



OUR VALUES

OUR MISSION

Deliver Social Security services that meet the changing needs of the public

OUR VISION

Provide the highest standard of considerate and thoughtful service for generations to come

OUR MOTTO

Social Security Benefits America

OUR SERVICE PRINCIPLES

We serve with empathy, creativity, integrity, and “an unbeatable determination to do the job at hand” by following these service principles:

- Adherence to the law
 - Clarity
- Commitment to best demonstrated practices
 - Cultural sensitivity
 - Honesty
- Prevention of waste, fraud, and abuse
- Protection of privacy and personal information
- Recruitment and training of the best public servants
 - Safety of the public and our employees