

**SUMMARY OF SERVICES PROVIDED BY DOMESTIC and SEXUAL  
VIOLENCE SERVICE PROGRAMS IN OREGON  
January 2004 through December 2004**

Children, Adults and Families (CAF) in the Department of Human Services (DHS) administers funding for both domestic violence shelter and related services and for sexual assault crisis lines and crisis centers. During 2004, CAF made grants to 34 agencies throughout Oregon who provided crisis lines, emergency shelter and related services to survivors of domestic violence and their children. In addition, programs made sub-grants to 8 agencies for specific services including culturally specific services.

CAF also made grants to 27 agencies in 2004 that provided crisis line and crisis center services to survivors of sexual assault. Twenty-five of those agencies also had grants for domestic violence services. One agency made sub-grants to two additional agencies for specialized services to survivors of sexual assault.

All programs received funding from other sources such as the Oregon Domestic and Sexual Violence Services Fund (ODSVS) and Victim of Crime Act (VOCA) Fund administered by Oregon’s Department of Justice; Violence Against Women Act (VAWA) funds administered by Oregon’s Office of Homeland Security; City and County revenue; local fund-raising; United Way; and foundation grants.

Programs within the state are divided into seven regions. This list includes contracted and subcontracted programs funded by CAF. They are:

<u>Agency</u>	<u>Reg</u>	<u>County</u>
Clatsop Women's Resource Center	1	Clatsop
Columbia Women's Resource Center	1	Columbia
Women's Crisis Center	1	Tillamook
Bradley-Angle, Inc	2	Multnomah
Clackamas Women's Services	2	Clackamas
Community Advocates/Listen to Kids	2	Multnomah
Desorrollo de la Familia (DIF)	2	Multnomah
Domestic Violence Resource Center	2	Washington
El Programa Hispano	2	Multnomah
IRCO	2	Multnomah

Lotus	2	Multnomah
Native American Family Healing Circle	2	Multnomah
Portland Women's Crisis Line	2	Multnomah
Programa de Mujeres (closed July 2004)	2	Multnomah
Raphael House	2	Multnomah
Russian Oregon Social Services	2	Multnomah
Sexual Assault Resource Center	2	Washington
Volunteers of America Home Free	2	Multnomah
West Women's & Children's Shelter	2	Multnomah
YWCA Yolanda House	2	Multnomah
Center Against Rape and Domestic Violence	3	Benton, Linn
Henderson House	3	Yamhill
Mid-Valley Women's Crisis Service	3	Marion
My Sister's Place	3	Lincoln
S.A.B.L.E. House	3	Polk
Coos Women's Safety & Resource Center	4	Coos
Oasis Shelter Home	4	Curry
Sexual Assault Support Services	4	Lane
Siuslaw Area Women's Center	4	Lane
Womenspace	4	Lane
Battered Person's Advocacy	5	Douglas
Community Works! (Dunn House)	5	Jackson
Community Works! (Rape Crisis)	5	Jackson
Klamath Crisis Center	5	Klamath
Lake County Crisis Center	5	Lake
Women's Crisis Support Team	5	Josephine
Central Oregon Battering & Rape Alliance (COBRA)	6	Deschutes, Crook, Jefferson, Grant
Harney Helping Organization for Personal Emergencies (HHOPE)	6	Harney
Haven from Domestic Violence	6	Wasco, Gilliam, Sherman
Helping Hands Against Violence	6	Hood River
Domestic Violence Services	7	Umatilla, Morrow
MayDay, Inc.	7	Baker
Project DOVE	7	Malheur
Safe Harbors	7	Wallowa
Shelter from the Storm	7	Union

## STATISTICAL SUMMARY

### Background on Data Gathering Techniques

Each month both primary and sub- grantees submit statistical reports to CAF on the number of survivors sheltered, the number of calls, the number of survivors receiving non-shelter services and types of services. They report total program statistics, regardless of the funding source. For example, if VOCA funds are used to pay for a support group coordinator, the number of survivors attending group are included. The majority of domestic violence and sexual assault survivors are women. Therefore the words “victim”, “survivor” and “women” will be used, even though male survivors are served.

Programs identify whether the services provided were for primarily domestic violence, both domestic violence and sexual assault, or sexual assault.

### Shelter Statistics

The form collects numbers of:

- , adult survivors sheltered,
- , children under the age of 6 with those survivors,
- , children age 6 or older with those survivors,
- , adult shelter nights for each victim, and
- , child shelter nights.

Shelter nights include nights in either shelter facilities, safe homes or motels.

Demographic information (age group, ethnicity, and relationship to abuser) is collected on each adult sheltered as well as whether the victim had a disability, whether the victim’s primary language was other than English, and whether the adult and child survivors left with safety plans.

The unduplicated number of shelter survivors counts each survivor once per stay. They are counted in the month they leave shelter, at which time programs report on their total nights. For example, if a woman is in a shelter for ten nights at the end of October and stays five nights into November, she shows up in the November count with her full fifteen nights.

The table below shows the number of child and adults survivors sheltered by contracted and subcontracted programs and the number of nights by region. This information reflects the total number of survivors of domestic violence and/or

sexual assault sheltered in emergency shelters, motels and safe homes.

Region	Adults	Children Under 6	Children 6 to 12 years	Children 13 and older	Adult Nights	Child Nights
1	204	96	69	13	2492	1838
2	1191	524	351	113	16,706	14,895
3	325	169	101	31	6559	5069
4	314	146	98	50	4208	4522
5	510	248	159	68	8210	8541
6	235	102	73	23	3387	3421
7	209	107	88	31	3740	3126
TOTAL	2988	1392	939	329	45,302	41,412

Of those women sheltered, 47% had children with them.

Programs offer a range of services during shelter stays including safety planning and assessments, information and referrals, peer support and advocacy. Ninety-two percent of all survivors leaving shelter had safety plans.

Pattern of Stay

The average length of stay for adults was approximately 15 nights. Reading the rows across the table shows what percentage of adults stayed 1 to 3 nights, 4 to 7 nights, 8 to 15 nights, 16 to 31 nights and over 31 nights within that region.

	1 to 3	4 to 7	8 to 15	16 to 31	Over 31
TOTAL	36.4%	15.0%	16.4%	19.1%	13.1%
REG 1	33.3%	18.6%	24.5%	14.2%	9.3%
REG 2	35.6%	15.7%	15.7%	20.0%	13.0%
REG 3	37.5%	14.8%	14.2%	15.4%	18.2%
REG 4	42.7%	9.9%	13.7%	22.6%	11.1%
REG 5	34.1%	15.9%	15.7%	20.4%	13.9%
REG 6	39.6%	10.2%	17.4%	21.7%	11.1%
REG 7	34.9%	18.2%	20.6%	13.4%	12.9%

Unable to Shelter

There were 10,135 requests for shelter by adults that couldn't be met in 2004. This may include duplication if survivors called more than one shelter. In addition, there were at least 2622 adults who had other shelter arranged for them, either in another type of shelter or in a domestic violence shelter in another county (this reporting category is optional.)

Demographic Information on Adults Served

The following tables show information on adults sheltered in 2004. Demographic information is not collected on survivors not receiving shelter.

1. Age

Reading across the row, the table shows the percentage of adults sheltered by age.

REG	Under							Unk
	21	21-30	31-45	46-55	56-65	Over 65		
1	7.4%	32.4%	44.1%	10.8%	3.4%	1.0%	1.0%	
2	5.6%	35.3%	45.1%	11.8%	1.5%	0.3%	0.3%	
3	8.0%	31.7%	46.2%	11.1%	2.2%	0.6%	0.3%	
4	8.0%	29.9%	38.2%	17.8%	3.2%	0.3%	2.5%	
5	6.1%	35.1%	39.2%	13.3%	2.5%	0.4%	3.3%	
6	4.7%	32.8%	42.6%	14.9%	4.7%	0.4%	0.0%	
7	9.1%	28.7%	44.0%	12.4%	1.4%	1.4%	2.9%	
TOTAL	6.5%	33.5%	43.1%	12.9%	2.3%	0.5%	1.3%	

2. Ethnic Background

Reading across the row, the table shows the percentage of adults sheltered within each region by ethnic or racial group.

Reg	Am Indian/ Native	Asian/ Asian	Black/ SE African Am	Hawaiian	Hispanic	Middle Eastern	Multi- Racial/ Ethnic	Unk	White/ Cauc
	1	1.47%	0.00%	5.88%	1.96%	6.37%	0.00%	1.47%	0.49%
2	6.13%	0.92%	14.69%	1.76%	11.50%	0.50%	7.14%	6.47%	50.88%
3	4.92%	0.62%	1.85%	0.62%	16.00%	0.00%	0.92%	0.62%	74.46%

Reg	Am Indian/ Native Am	Asian/ Asian	Black/ SE African Am	Hawaiian	Hispanic	Middle Eastern	Racial/ Ethnic	Unk	White/ Cauc
4	4.46%	0.32%	1.59%	1.27%	8.28%	0.00%	2.55%	1.91%	79.62%
5	3.92%	1.37%	1.96%	0.39%	5.69%	0.00%	2.35%	2.55%	81.76%
6	7.23%	0.85%	2.98%	0.85%	9.36%	0.00%	0.85%	0.00%	77.87%
7	3.83%	0.48%	2.87%	1.91%	19.14%	0.00%	0.48%	2.39%	68.90%
TOTAL	5.05%	0.80%	7.40%	1.31%	10.68%	0.20%	3.82%	3.48%	67.27%

The programs sheltered a higher percentage of women of color than in the general population. The U.S. Census 2000 Redistricting Data estimates the “non-white and Hispanic” population of Oregon to be 22.2%.

Two hundred thirty-six of the adults (7.9%) sheltered were identified as having a primary language other than English.

### 3. Who the Abuser Was

The table shows the percentage of adults sheltered within each region by the relationship of their abuser.

Reg	Current Spouse	Former Spouse	Current Co-hab	Former Co-hab	Dating Partner	Child	Parent	Other	Unk
1	31.86%	8.33%	30.88%	7.84%	11.76%	1.47%	4.41%	2.94%	0.49%
2	20.40%	8.40%	41.73%	12.85%	8.06%	0.34%	0.84%	4.53%	2.85%
3	40.00%	5.23%	25.23%	9.85%	9.23%	1.23%	3.08%	4.31%	1.85%
4	28.34%	4.46%	19.11%	23.89%	2.23%	0.32%	5.73%	12.10%	3.82%
5	34.71%	6.67%	25.10%	12.75%	7.45%	0.59%	2.16%	7.06%	3.53%
6	37.02%	9.79%	24.26%	6.81%	8.09%	1.70%	0.85%	6.38%	5.11%
7	36.84%	6.22%	31.10%	6.22%	3.35%	0.48%	4.31%	10.53%	0.96%
TOTAL	29.05%	7.30%	31.86%	12.38%	7.40%	0.67%	2.31%	6.19%	2.84%

### 4. Disability

Approximately 12.2% of adults sheltered had a disability, including physical,

mental or emotional disabilities.

### Non-Shelter Survivors Served

Data is collected on the unduplicated number of survivors not in shelter who receive services in person each month, including peer support, information and referral, etc. Non-shelter survivors are counted once per month, no matter how many times they receive services. For example, a woman who receives assistance with a restraining order and attends support group three times during the month is only counted once that month under “non-shelter survivors served.” However, a victim is counted in every month she receives a service. Therefore, if she attends support group for six months, she will be counted in each month.

The statistical report divides services and survivors served into categories of “DV”, “DV/SA” and “SA”. “DV” is used when the primary reason for service is domestic violence. “DV/SA” is used when services address both domestic violence and sexual assault. “SA” is used when the primary reason for service is sexual assault.

However, recording for statistical purposes whether a victim is counted under “DV” or “DV/SA” can be difficult. Many survivors of domestic violence do not disclose the sexual abuse they suffer. **The categories are only an attempt to measure whether or not the issue of sexual assault within domestic violence was addressed, not how many survivors were survivors of both types of assault.** Therefore, for the purposes of this report, the categories of DV and DV/SA are combined give unduplicated numbers.

Below are regional breakdown for calls and non-shelter survivors served. **Calls** include crisis calls, peer support calls and information and referral. They do not include business calls. **Nonshelter adults, teens and children** are the unduplicated count of survivors, not residing in emergency shelter, who receive in-person services including support groups, peer support and advocacy. Adults include both female and male victims. A victim is counted once per month, no matter how many services she may receive during that month. She is counted in every month she receives services.

Teens are defined as age 12 to 20 years old, and children as under age 12. These age breakdowns are consistent with Federal reporting for the Rape Prevention and

Education funding administered through the Sexual Assault Task Force and Services to Victims of Sexual Offenses funding and the Oregon Coalition Against Domestic and Sexual Violence.

Region	DV Calls	SA Calls	Other Calls	Non-Shelter DV Adults	Non-Shelter SA Adults	Non-Shelter DV Teens	Non-Shelter SA Teens	Non-Shelter DV Kids	Non-Shelter SA Kids
1	3,971	368	3,602	2,742	171	106	25	76	13
2	47,887	2,517	36,139	12,049	659	420	126	2,312	16
3	9,908	559	2,607	4,332	306	207	103	550	7
4	10,004	1,327	13,791	3,398	155	408	37	997	1
5	18,117	1,595	23,290	7,770	401	512	122	1,123	73
6	5,191	247	1,314	1,405	84	120	36	302	25
7	5,794	483	4,954	2,471	210	177	115	470	49
TOTAL	100,872	7,096	85,697	34,167	1,986	1,950	564	5,830	184

In addition to these survivors, a specialized school-based prevention and education program reached an additional 2212 children with presentation and individual “safe talk” time.

Programs offered safety planning and assessments for non-shelter survivors. Approximately 72.5% of non-shelter adult domestic violence survivors and 70% of adult sexual assault survivors received safety planning. This number is potentially under-reported. A survivor who receives services in two different months shows up in the counts for both months. She may receive safety planning in one month, but not need it in the second month. Therefore, she will not be counted in the second month, reducing the percentage of survivors receiving safety planning.

Units of services are counted for all survivors, including both shelter and non-shelter survivors. Services are counted each time they are provided. For example, a shelter resident may receive almost daily information and referrals, leading to the count for her services as being over 20. However, due to the challenges of gathering data, service reporting is not consistent and under-reported.



The service definitions used are those used for VOCA funds. Services counted include:

- , crisis response/counseling,
- , support groups,
- , information and referral,
- , follow-up services,
- , accompaniment to hospital,
- , transportation, and
- , legal and/or court advocacy.

Services to children may be provided directly to the child or to the parent on behalf of the child. For example, a program may provide information and referrals for a child to the mother.

	DV Adults	SA Adults	DV Teens	SA Teens	DV Children	SA Children
Crisis Response	40,723	2359	2998	406	3544	592
Support Groups	21,893	2326	1719	271	6032	71
Information & Referral	58,672	2818	2782	408	1952	2047
Phone I&R	62,431	4573	1157	328	1096	102
In-Person Follow Up	40,831	1654	3171	371	4155	509
Phone Follow-Up	18,265	1798	564	297	253	156
Hospital Accompaniment	700	267	37	94	20	13
Transportation	9322	221	666	141	1299	19
Legal/Court Advocacy	15,799	598	774	179	160	80
Other Advocacy	14,641	517	665	156	492	32
Phone Advocacy	14,772	988	429	109	298	27

Programs educated the community through speaking to civic groups, churches, schools, professional organizations, and public. The following tables show the number of events to adults and the number of people present. In addition, programs reach the public through radio, newspapers and television.

	# Presentations	# Present
DV Adults	4,145	36,839
SA Adults	329	7,771
DV Teens	1,564	16,638
SA Teens	316	10,128
DV Children	262	5,667
SA Children	545	5,693

## DESCRIPTION OF SERVICES AND FACILITIES

The following information on programs is based on site visits conducted of the 36 agencies funded directly by CAF from October 2003 through September 2004. Sub-grantees are not included in these descriptions.

The programs reflect the diversity within Oregon. The majority's primary missions are services to survivors of domestic and sexual violence and community work to end violence. Four are part of larger, multi-purpose organizations.

The programs range from small safe home networks to large shelters with outreach offices. Based on the site visits conducted between October, 2003 and September, 2004, staff sizes range from under 4 full-time staff (5 programs) to 26 FTE. Seventeen programs have between 6 and 12 FTE. The total FTE in the contracted programs is over 370. This does not include staff in parent organizations for the 4 multi-purpose organizations or staff in free-standing transitional housing programs within agencies.

Six programs are located within Multnomah County which has a population of over 670,000 and a geographic area less than 500 square miles. Lake County has only one program serving a population of 7400 and 8340 square miles .

Twenty-nine programs had shelter facilities. These range in size from the smallest with nine beds, to four with over thirty beds for women and children. Another program has a duplex they use as a safe house. One program has a second shelter in another town in their service area. The total official capacity within the shelter facilities was approximately 560 beds.

Outreach and out-stationing in public offices and other agencies continues. Thirteen programs have at least part-time outreach offices or staff located in a different city than their primary site with at least two more offering groups or having space available in other parts of the county. Sixteen programs had outreach staff at least part-time stationed at court houses, with police agencies, at the child protective services field offices and/or at the TANF field offices.

From the information gathered during the site visits done between October, 2003 and September, 2004, 22 programs listed designated staff positions for bilingual or culturally specific advocacy and outreach. An additional 9 programs had staff who were bilingual with the majority of those staff bilingual in Spanish. The total was just over 80 FTE which represents more than 80 people as some positions were part-time. Other languages represented include American Sign Language, Russian, German, French and Hmong.

In Multnomah County, Oregon's most populated county, the network of domestic violence and sexual assault providers made subgrants to 8 specialized service providers, although one closed its program July, 2004. Community Advocates/Listen to Kids focused on school prevention programs. The others served typically underserved populations including immigrant and refugee women, Hispanic women, Russian women, Native American women and women working in the sex industry. These agencies provided direct services to women and co-case managed 482 women in the primary grantee shelters.

## FUNDING

Programs submitted year-end financial statements for the state fiscal year of July, 2003 through June, 2004. Agencies who also operate separate, free-standing transitional housing programs or are part of larger, multi-purpose agencies were asked to include only those parts of the agency related to victim services, emergency shelter and related assistance, including outreach, community education and administration. However, not all agencies were able to separate out all expenses and revenues.

The grantee and sub-grantee domestic and sexual violence programs reported total revenue of just under 19 million dollars, not including in-kind donations and volunteer hours. (Subgrantees part of larger agencies reported just on their domestic violence and sexual assault programs.) This includes grants from DOJ's

victim compensation funds for civil legal assistance and capital improvement grants to increase shelter capacity. Programs applied for up to \$50,000 for building modifications and repairs, equipment, and other items to expand or enhance shelters. Programs reported total revenue of over \$324,000 for capital improvements.

Revenues for individual programs continued to vary, with 7 citing annual revenues of under \$200,000, 8 between \$200,000 and \$300,000, 18 between \$300,000 and \$500,000, and the remaining 11 over \$500,000.

The following table shows the percentages of total revenue generated by the largest revenue sources for all the grantee and sub-grantee programs combined, based on the state fiscal year-end reports submitted.

The CAF percentage includes Marriage License Tax, the Family Violence Prevention and Services Act, and the Criminal Fine Assessment Account for both domestic violence and sexual assault. The FVPSA funds are listed separately. VAWA funds are split between the state-administered funds through Oregon State Police Criminal Justice Services Division (CJSD) and grants directly from the Violence Against Women Act Grants Office in the U.S. Dept. of Justice. The Oregon Domestic and Sexual Violence Services Fund (ODSVS) is state funding through Oregon's Crime Victim's Assistance Section.

The total funding picture does not describe the variations in funding across individual programs. The CAF funds totaled 17.9% of the overall revenue, including reserve and other funds. The percent CAF comprised of a contracted program's budget ranged from under 6% with 10 programs having over 25%. Overall city and county funding was reported as 12.11% of total revenue for both contracted and subcontracted programs. However, 14 of all the programs did not receive any city or county funding while another 13 had over 20% of their reported revenue from those sources. United Way funding also varied.

In addition to cash revenue, programs received in-kind donations through over 270,500 volunteer hours. Volunteers are essential to programs being able to provide services. Volunteer hours include direct service hours answering the crisis lines and providing other services, and indirect hours including fund-raising, being on Board of Directors and other activities.