Table 9-3. Status of the Presidential E-Government Initiatives

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
GOVERNMENT-TO-CITIZEN (G2C)				
Recreation One-Stop **(DOI)** www.recreation.gov	▪ Reduce amount of time citizens expend searching for information about recreation sites and reservations ▪ Eliminate task duplication across government agencies, which will decrease operational costs, while improving customer service and increasing use at underutilized facilities	▪ First county/state data added to Recreation.gov as part of inter-governmental "Government Without Boundaries" initiative ▪ Data provided for over 3,500 recreation sites managed by 10 Federal organizations and 4 states ▪ Launched enhanced user interface and mapping capabilities ▪ Established "RecML" data standard to improve data exchange among a wide range of partners (including non-government organizations) ▪ Added National Park Service and Bureau of Reclamation facilities to National Recreation Reservation Service	▪ # of partners sharing data using common (RecML) data standard (Target: Increase by 15%; Measure: 25% increase; 4 as of 3/3/04) ▪ # of facilities listed in Recreation.gov (Target: 25% increase; Measure: 3,800 as of 1/7/04) ▪ # of Federal websites with consistent recreation data (Target: 25% increase; Measure: Not Available) ▪ # of online reservations (Measure: Not Available)	▪ TBD – Award online cross-government reservation system contract ▪ TBD – Initial release consolidated recreation reservation system *The award of the cross-government reservation system contract has been delayed due to a protest*
GovBenefits.gov **(DOL)** www.govbenefits.gov	▪ Reduce the amount of time citizens spend trying to identify and access relevant information about government benefit programs that match their specific needs ▪ Reduce the number of incorrect benefits submittals from citizens	▪ Launched eligibility screening tool to identify social services citizens may qualify for ▪ Added all applicable Federal benefit programs for citizens to the site ▪ Enhanced the state benefit program list to include a minimum of one benefit program per state ▪ Established cross-governmental standards for data standards that can be used to exchange benefit data ▪ Launched GovBenefits 4.0 to include the GovLoans Gateway and GovBenefits.gov in Spanish	▪ Visits to site per month (Target: 453,600; Measure: Approximately 666,000 for month ending 5/31/04) ▪ # of unique visitors per month (Measure: Approximately 312,000 for month ending 5/31/04) ▪ # of referrals to partner benefit sites (FY03 Target: 10% increase; FY03 Measure: 88,000 compared to baseline of 35,000, Measure for month ending 5/31/04: 103,226) ▪ Average time to find benefits and determine eligibility (FY03 Target: 20 minutes or less; Measure: 15 minutes as of 9/1/03)	All migration milestones have been successfully met
E-Loans **(ED)** www.govloans.gov	▪ Provide citizens with quick and easy access to Federal loan program information on the web ▪ Provide agencies and lenders with quicker and easier access to risk mitigation data	▪ Established agreement between GovBenefits.gov and E-Loans to create the GovLoans Gateway as a part of the GovBenefits.gov site ▪ Analyzed Pay.gov as a possible common solution for electronically	▪ # of clicks to access relevant loan information (Measure: 2 as of 4/28/04) ▪ Improve Agency access to risk mitigation data (Measure: 94% inquiries made via the web)	All migration milestones have been successfully met

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
		• collecting lender payments • Delivered a baseline report analyzing the technologies, systems, and processes lenders use to transmit data/reports to agencies during the loan lifecycle • Delivered HUD's Credit Alert Interactive Voice Response System to provide non-HUD agencies/lenders with web access to default data • Launched GovLoans Gateway - a website to educate citizens on Federal loan programs with links to Federal agencies and private sector resources		
USA Services **(GSA)** www.usaservices.gov 1-800-FedInfo (333-4636) Publications Center in Pueblo CO	• Improve customer service to citizens across the Federal government • Reduce costs in labor, information technology, and citizen service contact centers by providing best value and practices to Federal agencies in citizen customer service	• Created an Office of Citizen Services at GSA to provide cross-agency customer service for citizens and integrated the Federal Citizen Information Center's (FCIC) call center with FirstGov.gov to provide citizens with the ability to contact the Federal government via telephone, e-mail, letters, and fax • Added email capability to FCIC's National Contact Center • Official launch of USA Services to the public • Awarded new contact center contract increasing capability to provide improved citizen response services including misdirected inquiry response and Tier 1 services • Providing contact services to nearly all Cabinet level Agencies	• Average time to respond to inquiries through Firstgov.gov and FCIC (Target: 100% of inquiries responded to within 24 hours; Measure: 12 hours as of 9/30/03) • Average time to resolve inquiries through Firstgov.gov and FCIC (Measure: 2 business days as of 9/30/03) • # of government-wide inquiries call center and email systems can handle (Target: 3.3M calls/year and 150,000 emails/year; Measure: 3.5M calls and 73,123 emails as of 6/30/04) • Achieve cost savings by outsourcing Tier 1 citizen contact center requirements to USA Services (Target: 10 agencies by 9/30/04; Measure: 13 as of 9/30/03 – 25 working agreements as of 9/30/04)	• 3/05 – Launch expanded National Contact Center
IRS Free File **(TREASURY)** www.irs.gov/app/freeFile/welcome.jsp	• Reduce burden and costs to taxpayers	• Launched free e-filing website with Industry Partners • As of April 2004, approximately 3.4M taxpayers used Free File Alliance services to file their taxes electronically during the 2003 tax filing season, an increase of 21% over 2002	• % coverage of tax filing public (Target: minimum of 60%; Measure: 60%; 78M individuals are eligible for Free-File service) • # of citizens filing electronically (Measure: 3.4M as of 4/15/04)	All migration milestones have been successfully met

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
GOVERNMENT-TO-BUSINESS (G2B)				
E-Rulemaking **(EPA)** www.regulations.gov	▪ Enhance public access and participation in the regulatory process through electronic systems ▪ Reduce burden for citizens and businesses in finding relevant regulations and commenting on proposed rulemaking actions ▪ Consolidate redundant docket systems ▪ Improve agency regulatory processes and more timely regulatory decisions	▪ FirstGov.gov links to all agency regulatory docket sites ▪ Completed benchmarking study and evaluation of existing agency sites ▪ Clinger-Cohen letter issued to consolidate redundant and siloed websites ▪ Public launch of cross agency front-end web application for receiving public comments on proposed agency rules ▪ Completed enhancement of common e-docket system	▪ # of electronic comments submitted through Regulations.gov (Target: 200,000; Measure: 9,486 as of 8/04) ▪ # of online docket systems decommissioned with the associated cost savings and cost avoidance (Target: 5 systems - $8M cost savings, $5M cost avoidance; Measure: Not Available) ▪ # of downloads of rules and regulations (Target: 4M; Measure: 2M from 8/03-8/04) ▪ # of public participants in rulemaking process (Target: 150,000; Measure: Approximately 335,000 unique visitors to Regulations.gov from 1/04-8/04)	▪ 6/05 – Migrate first wave of federal agencies' rulemaking dockets (6-8) into an enhanced Regulations.gov ▪ 12/05 – Migrate Federal agencies' rulemaking dockets into an enhanced Regulations.gov, representing the majority of Federal rulemakings ▪ 9/06 – Migrate Federal agencies' rulemaking dockets into a common e-docket management system, representing 90% of Federal rulemakings
Expanding Electronic Tax Products for Businesses **(TREASURY)** www.irs.gov	▪ Reduce burden for tax forms filed by businesses ▪ Reduce total processing time required for processing of accurate tax information	▪ Nationwide deployment of the Form 94x/Employment Tax ▪ Completed proof-of-concept for Pre-Screening Notice and Certification Request for the Work Opportunity and Welfare-to-Work Credits (Form 8850) ▪ Nationwide deployment of Internet Employer Identification Number (EIN) ▪ Nationwide deployment of Form 1120 – Corporate Income Tax ▪ Nationwide deployment of Form 990 – Return of Organization Exempt from Income Tax ▪ Completed XML interface for integrating State and Federal registration applications	▪ Burden reduction for businesses per return and/or application filed (Measure: Approximately 947,000 burden hours saved from Internet EIN as of 9/11/04) ▪ Administrative cost to Federal government per return filed (Measure: Not Available) ▪ Cycle time to grant EIN - valid EIN granted immediately (Measure: 5 seconds for Internet EIN application) ▪ # of electronic tax-related transactions (all forms) (Measure: Approximately 3.9M as of 9/16/04) ▪ # of electronic 94x forms submitted (Measure: Approximately 1M as of 9/16/04) ▪ # of electronic SS-4 forms submitted (Approximately 1.9M as of 9/11/04) ▪ # of states participating in integrated registration and EIN (Measure: 3 as of 12/6/04)	All migration milestones have been successfully met
Federal Asset Sales **(GSA)** www.firstgov.gov	▪ Provide substantial benefit to the Federal government through maximizing net proceeds	▪ Developed a draft Governance Model ▪ Launched study of	▪ At least 10 Federal departments and agencies actively contributing and supporting FAS effort by	▪ TBD – Launch Sales Value Added Services for Personal and Real Property

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
	from asset sales, reducing selling expenses, and improving Utilization and Donation processes ▪ Reduce the expense and difficulty of doing business with the government	government Utilization and Donation practices ▪ Final Request for Proposal posted for Personal Property Asset Class vendor solicitation ▪ Formed and hosted the Source Selection Evaluation Board and Source Section Advisory Council for the Personal Property Asset Class vendor selection ▪ Made competitive range determination for Personal Property Asset Class vendor selection ▪ Completed Utilization and Donation Study for Personal Property ▪ Completed white paper recommending transferring sponsorship of the Financial Asset Solution to a Federal credit agency	offering assets for sale by end of FY03 (Measure: GSA and NASA have committed assets to FAS solution as of 12/03) ▪ Reduce the number of existing websites that sell or list Federal assets for sale by 25% in FY04 (Measure: Not Available) ▪ Reduce the cost to process a personal property sales transaction by 5% in FY04 (Measure: Not Available) ▪ Increase the number of unique visitors to FAS by 5 times 1/03 baseline in FY04 (Measure: Not Available) ▪ Decrease average cycle time associated with the personal property asset disposition process by 21 business days in FY04 (Measure: Not Available) ▪ Net proceeds generated through property sales (Measure Not Available)	▪ TBD – Migrate Personal and Real Property Sales solutions to GSA's Federal Supply Service and Public Building Services respectively for continued program management *The launch of the personal property sales solution has been delayed due to protest.*
International Trade Process Streamlining **(DOC)** www.export.gov www.export.gov/china	▪ Create a seamless environment for exporters to research markets, gather trade leads, and conduct a majority of their export transactions online ▪ Provide more timely and accurate export information ▪ Reduce the amount of time spent by U.S. exporters for collecting information and filling out forms ▪ Continue to expand forms available in One Stop, One Form.	▪ Defined solution architecture for simplifying export processes ▪ Launched automated NAFTA certification of origin ▪ Consolidated/merged content of USATrade.gov and BuyUSA into the Export.gov portal ▪ Redesigned Export.gov, integrating content from BuyUSA (Market Research and PTA) and enhancing functionality ▪ Expanded One Stop, One Form platform to include forms from Ex-Im Bank, FAS, and DOC ▪ Launched China Business Information Center for exporting to China	▪ Time to fill out export forms and locate information (Target: 10% annual reduction; Measure: Not Available) ▪ # of unique visitors to Export.gov (Target: 15% increase; Measure: 598,290 as of 1/7/04) ▪ # of trade leads accessed by SMEs through Export.gov (Target: 10% increase; Measure: 28,716 as of 1/7/04) ▪ # of registered businesses on Export.gov (Measure: 1,246 as of 1/7/04)	▪ 1/05 – Implement cross-agency content management system for Export.gov
Business Gateway **(SBA)** www.business.gov	▪ Consolidate redundant investments in e-forms systems ▪ Increase Federal agencies' GPEA compliance to at least 75% by 9/04 ▪ Reduce amount of redundant data and forms submitted to the Federal government	▪ Launched Business.gov, as official Federal business portal with managed content ▪ Integrated State and Federal EIN eApplication ▪ Piloted Portal Maximizer for improved navigation ▪ Created 4 projected digital compliance assistance	▪ Time savings for business compliance and filing (Target: 50% reduction; Measure: Not Available) ▪ Regulatory agency savings through transition to compliance from enforcement through automated processes (Target: 25% increase;	▪ 9/05 – Enhance business.gov portal based on business community feedback ▪ 9/05 – Release beta version of a data harmonization tool for the Surface Coal Mining vertical

Initiative Name (Managing Partner)	Goals	Progress To Date	Performance Metrics	Migration Milestones
	▪ Reduce burden on small businesses	tools: 1) INS' Alien Employee Visa Classification eTool, 2) OSHA Emergency Evacuation Procedures eTool, 3) EPA's Auto Dismantler & Recycler Environmental Audit Advisor, 4) Motor Vehicle Waste Disposal Wells Advisor ▪ Harmonized Electronic Miner Reporting (saving 25,000 hours annually in reporting time for mining firms) ▪ Completed the Small Business Paperwork Relief Task Force Report to Congress ▪ Launched Federal forms catalog	Measure: Not Available) ▪ # of days reduced for issuing permits and licenses (Measure: Not Available) ▪ Cycle time to issue permits and licenses issued (Target: within 24 hours; Measure: Not Available) ▪ # of visitors/page views (Target: 10-20% increase; Measure: Not Available) ▪ Reduction in redundant IT investments (Measure: Not Available)	
Consolidated Health Informatics (HHS)	▪ Enable agencies to improve patient safety, which will reduce error rates, lower administrative costs, and strengthen national public health and disaster preparedness	▪ Government-wide health IT governance council established ▪ Portfolio of 24 target domains for data and messaging standards identified ▪ Partnered with 23 Federal agencies/departments who use health data for agreements to build adopted standards into their health IT architecture ▪ Regular meetings with industry to prevent major incompatibilities in partnership with the National Committee on Vital and Health Statistics ▪ Released/adopted 26 standards related to the sharing of health information ▪ Officially transitioned into the Office of the National Coordinator for Health and IT at HHS	▪ # of Federal agencies and systems using the standards to store and/or share health information (Measure: Not Available) ▪ # of contracts requiring the standards (Measure: Not Available) ▪ Impact on patient service, public health and research (Measure: Not Available) ▪ % increase in common data available to be shared by users (Measure: Not Available)	All migration milestones have been successfully met
Government-To-Government (G2G)				
Geospatial One-Stop (DOI) www.geodata.gov www.geo-one-stop.gov	▪ Reduce burden on public entities by creating consistency, compatibility, and easy access to geospatial data ▪ Stimulate vendor development of geospatial tools and reduce technology risk for geospatial data users ▪ Reduce total processing	▪ Launched GeoData.gov portal ▪ Inventory of existing Federal data holdings completed ▪ Created and harmonized Draft Framework Data Standards submitted to ANSI for review and approval process ▪ All draft standards	▪ # of data sets posted to portal (Measure: 14,667 as of 7/31/04) ▪ # of users (Measure: over 20,000 unique visitors monthly as of 2/04) ▪ # of cost sharing partnerships for data collection activities (Measure: 156 opportunities available on	All migration milestones have been successfully met

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
	time to gain access to geospatial data which will improve decision making and the delivery of government services ▪ Provide shared access to spatial data and resources	available for review on GeoData.gov ▪ Created "Data Channel" on portal to facilitate the sharing of data in the geospatial community	7/31/04) ▪ # of data-set hits (Measure: Not Available) ▪ # of Federal agencies posting data sets to GeoData.gov (Measure: 24 as of 7/31/04; 27 states as of 7/31/04)	
Disaster Management (DHS) www.disasterhelp.gov	▪ Save lives and reduce property loss ▪ Provides Federal, State, and local emergency managers better online access to disaster management-related information, planning and response tools	▪ Released upgraded DM Interoperability Services (DMIS) to include new tools such as alerts, web-services map capability, open source intelligence, specific needs request, and regional weather ▪ DMIS used in 69 actual emergencies and 344 disaster preparedness exercises ▪ DMIS has over 1000 operating groups from all 50 state ▪ Supported establishment of the Emergency Interoperability Consortium, a private-public alliance to develop and maintain interoperability of emergency response tools	▪ Reduce response recovery time by 15% (Measure: Not Available) ▪ Improve situational awareness planning capability by 25% (Measure: Not Available) ▪ Increase the number of first responders using DMIS tools by 10% (Measure: increase of over 16% on the number of first responders using DMIS in the past year; increase of over 240% in responder groups with DMIS access) ▪ # of registered users in DisasterHelp.gov (Measure: 34,225 as of 12/9/04)	▪ 2/05 Delivery of architecture including standards
SAFECOM (DHS) www.safecomprogram.gov	▪ Reduce the unnecessary loss of life and property during emergency incidents by facilitating public safety communications and interoperability ▪ Reduce costs to local, tribal, State and Federal public safety agencies through coordinating standards for communications equipment ▪ Reduce costs to local, tribal, State and Federal public safety agencies through coordinated planning and guidance	▪ Developed grant guidance for public safety interoperability equipment grants to local, tribal, and State organizations adopted by FEMA and COPS ▪ Integrated the Public Safety Wireless Network Program ▪ Released the beta version of the Interoperable Communications Grant Clearinghouse database ▪ Established a governance system comprised of local, State, and Federal representatives ▪ Released a National Strategy for Interoperability developed at a SAFECOM/AGILE sponsored strategic planning session ▪ Completed Public Safety Common Statement of Requirements	▪ # of agencies that can communicate with one another (Measure: Not Available) ▪ Response times for jurisdictions and disciplines to respond to an event (Measure: Not Available) ▪ # of wireless grant programs that include SAFECOM-approved equipment (Measure: 2) ▪ Voice, data and video convergence (Measure: Not available)	▪ 3/05– Deploy interoperability clearinghouse ▪ 9/05 – Delivery of national architecture including standards
E-Vital (SSA)	▪ Reduce administrative, program, and customer costs associated with vital records	▪ Four states (MN, MT, SD,NH) and the District of Columbia have deployed Electronic	▪ Time for state to report death to SSA (Target: 15 days; Measure: Not available)	All migration milestones have been successfully met

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
	▪ Enhance the ability of State and Federal agencies to provide quality customer service by improving the accuracy and speed of access to vital records data ▪ Reduce frequency and amount of benefits fraud and erroneous payments as a result of untimely and inaccurate vital records	Death Registration (EDR) systems ▪ State of NJ, HI, TX, SC, NM, WA, AZ, CA, GA, LA, UT, and New York City have signed contracts to implement an improved death registration process	▪ # of verified death records (Measure: Not Available) ▪ Award EDR contracts (Target: 5 States per year; Measure: 6 States awarded in FY 2004)	
Grants.gov **(HHS)** www.grants.gov	▪ Minimize the burden of finding and applying for grants ▪ Minimize time spent looking up procedures and filling out redundant information, while maximizing time on actual grant-related work ▪ Facilitate the review process and enable agencies to make awards more efficiently ▪ Avoid the cost of building and maintaining redundant agency grant systems	▪ Conducted Find system pilot ▪ Completed unified grant application core data standards ▪ Launched Grants.gov website ▪ Launched integrated find and apply mechanism ▪ 100% of agencies' competitive announcements can be found on Grants.gov	▪ # of grant-making agencies publishing grant opportunities in portal (Measure: 100% , 26 as of 12/9/03) ▪ # of grant programs available for electronic application (Measure: 166 as of 8/10/04) ▪ % of reusable information per grant application (Measure: 89% as of 8/10/04) ▪ # of applications received electronically (Measure: 1,250 as of 11/24/04) ▪ # of grant announcements posted in Grants.gov (Total Postings) (Measure: 3,975 as of 8/10/04)	All migration milestones have been successfully met
INTERNAL EFFICIENCY AND EFFECTIVENESS (IEE)				
E-Training **(OPM)** **www.golearn.gov**	▪ Avoid/decrease costs of tuition fee, travel expenses, and software license fees ▪ Compress learning times through use of online coursework versus instructor-led courses	▪ Launched GoLearn.gov ▪ 190,000 registered users and 160,000 course completions to date ▪ Variable training costs have been reduced to less than a penny per student ▪ Launched IT security courses mapped to GISRA and NIST requirements ▪ Launched Module 2 – added free and fee-for-service courses; collaborations with FEI/MDCs (Leadership Learning Floor) and FLETC access; highlighted upcoming IT Workforce Development Roadmap and MSP Tutorial ▪ Launched Module 3 – established initial IT COP/ Knowledge Domain through IT Workforce Development Roadmap; e-mentoring; upgraded	▪ Cost avoidance: total tuition/travel cost reductions for participating agencies (Target: minimum of $50M in reductions; Measure: $15M as of 7/31/03) ▪ % of executive branch agencies receiving their e-training via GoLearn.gov (Measure: 21 as of 6/30/04) ▪ # of registered users with GoLearn.gov (Measure:: 441,537 users as of 9/30/04) ▪ Total # of courses completed (Measure: 314,952 as of 9/30/04)	▪ 9/05 – All scheduled migration activities complete and duplicative systems shutdown

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
		• performance support tools; and initial standardized reports • All 58 target agencies for FY04 have committed to migrate to the E-Training Initiative		
Recruitment One-Stop (OPM) www.usajobs.gov	• Increase public satisfaction with the Federal hiring process • Expedite agencies' identification of qualified candidates • Improve quality of new hires	• Re-launched upgraded USAJOBS website • Job-seeker requested enhancement package implemented • Averaging over 200,000 visits per day since launch on new platform • Over 700,000 resumes created since launch • Integration platform implemented • New job announcement template prototyped • Agencies scheduled to shut down job search engines/ resume builders and committed to use of USAJOBS	• Cost-per-hire (Measure: $2,790 as of 8/30/03) • Time-to-fill vacancies (Measure: 102 as of 8/30/03) • % of Federal job applicants using Recruitment One-Stop (Target: 80%; Measure: Not Available) • # of visitors to site (daily) (Measure: over 220,000 daily as of 7/04) • # of applications (resumes) on file annually (Measure: Approximately 720,000 annually as of 8/04) • Availability of applicant status (Target: Real-time; Measure: Not Available)	• 4/05 – Approach defined for use of USAJOBS-provided assessment tools for Administrative Careers With America positions • 7/05 – Agencies using assessment tools
Enterprise HR Integration (OPM) www.opm.gov/egov	• Reduce dependencies on paper-based processes • Provide single source of official employee information • Provide single set of analytical tools supporting workforce analysis, forecasting, and strategic management of human capital	• Deployed Release 1 • Loaded Release 1 Repository with 8 years of CPDF data • Defined Release 2 Logical Data Model and Data Elements • Defined Portal User Roles for Release 2 and beyond • Analyzed database security design and Implementation approach for Release 2 • Deployed Release 2 (extend data model; begin load of historical data)	• Cost/cycle time savings per transaction due to reduction in manual paper processing (Measure: Not Available) • Time for inter-agency transfers (Measure: Not Available) • Usage of analytics by all agencies in the Human Capital Planning process (Measure:17 agencies as of 3/04)	• 7/05 – Rollout of Phase 3 (extend data model; complete load of historical data, employee transfer capability)
E-Clearance (OPM) www.opm.gov/egov	• Reduce time to locate previous investigations which enhances the opportunities for reciprocity • Reduce data entry burden and time	• Loaded clearances into OPM SII system • Deployed single point of access to clearances that links the OPM SII system with the DOD JPAS system • Deployed SF 86C (Certification) form • Opened E-Clearance learning lab • Began imaging investigative records • All applicable clearance organizations committed to receive training on e-QIP System	• Cost per application (Measure: Not Available) • Reciprocation between agencies (Measure: Not Available) • Average time to process clearance forms (Measure: Not Available) • Average time to complete clearance forms (Measure: 2 hours as of 6/23/03) • Time to locate and evaluate previous investigations and clearances (Measure: Not Available)	• 9/05 – All applicable clearance organizations using e-QIP

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
		▪ U.S. State Department has deployed the Electronic Questionnaires for Investigations Processing (e-QIP) System		
E-Payroll **(OPM)** www.opm.gov/egov	▪ Reduce modernization costs by consolidating payroll systems ▪ Reduce cost per payroll transaction per employee	▪ Non-continuing agencies aligned with E-Payroll Providers ▪ Provider entrance sessions completed, customers and migration dates on target ▪ Payroll Advisory Council formed and monthly sessions conducted ▪ Standardization focus group formed to develop policy and procedures for payroll delivery standardization opportunities ▪ Completed migration of DOE, ABMC, NRC and STB, NSF, NASA, RRB, SLSDC, DHS (except for CG, TSA) ▪ All agencies, unless otherwise exempted by OPM, formally committed and scheduled to migrate to one of the two payroll providers partnerships	▪ Payroll cost per transaction/per employee (Target: in-line with industry averages; Measure: Not Available) ▪ Accuracy of Treasury Disbursements, Post Payroll Interfaces, and Periodic Reporting; (Measure: Not Available)	▪ 9/06 - All agencies, unless otherwise exempted, have completed migrations to one of the two payroll provider partnerships
E-Travel **(GSA)** http://egov.gsa.gov	▪ Improve the government's internal efficiency, administrative performance, and regulatory compliance relative to travel ▪ Eliminate redundant and stovepipe travel management systems through a buy-once/use-many shared services approach ▪ Minimize capital investment, operations, and maintenance costs for travel management services ▪ Bring world-class travel management and superior customer service to the Federal travel process	▪ Developed government-wide inventory and business case defining cost/benefits and high-level agency migration requirements ▪ E-Travel Services (eTS) contract award has been awarded ▪ Finalized exception language and incorporated agency comments for the final Federal Travel Regulation amendment requiring the use of ETS by 12/06 ▪ 23 of 24 Business Reference Model (BRM) agencies have formally committed and scheduled to migrate to eTS	▪ % users expressing high level of satisfaction (Measure: 4.17% as of 7/04) ▪ # of agencies using E-Travel (Measure: 10 as of 7/04) ▪ % of vouchers serviced through E-Travel (Measure: 0.8% as of 7/04) ▪ % of trips planned and completed online (Measure: Not Available) ▪ Significant reduction in duplicative systems (Currently 6+ online booking channels, 50+ travel planning/ processing channels, 200+ licensed and government-developed expense reporting systems) (Measure: Not Available) ▪ Reduction in administrative cost per trip (Target: align with commercial best practices; Measure: Not Available	▪ 9/06 – All agencies, unless exempted by GSA, migrated to E-Travel Services

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Integrated Acquisition Environment (GSA) www.BPN.gov www.FedBizOpps.gov www.FedTeDS.gov www.PPIRS.gov www.wdol.gov https://fpds.gov www.epls.gov www.contractdirectory.gov	▪ Reduce burden for vendors ▪ Achieve cost savings through consolidated vendor information, procurement data systems, and common processes ▪ Reduce cycle time of procurement process	▪ Launched Past Performance Information Retrieval System (PPIRS) ▪ Merged SBA Pro-NET with Central Contractor Registration (CCR) ▪ CCR mandated for new awards and payment data collection. There are now 352,000 active vendors registered. ▪ Launched Federal Technical Data System (FedTeDs) to post sensitive but unclassified documents ▪ Launched Wage Determination Online (WDOL) ▪ Launched Federal Procurement Data System Next Generation (FPDS-NG) providing ability to integrate management information reporting via web services ▪ Launched central directory of all contracts available for multi-agency use ▪ Online Representations and Certifications Application (ORCA) is now official as FAC 26 was published in the Federal Acquisition Regulations (FAR), replacing the paper based representations and certifications process	▪ % reduction in time for delivery of products and services cost-to-spend (Measure: Not Available) ▪ # of intragovernmental transactions going through the Intragovernmental Transactions Exchange (Measure:264 as of 5/23/04) ▪ # of interagency contracts in directory (Measure: 17,919 as of 6/30/04) ▪ # of vendors registered in CCR central database (Measure: 318,543 as of 6/10/04) ▪ % reduction in procurement transaction errors (Measure: Not Available) ▪ % of transactions reported directly to FPDS-NG (Measure Not Available)	▪ 9/05 – Implement eMarketplace Catalog Capability ▪ 9/05 – Implement Electronic Subcontracting Reporting System (eSRS) ▪ 9/05 Complete transition to new Federal Business Opportunities (FBO) system
E-Records Management (NARA)	▪ Increase % of eligible data archived/preserved electronically ▪ Provide consistency in approach to implementing E-Records Management applications ▪ Improve ability of agencies to access/retrieve records	▪ Issued guidance for transferring permanent email records and attachments to NARA ▪ Issued transfer guidance for permanent scanned images of textual records ▪ Expanded methods of transferring electronic records to NARA ▪ Endorsed revised DOD standard for common set of requirements for records management applications government-wide ▪ Issued guidance for transferring permanent PDF records to NARA ▪ Released Guidance for Coordinating the Evaluation of Capital	▪ % of eligible data items archived/preserved electronically (Measure: Not Available) ▪ Document search/ retrieval burden (Measure: Not Available) ▪ Document recovery burden (Measure: Not Available) ▪ Median time for processing archival electronic records (Measure: 711 calendar days as of 6/30/04)	▪ 9/05 – Monitor agency agreements to transfer record formats and commitment to use

INITIATIVE NAME (MANAGING PARTNER)	GOALS	PROGRESS TO DATE	PERFORMANCE METRICS	MIGRATION MILESTONES
		Planning and Investment Control Proposals for Electronic Records Management Applications ■ Registered, into a NIST repository, XML schemata capable of supporting automated transfer and accessioning of e-records ■ Issued transfer guidance for permanent digital photographic records		
CROSS-CUTTING				
E-Authentication **(GSA)** www.cio.gov/eauthentication	■ Reduce authentication system development and acquisition costs ■ Reduce burden of conducting secure transactions with government ■ Eliminate the need for Federal agencies to establish independent authentication systems ■ Protect privacy by ensuring that individuals can control their own personal information	■ Issued final OMB E-Authentication Guidance for Federal agencies (establishes 4 levels of identity assurance) ■ Issued Federated Technical Architecture Design and Component Interface specifications for pilot ■ Completed Interim Credential Assessment Framework ■ Conducted Credential Assessment on 18 Credential Service Providers ■ Completed strategic business plan ■ Established a interoperability testing lab ■ Launched E-Authentication Portal for FirstGov ■ Released Final NIST Technical Guidance on Authentication Systems and Federated Architecture Design Component Interface specs	■ Cost avoidance from a coordinated and streamlined approach (Measure: Not Available) ■ Minimum # of different credentials required to do business with the government online (Measure: Not Available) ■ # of accredited credential providers (Measure: 18 as of 12/6/04) ■ # of interoperable authentication products (Measure: 9 as of 12/6/04) ■ % of citizens trusting transactions with the government (Measure: 24% of Americans are "high trusters" according to a Pew survey in 4/02	■ 2/05 – Complete federated authentication pilot and issue report ■ 9/05 – 50 million citizens have trusted credentials available for reuse on government applications (current measure = 1.2 million)