

Medicine Dish

Live Interactive Satellite & Web Broadcasts “Denial Management Strategies and Resources”

Medicine Dish Presents!

We are pleased to present the next in our monthly satellite broadcast series created for providers in Indian Country. These programs serve as a path to open communication, providing information and promoting discussion about Medicare, Medicaid and State Children's Health Insurance Programs (SCHIP), and other issues important to the health of our people.

TOPIC: Office of Resource Access & Partnerships – Denial Management

Strategies and Resources

DATE: Wednesday, March 12, 2008

TIME: 1:00 p.m.–3:30 p.m., Eastern Time

TUNE IN 1. **MedicineDish Satellite Sites**

OPTIONS:

◆ Channel: 572

◆ DirecTV Phone Help: (800) 496-4915; account #012019224

2. **Webcast**

◆ Access link: videocast.nih.gov

◆ Webcast lines are limited, view from CMS satellite dish when available. Real Player is necessary to see the program and can be downloaded for free from this website. Please also note that past Medicine Dish programs are archived at this site.

◆ Technical login support is also available from this site.

What to Expect:

A panel will provide the following information on:

- ◆ An Overview of the revenue process highlighting reasons for denials
- ◆ Importance of timely follow-up on denied claims from third party payers
- ◆ IHS best practices AR/debt management, collection agencies, RPMS controls

QUESTIONS CAN BE ASKED DURING THE BROADCAST BY CALLING 1-800-953-2233.

Materials related to this broadcast will be posted on the CMS AI/AN website at www.cms.gov under American Indian Alaska Native Center.