

# Performance Measures Review

## FINAL

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**Agency:** Corrections, Oregon Department of

**Date:** November 7, 2002

**Reviewer:** Jeff Tryens

**Approved:** George Dunford

**Mission:** to promote public safety by holding offenders accountable for their actions and reducing the risk of future criminal behavior.

### Summary

The department has ten performance measures linked to three goals and one benchmark. The measures meet the criteria set out in the performance measure guidelines. Measures are a mix of intermediate outcomes and outputs. The goals and measures appear to gauge the success of the most important aspects of the department. The department will need to fill in missing data elements and targets prior to the legislative session. Current biennium measures should be listed on a separate page.

### Comments and recommendations specific to criteria

#### 1. Gauge progress towards goals and pertinent benchmarks

The department has added new performance measures that will provide important performance information regarding inmate rehabilitation while incarcerated. 2001-03 biennium goals or measures that are not carried forward should be listed on a separate page.

#### 2. A few key measures

The department has ten measures. Three relate to operations. The remainder focus on inmate behavior. Measure #1, Percent of inmates with a correction plan, may not provide much information as all inmates should have a corrections plan and any deviation from 100% will likely be a small and reoccurring error rate.

#### 3. Conforms to standard concepts and definitions

All measures are stated properly.

#### 4. Targets

Some measures have targets set. The targets appear realistic.

#### 5. Accurate and reliable data

Data source sheet is attached. Data sources appear legitimate. Narrative and rationale for targets would be helpful.