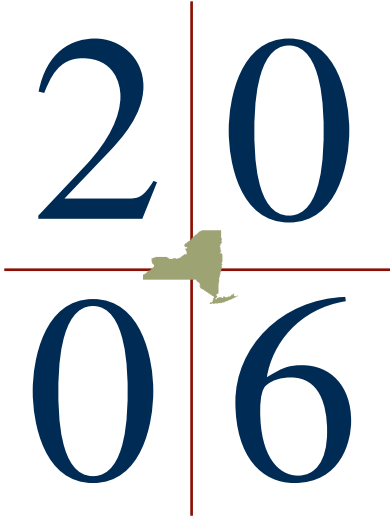


**New York State
Workforce Development System**

P r o g r a m Y e a r

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06



A n n u a l R e p o r t



On behalf of the State Workforce Investment Board and the New York State Department of Labor, we are proud to present the Program Year 2006 WIA Title I-B Annual Report.

New York's workforce development system has been progressive in addressing the challenges to develop and retain a skilled workforce through innovative programs and strategies, regional initiatives and greater collaboration at the state policy level.

These efforts have resulted in:

- A 32% increase in the number of Adult and Dislocated Workers who received staff-assisted services during the 2006 program year as compared to PY05;
- Training for over 75,000 incumbent workers, to date, under innovative grants open to New York's businesses;
- Improved services to one-stop center customers through functional alignment of staff and resources;
- Up to \$2 million in WIA funds set aside to support the Reemployment Services for Veterans Program (RSVP); and
- Up to \$15 million in Rapid Response and WIA funds set aside to provide services to health care workers displaced as a result of closure and merging of health care facilities recommended by the Berger Commission Report.

In addition, we continue to support the efforts of the State's local workforce areas in leading and participating in regional WIRED initiatives. Although the projects were not selected for the most recent WIRED Generation III awards, the State agrees with its funders that these are critical initiatives. We are therefore currently developing ways to support those efforts through grants using state-level WIA monies.

Finally, state and local leadership changes have given us the opportunity to include new perspectives and new ideas. We are excited to be moving New York State's workforce system forward, in collaboration with our excellent local workforce boards and one-stop staff, as well as high-level partners from all sectors, including higher education, economic development, and business and industry.

Sincerely,

Richard Calo, Chair
NYS Workforce Investment Board

M. Patricia Smith, Commissioner
NYS Department of Labor







New York State Workforce Development System Program Year 2006 Annual Report

During Program Year 2006 there was progress, change and new leadership for New York's workforce system.

Summary

The State Workforce Investment Board continued its efforts in the 2006 Program Year to make progress on a number of broad initiatives: (1) increased emphasis on **regional partnerships and sector strategies**; (2) streamlining functions for better efficiency through greater emphasis on **integration of workforce services and resources**; and (3) making additional state-level WIA funds available for **training incumbent workers**. Through New York's coordination effort, the State also instituted a state-funded Reemployment Services Program for UI claimants that applies service standards across the state. This will reduce the length of time people claim UI benefits and the percentage who remain unemployed when their benefits run out.

New appointees under Governor Eliot Spitzer are working under the guidance of the State Board to make our workforce system into a more cohesive, coordinated enterprise that maximizes partnerships with education and business to spur the State's economic growth.

Despite a nearly 15% decrease in WIA funding over the last program year, in PY06 our local areas provided staff-assisted services to 32% more Adults and Dislocated Workers than in PY05. The State also passed all 17 of its performance measures again this program year. We are proud of the efforts of local workforce staff to increase service levels. We are also encouraged by the efforts of local boards and leaders working with regional partners to create a pipeline for skilled and talented workers that will retain and attract businesses to their areas.





PY 06 Highlights

State Level WIA Activities

BUSINYS: New York's highly successful Building Skills in New York State (BUSINYS) project ended in November 2006. BUSINYS supported employer and local efforts for lifelong learning for incumbent workers by providing funds to training them. BUSINYS provided funds to employers to train staff in specific skills needed by that business or industry, which offer career growth and increased wages. The proposed training had to provide the workers with transferable skills or an industry-recognized certification or credential. During the more than four-year duration of this program, we received 2,302 applications and made 1,406 awards totaling \$66.42 million to provide **training to 77,207 workers**. These grants benefitted all sectors in New York's economy with training across a diverse range of skills.

Of the 1,406 awards made to businesses over the life of the grant, 78% of the contracts went to businesses in sectors considered "High Growth" as noted in the table below. Within this group, nearly 62% of the awards went to companies in the Geospatial Technology and Hospitality sectors, representing 26,803 trainees.

High Growth Sector	Number of Businesses Awarded Contracts	Percent of All BUSINYS Contracts	Number of Trainees
Advanced Manufacturing	122	11.12%	6,140
Automotive	8	0.73%	296
Biotechnology	32	2.92%	789
Construction	33	3.01%	624
Financial Services	27	2.46%	1,712
Geospatial Technology	262	23.88%	10,404
Health Care	148	13.49%	5,933
Hospitality	415	37.83%	16,399
Information Technology	36	3.28%	784
Retail	12	1.09%	1,863
Transportation	2	0.18%	17
Total	1,097	100.00%	44,961





ADVANCE-NY: Building on the tremendous success of the BUSINYS training grants, in March of 2007 New York State launched the **ADVANCE-NY** Request for Applications. This open-ended grant program provides funds to businesses to train incumbent workers in specific occupational skills needed by the business or industry and which leads to career growth and increased wages. **ADVANCE-NY** resembles the BUSINYS program because it targets private sector workers and the maximum grant is \$50,000.00. **ADVANCE-NY** differs, however, by focusing on occupational skills and requiring that the trainees receive a pay raise within six months of the end of the contract. Training for general or entry-level skills such as customer service, word processing, management and communication do not qualify. Large companies (100+ employees) must pay 25% of the training costs; there is a \$2,000 limit on training for each employee per application; and a cap of \$100,000 per organization over the lifetime of the grant. To date, 108 applications have been received and 48 applications totaling \$978,112 have been awarded to **train 1,110 workers**.

Strategic projects that have continued during this program year include:

Reemployment Services for Veterans: The department began accepting applications for funding under the Reemployment Services for Veterans Program (RSVP) in June of 2006. The program serves unemployed or underemployed, honorably discharged veterans in New York State, who served on active military duty on or after March 1, 2003. It gives them access to career-ladder employment by providing On-the-Job-Training (OJT) funding opportunities. The program also provides for OJT support for private sector businesses in New York State that hire or promote these veterans into full-time OJT positions. We set aside \$2 million in PY 05 funds to support this program. The funding limit under RSVP is \$50,000 per organization with the maximum contract length of one year. Individual OJT recipients within a grant may receive up to 26 weeks of training. To date, the department has awarded six applicant organizations \$213,161 to provide OJT to 90 recipients.

Workforce Intelligence: The department is working with the New York State Association of Counties (NYSAC) and the Workforce Development Institute (affiliated with the State's AFL-CIO) to share knowledge that will help coordinate workforce development, education and training policies. This cooperation will bring new growth to areas, meet business needs to maintain full employment and avert job loss, or collect and analyze the needs of workers facing layoff. Such workforce intelligence activities have assisted local areas in western New York where auto workers have been downsized. NYSAC and WDI also share data with the department and other state agencies for strategies to aid workers affected by the recommendations of the Berger Commission for hospital and nursing home downsizing, consolidation and closure. The Governor and the State Board plan to commit up to \$15 million of Rapid Response and State Level WIA funds to assist displaced workers from affected health care facilities under a new grant opportunity released in PY07.





Mapping Career Ladders in Key Industry Sectors: The state continues to link qualified consultants established through a prior Request for Qualifications (RFQ) with local WIBs to create local partnerships for career ladder exploration and development. Local Boards can submit an electronic application for assistance with a proposed industry-specific project in their region. During the past year, the Finger Lakes Region completed a project focusing on the Hospitality and Tourism sector. Onondaga and The Cayuga/Cortland local areas initiated a project focusing on the Advanced Manufacturing sector. The state is currently exploring a career ladder project for the construction trades that enables workers to move into construction project management positions.

State Workforce Investment Board Highlights

Board Strategies

Membership: The State's new Administration brought changes to the Board's membership at the state agency level. The Commissioner of the Office of Temporary and Disability Assistance, the Chancellor of the State University of New York, the Commissioner of the Office of Children and Family Services, and the Upstate and Downstate Co-Chairs of the Empire State Development Corporation joined the Commissioner of the Department of Labor as new members of the State Board at its meeting in February 2007. Along with Governor Eliot Spitzer, these new members promise to give the Board a new perspective and greater collaboration at the state agency level on workforce issues. Further membership changes are anticipated during the coming months, to ensure representation that reflects the economy of the state.

State Workforce Development System Strategy: The Board's strategy for the statewide workforce development system has kept pace with the emerging issues and economic realities that have faced New York's workers and businesses over the past several years. However, the Board recognizes the need to do more to address the worker and skill shortages experienced by businesses as rapid technological innovations, and economic and global issues continue to affect their markets. Thus in June 2006, the State and the Board commissioned a research study of 15 other states to find innovative practices and policies that drive successful workforce systems nationwide. This data -- along with information about what's working in New York's local workforce systems and what isn't -- will inform a new workforce strategy for the state.

Regional Partnership Initiatives: During PY06 the State Board has fostered regional initiatives that mirror the structure and goals of the federal WIRED program. Local areas presented their WIRED Generation III applications for consideration by the State Board. Of the seven applications, two were forwarded to USDOL for the WIRED III grant. Neither was chosen by USDOL for funding, but the Board offered another chance to support regional partnerships through a Regional Sector Strategies RFP funded by statewide WIA monies. Three of the regional partnerships have applied for the State's Sectoral Strategies level two implementation grant funding in the amount of \$500,000.



The nine-county Finger Lakes region is one of 13 designated WIRED regions in the country funded by USDOL WIRED Generation II grants. It has developed and funded 17 different projects to date. A sample of projects includes:

- Masters of Science Degree in Science and Technology Commercialization at the University of Rochester;
- Entrepreneurship & Strategic Growth Immersion Sequence Program at Rochester Institute of Technology (RIT);
- Regional Apprenticeship System;
- Educator Internships;
- Young Entrepreneurs Academy at the University of Rochester; and
- Science and Technology Camp Expansion

Functional Alignment of One-Stop Services

The State Workforce Investment Board (State Board) continued to encourage integrated resources and services through functional alignment of WIA and Wagner-Peyser during PY06. As part of the State's initiative to have LWIA's develop and implement functional alignment (FA) strategies, we developed a budget tool that helped locals identify the best way to use WIA Title I resources to support an aligned local/regional service delivery plan. We gave local boards technical assistance to develop the budget portions of their functional alignment plan addendum, which helped them to identify opportunities for resource sharing and system integration. That budgeting exercise refined an earlier State effort reported in our PY05 WIA Report, where we asked the LWIAs to re-visit their agency budgets from a "Business Perspective." In that effort, the LWIAs looked at the return on investment of public resources by examining various components of their overall budget such as infrastructure costs, overhead costs, and direct training and support costs.

For efficiency and effectiveness in services offered to affected workers under the Trade Adjustment Act (TAA), the State required a standard Individual Employment Plan (IEP) when they seek retraining or other services leading to re-employment. Use of the IEP ensures a comprehensive review to maximize the benefits and resources available.

Reemployment Services Strategy: On September 8, 2006, the State issued Workforce Development System Technical Advisory (TA) #06-15 to communicate a new State Department of Labor policy framework for the state-funded Reemployment Services Program. The TA applies New York's functional alignment effort to the UI claimants who comprise over 60% of the shared job seeker customer pool of the statewide One-Stop System in NYS (W-P, Vets, WIA, and TAA combined customer base). Therefore it was important that a statewide strategy was established to coordinate services to UI claimants to ensure that UI claimants across the state are afforded common service expectations and are held to common program requirements. TA #06-





15 established minimal statewide program requirements designed to provide a statewide reemployment service strategy for UI claimants that will:

- Emphasize early intervention;
- Provide statewide service standards across the state, yet encourage regional/local service delivery that tailors services to individual customer needs;
- Increase the number of UI claimants who positively enter employment as measured by the UI Performs federal *Facilitation of Beneficiary Reemployment* measure and the adult common measures;
- Reduce UI benefit duration and UI exhaustion rates; and
- Speed the referral of claimants who need additional help to other support services available within the public workforce system including, but not limited to, training/retraining.

Each Employment Services (ES) Regional Administrator had to consult with each of the WIB Directors and One-Stop Operators within a region to develop a regional Reemployment Services Plan. The Plan identified how the required program elements identified in TA #06-15 would be consistently implemented in each local area in the region within the context of local functional alignment plans.

As another element of New York's functional alignment policy, the Reemployment Services Operating System (REOS) was modified so both ES and WIA partner staff could access it as needed. Any/all staff providing reemployment services to UI customers can access the comprehensive case management data for all UI customers via REOS to eliminate duplication of effort and provide effective, streamlined service to the customer.

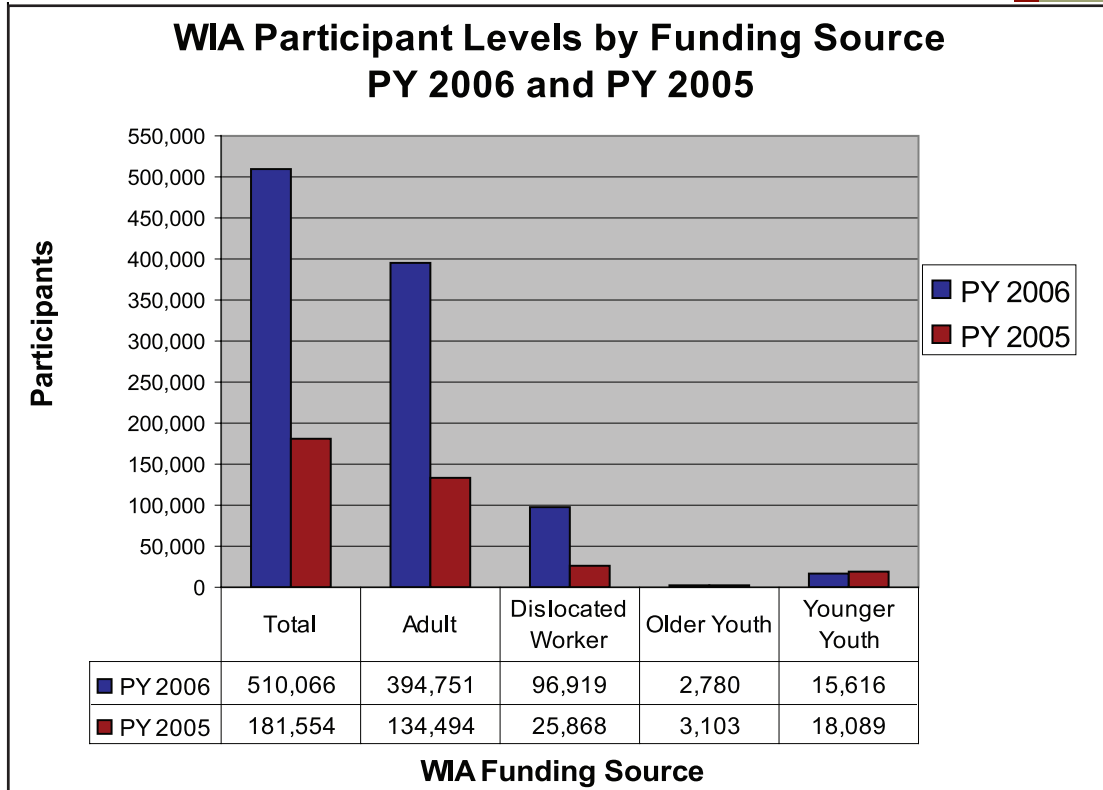
Regional Functional Alignment Forums: To ease the transition, the State and its contractor, NYATEP, held Regional Functional Alignment Forums. These forums let direct service staff and their supervisors meet with colleagues in their region to discuss common alignment issues, practical ways to apply FA to the One-Stop Center operations, and innovative ideas that make alignment work. The first round of forums was held in the spring of 2007 in five locations across the state. The second round of five forums is set to begin in September, 2007. We held a statewide FA conference call in the interim to share additional information and solutions to common integration problems. These sessions give direct service staff a way to discuss how to make integrated service delivery work on the ground. The sessions have been well-received and will continue into PY07.





PY 2006 Local Workforce Board/Area Highlights

During PY 2006, New York's 33 local workforce investment boards made a tremendous effort and progress in implementing the functional alignment service delivery policy across workforce programs. Functional alignment let us integrate services and track and report on individuals who received a staff assisted service across the various programs. For PY 2006, NYSDOL reported 485,585 Adult and Dislocated Worker participants who received a staff-assisted service, in comparison to the 153,957 staff assisted Adult and Dislocated Workers reported in PY 2005.



New York faced a 14.66% decrease in funding for PY 2006 from PY 2005 funding levels. One-Stop systems are severely affected by these decreases, especially with the rising cost of rent, utilities, employee benefits and technology. Furthermore, expected decreases in funding in the coming years will further stress the State's workforce system.

New York is proud of the achievements by One-Stop staff in the delivery of quality employment and training services. The State continues to strive for constant improvement and places a high emphasis on program performance management. New York State passed all 17 WIA performance measures for PY 2006, with an overall state achievement of 98% of its performance standards, calculated as an average across all measures.





At the local level, 11 of New York State's 33 local boards passed all 17 performance measures. Most significantly, all 33 local areas continued to pass the Adult Entered Employment Rate, Adult Retention Rate and Dislocated Worker Retention Rate

Table A - Workforce Investment Act Customer Satisfaction Results

Customer Satisfaction	Negotiated Performance Level	Actual Performance Level - American Customer Satisfaction Index	Number of Surveys Completed	Number of Customers Eligible for the Survey	Number of Customers Included in the Sample	Response Rate
Participants	76	76.1	4,177	191,280	6,000	69.6
Employers	75	75.7	5,590	25,848	7,200	77.6

Table B - Adult Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	65	62.1	40,860
			65,747
Employment Retention Rate	82	78.8	18,082
			22,935
Average Earnings	\$11,275	\$10,841	\$190,557,556
			17,578
Employment and Credential Rate	72	58.8	3,273
			5,566

Table C - Outcomes for Adult Special Populations

Reported Information	Public Assistance Recipients Receiving Intensive or Training Services		Veterans		Individuals With Disabilities		Older Individuals	
Entered Employment Rate	60.9	436	61.5	2,651	52.5	1,611	57.3	4,208
		716		4,313		3,071		7,346
Employment Retention Rate	73.2	372	79.0	720	74.8	539	78.8	1,565
		508		911		721		1,986
Average Earnings	\$7,453	\$2,541,406	\$12,442		\$9,666	\$4,871,868		\$16,500,402
		341		676		504		1,506
Employment and Credential Rate	52.7	109	67.5	166	49.0	100	49.3	197
		207		246		204		400





Table D - Other Outcome Information for the Adult Program

Reported Information	Individuals Who Received Training Services		Individuals Who Only Received Core and Intensive Services	
Entered Employment Rate	77.0	2,921	61.2	37,939
		3,792		61,955
Employment Retention Rate	83.3	3,980	77.7	14,102
		4,778		18,157
Average Earnings	\$11,975	\$45,684,090	\$10,526	
		3,815		13,763

Table E - Dislocated Worker Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	65	63.3	17,314
			27,371
Employment Retention Rate	89	85.4	11,078
			12,965
Average Earnings	\$14,900	\$14,158	\$151,416,406
			10,695
Employment and Credential Rate	65	62.2	1,847
			2,969

Table F - Outcomes for Dislocated Worker Special Populations

Reported Information	Veterans		Individuals With Disabilities		Older Individuals		Displaced Homemakers	
Entered Employment Rate	60.8	1,329	56.4	591	54.6	2,723	60.3	152
		2,186		1,047		4,991		252
Employment Retention Rate	84.1	770	81.0	307	83.2	1,599	76.3	329
		916		379		1,922		431
Average Earnings	\$14,792	\$10,931,019	\$11,970	\$3,471,442	\$13,536	\$20,547,059	\$8,974	\$2,772,861
		739		290		1,518		309
Employment And Credential Rate	66.0	186	52.7	49	56.2	223	46.7	14
		282		93		397		30





Table G - Other Outcome Information for the Dislocated Worker Program

Reported Information	Individuals Who Received Training Services		Individuals Who Received Only Core and Intensive Services	
Entered Employment Rate	79.6	2,105	61.5	15,209
		2,646		24,725
Employment Retention Rate	87.9	2,395	84.8	8,683
		2,725		10,240
Average Earnings	\$14,382	\$32,834,662	\$14,097	\$118,581,744
		2,283		8,412

Table H.1 - Youth (14-21) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Placement in Employment or Education	NA	38.9	4,552
			11,707
Attainment of Degree or Certificate	NA	19.7	2,116
			10,720
Literacy and Numeracy Gains	NA	28.0	147
			518

Table H.2 - Older Youth (19-21) Program Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Entered Employment Rate	67	73.4	1,089
			1,484
Employment Retention Rate	78	75.9	1,081
			1,424
Six Months Earnings Increase	\$2,975	\$2,838	\$3,116,456
			1,098
Credential Rate	55	57.8	933
			1,614





Table I - Outcomes for Older Youth Special Populations

Reported Information	Public Assistance Recipients		Veterans		Individuals With Disabilities		Out-of-School Youth	
	Entered Employment Rate	73.2	183 250	NA	0 0	74.8	107 143	74.2
Employment Retention Rate	68.2	144 211	NA	0 0	76.9	83 108	75.8	1,020 1,345
Earnings Change in Six Months	\$2,725	\$452,383 166	NA	\$0 0	\$2,607	\$159,051 61	\$3,016	\$3,136,906 1,040
Credential Rate	54.3	144 265	NA	0 0	68.4	104 152	58.6	861 1,471

Table J - Younger Youth (14-18) Results

Reported Information	Negotiated Performance Level	Actual Performance Level	
Skill Attainment Rate	75	72.7	10,298
			14,163
Youth Diploma or Equivalent Rate	55	60.4	1,504
			2,492
Retention Rate	55	55.2	1,706
			3,093

Table K - Outcomes for Younger Youth Special Populations

Reported Information	Public Assistance Recipients		Individuals With Disabilities		Out-of-School Youth	
	Skill Attainment Rate	64.3	958 1,489	82.4	982 1,192	67.1
Diploma or Equivalent Attainment Rate	58.9	123 209	72.1	168 233	44.2	411 930
Retention Rate	48.9	170 348	56.5	152 269	55.1	735 1,334





Table L - Other Reported Information

Reported Information	12 Month Employment Retention Rate		12 Months Earnings Increase (Adults and Older Youth) or 12 Months Earnings Replacement (Dislocated Workers)		Placements in Non-traditional Employment		Wages at Entry Into Employment for Those Individuals Who Entered Unsubsidized Employment		Entry Into Unsubsidized Employment Related to the Training Received of Those Who Completed Training Services	
Adults	79.3	17,763	\$3,587	\$76,848,145	0.0	5	\$5,036	\$203,887,257	8.3	242
		22,391		21,425		40,860		40,487		2,920
Dislocated Workers	85.1	11,823	93.7	\$166,298,990	0.1	14	\$7,037	\$120,106,431	13.1	275
		13,898		\$177,496,686		17,314		17,069		2,105
Older Youth	62.7	911	\$2,823	\$3,147,177	0.0	0	\$2,409	\$2,233,081		
		1,454		1,115		1,089		927		

Table M - Participation Levels

Reported Information	Total Participants Served	Total Exiters
Total Adult Customers	485,585	318,709
Total Adults (self-service only)	56,914	28,815
WIA Adults	394,751	256,482
WIA Dislocated Workers	96,919	64,966
Total Youth (14-21)	18,396	11,265
Younger Youth (14-18)	15,616	9,711
Older Youth (19-21)	2,780	1,554
Out-of-School Youth	4,484	2,600
In-School Youth	13,912	8,665





Table N - Cost of Program Activities

Program Activity		Total Federal Spending
Local Adults		\$50,968,876
Local Dislocated Workers		\$37,633,220
Local Youth		\$48,724,469
Rapid Response (up to 25%) WIA Section 134(a)(2)(B)		\$11,757,033
Statewide Required Activities (up to 15%) WIA Section 134(a)(2)(B)		\$9,644,251
Statewide Allowable Activities WIA Section 134(a)(2)(B)	Program Activity Description	
	Miscellaneous	\$3,143,740
	INCUMBENT WORKER TRAINING INITIATIVES (to upgrade the skills of workers to continue to meet the needs of business)	\$15,509,177
Total of All Federal Spending Listed Above		\$177,380,766





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Albany/Rensselaer/Schenectady Counties	Total Participants Served	Adults	11,193	
		Dislocated Workers	3,184	
		Older Youth (19 - 21)	52	
		Younger Youth (14 - 18)	284	
36005	Total Exiters	Adults	7,855	
		Dislocated Workers	2,064	
		Older Youth (19 - 21)	22	
		Younger Youth (14 - 18)	115	
Customer Satisfaction	Program Participants	76	76.0	
	Employers	75	74.3	
Entered Employment Rate	Adults	65	62.5	
	Dislocated Workers	65	66.7	
	Older Youth	67	65.2	
Retention Rates	Adults	82	72.7	
	Dislocated Workers	89	83.4	
	Older Youth	78	76.9	
	Younger Youth	55	65.4	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$8,698	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$12,317	
	Older Youth	\$2,975	\$3,321	
Credential/Diploma Rates	Adults	72	63.6	
	Dislocated Workers	65	53.1	
	Older Youth	55	54.2	
	Younger Youth	55	46.8	
Skill Attainment Rate	Younger Youth	75	74.0	
Placement in Employment and Education	Youth (14 - 21)	NA	46.2	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	49.4	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		1	1	15





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level
		Customer Satisfaction	Program Participants
	Employers	75	77.2
Entered Employment Rate	Adults	65	57.9
	Dislocated Workers	65	55.8
	Older Youth	67	74.3
Retention Rates	Adults	82	77.1
	Dislocated Workers	89	82.3
	Older Youth	78	74.2
	Younger Youth	55	46.4
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$10,447
	Dislocated Workers	\$14,900	\$13,891
	Older Youth	\$2,975	\$2,913
Credential/Diploma Rates	Adults	72	44.5
	Dislocated Workers	65	46.5
	Older Youth	55	60.0
	Younger Youth	55	60.5
Skill Attainment Rate	Younger Youth	75	58.8
Placement in Employment and Education	Youth (14 - 21)	NA	29.3
Attainment of Degree or Certificate	Youth (14 - 21)	NA	8.9
Literacy or Numeracy Gains	Youth (14 - 21)	NA	14.3
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).			
Overall Status of Local Performance	Not Met	Met	Exceeded
	3	0	14





Table O - Local Performance

City of Yonkers	Total Participants Served	Adults		
		3,417		
		Dislocated Workers 866		
		Older Youth (19 - 21) 27		
		Younger Youth (14 - 18) 131		
36030	Total Exiters	Adults 1,867		
		Dislocated Workers 502		
		Older Youth (19 - 21) 18		
		Younger Youth (14 - 18) 66		
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	76	77.2	
	Employers	75	76.0	
Entered Employment Rate	Adults	65	73.2	
	Dislocated Workers	65	72.4	
	Older Youth	67	70.6	
Retention Rates	Adults	82	80.8	
	Dislocated Workers	89	84.6	
	Older Youth	78	68.8	
	Younger Youth	55	25.0	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$13,110	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$15,353	
	Older Youth	\$2,975	\$1,659	
Credential/Diploma Rates	Adults	72	66.7	
	Dislocated Workers	65	89.3	
	Older Youth	55	42.1	
	Younger Youth	55	41.3	
Skill Attainment Rate	Younger Youth	75	66.5	
Placement in Employment and Education	Youth (14 - 21)	NA	40.0	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	86.2	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	NA	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met 4	Met 0	Exceeded 13





Table O - Local Performance

Reported Information		Negotiated	Actual	
		Performance Level	Performance Level	
Chemung/Schuyler/Steuben Counties	Total Participants Served	Adults	11,827	
		Dislocated Workers	2,207	
		Older Youth (19 - 21)	60	
		Younger Youth (14 - 18)	135	
36045	Total Exiters	Adults	7,157	
		Dislocated Workers	1,297	
		Older Youth (19 - 21)	46	
		Younger Youth (14 - 18)	73	
Customer Satisfaction	Program Participants	76	76.0	
	Employers	75	80.3	
Entered Employment Rate	Adults	65	66.4	
	Dislocated Workers	65	69.4	
	Older Youth	67	68.2	
Retention Rates	Adults	82	87.5	
	Dislocated Workers	89	88.5	
	Older Youth	78	76.7	
	Younger Youth	55	70.0	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$16,789	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$14,513	
	Older Youth	\$2,975	\$3,129	
Credential/Diploma Rates	Adults	72	78.8	
	Dislocated Workers	65	69.8	
	Older Youth	55	61.3	
	Younger Youth	55	70.8	
Skill Attainment Rate	Younger Youth	75	77.1	
Placement in Employment and Education	Youth (14 - 21)	NA	71.4	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	54.5	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	50.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Hempstead/Long Beach	Total Participants Served	Adults	10,399	
		Dislocated Workers	3,996	
		Older Youth (19 - 21)	25	
		Younger Youth (14 - 18)	69	
36060	Total Exiters	Adults	7,444	
		Dislocated Workers	2,578	
		Older Youth (19 - 21)	3	
		Younger Youth (14 - 18)	19	
Customer Satisfaction	Program Participants	76	75.0	
	Employers	75	69.3	
Entered Employment Rate	Adults	65	70.7	
	Dislocated Workers	65	69.8	
	Older Youth	67	0.0	
Retention Rates	Adults	82	76.1	
	Dislocated Workers	89	81.6	
	Older Youth	78	50.0	
	Younger Youth	55	71.4	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$10,911	
	Dislocated Workers	\$14,900	\$14,757	
	Older Youth	\$2,975	\$2,970	
Credential/Diploma Rates	Adults	72	50.0	
	Dislocated Workers	65	61.9	
	Older Youth	55	0.0	
	Younger Youth	55	94.7	
Skill Attainment Rate	Younger Youth	75	65.4	
Placement in Employment and Education	Youth (14 - 21)	NA	36.2	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	41.9	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	NA	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		4	0	13





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
		Jefferson/Lewis Counties	Total Participants Served	Adults 5,072
		Dislocated Workers 663		
		Older Youth (19 - 21) 33		
		Younger Youth (14 - 18) 174		
36065	Total Exiters	Adults 3,226		
		Dislocated Workers 440		
		Older Youth (19 - 21) 10		
		Younger Youth (14 - 18) 88		
Customer Satisfaction	Program Participants	76	75.9	
	Employers	75	77.5	
Entered Employment Rate	Adults	65	69.8	
	Dislocated Workers	65	71.4	
	Older Youth	67	93.8	
Retention Rates	Adults	82	89.6	
	Dislocated Workers	89	94.1	
	Older Youth	78	90.0	
	Younger Youth	55	74.4	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$10,972	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$11,242	
	Older Youth	\$2,975	\$3,447	
Credential/Diploma Rates	Adults	72	67.1	
	Dislocated Workers	65	73.2	
	Older Youth	55	77.8	
	Younger Youth	55	63.9	
Skill Attainment Rate	Younger Youth	75	84.7	
Placement in Employment and Education	Youth (14 - 21)	NA	60.0	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	45.8	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	100.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		0	1	16





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Niagara County	Total Participants Served	Adults	9,755	
		Dislocated Workers	1,682	
		Older Youth (19 - 21)	37	
		Younger Youth (14 - 18)	110	
36080	Total Exiters	Adults	7,020	
		Dislocated Workers	1,194	
		Older Youth (19 - 21)	32	
		Younger Youth (14 - 18)	88	
Customer Satisfaction	Program Participants	76	80.7	
	Employers	75	78.0	
Entered Employment Rate	Adults	65	66.6	
	Dislocated Workers	65	68.0	
	Older Youth	67	75.0	
Retention Rates	Adults	82	85.1	
	Dislocated Workers	89	86.8	
	Older Youth	78	70.6	
	Younger Youth	55	60.3	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$13,002	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$12,647	
	Older Youth	\$2,975	\$3,516	
Credential/Diploma Rates	Adults	72	58.5	
	Dislocated Workers	65	71.4	
	Older Youth	55	57.6	
	Younger Youth	55	62.5	
Skill Attainment Rate	Younger Youth	75	71.2	
Placement in Employment and Education	Youth (14 - 21)	NA	65.3	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	73.1	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	16.7	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Oneida/Herkimer/Madison Counties	Total Participants Served	Adults	13,248	
		Dislocated Workers	2,110	
		Older Youth (19 - 21)	41	
		Younger Youth (14 - 18)	494	
36090	Total Exiters	Adults	8,797	
		Dislocated Workers	1,364	
		Older Youth (19 - 21)	9	
		Younger Youth (14 - 18)	184	
Customer Satisfaction	Program Participants	76	76.3	
	Employers	75	77.8	
Entered Employment Rate	Adults	65	72.6	
	Dislocated Workers	65	75.1	
	Older Youth	67	77.8	
Retention Rates	Adults	82	84.8	
	Dislocated Workers	89	88.7	
	Older Youth	78	57.1	
	Younger Youth	55	58.3	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$11,944	
	Dislocated Workers	\$14,900	\$12,795	
	Older Youth	\$2,975	\$2,966	
Credential/Diploma Rates	Adults	72	50.4	
	Dislocated Workers	65	61.1	
	Older Youth	55	38.5	
	Younger Youth	55	84.6	
Skill Attainment Rate	Younger Youth	75	85.8	
Placement in Employment and Education	Youth (14 - 21)	NA	68.6	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	62.6	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		3	0	14





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
		Orange County	Total Participants Served	Adults 6,632
		Older Youth (19 - 21) 19	Younger Youth (14 - 18) 46	
36095	Total Exiters	Adults 4,321	Dislocated Workers 1,126	
		Older Youth (19 - 21) 10	Younger Youth (14 - 18) 91	
Customer Satisfaction	Program Participants	76	74.9	
	Employers	75	74.3	
Entered Employment Rate	Adults	65	62.2	
	Dislocated Workers	65	62.6	
	Older Youth	67	80.0	
Retention Rates	Adults	82	67.2	
	Dislocated Workers	89	86.3	
	Older Youth	78	83.3	
	Younger Youth	55	70.6	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$8,711	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$14,867	
	Older Youth	\$2,975	\$2,497	
Credential/Diploma Rates	Adults	72	72.2	
	Dislocated Workers	65	79.3	
	Older Youth	55	20.0	
	Younger Youth	55	81.5	
Skill Attainment Rate	Younger Youth	75	85.6	
Placement in Employment and Education	Youth (14 - 21)	NA	77.5	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	58.5	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		2	0	15





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Oswego County	Total Participants Served	Adults	4,415	
		Dislocated Workers	771	
		Older Youth (19 - 21)	31	
		Younger Youth (14 - 18)	153	
36100	Total Exiters	Adults	2,622	
		Dislocated Workers	469	
		Older Youth (19 - 21)	11	
		Younger Youth (14 - 18)	37	
Customer Satisfaction	Program Participants	76	77.2	
	Employers	75	75.9	
Entered Employment Rate	Adults	65	71.5	
	Dislocated Workers	65	82.4	
	Older Youth	67	90.9	
Retention Rates	Adults	82	89.8	
	Dislocated Workers	89	87.0	
	Older Youth	78	100.0	
	Younger Youth	55	72.1	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$14,668	
	Dislocated Workers	\$14,900	\$12,445	
	Older Youth	\$2,975	\$6,128	
Credential/Diploma Rates	Adults	72	87.7	
	Dislocated Workers	65	81.9	
	Older Youth	55	61.5	
	Younger Youth	55	87.1	
Skill Attainment Rate	Younger Youth	75	72.6	
Placement in Employment and Education	Youth (14 - 21)	NA	90.2	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	90.9	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	100.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16





Table O - Local Performance

Reported Information	Negotiated Performance Level	Actual Performance Level	
Rockland County	Total Participants Served	Adults	3,454
		Dislocated Workers	1,338
		Older Youth (19 - 21)	10
		Younger Youth (14 - 18)	50
36105	Total Exiters	Adults	2,165
		Dislocated Workers	905
		Older Youth (19 - 21)	13
		Younger Youth (14 - 18)	68
Customer Satisfaction	Program Participants	76	74.4
	Employers	75	68.7
Entered Employment Rate	Adults	65	52.3
	Dislocated Workers	65	51.4
	Older Youth	67	70.0
Retention Rates	Adults	82	73.9
	Dislocated Workers	89	77.7
	Older Youth	78	87.5
	Younger Youth	55	50.0
Average Earnings (Adults/DWs)	Adults	\$11,275	\$16,309
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$15,077
	Older Youth	\$2,975	\$2,481
Credential/Diploma Rates	Adults	72	8.3
	Dislocated Workers	65	6.3
	Older Youth	55	63.6
	Younger Youth	55	0.0
Skill Attainment Rate	Younger Youth	75	80.0
Placement in Employment and Education	Youth (14 - 21)	NA	36.4
Attainment of Degree or Certificate	Youth (14 - 21)	NA	1.1
Literacy or Numeracy Gains	Youth (14 - 21)	NA	NA
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).			
Overall Status of Local Performance	Not Met	Met	Exceeded
	4	0	13





Table O - Local Performance

Reported Information	Total Participants Served	Performance Level		
		Negotiated Performance Level	Actual Performance Level	
St. Lawrence County	Total Participants Served	Adults	5,336	
		Dislocated Workers	924	
		Older Youth (19 - 21)	55	
		Younger Youth (14 - 18)	127	
36110	Total Exitors	Adults	3,155	
		Dislocated Workers	632	
		Older Youth (19 - 21)	28	
		Younger Youth (14 - 18)	53	
Customer Satisfaction	Program Participants	76	79.9	
	Employers	75	74.8	
Entered Employment Rate	Adults	65	66.7	
	Dislocated Workers	65	68.9	
	Older Youth	67	84.2	
Retention Rates	Adults	82	91.8	
	Dislocated Workers	89	91.8	
	Older Youth	78	100.0	
	Younger Youth	55	69.6	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$12,243	
	Dislocated Workers	\$14,900	\$12,987	
	Older Youth	\$2,975	\$5,249	
Credential/Diploma Rates	Adults	72	77.7	
	Dislocated Workers	65	80.0	
	Older Youth	55	78.9	
	Younger Youth	55	47.1	
Skill Attainment Rate	Younger Youth	75	85.6	
Placement in Employment and Education	Youth (14 - 21)	NA	84.7	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	87.5	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	68.2	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17





Table O - Local Performance

Reported Information		Negotiated	Actual	
		Performance Level	Performance Level	
Saratoga/Warren/Washington Counties	Total Participants Served	Adults	6,561	
		Dislocated Workers	919	
		Older Youth (19 - 21)	25	
		Younger Youth (14 - 18)	79	
36115	Total Exiters	Adults	5,030	
		Dislocated Workers	674	
		Older Youth (19 - 21)	13	
		Younger Youth (14 - 18)	28	
Customer Satisfaction	Program Participants	76	75.2	
	Employers	75	77.8	
Entered Employment Rate	Adults	65	70.2	
	Dislocated Workers	65	61.9	
	Older Youth	67	50.0	
Retention Rates	Adults	82	87.0	
	Dislocated Workers	89	90.8	
	Older Youth	78	80.0	
	Younger Youth	55	48.4	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$11,569	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$14,518	
	Older Youth	\$2,975	\$3,346	
Credential/Diploma Rates	Adults	72	59.6	
	Dislocated Workers	65	57.1	
	Older Youth	55	28.6	
	Younger Youth	55	60.0	
Skill Attainment Rate	Younger Youth	75	63.4	
Placement in Employment and Education	Youth (14 - 21)	NA	56.0	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	26.3	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	0.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	0	15





Table O - Local Performance

		Negotiated Performance Level		Actual Performance Level	
Suffolk County	Total Participants Served	Adults		19,381	
		Dislocated Workers		5,938	
		Older Youth (19 - 21)		116	
		Younger Youth (14 - 18)		375	
36120	Total Exiters	Adults		14,006	
		Dislocated Workers		4,208	
		Older Youth (19 - 21)		54	
		Younger Youth (14 - 18)		205	
Reported Information		Negotiated Performance Level		Actual Performance Level	
Customer Satisfaction	Program Participants		76		78.0
	Employers		75		69.3
Entered Employment Rate	Adults		65		61.0
	Dislocated Workers		65		67.3
	Older Youth		67		65.5
Retention Rates	Adults		82		81.3
	Dislocated Workers		89		89.0
	Older Youth		78		84.6
	Younger Youth		55		59.6
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults		\$11,275		\$13,028
	Dislocated Workers		\$14,900		\$17,082
	Older Youth		\$2,975		\$3,869
Credential/Diploma Rates	Adults		72		58.0
	Dislocated Workers		65		67.2
	Older Youth		55		60.6
	Younger Youth		55		61.5
Skill Attainment Rate	Younger Youth		75		79.4
Placement in Employment and Education	Youth (14 - 21)		NA		67.8
Attainment of Degree or Certificate	Youth (14 - 21)		NA		63.8
Literacy or Numeracy Gains	Youth (14 - 21)		NA		0.0
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).					
Overall Status of Local Performance		Not Met		Met	
			0		0
				Exceeded	17





Table O - Local Performance

Reported Information	Total Participants Served	Negotiated Performance Level		Actual Performance Level		
Columbia/Greene Counties		Adults		2,096		
		Dislocated Workers		484		
		Older Youth (19 - 21)		20		
		Younger Youth (14 - 18)		120		
36135	Total Exitters	Adults		1,224		
		Dislocated Workers		318		
		Older Youth (19 - 21)		14		
		Younger Youth (14 - 18)		67		
Customer Satisfaction	Program Participants		76		78.8	
	Employers		75		71.6	
Entered Employment Rate	Adults		65		62.5	
	Dislocated Workers		65		65.9	
	Older Youth		67		85.7	
Retention Rates	Adults		82		75.6	
	Dislocated Workers		89		85.7	
	Older Youth		78		77.8	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults		\$11,275		\$11,889	
	Dislocated Workers		\$14,900		\$15,859	
	Older Youth		\$2,975		\$2,144	
Credential/Diploma Rates	Adults		72		69.3	
	Dislocated Workers		65		61.9	
	Older Youth		55		66.7	
	Younger Youth		55		69.4	
Skill Attainment Rate	Younger Youth		75		85.4	
Placement in Employment and Education	Youth (14 - 21)		NA		73.5	
Attainment of Degree or Certificate	Youth (14 - 21)		NA		68.2	
Literacy or Numeracy Gains	Youth (14 - 21)		NA		0.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).						
Overall Status of Local Performance		Not Met		Met		Exceeded
			1		0	





Table O - Local Performance

Reported Information		Negotiated	Actual
		Performance Level	Performance Level
Sullivan County	Total Participants Served	Adults	3,305
		Dislocated Workers	607
		Older Youth (19 - 21)	12
		Younger Youth (14 - 18)	18
36140	Total Exiters	Adults	2,201
		Dislocated Workers	433
		Older Youth (19 - 21)	11
		Younger Youth (14 - 18)	26
Customer Satisfaction	Program Participants	76	72.6
	Employers	75	72.8
Entered Employment Rate	Adults	65	55.6
	Dislocated Workers	65	64.7
	Older Youth	67	83.3
Retention Rates	Adults	82	82.8
	Dislocated Workers	89	77.8
	Older Youth	78	100.0
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$11,697
	Dislocated Workers	\$14,900	\$16,614
	Older Youth	\$2,975	\$8,408
Credential/Diploma Rates	Adults	72	50.0
	Dislocated Workers	65	63.6
	Older Youth	55	42.9
	Younger Youth	55	66.7
Skill Attainment Rate	Younger Youth	75	83.0
Placement in Employment and Education	Youth (14 - 21)	NA	66.7
Attainment of Degree or Certificate	Youth (14 - 21)	NA	68.2
Literacy or Numeracy Gains	Youth (14 - 21)	NA	NA
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).			
Overall Status of Local Performance	Not Met	Met	Exceeded
	3	0	14





Table O - Local Performance

Table O - Local Performance				
Fulton/Montgomery/Schoharie Counties	Total Participants Served	Adults	6,948	
		Dislocated Workers	1,024	
		Older Youth (19 - 21)	32	
		Younger Youth (14 - 18)	80	
36145	Total Exiters	Adults	5,048	
		Dislocated Workers	588	
		Older Youth (19 - 21)	16	
		Younger Youth (14 - 18)	35	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	76	79.4	
	Employers	75	75.3	
Entered Employment Rate	Adults	65	65.7	
	Dislocated Workers	65	77.7	
	Older Youth	67	89.5	
Retention Rates	Adults	82	82.8	
	Dislocated Workers	89	87.9	
	Older Youth	78	71.4	
	Younger Youth	55	63.6	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$11,211	
	Dislocated Workers	\$14,900	\$9,774	
	Older Youth	\$2,975	\$3,466	
Credential/Diploma Rates	Adults	72	74.2	
	Dislocated Workers	65	74.5	
	Older Youth	55	59.1	
	Younger Youth	55	48.0	
Skill Attainment Rate	Younger Youth	75	66.7	
Placement in Employment and Education	Youth (14 - 21)	NA	77.8	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	72.2	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	14.3	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		1	0	16





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level
North Country	Total Participants Served	Adults	6,708
		Dislocated Workers	1,127
		Older Youth (19 - 21)	55
		Younger Youth (14 - 18)	43
36150	Total Exiters	Adults	4,576
		Dislocated Workers	757
		Older Youth (19 - 21)	28
		Younger Youth (14 - 18)	17
Customer Satisfaction	Program Participants	76	80.3
	Employers	75	80.4
Entered Employment Rate	Adults	65	66.7
	Dislocated Workers	65	73.1
	Older Youth	67	86.7
Retention Rates	Adults	82	89.1
	Dislocated Workers	89	94.9
	Older Youth	78	100.0
	Younger Youth	55	70.0
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$9,504
	Dislocated Workers	\$14,900	\$11,169
	Older Youth	\$2,975	\$4,701
Credential/Diploma Rates	Adults	72	73.8
	Dislocated Workers	65	71.0
	Older Youth	55	70.6
	Younger Youth	55	100.0
Skill Attainment Rate	Younger Youth	75	83.8
Placement in Employment and Education	Youth (14 - 21)	NA	71.7
Attainment of Degree or Certificate	Youth (14 - 21)	NA	31.6
Literacy or Numeracy Gains	Youth (14 - 21)	NA	37.5
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).			
Overall Status of Local Performance		Not Met	Met
		1	0
			Exceeded
			16





Table O - Local Performance

Reported Information	Total Participants Served	Performance Level		
		Negotiated Performance Level	Actual Performance Level	
Chenango/Delaware/Otsego Counties	Total Participants Served	Adults	6,264	
		Dislocated Workers	881	
		Older Youth (19 - 21)	58	
		Younger Youth (14 - 18)	158	
36155	Total Exitters	Adults	4,341	
		Dislocated Workers	626	
		Older Youth (19 - 21)	30	
		Younger Youth (14 - 18)	124	
Customer Satisfaction	Program Participants	76	78.4	
	Employers	75	73.5	
Entered Employment Rate	Adults	65	73.1	
	Dislocated Workers	65	79.2	
	Older Youth	67	69.2	
Retention Rates	Adults	82	84.8	
	Dislocated Workers	89	92.2	
	Older Youth	78	94.1	
	Younger Youth	55	66.7	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$11,869	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$11,644	
	Older Youth	\$2,975	\$3,798	
Credential/Diploma Rates	Adults	72	65.5	
	Dislocated Workers	65	65.3	
	Older Youth	55	48.1	
	Younger Youth	55	61.4	
Skill Attainment Rate	Younger Youth	75	74.0	
Placement in Employment and Education	Youth (14 - 21)	NA	64.9	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	54.2	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	13.3	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	1	16





Table O - Local Performance

Reported Information		Negotiated	Actual	
		Performance Level	Performance Level	
Finger Lakes	Total Participants Served	Adults	8,215	
		Dislocated Workers	1,792	
		Older Youth (19 - 21)	99	
		Younger Youth (14 - 18)	240	
36165	Total Exiters	Adults	5,819	
		Dislocated Workers	1,312	
		Older Youth (19 - 21)	52	
		Younger Youth (14 - 18)	103	
Customer Satisfaction	Program Participants	76	70.8	
	Employers	75	73.2	
Entered Employment Rate	Adults	65	67.5	
	Dislocated Workers	65	75.5	
	Older Youth	67	77.4	
Retention Rates	Adults	82	84.6	
	Dislocated Workers	89	90.8	
	Older Youth	78	84.6	
	Younger Youth	55	60.0	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$10,353	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$13,026	
	Older Youth	\$2,975	\$1,823	
Credential/Diploma Rates	Adults	72	59.0	
	Dislocated Workers	65	64.0	
	Older Youth	55	48.5	
	Younger Youth	55	52.2	
Skill Attainment Rate	Younger Youth	75	83.7	
Placement in Employment and Education	Youth (14 - 21)	NA	68.5	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	58.1	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	33.3	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		1	0	16





Table O - Local Performance

Reported Information		Negotiated	Actual	
		Performance Level	Performance Level	
GLOW	Total Participants Served	Adults	7,313	
		Dislocated Workers	1,567	
		Older Youth (19 - 21)	38	
		Younger Youth (14 - 18)	214	
36170	Total Exiters	Adults	4,989	
		Dislocated Workers	1,106	
		Older Youth (19 - 21)	23	
		Younger Youth (14 - 18)	97	
Customer Satisfaction	Program Participants	76	73.5	
	Employers	75	74.6	
Entered Employment Rate	Adults	65	70.2	
	Dislocated Workers	65	63.6	
	Older Youth	67	73.3	
Retention Rates	Adults	82	82.9	
	Dislocated Workers	89	94.2	
	Older Youth	78	83.3	
	Younger Youth	55	73.0	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$11,672	
	Dislocated Workers	\$14,900	\$14,063	
	Older Youth	\$2,975	\$3,588	
Credential/Diploma Rates	Adults	72	71.5	
	Dislocated Workers	65	77.2	
	Older Youth	55	61.1	
	Younger Youth	55	86.3	
Skill Attainment Rate	Younger Youth	75	90.0	
Placement in Employment and Education	Youth (14 - 21)	NA	66.3	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	71.7	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	50.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17





Table O - Local Performance

Erie County		Total Participants Served		
		Adults	24,601	
		Dislocated Workers	5,669	
		Older Youth (19 - 21)	81	
		Younger Youth (14 - 18)	760	
36175		Total Exitters		
		Adults	15,492	
		Dislocated Workers	3,623	
		Older Youth (19 - 21)	46	
		Younger Youth (14 - 18)	267	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	76	77.5	
	Employers	75	77.8	
Entered Employment Rate	Adults	65	65.7	
	Dislocated Workers	65	71.0	
	Older Youth	67	65.0	
Retention Rates	Adults	82	84.2	
	Dislocated Workers	89	87.4	
	Older Youth	78	80.0	
	Younger Youth	55	54.8	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$12,158	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$13,526	
	Older Youth	\$2,975	\$924	
Credential/Diploma Rates	Adults	72	63.1	
	Dislocated Workers	65	54.1	
	Older Youth	55	51.0	
	Younger Youth	55	48.8	
Skill Attainment Rate	Younger Youth	75	87.3	
Placement in Employment and Education	Youth (14 - 21)	NA	54.8	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	50.0	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	54.5	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		1	0	16





Table O - Local Performance

Onondaga County		Total Participants Served		
		Adults	10,315	
		Dislocated Workers	2,331	
		Older Youth (19 - 21)	48	
		Younger Youth (14 - 18)	404	
36185		Total Exitters		
		Adults	7,317	
		Dislocated Workers	1,620	
		Older Youth (19 - 21)	22	
		Younger Youth (14 - 18)	163	
Reported Information		Negotiated Performance Level	Actual Performance Level	
Customer Satisfaction	Program Participants	76	67.4	
	Employers	75	75.9	
Entered Employment Rate	Adults	65	62.7	
	Dislocated Workers	65	62.5	
	Older Youth	67	52.9	
Retention Rates	Adults	82	84.8	
	Dislocated Workers	89	81.2	
	Older Youth	78	56.3	
	Younger Youth	55	62.5	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$11,115	
	Dislocated Workers	\$14,900	\$12,400	
	Older Youth	\$2,975	\$1,201	
Credential/Diploma Rates	Adults	72	69.6	
	Dislocated Workers	65	54.7	
	Older Youth	55	29.4	
	Younger Youth	55	36.4	
Skill Attainment Rate	Younger Youth	75	82.4	
Placement in Employment and Education	Youth (14 - 21)	NA	63.3	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	56.8	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	NA	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		5	1	11





Table O - Local Performance

Reported Information	Total Participants Served	Performance Level		
		Negotiated Performance Level	Actual Performance Level	
Cayuga/Cortland Counties	Total Participants Served	Adults	6,322	
		Dislocated Workers	969	
		Older Youth (19 - 21)	9	
		Younger Youth (14 - 18)	84	
36195	Total Exiters	Adults	4,502	
		Dislocated Workers	640	
		Older Youth (19 - 21)	8	
		Younger Youth (14 - 18)	50	
Customer Satisfaction	Program Participants	76	76.6	
	Employers	75	78.3	
Entered Employment Rate	Adults	65	69.4	
	Dislocated Workers	65	78.0	
	Older Youth	67	66.7	
Retention Rates	Adults	82	86.3	
	Dislocated Workers	89	93.4	
	Older Youth	78	72.7	
	Younger Youth	55	60.4	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$10,466	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$13,720	
	Older Youth	\$2,975	\$2,656	
Credential/Diploma Rates	Adults	72	62.5	
	Dislocated Workers	65	69.8	
	Older Youth	55	53.8	
	Younger Youth	55	57.6	
Skill Attainment Rate	Younger Youth	75	82.7	
Placement in Employment and Education	Youth (14 - 21)	NA	71.2	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	69.0	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	50.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Allegany/Cattaraugus Counties	Total Participants Served	Adults	4,837	
		Dislocated Workers	666	
		Older Youth (19 - 21)	53	
		Younger Youth (14 - 18)	128	
36210	Total Exiters	Adults	3,181	
		Dislocated Workers	449	
		Older Youth (19 - 21)	28	
		Younger Youth (14 - 18)	80	
Customer Satisfaction	Program Participants	76	72.4	
	Employers	75	76.7	
Entered Employment Rate	Adults	65	60.1	
	Dislocated Workers	65	69.4	
	Older Youth	67	85.7	
Retention Rates	Adults	82	83.8	
	Dislocated Workers	89	85.7	
	Older Youth	78	78.9	
	Younger Youth	55	72.4	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$9,145	
	Dislocated Workers	\$14,900	\$10,192	
	Older Youth	\$2,975	\$1,256	
Credential/Diploma Rates	Adults	72	65.5	
	Dislocated Workers	65	68.6	
	Older Youth	55	48.1	
	Younger Youth	55	52.4	
Skill Attainment Rate	Younger Youth	75	77.1	
Placement in Employment and Education	Youth (14 - 21)	NA	81.7	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	67.3	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	37.5	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	0	15





Table O - Local Performance

Table O - Local Performance				
Chautauqua County	Total Participants Served	Adults	7,107	
		Dislocated Workers	1,602	
		Older Youth (19 - 21)	50	
		Younger Youth (14 - 18)	100	
36215	Total Exiters	Adults	4,600	
		Dislocated Workers	1,082	
		Older Youth (19 - 21)	42	
		Younger Youth (14 - 18)	77	
Reported Information		Negotiated Performance Level	Actual Performance Level	
	Customer Satisfaction	Program Participants	76	77.2
		Employers	75	78.5
Entered Employment Rate		Adults	65	65.4
		Dislocated Workers	65	72.3
		Older Youth	67	84.8
Retention Rates		Adults	82	90.4
		Dislocated Workers	89	90.0
		Older Youth	78	85.0
		Younger Youth	55	55.9
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)		Adults	\$11,275	\$11,089
		Dislocated Workers	\$14,900	\$12,218
		Older Youth	\$2,975	\$3,247
Credential/Diploma Rates		Adults	72	84.9
		Dislocated Workers	65	72.0
		Older Youth	55	55.8
		Younger Youth	55	51.2
Skill Attainment Rate		Younger Youth	75	77.6
Placement in Employment and Education		Youth (14 - 21)	NA	77.7
Attainment of Degree or Certificate		Youth (14 - 21)	NA	36.0
Literacy or Numeracy Gains		Youth (14 - 21)	NA	0.0
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
		Not Met	Met	Exceeded
Overall Status of Local Performance		0	1	16





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Broome/Tioga Counties	Total Participants Served	Adults	7,607	
		Dislocated Workers	2,270	
		Older Youth (19 - 21)	47	
		Younger Youth (14 - 18)	75	
36220	Total Exiters	Adults	5,281	
		Dislocated Workers	1,434	
		Older Youth (19 - 21)	37	
		Younger Youth (14 - 18)	72	
Customer Satisfaction	Program Participants	76	75.8	
	Employers	75	81.7	
Entered Employment Rate	Adults	65	69.2	
	Dislocated Workers	65	75.0	
	Older Youth	67	55.9	
Retention Rates	Adults	82	82.5	
	Dislocated Workers	89	88.2	
	Older Youth	78	71.8	
	Younger Youth	55	38.3	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$10,904	
	Dislocated Workers	\$14,900	\$12,983	
	Older Youth	\$2,975	\$2,365	
Credential/Diploma Rates	Adults	72	68.9	
	Dislocated Workers	65	77.8	
	Older Youth	55	49.4	
	Younger Youth	55	79.2	
Skill Attainment Rate	Younger Youth	75	72.5	
Placement in Employment and Education	Youth (14 - 21)	NA	34.7	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	84.7	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	45.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		2	0	15





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level	
Tompkins County	Total Participants Served	Adults	2,133	
		Dislocated Workers	549	
		Older Youth (19 - 21)	17	
		Younger Youth (14 - 18)	78	
36225	Total Exiters	Adults	1,504	
		Dislocated Workers	369	
		Older Youth (19 - 21)	12	
		Younger Youth (14 - 18)	31	
Customer Satisfaction	Program Participants	76	73.0	
	Employers	75	77.5	
Entered Employment Rate	Adults	65	62.7	
	Dislocated Workers	65	58.3	
	Older Youth	67	78.6	
Retention Rates	Adults	82	80.8	
	Dislocated Workers	89	78.3	
	Older Youth	78	100.0	
	Younger Youth	55	76.9	
Average Earnings (Adults/DWs)	Adults	\$11,275	\$10,587	
Six Months Earnings Increase (Older Youth)	Dislocated Workers	\$14,900	\$13,317	
	Older Youth	\$2,975	\$3,814	
Credential/Diploma Rates	Adults	72	68.2	
	Dislocated Workers	65	75.0	
	Older Youth	55	73.7	
	Younger Youth	55	100.0	
Skill Attainment Rate	Younger Youth	75	92.1	
Placement in Employment and Education	Youth (14 - 21)	NA	57.1	
Attainment of Degree or Certificate	Youth (14 - 21)	NA	57.1	
Literacy or Numeracy Gains	Youth (14 - 21)	NA	100.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).				
Overall Status of Local Performance		Not Met	Met	Exceeded
		0	0	17





Table O - Local Performance

Dutchess County		Total Participants Served		Adults	5,776
				Dislocated Workers	1,509
				Older Youth (19 - 21)	16
				Younger Youth (14 - 18)	29
36230		Total Exitters		Adults	3,850
				Dislocated Workers	1,009
				Older Youth (19 - 21)	10
				Younger Youth (14 - 18)	64
Reported Information				Negotiated Performance Level	Actual Performance Level
Customer Satisfaction	Program Participants		76		74.8
	Employers		75		72.0
Entered Employment Rate	Adults		65		62.0
	Dislocated Workers		65		54.5
	Older Youth		67		57.1
Retention Rates	Adults		82		73.4
	Dislocated Workers		89		75.5
	Older Youth		78		70.0
	Younger Youth		55		43.2
Average Earnings (Adults/DWs)	Adults		\$11,275		\$11,474
Six Months Earnings Increase (Older Youth)	Dislocated Workers		\$14,900		\$14,043
	Older Youth		\$2,975		\$1,029
Credential/Diploma Rates	Adults		72		70.3
	Dislocated Workers		65		71.4
	Older Youth		55		43.8
	Younger Youth		55		14.3
Skill Attainment Rate	Younger Youth		75		72.9
Placement in Employment and Education	Youth (14 - 21)		NA		54.9
Attainment of Degree or Certificate	Youth (14 - 21)		NA		4.9
Literacy or Numeracy Gains	Youth (14 - 21)		NA		25.0
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).					
			Not Met	Met	Exceeded
Overall Status of Local Performance			4	0	13





Table O - Local Performance

Reported Information	Total Participants Served	Negotiated Performance Level		Actual Performance Level	
Putnam County/Balance of Westchester County		Adults		9,217	
		Dislocated Workers		2,958	
		Older Youth (19 - 21)		171	
		Younger Youth (14 - 18)		106	
36235	Total Exiters	Adults		6,112	
		Dislocated Workers		1,817	
		Older Youth (19 - 21)		57	
		Younger Youth (14 - 18)		19	
Customer Satisfaction	Program Participants	76		72.2	
	Employers	75		75.0	
Entered Employment Rate	Adults	65		63.1	
	Dislocated Workers	65		61.8	
	Older Youth	67		94.1	
Retention Rates	Adults	82		72.9	
	Dislocated Workers	89		86.1	
	Older Youth	78		100.0	
	Younger Youth	55		83.1	
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275		\$10,330	
	Dislocated Workers	\$14,900		\$17,348	
	Older Youth	\$2,975		\$3,136	
Credential/Diploma Rates	Adults	72		82.6	
	Dislocated Workers	65		64.1	
	Older Youth	55		89.2	
	Younger Youth	55		76.9	
Skill Attainment Rate	Younger Youth	75		87.0	
Placement in Employment and Education	Youth (14 - 21)	NA		78.7	
Attainment of Degree or Certificate	Youth (14 - 21)	NA		63.0	
Literacy or Numeracy Gains	Youth (14 - 21)	NA		0.0	
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).					
Overall Status of Local Performance		Not Met	Met	Exceeded	
		0	0	17	





Table O - Local Performance

Reported Information		Negotiated Performance Level	Actual Performance Level
Monroe County	Total Participants Served	Adults	13,587
		Dislocated Workers	3,959
		Older Youth (19 - 21)	160
		Younger Youth (14 - 18)	708
36240	Total Exiters	Adults	9,206
		Dislocated Workers	2,705
		Older Youth (19 - 21)	106
		Younger Youth (14 - 18)	342
Customer Satisfaction	Program Participants	76	76.4
	Employers	75	73.6
Entered Employment Rate	Adults	65	65.4
	Dislocated Workers	65	71.8
	Older Youth	67	61.4
Retention Rates	Adults	82	83.2
	Dislocated Workers	89	89.1
	Older Youth	78	64.9
	Younger Youth	55	51.9
Average Earnings (Adults/DWs) Six Months Earnings Increase (Older Youth)	Adults	\$11,275	\$11,222
	Dislocated Workers	\$14,900	\$16,528
	Older Youth	\$2,975	\$2,040
Credential/Diploma Rates	Adults	72	70.8
	Dislocated Workers	65	63.7
	Older Youth	55	42.2
	Younger Youth	55	52.8
Skill Attainment Rate	Younger Youth	75	87.3
Placement in Employment and Education	Youth (14 - 21)	NA	55.6
Attainment of Degree or Certificate	Youth (14 - 21)	NA	44.7
Literacy or Numeracy Gains	Youth (14 - 21)	NA	45.5
Description of Other State Indicators of Performance (WIA Section 136(d)(1) - Insert additional rows if there are more than two other state indicators of performance).			
Overall Status of Local Performance		Not Met	Met
		2	0
			Exceeded
			15



