Josephine County Employer Council Seminar for Business

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Josephine County Employer Council Presents:

Making Connections in Awkward Situations

September 24, 2008

8 to 8:30 a.m. Registration and check-in 8:30 a.m. - 12:00 noon Seminar (Consultation time set aside from noon to 1:00 p.m.)

Job Council Building 545 Harbeck Road Grants Pass

Participants will:

- Understand the components of awkward encounters in professional contexts.
- Identify behaviors that create and/or exacerbate awkward situations.
- Develop tools for managing awkwardness constructively.

Awkwardness situations can arise in professional communication, especially within diverse communities and work with the public. Coping strategies will be explored and specific tools will be offered. Non-verbal communication, avoidance and aggressive behaviors, body awareness, humor and the power of communication will be discussed.

Cost: \$49.00 seminar fee includes materials and refreshments; \$39.00 for OEC or Chamber members; special rates for groups

For more information: call Debbi Stricklan, (541) 244-3247, or e-mail debbi.a.stricklan@state.or.us



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