

**The mission of the  
Department of Human  
Services:**

*Assisting people to become  
independent, healthy and  
safe.*

These arrows are shown  
in each performance  
measure and indicate the  
direction of a positive  
outcome, which may be  
an increase or a  
decrease, depending on  
the measure.

GOOD



Please click on one of the links below for information related to that performance measure. DHS utilizes performance measure data to constantly strive toward improved outcomes for clients, whether we are currently meeting the goal or not. Performance measures serve as a key management tool to track areas of success and areas needing improvement.

Please note that the charts have the number 10000 in front of the performance measure number. This is the DHS agency number and indicates which agency owns a particular performance measure.

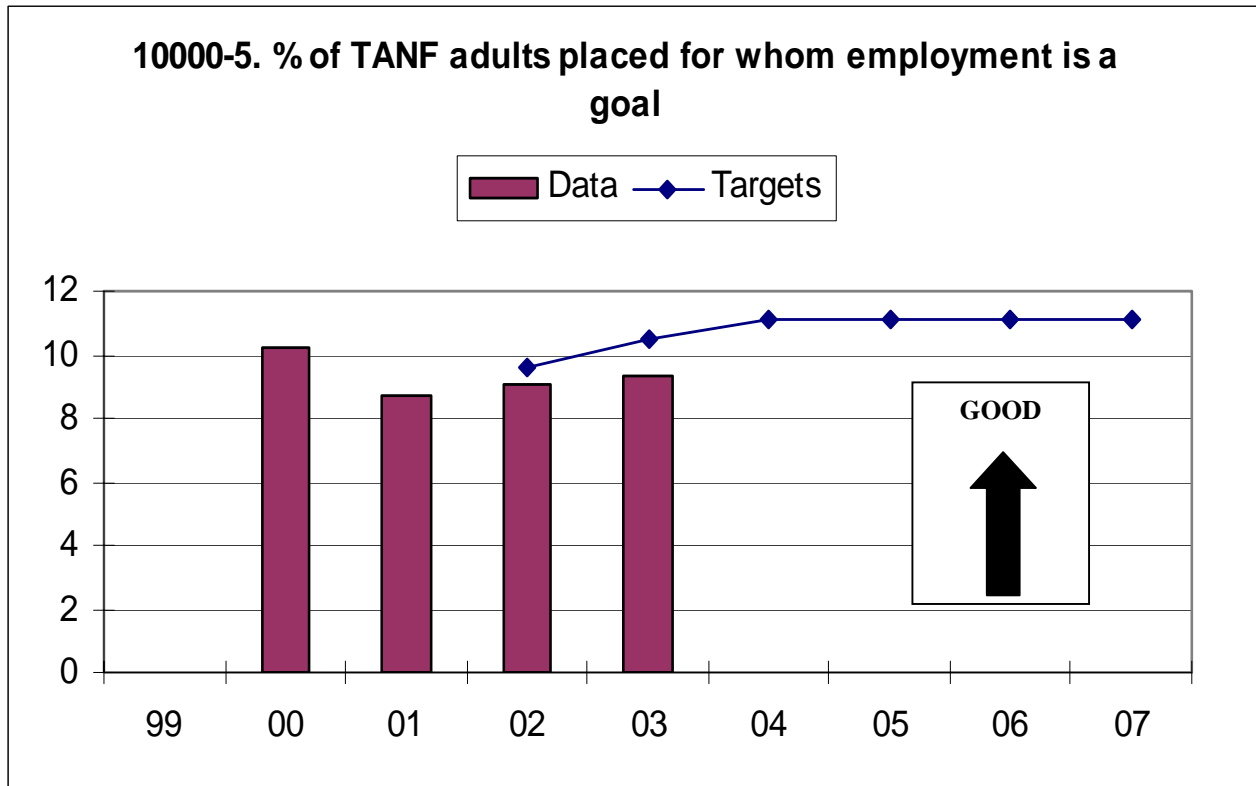
If you have questions about the information presented in this report, please contact Cathy Iles, DHS Performance Measure Coordinator, by phone at (503) 945-5855 or by e-mail at [Cathy.F.Iles@state.or.us](mailto:Cathy.F.Iles@state.or.us).

***DHS GOAL: PEOPLE ARE ABLE TO SUPPORT THEMSELVES AND  
THEIR FAMILIES***

5. [The percentage of Temporary Assistance to Needy Families \(TANF\) adults placed for which employment is a goal.](#)
6. [The percentage of Temporary Assistance to Needy Families \(TANF\) cases that do not return, or are off of cash assistance 18 months after exit due to employment.](#)
7. [The number of female Oregonians ages 15 – 17, per 1,000 who are pregnant.](#)
8. [The percentage of childcare providers who are providing enhanced quality of care.](#)
9. [Average monthly earnings for persons with developmental disabilities who receive Seniors and People with Disabilities \(SPD\) services.](#)
10. [The ratio of Oregonians receiving food stamp assistance to the number of Oregonians living in poverty.](#)

5. The percentage of Temporary Assistance to Needy Families (TANF) adults placed for which employment is a goal.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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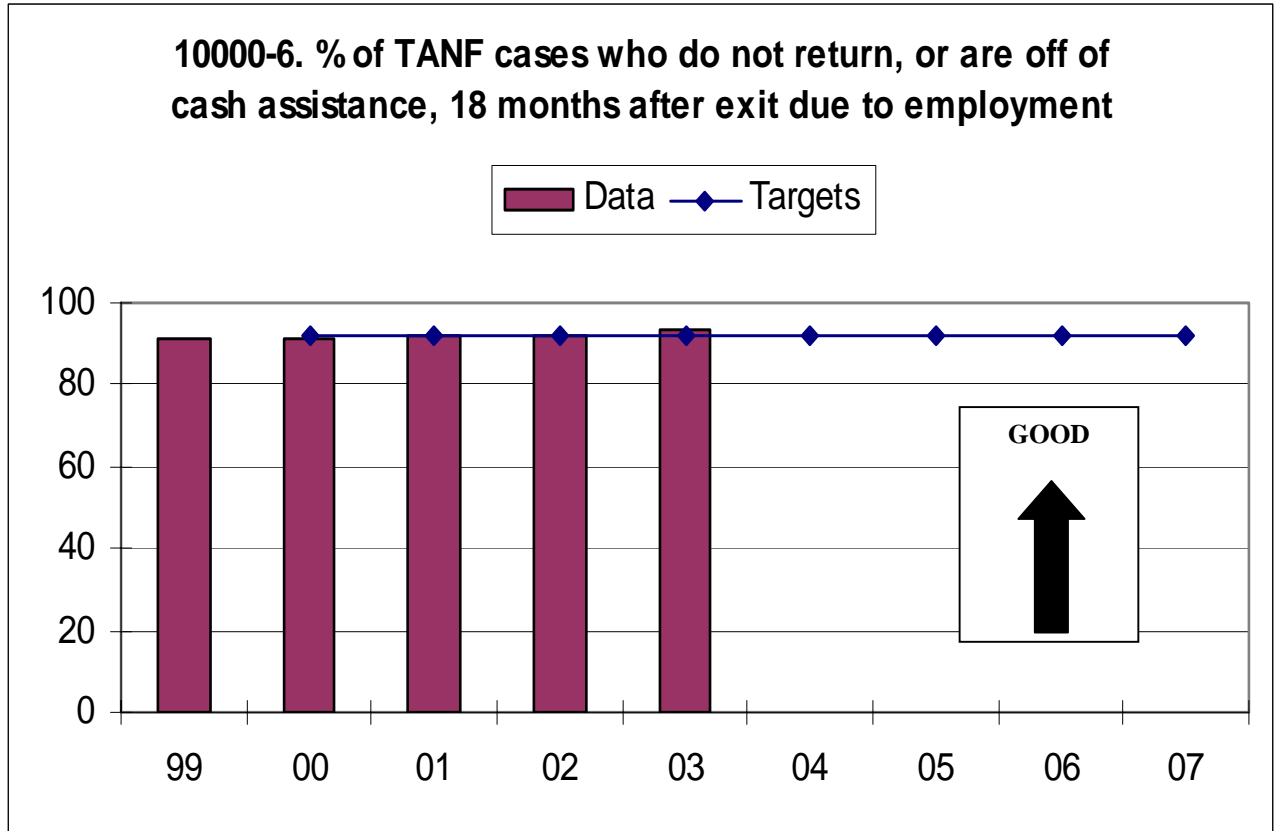
	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	9.6	10.5	11.1	11.1	11.1	11.1
Data	NA	10.2	8.7	9.1	9.3				

[\*County level data available for this performance measure. Click here!\*](#)

[\*\*\*Return to Performance Measure list\*\*\*](#)

6. The percentage of TANF cases who do not return, or are off of cash assistance 18 months after exit due to employment.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<b>YES</b>
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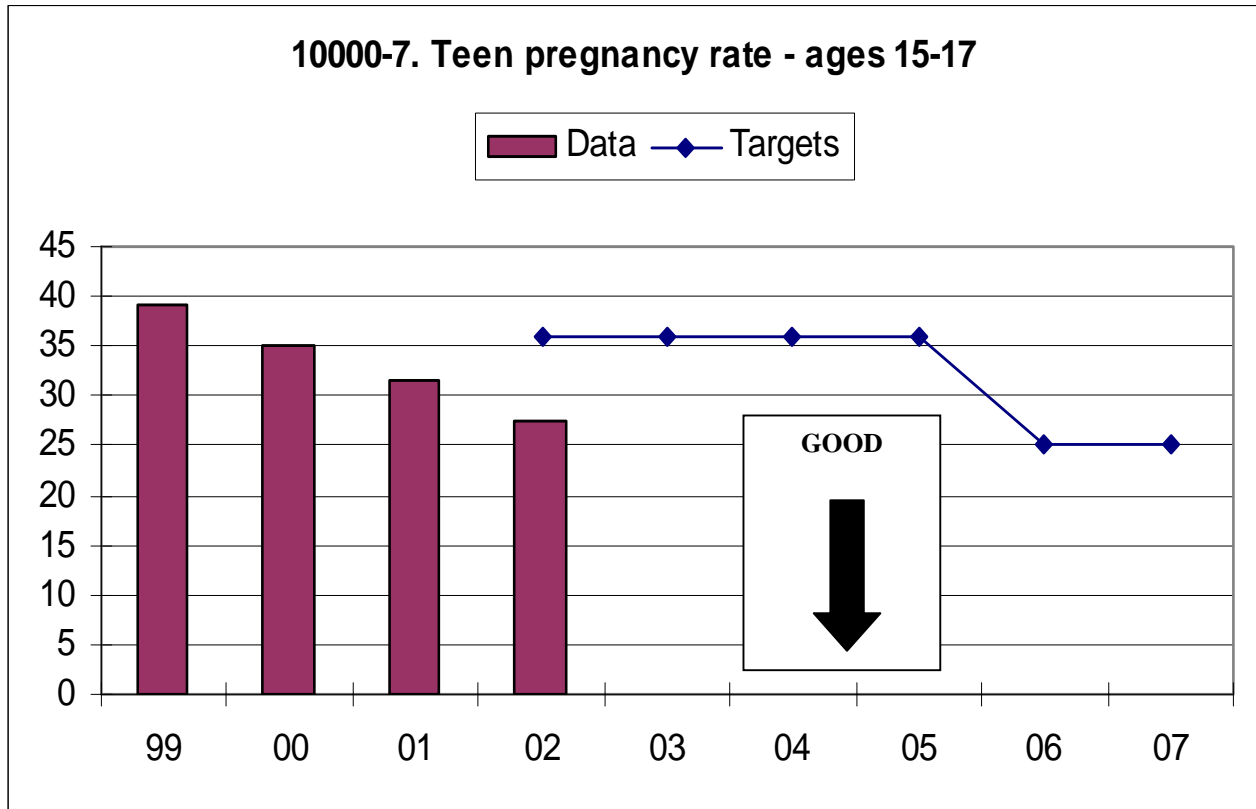
	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	92.0	92.0	92.0	92.0	92.0	92.0	92.0	92.0
Data	91.0	91.2	91.9	92.3	93.1				

[County level data available for this performance measure. Click here!](#)

[Return to Performance Measure list](#)

7. The number of female Oregonians ages 15 – 17, per 1,000 who are pregnant.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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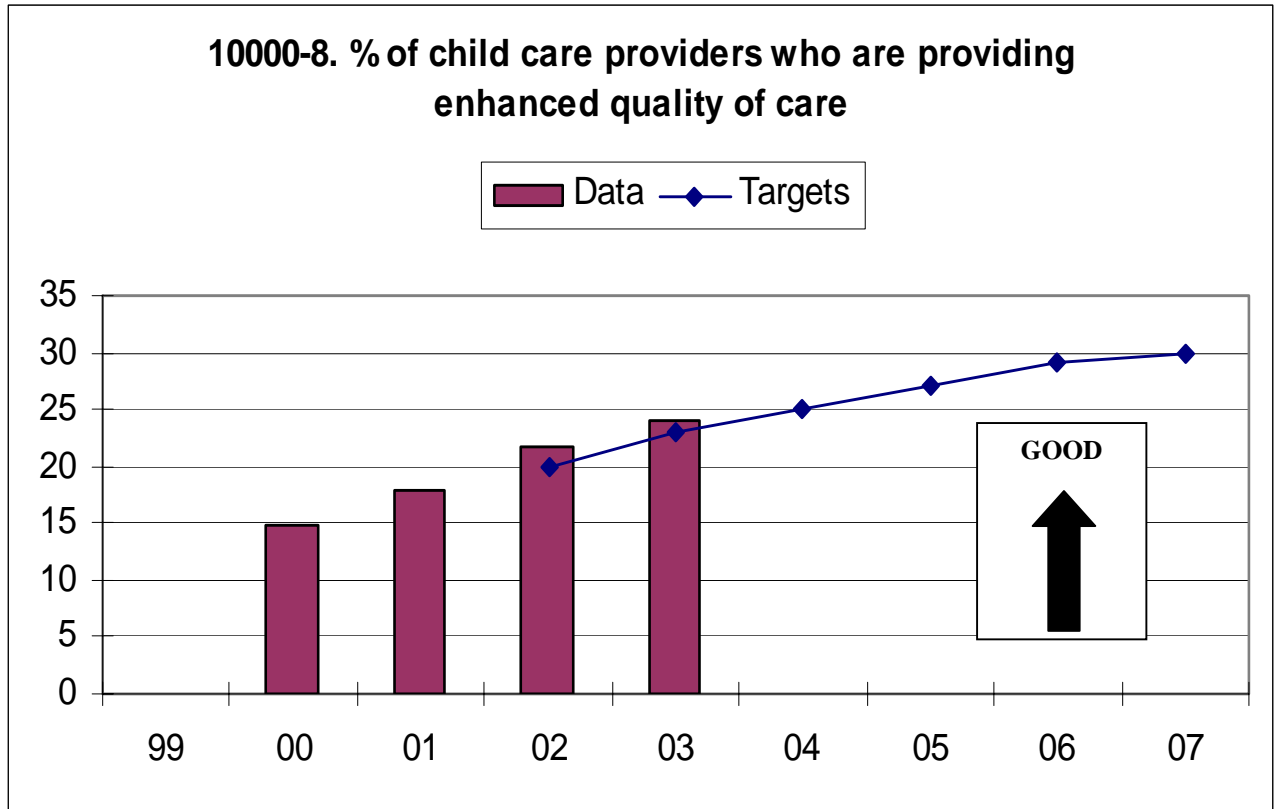
	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	36.0	36.0	36.0	36.0	25.0	25.0
Data	39.3	35.2	31.7	27.6					

[County level data available for this performance measure. Click here!](#)

[Return to Performance Measure list](#)

**8. The percentage of childcare providers who are providing enhanced quality of care.**

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<b>YES</b>
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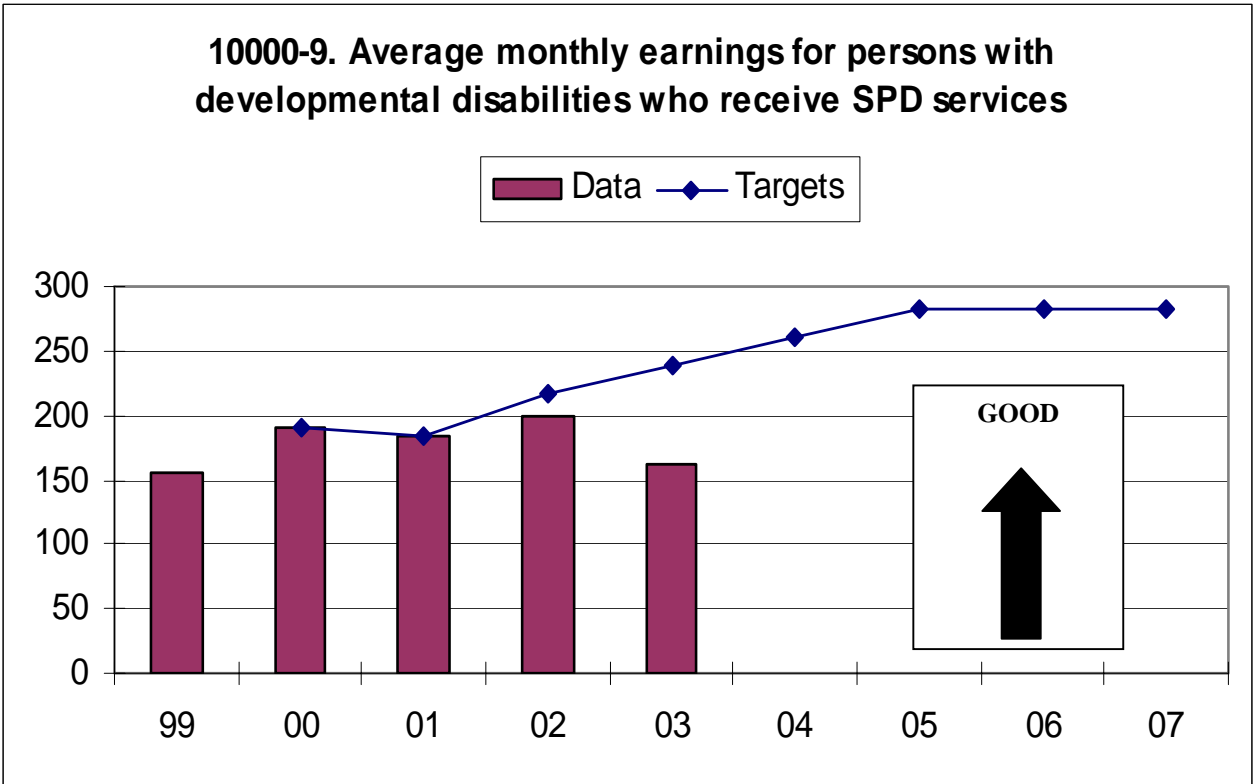
	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	20.0	23.0	25.0	27.0	29.0	30.0
Data	NA	14.9	17.9	21.8	24.0				

*[County level data available for this performance measure. Click here!](#)*

***[Return to Performance Measure list](#)***

9. Average monthly earnings of persons with developmental disabilities who receive Seniors and People with Disabilities services.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>NO</i>
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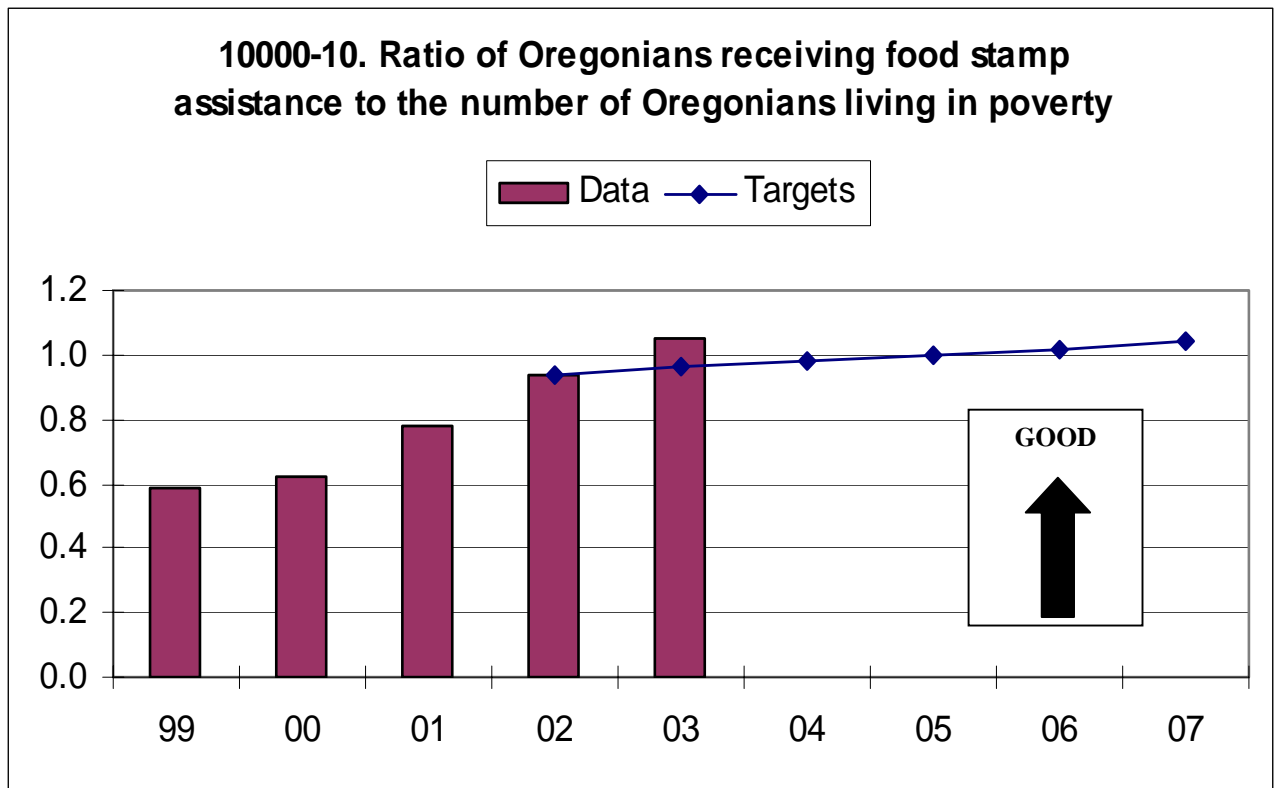


	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	\$191	\$183	\$217	\$239	\$260	\$282	\$282	\$282
Data	\$156	\$191	\$183	\$199	\$162				

[\*Return to Performance Measure list\*](#)

10. The ratio of Oregonians receiving food stamp assistance to the number of Oregonians living in poverty.

<i>Did DHS meet or exceed the goal in the most recent year that data was available?</i>	<i>YES</i>
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	1999	2000	2001	2002	2003	2004	2005	2006	2007
Target	NA	NA	NA	.94	.96	.98	1.00	1.02	1.04
Data	.59	.62	.78	.94	1.05				

[\*Return to Performance Measure list\*](#)

**Oregon Dept. of Human Services KEY PERFORMANCE MEASURE #5**

*The percentage of Temporary Assistance to Needy Families (TANF) adults placed for whom employment is a goal.*

	2001	2002	2003
<b>Target</b>		9.6%	10.5%
<b>Statewide Total</b>	8.7%	9.1%	9.3%
Baker	5.8%	8.3%	9.8%
Benton	8.0%	7.2%	4.6%
Clackamas	9.3%	8.9%	7.6%
Clatsop	13.7%	10.5%	14.8%
Columbia	12.0%	11.8%	14.4%
Coos	10.6%	9.7%	9.1%
Crook	9.9%	14.8%	17.5%
Curry	7.1%	11.8%	8.7%
Deschutes	21.1%	18.7%	19.2%
Douglas	9.7%	9.0%	8.1%
Gilliam	30.0%	34.8%	66.7%
Grant	9.8%	10.3%	19.1%
Harney	8.3%	10.6%	31.5%
Hood River	32.2%	22.3%	34.6%
Jackson	12.9%	13.9%	21.4%
Jefferson	17.9%	11.6%	10.8%
Josephine	8.0%	7.8%	8.9%
Klamath	11.5%	12.1%	18.3%
Lake	8.2%	4.3%	12.0%
Lane	10.1%	9.7%	9.4%
Lincoln	8.8%	13.0%	9.8%
Linn	6.1%	6.1%	7.8%
Malheur	10.6%	14.9%	14.4%
Marion	8.0%	9.2%	8.1%
Morrow	NA	2.0%	14.7%
Multnomah	5.8%	7.4%	7.9%
Polk	8.8%	12.7%	14.1%
Tillamook	12.1%	NA	NA
Sherman*	30.0%	10.5%	12.7%
Umatilla	14.7%	16.9%	17.1%
Union	9.2%	10.7%	9.1%
Wallowa	16.7%	10.5%	12.3%
Wasco	15.6%	14.7%	14.6%
Washington	6.6%	8.4%	9.1%
Wheeler*	30.0%	NA	NA
Yamhill	8.4%	8.0%	8.9%

\*Sherman and Wheeler counties do not have any Children Adults and Families branches. Therefore the percentages for these counties is the same as Gilliam.



**Oregon Dept. of Human Services KEY PERFORMANCE MEASURE #6**

*The percentage of Temporary Assistant to Needy Families (TANF) cases who do not return, or are off of cash assistance 18 months after exit due to employment.*

	2002		2003	
	Number	Percent	Number	Percent
<b>Target</b>		92.0%		92.0%
<b>Statewide Total</b>		92.3%		93.1%
Baker	229	92.0%	204	95.3%
Benton	378	87.7%	364	90.8%
Clackamas	1860	93.2%	1184	94.0%
Clatsop	256	85.3%	350	95.6%
Columbia	487	94.6%	376	94.2%
Coos	1030	91.8%	912	95.1%
Crook	148	93.7%	134	100.0%
Curry	150	92.6%	161	95.3%
Deschutes	1712	96.5%	1272	96.0%
Douglas	2104	91.7%	1459	87.7%
Gilliam	5	100.0%	21	100.0%
Grant	65	100.0%	61	95.3%
Harney	67	88.2%	100	91.7%
Hood River	115	99.1%	167	98.8%
Jackson	2724	94.6%	2756	97.5%
Jefferson	201	93.5%	194	95.6%
Josephine	1818	91.0%	1522	93.2%
Klamath	698	95.4%	668	98.4%
Lake	38	77.6%	41	93.2%
Lane	3975	88.8%	4976	93.1%
Lincoln	620	93.0%	904	93.9%
Linn	1172	89.7%	871	89.2%
Malheur	413	95.4%	358	96.8%
Marion	3189	89.8%	3823	91.1%
Morrow	NA	NA	74	89.2%
Multnomah	5226	86.1%	8731	92.1%
Polk	266	91.4%	301	93.2%
Tillamook	289	98.0%	240	95.2%
Umatilla	1068	95.8%	834	97.3%
Union	209	88.6%	339	91.6%
Wallowa	22	78.6%	38	92.7%
Wasco	321	95.0%	362	96.3%
Washington	1037	84.3%	1420	89.7%
Yamhill	738	96.7%	620	97.8%

**Oregon Dept. of Human Services KEY PERFORMANCE MEASURE #7**

*The number of female Oregonians ages 15-17, per 1,000 who are pregnant.*

	1999	2000	2001	2002	2003
<b>Target</b>	NA	NA	NA	36	36
<b>Statewide Total</b>	39	35	32	28	26
Baker	25	23	20	25	18
Benton	24	12	7	17	9
Clackamas	30	30	22	18	22
Clatsop	32	31	28	28	21
Columbia	26	31	27	16	11
Coos	37	34	27	25	20
Crook	26	29	12	20	20
Curry	28	30	32	25	19
Deschutes	30	30	32	24	25
Douglas	44	36	34	29	25
Gilliam	NA	NA	NA	NA	NA
Grant	35	17	6	5	5
Harney	52	47	14	12	12
Hood River	31	37	28	17	20
Jackson	29	29	33	28	25
Jefferson	72	72	65	41	40
Josephine	40	33	29	18	26
Klamath	42	42	47	29	41
Lake	28	20	7	27	11
Lane	37	30	23	24	27
Lincoln	43	34	47	27	22
Linn	40	40	34	31	30
Malheur	24	44	35	32	35
Marion	52	43	39	39	32
Morrow	57	42	45	22	18
Multnomah	50	47	41	36	35
Polk	29	18	28	22	20
Sherman	NA	NA	NA	NA	NA
Tillamook	56	19	21	35	15
Umatilla	51	51	36	36	32
Union	31	19	19	15	27
Wallowa	NA	13	7	11	11
Wasco	39	55	42	16	24
Washington	37	34	32	27	24
Wheeler	NA	NA	NA	NA	NA
Yamhill	40	28	36	25	23

<b>Oregon Dept. of Human Services KEY PERFORMANCE MEASURE #8</b>								
<i>The percentage of child care providers who are providing enhanced quality of care.</i>								
	2000		2001		2002		2003	
	Total Enhanced	Percent	Total Enhanced	Percent	Total Enhanced	Percent	Total Enhanced	Percent
<b>Target</b>		NA		NA		20.0%		23.0%
<b>Statewide Total</b>		14.9%		17.9%		21.8%		24.0%
Baker	33	21.9%	57	29.1%	66	27.0%	60	40.0%
Benton	66	17.0%	125	23.8%	135	27.6%	105	33.7%
Clackamas	438	16.5%	724	19.8%	828	23.7%	600	24.2%
Clatsop	70	25.5%	100	25.1%	87	24.2%	49	22.4%
Columbia	21	6.0%	46	11.2%	64	16.5%	41	13.6%
Coos	104	16.7%	155	20.4%	157	22.6%	124	23.2%
Crook	12	8.5%	20	12.3%	20	12.8%	18	15.1%
Curry	35	19.7%	48	25.5%	41	21.0%	28	23.9%
Deschutes	203	19.6%	290	22.4%	364	31.0%	278	36.6%
Douglas	142	10.1%	209	12.9%	261	17.7%	230	25.0%
Gilliam	5	31.3%	6	30.0%	<5	18.2%	<5	30.8%
Grant	7	10.3%	10	14.1%	10	16.4%	5	12.2%
Harney	<5	6.1%	<5	7.1%	13	17.6%	9	15.5%
Hood River	20	15.4%	35	31.5%	42	36.5%	28	31.8%
Jackson	391	20.0%	620	23.7%	659	25.9%	490	27.5%
Jefferson	24	15.6%	38	20.3%	36	17.2%	35	24.6%
Josephine	143	16.1%	181	17.9%	199	20.5%	146	22.2%
Klamath	80	11.3%	115	13.5%	123	16.4%	94	18.3%
Lake	5	8.6%	11	14.9%	5	6.3%	5	10.9%
Lane	539	15.5%	836	18.6%	958	22.2%	800	26.8%
Lincoln	56	13.7%	69	14.8%	95	19.5%	84	23.9%
Linn	118	10.2%	206	13.1%	260	18.6%	186	18.6%
Malheur	27	10.4%	38	13.2%	50	16.4%	36	16.1%
Marion	511	15.0%	839	18.4%	978	23.3%	749	23.9%
Morrow	NA	NA	NA	NA	<5	14.3%	17	28.3%
Multnomah	669	12.0%	1083	15.0%	1216	18.8%	891	20.3%
Polk	81	17.6%	115	21.6%	84	17.7%	60	19.7%
Tillamook	23	12.7%	33	15.8%	56	26.4%	39	26.7%
Umatilla	56	8.1%	98	10.5%	114	14.6%	98	18.7%
Union	68	22.7%	83	20.8%	101	28.1%	73	26.7%
Wallowa	<5	12.1%	8	21.6%	17	68.0%	8	44.4%
Wasco	47	24.0%	77	26.1%	94	27.4%	75	32.6%
Washington	331	18.2%	467	20.2%	610	23.6%	520	27.5%
Yamhill	77	12.5%	128	15.6%	170	20.4%	138	23.1%