

Problem Gambling Services (PGS) Meeting
February 9, 2007
10:00 am – 12:00 am
Salem

Attendees: John Benassu; Cascadia Residential, Angela Brooks; Mid Columbia; Andy Cartmill, Washington County; Greta Coe; AMH; Arlenia Elmore-Jeggli, AMH; Hubert Evans, Lifeworks NW PCR; Ron Fisher, AMH; Marion Franc, Cascadia BHC; Byron Fujita; Jennifer Gustafson, Options for Southern Oregon; Wendy Hausotter, AMH; Marilyn Heins, Lincoln County; Julie Hynes, Lane County; Dick Johnson, Cascadia BHC; Marilane Jorgenson, Options for Southern Oregon; Yvonne Kays, Marion County; Delese Kendrick, Center for Living; Ron Logergran, Marion County; Jean Linck, Options for Southern Oregon; Jeff Marotta, AMH; Marcia Mattoso, Cascadia BHC; Marcy Nichols, Linn Co. MH; Janese Olalde, AMH; NW; Joe Reisman, Lifeworks NW; Karen Rutherford, Polk County; Brian Serna, ADAPT – Douglas County; Michele Tantriella-Modell, Emergence; Jeff Taylor, Tillamook County; Tom Ten Eyck; Barbara Turrill, Lincoln County; Peter Walsh, Cascadia BHC; Barb Wiest, Clackamas County; Sharon Williams, Cascadia BHC; Dina Yerex, Cascadia BHC

Introductions

Announcements & In the News

- Residential Care Facility is full with 8 people on the waitlist. Information about admission requirements was distributed and is attached to these minutes.
- Eastern Oregon Alcoholism Foundation is now offering crisis respite bed services to Pathological Gamblers. Included is a parent/child service – children can stay at the facility while their parent is enrolled in the recovery program.

Featured Research See attachment

Manager's Update

Governors' budget has been presented to the Legislature and Problem Gambling Services appears to be positioned to receive additional funds. Shortly after the 2007 legislative session ends and we have an approved budget, allocations changes will be made (anticipated in July or August).

Current legislative session is on. A summary of gambling related bills are attached.

Quality Improvement Updates

Site visits are on schedule and all state funded treatment programs will have had a site review by the end of June 2007.

Workforce Development

Wednesday, February 28th and Thursday, March 1, 2007 are the dates of the spring conference. This will be a full two-day conference at the Valley River Inn in Eugene.

Gambling precertification class will be held at Lewis & Clark. Information attached to minutes.

We are looking into providing 10 registration scholarships to Washington's Western Regional Conference on Youth Gambling Awareness April 5-7, 2007. More information will be sent out via email after the arrangements are finalized.

Needs assessment needs to be done again. We will be doing an individual survey, looking at data from report cards, annual reports and other sources, talking to the ACCs and AMH staff for ideas on workforce development efforts for the next biennium.

Agency-based training is another option we would like to support. A considerable commitment is generally needed on the part of the agency. Requests should go to Wendy.

In the next biennium there will likely be more contracting for workforce development; anyone interested in doing training should contact Wendy at 503-945-9703.

Statewide Prevention

An RFP has been issued for a prevalence study covering youth aged 12-17 and some of their parents. If you are interested in seeing a copy of the RFP for this study email or call Wendy or Arlenia. If you are interested in being on the review panel contact Wendy. Results should be available in about 6 months and will provide very useful data for program planning.

Prevention site visits will start in Spring. Wendy will send more information on what the site visits will entail. They will be informal to collect baseline information about each program.

Upcoming Exhibiting/Presentations by AMH:

- Governors Occupational Safety and Health Conference
- Oregon School Nurses Association
- Bankers' Association

Implementation Plans: We invite comments/suggestions on improving the implementation plan process. Send ideas to Wendy.

Committee Reports

Prevention: Andy Cartmill

- OPGAW coming up March, the new PGS Resource Guide is done and has many useful ideas and tools.
- DHS issued a press release on this year's OPGAW artwork search; we will be producing a calendar using the selected artwork.
- Suggestion to use the prevention blog more to share ideas and resources: go to www.gamblingprevention.blogspot.com.
- Prevention subcommittee requested time on the agenda for the next PGS meeting to talk about: helpline number, prevention versus outreach, penetration rate.

Policy: Jeff Marotta

- Refer to the Policy Subcommittee Minutes

Oregon Lottery

Carole Hardy distributed a poster and pamphlets from the problem gambling campaign. The campaign will be in print, on television, and on billboards. The campaign gives examples of various problematic behaviors and uses the tag line "that's a call for help". Several people had positive feedback about the campaign.

Lottery is also exploring web advertising.

A new problem gambling prevention focused ad is currently in production and is scheduled for release during OPGAW. This ad will feature a dramatization (a person gambling has two additional heads emerge and engage with each other) of the self-talk, positive and negative, which some gamblers experience. It will also feature the new 877 MY-LIMIT helpline number.

More new brochures will be coming out in a month that is targeted to: youth, parents, seniors, physicians, Spanish language speakers, workplace, educators, college and general population.

If you have comments to share with Carole Hardy please feel free to contact her at, Carole.Hardy@state.or.us.

Field Reports

Helpline: Michele Tantriella-Modell

Please let the Helpline know if there are any changes to the contact information or services provided by your program. Referral information is again being sent via fax

since December. Attached to the minutes are the Helpline data from January and February.

Herbert & Louis: No report

Gambling Addiction Treatment Foundation: Sharon Williams

The Foundation is reviewing its activities. Tom Moore was elected to the Board of the National Council (Vice-President).

ACCBO: Dick Johnson

A video on the need for supervisory training re: problem gambling is in the works and several counselors are featured in it.

ACC (Approved Clinical Consultants) are generally being well received and their services are being welcomed. So far approximately 20 providers have accepted the offer for the use of the ACC.

This afternoons CEU Opportunity was “Processing Problem Cases – Roundtable discussions” and was provided by Dick Johnson.

Next Meeting:

Date: Friday, April 13, 2007

9:00 – 10:00 am Subcommittee meetings

12:00 – 1:00 pm LUNCH ON YOUR OWN

10:00 – 12:00 am PGS meeting

1:00 – 3:30 pm CEU opportunity

Willamette ESD 2611 Pringle Road SE (parking is free)

Salem, OR 97302 (503) 588-5330

From the North:

1. Take I-5 South.
2. Take Exit 253, OR-22 to N. Santiam Hwy/Stayton/Detroit Lake and OR-99E Business.
3. Bear right on ramp at sign reading "Salem and OR-99E Business".
4. Continue on OR-22,OR-99E and go Northwest for 1.0 mile.
5. Turn left on 25th St SE and go South for 0.4 miles.
6. Turn right on McGilchrist St SE and go West for 0.8 miles
7. Turn left on Pringle Rd SE and go South for 0.1 miles to WESD.

From the South:

1. Take I-5 North.
2. Take Exit 249 to Salem.
3. Bear right on Commercial St SE and go Northwest for 2.6 miles.
4. Turn right on 12th St Cut Off SE and travel Northeast on 12th St.
5. Turn right on Fairview Ave SE and go East for 0.2 miles.
6. Turn left on Pringle Rd SE and go North for 0.1 miles to WESD

PGS POLICY SUBCOMMITTEE MEETING

February 9, 2007

9:00 – 10:00 am

Salem

Attendees: Arlenia Elmore-Jeggli, Hubert Evans, Lifeworks NW PCR; AMH; Marilane Jorgenson, Josephine County; Delese Kendrick, Center for Living; Jeff Marotta, AMH; Marcy Nichols, Linn Co. MH; Janese Olalde, AMH; Joe Reisman, Lifeworks NW, Karen Rutherford, Polk County; Michele Tantriella-Modell, Emergence; Peter Walsh, Cascadia BHC

Service Elements

Service element revisions have been sent to Department of Justice to be finalized.

Discussion of Allocation System

Most gambling treatment funds are allocated through SE 81 (outpatient gambling treatment). This SE is set up as a fee for service. Changing allocations from a grant based system to the current fee for service system led to a 37% first year increase in gamblers being treated and reduced the average cost per service hour from \$118 to \$46. Proving that when it comes to allocating funds for gambling treatment a fee for service system, compared to a grant based system, produces better outcomes and is significantly more cost efficient. The downside of a fee for service system is that Counties/Agencies pay for staff time then if the staff didn't generate enough claims they are required to pay back the difference between the allocation amount and the claims total. This makes it risky to hire staff and potentially County/Agency could end up losing money. These concerns have led to both regions where there are overcrowded groups with programs at capacity (too risky to hire new staff) and regions that can't generate the claims to cover their expenses. The dilemma is that without fee for service the motivation to serve more clients is decreased and unlike other populations, problem gamblers do not readily present for treatment and drop-out easily without aggressive engagement activities.

We are open to suggestions and are looking for ideas to make this system better. The system is not working ideally and there are some feelings that there are unrealistic expectations from the state for the counties to be able to successfully grow. Proposals for changing the allocation system should be sent to Jeff.