securities Division  
 Dept. of Financial Institutions  
 PO Box 9033  
**Olympia, WA 98507-9033**  
 360-902-8700  
 Toll free: 1-877-746-4334  
 TTY: 360-664-8126  
 Fax: 360-586-5068  
[www.dfi.wa.gov](http://www.dfi.wa.gov)

**West Virginia**

Securities Commission  
 State Auditor's Office  
 State Capitol Bldg 1, Room W100  
**Charleston, WV 25305**  
 304-558-2257  
 Toll free: 1-888-368-9507  
 Fax: 304-558-4211  
 e-mail: [securities@wvsao.gov](mailto:securities@wvsao.gov)  
[www.wvsao.gov](http://www.wvsao.gov)

**Wisconsin**

Division of Securities  
 Dept. of Financial Institutions  
 PO Box 1768  
**Madison, WI 53701-1768**  
 608-266-1064  
 Toll free: 1-800-473-4325 (WI)  
 TTY: 608-266-8818  
 Fax: 608-264-7979  
[www.wdfi.org](http://www.wdfi.org)

**Wyoming**

Securities Division  
 200 West 24th St.  
 State Capitol Bldg.  
**Cheyenne, WY 82002-0020**  
 307-777-7370  
 Fax: 307-777-6217  
 e-mail: [securities@state.wy.us](mailto:securities@state.wy.us)  
[www.soswy.state.wy.us](http://www.soswy.state.wy.us)

## STATE UTILITIES COMMISSIONS

State utility commissions regulate services and rates for gas, electricity and telephones within your state. In some states, the utility commissions regulate other services such as water, transportation, and the moving of household goods. Rates for utilities and services provided between states are regulated by the federal government.

Many utility commissions handle consumer complaints. Sometimes, if a number of complaints are received about the same utility matter, they will conduct investigations.

### Alabama

Public Service Commission  
PO Box 304260  
**Montgomery, AL 36130**  
Toll free: 1-800-392-8050 (AL)  
Fax: 334-242-0727  
[www.psc.state.al.us](http://www.psc.state.al.us)

### Alaska

Regulatory Commission of Alaska  
701 W 8th Ave., Ste. 300  
**Anchorage, AK 99501-3469**  
907-276-6222  
Toll free: 1-800-390-2782  
TTY: 907-276-4352  
Fax: 907-276-0160  
e-mail: [cp\\_rca@rca.state.ak.us](mailto:cp_rca@rca.state.ak.us)  
[www.state.ak.us/rca](http://www.state.ak.us/rca)

### Arizona

Arizona Corporation Commission  
1300 West Washington St.  
**Phoenix, AZ 85007-2929**  
602-542-3026  
Toll free: 1-800-345-5819 (AZ)  
TTY: 602-542-2105  
Fax: 602-542-5560  
e-mail: [mailmaster@cc.state.az.us](mailto:mailmaster@cc.state.az.us)  
[www.cc.state.az.us](http://www.cc.state.az.us)

### Arkansas

Public Service Commission  
1000 Center St.  
PO Box 400  
**Little Rock, AR 72203-0400**  
501-682-2051  
501-682-1718 (Complaints)  
Toll free: 1-800-482-1164 (AR -  
Complaints)  
TTY: 1-800-682-2898 (Toll free)  
Fax: 501-682-5731  
[www.state.ar.us/psc](http://www.state.ar.us/psc)

### California

Public Utilities Commission  
505 Van Ness Ave., Room 5218  
**San Francisco, CA 94102**  
415-703-2782  
Toll free: 1-800-649-7570 (CA -  
Utility Complaints)  
TTY: 415-703-2032  
Fax: 415-703-1758  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov)

### Colorado

Public Utilities Commission  
1580 Logan St., Ste. OL2  
**Denver, CO 80203**  
303-894-2070  
Toll free: 1-800-456-0855 (CO)  
TTY: 303-894-2512  
Fax: 303-894-2532  
e-mail: [PUConsumerComplaints@dora.state.co.us](mailto:PUConsumerComplaints@dora.state.co.us)  
[www.dora.state.co.us/puc](http://www.dora.state.co.us/puc)

### Connecticut

Department of Public  
Utility Control  
10 Franklin Square  
**New Britain, CT 06051**  
860-827-1553  
Toll free: 1-800-382-4586 (CT)  
TTY: 860-827-2837  
Fax: 860-827-2613  
[www.state.ct.us/dpuc](http://www.state.ct.us/dpuc)

### Delaware

Public Service Commission  
861 Silver Lake Blvd.  
Cannon Bldg. Ste. 100  
**Dover, DE 19904**  
302-739-4247  
Toll free: 1-800-282-8574 (DE)  
TTY: 302-739-4333  
Fax: 302-739-4849  
[www.state.de.us/delpsc](http://www.state.de.us/delpsc)

### District of Columbia

Public Service Commission - DC  
Ste. 200, West Tower  
1333 H St., NW  
**Washington, DC 20005**  
202-626-5100 (Consumer  
Services Division)  
Fax: 202-393-1389  
e-mail: [support@dcpsc.org](mailto:support@dcpsc.org)  
[www.dcpssc.org](http://www.dcpssc.org)

### Florida

Florida Public Service  
Commission  
2540 Shumard Oak Blvd.  
**Tallahassee, FL 32399-0850**  
850-413-6330  
Toll free: 1-800-342-3552 (FL)  
TTY: 1-800-955-8771  
Fax: 800-511-0809  
e-mail: [contact@psc.state.fl.us](mailto:contact@psc.state.fl.us)  
[www.floridapsc.com](http://www.floridapsc.com)

### Georgia

Public Service Commission  
244 Washington St., First Floor  
**Atlanta, GA 30334**  
404-656-4501  
Toll free: 1-800-282-5813 (GA)  
Fax: 404-656-2341  
e-mail: [gapscc@psc.state.ga.us](mailto:gapscc@psc.state.ga.us)  
[www.psc.state.ga.us](http://www.psc.state.ga.us)

### Hawaii

Public Utilities Commission  
465 South King St., Room 103  
**Honolulu, HI 96813**  
808-586-2020  
Fax: 808-586-2066  
e-mail: [Hawaii.PUC@hawaii.gov](mailto:Hawaii.PUC@hawaii.gov)  
[www.hawaii.gov/budget/puc](http://www.hawaii.gov/budget/puc)

**Idaho**

Public Utilities Commission  
PO Box 83720  
**Boise, ID** 83720-0074  
208-334-0300  
Toll free: 1-800-432-0369 (ID)  
TTY: 1-800-377-3529  
Fax: 208-334-3762  
[www.puc.state.id.us](http://www.puc.state.id.us)

**Illinois**

Commerce Commission  
527 East Capitol Ave.  
**Springfield, IL** 62701  
217-785-7456  
Toll free: 1-800-524-0795 (IL)  
TTY: 1-800-858-9277 (Toll free)  
Fax: 217-782-1042  
[www.icc.illinois.gov](http://www.icc.illinois.gov)

**Indiana**

Utility Regulatory Commission  
Consumer Affairs Division  
National City Center  
101 W. Washington St., Ste. 1500E  
Indianapolis, IN 46204  
317-232-2712  
Toll free: 1-800-851-4268 (IN)  
Fax: 317-233-2410  
TTY: 317-232-8556  
e-mail: [info@urc.IN.gov](mailto:info@urc.IN.gov)  
[www.IN.gov/iurc](http://www.IN.gov/iurc)

**Iowa**

Utilities Board  
350 Maple St.  
**Des Moines, IA** 50319-0069  
515-281-3839  
Toll free: 1-877-565-4450 (IA)  
Fax: 515-281-5329  
e-mail: [iubcustomer@iub.state.ia.us](mailto:iubcustomer@iub.state.ia.us)  
[www.state.ia.us/iub](http://www.state.ia.us/iub)

**Kansas**

Corporation Commission  
1500 SW Arrowhead Rd.  
**Topeka, KS** 66604-4027  
785-271-3100  
Toll free: 1-800-662-0027 (KS)  
Fax: 785-271-3354  
e-mail: [public.affairs@kcc.state.ks.us](mailto:public.affairs@kcc.state.ks.us)  
[www.kcc.state.ks.us](http://www.kcc.state.ks.us)

**Kentucky**

Public Service Commission  
PO Box 615  
211 Sower Blvd.  
**Frankfort, KY** 40602  
502-564-3940  
Toll free: 1-800-772-4636 (KY -  
Complaints)  
TTY: 1-800-648-6056  
Fax: 502-564-3460  
[www.psc.state.ky.us](http://www.psc.state.ky.us)

**Louisiana**

Public Service Commission  
602 North Fifth St., Galvez Bldg.  
12th Floor  
PO Box 91154  
**Baton Rouge, LA** 70821-9154  
225-342-4404  
Toll free: 1-800-256-2397 (LA)  
Fax: 225-342-2831  
[www.lpsc.org](http://www.lpsc.org)

**Maine**

Public Utilities Commission  
242 State St.  
**Augusta, ME** 04333-0018  
207-287-3831  
Toll free: 1-800-452-4699 (ME)  
TTY: 1-800-437-1220  
Fax: 207-287-1039  
e-mail: [maine.puc@maine.gov](mailto:maine.puc@maine.gov)  
[www.state.me.us/mpuc](http://www.state.me.us/mpuc)

**Maryland**

Public Service Commission  
6 St. Paul St., 16th Floor  
**Baltimore, MD** 21202-6806  
410-767-8000  
Toll free: 1-800-492-0474 (MD)  
TTY: 1-800-735-2258 (MD)  
Fax: 410-333-6495  
e-mail: [mpsc@psc.state.md.us](mailto:mpsc@psc.state.md.us)  
[www.psc.state.md.us/psc](http://www.psc.state.md.us/psc)

**Massachusetts**

Dept. of Telecommunications  
and Energy  
1 South Station, 12th Floor  
**Boston, MA** 02110  
617-305-3500  
Toll free: 1-800-392-6066  
TTY: 1-800-323-6066 (Toll free)  
Fax: 617-478-2591  
[www.magnet.state.ma.us/dpu](http://www.magnet.state.ma.us/dpu)

**Michigan**

Public Service Commission  
PO Box 30221  
6545 Mercantile Way, Ste. 7  
**Lansing, MI** 48909  
517-241-6180  
Toll free: 1-800-292-9555 (MI)  
Fax: 517-241-6181  
e-mail: [mpsc\\_commissioners@michigan.gov](mailto:mpsc_commissioners@michigan.gov)  
[www.michigan.gov/mpsc](http://www.michigan.gov/mpsc)

**Minnesota**

Public Utilities Commission  
121 7th Place East, Ste. 350  
**St. Paul, MN** 55101-2147  
651-296-0406  
Toll free: 1-800-657-3782  
Fax: 651-297-7073  
e-mail: [consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)  
[www.puc.state.mn.us](http://www.puc.state.mn.us)

**Mississippi**

Public Service Commission  
501 N West St.  
Woolfolk Building  
**Jackson, MS** 39201  
601-961-5440 (Southern District)  
601-961-5430 (Central District)  
601-961-5450 (Chairman &  
Northern District)  
Toll free: 1-800-356-6429  
(Southern District)  
Toll free: 1-800-356-6430 (Central  
District)  
Toll free: 1-800-637-7722  
(Chairman & Northern District)  
Fax: 601-961-5464 (Chairman &  
Northern District)  
Fax: 601-961-5842 (Southern)  
Fax: 601-961-5824 (Central)  
[www.psc.state.ms.us](http://www.psc.state.ms.us)

**Missouri**

Public Service Commission  
PO Box 360  
**Jefferson City, MO** 65102  
573-751-3234  
Toll free: 1-800-392-4211 (MO)  
TTY: 711 (MO Only)  
Fax: 573-526-1500  
[www.psc.mo.gov](http://www.psc.mo.gov)

## STATE UTILITIES COMMISSIONS

### Montana

Public Service Commission  
PO Box 202601  
1701 Prospect Ave.  
**Helena, MT** 59620-2601  
406-444-6199  
Toll free: 1-800-646-6150 (MT)  
TTY: 406-444-6199  
Fax: 406-444-7618  
www.psc.mt.gov

### Nebraska

Public Service Commission  
PO Box 94927 (68508-4927)  
300 The Atrium, 1200 N St.  
**Lincoln, NE** 68509  
402-471-3101  
Toll free: 1-800-526-0017 (NE)  
TTY: 402-471-0213  
Fax: 402-471-0254  
www.psc.state.ne.us

### Nevada

Public Utilities Commission  
1150 East William St.  
**Carson City, NV** 89701  
775-684-6101  
702-486-2600 (Las Vegas)  
775-738-4914 (Elko)  
Toll free: 1-800-992-0900, ext. 4610  
Fax: 775-684-6110  
pucweb1.state.nv.us/pucn

### New Hampshire

Public Utilities Commission  
21 South Fruit St, Ste. 10  
**Concord, NH** 03301-2429  
603-271-2431  
Toll free: 1-800-852-3793 (NH)  
TTY: 1-800-735-2964 (NH)  
Fax: 603-271-3878  
e-mail: www.puc.nh.gov  
www.puc.state.nh.us

### New Jersey

Board of Public Utilities  
Two Gateway Center  
**Newark, NJ** 07102  
973-648-2026  
Toll free: 1-800-624-0241 (NJ)  
www.bpu.state.nj.us

### New Mexico

Public Regulation Commission  
Consumer Relations Division  
PO Drawer 1269  
**Santa Fe, NM** 87504-1269  
505-827-6940  
Toll free: 1-800-663-9782 (NM)  
Toll free: 1-800-947-4722 (NM)  
TTY: 505-827-6911  
Fax: 505-827-6973  
www.nmprc.state.nm.us

### New York

Public Service Commission  
3 Empire State Plaza  
**Albany, NY** 12223-1350  
518-474-3280  
Toll free: 1-800-342-3377 (NY-  
Complaints )  
Toll free: 1-888-275-7721 (PSC  
Competition Information)  
Toll free: 1-866-476-7697 (Green  
Power Information)  
Fax: 518-474-1691  
www.askpsc.com

### North Carolina

NC Utilities Commission  
Public Staff  
Consumer Services  
4326 Mail Service Center  
**Raleigh, NC** 27699-4326  
919-733-9277  
Toll free: 1-866-380-9816  
Fax: 919-733-4744  
e-mail: consumer.services@  
ncmail.net  
www.ncuc.commerce.state.nc.us

### North Dakota

Public Service Commission  
12th Floor  
600 E. Boulevard Ave., Dept 408  
**Bismarck, ND** 58505-0480  
701-328-2400  
TTY: 1-800-366-6888 (ND)  
Fax: 701-328-2410  
e-mail: ndpsc@nd.gov  
www.psc.state.nd.us

### Ohio

Public Utilities Commission  
180 East Broad St.  
**Columbus, OH** 43215-3793  
614-466-3292  
Toll free: 1-800-686-7826 (OH)  
TTY: 1-800-686-1570 (OH)  
Fax: 614-752-8351  
www.puco.ohio.gov

### Oklahoma

Corporation Commission  
PO Box 52000  
**Oklahoma City, OK** 73152-2000  
405-521-2211  
Toll free: 1-800-522-8154 (OK)  
TTY: 405-521-3513  
Fax: 405-521-2087  
www.occeweb.com

### Oregon

Public Utility Commission  
Consumer Services Division  
PO Box 2148  
550 Capitol St., NE, Ste. 215  
**Salem, OR** 97308-2148  
503-378-6600  
Toll free: 1-800-522-2404 (OR -  
Consumer Services)  
TTY: 1-800-553-9600 (OR)  
Fax: 503-378-5743  
e-mail: puc.consumer@state.or.us  
www.puc.state.or.us

### Pennsylvania

Public Utility Commission  
PO Box 3265  
**Harrisburg, PA** 17105-3265  
717-783-7349  
Toll free: 1-800-782-1110 (PA)  
Fax: 717-787-5813  
www.puc.state.pa.us

### Puerto Rico

Comisión de Servicio Público  
Ave. Muñoz Rivera, Núm. 50  
Esquina Prudencio Martínez  
Apartado 190870  
**San Juan, PR** 00919-0870  
787-756-1919  
Fax: 787-756-8086  
www.csp.gobierno.pr



**Rhode Island**

Public Utilities Commission  
89 Jefferson Boulevard  
**Warwick, RI** 02888  
401-941-4500  
TTY: 401-277-3500  
Fax: 401-941-4885  
www.ripuc.org

**South Carolina**

Office of Regulatory Staff  
PO Box 11263  
**Columbia, SC** 29211  
803-737-5230  
Toll free: 1-800-922-1531 (SC)  
TTY: 1-800-735-2905 (SC)  
www.regulatorystaff.sc.gov

**South Dakota**

Public Utilities Commission  
500 East Capitol Ave.  
**Pierre, SD** 57501-5070  
605-773-3201  
Toll free: 1-800-332-1782  
(Consumer Affairs)  
Fax: 605-773-3809  
www.puc.sd.gov

**Tennessee**

Tennessee Regulatory Authority  
460 James Robertson Pkwy.  
**Nashville, TN** 37243-0505  
615-741-8953  
Toll free: 1-800-342-8359  
TTY: 1-888-276-0677 (Toll free)  
Fax: 615-741-5015  
www.state.tn.us/tra

**Texas**

Public Utility Commission  
PO Box 13326  
1701 North Congress Ave.  
**Austin, TX** 78711-3326  
512-936-7000  
Toll free: 1-888-782-8477  
TTY: 512-936-7136  
Fax: 512-936-7003  
e-mail: customer@puc.state.tx.us  
www.puc.state.tx.us

**Utah**

Public Service Commission  
160 East 300 South  
**Salt Lake City, UT** 84111  
801-530-6716  
Toll free: 1-866-777-8824 (UT)  
TTY: 801-530-6638  
Fax: 801-530-6796  
e-mail: psccl@utah.gov  
www.psc.state.ut.us

**Vermont**

Public Service Board  
112 State St., Drawer 20  
**Montpelier, VT** 05620-2701  
802-828-2358  
TTY: 1-800-253-0191 (VT)  
Fax: 802-828-3351  
e-mail: clerk@psb.state.vt.us  
www.state.vt.us/psb

**Virginia**

State Corporation Commission  
PO Box 1197  
Richmond, VA 23218  
804-371-9967  
Toll free: 1-800-552-7945 (VA)  
TTY: 804-371-9206  
Fax: 804-371-9211  
www.scc.virginia.gov

**Washington**

Utilities and Transportation  
Commission  
PO Box 47250  
1300 S Evergreen Park Dr., SW  
**Olympia, WA** 98504  
360-664-1160  
TTY: 1-800-416-5289  
Fax: 360-586-1150  
www.wutc.wa.gov

**West Virginia**

Public Service Commission  
201 Brooks St.  
**Charleston, WV** 25301  
304-340-0300  
Toll free: 1-800-344-5113 (WV)  
Fax: 304-340-0325  
www.psc.state.wv.us

**Wisconsin**

Public Service Commission  
PO Box 7854 (ZIP 53707-7854)  
610 North Whitney Way  
**Madison, WI** 53705  
608-266-2001  
Toll free: 1-800-225-7729  
TTY: 608-267-1479  
Fax: 608-266-3957  
www.psc.wi.gov

**Wyoming**

Public Service Commission  
2515 Warren Ave., Ste. 300  
**Cheyenne, WY** 82002  
307-777-7427  
Toll free: 1-888-570-9905 (WY)  
TTY: 307-777-7427  
Fax: 307-777-5700  
psc.state.wy.us