

# Draft

## 1-27-04

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TO: Community Mental Health Programs, Mental Health Organizations, Family Members, etc.

FROM: Robert Nikkel, MSW  
Administrator  
Office of Mental Health and Addiction Services

SUBJECT: 2003 Oregon Youth Services Survey

Attached is the Final Report from the Office of Mental Health and Addiction Services (OMHAS) 2003 Youth Services Survey. Surveys were mailed to a sample of 2,000 randomly selected caregivers (parents or guardians) of children who received Oregon Health Plan (OHP) funded outpatient mental health services from July 1, 2002, to December 31, 2002. The Youth Services Survey for Families (YSS-F) is designed to collect data measuring caregivers' perception of services received by their children along five domains: access, family involvement or participation, cultural sensitivity, appropriateness, and treatment outcome. The information from the returned surveys was compiled into this report and the findings are representative of caregivers (parents or guardians) of children who received OHP funded outpatient mental health services.

The report indicates there is room for improvement in the provision of OHP child and adolescent outpatient services. OMHAS will be using the survey results, OMHAS published data, and, other quality improvement efforts to assist in our statewide plan and would encourage providers to use these resources in their quality improvement planning efforts.

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