

# Direct Access

## Quick Reference Guide

### CUSTOMER SUPPORT

**Customer Care:** 1-866-PSC-USCG  
(785) 339-2200 or toll-free (866) 772-8724  
**Email:** [PSCCustomerCare@hrsic.uscg.mil](mailto:PSCCustomerCare@hrsic.uscg.mil)  
**On-line Help:** <http://cqweb.psc.uscg.mil/ps>  
**Self-Service Tutorials:**  
<http://www.uscg.mil/hq/psc/training/>

### CREATE e-RESUME

The e-Résumé replaced the Assignment Data Card (CG-3698A). The e-Résumé provides a means to communicate your assignment desires to your assignment officer.

- **e-Résumé** = Electronic Assignment Data Card (e-ADC)
- **Job Basket** = Shopping List
- **e-Interview** = e-ADC Endorsement Process

**Step 1:** View postings of available jobs and add the jobs you wish to apply for to your Job Basket.

- **Search criteria needs to be entered** before you will be able to view job postings.
- **Complete at least** the **Job Family** and **Job Code** fields before clicking the **Search** button. Other fields may be left blank.
- Click the **"Include positions NOT on shopping list"** if you want to view filled or closed positions.

**Tip:** Invokes a lookup page. Click on the magnifying glass to lookup field codes.

[Home](#) > [Self-Service](#) > [Employee](#) > [Tasks](#) > [Create e-Résumé](#)

**View Job Postings**  
Enter your search criteria then click **Search**

**Search Criteria**

Position Source: Active Duty PCS  
Position:   
Dept Type:   
Department:   
State: HI  
Job Family: BM  
Job Code: 410094  
Accomplishment:   
Competency:   
Keywords(s): DUTY  
 Include positions NOT on shopping list

**Position Source:** Click on drop-down arrow and select.  
**Position:** Enter number if known.  
**Dept Type:** Enter or lookup. (MSO, STATION, ISC, etc..)  
**Department:** Enter or lookup number.  
**State:** Enter or lookup two-letter state abbreviation.  
**Job Family:** Enter or lookup. (YN, MK, BM, etc..)  
**Job Code:** Enter or lookup. (First Class, Second Class, etc..)  
**Accomplishment:** Enter or lookup. (Degree, Certificates, etc..)  
**Competency:** Enter or lookup. (Enlisted Qualification Codes)  
**Keywords:** Must be entered in UPPERCASE letters. Use this to select only jobs with job titles matching keywords you specify.  
**Remember:** Fields may be left blank. Complete at least Job Family and Job Code.

Jobs matching your search criteria are displayed.

Jobcode	Dept	Position	Job Title	Status	Position Source	Job Req #	Job Basket
BM2	CGC KISKA	00020913	DUTY	Open	A/D PCS	046104	<input checked="" type="checkbox"/>
BM2	CG STA HONOLULU	00039740	STATION - DUTY	Open	A/D PCS	049986	<input type="checkbox"/>
BM2	CGC ASSATEAGUE	00000997	DUTY	Open	A/D PCS	051743	<input checked="" type="checkbox"/>

- Results of your search may list the **same position** multiple times. If you check the job basket checkbox on positions listed multiple times, the position will be listed only one time (not multiple) in your job basket.

# e-Résumé

- The **Job Title** of each position displayed links to additional information about that position. Click on the **Job Title link** to view the additional information.

**Job Title link.**

Jobcode	Dept	Position	Job Title	Status	Position Source	Job Req #	Job Basket
BM2	CGC KISKA	00020913	<a href="#">DUTY</a>	Open	Military	046104	<input type="checkbox"/>
BM2	CG STA HONOLULU	00039740	<a href="#">STATION - DUTY</a>	Open	Military	049986	<input type="checkbox"/>
BM2	CGC ASSATEAGUE	00000997	<a href="#">DUTY</a>	Open	Military	051743	<input type="checkbox"/>

**View Job Postings**  
**Job Description**

Job Title: STATION - DUTY  
Location Code: HI0015

Reference #: 049986 [Return to Job Postings](#)

**Job Description:**  
Department: 000629 - CG STA HONOLULU  
ATUOPFAC: 1430144 HONOLULU  
Position: 00039740 STATION - DUTY  
Job: 410094 BM2  
City: HONOLULU  
State: HI  
BCN: 1496853  
Competency: CXNSG UTB  
Incumbent: Spillman, Rodney C.  
AO: BM3/2/1 Dists 8/9/11/31/41/7  
Rotate Date: 31-MAR-02

**Additional information for CG STA HONOLULU.**

**Click the Return to Job Postings link to return to your search results.**

- The **Job Basket** serves as a holding area to store your job selections for inclusion on your e-Résumé.
- If you intend on applying for an extension add your current position to the **Job Basket**.
- **Jobs stay in your job basket until you remove them.**

**Click the Job Basket check box if you want to add this job to your basket.**

Jobcode	Dept	Position	Job Title	Status	Position Source	Job Req #	Job Basket
BM2	CGC KISKA	00020913	DUTY	Open	A/D PCS	046104	<input checked="" type="checkbox"/>
BM2	CG STA HONOLULU	00039740	STATION - DUTY	Open	A/D PCS	049986	<input type="checkbox"/>
BM2	CGC ASSATEAGUE	00000997	DUTY	Open	A/D PCS	051743	<input checked="" type="checkbox"/>

**After selecting the jobs you want to add to your basket, click Add Selected to Job Basket.**

**Click the View Job Basket link to view your job basket.**

**Click View All to see all jobs in your basket.**

Apply for Jobs in Basket  [Return to Job Postings](#)

Position Desc	Department	Job Code
DUTY	CGC KISKA	BM2
DUTY	CGC ASSATEAGUE	BM2

**Click the minus (-) button to the right of the job you want to delete. Click OK when the delete confirmation displays. Click Cancel if you do not want to delete the job from your basket.**

- Click the **Return to Job Postings** link if you wish to add additional jobs to your basket.

## e-RESUME

**Step 2:** The e-Résumé consists of an introduction and twelve pages of personnel and assignment data.

➤ Move between the pages by clicking the **Previous** or **Next** buttons at the bottom of each page or click the circled numbers ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ at the top of each page.

➤ **Do not use the Internet Explorer Back or Forward** buttons to navigate between pages.

➤ **The e-résumé is saved only after submitting it, which is the final step.** If your system locks up or you lose your connection prior to submitting your e-résumé your contact details information, full text résumé comments and job preference selection will be lost.

➤ To exit the e-Résumé before submitting (saving) click the Home breadcrumb or Home on the CGHRMS toolbar. **Do not use the Internet Explorer Home button.**

➤ When you reach the **last page** click the **Submit** button to confirm any changes and to apply for jobs you added to your preferences (Page 12 of e-résumé).

**Note:** You are at a **point of no return** once you click **Submit**. You may only submit **one e-résumé per day**.

➤ Changes made to the **Contact Details** (Page 2) **only affects the e-résumé**. These changes **do not affect the contact information**.

➤ **e-Résumé pages:**

Page	Section	Action
1	Introduction	No data entry required.
2	Contact Details	Data entry required.
3	Current and Prior Employment	Shows previous assignment history. No data entry allowed.
4	Competencies	Shows your Enlisted Qualification Codes and the competencies associated with the positions in your job basket. No data entry allowed.
5	Education	Shows education level and degree information. No data entry allowed.
6	Licenses and Certificates	Shows licenses or certificates you have earned and reported. No data entry allowed.
7	Languages	Shows foreign language skills you have reported. No data entry allowed.
8	Honors and Awards	Shows your military awards. No data entry allowed.
9	Training	Shows military training courses you have attended. No data entry allowed.
10	Professional Memberships	Shows professional memberships you have reported. No data entry allowed.
11	Full Text Résumé	Same as comments section of your Assignment Data request. Data entry allowed.
12	Preferences	Shows job postings from your Job Basket and allows you to sort the job postings. Select endorser or check <b>No Endorsement Required</b> .
13	Submit Résumé	Final step. Click <b>Submit</b> .

## e-RESUME

Home > Self Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

### Introduction Page (Page 1)

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

#### Your Online Resume

Review your information on the following pages and update anything which has changed or is incorrect. Move between the pages by clicking on the Next and Previous buttons at the bottom of each page. Alternatively click the circled numbers above to return to completed pages.

If you change your resume the date will be recorded and any new jobs you apply for will use the new information. Jobs you applied for previously will continue to use the old information. This is because recruitment decisions may have already been made based on the original information you supplied.

When you reach the last page click the Submit button to confirm any changes and to apply for any jobs in your basket.

Click Next.

Next

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

### Contact Details (Page 2)

#### Contact Details

Enter your name, address, telephone number and email address. The information you enter on this page may be used to contact you regarding the jobs you have applied for.

Prefix:  First Name:  Last Name:

Country:  [Change Country](#) Invokes country code lookup page. Click if you need to change country.

Address 1:

Address 2:

Address 3:

City:

County:  Postal:

State:

Contact # or Address:

\*Email Address:  \*Email Type:  Click on Email type drop-down arrow and select Business.

Enter your **Coast Guard email address**. The system will use this email address to notify you when orders are issued.

Once you have entered your information, click **Next**.

Home > Self Service > Employee > Tasks >

### Current and Prior Employment (Page 3)

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

#### Current and Prior Employment

This page shows a summary of your employment history.

View All First 1 4 of 13 Last

Dept	Position	Job	EFF
1	2/20/2001	000450	CG HRSIC
2	9/18/2001	000230	CG GP NEW ORLEAN
3	9/18/2001	000450	CG HRSIC
4	1/01/1998	000450	CG HRSIC
5	0/01/1997	000450	CG HRSIC

Click to **Expand All Columns**. This allows you to view all dept, position and job information at one time.

Click on each tab to view by **Dept, Position or Job**.

Click Next.

- **Dept** – There will be multiple rows for some units if your pay grade or position changed during the time you were assigned to that unit.
- **Position** – There will be multiple rows for some positions if your pay grade or job code changed during your assignment.
- **Job** – There will be multiple rows for some job codes if your pay grade or position changed during the time you held the Rank or Rating.

➤ To update your **Current and Prior Employment** information, notify your servicing administrative support office or Personnel Reporting Unit.

# e-RESUME

Home > Self Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

## Competencies (Page 4)

Apply for Job

1 2 3 4 5 6 7 8 9 10 11 12 13

### Competencies

App ID: Employee ID    Applic Dt: 02/11/2002    Status: Employee

The following competencies are relevant to the jobs you are applying for. Tell us how proficient you are by rating yourself below.

Member Competencies			Job Basket Competencies		
Competency	Eff Date	Level	Position	Competency	Level
MARES Shotgun Qualification	02/12/02	3	00000997 OPSHL	Law Enforcement Boarding Office	3
OPSHL Law Enforcement Boarding Offc	02/12/02	3	00020913 OPSHL	Law Enforcement Boarding Office	3

Member Competencies.

Competencies associated with the positions in your job basket.

Click Next.

Previous

Next

- To update your competency information, notify your servicing administrative support office or Personnel Reporting Unit.

Apply for Job

1 2 3 4 5 6 7 8 9 10 11 12 13

### Education

Use this page to tell us about your school education and any qualifications you obtained from college or university.

Highest Education Level: D-Some College

Do not click on the drop-down arrow to correct education level. It cannot be updated here.

Country	School Type	School

  

College/University Education		
Degree	Major	Date Issued
High School Graduate		01/01/1991

Click Next.

Previous

Next

- To update your degree or major information, notify your servicing administrative support office or Personnel Reporting Unit.

Home > Self Service > Employee > Tasks > Hr Resume Add

## Licenses and Certificates (Page 6)

Apply for Job

1 2 3 4 5 6 7 8 9 10 11 12 13

### Licenses and Certificates

If you have any licenses or certificates you wish to tell us about, enter them here.

License or Certificate	Date Issued

In this example, this member does not have any licenses or certificates reported.

Click Next.

Previous

Next

- Examples of Licenses and Certificates:**

Cardiac Life Support Instructor  
 Emergency Medicine  
 FAA Pilot's Certificate  
 Maritime Law  
 OPM Command and Staff Colleges

- To update your license or certificate information, notify your servicing administrative support office or Personnel Reporting Unit. A copy of the license or certificate will need to be provided.

# e-RESUME

Home > Self Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

## Languages (Page 7)

Apply for Job

1 2 3 4 5 6 7 8 9 10 11 12 13

### Languages

Use this page to list your languages.

Language	Speaking Proficiency	Reading Proficiency	Writing Proficiency
French	Low	High	Moderate

Each language and proficiency rate reported is displayed.

Click Next.

Previous

Next

- You may update your language information through **Self-Service**. For step-by-step instructions on updating your language information refer to the On-Line Help

**Tip:** If using the On-Line Help, click the **book icon** or the **+** next to **Self-Service for Members**, then click on **Update/Add Languages**. The step-by-step instructions will display on the **right** panel of the screen.

Home > Self Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

## Honors and Awards (Page 8)

Apply for Job

1 2 3 4 5 6 7 8 9 10 11 12 13

### Honors and Awards

If you have any honors or awards you wish to tell us about, enter them here.

Honor or Award	Issue Date
CG Unit Commendation Award	10/18/1993
CG Unit Commendation Award	05/14/1996
CG Unit Commendation Award	11/03/2000
CG Merit. Unit Commendation	04/12/1991
Bicentennial Unit Commendation	02/01/1990
CG Merit Team Commendation	05/19/1999
COMDT's Letter Of Commendation	01/02/2002
National Defense Service Medal	08/19/1991
Humanitarian Service Medal	12/11/1992
Humanitarian Service Medal	01/21/1994
CG Good Conduct Medal	05/18/2000
CG Reserve Good Conduct	05/18/1991
CG Reserve Good Conduct	05/18/1994
CG Reserve Good Conduct	05/18/1997
Secretary's Outstanding Unit	11/03/1994

Each military award and the date the award was issued are displayed.

Click Next.

Previous

Next

- To update your honors or awards information, notify your servicing administrative support office or Personnel Reporting Unit.

Home > Self Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

## Training (Page 9)

Apply for Job

1 2 3 4 5 6 7 8 9 10 11 12 13

### Training

Use this page to enter any relevant training courses you have taken

Course Title	School Name
MICRO 2000: WORD POWER USER	
ADV SUICIDE PREVENTION	
CRJHRA SEXUAL HARRASSMENT PREV	
LEADERSHIP & MANAGEMENT ROADSH	

Training courses you have attended and completed are displayed.

Click Next.

Previous

Next

- To update your training information, notify your servicing administrative support office or Personnel Reporting Unit.

## e-RESUME

Home > Self-Service > Employee > Tasks > Hr Resume

### Professional Memberships (Page 10)

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

#### Professional Memberships

If you have any memberships you wish to tell us about, enter them here.

Membership	Date Issued
American Bar Association	12/31/2001
CG Chief Petty Officers Assoc	12/31/2000
Maritime Law Association	01/31/2000

Professional Memberships reported are displayed.

Click Next.

Previous

Next

- You may update your professional membership information through **Self-Service**. For step-by-step instructions on updating your professional membership information refer to the On-Line Help:

**Tip:** If using the On-Line Help, click the **book icon** or the "+" next to **Self-Service for Members**, then click on **Add Memberships**. The step-by-step instructions will display on the **right** panel of the screen

#### Reminder:

- Move between the pages by clicking the **Next** or **Previous** buttons at the bottom of each page or click the circled numbers ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬ at the top of each page. **Do not use the Internet Explorer Back/Forward buttons** to navigate between pages.

Home > Self-Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

New Window

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

#### Full Text Resume

If you already have a resume on your computer you may copy the text and paste it into the following box.

### Full Text Resume (Page 11)

This page equates to the comments section of your Assignment Data request. We recommend you type and save your comments in another application, such as Microsoft Word, then copy and paste them into this area. You may type your comments directly into this area; however, the e-résumé is saved only after submitting it, which is the final step. In other words, if your system locks up or there is an interruption and you are logged off prior to submitting your e-résumé, all your comments will be lost. After entering your comments, click **Next**.

- **Enter only plain text.** Special characters such as bullets, apostrophes (') arrows, etc.. pasted in from another application will appear as question marks (?) in the full text résumé area.
- **Use this area to request an extension.** Make sure you have added your current position to the Job Basket and list it in your preferences (Page 12 of e-résumé).
- **List your assignment concerns:** home ownership, spousal employment, co-location requests, children's education. Do not list special needs if you are enrolled in the Special Needs program.

## e-RESUME

Home > Self-Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

### Preferences (Page 12)

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

#### Preferences

Enter or lookup the Endorser's Employee ID number. If your e-Résumé does not require endorsement by your command check the box next to **No Endorsement Required**.

Enter the Endorser's Employee ID: 1234567

Endorser's name is displayed. Smith, John J.

No Endorsement Required

This column displays job postings from your job basket.

This column displays jobs sorted in your preferred order.

Job Basket	View All	1-2 of 2	Del	Position	Descr
00020913	DUTY	CGC KISKA	BM2	1	00000997 DUTY
00000997	DUTY	CGC ABSATEAGUE	BM2	2	00020913 DUTY

Transfer to Convey Career Intentions

Click to convey career intentions.

Previous

Click Next.

Next

- Jobs are not actually applied for until you copy them over to the **Preferences** column.
- Jobs are listed in the preference column in the order in which you copy them to this column. To re-sort your jobs in the preference column, you need to delete the jobs from the preference column then recopy them to the preference column. (Ex: You have two jobs in the preference column. You would prefer Job 2 be listed as Job 1. Delete Job 1 (Job 2 now becomes Job 1), from the job basket copy the job you deleted to the preference column. That job is now listed as Job 2.)
- An e-mail message will be sent to the endorser and your e-résumé will appear on that person's Worklist. If the endorser has not entered an e-mail address in the system, you will receive a warning (not an error) stating it was not able to notify the endorser via e-mail; however, it will still appear in their Worklist. We suggest you forward the warning to your endorser so they may update their e-mail address in the system.

Home > Self-Service > Employee > Tasks > Hr Resume Add Emp (Hidden)

### Submit Résumé (Page 13)

Apply for Job

① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ ⑩ ⑪ ⑫ ⑬

#### Submit Résumé

If you wish to review numbers above, to information click the

Certain parts of your address, but the re be used in the cand snapshot of your p changes significant required to submit

Submit

You will be notified

The company is not res any errors, factual, trans

**Reminder:** Once you click the **Submit** button you are at a point of no return. Prior to submitting, if you wish to review your information, use the previous button at the bottom of the page or click the step numbers at the top of the page.

After you click the Submit button a page will display with a summary of your e-Résumé. You can print this page by clicking the printer icon on the Internet Explorer menu.

You will be notified, via e-mail to the address you entered on Page 2, that your e-Résumé has been submitted. The e-mail will include a link to your e-Résumé.

Previous

- Review your e-Résumé through CGHRMS Self-Service: **Home > Self-Service > Employee > Tasks > Review My Résumé.**

**Congratulations!**  
You have successfully submitted your e-Résumé.