Frog Quiz & Internet Explorer 7

I've received a few reports of problems trying to login to the quiz from people using Internet Explorer 7. The most common error reported is "No species found. Cannot Continue" when trying to login. If you experience this problem, please try the fix described here.

How do I know if I'm using Internet Explorer 7?
1. Open your Internet Explorer browser
2. Click on the Help option from the Menu
3. Choose About Internet Explorer
4. A pop-up box appears with the version number displayed. If the number starts with a 7, you are using Internet Explorer 7.

What steps should I take?
1. Change the default cache setting by:
    a. Open your Internet Explorer browser
    b. Click on the Tools option from the Menu
    c. Choose Internet Options, General Tab
    d. In Browsing History, click the Settings button
    e. Set cache to somewhere in the 50-250 MB range (if you routinely download very large files, select at higher end of this range)

2. Delete all temporary internet files, including off-line content by:
    a. In Internet Explorer browser
    b. Click on the Tools option from the Menu
    c. Choose Internet Options, General Tab
    d. In Browsing History, click the Delete button
    e. Delete History and Cookies

3. Close the browser and then open it again. Try the quiz.

What are these steps doing? Who developed this advice?
I search the Microsoft website for issues related to Internet Explorer. Their advice:

> The first thing to do when Internet Explorer is misbehaving is empty your Internet Explorer cache. Often the cache is not corrupt or damaged – it is simply too large.

This fix empties the cache and reduces its size.

Microsoft website consulted:
www.microsoft.com/windows/ie/community/columns/ietopten.mspx