

**SUMMARY OF SERVICES PROVIDED BY DOMESTIC and SEXUAL  
VIOLENCE SERVICE PROGRAMS IN OREGON  
January 2003 through December 2003**

Children, Adults and Families (CAF) within The Department of Human Services (DHS) administers funding for both domestic violence shelter and related services and for sexual assault crisis lines and crisis centers. During 2003, CAF contracted with 34 agencies throughout Oregon who provided crisis lines, emergency shelter and related services to survivors of domestic violence and their children. In addition, programs sub-contracted with 7 agencies for specific services including culturally specific services.

CAF also contracted with 27 agencies in 2003 who provided crisis line and crisis center services to survivors of sexual assault. Twenty-six of those agencies also had contracts or subcontracts for domestic violence services. One agency subcontracted with two additional agencies for specialized services to survivors of sexual assault.

All programs received funding from other sources such as the Oregon Domestic and Sexual Violence Services Fund (ODSVS), Victim of Crime Act (VOCA) Funds, Violence Against Women Act (VAWA) funds, City and County revenue, local fund-raising, United Way, and foundation grants. ODSVS and VOCA are administered by Crime Victims Assistance Section of Dept. of Justice. VAWA is administered by the Criminal Justice Services Division of Oregon State Police. The Oregon Coalition Against Domestic and Sexual Violence administers state Tax Check Off funds and federal funding for sexual assault services.

Programs within the state are divided into seven regions. This list includes contracted and subcontracted programs funded by CAF. They are:

<u>Agency</u>	<u>Region</u>	<u>County</u>
Clatsop Women's Resource Center	1	Clatsop
Columbia Women's Resource Center	1	Columbia
Women's Crisis Center	1	Tillamook
Bradley-Angle, Inc	2	Multnomah
Clackamas Women's Services	2	Clackamas
Community Advocates	2	Multnomah
Desorrollo de la Familia (DIF)	2	Multnomah

Domestic Violence Resource Center	2	Washington
El Programa Hispano	2	Multnomah
IRCO	2	Multnomah
Lotus	2	Multnomah
Native American Family Healing Circle	2	Multnomah
Portland Women's Crisis Line	2	Multnomah
Programa de Mujeres	2	Multnomah
Raphael House	2	Multnomah
Russian Oregon Social Services	2	Multnomah
Sexual Assault Resource Center	2	Washington
Volunteers of America Home Free	2	Multnomah
West Women's & Children's Shelter	2	Multnomah
YWCA Yolanda House	2	Multnomah
Center Against Rape and Domestic Violence	3	Benton, Linn
Henderson House	3	Yamhill
Mid-Valley Women's Crisis Service	3	Marion
My Sister's Place	3	Lincoln
S.A.B.L.E. House	3	Polk
Coos Women's Safety & Resource Center	4	Coos
Oasis Shelter Home	4	Curry
Sexual Assault Support Services	4	Lane
Siuslaw Area Women's Center	4	Lane
Womenspace	4	Lane
Battered Person's Advocacy	5	Douglas
Community Works! (Dunn House)	5	Jackson
Community Works! (Rape Crisis)	5	Jackson
Klamath Crisis Center	5	Klamath
Lake County Crisis Center	5	Lake
Women's Crisis Support Team	5	Josephine
Central Oregon Battering & Rape Alliance (COBRA)	6	Deschutes, Crook, Jefferson, Grant
Harney Helping Organization for Personal Emergencies (HHOPE)	6	Harney
Haven from Domestic Violence	6	Wasco, Gilliam, Sherman
Helping Hands Against Violence	6	Hood River
Domestic Violence Services	7	Umatilla, Morrow
MayDay, Inc.	7	Baker

Project DOVE	7	Malheur
Safe Harbors	7	Wallowa
Shelter from the Storm	7	Union

## STATISTICAL SUMMARY

### Background on Data Gathering Techniques

Each month both contracted and subcontracted programs submit statistical reports on the number of survivors sheltered, the number of calls, the number of survivors receiving non-shelter services and types of services. They report total program statistics, regardless of the funding source. For example, if VOCA funds are used to pay for a support group coordinator, the number of survivors attending group are included.

Programs identify whether the survivors served were primarily domestic violence survivors, dual survivors of both domestic violence and sexual assault, or sexual assault survivors. During most of 2003, CAF did not track the gender of the survivors. The majority of domestic violence and sexual assault survivors are women. Therefore the words “victim” and “women” will be used, even though male survivors are served.

### Shelter Statistics

The form collects numbers of:

- , adult survivors sheltered,
- , children under the age of 6 with those survivors,
- , children age 6 or older with those survivors,
- , adult shelter nights for each victim, and
- , child shelter nights.

Shelter nights include nights in either shelter facilities, safe homes or motels.

Demographic information (age group, ethnicity, and relationship to abuser) is collected on each adult sheltered as well as whether the victim had a disability, whether the victim’s primary language was other than English, and whether the adult and child survivors left with safety plans.

The unduplicated number of shelter survivors counts each survivor once per stay. They are counted in the month they leave shelter, at which time programs report on their total nights. For example, if a woman is in a shelter for ten nights at the end of October and stays five nights into November, she shows up in the November

count with her full fifteen nights.

The table below shows the number of child and adults survivors sheltered by contracted and subcontracted programs and the number of nights by region. This information reflects the total number of survivors sheltered in emergency shelters, motels and safe homes.

<u>Region</u>	<u>Adults</u>	<u>Children under age 6</u>	<u>Children 6 and older</u>	<u>Adult nights</u>	<u>Child nights</u>
1	209	115	72	4,056	3,256
2	1098	562	477	17,188	16,231
3	367	227	205	5,840	6,154
4	226	124	121	2,661	3,260
5	430	181	203	6,254	5,794
6	263	149	129	4,176	3,776
7	182	89	86	2,453	2,662
totals	2775	1447	1293	42,628	41,133

Of those women sheltered, 52.4% had children with them.

Programs offer a range of services during shelter stays including safety planning and assessments, information and referrals, peer support and advocacy.

### Length of Stay

The average length of stay was both adults and children was approximately 15 nights. The table shows percentage of adults within each region by number of nights they stayed:

<u>Nights</u>	<u>Reg 1</u>	<u>Reg 2</u>	<u>Reg 3</u>	<u>Reg 4</u>	<u>Reg 5</u>	<u>Reg 6</u>	<u>Reg 7</u>	<u>Total</u>
1 to 3	32.5%	31.2%	39.5%	41.2%	30.9%	39.5%	44.0%	34.8%
4 to 7	18.2%	13.1%	18.8%	13.3%	16.3%	13.3%	18.1%	15.1%
8 to 15	12.9%	14.3%	16.1%	18.1%	22.6%	12.2%	11.5%	15.6%
16 to 31	18.7%	24.0%	16.6%	19.0%	19.5%	18.3%	14.3%	20.4%
over 31	17.7%	17.3%	9.0%	8.4%	10.7%	16.7%	12.1%	14.1%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

### Unable to Shelter

There were 12,882 requests for shelter by adults that couldn't be met in 2003. This

may include duplication if survivors called more than one shelter. In addition, there were at least 5962 adults who had other shelter arranged for them, either in another type of shelter or in a domestic violence shelter in another county (this reporting category is optional.)

Demographic Information on Adults Served

The following tables show information on adults sheltered in 2003. Demographic information is not collected on survivors not receiving shelter.

1. Age

The table shows the percentage of adults sheltered within each region by age category.

	Reg 1	Reg 2	Reg 3	Reg 4	Reg 5	Reg 6	Reg 7	Total
<21	8.1%	6.4%	6.0%	8.8%	6.0%	9.9%	9.9%	7.2%
21-30	31.1%	40.4%	39.5%	33.2%	31.9%	31.9%	35.2%	36.5%
31-45	45.9%	41.2%	44.1%	42.5%	40.5%	42.2%	37.9%	41.8%
46-55	9.6%	10.1%	7.6%	11.1%	14.2%	12.5%	11.0%	10.7%
55-65	3.3%	1.6%	2.5%	3.1%	4.7%	3.4%	3.8%	2.8%
over 65	0.0%	0.3%	0.0%	0.4%	1.4%	0.0%	0.5%	0.4%
Unknown	1.9%	0.0%	0.3%	0.9%	1.4%	0.0%	1.6%	0.6%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

2. Ethnic Background

The table show the percentage of adults sheltered within each region by ethnic or racial group.

	<u>Reg 1</u>	<u>Reg 2</u>	<u>Reg 3</u>	<u>Reg 4</u>	<u>Reg 5</u>	<u>Reg 6</u>	<u>Reg 7</u>	<u>Total</u>
American Indian/ Alaskan Native	2.4%	6.6%	4.1%	6.6%	2.8%	9.5%	8.2%	5.8%
Asian/SE Asian	1.0%	3.8%	1.6%	1.8%	0.5%	0.8%	2.2%	2.2%
Black/ African American	5.7%	15.9%	2.5%	1.8%	1.6%	0.8%	6.6%	8.0%
Hispanic/Latina	6.7%	12.5%	16.9%	11.9%	5.3%	8.7%	15.9%	11.4%
Middle-Eastern/Arabic	1.0%	0.3%	0.5%	0.0%	0.0%	0.0%	0.0%	0.3%
Multi-Cultural/Racial	2.4%	4.7%	1.6%	2.7%	4.2%	0.4%	0.5%	3.2%
Native Hawaiian/ Pacific Islander	0.5%	1.5%	1.6%	0.0%	0.7%	1.9%	0.5%	1.2%
Unknown	1.4%	4.2%	0.5%	0.4%	0.7%	0.8%	1.6%	2.2%
White/ European Descent	78.9%	50.5%	70.6%	74.8%	84.2%	77.2%	64.3%	65.9%
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

The domestic violence programs sheltered a slightly higher percentage of women of color than in the general population. The U.S. Census 2000 Redistricting Data estimates the “non-white and Hispanic” population of Oregon to be 22.2%.

Three hundred eleven of the adults (11%) sheltered had a primary language other than English.

### 3. Who the Abuser Was

The table shows the percentage of adults sheltered within each region by the relationship of their abuser.

<u>Abuser Type</u>	<u>Reg 1</u>	<u>Reg 2</u>	<u>Reg 3</u>	<u>Reg 4</u>	<u>Reg 5</u>	<u>Reg 6</u>	<u>Reg 7</u>	<u>Total</u>
Child	1.4%	0.4%	0.5%	0.4%	0.9%	0.0%	1.1%	0.6%
Cohabitant - Current	23.0%	33.1%	24.0%	30.1%	25.6%	25.1%	25.8%	28.5%
Cohabitant - Former	9.1%	14.8%	15.5%	15.5%	11.6%	8.0%	3.8%	12.7%
Dating Partner	15.3%	11.8%	6.8%	2.2%	3.0%	9.5%	6.0%	8.7%
Other	13.9%	6.2%	5.2%	9.3%	4.0%	5.3%	12.1%	6.8%
Parent	2.9%	2.7%	4.1%	1.8%	1.4%	1.5%	4.4%	2.6%
Spouse - Current	24.9%	23.0%	35.4%	34.5%	39.5%	40.7%	36.8%	30.9%
Spouse - Former	9.1%	6.0%	6.0%	5.3%	10.5%	8.0%	8.8%	7.2%
Unknown	0.5%	1.9%	2.5%	0.9%	3.5%	1.9%	1.1%	2.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

### 4. Disability

Approximately 13% of adults sheltered had a disability, including physical, mental or emotional disabilities.

#### Non-Shelter Survivors Served

Data is collected on the unduplicated number of survivors not in shelter who receive services in person each month, including peer support, information and referral, etc. Non-shelter survivors are counted once per month, no matter how many times they receive services. For example, a woman who receives assistance with a restraining order and attends support group three times during the month is only counted once that month under “non-shelter survivors served.” However, a victim is counted in every month she receives a service. Therefore, if she attends support group for six months, she will be counted in each month.

The statistical report divides services and survivors served into categories of “DV”, “DV/SA” and “SA”. “DV” is used when the primary reason for service is domestic violence. “DV/SA” is used when services address both domestic violence and sexual assault. “SA” is used when the primary reason for service is sexual assault.

However, recording for statistical purposes whether a victim is counted under “DV” or “DV/SA” can be difficult. Many survivors of domestic violence do not disclose the sexual abuse they suffer. **The categories are only an attempt to measure whether or not the issue of sexual assault within domestic violence was addressed, not how many survivors were survivors of both types of assault.** Therefore, for the purposes of this report, the categories of DV and DV/SA are combined give unduplicated numbers.

Below are regional breakdown for calls and non-shelter survivors served. **Calls** include crisis calls, peer support calls and information and referral. They do not include business calls. **Nonshelter adults, teens and children** are the unduplicated count of survivors, not residing in emergency shelter, who receive in-person services including support groups, peer support and advocacy. A victim is counted once per month, no matter how many services she may receive during that month. She may be counted in each month she receives services.

Teens are defined as age 12 to 20 years old, and children, under age 12. These age breakdowns are consistent with Federal reporting for the Rape Prevention and Services to Victims of Sexual Offenses funding administered through OCADSV.

	DV Calls	SA Calls	Other Calls
Reg 1	3,687	396	4,737
Reg 2	45,772	2,233	33,753
Reg 3	9,033	636	3,909
Reg 4	9,767	1,958	11,133
Reg 5	14,867	1,615	25,206
Reg 6	5,253	240	1,818
Reg 7	5,503	162	8,043
Total	93,882	7,240	88,599

	ADULTS		TEENS		CHILDREN	
	DV	SA	DV	SA	DV	SA
<b>Reg 1</b>	2,667	120	190	39	107	5
<b>Reg 2</b>	9,365	401	664	111	2,514	35
<b>Reg 3</b>	4,550	209	666	118	606	6
<b>Reg 4</b>	3,676	491	642	126	806	3
<b>Reg 5</b>	5,669	227	450	81	852	47
<b>Reg 6</b>	1,523	84	178	34	336	8
<b>Reg 7</b>	2,422	76	209	58	330	59
<b>Total</b>	29,872	1,608	2,999	560	5,551	163

Programs offered safety planning and assessments for non-shelter survivors. Aproximately 61% of non-shelter adult domestic violence survivors and 58% of adult sexual assault survivors received safety plans.

Units of services are counted for all survivors, including both shelter and non-shelter, served in face-to-face contacts. Services are counted each time they are provided. For example, a shelter resident may receive almost daily information and referrals, leading to the count for her services as being over 20. However, due to the challenges of gathering data, services reporting is not consistent.

The service definitions used are those used for VOCA funds. Services counted include:

- , crisis response/counseling,
- , support groups,
- , information and referral,
- , follow-up services,
- , accompaniment to hospital,
- , transportation, and
- , legal and/or court advocacy.

Services to children may be provided directly to the child or to the parent on behalf of the child. For example, a program may provide information and referrals for a child to the mother.



	<u>ADULTS</u>		<u>TEENS</u>		<u>CHILDREN</u>	
	<u>DV</u>	<u>SA</u>	<u>DV</u>	<u>SA</u>	<u>DV</u>	<u>SA</u>
Crisis Response/Counseling	34,214	317	3,431	479	3,655	1,206
Support Groups	18,018	2,427	2,050	459	7,077	23
Information and Referral	61,009	2,842	3,371	619	3,136	1,654
Follow-Up Services	36,626	2,399	4,346	324	4,538	456
Accompaniment to Hospital	472	224	184	95	46	10
Transportation	8,086	238	1,007	39	1,732	17
Legal Advocacy	11,029	560	517	108	226	13

Programs educated the community through speaking to civic groups, churches, schools, professional organizations, and public. The following tables show the number of events to adults and the number of people present. In addition, programs reach the public through radio, newspapers and television.

	<u>Speaking Engagements</u>			<u>Adults Present</u>		
	<u>DV</u>	<u>DV &amp; SA</u>	<u>SA</u>	<u>DV</u>	<u>DV &amp; SA</u>	<u>SA</u>
<b>Reg 1</b>	38	183	2	317	627	70
<b>Reg 2</b>	1,517	94	91	20,067	2,738	1,384
<b>Reg 3</b>	104	190	10	1,674	4,262	479
<b>Reg 4</b>	225	68	43	5,017	1,240	613
<b>Reg 5</b>	299	99	73	3,508	2,292	1,100
<b>Reg 6</b>	190	41	19	2,990	365	84
<b>Reg 7</b>	61	189	25	1,350	1,131	222
<b>Total</b>	2,434	864	263	34,923	12,655	3,952

	<u>Speaking Engagements</u>			<u>Teens Present</u>		
	<u>DV</u>	<u>DV &amp; SA</u>	<u>SA</u>	<u>DV</u>	<u>DV &amp; SA</u>	<u>SA</u>
Reg 1	26	85	23	525	716	258
Reg 2	116	84	86	2,034	1,978	2,939
Reg 3	26	152	16	595	1,998	542
Reg 4	158	35	187	4,626	538	2,056
Reg 5	13	52	2	207	1,322	27
Reg 6	117	283	31	2,711	2,409	940
Reg 7	6	38	23	144	1,095	537
Total	462	729	368	10,842	10,056	7,299

	<u>Speaking Engagements</u>			<u>Children Present</u>		
	<u>DV</u>	<u>DV &amp; SA</u>	<u>SA</u>	<u>DV</u>	<u>DV&amp; SA</u>	<u>SA</u>
Reg 1	20	60	41	506	1,112	140
Reg 2	70	18	238	2,615	210	5,268
Reg 3	0	56	4	0	1,972	83
Reg 4	40	1	0	1,247	42	0
Reg 5	3	1	2	48	500	13
Reg 6	64	3	0	1,673	55	1
Reg 7	0	3	28	0	44	234
Total	197	142	313	6,089	3,935	5,739

## DESCRIPTION OF SERVICES AND FACILITIES

The following information on programs is based on site visits conducted of the 36 agencies funded directly by CAF from October 2002 through September 2003.

The programs reflect the diversity within Oregon. The majority's primary missions are services to survivors of domestic and sexual violence and community work to end violence. Four are part of larger, multi-purpose organizations.

The programs range from small safe home networks to large shelters with outreach offices. Based on the site visits conducted between October, 2002 and September, 2003, staff sizes range from under 4 full-time staff (5 programs) to 26 FTE. Seventeen programs have between 6 and 12 FTE. The total FTE in the contracted programs is over 370. This does not include staff in parent organizations for the 4 multi-purpose organizations or staff in free-standing transitional housing programs within agencies.

Six programs are located within Multnomah County which has a population of over 670,000 and a geographic area less than 500 square miles. At the other extreme is the sole program serving Harney County with a population of 7600 and an area of over 10,000 square miles. Central Oregon Battering and Rape Alliance (COBRA) serves a four-county area with a total size of over 12,000 square miles.

Thirty programs had shelter facilities. These range in size from the smallest with nine beds, to four with over thirty beds for women and children. One program opened a second shelter in another town in their service area. The total official capacity within the shelter facilities was approximately 575 beds.

Outreach to and out-stationing in public offices and other agencies continues. Twelve programs have at least part-time outreach offices or staff located in a different city than their primary site. Twenty programs had outreach staff at least part-time stationed at court houses, with police agencies, at the child protective services field offices and/or at the TANF field offices.

From the information gathered during the site visits done between October, 2002 and September, 2003 21 programs listed designated staff positions for bilingual or culturally specific advocacy and outreach. An additional ten programs had staff who were bilingual with the majority of those staff bilingual in Spanish. The total was just under 90 FTE which represents more than 90 people as some positions were part-time. Other languages represented include American Sign Language, Russian, German, French and Hmong.

In Multnomah County, Oregon's most populated county, the network of domestic violence and sexual assault providers subcontracts with 8 specialized service providers. One does school prevention programs. The others serve typically underserved populations including immigrant and refugee women, Hispanic women, Russian women, Native American women and women working in the sex industry. These agencies provide direct services to women through their agencies and co-case manage women in the primary contractor shelters.

## FUNDING

Programs submitted year-end financial statements for the state fiscal year of July, 2002 through June, 2003. Agencies who also operate separate, free-standing transitional housing programs or are part of larger, multi-purpose agencies were asked to include only those parts of the agency related to victim services, emergency shelter and related assistance, including outreach, community education and administration. However, not all agencies were able to separate out all expenses and revenues.

The 36 contracted domestic and sexual violence programs reported total revenue of over 17 million dollars, not including in-kind donations and volunteer hours. This includes grants from DOJ's victim compensation funds for civil legal assistance and capital improvement grants to increase shelter capacity. Programs applied for up to \$50,000 for building modifications and repairs, equipment, and other items to expand or enhance shelters. Programs reported total revenue of over \$529,000 for capital improvements and approximately \$322,000 for civil legal

assistance.

The subcontractors reported total revenues of approximately 1.8 million dollars for their domestic violence and sexual assault programs. Culturally specific subcontractors who are part of larger multi-purpose organizations only reported on their victim services program.

Revenues for individual contracted programs continue to vary, with 4 citing annual revenues of under \$200,000, 7 with revenues between \$200,000 and \$300,000, 11 between \$300,000 and \$500,000, and the remaining 14 over \$500,000.

The following table shows the percentages of total revenue generated by the largest revenue sources for all the contracted and subcontracted programs combined, based on the state fiscal year-end reports submitted.

The CAF percentage includes Marriage License Tax, the Family Violence Prevention and Services Act, and the Criminal Fine Assessment Account for both domestic violence and sexual assault. The FVPSA fund are listed separately. VAWA funds are split between the state-administered funds through Oregon State Police Criminal Justice Services Division (CJSD) and grants directly from the Violence Against Women Act Grants Office in the U.S. Dept. of Justice. The new state funding through Oregon’s Crime Victim’s Assistance Section is called the Oregon Domestic and Sexual Violence Services Fund (ODSVS).

Contributions/Fund-Raising	11.99%	City/County Funding	12.11%
CAF	18.60%	OCADSV funds	2.42%
VOCA	9.20%	ODSVS Fund	8.79%
CJSD VAWA	4.03%	US DOJ VAWA	4.08%
Non-Governmental Grants	4.53%	United Way	4.94%
Reserve and Other Funds	6.58%	CVAS Civil Legal Assistance	1.69%
CVAS Capital Improvement	2.77%	Housing Funds	3.38%

The total funding picture does not describe the variations in funding across individual programs. The CAF funds totaled 18.6% of the overall revenue, including reserve and other funds. The percent CAF comprised of a contracted program's budget ranged from under 10% to a high of almost 44%. Overall city and county funding was reported as 12.11% of total revenue for both contracted and subcontracted programs. However, 12 of all the programs did not receive any city or county funding while another 12 had over 20% of their reported revenue from those sources. United Way funding also varied.

In addition to cash revenue, programs received in-kind donations through over 282,000 volunteer hours. Volunteers are essential to programs being able to provide services. Volunteer hours include direct service hours answering the crisis lines and providing other services, and indirect hours including fund-raising, being on Board of Directors and other activities.