

CENTERS FOR MEDICARE & MEDICAID SERVICES



Medicare Drug Integrity Contractors (MEDICs)

1-877-7SAFERX (1-877-772-3379)

Access to 1-877-7SAFERX

- Services all 50 states, Washington, DC, Puerto Rico, Guam, American Samoa, Northern Mariana Islands, and US Virgin Islands

Hours of Operation:

- All calls to a Customer Service Representative will be responded to within 24 hours.

Goals of the MEDIC:

- Manage all incoming Part D complaints about fraud, waste, and abuse.
- Work with law enforcement, prescription drug plans, consumer groups and other key partners to protect consumers and enforce Medicare's rules for Part D.
- Provide basic tips for consumers so they can protect themselves from potential Part D scams.
- Utilize new and innovative techniques to monitor and analyze information to help identify potential Part D fraud.

*My Health.
My Medicare.*



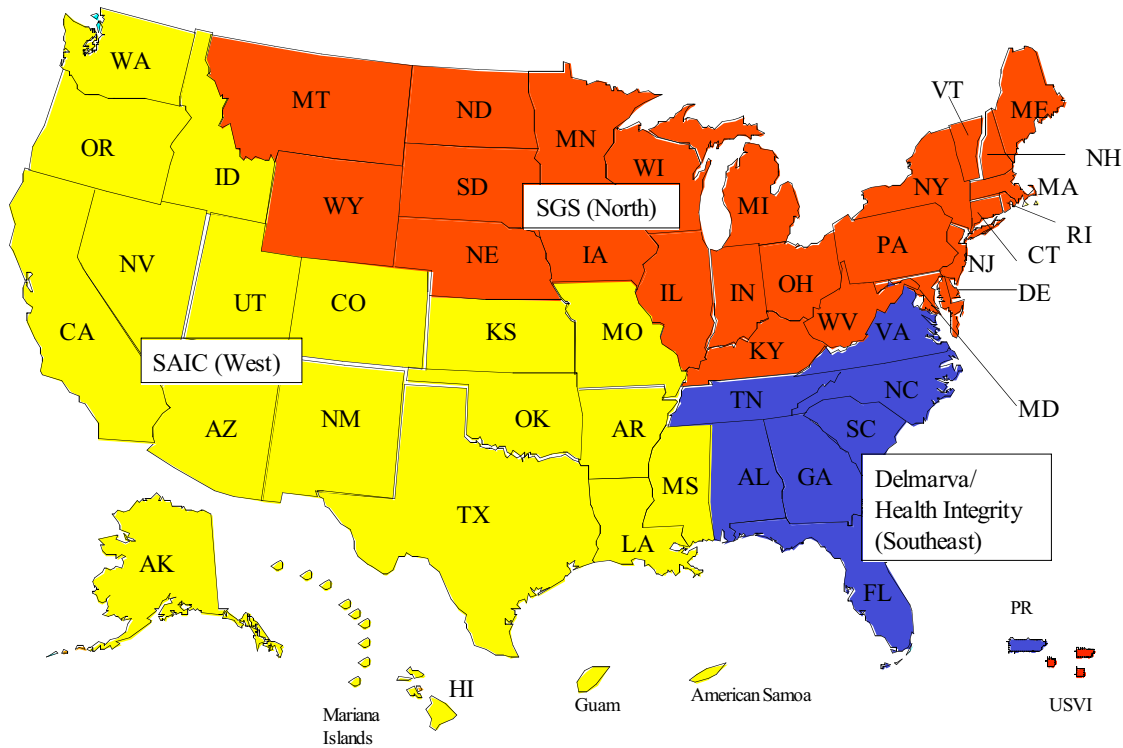
- Conduct outreach to beneficiary and provider advocacy groups to provide information to protect beneficiaries.
- Perform proactive research, utilizing all available Part D data, to find trends in order to ferret out fraud, waste, and abuse activities on a real-time basis.
- Protect the Medicare Trust Fund.

Other Sources for Medicare Information:

- 1-800-MEDICARE to receive general information and printed materials on Medicare.
- Prescription Drug Plan Sponsors for enrollment into Medicare Part D, formulary concerns, or identification cards.
- Social Security Administration 1-800-772-1213 to apply for Medicare.
- State Health Insurance Assistance Programs for free unbiased health insurance counseling and assistance.
- Senior Medicare Patrol (SMP) to obtain information on ways to protect, detect, and prevent fraud, waste, and abuse in the Medicare and Medicaid programs.
- Internet access at: www.medicare.gov



MEDIC Regions: Effective 12/01/06



MEDIC Contact Information

WEST: Science Applications International Corporation (SAIC)

- **By phone:** 877-7SAFERX (877-772-3379)*
- **In writing:** SAIC, MEDIC West, 450 North Brand Boulevard, Suite 410, Glendale, CA 91203
- **By fax:** 818-543-7690

NORTH: SafeGuard Services (SGS—new subsidiary of EDS)

- **By phone:** 877-7SAFERX (877-772-3379)*
- **In writing:** SGS, MEDIC North, 225 Grandview Avenue, Mailstop F10, Camp Hill, PA 17011
- **By fax:** 717-975-4442

SOUTHEAST: Delmarva/Health Integrity

- **By phone:** 877-7SAFERX (877-772-3379)*
- **In writing:** Health Integrity, Attention: MEDIC, 9240 Centreville Road, Easton, MD 21601
- **By fax:** 410-819-8698

*Note: All Regional MEDICs can be reached by the same number: 1-877-772-3379