



Performance Measurement: Getting Started

Several general texts have been written to help introduce the concepts of performance measurement. In 2000, the IAWG published [*Measuring the Performance of International Exchanges and Training Programs*](#). This report provides a synthesis of various performance measurement resources and tailors guidelines specifically for international exchanges and training programs. This report includes an extensive bibliography of resources on various themes, such as developing strategic plans and performance plans, designing performance indicators, performance-based budgeting, and managing for results.

Resources:

- Hatry, Harry P., *Performance Measurement: Getting Results*, The Urban Institute Press, Washington, D.C., 1999.
- The Center for Improving Government Performance of the National Academy of Public Administration (NAPA) focuses on implementation of the Government Performance and Results Act by offering expert advice on goal setting, performance monitoring, and regular reporting.
 - [*Performance Indicators: Getting Started*](#), NAPA, October 2002.
 - [*NAPA Focus Papers*](#)
(Overviews are provided on the web. Full papers are available for a small fee. *Helpful Practices in Implementing the Government Performance and Results Act*(June 1998) is a bound compilation of five focus papers prepared for the Academy's Performance Consortium. The five individual papers, which can be purchased separately, are *An Overview of Helpful Practices* (series summary), *Budget Alignment*, *Improving Performance Across Programs*, *Linking Administrative Support to Strategic Planning*, *Planning for Results*
- [*Performance-Informed Managing and Budgeting for Federal Agencies: An Update*](#), Barry White, Council for Excellence in Government, 2003.