## SUMMARY OF SERVICES PROVIDED BY DOMESTIC and SEXUAL VIOLENCE SERVICE PROGRAMS January 2002 through December 2002

Children, Adults and Families within The Department of Human Services administers funding for both domestic violence shelter and related services contracts and for sexual assault crisis lines and crisis center contracts. During 2002, we contracted with 34 agencies throughout Oregon who provided crisis lines, emergency shelter and related services to survivors of domestic violence and their children. In addition, several programs sub-contracted with other agencies for specific services including culturally specific services.

We also contracted with 27 agencies in 2002 who provided crisis line and crisis center services to survivors of sexual assault. Twenty-five of those agencies also had contracts for domestic violence services. One agency subcontracted with two additional agencies for specialized services to survivors of sexual assault.

All programs received funding from other sources which may include Victim of Crime Act (VOCA) Funds, Violence Against Women Act (VAWA) funds, City and County revenue, local fund-raising, United Way, and foundation grants.

Each month programs submit statistical reports on the number of victims sheltered, the number of calls and the number of victims receiving non-shelter services. They report total program statistics, regardless of the funding source. For example, if VOCA funds paid for a support group coordinator, the number of victims attending group are included. Statistics from subcontractors are also included.

CAF began administering the Sexual Assault Victims Fund in July, 1999 with the first contracts being awarded in May, 2000. We added to the monthly report form. Programs now report whether the primary issue for the survivor was:

- domestic violence (DV),
- sexual assault (SA) or,
- both domestic violence and sexual assault (DV/SA).

It is difficult to define for statistical reporting purposes when the primary issue for a survivor is both domestic violence and sexual assault as opposed to domestic violence only. Sexual assault is a common form of abuse within domestic violence. There is inconsistency across programs on how that is reported.

We changed the monthly report form effective July, 2002. We added additional categories for reporting demographic information for victims who received emergency shelter. We added the types of services that information is collected on by numbers of services and changed reporting on services provided by splitting the age groups into adults (21 and older), teens (12 to 20) and children (under 12).

## **EMERGENCY SHELTER**

During this time period, 30 contracted programs operated shelter facilities. The remaining four used safe homes and/or motels.

CAF collects demographic information on those adult victims who receive emergency shelter through the programs, either in their shelter facilities, safe homes, and/or motels. A victim is counted in the month she leaves shelter. CAF does not collect information on the gender of victims. The majority of victims of domestic violence are women. However, the use of "she" or "woman" in this report includes any victim served.

There are approximately 570 shelter beds for both adults and children in these shelters. This is supplemented by safe homes and motels, but still cannot meet the need. The domestic violence programs kept track of the number of times victims requested shelter, but were not sheltered due to lack of space.

The following table shows the number of adult victims who received emergency shelter through all programs, the number of adult shelter nights, the number of children, the number of child nights, and the number of requests for shelter from adults that could not be met due to lack of space. That number may include duplication as women may have contacted more than one shelter.

# of adult women	2771
# of adult nights	44,189
# of children under 6	1464
# of children 6 & older	1259
# of child nights	42,310
# of unfilled adult requests	11,760

The number of adults sheltered decreased slightly from 2001, but the number of adult nights increased.

In July, we began counting the number of times programs provided co-case management for women in shelter. This typically occurs when a culturally specific program works with a women in another program's shelter. The two programs work together to offer specialized services. During July through December, 170 women received that service.

The following table shows the pattern of stays for adult victims.

# of Nights	# of Adults	<u>Percent</u>
1 to 3	924	33.35%
4 to 7	426	15.37%
8 to 15	465	16.78%
16 to 31	544	19.63%
over 31	412	14.87%

The following three tables show demographics characteristics by numbers of those adult victims sheltered, either in shelter facilities, safe homes or motels. For this year's report, we combined ages over 55 into one category.

# of Adults	Percent
247	8.91%
908	32.77%
1214	43.81%
293	10.57%
91	3.28%
18	0.65%
	247 908 1214 293 91

Ethnic Background	# Adults	<u>Percent</u>
Asian/SE Asian	37	1.34%
African-American	200	7.22%
European Descent/Caucasian	1918	69.22%
Native American or Alaskan Native	150	5.41%
Native Hawaiian or other Pacific Islander	11	0.40%
Hispanic/Latina	343	12.38%
Middle Eastern/Arabic	2	0.07%

Multi-cultural/racial	65	2.35%
unknown/blank	45	1.62%

Middle Eastern/Arabic was only collected beginning July, 2002.

Beginning in July, we added the categories "former co-habitant" and "dating partner" to the relationship of the abuser. We do not have those identified for January through June so have combined former and current co-habitant for this year. "Dating partner" is likely included with "other" for January through June.

Relationship of Abuser	# Adults	<u>Percent</u>
spouse	926	33.42%
ex-spouse	140	5.05%
child	18	0.65%
co-habitant	1131	40.82%
parent	68	2.45%
dating partner (July-Dec only)	103	3.72%
other	276	9.96%
unknown/blank	109	3.93%

## NON-SHELTER SERVICES

Programs also operate crisis lines and offer non-shelter services to victims of sexual assault and/or domestic violence. During 2002, there were over **189,800** calls to domestic violence and/or sexual assault programs. Calls included both crisis and non-crisis service calls. The calls were coded as being primarily:

domestic violence	88,520
sexual assault	8278
domestic violence & sexual assault	14,427
other issue (suicide, homelessness, etc.)	78,601

Programs also provide services to victims who are not in emergency shelter. The table below shows the number of adults who received those in-person services.

Victims are counted only once per month, even though they may receive more than one service during that month. However, victims are counted each month they received services. For example, a victim who during August received advocacy in

obtaining a temporary restraining order and attended support groups twice is only counted once for August. However, if she continues attending support group in September and October, she is again included in September's and October's count. The monthly average is a way to reduce some of the duplication in the count.

However, we redefined the age categories in July. For January through December, we used "adult (18 and older" and "child (under 18)". Beginning July, we used "adult (21 and older)", "teen (12 to 20)" and "child (under 12)". This lowered the monthly count for adults as 18 to 20 year olds were then counted as "teens."

## The services provided include:

- PEER SUPPORT: group or individual sessions designed to validate the experience of the victim, explore with her options and advocate for her safety, build on her strengths, and respect her right to self-determination.
- ADVOCACY: assistance in obtaining needed services when victims were unable to adequately represent themselves.
- , INFORMATION AND REFERRAL: brief assessment of needs and provision of appropriate referrals to meet those needs.

Programs report whether the primary issue for the survivor was:

- domestic violence (DV),
- sexual assault (SA) or,
- both domestic violence and sexual assault (DV/SA).

Again, there is inconsistency on how programs count survivors as either "domestic violence" or "both domestic violence and sexual assault." It may be most useful to add those two categories together.

	DV	DV/SA	SA
Jan	2565	466	139
Feb	2661	519	140
March	2869	422	136
April	3096	310	269
May	2682	353	190
June	2635	264	162
July	1925	750	111
Aug	2177	146	113
Sept	2154	139	146

Oct	2218	195	165
Nov	2098	244	117
Dec	2338	306	130

An average of 2946 adults per month received in-person services from the domestic violence and sexual assault service providers.

Programs provided other related services. These are counted by the number of times these services occurred. There were:

- emergency transportation to safety, either arranged for or provided by the program; and as resources allowed, non-emergency transportation such as to court or other appointments and transportation arranged out of the area for victims locating to a safer place,
- < accompaniment to the hospital,
- court advocacy including the number of times staff/volunteers provided assistance obtaining restraining orders and accompanied victims to court, and
- speaking engagements, community education and public awareness activities, and professional training to children, teens and adults.

	DV	DV/SA	SA
transportation for adults	10,726	1099	388
accompaniment of adults to hospital	627	155	263
court advocacy for adults	10,464	1555	446
speaking engagements	2156	1228	614

Volunteers play key roles in providing services. They answer the crisis lines, staff shelters, advocate in court, serve on Boards of Directors, do fund-raising, and educate their community. During the fiscal year, there were a total of over **282,000** volunteer hours donated to the programs.