

## II. KEY MEASURE ANALYSIS

Agency Mission: To serve and protect Oregon’s consumers and workers while supporting a positive business climate in the state.

KPM #10	PERMITS FOR MINOR CONSTRUCTION WORK Number of building permits that can be used by contractors in multiple jurisdictions for minor construction work.	Measure since: 2004
Goal	DCBS Goal #2: Regulate in a manner that supports a positive business climate.	
Oregon Context	Oregon Benchmark #9: Oregon’s national rank in the cost of doing business.	
Data source	Minor Label Permit database maintained by Building Codes Division staff.	
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1. **OUR STRATEGY**

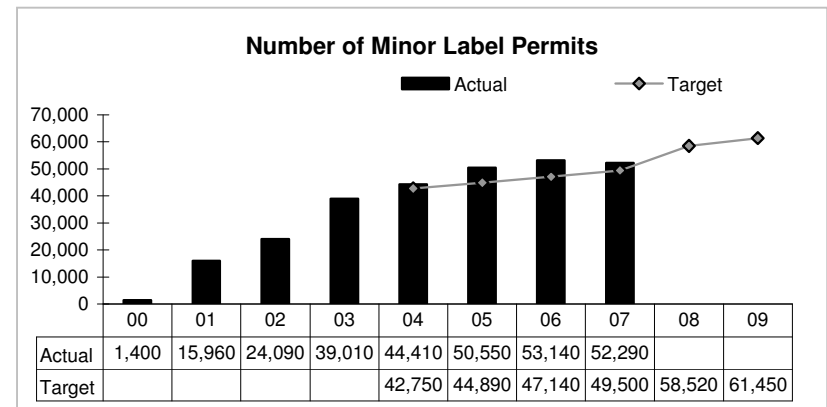
Make it easier and less expensive for contractors to comply with regulations by offering “minor label” building permits for routine plumbing and electrical installations that can be used anywhere in the state.

2. **ABOUT THE TARGETS**

We used our history of sales to determine our targets. Our goal is to increase the number of minor labels sold around the state. We believe that making simple permits easy to buy and less expensive will increase compliance and will speed up construction projects.

3. **HOW WE ARE DOING**

Customers report a great deal of satisfaction in using this simpler and cheaper process to purchase permits for minor work. The number of minor labels we are selling continues to exceed the target level, though the number of permits sold has slowed in the past year.



4. **HOW WE COMPARE**

Oregon is a national leader in the area of simplifying building permits. We know of no other state that has such a program, and we are being contacted by other state jurisdictions for help in establishing their own “minor label” programs. There also are no industry standards that relate to this goal.

5. **FACTORS AFFECTING RESULTS**

Construction activity affects results. For example, the construction industry has been booming, constituting 20 percent of all job gains in Oregon since mid-2003, which has led to an increase in the number of building permits sold. The industry has slowed in the past year, which may be causing a decrease in the number of permits sold.

6. **WHAT NEEDS TO BE DONE**

We are continuing our marketing efforts through BCD newsletters, e-mail, and articles in trade publications. We are also looking to expand the type of work that can be covered by a minor label building permit.

7. **ABOUT THE DATA**

These data are reported by Oregon’s fiscal year and are maintained by BCD staff. For additional information, please contact BCD.