

# Financial Services

## Update

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### GREETINGS FROM FINANCIAL SERVICES:

#### Project Goal

Implement an integrated system that combines processes and administrative applications into a common database. This will serve as the transactional backbone for other efforts that rely on financial, human resources and procurement data, such as linear asset management and highway project management. The project will incorporate good data management principles to ensure that the data quality meets the agency's dynamic needs.

#### Current challenges

- Organizational/functional silos
- Poor data quality/integration
- Data duplication
- Unnecessary complexity
- Inflexible systems that do not meet business needs

#### Objectives

- Streamline operations
- Give managers and end-users easy access to timely, accurate information
- Increase efficiency
- Facilitate better decision-making
- Reduce number of systems
- Eliminate duplicate activities and repeated tasks like data entry and reconciliation
- Avoid multiple system changes
- Support statewide enterprise

Goals

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## ERP Project

This is an update on the proposed integrated financial, human resources, and procurement system that was the subject of *Financial Services Updates* in April and November of 2006. Much has happened since the last full update in November 2006. At that time, ODOT had completed a draft cost-benefit risk analysis report and a business case. Moreover, the Department of Administrative Services (DAS) Human Resource Services Division had signed an inter-agency agreement to partner with ODOT on the human resources functionality of an integrated system.

As DAS and ODOT continued their work, it became clear that an ERP would probably be the solution of choice. "Enterprise Resource Planning," or ERP, helps large organizations make administrative processes, such as financial, human resources and procurement, more efficient, more cost-effective and more responsive. Specifically, it's a technological solution that integrates a variety of administrative business processes into a seamless software system. It takes what might be three, four or ten different systems and pulls them together to work as one.

Currently, Central Services Division is staffing the project team with the goal of preparing a foundation for replacing TEAMS, as well as integrating core human resources and procurement functions. Additional staffing will be needed during the 2009-2011 biennium. In future biennia, ODOT will be acquiring the system and configuring it to meet business needs. DAS has designated ODOT as the pilot agency for HR functionality in the new system.

The project team has already completed the Initiation Phase of the project and is now in the Preliminary Analysis Phase. The Initiation Phase resulted in increased project understanding, definition, and governance through the formation of the ODOT ERP Project Steering Committee. The steering committee has approved both the Charter and the Project Communication Plan.

During Preliminary Analysis, the project team has been working on developing and validating "as is" business process maps. During the validation sessions, the team is also taking notes about what is working and what is not in the current environment. These sessions will continue through the end of July.

Also during the Initiation Phase, the ODOT/DAS Project Team was gearing up, with extensive research and training. Project team members have researched lessons learned by visiting public entities that have undergone similar ERP projects. This allows the team to benefit from the experience of others.

As part of the Preliminary Analysis Phase, the project is conducting software demonstrations to showcase the functionality and integration available in potential ERP software solutions. The first demonstration was April 17 when CGI presented its AMS Advantage Software. For those who missed this opportunity, there is an encore opportunity to attend an executive overview of the AMS Advantage software on July 31, 2008. The demonstrations of various software solutions continue from August through early October. If you are interested in attending, the schedule of events is shown in the table below.

[www.oregon.gov/ODOT/CS/FS](http://www.oregon.gov/ODOT/CS/FS)

## Financial Services Vision

To be recognized by customers and stakeholders as the most accountable, responsive and innovative finance organization in Oregon state government

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*Financial Services is a branch of ODOT's Central Services Division.*

*Financial Services provides centralized accounting, financial reporting, payroll and benefits, budget development, economic and financial analysis, business planning, debt administration, cash management, the Oregon Transportation Infrastructure Bank, tax collection and auditing, revenue forecasting, tax policy analysis and cost allocation services.*

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Other recent work includes development of a program option package for the 2009-11 biennium. The project team has also been working on building a website, which is expected to go live in July 2008. The website will have periodic updates so you will be able to stay current on project news. It will also have information about the project steering committee and other information.

### Upcoming ERP Demonstrations

Date	Event	Presenter	Software	Location	Time
7/31/2008	Overview	CGI	AMS Advantage	Transportation Bldg - Room 122	2:00pm - 4:00pm
8/6/2008	Overview	SAP	SAP	Transportation Bldg - Room 122	1:30pm - 3:30pm
8/7/2008	Demo With Overview	SAP	SAP	Dept of Veteran Affairs Auditorium	9am - 4pm
8/27/2008	Overview	Agresso	Agresso	Transportation Bldg - Room 122	1:30pm - 3:30pm
8/28/2008	Demo With Overview	Agresso	Agresso	Dept of Veteran Affairs Auditorium	9am - 4pm
9/16/2008	Overview	Oracle	PeopleSoft	Transportation Bldg - Room 122	1:30pm - 3:30pm
9/17/2008	Demo With Overview	Oracle	PeopleSoft	L & I - Room 260	9am - 4pm
9/24/2008	Overview	Lawson	Lawson	Transportation Bldg - Room 122	1:30pm - 3:30pm
9/25/2008	Demo With Overview	Lawson	Lawson	Dept of Veteran Affairs Auditorium	9am - 4pm
10/1/2008	Overview	Oracle	E-Business	Transportation Bldg - Room 122	1:30pm - 3:30pm
10/2/2008	Demo With Overview	Oracle	E-Business	Dept of Veteran Affairs Auditorium	9am - 4pm
10/7/2008	Overview	Tier Technologies	Microsoft Dynamics	Transportation Bldg - Room 122	1:30pm - 3:30pm
10/8/2008	Demo With Overview	Tier Technologies	Microsoft Dynamics	Dept of Veteran Affairs Auditorium	9am - 4pm

Dates and Times are subject to change

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