

Performance Measurement: Why Measure Performance?

- To demonstrate the results of program activities.
- To show how these results support programmatic and organizational goals.
- To determine what works and what doesn't.
- To promote accountability and justify resource allocations.
- To enhance managers' abilities to communicate with stakeholders.
- To develop and strengthen partnerships among programs and organizations with similar goals and objectives.
- To motivate and provide tangible feedback to employees.
- To meet the requirements of the <u>Government Performance and Results Act</u> (GPRA).
- To facilitate OMB's use of its Program Assessment Rating Tool (PART).

Resources:

- Executive Guide: Effectively Implementing the Government Performance and Results Act, General Accounting Office (GAO), GGD-96-118, 1996.
- Remarks by David M. Walker, Comptroller General of the United States, at <u>The Performance Conference: Managing for Results</u>, Sponsored by National Academy of Public Administration (NAPA), June 12, 2001.
- General Accounting Office, <u>Best Practices Reviews: Performance</u> Measurement
- Get Results Through Performance Management, A Memorandum to Government Executives from the Executive Session on Public Sector Performance Management, Kennedy School of Government, Harvard University