

GSA/FSS
Vendor Support Center
Schedules Input Program (SIP)
Version 7.x Documentation

January 17, 2007

VSC-SIP-VER 2.0

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1 GENERAL INFORMATION

1.1 Introduction

The Schedules Input Program (SIP) Version 7.x Users Guide defines the process, procedures and tools used to maintain and support the SIP software by the General Services Administration/Federal Supply Services (GSA/FSS) Vendor Support Center (VSC).

1.2 GSA Advantage! Overview

GSA Advantage! is a web-based system used by vendors to provide their products and/or services to government buyers. *GSA Advantage* allows vendors to sell to the government without obtaining agency specific contracts.

1.3 Schedules Input Program (SIP)

SIP is a proprietary software program provided by GSA to assist contract holders with uploading their electronic catalog.

1.4 Vendor Support Center (VSC)

The VSC supports GSA contract holders that use SIP to upload their data. The VSC also supports password related issues concerning e-Buy and 72(a).

1.5 GSA Contract Award

Any contractor interested in providing products and/or services to the government may benefit from obtaining a GSA contract. Most government buyers use *GSA Advantage!* to search and shop for products and/or services. Companies that wish to acquire a GSA contract must contact a GSA Procurement Contracting Officer (PCO) to obtain the necessary documentation. GSA e-Offers is another tool used to obtain a GSA contract.

1.6 GSA Advantage! Catalog Upload Process

After a contract is awarded, the contract must be registered with the VSC. Following registration, a unique password will be assigned to the contract. This password will be used for electronic catalog submission via SIP. Catalog information is then entered into SIP and uploaded. The PCO will receive the file and check for consistency between the electronic file and the written contract. After verification and approval in CORS (Contract Officer Review System) the file is posted in *GSA Advantage!*.

Acronyms and Abbreviations

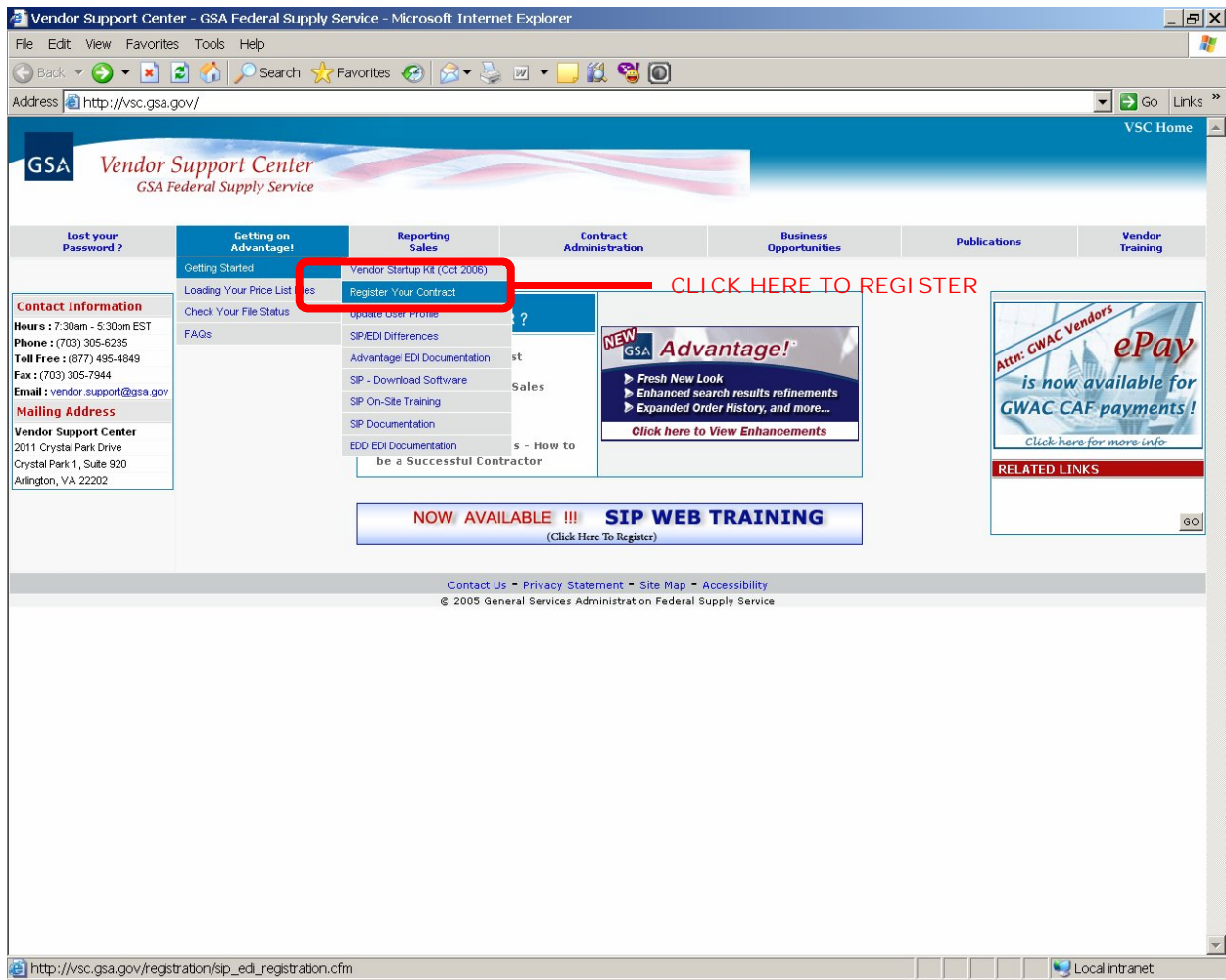
The acronyms and abbreviations used in this document are listed and defined in the table below.

Acronym	Definition
ATSM/EPA	Acute Traumatic Stress Management/Environmental Protection Agency
CPG	Comprehensive Procurement Guidelines
EDI	Electronic Data Interchange
FOB	Free On Board
FSS	Federal Supply Service
FTP	File Transfer Protocol
GBL	Government Bills of Lading
GSA	General Services Administration
MB	Megabyte
NSN	National Stock Number
PCO	Procurement Contracting Officer
QYY/VOL	Quantity Volume
SIN	Special Items Numbers
SIP	Schedules Input Program
VER	Version
VSC	Vendor Support Center

2 GETTING STARTED

2.1 SIP Registration

You must register your contract before you can upload your catalog. To register, visit the VSC website at (<http://vsc.gsa.gov>).



Select "Getting on Advantage" → "Getting Started" → "Register Your Contract". On the next screen, select the **SIP | EDI** link. This will bring up a contract number entry screen. Select the appropriate contract type and enter the contract number.

The SIP registration form is shown below. All required information is indicated by an asterisk (*):

Vendor Support Center - GSA Federal Supply Service - Microsoft Internet Explorer

Address: http://vsc.gsa.gov/registration/con_fill_reg.cfm

VSC Home SIP User EDI User Support Center Lookup Tables

Register(SIP, EDI, 72A, e-Buy)

GSA Vendor Support Center
GSA Federal Supply Service

Registration Form...
Denotes required fields * Please complete the form below

* Contract #:

* DUNS #:

* Company:

* Address 1:

Address 2:

* City:

* State:

* ZIP:

* Country:

* Registration Type: SIP [What's the difference?](#)

* First Name:

* Last Name:

* Login Name:

* Fax #:

* Phone #:

* Alt Phone:

* E-Mail:

* Alt E-Mail:

Schedule #:

Complete Registration Cancel

<http://vsc.gsa.gov/> Local intranet

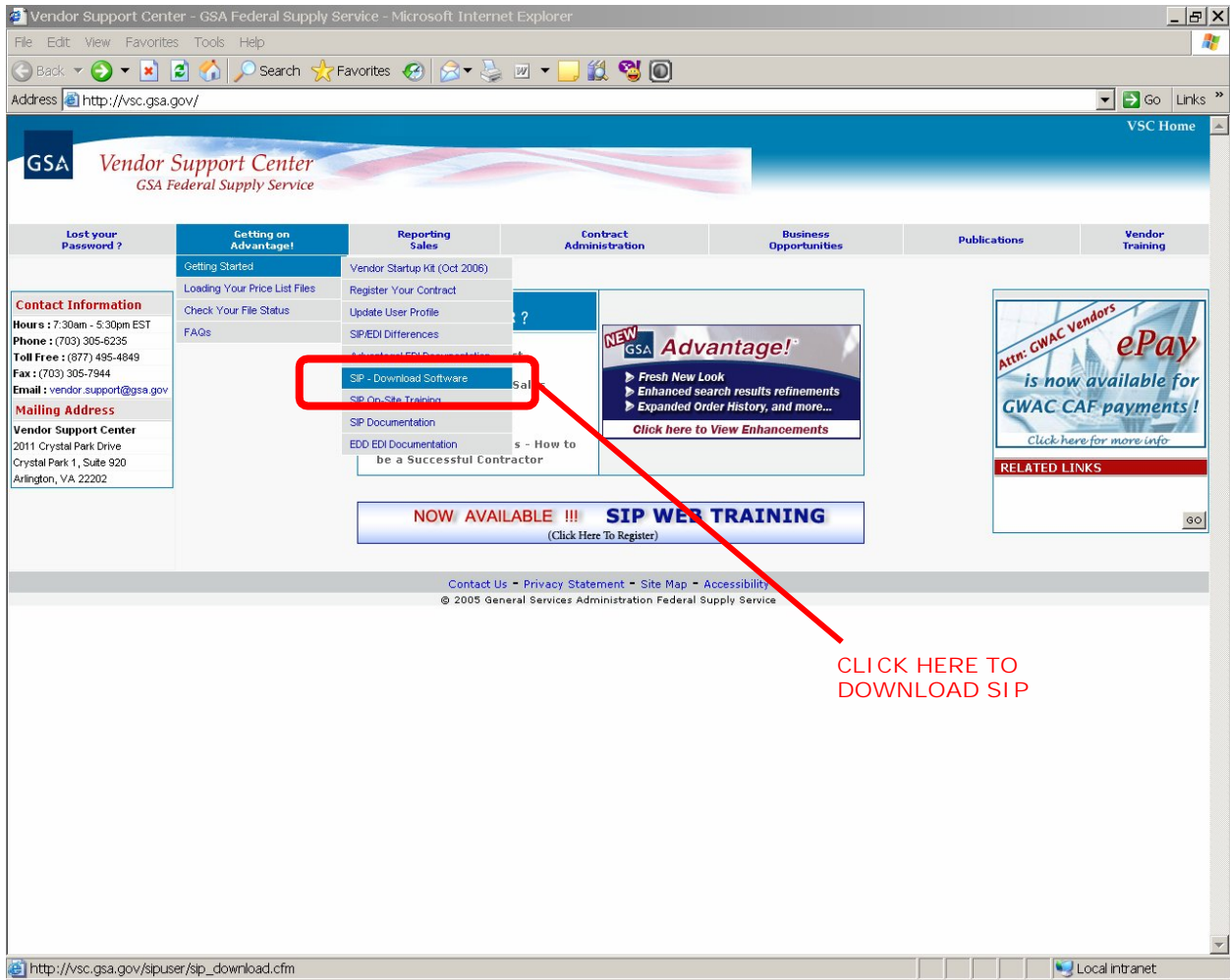
After registration is complete, a confirmation will be sent to the email address provided. The confirmation will include a unique password used for SIP uploads and access to GSA e-Buy!.

SIP Download and Installation

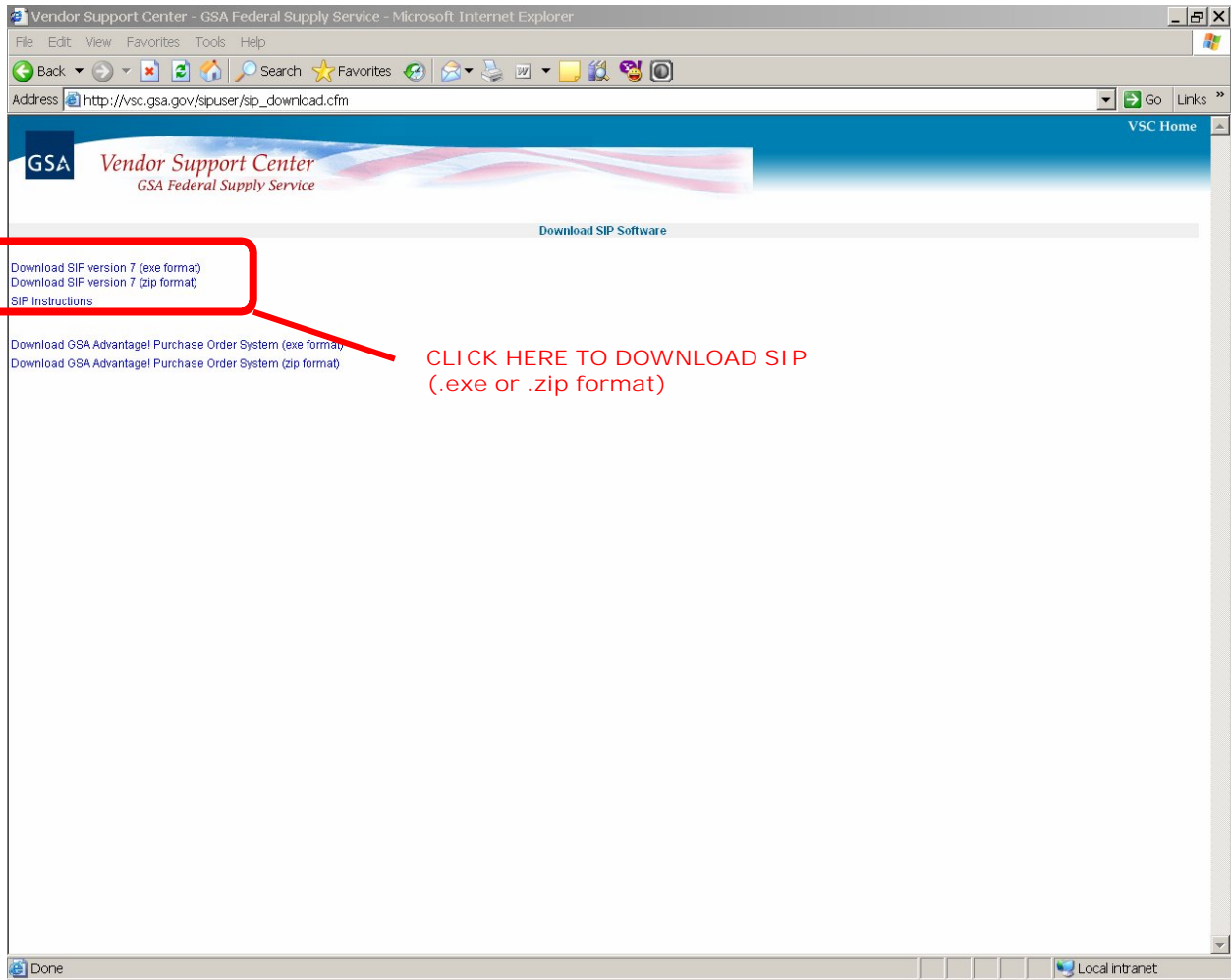
SIP can be downloaded from the VSC website (<http://vsc.gsa.gov>).

System requirements: Windows 95/98/2000/NT/XP Operating System, Pentium II processor, 32 MB of RAM, internet capabilities and 12 MB of hard disk space.

*** Note – Depending on the amount of product data, more disk space may be required.**



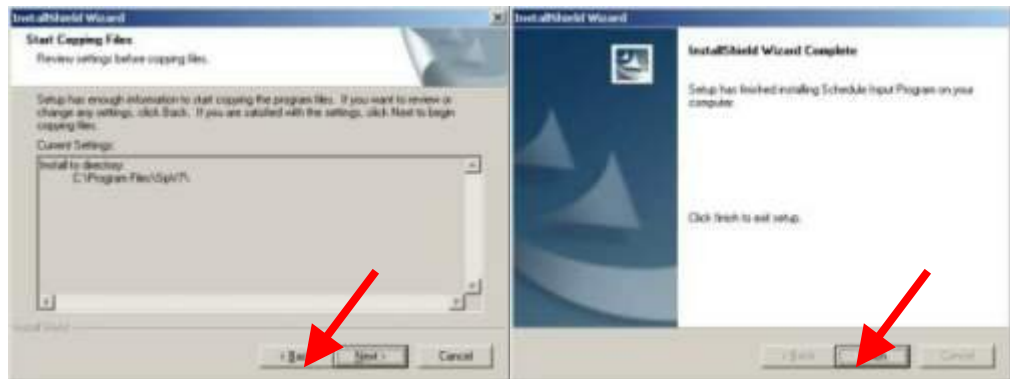
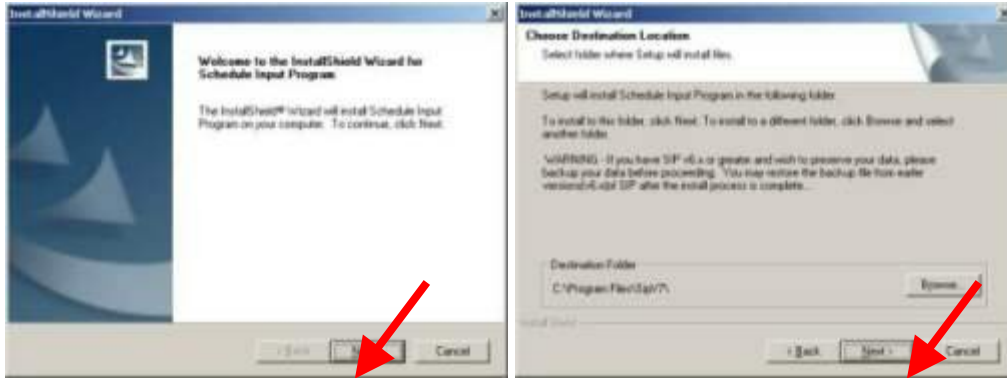
The SIP program is available in two formats (.exe and .zip). The download files are approximately 11.5 MB in size. Vendors with a slower internet connection may want to download the .zip format.



Step 1: Download and install the .exe or .zip format.

Step 2: Select "Next" on each of the dialog boxes to accept the default settings.

Step 3: Select "Finish" to complete the installation.



3 SIP DATA ENTRY

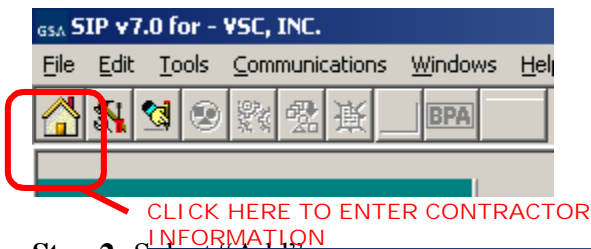
With a new installation of SIP, a dialog box will appear prompting you to “Convert” or “Continue”. If you are a new user select “Continue”. If upgrading from version 5.2C, select “Convert” (Refer to the SIP Upgrades and Conversions section).



If you have already registered, select “Already Registered”. If you have not registered, select “Register”. After registering, you can import your registration information into SIP. Begin with section 3.2 “Primary Contract Information”. If you selected “Already Registered” begin with section 3.1 “Contractor Information”.

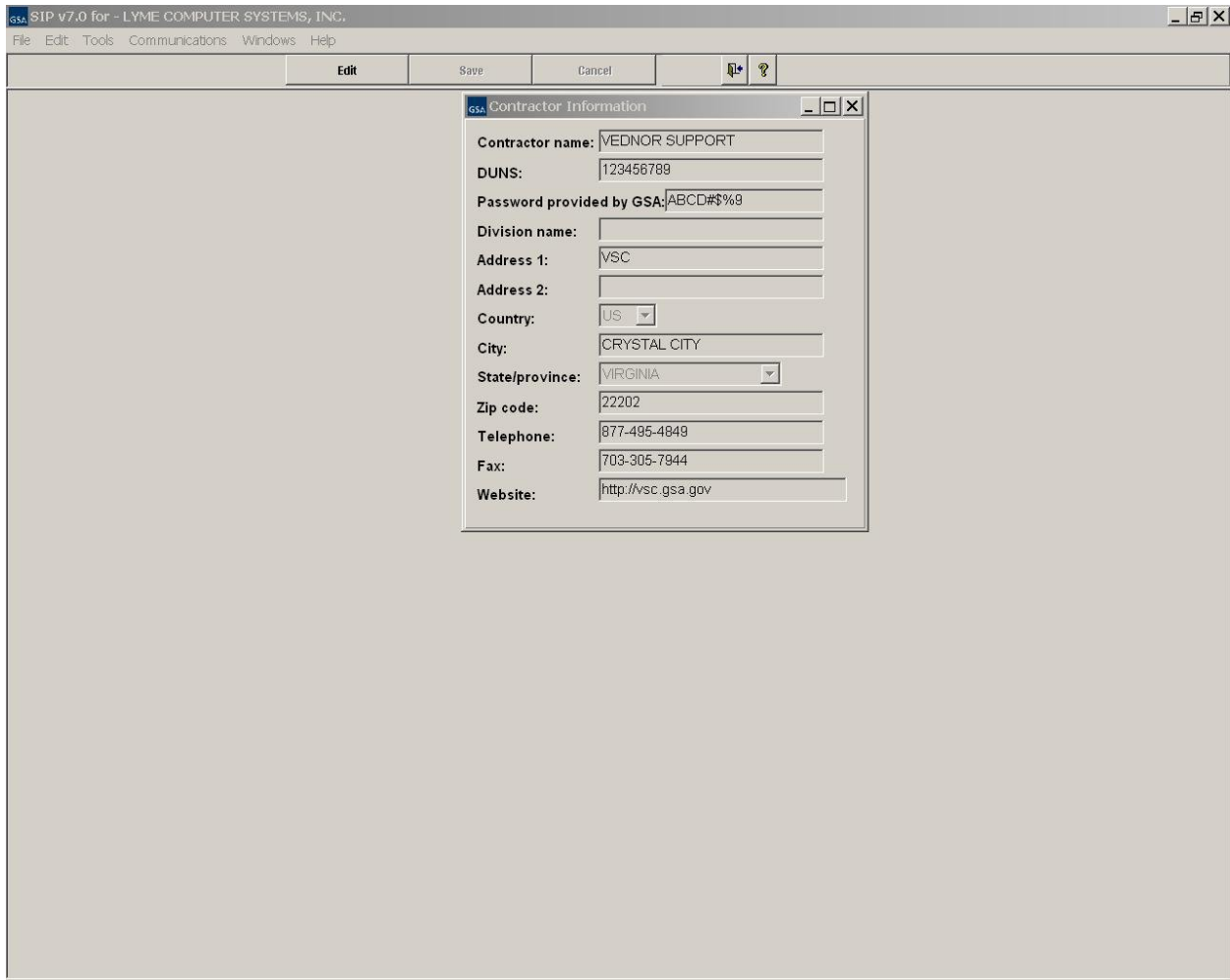
3.1 Contractor Information Screen

Step 1: Select “File” → “Open” → “Contractor” or select the “Contractor” icon shown below.



Step 2: Select “Add”.

Step 3: Enter contractor information and click “Save” at the top of the program.

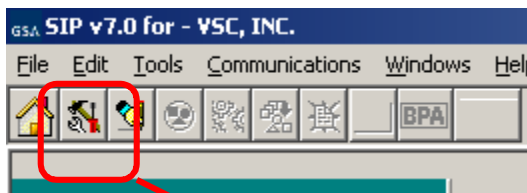


Please see the Index for field descriptions

Step 4: Close the Contractor Information Screen.

3.2 Primary Contract Information Screen

Step 1: Select → “File” →”Open” → “Contracts” or select the “Contracts” icon shown below.



CLICK HERE TO ENTER PRIMARY CONTRACT INFORMATION

Step 2: Select “Add”.

Step 3: Enter all required and applicable contract information.

Browse Window Press F1 for field help

Contract number	Schedule	Catalog eff. date	Contract administrator name
GS-00F-0000G	70	9/8/1998	JOHN SMITH

Input Window

Schedule number: 70
Contract number: GS-00F-0000G
Modification number:
Catalog effective date: 9/8/1998

Your company contract administrator info

Name: JOHN SMITH
Phone: 877-499-4849
Fax: 703-305-7944
E-mail: vendor.support@gsa.gov

Prompt pay info -- Maximum is 30 days.

0.005 % discount if paid in 10 days
0 % discount if paid in 0 days

Warranty: 0 NO WARRANTY

Production points: US or

What is the minimum order you will accept? \$ 300

Time of delivery: 10 days Delivered (after receipt of order)

FOB points

Continental US: D - Destination
Alaska: O - Origin-freight prepaid by seller.
Hawaii: O - Origin-freight prepaid by seller.
Puerto Rico: O - Origin-freight prepaid by seller.

Please see the index for field descriptions

Step 4: Select “Save” when finished.

Step 5: The SIN/Maximum Order screen will appear. Enter Special Item Numbers (SIN's) and Maximum Order Limit(s).

Browse Window

Contract: GS-99F-9999A Press F1 for field help

Special item number	Maximum order
▶ 132-51	500,000
132-8	500,000

Input Window

Maximum order based on

Special item number Contract

SIN: Maximum order:

Please indicate below the products or services you provide under this SIN:

- IT FACILITY OPERATION AND MAINTENANCE
- IT SYSTEMS DEVELOPMENT SERVICES
- IT SYSTEMS ANALYSIS SERVICES
- AUTO INFO SYSTEM DESIGN INTERGRATION

Some SIN may require “Sub SIN’s” or sub-categories. Not all SIN have sub SIN’s. At least one of these sub SIN’s must be selected (checked) in order for the selected SIN to be saved.

NOTE: For each sub SIN selected, it must be attached to at least 1 product. For a list of SIN’s that require sub SIN’s please see the index.

Step 5: Select “Save” and close the SIN/Maximum Order screen.

Step 6: The Order/Payment Address screen will appear. If the address for receiving orders and/or payments is the same as the address entered in the “Contractor Screen”, select the “Use Corporate Address” button to auto fill the information. If not, enter the address information and select “Save”.

SIP v7.0 for - VEDNOR SUPPORT - [Order Addresses]

File Edit Tools Communications Windows Help

Home Back Forward Stop Refresh Print Home

First Prior Next Last Add Delete Edit Save Cancel

Browse Window
 Contract: GS-00F-0000G Press F1 for field Help

Dealer or sales office	City	State	Zip Code	Address ref. #
	CRYSTAL CITY	VA	22202	0000001

pnlGrid

Input Window

Address type
 Corporate/branch office
 Dealer or sales office

Name of dealer, distributor or sales office.

Address 1: **Address 2:**

Country: **City:** **State/Province:** **Zip code:**

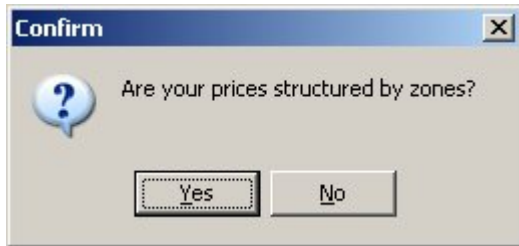
Phone: **Fax orders to: (this number must be correct to receive fax orders)**

Email: (of individual or support center that can respond to customer order status inquiries)

Step 7: Close Order/Payment Address screen.

ZONES

If your pricing varies depending on what part of the country the buyer is located, use this screen.



Zone Definitions

Contract: GS-99F-9999A Press F1 for field Help

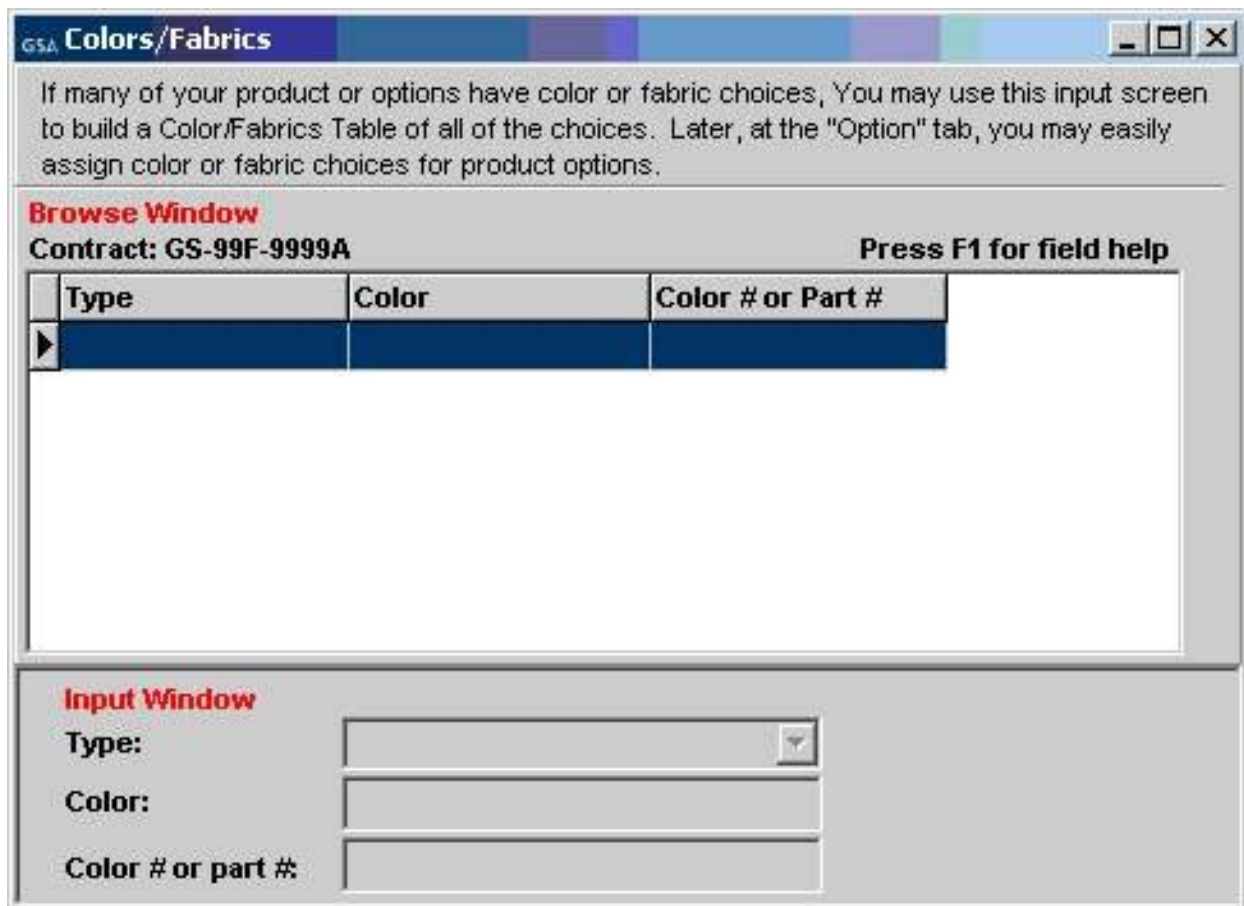
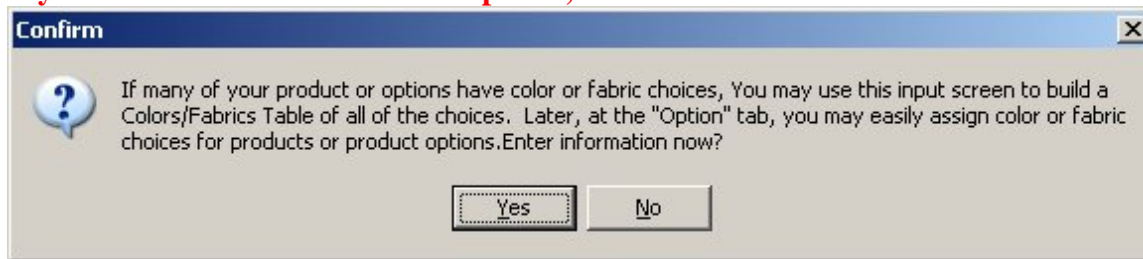
Assign a Zone Number (0-10) to States

If your prices vary by geographic/delivery zone, then assign zone numbers to each state (up to 10 zones). Please note that later you will be required to enter prices for each zone for every product/ accessory you enter.

<u>Zone</u>	<u>State</u>	<u>Zone</u>	<u>State</u>	<u>Zone</u>	<u>State</u>	<u>Zone</u>	<u>State</u>
<input type="text"/>	Alaska	<input type="text"/>	Illinois	<input type="text"/>	North Carolina	<input type="text"/>	Rhode Island
<input type="text"/>	Alabama	<input type="text"/>	Indiana	<input type="text"/>	North Dakota	<input type="text"/>	South Carolina
<input type="text"/>	Arkansas	<input type="text"/>	Kansas	<input type="text"/>	Nebraska	<input type="text"/>	South Dakota
<input type="text"/>	Arizona	<input type="text"/>	Kentucky	<input type="text"/>	New Hampshire	<input type="text"/>	Tennessee
<input type="text"/>	California	<input type="text"/>	Louisiana	<input type="text"/>	New Jersey	<input type="text"/>	Texas
<input type="text"/>	Colorado	<input type="text"/>	Massachusetts	<input type="text"/>	New Mexico	<input type="text"/>	Utah
<input type="text"/>	Connecticut	<input type="text"/>	Maryland	<input type="text"/>	Nevada	<input type="text"/>	Virginia
<input type="text"/>	District of Columbia	<input type="text"/>	Maine	<input type="text"/>	New York	<input type="text"/>	Virgin Islands
<input type="text"/>	Delaware	<input type="text"/>	Michigan	<input type="text"/>	Ohio	<input type="text"/>	Vermont
<input type="text"/>	Florida	<input type="text"/>	Minnesota	<input type="text"/>	Oklahoma	<input type="text"/>	Washington
<input type="text"/>	Georgia	<input type="text"/>	Missouri	<input type="text"/>	Oregon	<input type="text"/>	Wisconsin
<input type="text"/>	Hawaii	<input type="text"/>	Mississippi	<input type="text"/>	Pennsylvania	<input type="text"/>	West Virginia
<input type="text"/>	Iowa	<input type="text"/>	Montana	<input type="text"/>	Puerto Rico	<input type="text"/>	Wyoming
<input type="text"/>	Idaho						

COLORS/FABRICS

If your items have color or fabric options, enter the information here.



SPECIAL CHARGES

If your items have additional charges enter that information here.

Confirm [X]

Are there special charges applicable to all products under this contract?

GSA Special charges [Min] [Max] [Close]

Browse Window:
Contract: GS-99F-9999A Press F1 for field help

Services	Charges	Per	Description/conditions
▶ ASSEMBLY			
EXPEDITING PREMIUM			
INSIDE DELIVERY			
INSTALLATION			
LAYOUT/DESIGN			
ONE DAY SERVICE			
SAME DAY SERVICE			
SATURDAY DELIVERY			
TRAINING			
TWO DAY SERVICE			

Input Window:

Services: ASSEMBLY	Charges: 	Per: 	Description/conditions:
------------------------------	---------------------	-----------------	------------------------------------

Step 9: Close the Special Charges screen.

3.3 Product Information Screen

(Do not enter services in this screen. See section 6.1 on how to enter a text file.)

Step 1: Select “File” → “Open” →”Products” or select the “Products” icon shown below.



Step 2: Select “Add”.

Step 3: Enter product information and select “Save”

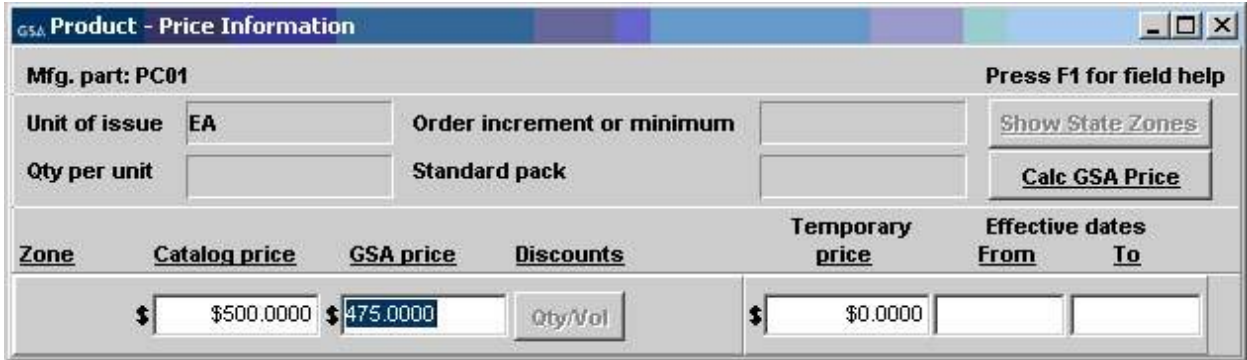
Contract no.	Manufacturer part no.	SIN	Product name	Manufacturer name
GS-00F-9999A	CHEM01	C 1365	CHEMICAL AGENT	3COM

Input Window

Contract number: GS-00F-9999A
SIN: C 1365
Manufacturer: 3COM
Manufacturer part/model number: CHEM01
Contractor part number:
National stock number (NSN): - - -
Product/item name: CHEMICAL AGENT
Photo name:
Product description: chemical agent - very toxic
Product specific website (may include photo):
Product dimensions:
Product length:
Product width:
Product height:
Shipping unit weight: lbs.
Shipping package cube: cubic feet
Unit of issue: EACH Quantity per unit:
Order increment:
Standard pack:

Please see the index for field descriptions

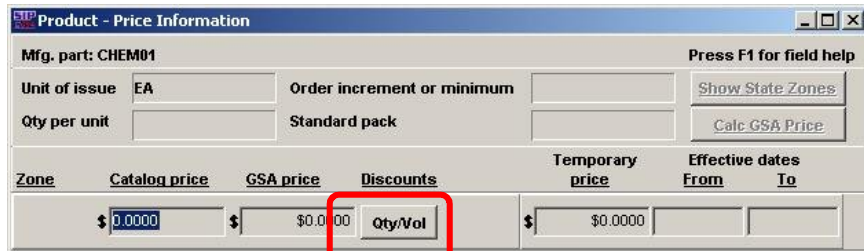
Step 4: The Price Information screen will appear. Enter your pricing information and select “Save” when finished.



Zone	Catalog price	GSA price	Discounts	Temporary price	Effective dates
					From To
	\$ 500.0000	\$ 475.0000	Qty/Vol	\$ 0.0000	

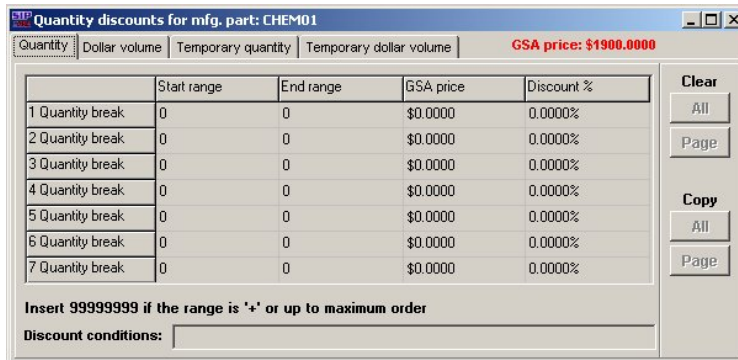
Please see the index for field descriptions

If you have quantity discounts/dollar volume discounts, select the “Qty/Vole” button shown below and select “Edit”.



CLICK HERE TO ENTER QUANTITY/DOLLAR VOLUME DISCOUNTS

3.3.1 Quantity Volume Discount Breaks



Quantity	Dollar volume	Temporary quantity	Temporary dollar volume	GSA price	Discount %
1 Quantity break				\$0.0000	0.0000%
2 Quantity break				\$0.0000	0.0000%
3 Quantity break				\$0.0000	0.0000%
4 Quantity break				\$0.0000	0.0000%
5 Quantity break				\$0.0000	0.0000%
6 Quantity break				\$0.0000	0.0000%
7 Quantity break				\$0.0000	0.0000%

Insert 9999999 if the range is '+' or up to maximum order

Discount conditions: _____

3.3.2 Dollar Volume Discount Breaks

	Start range	End range	GSA price	Discount %
1 \$ Volume break	\$0	\$0	\$0.0000	0.0000%
2 \$ Volume break	\$0	\$0	\$0.0000	0.0000%
3 \$ Volume break	\$0	\$0	\$0.0000	0.0000%
4 \$ Volume break	\$0	\$0	\$0.0000	0.0000%
5 \$ Volume break	\$0	\$0	\$0.0000	0.0000%
6 \$ Volume break	\$0	\$0	\$0.0000	0.0000%
7 \$ Volume break	\$0	\$0	\$0.0000	0.0000%

Insert 99999999 if the range is '+' or up to maximum order

Discount conditions: _____

Save and close this screen. You will be redirected back to the “Price” screen.

Step 5: Close the Price Information screen.

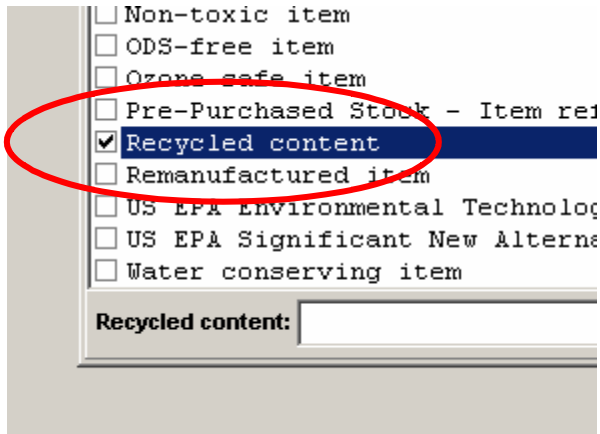
Step 6: The Environmental/Special Features screen will appear as shown below. Complete this screen various product features apply.

Product - Environmental/Special Features
Mfg. Part No: CHEM01
Check all features applicable to this product:
If Recycled content is checked, you are required to provide recycled content information in the edit box at the bottom of the screen.(maximum 80 characters)

- Benzene-free item according to ATSM/EPA test methods
- Bio-based item
- California South Coast Air Quality Management District compliant
- CFC-free item
- Chlorine free item
- Chromate-free item according to ATSM/EPA test methods
- Comprehensive Procurement Guidelines (CPG) compliant
- Conforms to National Appliance Energy
- Energy efficient as defined by EO 13123
- Energy Star complaint
- Ergonomic product
- GreenSeal Seal of Approval
- Hexavalent-Chromium-free item according to ATSM/EPA test methods
- Item has Section 508 accessibility features. Info is available f

Recycled content: _____

The Recycled Content field is only required when the Recycled Content box checked.



Step 7: Repeat steps 2 - 7 to add additional items.

Step 8: Close Product Information screen.

3.4 Accessories Information Screen

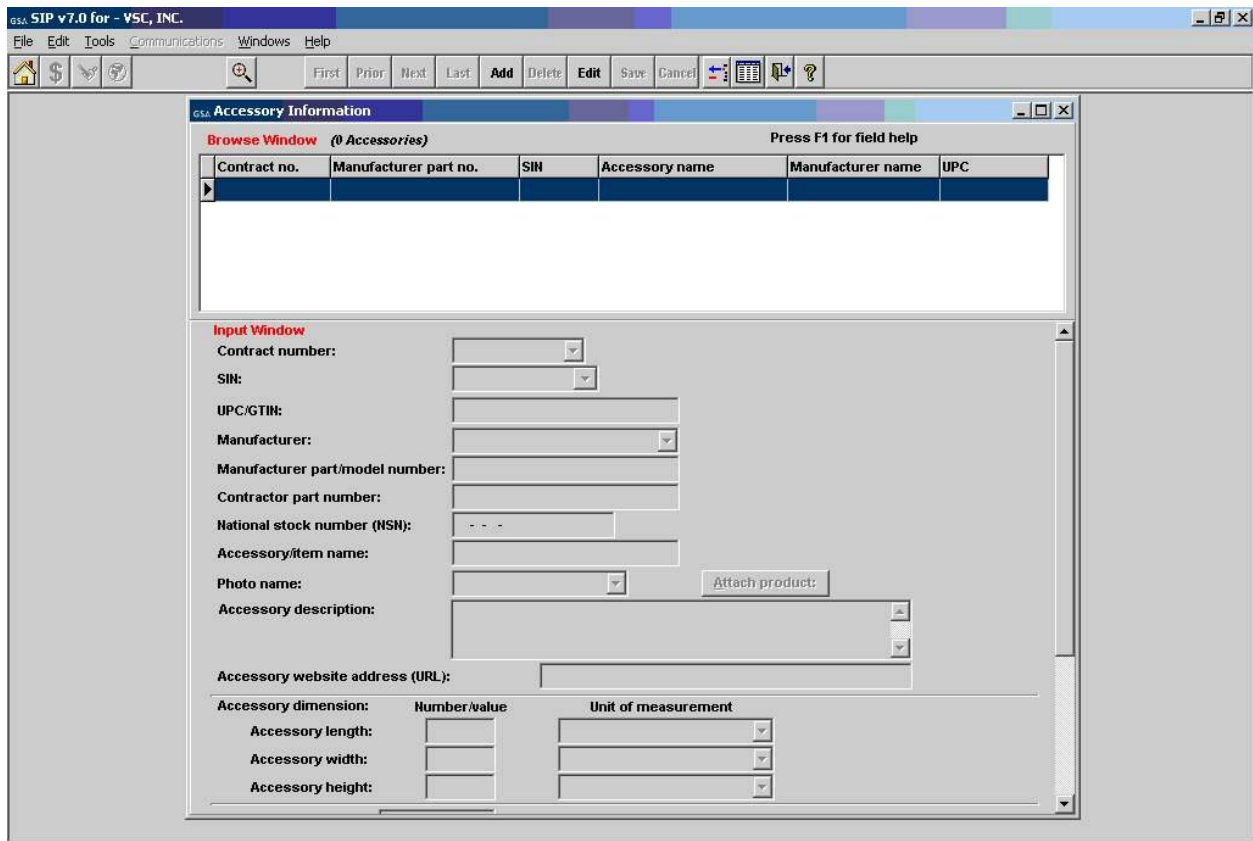
Step 1: Select “File” → “Open” → “Accessories” or select the Accessories icon.



[CLICK HERE TO ENTER ACCESSORY INFORMATION](#)

Step 2: Select “Add”.

Step 3: Enter Accessory information and select “Save”.



The Accessory screen is identical to the Product screen, with the exception of the “Attach Product” button

Step 4: The Accessory Price Information screen will appear. Enter price information and select “Save” when finished.

Step 5: Repeat steps 2 - 7 to add additional accessories.

Step 6: Close Accessory Information screen.

3.5 Options Information Screen

Step 1: Select “File” → “Open” → “Options” or select the Options icon.



[CLICK HERE TO ENTER OPTION INFORMATION](#)

Step 2: Select “Add”.

Step 3: Enter option information and select “Save”.

Step 4: Close Options Information Screen.

4 ADDING PRODUCT PHOTOS

Photos can be added using the Product Information Screen or the Photo Screen.

4.1 Adding Photos Using Product Information Screen

Step 1: Photo requirements:

- jpg format or gif format
- no larger than 70 kb
- file name can be no longer than 30 characters
- file name should not contain special characters (i.e. space, symbols, etc.)

Step 2: Place the images into the <C:\Program Files\SIPV7\photo> folder.

Step 3: You can attach the photo in the Product Information screen by selecting a product, selecting “Edit” on the top tool bar, and then select the photo name drop down menu, and choosing appropriate photo file.

NOTE: Image of photo will appear in Product Information Screen once selected. Some images may seem distorted in the Product Information Screen. This does not indicate how the file will view on *Advantage!*. Images will show correctly on *Advantage!*.

The screenshot shows the 'Product Information' window with a 'Browse Window' table and an 'Input Window' for editing. The 'Photo name' dropdown menu is highlighted with a red box, and a red arrow points to it with the text 'CLICK HERE TO SELECT PHOTO FILE NAME'.

Contract no.	Manufacturer part no.	SIN	Product name	Manufacturer name	UPC
GS-02F-0201S	AAG7000505	75 200	OFFICE SUPPLIES	AT-A-GLANCE	
GS-02F-0201S	AAG7003505	75 200	OFFICE SUPPLIES	AT-A-GLANCE	
GS-02F-0201S	AAG7006405	75 200	OFFICE SUPPLIES	AT-A-GLANCE	
GS-02F-0201S	AAG7007505	75 200	OFFICE SUPPLIES	AT-A-GLANCE	

Input Window

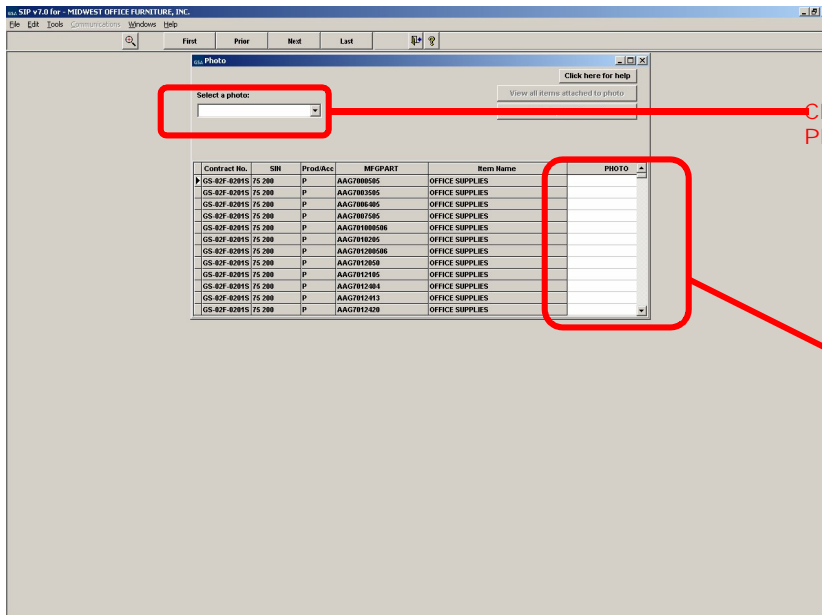
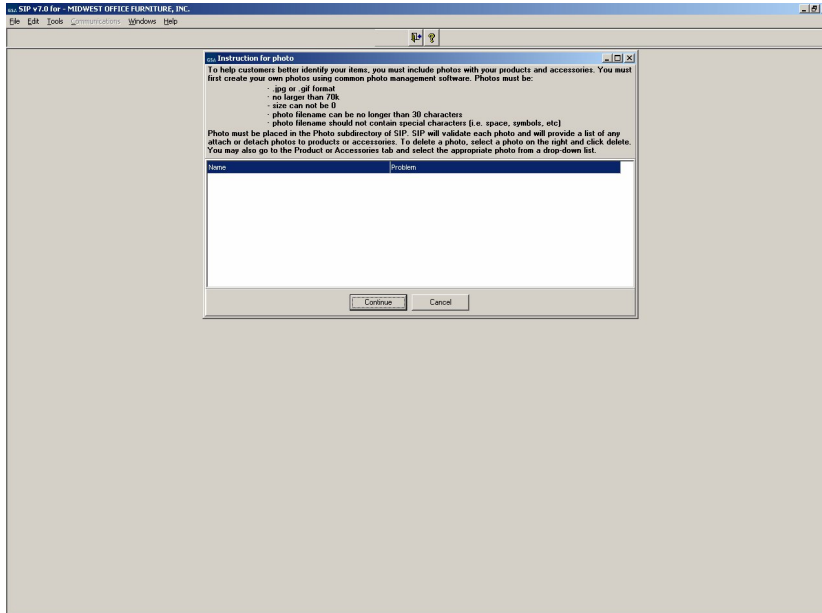
Contract number: GS-02F-0201S
SIN: 75 200
UPC/GTIN:
Manufacturer: AT-A-GLANCE
Manufacturer part/model number: AAG7000505
Contractor part number:
National stock number (NSN): - - -
Product/item name: OFFICE SUPPLIES
Photo name: **EAL1507GM.jpg**
Product description: Weekly Appointment Book, Hourly appointments 8 a.m. - 5 p.m. Perforated corners for each reference. Nonrefillable.
Product specific website (may include photo):
Product dimensions:
Product length: 0
Product width: 0
Product height: 0

NOTE: Follow steps 1, 2, and 3 from above to add photos in the Accessory Screen.

4.2 Adding Photos in the Photo Screen

Step 1: Follow steps 1 and 2 from above.

Step 2: Select File → Open → Photos. When Photo Screen appears, select “Continue”.



Step 3: Select the appropriate photo from the photo drop down menu.

Step 4: Double click in the last column of the table to attach/detach a photo.

Note: You can add a single photo to multiple products.

5 IMPORTING PRODUCTS

5.1 Import Program Overview

The import program is used to enter a large number of products into the SIP program at once. It is suggested that vendors with 100 or more products, use the import program to enter their product data into SIP.

5.2 Building Import Files

The import program accepts three file types, ASCII text (.txt), Excel spreadsheets (.xls), and Database files (.dbf). Import Templates are located in the C:\Program Files\SIPV7\import\template folder. Also refer to the SIP Import Excel document located at the VSC website for detailed information on the Excel Import Templates. For further assistance in regards to ASCII text and dbf files, contact the VSC.

5.3 Shortcut for Building Import Files

The most efficient way to build your import templates is to manually fill out the first 4 screens in the SIP software (Contractor, Contracts, SIN Max Order, Order Payment). Once those sections are complete, follow the steps below:

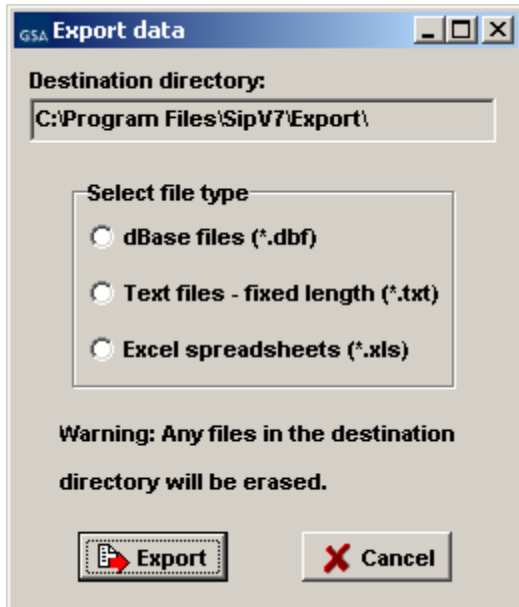
Step 1: Select File → Open, → Products or select the “Product” icon shown below. You cannot access the Product screen until the Contractor, Contracts, SIN Max Order and Order Payment screens are complete.



Step 2: Follow steps 2 – 7 of the Product Information section and manually enter 10 products.

Step 3: Close the Product Information screen and select “File” → “Export”.

Step 4: Select the export file type.



These files will be exported to the C:\Program Files\SIPV7\export folder. The first 10 products you entered in SIP will be in the correct import format. Add the rest of your products to the IPROD and IPRICE files, following the format from the 10 files you manually entered (additional spreadsheets may be required if you have accessories, options, volume discounts, zones or colors/fabrics). Once these files have been completed they MUST be copied or saved to the C:\Program Files\SIPV7\Import folder for importing.

5.4 Adding Photos Using Spreadsheets

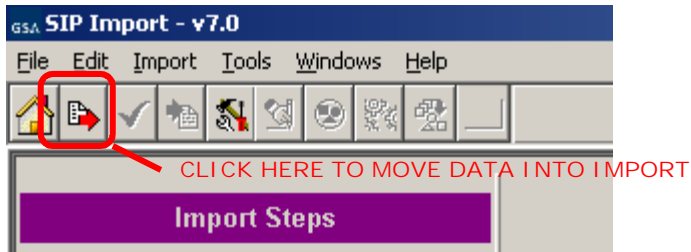
Step 1: Follow steps 1 and 2 from the photo section

Step 2: Enter photo file name with the extension (example: photoname.jpg) next to its corresponding part number under column AJ in the IPROD.xls spreadsheet.

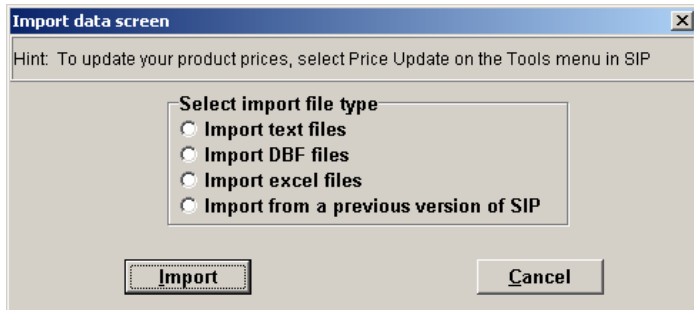
5.5 Importing Files into SIP

To open the SIP Import program, open SIP and select the “Import” icon. You can also access this program by double-clicking the Import32.exe file located in the C:\Program Files\SIPV7\import folder.

Step 1: Select Import → Move data into import or select the “Move data into import” icon shown below.



Step 2: Import Data screen will appear. Select your file type and select Import.



Step 3: Once this process is complete you may receive errors with the file(s) if data was not entered correctly. If this occurs, correct the error(s) indicated in the error report and begin import process from Step 1.

(*NOTE: If you need assistance with this process, contact the Vendor Support Center.)

Step 4: If there are no errors or when the errors are corrected, select “Import” → “Import Data into SIP” or select the “Import Data into SIP” icon shown in step 1.

Step 5: You will then be asked if you would like to *append* or *replace* the information currently in SIP. If you are replacing the data in SIP with the information in IPRICE and IPROD, you will need the following data in the import folder (IPROD, IPRICE, ICORPET, ICONTR, IMOLS, and IREMITOR files). If you’re appending your data *do not* include ICORPET.

Step 6: Close the SIP import function and open SIP by selecting Step 8 on the import menu.

Note: If you have the ICORPET sheet in the import folder, it will always *replace* the data even if you select append.

6 ENTERING SERVICE CATALOG INFORMATION

6.1 Creating Text Files

Vendors offering services to the Government use the text file feature to explain their services, labor categories and pricing. This option may also be used to explain custom products with approval from the Contracting Officer.

Step 1: Create a document explaining the services your company offers along with your prices. The formats that are acceptable are Microsoft Word (.doc), Adobe Acrobat (.PDF), Excel Spreadsheet (.xls) and Web Page (.htm/.html). **NOTE: File names must not include spaces or special characters and must not exceed 70 characters.** This document may include but not limited to the following:

- a. Company's Information (name, address, phone and fax numbers, web address, and point of contact information)
- b. Contract Information (contract number, schedule number and description, SIN numbers and description)
- c. Table of Contents
- d. Terms and Conditions
- e. Labor Categories
- f. Labor Categories Description
- g. Price List

NOTE: Check with your Contracting Officer for text file page format.

6.2 Attaching Text Files to SIP

Step 2: Save or copy your text file into the C:\Program Files\Sipv7\text file folder.

Step 3: Open SIP, select "File" → "Open" → "Text Files" or select the text file icon.

Step 4: Choose "Select File" on the bottom left of the screen

Step 5: Select the drop down arrow and select your file.

NOTE: Any file in the text file folder will appear in the drop down list. There is also an option to enter a URL linking to your company website that explains your services. You cannot attach a text file and enter a URL.

Step 6: Select "Save" at the top of the program.

Step 7: Close Text File screen.

7 UPLOADING CATALOG INFORMATION

7.1 SIP Upload File Types

SIP allows you to upload your product or service information and prices in six (6) file types. SIP catalog file types are:

1. **A60 Original File:** Contains original information to be placed on *Advantage!*
2. **C60 Change file:** Changes made to existing file on GSA *Advantage!*
3. **R60 Replacement file:** Replacing entire catalog on *Advantage!*
4. **W60 Text file:** Text File document
5. **P60 Photo File:** Contains all photos you have attached in SIP
6. **T60 Temporary Price File:** Any temporary prices start and stop dates.

7.2 Firewall Settings

When uploading using SIP and you are on a network, please make sure you have full administrative rights. FTP (port 22) should be open both inbound and outbound to our web address <http://vsc.gsa.gov>.

7.3 SIP Upload Instructions

After all the products, service and price information are entered into SIP, and you are connected to the internet:

1. Select “Communications” → “Create Catalog File”. This will generate an A60 or C60 file depending if (1) this is the first time uploading with the current SIP program (A60) (2) you’ve made changes to the existing file in SIP (C60). To create an R60 (Replacement) file, select “Communications” → “Create a Replacement File” to replace the catalog on GSA *Advantage!* with the new catalog in SIP. If you have a text file attached, SIP will generate a W60 file.
2. When the program has notified you that the files were created successfully, Select → “Communications” → “Send Catalog File(s)” → “**Send**”. At the top of the dialog box, you will see “Select File Type”. Make sure “**New Catalog**” is selected. Select the button labeled “Click Here to Start Upload” (upload times will vary depending on the size of the files).

7.4 Uploading/Using VSC Website

If you are behind a firewall or having connectivity issues with SIP, you can upload using our Vendor Response Retrieval and Catalog Upload System website http://vsc.gsa.gov/sipuser/get_files.cfm. You can attach SIP files and successfully upload information to GSA *Advantage!*. Before uploading file(s) using the website, create the catalog files using the SIP program (see step 1 in SIP Upload Instructions.)

7.5 Website Upload Conditions

The Vendor Response Retrieval and Catalog Upload System website is only used if you can not upload using SIP because of firewall issues, or connectivity issues.

Website Upload Instructions

1. Log into the Vendor Response Retrieval and Catalog Upload System website http://vsc.gsa.gov/sipuser/get_files.cfm using your GSA contract number and user name. Select the "Upload" radio button and select "Proceed".
2. Click on the browse button(s). From the "Choose File" box and browse to C:\Program Files\Sipv7\Upload folder.
3. Attach file(s) from this location. When attaching a photo file (P60) use the browse button for photo. You can only upload A60, C60, R60, W60, P60 OR T60 extensions
4. After all files are attached to the website, click on button labeled "Upload Files".

The website will notify you of a successful upload. After uploading catalog files, please log out of website.

8 DOWNLOADING AND PROCESSING RESPONSE FILES

After files are uploaded successfully through SIP, a message will appear each time SIP is accessed. This message will read, "**SIP is waiting on a response file...**" until the electronic response file(s) are downloaded and processed. Electronic response files are available via SIP the day after you receive a fax or e-mail response from your GSA contracting officer.

Download file types: **.A60= Original file, .C60= Change file, .R60= Replacement file, .W60= Text file**

8.1 Downloading and Processing Files

Step 1: Open SIP. A message will appear "SIP is waiting on a response file..."

Step 2: Select "I want to download".

Step 3: Select "Check for Response Files". **Must be connected to the internet to download response file(s). If you experience connectivity problems or if file is not available for download, send e-mail to vendor.support@gsa.gov or call the Vendor Support Center at 877-495-4849.**

Step 4: Once download is complete, click OK and close the dialog box

Step 5: Dialog box will appear stating, "Response files are ready to be processed." Select "Process Now." After processing is complete, you can review the file.

Step 6: Close the screen to return to the main menu

8.2 Connectivity Errors

If you've uploaded using the Vendor Response Retrieval and Catalog Upload System, follow the steps below.

Step 1: Go online to the Vendor Response Retrieval and Catalog Upload System (http://vsc.gsa.gov/sipuser/get_files.cfm).

Step 2: Enter your contract number and username, select "Download", and click "Login".

Vendor Response Retrieval and Catalog Upload System

Please Login

Contract #: UserName:

What would you like to do?

Upload: Download: The **UserName** you provide here is from your VSC registration.

This area allows you to login to our system and retrieve the response files waiting for you.

Following are **examples** of the information that should be used to login:

Contract #: **GS99F9999X**

UserName: **InfoTek**

Step 3: Follow **the** instructions in the screen shot below.

The screenshot shows a Microsoft Internet Explorer browser window displaying the Vendor Support Center website. The address bar shows the URL: <http://vsc.gsa.gov/sipuser/instructions.cfm>. The website header includes the GSA logo and the text "Vendor Support Center GSA Federal Supply Service".

The main content area is titled "INSTRUCTIONS" and contains the following text:

When you click on the file name you will be asked what you want to do with the file ex:

What would you like to do with this file?

Open this file from its current location

Save this file to disk <

click ok. The next screen will ask you where you want to save the file choose the C:\SIPV6\download dir. and make sure the file type is All Files ex:

File name: 35F1234A.C60

Save as type: All Files

Once you have the file(s) saved open the SIP program go to Communications from the tool bar and select Process Response Files

Example:

The screenshot also shows a small window titled "SIP v6.02" with the following menu items:

- File
- Edit
- Tools
- Communications
- Windows
- Help

The "Communications" menu is expanded, showing the following options:

- Create Catalog Files
- Send/Receive Files
- Process Response Files
- Create a Replacement File
- Check File Status
- Check File Status on VSC Website

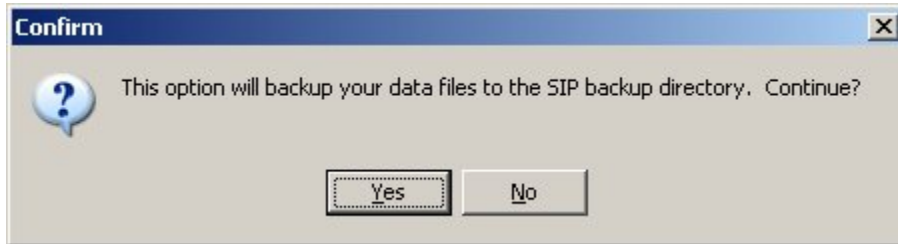
Below the menu, the text reads: "Once you have clicked this let the process run until it tells you its complete."

The Windows taskbar at the bottom shows the Start button, several application icons, and the system tray with the date and time: Wednesday, 1/17/2007, 8:59 AM.

9 BACKING UP AND RESTORING SIP DATA

9.1 Backing up SIP Data

To backup data, select “Tools” → “Backup”.



Select “Yes”

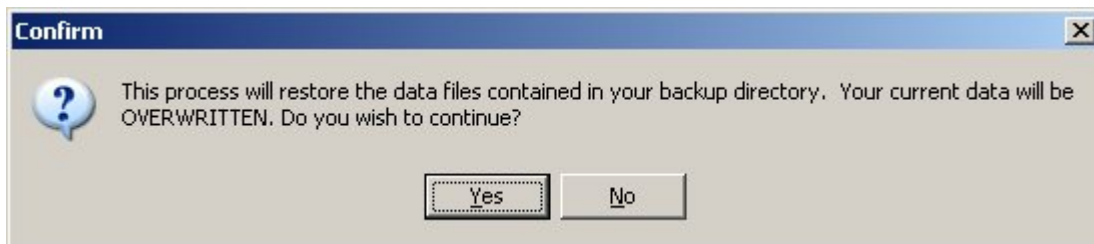


Select “OK” to complete process.

The process created a file called backup.001. This file is located in the C:\Program Files\SIPV7\backup folder. **Keep a copy of this file in another location (CD, floppy, network drive, etc.). If you lose your SIP data and do not have a backup file, you must re-enter the entire catalog in SIP. We do not keep copies of this file.**

9.2 Restoring SIP Data

Copy the backup.001 file into the C:\Program Files\SIPV7\backup folder. Open SIP and select “Tools” → “Restore”.



Select “Yes” to restore SIP data.



Select "OK"

10 UPGRADING SIP VERSION

SIP version 6.x automatically searches for upgrades when the SIP program is closed and will upgrade to version 7. For versions earlier than 6.x or for those with firewalls preventing automatic upgrades please read below:

10.1 Upgrading SIP Version 6.x with Firewall

If SIP version 6.x does not upgrade automatically to version 7, follow section 6.1 "Back up SIP Data". Download latest version of SIP from the Vendor Support Center website (<http://vsc.gsa.gov>), and then follow section 6.2 "Restoring SIP Data". *After you backup your data, save the backup.001 file on a different drive to prevent any data loss.*

10.2 Upgrading From SIP Version 5.2

Contact the VSC

11 VENDOR SUPPORT CENTER CONTACT INFORMATION

For any problems regarding SIP or SIP documentation, send an email to vendor.support@vsc.gsa.gov or call the Vendor Support Center at (703) 305-6235 or toll free at (877) 495-4849.

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Contractor Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Contractor Name	Y	Company/Business Name
DUNS	Y	Dun and Bradstreet Number
Password Provided by GSA	Y	Password provided at the time of SIP registration.
Division Name	N	Not required
Address 1	Y	Company/Business Street Address
Address 2	N	Additional address info. (ex. Suite 900)
Country	Y	Country
City	Y	City
State	Y	State
Zip Code	Y	Zip Code
Telephone	Y	Business Phone Number
Fax	Y	Business Fax Number
Website	N	Business website/URL

Contracts Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Schedule Number	Y	GSA Schedule Category Number
Contract Number	Y	Assigned GSA Contract Number
Modification Number	N	Required only when there is a modification to original contract. Modification Number will be given by assigned Procurement Contracting Officer (PCO).
Catalog Effective Date	Y	Date GSA contract was awarded
Name	Y	Company Contract Administrator's name
Phone	Y	Company Contract Administrator's phone number
Fax	Y	Company Contract Administrator's fax number
E-Mail	Y	Company Contract Administrator's e-mail address
Prompt Pay Info	N	Additional discount if payment is made within a certain number of days
Warranty	Y	Warranty information; if no warranty applies select "No Warranty" from drop down menu
Production Points	Y	Country(ies) where products are manufactured. If you provide services use "US"
Minimum Order	Y	Minimum order amount
Time of Delivery	Y	Time of Delivery of products: <i>Shipped</i> – Products will be shipped in indicated number of days after the receipt of order <i>Delivered</i> – Products will be delivered in the indicated amount of days after the receipt of order

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
		Contracts providing services must select “from date of award to date of completion”
FOB Points	Y	Freight information D – Destination O – Origin – Freight prepaid by seller G – Origin – Freight paid by buyer from GBL W – Worldwide (Continental US = destination, Outside Continental US = origin) N – No delivery to this destination

Products Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Contract Number	Y	Assigned GSA Contract Number
SIN	Y	Special Item Number
UPC/GTIN	N	
Manufacturer	Y	Manufacturer of Product
Manufacturer part/model number	Y	Manufacturer part/model number of product
Contractor part number	N	Contractors that use their own part number scheme rather than the manufacturers part number
National Stock Number (NSN)	N	National Stock Number
Product/Item Name	Y	Name of Product or Item
Photo Name	N	Filename of photo associated with product - Note: The Photo Name field can only be entered when all appropriate photos files have been placed in the C:\Program files\SIPV6\Photo folder and follow all photo criteria. Please refer to the “Adding Product Photos” section.
Product Description	Y	Detailed description of products. (1000 character limit)
Product Specific Website	N	URL for webpage with product information or company website
Product Length	N	Length of product packaging – NOTE: This field is required when FOB point value is O, G, or W.
Product Width	N	Width of product packaging – NOTE: This field is required when FOB point value is O, G, or W.
Product Height	N	Height of product packaging – NOTE: This field is required when FOB point value is O, G, or W.
Unit of	N	Unit of measurement used for product length, width,

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Measurement		and height - NOTE: This field is required when Product Length, Width, and Height are entered.
Shipping Unit Weight	N	Shipping weight of packaged product - NOTE: This field is required when FOB point value is O, G, or W.
Shipping Package Cube	N	Shipping Package Cube (cubic feet) - NOTE: This field is required when FOB point value is O, G, or W.
Unit of Issue	Y	Unit in which the product is issued/sold
Quantity Per Unit	N	This field is activated when the Unit of Issue requires additional information.
Order Increment	N	Order increment information
Time of Delivery	Y	Number of days in which product will be delivered.
Warranty	Y	Warranty information.
Production Points	Y	Country in which product is manufactured.

Price Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Unit of Issue	Y	Cannot be edited in pricing screen. Must be edited in product information screen.
Quantity per unit	N	Cannot be edited in pricing screen. Must be edited in product information screen.
Order Increment or minimum	N	Cannot be edited in pricing screen. Must be edited in product information screen.
Standard Pack	N	Cannot be edited in pricing screen. Must be edited in product information screen.
Catalog Price	Y	Catalog/Commercial Price
GSA Price	Y	GSA Price
Temp Price	N	Temporary discount price – must be lower than GSA price
Effective Date From	N	Temporary discount start date – required if temp price is entered
Effective Date To	N	Temporary discount end date – required if temp price is entered

QTY/Vole Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Start Range	Y	Start range (quantity or dollar volume amount) of current break. Start range MUST be 1 greater than previous end range. First start range must be greater than 1. The number 1 is already assumed to be the original GSA price.
End Range	Y	End range (quantity or dollar volume amount) of current break. The final end range value MUST be entered as 999999999 to indicate infinite value OR up to maximum order.
GSA Discount price	Y if →	GSA discount price OR discount percentage is to be entered. Both fields cannot be used.
Discount %	Y if →	GSA discount price OR discount percentage is to be entered. Both fields cannot be used.
Discount Conditions	N	Conditions to discounts that may apply to the product.

Accessories Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Contract Number	Y	Assigned GSA Contract Number
SIN	Y	Special Item Number
Manufacturer	Y	Manufacturer of Accessory
Manufacturer part/model number	Y	Manufacturer part/model number of accessory
Contractor part number	N	Contractors that use their own part number scheme rather than the manufacturers part number
National Stock Number (NSN)	N	National Stock Number
Accessory/Item Name	Y	Name of Accessory or Item
Photo Name	N	Filename of photo associated with product - Note: The Photo Name field can only be entered when all appropriate photos files have been placed in the C:\Program files\SIPV6\Photo folder and follow all photo criteria. Please refer to the “Adding Product Photos” section.
Attach Product	Y	Attach a product to the accessory. All accessories must be attached to at least one product.
Accessory Description	Y	Detailed description of accessory. (1000 character limit)
Accessory	N	URL for webpage with accessory info or company

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Specific Website		website
Accessory Length	N	Length of accessory packaging – NOTE: This field is required when FOB point value is O, G, or W.
Accessory Width	N	Width of accessory packaging – NOTE: This field is required when FOB point value is O, G, or W.
Accessory Height	N	Height of accessory packaging – NOTE: This field is required when FOB point value is O, G, or W.
Unit of Measurement	N	Unit of measurement used for accessory length, width, and height - NOTE: This field is required when Accessory Length, Width, and Height are entered.
Shipping Unit Weight	N	Shipping weight of packaged accessory - NOTE: This field is required when FOB point value is O, G, or W.
Shipping Package Cube	N	Shipping Package Cube (cubic feet) - NOTE: This field is required when FOB point value is O, G, or W.
Unit of Issue	Y	Unit in which the accessory is issued/sold
Quantity Per Unit	N	Required when Unit of Issue is BOX, CASE, PACK, etc. Used to provide quantity within the BOX, CASE, PACK, etc.
Order Increment	N	Order increment information
Time of Delivery	Y	Number of days in which accessory will be delivered.
Warranty	Y	Warranty information
Production Points	Y	Country in which accessory is manufactured

Options Screen

FIELD NAME	REQUIRED (Y/N)	DESCRIPTION
Group Name	Y	Accessory group name
Manufacturer Part #	Y	Manufacturer's accessory part number
Option Type	Y	How option will relate to base product. Values are I=included, S=substituted, A=added, and O=none can be selected for group. NOTE: Option type "S" can only be used if first option in group has an option type"P".
Description	Y	Accessory description
Manufacturer	Y	Manufacturer of accessory
Price or Credit	Y	Price or credit of accessory
Quantity	Y	Number of accessory(s)
Unit	Y	Unit of measurement of accessory